




ICANN OMBUDSMAN

Kia ora e Te Aotearoa



Greetings

- Tena koe, tena koe tena koutou katoa
 - Haere mai ki te Kaitiaki Mana Tangata
 - Greetings from the Ombudsman
- 

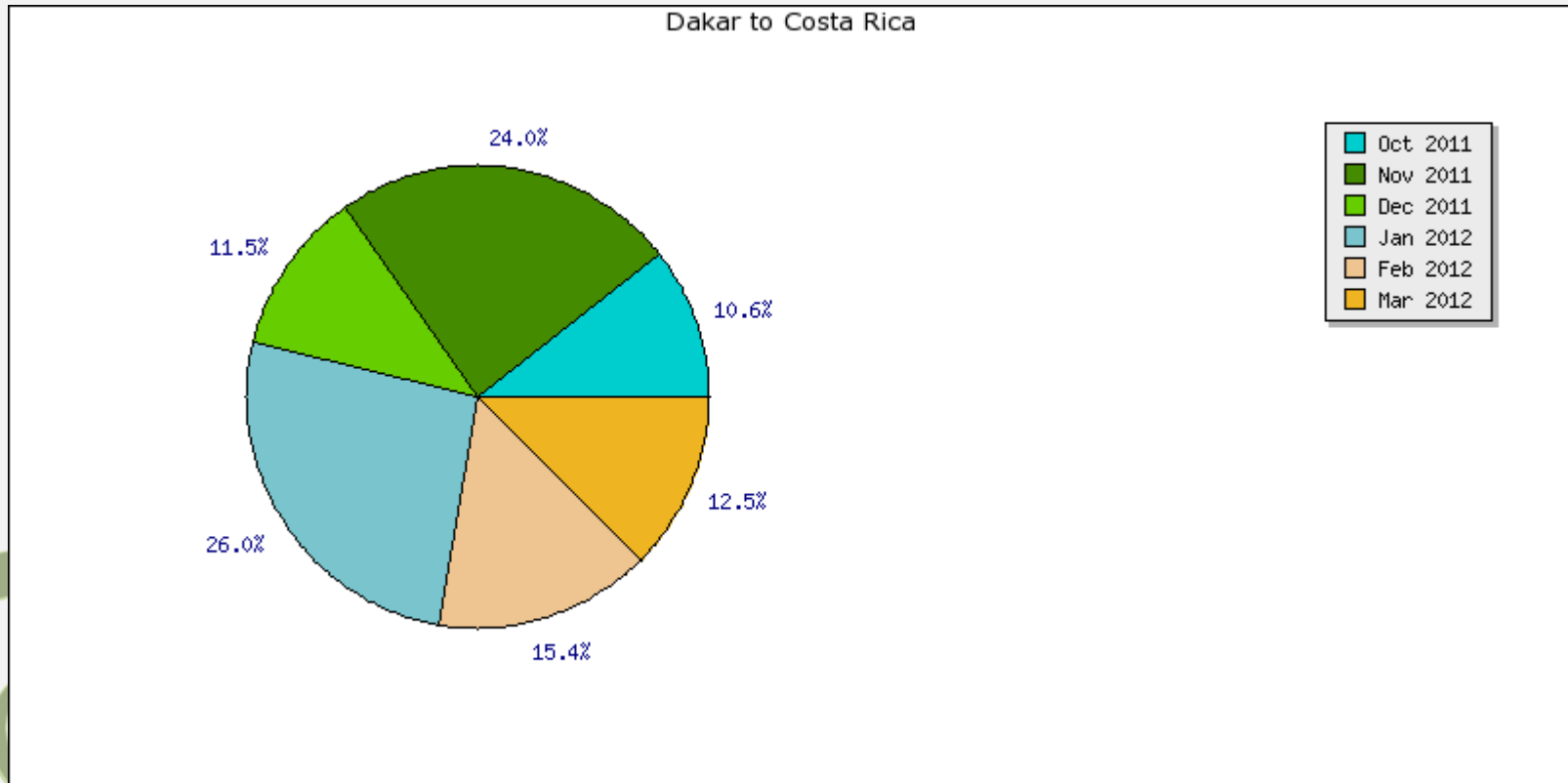
Who I am

- Chris LaHatte
- Ombudsman since July 2011
- Based in Wellington New Zealand

Numbers to Dakar from appointment

Description	#
Aug 2011	7
Sep 2011	21
Oct 2011	16

Statistics

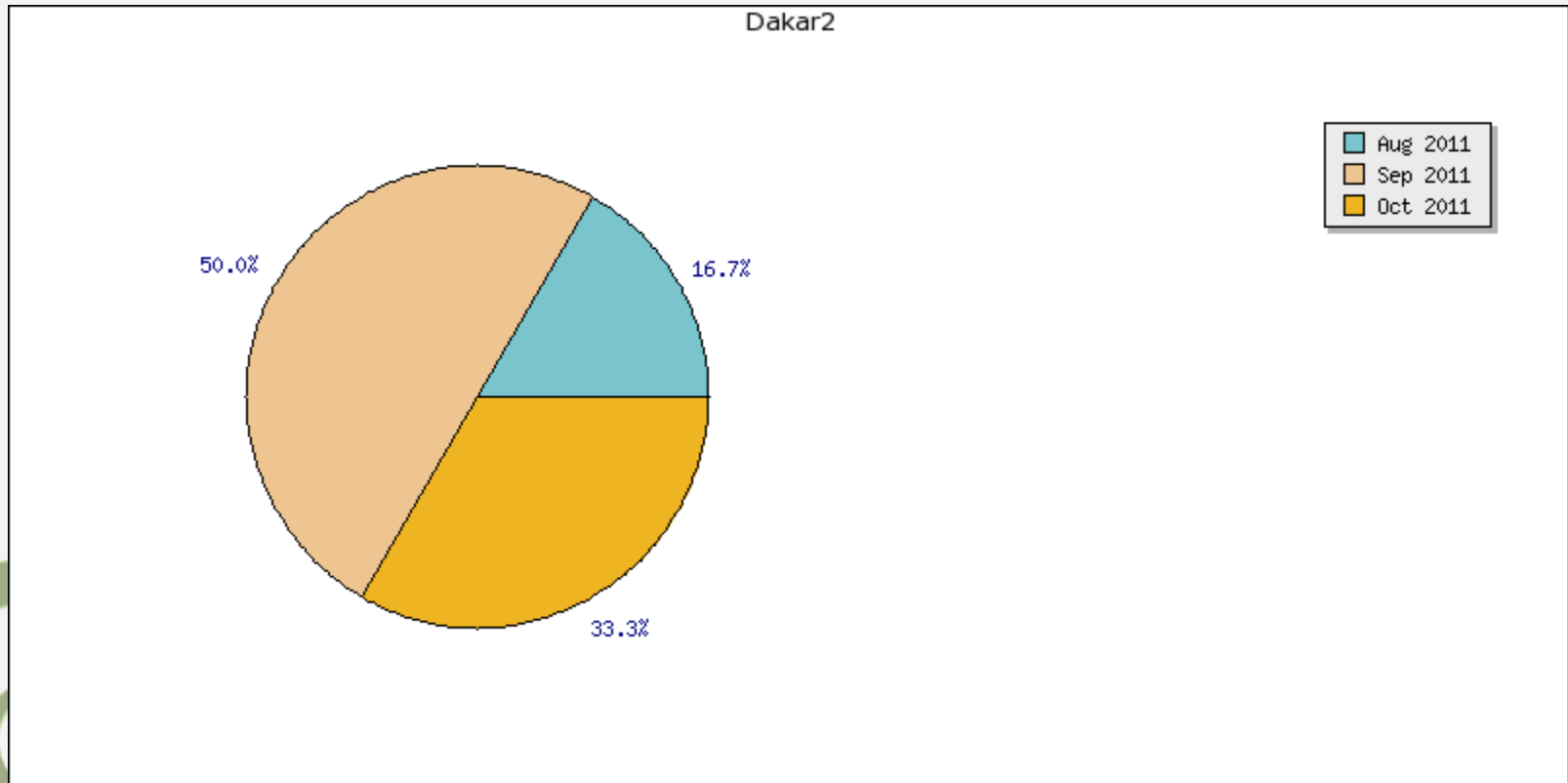


Numbers Since Dakar


- October 11
- November 25
- December 12
- January 27
- February 16
- March 13




New statistics



New Initiatives

- Blog <https://omblog.icann.org/>
 - Facebook Page ICANN Ombudsman
 - More involvement in Community
 - NZ InternetNZ
 - Local Ombudsman Groups
 - ALC/GNSO/GAC
- 

Future

- ATRT recommendations
 - Growth Of Complaints
 - gTLDS
 - Outreach
 - Communications
- 

Closing

- **Whāia te iti kahurangi
Ki te tūohu koe, me he maunga teitei**
- Pursue excellence – should you stumble, let it be to a lofty mountain