

National Arbitration Form Uniform Rapid Suspension System

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How to Use This Demo

- It's best if you watch this as a PowerPoint Presentation, as there are arrows and boxes that will pop up to point things out, but if you can't, that's fine too.
- Some slides have detailed information in the Notes. Regardless of how you view the Demo, please review the Notes Pages.
- Contact us if you have procedural questions. We cannot tell you if you have a good case or what your best options are, but we can tell you how to access our portal!



The Uniform Rapid Suspension System

- Costs are low; this system relies upon users to do a lot of "self-service" and upon automation of routine document transmission.
- Interaction with our portal is *required*
- Case coordinators are still available as a resource.
- Validation at filing means the system won't work until there are new gTLDs in the root. We have work arounds in place in case our vendor can't get the new gTLDs in fast enough.



Filing a URS Complaint



Online Filing

FAQs and Technical Questions

URS Online Filing (Step 1 of 10)

From

http://domains.adrforum.com Select URS from the Policies dropdown. Select Online Filing.

To use the URS Online Filing, you must login using an existing user account or enter as a new user. You will file this complaint by filling in form boxes. You may find it helpful to write your complaint allegations in a word processing document from which you can copy and paste relevant portions into the form.

If you login as an existing user, you will be able to save your session for completion for up to 5 days.

Existing User

If you already have a Secure Portal login for the FORUM, then enter your User Name and Password below to login.

User Name:			0
Password:			(?)
👩 Login	/	N	

New User

If you do not have a Secure Portal login for the FORUM, then enter your Email Address and either your personal name or your business name below to create a new account. Your login credentials will be emailed to you after you submit the filing.

Email:	
Full Name:	First MI Last
Business:	
● Get Started	d

" ible here. If you experience performance issues, we suggest switching to Chrome.

If you have a username and password from UDRP, log in.

If you do not have a username and password from UDRP, sign up here (see note)

Log in

FORUM



III FORUM

Case Management	XXComplainant My Profile Change Password Logout
FORUM	Case Management
🖆 Dashboard 🛛 🛅 My Cases 🛛 🎱 FAQs and Technical Questions	FA # or Last 7 digits
Dashboard	
My Cases Quick Search: Forum File #:	New Filing/ResponseImage: Second Secon
New Messages No new messages were found in your cases	New Documents /2013 Image: State of the specified time period.
New Messages	From your portal, select URS, then click "Begin Filing." The system will automatically log you in.
FAQs and Technical Questions	
Find answers to the most frequently asked questions about the Domain Dispute process including questions about Filing a Complaint, Filing a Response, and Technical Questions.	



Agreements Page

III FOR	RUM		Domain Dispute
FAQs and Technical	I Questions	URS Requires that you agree to	
URS Online Filing	(Step 2 of 11)	certain terms before proceeding.	Test Complaintant
Agreements		L	ı
Filing As:			
You must agree to all	of the following to proceed.		
Statement of Good Faith:	The Complaint is not being filed for any	improper basis and there is a sufficient good faith basis for filing the Complaint. [URS 1.2.8]
Mutual Jurisdiction:	Complainant will submit, with respect to any Mutual Jurisdiction. [URS Rule 3(b)(ix).] variable Location of the registrar	y challenges to a determination in the URS proceeding, to the jurisdiction of the courts in at	least one specified
Agreement to Terms:	against the domain-name holder and wa	I remedies concerning the registration of the domain name, the dispute, or the dispute's res aives all such claims and remedies against (a) the Provider and Examiner, except in the ca egistry Operator, and (d) the Internet Corporation for Assigned Names and Numbers, as we	se of deliberate
	Complaint is not being presented for an	on contained in this Complaint is to the best of Complainant's knowledge complete and acc y improper purpose, such as to harass, and that the assertions in this Complaint are warra ow exists or as it may be extended by a good-faith and reasonable argument. [URS 3(b)(x).	nted under these
	Previous Step Save and Continue		



Enter Domain Name(s)

	L ARBITRATION RUM	Domain Dispute
FAQs and Technic	ical Questions	
URS Online Filir	ng (Step 3 of 11)	Test Complaintant
Domain Name Info	ormation	
Please enter the do	omain names at issue.	
Domains: *	testingdocs.com	
	Previous Step Save and Continue	
	©2013 National Arbitration Forum	



FAQs and Technical Questions

URS Online Filing (Step 4 of 11)

Complainants

Please enter information for each complainant. The first complainant will be the named party.

