

A. Introduction

This Final Report of the ALAC/At-Large Improvements Implementation Project outlines the activities and accomplishments of the ALAC and At-Large in completing this project. Specifically, it highlights the steps made by At-Large Improvements Implementation Taskforce toward the full implementation of the ALAC/At-Large Improvements Recommendations.

As illustrated in the table below in Section D, and more fully in the Appendix, the At-Large Improvements Implementation Project Taskforce has completed the implementation of the Recommendations and Action Items. This completion consists of concluding finite activities or giving responsibility to bodies of the ALAC and At-Large community, including the ALAC Executive Committee, At-Large Working Groups and Regional At-Large Organizations and their individual At-Large Structures, for activities requiring continuing monitoring and oversight.

B. Background of ALAC/At-Large Improvements Project

On 9 June 2009, the Final Report of the ALAC Review Working Group on ALAC Improvements was published, incorporating input from two public-comment periods. In its 13 Recommendations, the Final Report identified key areas of needed improvement, focusing on At-Large's organization, effectiveness, participation, and relationship to other ICANN entities.

On 26 June 2009, the ICANN Board <u>resolved</u> to direct ICANN Staff to assist the At-Large community in developing a proposed implementation plan and timeline for the Recommendations in the <u>ALAC Review Final Report</u> (excluding the Recommendation to provide At-Large with voting seats) and to submit these to the Structural Improvements Committee (SIC) for review and Board approval.

At its 19 June 2010 meeting, the SIC acknowledged receipt from Staff and the At-Large community of the implementation plan and timeline, entitled "ALAC/At-Large Improvements Implementation Project Plan," dated 7 June 2010, and resolved to recommend it to the ICANN Board for consideration.

At its 25 June 2010 Meeting, the Board <u>resolved</u> to direct ICANN's President and CEO to provide the Board with a <u>summary</u> of the "<u>ALAC/At-Large Improvements Implementation Project Plan</u>" dated 7 June 2010, for consideration at the next Board meeting, if practicable.

At its 5 August 2010 Meeting, the Board <u>resolved</u> to approve the ALAC/At-Large Improvements Project Plan and directed ICANN's President and CEO to take action according to the <u>ALAC/At-Large Improvements Implementation Project Plan</u> and report back on the progress at the 2010 Annual General Meeting.

On 10 December 2010, during ICANN's 2010 Annual General Meeting, the Chair of the ALAC provided an update on the ALAC/At-Large Improvements Implementation Project Plan in her <u>Chair's Report</u>, prepared in collaboration with Staff.

At its 23 October 2011 Meeting, the SIC acknowledged receipt from Staff of the <u>ALAC/At-Large</u> Improvements Project Milestone Report dated 9 October 2011, which provided an update on the



implementation of the Recommendations in the ALAC Review Final Report and transmitted it to the ICANN Board.

During the Board Meeting of October 28, 2011, the Board <u>resolved</u> to acknowledge receipt of the <u>ALAC/At-Large Improvements Project Milestone Report</u> and recognized the substantial amount of work done thus far by the ALAC and At-Large community toward implementing the ALAC/At-Large Improvements Recommendations.

At the SIC meeting on 11 March 2012 that took place during the 43rd ICANN Meeting in San Jose, Costa Rica, the SIC reviewed the <u>At-Large Improvements Status Update Report</u> (2 March 2012) and <u>Appendix</u> (2 March 2012). These documents showed the current status of the ALAC/At-Large Recommendations as outlined in the <u>Final Report of the ALAC Review Working Group on ALAC Improvements</u> (9 June 2009) and further defined in the <u>At-Large Improvements Implementation Project Plan</u> (7 June 2010). The Status Update also provided the status of the series of Action Items aimed at implementing each of the Recommendations as developed by the four At-Large Improvements Working Teams between September 2010 and March 2011.

C. Activity of the At-Large Improvements Implementation Taskforce between ICANN's 42nd and 44th Meetings

The At-Large Improvements Implementation Taskforce was established by the ALAC during the 42nd ICANN Meeting in Dakar. This Taskforce consists of <u>members</u> from each of the five At-Large Regional At-Large Organizations.

Between November 2011 and February 2012 the Taskforce held <u>weekly meetings</u>, in which it systematically reviewed the remaining Recommendations and Action Items for their implementation identified by the At-Large Improvements Work Teams. The Taskforce assigned the remaining Action Items to already-existing At-Large Working Groups and established timelines for their completion.

On 13 March 2012, during the 43rd ICANN Meeting that took place in San Jose, Costa Rica, the At-Large Improvements Taskforce held a <u>half-day workshop</u> to discuss remaining implementation activities. On 15 March 2012, members of the SIC met with members of the At-Large Improvements Taskforce to discuss the Status Update Report and the actions necessary for the completion of the ALAC/At-Large Improvements Project.

