Community Wiki Training

http://community.icann.org

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Agenda

- What is a Wiki?
- What is Confluence Wiki?
- General Confluence Structure
- Wiki Training Guides
- Log in
- Additional Tabs
- Questions and Answers

What is a Wiki?

A wiki is a tool to support collaboration of information at an individual, team, corporate or community level. Wikis allow edition of information by all contributors.

Simply put, a wiki is a website that allows you to edit content in an easy and collaborative way

What is “Confluence” Wiki?

“Confluence” is the brand of wiki that ICANN has selected for its http://community.icann.org site.

This wiki installation is set-up to allow global viewing and editing of content by ICANN’s community members.

General Confluence Structure

The Confluence wiki is structured by **workspaces**. **Workspaces** contain pages. **Pages** contain information (text and images) and can have attachments (images, office docs, pdfs, etc.).

Pages organized in a workspace are in a hierarchical structure. When a page is added to another page, the resulting page is known as a “child page”. The initial page is the parent page.

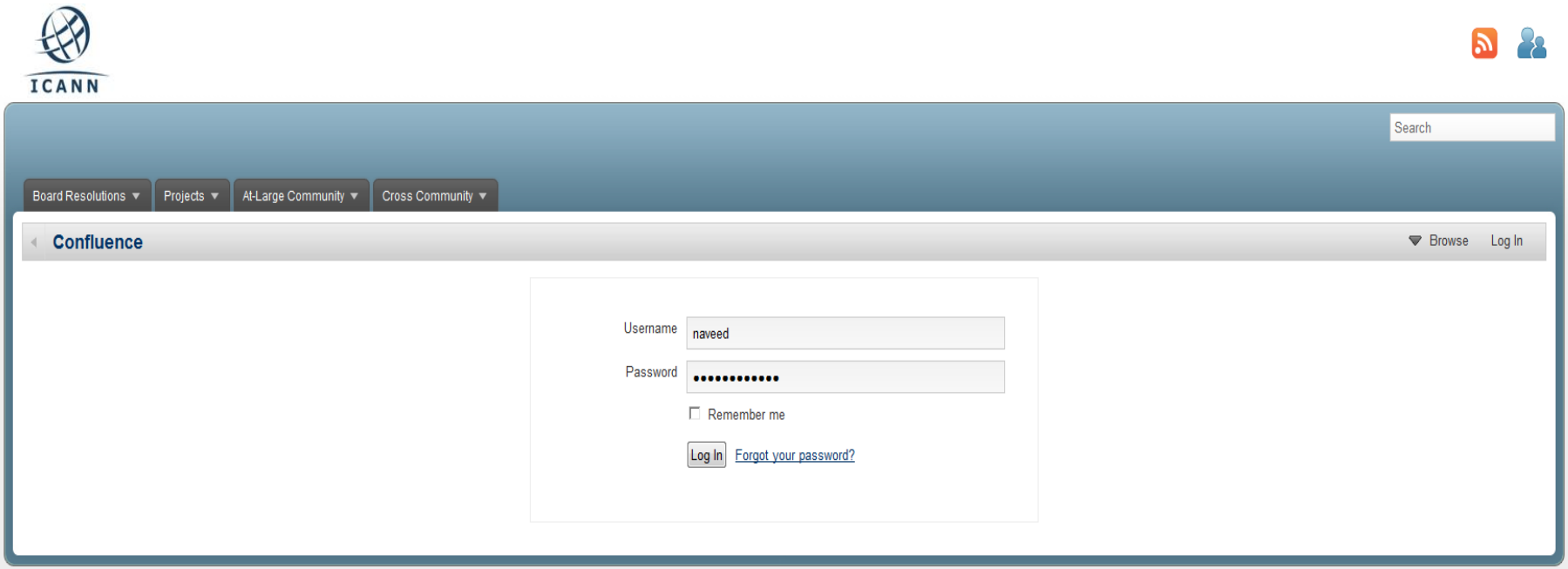
Wiki Training Guides

Available in 6 languages, which are:

1. English
2. French
3. Arabic
4. Chinese
5. Spanish
6. Russian

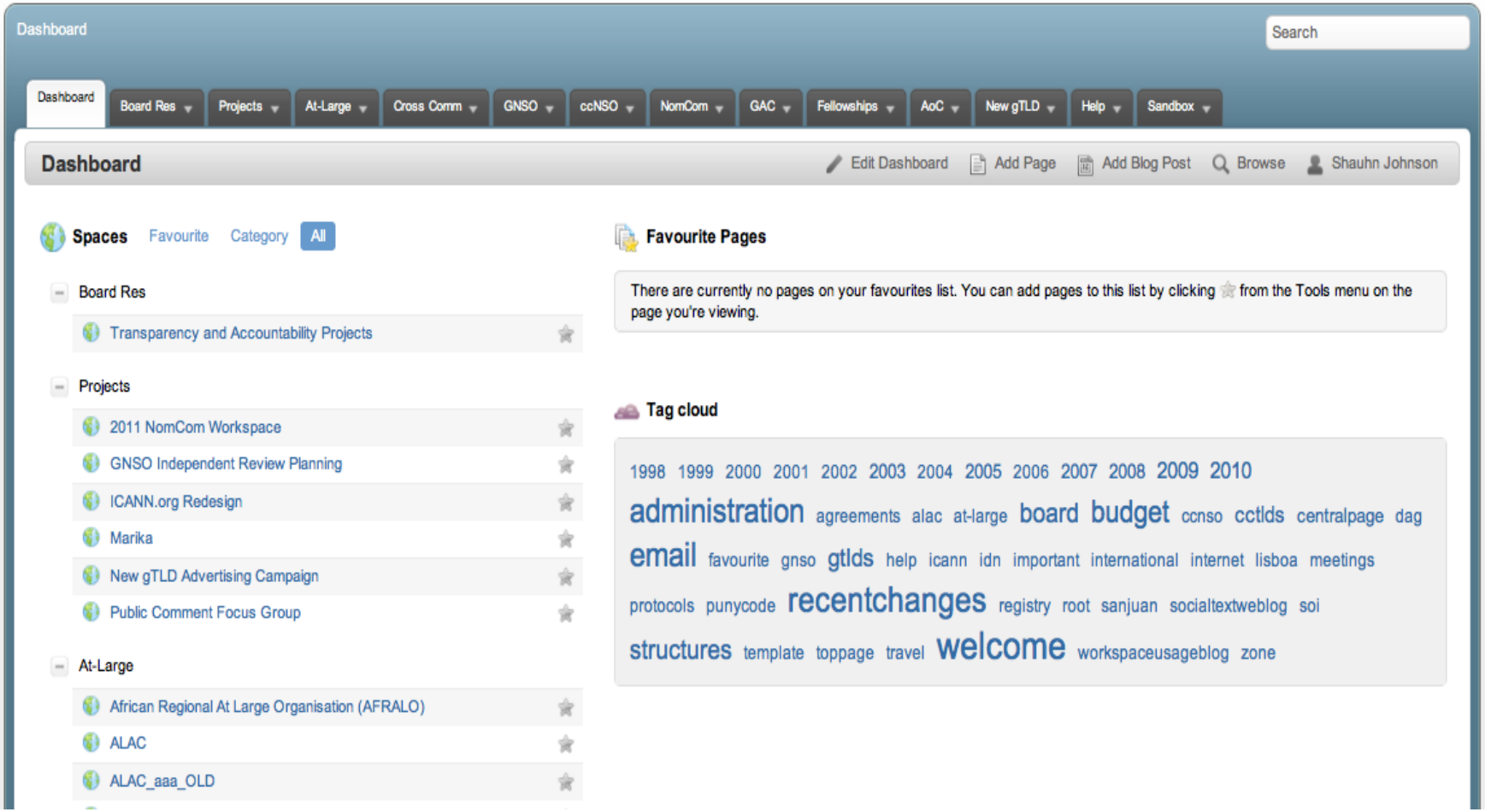
https://community.icann.org/display/help/Wiki+Training+Guides

When You Click Log In….



In the Username and Password text boxes, enter the Username/Password sent to you by a Confluence Wiki Administrator. If you require this information, please contact community-help@icann.org.

Your Community Wiki…



Additional Tabs… (Bookmarks and Watches)

Bookmarks

Go to Add menu item and select Bookmark, a link to this page will be added to the Labels section of your profile.

(This allows you to access the page quickly at a later time.)

Watches (pages or spaces that you chose to follow)

Select Watch in the Tools menu item

(You will be notified of changes to these pages via email.)

Additional Documentation…

More information on working with User Profiles:

http://confluence.atlassian.com/display/CONF34/Confluence+User%27s+Guide#ConfluenceUser%27sGuide-WorkingwithUserProfiles

More information and documentation exists for Confluence Wiki:
http://confluence.atlassian.com/display/DOC/Confluence+Documentation+Home

A User's Guide for Confluence:
http://confluence.atlassian.com/display/CONF34/Confluence+User%27s+Guide.

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Thank You

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Questions and Answers