Complainant Inforr	nation	If you have loaged in as an evicting upon this will
Full Name: * or	First Middle Last	If you have logged in as an existing user, this will pre-populate, but you may edit it. Note that any
Business: *	Complainant	edits you make will be for this case only. If you
Address 1: *	158 Test Street	want to make changes to your profile contact the
Address 2:		case coordinator.
Address 3:		
City: *	Test	
State:	South Carolina (SC) 👻	you have multiple, linked Complainants, you can
Postal Code: *	11111 ac	d another here. You will be asked to explain the
Country: *	United States of America (US) 🔻	ık.
Primary Phone: *	+11 555-5555-5555	
Alternate Phone:		
Fax:		
Email: *	TestComplainant@adıforum.com	
	Complainant has a Representative	
	Previous Step Save and Add New Save and Add New	Continue



Domain Dispute

Complainant

FAQs and Technical Questions

URS Online Filing (Step 6 of 11)

Alternate Respondent Contact Information

The Respondent is the domain name holder listed in the Whois record [URS 1.2.3]. If you wish to provide additional contact information for the Respondent, you may do so below.

Skip Alternate Respondent Info

Registrant	Information
------------	-------------

Full Name: *	First Middle Last	
Business: *		cor
Address 1: *		
Address 2:		obt
Address 3:		Re
City: *		
State:		
Postal Code: *		lf y
Country: *		
Primary Phone: *		tha
Alternate Phone:		roo
Fax:		req
Email: *		rela
	Registrant has a Representative	L
	Previous Step Save and Add New Save and Add New	ve and Continue

The Respondent is the entity in the Whois. If you want to add additional contact information that you have obtained, or information you have for Respondent's counsel, enter it now.

If you enter one and/or there is more than one Whois record, you will be required to state how the entities are related.

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URS Online Filing (Step 7 of 11)

Complaint

Please tick the box next to each argument that applies to the domain name(s) listed in this Complaint

The next screens will ask you to submit evidence of the mark(s) as well as proof of use [URS 1.2.6.1].

- The registered domain name(s) is/are identical or confusingly similar to a word or mark [URS 1.2.6.1]:
 - (i) for which the Complainant holds a valid national or regional registration and that is in current use; or
 - (ii) that has been validated through court proceedings; or
 - (iii) that is specifically protected by a statute or treaty in effect at the time the URS complaint is filed.
- Registrant has no legitimate right or interest to the domain name [URS 1.2.6.2]
- The domain name(s) was/were registered and are being used in bad faith [URS 1.2.6.3] such as:
 - Registrant has registered or acquired the domain name primarily for the purpose of selling, renting or otherwise transferring the domain name registration to the complainant who is the owner of the trademark or service mark or to a competitor of that complainant, for valuable consideration in excess of documented out-of pocket costs directly related to the domain name; or
 - Registrant has registered the domain name in order to prevent the trademark holder or service mark from reflecting the mark in a corresponding domain name, provided that Registrant has engaged in a pattern of such conduct; or
 - Registrant registered the domain name primarily for the purpose of disrupting the business of a competitor; or
 - By using the domain name Registrant has intentionally attempted to attract for commercial gain, Internet users to Registrant's web site or other on-line location, by creating a likelihood of confusion with the complainant's mark as to the source, sponsorship, affiliation, or endorsement of Registrant's web site or location or of a product or service on that web site or location.

You may submit up to 500 words of explanatory text.

Pursuant to URS Rule 9(A), "The Complaint shall be filed in English." Any Complaint not filed in English will be rejected by the National Arbitration Forum.

Total word count : 7 / 500

Details of Complaint would be entered here.

The Complaint is a series of check boxes, per the URS. You have 500 words of explanation.



FORUM

Complainant

Details of Complaint would be entered here.	Total word count : 7 / 500
	After entering your explanatory text, identify any legal proceedings.
ify any other legal proceedings that have been commenced plaint. ■ No other legal proceedings	d or terminated in connection with or relating to any of the domain name(s) that are the subject of th
	Total word count : 3 / 50
No Legal Proceedings	



FAQs and Technical Questions

URS Online Filing (Step 8 of 11)

Supporting Documentation

Domains testing.com
 Domain/Registrar Information

 Domain Name:
 testing.com

 Registrar:
 FABULOUS.COM PTY LTD.