Between April and June 2012, the Taskforce held <u>monthly meetings</u> to implement outstanding Action Items and ensure all Recommendations were concluded. Activities included informing the ALAC Executive Committee, At-Large Working Groups and Regional At-Large Organizations and their individual At-Large Structures of the tasks that they have been asked to implement or monitor. The ALAC ratified the ALAC/At-Large Vision Statement on 24 May 2012.

[The ALAC ratified the Final ALAC/At-Large Improvements Implementation Project: Final Report on 8 June 2012. The result can be independently verified under: BIGPULSE LINK]

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D. ALAC/At-Large Improvements Implementation: Status of Recommendations

ALAC/At-Large Improvements Implementation: Status of Recommendations				
Recommendation	Status (% Completed)			
	25%	50%	75%	100%
Rec 1: ICANN Bylaws				
Rec 2: Board Member				
Rec 3: ALS-RALO-ALAC Structure				
Rec 4: ALS Education & Engagement ⁱ				
Rec 5: Strategic & Operational Plans				
Rec 6: Cost Models				
Rec 7: Communication Tools				
Rec 8: Public Comment Period ⁱⁱ	https:	//community	.icann.org/x/D	YD7AQ
Rec 9: Translation Processes ⁱⁱⁱ				
Rec 10: Home of Individual Internet Users				
Rec 11: Board Statement Regarding Rec. 10				
Rec 12: Input from Consumer Representatives				
Rec 13: Policy Advice Mechanisms ^{iv}				

¹ Allocated to the ALAC Chair, the Executive Committee, and the Director for At-Large.

The ALAC and its Improvements Taskforce established that the ALAC Chair, the ALAC Executive Committee and the Director for At-Large will continue to monitor this issue and will provide input to the Senior Director for Participation and Engagement and the Board PPC.

[&]quot;The Director for At-Large has consulted with the ICANN Staff responsible for the implementation of the Public Comment Enhancements regarding Recommendation 8 of the ALAC/At-Large Improvements Implementation Project. Following discussion between the Director for At-Large, the ALAC Chair and the Chair of the ALAC/At-Large Improvements Taskforce, the ALAC confirmed its understanding that the guidelines for Public Comments recognize flexibility in extending the Public Comment period beyond the minimum requirements. The ALAC may, on a case-by-case basis, request extensions of 5, 10, 15, 21 or 30 days (in exceptional circumstances). Such requests will be made directly to the Staff person responsible for the specific Public Comment period thereby notifying them that the ALAC intends to submit a comment. The ALAC further requests that a Staff response to such requests for an extension to a Public Comment period be granted or denied in an expeditious manner. If the request is denied, the ALAC may use its right to submit advice to the ICANN Board as per the ICANN Bylaws. We note that the ATRT implementation process includes the following relevant text:

^{16.} Public notice and comment processes should provide for both a distinct "Comment" cycle and a "Reply Comment" cycle that allows community respondents to address and rebut arguments raised in opposing parties' comments.

^{17.} As part of implementing recommendations 15 and 16, timelines for public notice and comment should be reviewed and adjusted to provide adequate opportunity for meaningful and timely comment. Comment and Reply Comment periods should be of a fixed duration.

iii Allocated to the Executive Committee.

iv Allocated to the ALAC/At-Large Policy Review Committee standing committee.



Monitoring of On-Going Activities

The monitoring of ALAC/At-Large Implementation Project activities identified as on-going have been transferred to the ALAC, bodies of the ALAC or the At-Large community, or the Director for At-Large. A system similar to the <u>ICANN Affirmation of Commitments Responsibilities Inventory Tracking and Brainstorming Interactive Chart</u> will be developed for this purpose.

At-Large Improvements Implementation Taskforce Activities and Metrics

The <u>membership</u> of the At-Large Improvements Implementation Taskforce consisted of a globally diverse group of ten At-Large members, two from each of the five At-Large Regional Organizations. Cheryl Langdon-Orr served as the Chair of the At-Large Improvements Implementation Taskforce. Between November 2011 and March 2012, the Taskforce met weekly followed by monthly calls between April and June 2012. As recommended by the ALAC/At-Large Improvements Implementation project, <u>metrics</u> have been prepared for purposes of tracking of member participation in the regular calls of the At-Large Improvements Implementation Taskforce.

Appendix

The <u>Appendix</u>, which forms an integral part of this Final Report, includes tables of each of the 13 Recommendations as outlined in the <u>Final Report of the ALAC Review Working Group on ALAC Improvements</u> (9 June 2009) and further defined in the <u>At-Large Improvements Implementation Project Plan</u> (7 June 2010). The Recommendations are listed individually in the order of the ALAC Review Final Report recommendations.

