

Code of Conduct

.EU

- The creation of the .eu TLD was one of the targets endorsed by the European Council in Lisbon in March 24, 2000.
- EC Regulation 733/2002 of the European Parliament and the Council on the implementation of the .eu Top Level Domain.
- “The .eu TLD should enable undertakings, organisations and natural persons within the European Community to register in a specific domain which will make the link with this Community obvious.”
- “Internet management has generally been based on the principles of non-interference, self-management and self-regulation. To the extent possible and without prejudice to Community law, these principles should also apply to the .eu ccTLD.

- Commission Regulation 874/2004 laying down public policy rules concerning the implementation and functions of the .eu Top Level Domain and the principles governing registration.
- Eligibility limited to undertakings, organisations or natural persons, registered, established or resident within the Community.
- Filing of applications, communications and decisions concerning registration must be possible in all official languages of the Community.
- Registration on the basis of the “first-come-first-served” principle.
- Verification of the validity of the registration applications subsequent to the registration at the initiative of the Registry or pursuant to a dispute.

- A four month sunrise period reserved to holders of prior rights;
- Improper, speculative or abusive registrations.
- Only registrars accredited by the Registry are permitted to offer registration services for names under the .eu TLD.
- Non-disclosure of the WHOIS database.

- Only registrars accredited by the Registry are permitted to offer registration services for names under the .eu TLD.
- “The procedure for the accreditation of the registrars shall be determined by the Registry and shall be reasonable, transparent and non-discriminatory and shall insure effective and fair conditions of competition”.
- “Each registrar shall be bound by contract with the Registry to observe the terms of accreditation and in particular to comply with the public policy principles set out in this Regulation.”

- Individual contracts do not insure fair and effective conditions of competition amongst registrars.
- EURid proposes a voluntary Code of conduct of registrars which ensures an equitable, just, non-discriminatory and fair treatment of the user.
- Registration Policy principles: verification of eligibility, no registration without instruction, technical requirements.

- Service Policy principles: transparency in prices and services, services in the announced languages, accurate, complete and non misleading information on the website.
- Subscribers of the Code are entitled to use a specific logo and EURid will dedicate a special page on its website to list the subscribers of the Code.
- A registrar's Council of Conduct will be installed and a complaints ruling process implemented in order to examine alleged breaches of the Code of Conduct. Withdrawal of the logo can be decided.