For each domain name in the Complaint, provide the following:

Trademark: TEST	
Classification (Goods/Services):	

For each domain name, enter the information required under URS 1.2.6.

Upload New Documents

Please refer to the Annex to the Supplemental Rules regarding acceptable file types. You may select multiple documents by holding down the "control" button and clicking on the files to add. You may upload one file for each document type.

Please upload the required evidence.

- · TM Registration/Proof of court-validated mark/Proof that mark is protected by statute or treaty
- · Proof of use- upload a specimen of current use in commerce or evidence of Trademark Clearinghouse validation
- Screen shot of website

Select Files to Upload

Configure Documents

TEST DOC 2.docx 12.33 KB Proof of Use	te All
)elete
TEST DOC 3.docx 12.34 KB Site Screenshot 🔹 🗊 🛙	elete
TEST DOC 1.docx 12.33 KB Trademark Information 💌 🗊 🛙)elete

Domain Dispute

Test Complaintant



Registrant * Incomplete Registrant. The NAF coordinator will manually update the party information after the case is submitted. Full Name: Business: Address: Primary Phone:

■ Whols

Email:

Domain: testing.com

Record dates:

Record created on: 1993-02-09 05:00:00 UTC Record modified on: 2013-04-16 02:06:01 UTC Record expires on: 2014-02-10 UTC

This domain is protected by Whois Privacy Services Pty Ltd. For more information please visit www.whoisprivacyservices.com.au

Registrant contact:

Whois Privacy Services Pty Ltd Domain Hostmaster, Customer ID : 22313831984968 Email: 22313831984968-ce686b@whoisprivacyservices.com.au PO Box 923 Fortitude Valley QLD 4006 AU

Administrative contact:

Whois Privacy Services Pty Ltd Domain Hostmaster, Customer ID : 22313831984968 Email: 22313831984968-ce686b@whoisprivacyservices.com.au PO Box 923 Fortitude Valley QLD 4006 AU Phone: Phone: +61.730070090 Fax: Phone: +61.730070091

Technical contact: Whois Privacy Services Pty Ltd Domain Hostmaster, Customer ID : 22313831984968 Email: 22313831984968-ce686b@whoisprivacyservices.com.au PO Box 923 Fortitude Valley QLD 4006 AU The Respondent information will automatically fill in for this domain name. If not, you will get a message like this one. The Whois should still be available. If not, please verify that the domain name is actively registered.

FORUM

URS Online Filing (Step 10 of 11)

Review

Filing Agreement

Filing As: Statement of Good Faith: Mutual Jurisdiction: Agreement to Terms: Complainant I agree Registrar JurisdictionRegistrant Jurisdiction I agree

Claim Information Complaints:

Domain(s) Identical or Confusingly Similar to a trademark Bad Faith Registration and Use

Test Complaintant

127 Test Street

Test, AR 54785 United States of America

+11 555-555-5555 test123@adrforum.com

Filing Complainant

Full Name: Business: Address:

Primary Phone: Email:

 Domain/Registrar Information

 Domain Name:
 testing.com

 Registrar:
 FABULOUS.COM PTY LTD.

Registrant

* Incomplete Registrant. The NAF coordinator will manually update the party information after the case is submitted.

Supporting Documentation

Trademark:	TEST
Classification	TEST
(Goods/Services):	
Trademark Document:	TEST DOC 1.docx
Site Screenshot Document:	TEST DOC 3.docx
Proof of Use Document:	TEST DOC 2.docx

I acknowledge that the information on this page is accurate and ready to be filed.

Previous Step Save and Continue

Verify that your information is correct and the case is ready to submit.

Test Complaintant



FORUM	Domain Dispute
FAQs and Technical Questions	
URS Online Filing (Step 11 of 11)	Test Complaintant
Payment Filing Fee: \$375.00	
Saved Cards: New Credit Card Save credit card for future use Name on Card: * Credit Card #: * 601100000000012	Enter credit card information. Agree that the information entered was true and
VISA Image: Constraint on the second secon	correct.
remain subject to all representations and warran	factual allegations made in the course hereof are true and correct to the best of my knowledge. I nties made in the course of registration of a disputed domain name.
Previous Step Submit Case	3 National Arbitration Forum



FAQs and Technical Questions

URS Online Filing Confirmation

Your Complaint has been transmitted to the National Arbitration Forum. You should receive an email shortly confirming your submission. Your file number is FA1307001482987. Please reference that number in all correspondence with us.