Each Recommendation table consists of the following information:

- The number of the Recommendation;
- A summary of the Recommendations within the ALAC Review Final Report;
- The Action Items developed by each of the At-Large Improvements Working Team in order to implement that specific Recommendation;
- The status of each Recommendation and Action Item that is, whether they have been completed are require on-going monitoring by bodies of the ALAC and At-Large;
- Notes that further clarify how the Recommendation or Action Item has been implemented and any on-going action required.

The <u>Appendix</u> has been designed to be primarily wiki-based. However, the tables have also been included in this document.



Rec.	Sub- Task	Implementation Task	Status	Notes
1.1		Amend Bylaws Article XI.s2(4)(a) to clarify purposes, as proposed.	Complete	
	1.1(a)	Submit to the Board the following revision to ICANN Bylaws XI.2.4.a, drafted in collaboration with Legal:	Complete	The At-Large Advisory Committee (ALAC) is the primary organizational home within ICANN for individual Internet users. The role of the ALAC shall be to consider and provide advice on the activities of ICANN, insofar as they relate to the interests of the individual Internet users. This includes policies created through ICANN's Supporting Organizations, as well as the many other issues for which community input and advice is appropriate. The ALAC, which plays an important role in ICANN's accountability mechanisms, also coordinates some of ICANN's outreach to individual Internet users. See: ICANN Bylaws VI.2.1.e See: ICANN Public Comment - Proposed Bylaws Amendment to Add Voting Director from the Atlarge Community to the ICANN Board of Directors
				See: <u>ICANN Public Comment - Proposed ICANN</u> <u>Bylaw Revisions Regarding the ALAC</u>
	1.1(b)	Submit to the Board the following revisions to ICANN Bylaws XI.2.4.j, drafted in collaboration with Legal:	Complete	The ALAC is also responsible, working in conjunction with the RALOs, for coordinating the following activities: 1. Making a selection by the At-Large Community to fill Seat 15 on the Board. Notification of the At-Large Community's selection shall be given by the ALAC Chair in writing to the ICANN Secretary, consistent with Article VI, Sections 8(4) and 12(1). 2. Keeping the community of individual Internet users informed about the significant news from ICANN; 3. Distributing (through posting or otherwise) an updated agenda, news about ICANN, and information about items in the ICANN policy-development process; 4. Promoting outreach activities in the community of individual Internet users; 5. Developing and maintaining on-going



12	Pavious proposed	Complete	information and education programs, regarding ICANN and its work; 6. Establishing an outreach strategy about ICANN issues in each RALO's Region; 7. Participating in the ICANN policy development processes and providing input and advice that accurately reflects the views of individual Internet users; 8. Making public, and analyzing, ICANN's proposed policies and its decisions and their (potential) regional impact and (potential) effect on individuals in the region; 9. Offering Internet-based mechanisms that enable discussions among members of At-Large structures; and 10. Establishing mechanisms and processes that enable two-way communication between members of At-Large Structures and those involved in ICANN decision-making, so interested individuals can share their views on pending ICANN issues.
1.2	Review proposed IIC/post-JPA accountability mechanisms to ensure congruence with the noted	Complete	See: ICANN Accountability & Transparency
1.3	recommendations. ALAC engagement in ICANN Structural Improvements Program.	Complete	See: Review of the At-Large Advisory Committee - Final Report of the ALAC Review Working Group on ALAC Improvements The ALAC has a continuing purpose in the ICANN structure. This continuing purpose has four key elements: Providing advice on policy; Providing input into ICANN operations and structure; Part of ICANN's accountability mechanisms; An organizing mechanism for some of ICANN's outreach; and The section of the ICANN Bylaws that deals with the ALAC should be changed to reflect this purpose.
1.4	Extend the term of the ALAC Chair to two years.	Complete	This function will be adopted from June 2012 on, once the Rules of Procedure Review WG begun.



	1.4(a)	This review should	Complete	As noted above, any change of the term length of
	` ′	include consideration		the ALAC Chair, as suggest by Recommendation
		of the role, selection		1.4, would require a change to the ALAC's Rules
		process and term		of Procedures.
		length of the ALAC		
		Chair & Vice Chairs.		
2.1		Identify all the steps	Complete	See: At-Large Director Candidate 2013 Workspace
		required to		
		implement the		At-Large selected ICANN Board member has been
		addition of one		completed as Seat 15 is now occupied by an At-
		voting member		Large selected voting Director. However, the ALAC
		appointed from the		and its Taskforce have determined that the ALAC
		At-Large Community		ABSdt and the ALAC BCEC will need to reconvene
		to the ICANN Board.		for future appointments on this issue.
2.2		Submit the final	Complete	See: 2.1 Notes section
		selection process to		
		the Board via the SIC		
		for approval.		
2.3		Implement or	Complete	See: 2.1 Notes section
		confirm related		
		Bylaw changes.		
2.4		Once approved,	Complete	See: 2.1 Notes section
		begin selection		
		process, in a careful		
		and systematic		
		manner, within the		
		At-Large		
		Community.		
2.5		Endorsement of	Complete	See: 2.1 Notes section
		selection choice by		
		the ALAC.		
2.6		Approval of selection	Complete	See: 2.1 Notes section
		choice by ICANN		
		Board and seating of		
		Board member.		
2.7		Consider options	Complete	See: 2.1 Notes section
		regarding the		
		At-Large Liaison to		
		Board vis-à-vis a new		
		Director.		
3.1		Ensure existing	Complete	
		structure does not		
		present obstacles to		
		community		
		operation and		
		development.		



