



Contractual Compliance

Registrar Stakeholder Group
Constituency



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9 March 2010

Agenda

- Update on FY10 Initiatives
 - Recent Enforcement Activities
 - New RAA Enforcement Tools
 - RDE and IRTP Audits
 - Communications and Outreach Efforts
- Update on WHOIS Accuracy Study

Terminations or Non-renewals

46 Registrars Terminated or Non-renewed 2003 - present



Enforcement Activities in T2 (Nov 2009 – Feb 2010)

- 9 Registrar Accreditation Agreement (RAA) Terminations and Non-renewals
 - 7 Terminations
 - 2 Non-renewals
- 56 Breach Notices Transmitted
- 612 Enforcement Notices Sent
- 4,094 Consumer Complaints Processed

Common Non-Renewal and Termination Causes

- Registrars fail to comply with RDE deposit requirements
- Registrars fail to meet their Whois obligations
- Registrars fail to pay accreditation fees
- Voluntary termination by registrars

New 2009 RAA Enforcement Tools

- Conduct audits on 15 days' notice (including site visits in exceptional cases)
- Suspend registrar's ability to create new registrations and inbound transfers
- Recover ICANN's enforcement cost from registrar
- Enforce registrar's group liability

Registrar Data Escrow

- Data Deposit
 - 811 registrars are depositing (approx. 99% of registrations)
 - 79 registrars do not have domain name registrations
- Data Audit
 - Approx. 140 registrars audited per month
 - Reviewed IDAS design and operation with Iron Mountain in February 2010
 - Working with Iron Mountain on potential modifications and enhancements

IRTP Audit

- When – 3 rounds of audits in 2010
- Who – 3 groups of registrars:
 1. Transfer-losing-registrars with NACK rate exceeding 20%
 2. Transfer-gaining-registrars with NACK rate exceeding 40%
 3. Top 5 registrars who are subject of complaints received by ICANN
- Audit notice
- Use of new RAA enforcement tools
- Audit results may be published

Communications and Outreach Efforts

- Communications:
 - Quarterly Contractual Compliance Newsletters
 - ICANN website (Dashboard & Announcements)
- Outreach to registrars, registries and services providers in:
 - Europe
 - Latin America
 - Asia Pacific
 - North Americas