Please use the print button below to print this page for your records.

FA Number: FA1307001482987

Filing Information

Email: Fee Amount: test123@adrforum.com \$375.00

Domains

testing.com

Uploaded or Generated Document Files

TEST DOC 1.docx Trademark TEST DOC 3.docx Site Scree TEST DOC 2.docx Proof of Us ComplaintFA1307001482987.pdf Complaint

Trademark Information (testing.com) Site Screenshot (testing.com) Proof of Use (testing.com)

Payment Information

CC Number: CC Authorization Code: xxxxxxxxxxxxx0012 000000 Confirmation Screen. Includes your filing number. If you already have portal access, you will see this case on the portal. If the Case Coordinator needs to enter the Respondent information manually, they will regenerate the Complaint at that time and at will appear in your portal soon.

This is your receipt.

If you have questions about this filing, please contact the Forum at domaindispute@adrforum.com.

File Another Complaint | Print This Page

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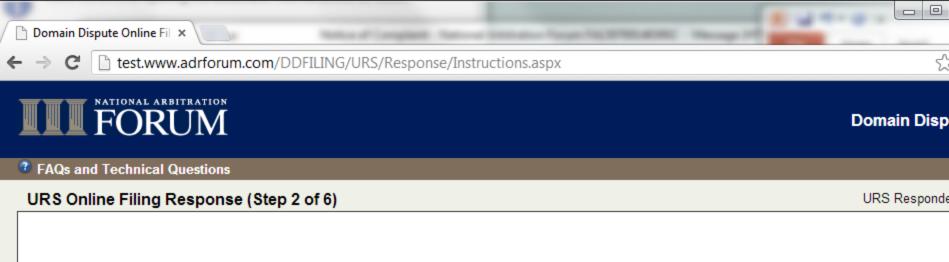
Filing a URS Response



🖂 🚽 🥑 🍲 🍲 🚽 🛛 Notice of Complaint - National Arbitration Forur	m FA1307001483002 - Message (HTML) (Read-Only)			
File Message				
Ignore Image: Constraint of the second	More Wiles * Actions * Follow Up * Follow Up * Follow Up * Select * Zoom			
Delete Respond Quick Steps 12	Move Tags 🖙 Editing Zoom			
From: Michelle S. To: CMSMSG Cc: Subject: Subject: Notice of Complaint - National Arbitration Forum FA1307001483002 Message NoticeOfComplaint_1443002_20130709102824.pdf (69 KB)	Sent: Tue 7/9/2013 10:29 AM			
Case Name: Complainant v. testing.com				
FA Number: FA1307001483002				
Domain Name(s): <testing.com></testing.com>				
The National Arbitration Forum is hereby serving you with a URS complaint due to your registration of certain domain names.				
The evidentiary documents submitted with the filing are available on an online port	tal. Please contact me for access.			
Click Here to File a Response				
Michelle S.				
Domain Dispute Case Coordinator Supervisor	The service email includes a link to file your			
National Arbitration Forum (FORUM)	reconned. This is the only way to file for your			
P.O. Box 50191	response. This is the only way to file, for your			
Minneapolis, MN 55405 Phone 800, 474, 2371	security. If you lose this email, please contact			
Fax 612, 235, 3355				
	your case coordinator or			
E-mail michelles@adiforum.com				
E-mail michelles@adrforum.com www.adrforum.com	domaindispute@adrforum.com for the email.			



 Domain Dispute Online Fil × ← → C Lest.www.adrforum.com/DDFILING/URS/R 	Response/Default.aspx	_ □ × ☆ =
FORUM		Domain Dispute
PAQs and Technical Questions		
URS Online Filing Response (Step 1 of 6)		
FA: FA1307001483002 In order to file a URS Online Filing Response, you must login un Existing User If you already have a Secure Portal login for the FORUM, then enter your User Name and Password below to login. User Name: Password: Cogin	New User If you do not have a Secure Portal login for the FORUM, then enter your Email Address and either your personal name or your business name below to create a new account. Your login credentials will be emailed to you after you submit the filing. Email:	
If you have an account, the	If you need to create an	
best way to file your response	account, see the directions on	
is to use it.	slide 3.	
		FORUM



Filing As:

Respondent
 Respondent Representative

Information about Fees and Timing:

If there are 15 or fewer domain names in the Complaint, and this case is either in the Response period or no more than 30 days has elapsed since a Default Determination, the Complainant has paid the fees for this case. If there are more than 15 domain names in the Complaint, you will need to pay a Response fee. fee must be paid by credit card when you submit this Response. If you do not pay the fee, your Response will be neither submitted nor considered.