	3.1(a)	Establish a Working Group (WG) to ensure that the At- Large information already available is organized properly and easily accessible by end users.	Complete	Allocated to the Policy Staff in support of the ALAC, the ALAC, and Regional Leadership.
	3.1(b)	Introduce to the ALSes selected information- dissemination, communication and collaboration tools (such as Posterous, Twitter Tweets, mobile-device compatibility) and provide training.	Complete	Allocated to the At-Large Technology Taskforce.
	3.1(c)	Promote further use of the At-Large Calendar to ALSes.	Complete	Allocated to the Policy Staff in support of the ALAC, the ALAC, and Regional Leadership.
	3.1(d)	Create and distribute a brief orientation/ instruction package about information dissemination, communication, & collaboration tools introduced to ALSes.	Complete	See: <u>ICANN's e-learning page</u> . Additionally, the ALS Starter Kit already includes some of this information. Please click one of the links below to download the ALS Starter Kit in one of the six UN Languages. English, Español, Français, Русский, 中文,
4.1		External Education.	Complete	Allocated to the Policy Staff in support of the ALAC, the ALAC, Regional Leadership, ALSes, and other relevant parties to ensure that the system is interactive with ICANN wide activities.
	4.1(a)	Establish the ICANN Academy, an annual training program for new At-Large ALS members, modeled after aspects of the ICANN Fellowship and Diplo Foundation.	Complete	See: At-Large ICANN Academy Expanded Working Group Workspace The intent is to establish a Pilot Program during the ICANN Meeting in Toronto in October 2012.
4.2		Internal Engagement.	Complete	



	4.2(a)	Establish an engagement program for existing At-Large ALS members, to be conducted year-round and modeled after certain aspects of the Diplo Foundation (specifically, this is the At-Large Capacity Building Program).	Complete	See: LACRALO Capacity Building Budget Request See: AFRALO Dakar Events See: LACRALO San Jose Events Allocated to the ALAC Chair, the Executive Committee, and the Director for At-Large. The intent is for this program to start (be funded for) FY2012.
	4.2(b)	Make available Confluence pages for communication with ICANN.	Complete	 See: RALO Confluence Pages AFRALO ALS Confluence pages APRALO ALS Confluence pages EURALO ALS Confluence pages LACRALO ALS confluence pages NARALO ALS confluence pages
	4.2(c)	Make available to ALSes the use of an Adobe Connect Room.	Complete	See: RALO Adobe Connect Rooms • AFRALO ALS Adobe Connect Room • APRALO ALS Adobe Connect Room • EURALO ALS Adobe Connect Room • LACRALO ALS Adobe Connect Room • NARALO ALS Adobe Connect Room
				NANALO ALS Adobe Connect Noon
4.3		External outreach and recruitment.	Complete	NAME ALS AUDIC CONNECT NOOM
4.3	4.3(a) 4.3(b)	External outreach and recruitment. Request that selected At-Large members be funded to attend non-ICANN meetings (e.g., the IGF, the Consumer Electronics Show (CES), etc.). Request that the ALAC be invited and	Complete Complete Complete	The ALAC made this request in FY11, FY12, and FY13. FY11 and FY12 requests were not accepted; FY13 request is still being evaluated. This request is supported by the fact that At-Large should constitute an essential part of ICANN's global outreach process. In accepting such invitations, the ALAC should be given the option to send At-Large members as
4.3		and recruitment. Request that selected At-Large members be funded to attend non-ICANN meetings (e.g., the IGF, the Consumer Electronics Show (CES), etc.). Request that the	Complete	The ALAC made this request in FY11, FY12, and FY13. FY11 and FY12 requests were not accepted; FY13 request is still being evaluated. This request is supported by the fact that At-Large should constitute an essential part of ICANN's global outreach process. In accepting such invitations, the ALAC should be



