Filiz Yilmaz

Personal Profile

- 14 years of active work experience in IT
- Nine years of experience in a not-for-profit organisation with several stakeholders, holding a function of managing a bottom-up policy development process
- Established relationships with and built extensive contact database of Internet stakeholders consisting of ISPs, vendors, government and regulatory bodies, academic institutions, IXPs, TLD operators and various Internet forums
- Excellent understanding of IP networking, Internet technologies, policies and procedures relating Internet resources
- Extensive experience of Internet policy development and implementation
- Extensive experience in explaining complex issues to multi-stake holder audiences.
- International work experience in a public service environment where transparency and accountability to members is a priority
- Sensitive to cultural differences and customs and politically aware of diplomacy
- Able to influence resolution on issues in an environment with conflicting stakeholder views

EDUCATION
1997– 2001

Middle East Technical University (METU), Informatics Institute, Cognitive Science
- Master of Science (GPA: 3.67 - Awarded the Best Thesis of the Year in METU)

1992– 1996

Middle East Technical University, Faculty of Arts & Science, Mathematics
- Bachelor of Science (GPA: 2.81)

WORK EXPERIENCE

04/2006 - Present

RIPE NCC Policy Development Manager

The RIPE NCC is the Regional Internet Registry (RIR) for Europe, the Middle East and parts of Central Asia. My current role includes:
- Managing Policy Development Office that is the entity within RIPE NCC to facilitate policy development within RIPE community.
- Drafting and documenting policies by collating input from the community, leading discussions through advice and recommendations and revising the policy documents to allow for consensus
- Ensuring that new policies are implemented successfully at the RIPE NCC by coaching and supporting the relevant staff in the development of their internal procedures and ensuring that all the internal systems meet the necessary requirements
- Analysing the possible impact of the policy changes before implementation, at the proposal level and preparing reports to the RIPE community and to the RIPE NCC Board
- Tracking policy development, within region and globally, and communicating the process internally to the RIPE NCC staff and externally to the RIPE community. This includes regular status updates on Internet resources and policies to the RIPE community
- Pro-actively identifying areas of policy that need development and developing strategies for solutions with appropriate parties
- Liaising between policy proposers and other RIPE community members and stakeholders providing clarifications and recommendations to facilitate the consensus driven bottom-up process for policy development
- Develop outreach strategies to promote RIPE Policy Development Process and actively take part in outreach activities
- Monitoring Industry happenings, assessing their possible impact on community, policies and Policy Development Process and making recommendations internally and externally

11/2004 – 04/2006

RIPE NCC Registration Services – IP Resource Coordinator
My role included:

- Project management of policy implementations within the RIPE NCC
- Resource management of staff working on policy implementation
- Attending relevant industry meetings to discuss and promote policy development
- Deputising for the Registration Services Manager
- Development of the internal process for the Policy Development Process
- Advising management on resource management strategies

06/2001 - 11/2004	**RIPE NCC Registration Services – Senior Hostmaster and Trainer**

My role included:

- Evaluating Internet resource requests from Local Internet Registries (LIRs) to ensure that resources will be used in accordance with the policies and practices

- Auditing the quality and validity of registry data in order to ensure fair address space distribution

- Development and delivery of training courses on behalf of the RIPE NCC throughout Europe, the Middle East, Central Asia and Africa

- Tracking of policy development and developing operational processes that were necessary to implement and support new policies

08/1999 – 06/2001	**Middle East Technical University, Informatics Institute, Research Assistant**

- Research for the Discourse Project in the Cognitive Science Department
- Statistical analysis of data derived from language structure research
- Writing and publishing the thesis called "A Computational Analysis of Information Structure in Turkish" - Received the "Thesis of the Year Award" in 2001

08/1996 – 08/1999	**Middle East Technical University, Computer Center, User Support and Informatics Group, Assistant Manager**

- Developed a university wide "Net Ethics" programme involving creation of a task force producing documentation and training for students and academic staff
- cgi programming, monitoring of news, lists and webservers, software consutancy
- Organisation and co-ordination of educational seminars
- Authored "Introduction to Unix", January 1999 & "Temel Bilgisayar Kullanimi" (Basic Computer Literacy), Aralik 1999, and edited "Introduction to SPSS", April 1999, METU CC Publications

TRAINING	

- Next Generation Internet Leaders - DiploFoundation, 2010
- Crisis Management, docleaf, 2009
- Negotiation Skills, Learning Tree, 2008
- Management Coaching, Consultants Interculturele Communicatie,2006
- Programme Management , George Washington University & ESI Internaltional, 2005
- MS Project 2002 UK/UK Standard Basis, TwIIc IT Training, 2004
- Leadership and Project Management, NCATB, 2003
- Cisco Routing Training, Philip Smith, 2003

A Selection of Industry Related Meetings Attended and Examples of Presentations	

- RIPE 60, May 2010, Praha
  http://www.ripe.net/ripe/meetings/ripe-60/presentations/Yilmaz-Authorship_of_RIPE_Policy_Documents.pdf
  http://www.ripe.net/ripe/meetings/ripe-60/presentations/Yilmaz-IPv6_WorldWide_Policy_Review.pdf
- DENOG 1, November 2009, Frankfurt
  http://www.denog.de/pdf/012-Yilmaz-RIPE_Policy_Development_Process.pdf
- ICANN 36, October 2009, Seoul
- RIPE 59, October 2009, Lisbon
  http://www.ripe.net/ripe/meetings/ripe-59/presentations/yilmaz-current-policy-topics.pdf
- RIPE NCC Roundtable Meeting September 2008, Amsterdam
  http://www.ripe.net/meetings/roundtable/sept2008/presentations/Filiz-whats-happening.pdf
- ESNOG 1, February 2008, Madrid
  http://www.esnog.net/gore1-files/ripe_current_policy_topics.pdf
- ITU Telecom World, December 2006, Hong Kong, China
- RIPE NCC Regional Meeting, Manama, Bahrain.
  http://www.ripe.net/meetings/regional/manama2006/presentations/stats_policyupdate.pdf
- ccTLD IGF Athens, October 2006, Athens, Greece.
  http://www.wwtld.org/meetings/cctld/20061101.Athens-documents.html
- UKNOF 5, October 2006, London, UK.
  http://www.uknof.org.uk/uknof5/Yilmaz-Policy_history.pdf
- Coalition Summit for IPv6, May 2005, Reston, US (as panelist)
- LINX 48, February 2005, London, UK
- NATO Silk Workshop, December 2004, Kazakhstan
- UK IPv6 Deployment Conference, September 2004, Manchester.
  http://www.uk.ipv6tf.org/events/slides/Filiz_Yilmaz.zip

- SANOG IV, July 2004, Nepal
- AfriNIC, APNIC, ARIN and LACNIC meetings since 2001

Languages	Native Turkish, Fluent English, Intermediate Dutch