If it has been more than 30 days since a Default Determination in this case, you will need to pay a Rexamination Fee of \$200 regardless of the number of doma names. If you do not pay the fee, your Response will be neither submitted nor considered.

The URS is heard by single Examiners only. You do not have the option to select a three member Panel.

Save and Continue

III FOF	RUM	Domain Dispute
FAQs and Technica		
URS Online Filing	g Response (Step 3 of 6)	URS Respondent
Respondent Inform	ation	
Language:	English 🔻	
Full Name: *	First Middle Last	
or Business: *	URS Respondent	The languages to choose from are
Address 1: *	25th Respondent St.	those associated with the countries in
Address 2:		
Address 3:		the Whois record.
City: *	Respondent	
State:	Hawaii (HI)	You can update your information and
Postal Code: *	00000	
Country: *	United States of America (US)	that of your counsel, if you'd like.
Phone Numbers: *	11-111-1111 Alternate	
Fax:		
Email: *	testingurs@adrforum.com	
	Respondent has a Representative	
	Previous Step Save and Continue	



C test.www.adrforum.com/DDFILING/URS/Response/Response.aspx

T		Complaint		×	Domoir
	I FORUM	Filing Agreement Filing As:	Complainant Representative		Domair
3	FAQs and Technical Questions	Statement of Good Faith: Mutual Jurisdiction:	I agree Registrar JurisdictionRegistrant Jurisdiction		
ι	JRS Online Filing Response (Ste	Agreement to Terms:	I agree		URS R
	Response Information [URS 5.4.2] - The Complainant has allege	Claim Information Complaints:	Domain(s) Identical or Confusingly Similar to a trademark No Registrant Rights or legitimate interest	E	ndicate if you admit or deny eacl
	or to provide your defenses. To see what Complainant has alleged aga	Explanation:	Bad Faith Registration and Use TEST		
	Click here to see a list of possible defense		TEST		
	[URS 1.2.6.1] The registered domain nam	Complaint Documentation:	ComplaintFA1307001483002.pdf		
	 i. for which the Complainant holds a ii. that has been validated through co iii. that is specifically protected by a s 	Business:	Complainant 158 Test Street		
	Word Count : 6		Test, SC 11111 United States of America		
	Response text would be typed here.	Primary Phone: Email:	+11 555-555-5555 TestComplainant@adrforum.com		
		Domain/Registrar Information Domain Name: Registrar:	testing.com FABULOUS.COM PTY LTD.	-	

[URS 1.2.6.2] Registrant has no legitimate right or interest to the domain name.

Word Count : 6

Total Word Count : 24 / 2500

Response text would be typed here.

Domain Dispute Online Fil × → C b test.www.adrforum.com/	DDFILING/URS/Response/R	lesponse.aspx		\$	=
FAQs and Technical Questions	Complaint Complaint Documentation: Complainant Full Name: Business: Address: Primary Phone: Email: Domain/Registrar Information Domain Name: Registrar:	ComplaintFA1307001483002.pdf Complainant 158 Test Street Test, SC 11111 United States of America +11 555-555-5555 TestComplainant@adrforum.com	ndicate if you admit or o	Domain Dispute URS Respondent deny each statement,	
Click here to see a list of possible defensi [URS 1.2.6.1] The registered domain nam i. for which the Complainant holds a ii. that has been validated through co iii. that is specifically protected by a s Word Count : 6 Response text would be typed here.	Registrant Full Name: Business: Address: Primary Phone: Email: Supporting Documentation Trademark: Classification (Goods/Services): Trademark Document: Site Screenshot Document: Proof of Use Document:	Testing.com PO Box 923 Jackson, GA 00000 testingURS@adrforum.com TEST TEST TEST DOC 3.docx TEST DOC 2.docx TEST DOC 1.docx	E	Compla	n view the aint and all es by clicking on as.
complainant who is the owner of the pocket costs directly related to the	Total Wo re registered and is being used d the domain name primarily for trademark or service mark or to domain name; or n name in order to prevent the t	ord Count : 24 / 2500 in bad faith. the purpose of selling, renting or otherwise t o a competitor of that complainant, for valuabl rademark holder or service mark from reflectir	e consideration in excess of do	ocumented out-of	

- c. Registrant registered the domain name primarily for the purpose of disrupting the business of a competitor; or
- d. By using the domain name Registrant has intentionally attempted to attract for commercial gain, Internet users to Registrant's web site or other on-line location, by creating a likelihood of confusion with the complainant's mark as to the source, sponsorship, affiliation, or endorsement of Registrant's web site or location or of a product or service on that web site or location.