	4.3(d)	Recommend that each RALO start an individual member program.	Complete	Allocated to the Director for At-Large and the RALO Leaders.
	4.3(e)	Continue collaborating with ICANN Communications on Beginner's Guides devoted to topics relevant to At-Large.	Complete and ongoing	See: ICANN's e-learning page Allocated to the ICANN Communications Department, ALAC Chair, Executive Committee, Director for At-Large, and RALO leaders. The goal should be to produce one Guide for each ICANN Public Meeting. In close collaboration with ICANN Communications, At-Large has already co-produced a Beginner's Guide to Domain Names and Beginner's Guide to Internet Protocol (IP) Addresses. Future Beginner's Guides include "Participating in ICANN" and "CyberSavvy."
	4.3(f)	Recommend to the RALOs that they formalize their outreach/"inreach" role in whatever way each finds appropriate (e.g., by including in their Rules of Procedure).	Complete and ongoing	Allocated to the Director for At-Large and the RALO Leaders.
4.4		Explore whether additional measures need be taken to involve individual Internet users in At-Large work, where they wish to contribute in their personal capacities.	Complete	Allocated to the Policy Staff in support of the ALAC, At-Large Rules of Procedure Working Group, Regional Leadership, RALOs, and other relevant parties to ensure that the system is interactive with ICANN wide activities.
4.5		Internal leadership engagement and development.	Complete and ongoing	
	4.5(a)	Increase significantly the ALAC's creation of "inreach"	Complete	For purposes of encouraging continued engagement of ALSes, this task has been allocated to the standing committee of the ALAC on Inreach



		materials aimed at leadership engagement and development throughout At-Large (including brochures, radio programs, podcasts, webinars, and online videos).		
	4.5(b)	Create job descriptions for ALAC members, liaisons and other At-Large leaders that include qualification requirements, responsibilities and objective criteria for performance evaluation.	Complete	Allocated to the At-Large Rules of Procedure Working Group and the At-Large Metrics Working Group.
	4.5(c)	Create and implement a transparent sanctions process for nonperformance of ALAC, RALO, and ALS members.	Complete and ongoing	Allocated to the At-Large Rules of Procedure Working Group and the At-Large Metrics Working Group.
	4.5(d)	In collaboration with ICANN's Nominating Committee (NomCom), create a process for the midterm replacement, both of NomCom appointments to the ALAC and of ALAC appointments to the NomCom.	Complete	Allocated to the At-Large Rules of Procedure Working Group.
5.1		Identify barriers within ALAC processes used to contribute to strategic planning and propose follow-up.	Complete	Allocated to the ALAC Chair, the Executive Committee, the Director for At-Large, and RALO leaders.



5.1(a)	Ratify the strategic	Complete	See: At-Large Policy Development Page
0.2(0)	planning process	30	
	reflected in the		See: Figure C-1
	flowchart titled		
	"Figure C-1:		
	Proposed At-Large		
	Strategic Planning		
	Process."		
5.1(b)	Review and amend	Complete	See: At-Large Policy Development Page
- (-)	the ALAC's strategic		
	planning process		See: ICANN Strategic and Operating Plan Process
	yearly, in line with		
	annual amendments		
	to ICANN's overall		
	Strategic Plan.		
5.1(c)	Conduct periodic	Complete	Allocated to the ALAC Chair, the Executive
	"SWOT" (strengths,		Committee, the Director for At-Large, and RALO
	weaknesses,		leaders.
	opportunities and		
	threats) analyses of		See: At-Large Work Team C SWOT Analysis 1-3
	the At-Large strategic		<u>Workspace</u>
	planning process, in		
	conjunction with the		
	RALOs and compare		
	the results of these		
	analyses to identify		
	areas that have		
	improved or		
	deteriorated.		
5.1(d)	Articulate the ALAC's	Complete	See: ALAC/At-Large Vision Statement
	and At-Large's vision		See ALAC at a see the seed of a state of
	and mission.		See: ALAC vote results endorsing the At-Large
			Visions Statement as Proposed by the At-Large
F 4/c\	Hee appropriets	Commiste	Improvements Taskforce.
5.1(e)	Use appropriate	Complete	See: <u>ALAC Metrics Sub-Committee</u>
	metrics to ensure		Allocated to the Metrics Sub-Committee and the
	that the ALSes are		ALAC as a whole.
	diverse, effective and well informed.		
	well illioitheu.		The Global Diversity of At-Large ALSes is clearly
			shown through this map:
			http://www.atlarge.icann.org/maps/
			RALO ALSes: <u>AFRALO ALSes</u> , <u>APRALO ALSes</u> ,
			EURALO ALSes, LACRALO ALSes NARALO ALSes
			RALO Brochures: <u>AFRALO Brochure</u> , <u>APRALO</u>
			Brochure, EURALO Brochure, LACRALO
			Brochare, Edit Le Brochare, Erich Le