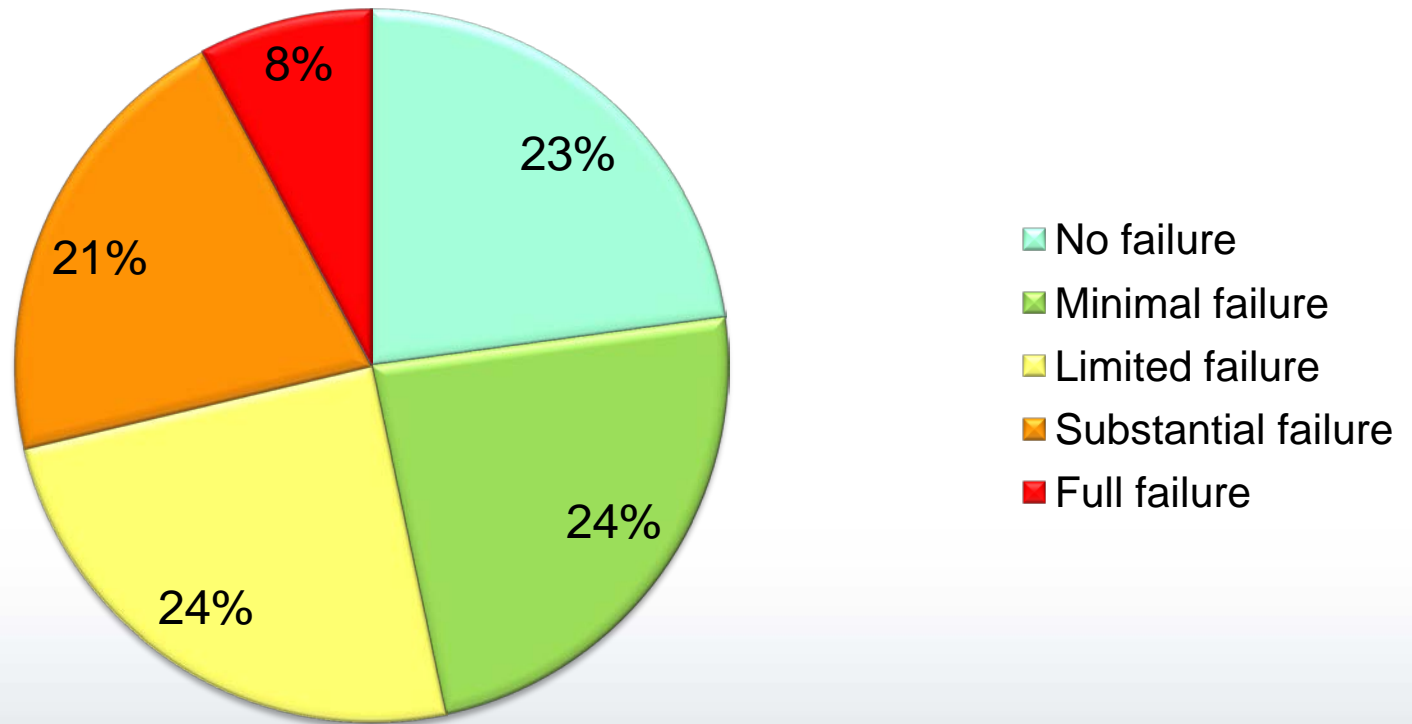
WHOIS Accuracy Study - Update

- NORC draft report posted on 15 February 2010 (<http://www.icann.org/en/announcements/announcement-3-15feb10-en.htm>)
- Open for public comment until 15 April 2010
- Workshop at ICANN Brussels Meeting in June 2010

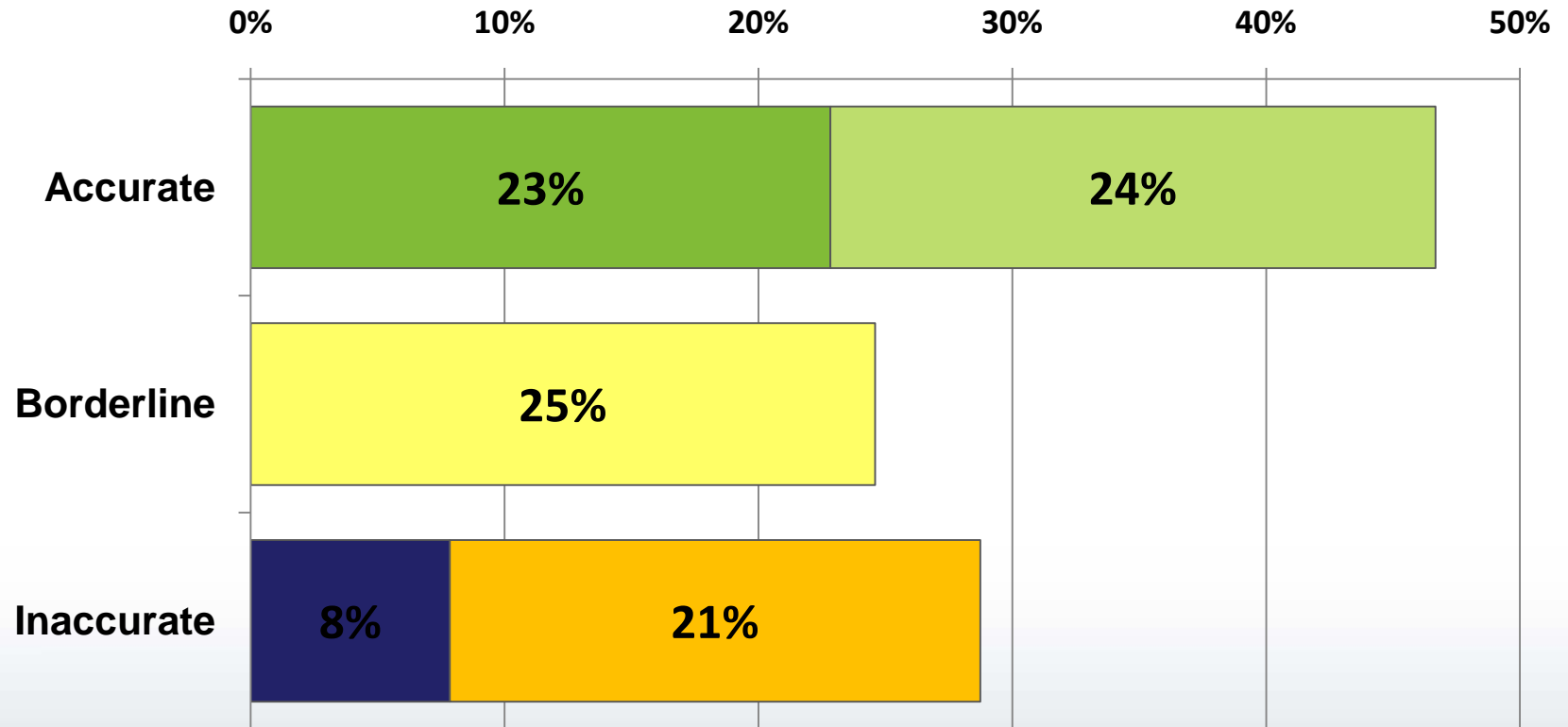
WHOIS Accuracy Study - Criteria

- address must be deliverable
- an independent linkage between name and address must be found
- the respondent must acknowledge ownership, AND confirm that all details are current and correct

WHOIS Accuracy Study - Findings



Nearly half may be deemed accurate



Q&A

Or email me at: pam.little@icann.org