Word Count : 6 / 300 Response text would be typed here. Total Word Count : 24 / 2500

III FORUM

			0
	FILING/URS/Response/Respons	e.aspx	5
lesponse Information			
URS 5.4.2] - The Complainant has alleged the tatement, or to provide your defenses.	e following. Please use the space pro	ovided beneath each URS element below to	indicate if you admit or deny each
o see what Complainant has alleged against	you, <u>click here</u> .		
lick here to see a list of possible defenses yo	ou could raise. You have 2,500 word	s total.	
JRS 1.2.6.1] The registered domain name(s) i	is/are identical or confusingly simila	r to a word mark:	
i. for which the Complainant holds a valid	national or regional registration and	that is in current use; or	
ii. that has been validated through court pr	roceedings; or		
iii. that is specifically protected by a statut	e or treaty in effect at the time the U	JRS complaint is filed.	
Word Count : 6	Total Word Count	: 24 / 2500	
Response text would be typed here.			
IDO 4.0.0.01 Desistant has an individual site			
JRS 1.2.6.2] Registrant has no legitimate righ			
Word Count : 6 Response text would be typed here.	Total Word Count	: 24 / 2500	
Response text would be typed here.			
JRS 1.2.6.3] The domain name(s) was/were r	egistered and is being used in bad f	aith.	
	trademark or service mark or to a c	pose of selling, renting or otherwise transferr competitor of that complainant, for valuable c	
 Registrant has registered the domain na name, provided that Registrant has engr 		k holder or service mark from reflecting the r r	nark in a corresponding domain
c. Registrant registered the domain name	primarily for the purpose of disruptin	g the business of a competitor; or	
	fusion with the complainant's mark a	for commercial gain, Internet users to Regis as to the source, sponsorship, affiliation, or e	
Word Count : 6 / 300	Total Word Count	: 24 / 2500	
Response text would be typed here.			

Total Size

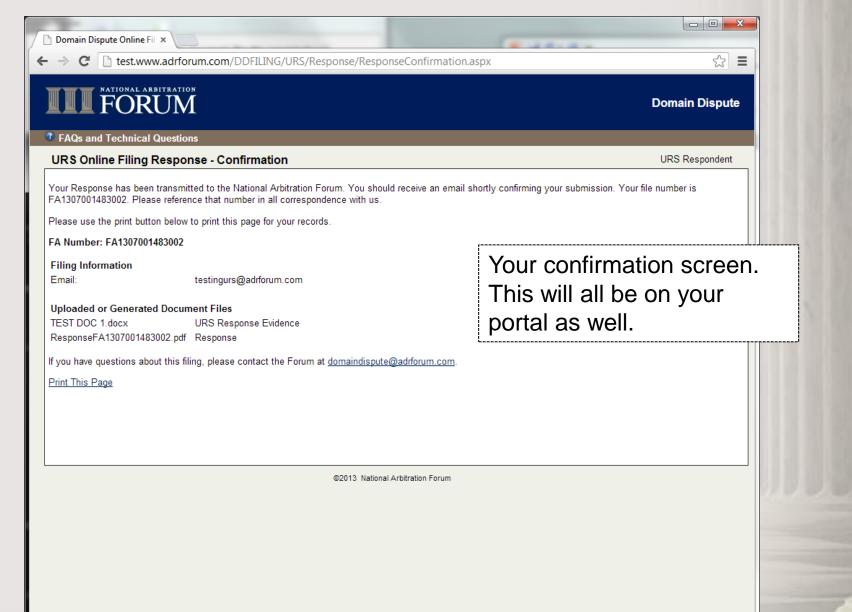
12.33 KB 📋 Delete All

Enter your defenses to each element identified by Complainant. You have 2,500 words, total. You can click to see what the URS says you can use for defenses.