	5.1(f)	Initiate, develop and	Complete	Allocated to Policy Staff in support of the ALAC and
		maintain an	and ongoing	At-Large Members as past and present Members of
		institutional		the ALAC and At-Large Community and will be
		knowledge		required to integrate with required future ICANN
		management and		wide systems.
		retention system for		
		At-Large.		
	5.1(g)	Encourage the five	Complete	Allocated to the ALAC Chair, the Executive
		RALOs to coordinate	and ongoing	Committee, the Director for At-Large Director for
		their outreach and		At-Large, and RALO leaders.
		"inreach" policies in		
		order to facilitate the		
		search for new skill		
		sets needed within		
		At-Large.		
	5.1(h)	Continue actively	Complete	Allocated to the ALAC Chair, the Executive
		pursuing At-Large	and ongoing	Committee, the Director for At-Large, and RALO
		growth, for ICANN's		leaders.
		overall benefit.		
	5.1(i)	When requesting	Complete	Allocated to the ALAC Chair, the Executive
		ALAC outreach		Committee, the Director for At-Large, and RALO
		project funding, the		leaders.
		ALAC emphasizes		
		their role not only as		
		a strategic resource		
		benefiting the ALAC		
		and RALOs but also		
		as part of a wider		
		ICANN legitimacy		
		process.		
	5.1(j)	Continue to	Complete	Allocated to the ALAC Chair, the Executive
		encourage ICANN to	and ongoing	Committee, the Director for At-Large, and RALO
		prioritize & increase		leaders.
		funding for outreach.		
5.2		Identify barriers	Complete	
		within ALAC		
		processes used to		
		contribute to		
		operational planning		
		and propose		
		follow-up.		
	5.2(a)	Ratify the operational	Complete	The ALAC has determined that, for this action item
		and financial planning		to be effective, it must be performed on a recurring
		process reflected in		schedule.
		the flowchart titled		
		"Figure C-3:		The item has been completed previously in



	Proposed At-Large Operational and Financial Planning Process."		February 2012. Each January, the ALAC and Policy Staff in support of the ALAC have will consider when it should be next repeated by the At-Large community. See: Figure C-3
5.2(b)	Acknowledge and encourage a continuation of the better collaboration between the ALAC and ICANN's Finance Staff seen in preparing the FY2012 Budget.	Complete	This proposal is in addition to the fact that most At- Large operational planning is done by Policy Staff in support of the ALAC.
5.2(c)	Conduct periodic "SWOT" (strengths, weaknesses, opportunities and threats) analyses of the At-Large operational and financial planning process, in conjunction with the RALOs (as WT C did), and compare the results of these analyses to identify areas that have improved or deteriorated.	Complete	See: At-Large Improvement WT C SWOT Analysis In the first SWOT analysis conducted by WT C, the main barriers to operational and financial planning were identified as the ALAC's being slow to react; translation processes being slow, and translations not being available for all documents; the ALAC members' potential conflicts of interest; a lack of travel funding, putting At-Large in a second-class tier; and not enough informational materials for the ALSes.
5.2(d)	Formalize the process by which the ALAC collects operational demands from the RALOs and includes them in its operational plans.	Complete	See: At-Large Policy Development Page
5.2(e)	Clearly estimate and document the time required for the ALAC's operational processes (e.g., responding to a call for Public Comments)	Complete	The Director for At-Large has consulted with the ICANN Staff responsible for the implementation of the Public Comment Enhancements regarding Recommendation 8 of the ALAC/At-Large Improvements Implementation Project. Following discussion between the Director for At-Large, the ALAC Chair and the Chair of the ALAC/At-Large



