Contractual Compliance Update - Registrars

David Giza

June 2010
Enforcement Update
IRTP Beta-Test Audit
Other Key Compliance Work
Summary Contractual Compliance Enforcement Activity

41 Registrars Terminated or Non-Renewed from 2006-2010

<table>
<thead>
<tr>
<th>Year</th>
<th>Registrars Terminated or Non-Renewed</th>
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<tbody>
<tr>
<td>2006</td>
<td>2</td>
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<td>2007</td>
<td>2</td>
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<tr>
<td>2008</td>
<td>7</td>
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<tr>
<td>2009</td>
<td>20</td>
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<td>2010</td>
<td>10</td>
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</tbody>
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Enforcement Activity in FY10 T3
(March 2010 - June 2010)

- Registrar Accreditation Agreement (RAA)
  - 6 Terminations
  - 5 Breach Notices Transmitted
- 390 Enforcement Notices Sent
- 2,997 Consumer Complaints Processed
- 54 registrars made first RDE deposit
When: May 2010

Who: 4 groups, total of 17 registrars audited (= 63% of total gTLD registrations):
   1. Transfer-losing-registrars with NACK rate > 20%
   2. Transfer-gaining-registrars with NACK rate > 40%
   3. 5 registrars received most complaints by number
   4. 5 registrars received most complaints by ratio

What: 119 transfer transactions reviewed
Other Key Compliance Work

Advisories
- UDRP communications with dispute resolution service providers
- RAA Section 3.7.7.3

Audits/Survey
- RAA Section 3.7.7.3 re: Privacy/Proxy Registration Services
- Registrar primary and public contact information survey

Research
- Completed Privacy/Proxy Registration Services Study and Whois Accuracy Study
WHOIS Accuracy Study - Update

• NORC draft report posted on 15 February 2010
  (http://www.icann.org/en/announcements/announcement-3-15feb10-en.htm)
• Was open for public comment until 1 May 2010
• Public Comments summarized and presented at Workshop during Brussels Meeting
Communications and Outreach

Communications

• Quarterly Contractual Compliance Newsletters

• ICANN website (FY11)

Updating compliance pages

New Dashboard

Announcements
Thank you
Questions
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