Domain Dispute Online Fill ×	
← → C L test.www.adrforum.com/DDFILING/URS/Response/ResponseAgree.aspx	☆ =
FORUM	Domain Dispute
3 FAQs and Technical Questions	
URS Online Filing Response (Step 6 of 6)	URS Respondent
Affirmations	
You must agree to all of the following to proceed.	
The contents of the Response are true and accurate.	
Respondent agrees that its claims and remedies concerning the dispute, or the dispute's resolution, shall be solely claims and remedies against (a) the Provider and Examiner, except in the case of deliberate wrongdoing, (b) the Re Internet Corporation for Assigned Names and Numbers, as well as their directors, officers, employees, and agents.	
Respondent certifies that the information contained in this Response is, to the best of Respondent's knowledge, con not being presented for any improper purpose, such as to harass, and that the assertions in this Response are warr law, as it now exists or as it may be extended by a good-faith and reasonable argument.	
Please identify any any other legal proceedings that have been commenced or terminated in connection with or relating subject of the Complaint.	to any of the domain name(s) that are the
None See Below	
Test	
URS-	required certifications.
Previous Step Save and Continue	







The Portal and Requesting an Extension



← → C test.nafportal/login.aspx	- □ × ☆ =
FORUM	Secure Portal
Enter your User Name: Password:	Log In ogin credentials to access your applications. IPDepartment Forgot User Name? ••••••••••••••••••••••••••••••••••••
Use your portal information to log in at https://secure.arb-forum.com/cm.	
	©2013 National Arbitration Forum



Management	Intellectual Dep	artment My Profile Change Password Logout	
T FORUM	Click "My Cases"	Case Management	
Dashboar 1 📲 My Cases 🤗 FJ Qs and Technical Qu shboard	estions	FA # or Last 7 digits	-
My Cases Quick Search: Forum File #:	New Filing/Response Image: Second s	 may only file a Response by using the encrypted link sent to them at commencement. If you no longer have g this link and need to file a response, please request it from your case coordinator or by emailing domaindispute@adrforum.com. Please include your case number or as much identifying information as you have. EA1307001483003 (5) 	H
FAQs and Technical Questions Find answers to the most frequently asked questions about the Domain Dispute process including questions about Filing a Complaint, Filing a Response, and Technical Questions. FAQs and Technical Questions			



C test.www.adrforum.com/CM/DDUser/CaseList.aspx		\$
ise Management	Intellectual Department N	/ly Profile Change Password Logou
FORUM		Case Managemen
Dashboard 📲 My Cases 🧳 FAQs and Technical Questions		FA # or Last 7 digits
y Cases		
orum File #: Domain Name:	Search	
Forum File # Case Name	Status	Due Date
1483003 Complainant v. Intellectual Department	Pending URS Response	07/23/2013
aves Closed within the last 90 days:		
Forum File # Case Name	Status	Closed Date
lo cises to display		

they're sorted by due date, but you can click the headers to sort by other categories.



) Case Management × → C b test.www.adr	orum.com /CM/DDUser/Case.aspx?id=1443003		
ase Management		Intellectua	al Department My Profile Change Password Log
Dashboard	N		Case Manageme FA # or Last 7 digits
A Number: FA13070014			Discuss this c
Filing Date: 07 Commencement Date: Status: Pe Due Date: 07 Ruleset: UF	inant v. Intellectual Department /09/2013 nding URS Response /23/2013 RS glish Case info. and deadlines	Complainant Contact Info: Complainant Test, SC 11111 United States of America TestComplainant@adrforum.com Respondent Contact Info: Intellectual Property Department Beverly Hills, CA 90213-0900 US wmf@fox.com Coordinator: Kristine Dorrain - CMSMSG@forthrig	Party and coordinator info.
Documents Expand All Collapse All	Bocuments	Case Actions Select an Action to take on this ca Actions Request a Stay Request an Extension	ase Amount Select Select
Panel Correspondence Procedural Documents		Actions	s you can take