	and use these		Improvements Taskforce, the ALAC confirmed its
	estimates to		understanding that the guidelines for Public
	formalize its		Comments recognize flexibility in extending the
	operational		Public Comment period beyond the minimum
	processes.		requirements. The ALAC may, on a case-by-case
	p. 000000.		basis, request extensions of 5, 10, 15, 21 or 30 days
			(in exceptional circumstances). Such requests will
			be made directly to the Staff person responsible for
			the specific Public Comment period thereby
			notifying them that the ALAC intends to submit a
			comment. The ALAC further requests that a Staff
			response to such requests for an extension to a
			Public Comment period be granted or denied in an
			expeditious manner. If the request is denied, the
			ALAC may use its right to submit advice to the
			ICANN Board as per the <u>ICANN Bylaws</u> .
			icalini bualu as per tile <u>icalini bylaws</u> .
			M/s water that the ATRT is also as a state
			We note that the <u>ATRT implementation process</u>
			includes the following relevant text:
			16. Public notice and comment processes should
			provide for both a distinct "Comment" cycle and a
			"Reply Comment" cycle that allows community
			respondents to address and rebut arguments
			raised in opposing parties' comments.
			Springer Christian Communication
			17. As part of implementing recommendations 15
			and 16, timelines for public notice and comment
			·
			should be reviewed and adjusted to provide
			adequate opportunity for meaningful and timely
			comment. Comment and Reply Comment periods
			should be of a fixed duration.
			The ALAC and its Improvements Taskforce
			established that the ALAC Chair, the ALAC
			Executive Committee and the Director for At-Large
			will continue to monitor this issue and will provide
			input to the Senior Director for Participation and
E 3/6)	Continue no succestino	Committee	Engagement and the Board PPC.
5.2(f)	Continue requesting	Complete	See: At-Large Event Roadmap
	face-to-face funded		
	general assemblies		The Events Roadmap has been submitted to ICANN
	(GAs) for each RALO		Finance for their review.
	every three years and		
	an At-Large Summit.		
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	5.2(g)	Continue to assist the RALOs in completing their annual ICANN requests for funding, as needed, in terms of writing, packaging and advocacy.	Complete	The item has been completed previously in February 2012. Each January, the ALAC and Policy Staff in support of the ALAC have will consider when it should be next repeated by the At-Large community.
5.3		Review ongoing Policy Staff in support of the ALAC levels and budget allocations and increase support as provided throughout this project, consistent with the recommendations in Final Report.	Complete	Allocated to the ALAC Chair and the Director for At-Large.
	5.3(a)	Continue to monitor its level of needed Policy Staff in support of the ALAC and ICANN's commitment to and progress in filling open positions.	Complete	As of September 2011, all allotted positions for Policy Staff in support of the ALAC had been filled.
	5.3(b)	The ALAC and Policy Staff in support of the ALAC should develop an annual support agreement	Withdrawn	This task is no longer relevant due to the following changes within ICANN in recent years (i.e., since submission of the ALAC Review Final Report). An increase in Policy Staff in support of the ALAC (as of September 2011, all allotted positions for Policy Staff in support of the ALAC had been filled.
6.1		Review of additional At-Large information that would be useful, subsequent to improvements in financial reporting.	Complete	See: ALAC Subcommittee on Finance and Budget
	6.1(a)	Encourage the same high level of input into ICANN's annual financial planning from ALSes & RALOs.	Complete	



	6.1(b) 6.1(c)	Continue to encourage ICANN to increase its level of detailed disclosure regarding the process of financing the ALAC and At-Large. Continue to assist the RALOs in completing	Complete	Allocated to the ALAC Finance and Budget Sub-Committees Working Group. The item has been completed previously in February 2012. Each January, the ALAC and Policy
		their annual ICANN requests for funding (writing, advocacy, & packaging)		Staff in support of the ALAC have will consider when it should be next repeated by the At-Large community.
6.2		Regarding meeting accommodations, ensure that At-Large representatives are given treatment equal to that of other funded communities.	Complete and ongoing	
	6.2(a)	Continue to monitor the accommodations given to At-Large members at Meetings to ensure they are equal to those of others.	Complete and ongoing	Allocated to the Executive Committee.
7.1		Review of communication and collaboration needs considered unmet by ALSes and RALOs globally.	Complete	Allocated to the <u>Technology Taskforce</u> , its continuous progress will be supervised by the Policy Staff in support of the ALAC.
	7.1(a)	Introduce to the ALSes selected information- dissemination, communication and collaboration tools (such as Posterous, Twitter Twibes, mobile-device compatibility) and provide training.	Complete	See: At-Large Technology Taskforce Tools Workspace



	7.1(b)	Conduct a survey of ALSes regarding communication & collaboration tools.	Complete	See: At-Large Structure 2010 Survey Workspace
7.2		Review of technologies used by At-Large and across ICANN that could fill all or some of the 7.1 needs of the ALSes and RALOs.	Complete	Allocated to the <u>Technology Taskforce</u> , its continuous progress will be supervised by the Policy Staff in support of the ALAC.
	7.2(a)	Establish a Technology Task Force (TTF) of community members that will periodically review the appropriateness of available technology, train RALOs/ALSes in new technologies, and possibly staff a help desk.	Complete	Allocated to the <u>Technology Taskforce</u> , its continuous progress will be supervised by the Policy Staff in support of the ALAC.
7.3		Review of available technologies not already used by At-Large or elsewhere in ICANN that could fill the 7.1 needs of the ALSes and RALOs.	Complete	Allocated to the <u>Technology Taskforce</u> , its continuous progress will be supervised by the Policy Staff in support of the ALAC.
7.4		Create and conduct implementation plan for training ICANN's IT Support in the 7.3 technologies (and, as needed, in keeping IT Support current in 7.2 technologies).	Complete	Allocated to the <u>Technology Taskforce</u> , its continuous progress will be supervised by the Policy Staff in support of the ALAC.
7.5		Based on At-Large's choice of the communication and collaboration tools to best fill its needs, make needed recommendations	Complete	Allocated to the <u>Technology Taskforce</u> , its continuous progress will be supervised by the Policy Staff in support of the ALAC.



