Revisions to IRTP under Part B

1) Registrars must provide a Transfer Emergency Action Contact (“TEAC”)
   • Messages sent via the TEAC communication channel must generate a non-automated response by a human representative of the Gaining Registrar.
   • The person or team responding must be capable and authorized to investigate and address urgent transfer issues.
   • Responses are required within 4 hours of the initial request, although final resolution of the incident may take longer.
Revisions to IRTP under Part B

2) Revisions to IRTP Provisions

• Modification requiring that the Registrar of Record/Losing Registrar must notify the Registered Name Holder/Registrant of the transfer out request.

• Modification to the #6 Reason for Denial which requires that the objection must be provided with the express and informed consent of the authorized Transfer Contact on an opt-in basis.

• The deletion of the #7 Reason for Denial - when a domain name was already in lock status.
Status of Implementation

- Revisions to existing IRTP Provisions have been drafted and cleared by Legal – recently posted on website
- Formal notice to Registrars about the changes to the IRTP and new TEAC requirement sent on 29 February
- Effective date for new revisions and compliance with new obligations is 1 June 2012
Status of TEAC Implementation

- A new contact field has been set up in RADAR for each registrar to enter its contact details for the Transfer Emergency Action Contact.

- ICANN has initially populated the TEAC fields with information presently on file for the registrar’s Transfer Contact (Primary Contact if Transfer Contact was not present).
Status of TEAC Implementation

• Once logged into RADAR registrars will have access to the contact information for all other registrars under the “View All Registrars” button on the left side of the screen.

• This feature is live now, however the use of the TEAC and the response time requirement will not go into effect until 1 June 2012.
Status of TEAC Implementation

- The communication function in RADAR will be live on the effective date.
- Losing registrar will be able to use the communication tool to send an Emergency Action request to the gaining registrar’s TEAC.
- This message will be time and date stamped to facilitate compliance with the 4-hour response requirement.
- A record of this communication along with the date and time sent will be maintained by ICANN and available for future access.
Thank You
Questions