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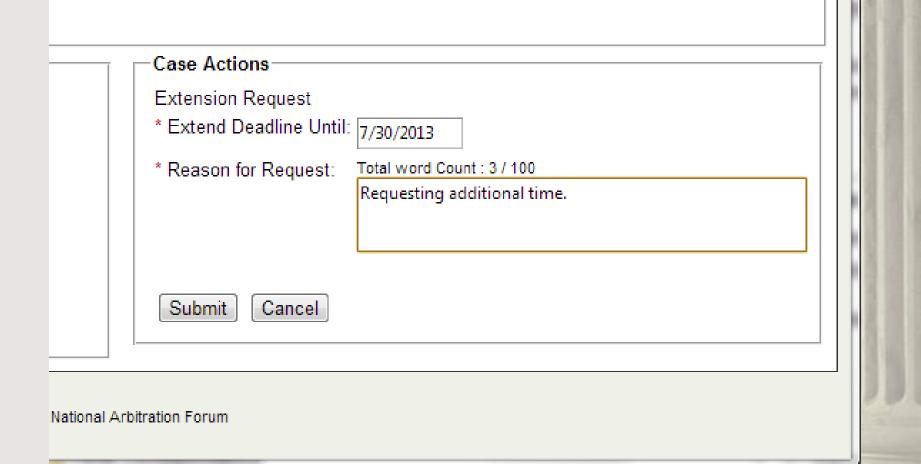


Dashboard 🛛 🖥 My Cases 🔗 FAQs and Technical Questions		FA # or Last 7 digits	
Number: FA1307001483003 Case Information		Discuss this case	
FA1307001483003 - Complainant v. Intellectual Department	Complainant Contact Info: Complainant		
Filing Date: 07/09/2013 Commencement Date: Status: Pending URS Response Due Data: 07/03/2013	Test, SC 11111 United States of America TestComplainant@adrforum.com		
Due Date: 07/23/2013 Ruleset: URS Language: English Mutual Jurisdiction:	Respondent Contact Info: Intellectual Property Department Beverly Hills, CA 90213-0900 US		
Response Date: Panelist (Single-Member): No Panelists appointed	wmf@fox.com Coordinator: Kristine Dorrain - CMSMSG@forthrightsolutions.com		
Domains (1): <independenceday.com> Documents Expand All Collapse All</independenceday.com>	Case Actions Select an Action to take on this case		
Complaint	Actions Amount	=	
URS Trademark Information - independenceday.com - 12.34 KB - 07/09/2013	Request a Stay	Select	
URS Site Screenshot - independenceday.com - 12:33 KB - 07/09/2013	Request a Extension	Select	
🐏 URS Proof of Use - independenceday.com - 12.33 KB - 07/09/2013 🏂 Complaint - ComplaintFA1307001483003.pdf - 68.52 KB - 07/09/2013			
Notice of Complaint - Notice of Complaint - 69.12 KB - 07/09/2013			
Response			
Complainant Other Correspondence			
Companiant other Correspondence			
Non-Party Correspondence			
Panel Correspondence			
Procedural Documents			
Service By Mail - Service By Mail - 25.50 KB - 07/09/2013			
Service By Fax - Service By Fax - 23.50 KB - 07/09/2013			

III FORUM

* Reason for Request:	-	2013	Ju	July 2013			- FF	
	S	М	Т	w	Т	F	S	
	30	1	2	3	4	5	6	
	7	8	9	10	11	12	13	
Submit Cancel	14	15	16	17	18	19	20	
	21	22	23	24	25	26	27	
	28	29	30	31	1	2	3	
	4	5	6	7	8	9	10	







Other Requests

- Requests all work the same way. If an option does not show up in your portal, it's not available to you.
 - Withdrawal: Complainants move to withdraw, if Complainant indicates it's a joint w/d, then the Respondent will be asked to log into its portal to join.
 - Stays: Must be joint. Either party may request one prior to a *first* Determination. The second party must log into the portal and agree to the Stay within 24 hours.
 - Extensions: Can only be requested by Respondent.



Determinations







In addition, the Registry (Registrar cc'd) will receive an email with a copy of the Determination and instructions.



Appeals

- Screens are the same.
- Who can appeal?
 - A losing party with a Final Determination.
 - A complainant with any determination that finds abuse or material falsehood.
- What do I file with an Appeal?
 - For a minimal amount, you can just have the same pleadings submitted to a new panel. Appellant gets a few words to tell the panel were the error was.
 - For more money, you can submit new arguments; Appellee then gets to reply.



Our website

- Links to the URS Procedure, URS Rules, FORUM Supp Rules.
- Links to an FAQ doc
- Links to current Registry Best Practices doc.
- Link to online Filing.
- This demo will be posted by next week, probably broken into chunks.



Next Steps

- Finish uploading foreign language documents for French, Spanish, Chinese, Russian, Korean, Arabic.
- Release scheduled for next week to fix bugs we've already found and add some enhancements.

Examiner training.



Thank you. Questions?

For procedural questions: domaindispute@adrforum.com