	for use, or not, of these tools across ICANN.		
7.6	Create and conduct implementation plan for the periodic identification of technologies, either newly introduced to the market or updated, that can better fill the 7.1 needs of the ALSes and RALOs than those technologies currently being used.	Complete	Allocated to the Technology Taskforce, its continuous progress will be supervised by the Policy Staff in support of the ALAC.
8.1	Develop an ALAC process for requesting extended consultation window.	Complete	The Director for At-Large has consulted with the ICANN Staff responsible for the implementation of the Public Comment Enhancements regarding Recommendation 8 of the ALAC/At-Large Improvements Implementation Project. Following discussion between the Director for At-Large, the ALAC Chair and the Chair of the ALAC/At-Large Improvements Taskforce, the ALAC confirmed its understanding that the guidelines for Public Comments recognize flexibility in extending the Public Comment period beyond the minimum requirements. The ALAC may, on a case-by-case basis, request extensions of 5, 10, 15, 21 or 30 days (in exceptional circumstances). Such requests will be made directly to the Staff person responsible for the specific Public Comment period thereby notifying them that the ALAC intends to submit a comment. The ALAC further requests that a Staff response to such requests for an extension to a Public Comment period be granted or denied in an expeditious manner. If the request is denied, the ALAC may use its right to submit advice to the ICANN Board as per the ICANN Bylaws. We note that the ATRT implementation process includes the following relevant text: 16. Public notice and comment processes should provide for both a distinct "Comment" cycle and a

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				"Reply Comment" cycle that allows community
				respondents to address and rebut arguments
				raised in opposing parties' comments.
				17. As part of implementing recommendations 15
				and 16, timelines for public notice and comment
				should be reviewed and adjusted to provide
				adequate opportunity for meaningful and timely
				comment. Comment and Reply Comment periods
				should be of a fixed duration.
				The ALAC and its Improvements Taskforce
				established that the ALAC Chair, the ALAC
				Executive Committee and the Director for At-Large
				will continue to monitor this issue and will provide
				input to the Senior Director for Participation and
				Engagement and the Board PPC.
	8.1(a)	Ratify the process	Complete	See: Figure D-1
		reflected in the		
		flowchart titled		
		"Figure D-1: How the		
		ALAC Should Request		
		an Extension to a		
		Public Comment		
	8.1(b)	Period."	Complete	Con Figure D 1
	0.1(n)	Request that extensions to Public	Complete	See: Figure D-1
		Comment periods be		See: 8.1(a) Notes Section
		allowed of any length		Sec. 6.1(a) Notes Section
		up to 30 additional		
		days (see "A" on		
		Figure D-1).		
8.2		Develop ICANN Staff	Superseded	
		and Board process		
		for implementing		
		extension requests.		
	8.2(a)	Request that any	Superseded	See: Figure D-1
		extension to a Public		
		Comment period be		
		granted or denied		
		within an expeditious		
		manner (see "B" on		
0.5		Figure D-1).		
8.3		Review of Public	Complete	
		Comment		
]	processes.		



8.3(a)	Recommend the establishment of a Policy Scheduling Team (PST), consisting of ICANN Staff, to coordinate the opening of Public Comment periods.	Complete	The ALAC will be reviewing its policy scheduling policy to include a Standing Committee as opposed to a PSC. The PST should: Be comprised of an ICANN Staff member assigned to each SO/AC and the Language Services Manager; and Maintain a publicly available Policy Comment Schedule (PCS), which tracks upcoming Public Comment periods, in order to (a) avoid many such periods opening around the same time, (b) allow the ACs and SOs to better plan their time and (c) allow better planning for needed translations. (For each upcoming Public Comment period, the PCS should Include the policy name, a synopsis, the responsible AC or SO, and tentative opening
8.3(b)	Establish a standing committee, the ALAC/At-Large Policy Review Committee (PRC), responsible for advising the ALAC of actions needed regarding upcoming PCs policy issues, as well as policy issues not on the PCs but of At-Large interest.	Complete	date.) See: Figure D-2 The ALAC will be reviewing its scheduling policy to include a Standing Committee as opposed to a PSC. The specific responsibilities of the PRC should include advising the ALAC as early as possible of: • ALAC comments needed in response to upcoming Policy Comment periods; • At-Large community briefings, documentation or translations needed for upcoming Policy Comment periods; • The degree of interest that the RALOs and ALSes have in the ALAC's submitting comments during Policy Comment periods; • Issues and other concerns relevant to end users that are not on the PCs but that RALOs and ALSes are interested in bringing to ICANN's attention. In order to perform its function, the PRC should be comprised of: • The Chair and Secretariat of each RALO; • At least two more members from each RALO; • The ALAC Rapporteur; and • The ALAC Liaisons to the various ACs, SOs and cross-constituency WGs.



8.4		Review measures to make policy development activities across ICANN's communities more accessible. Propose measures for community review.	Complete	See: 8.1 Notes section
9.1		Interim measures (near term).	Watching Brief	This task is no longer relevant due to improvements in ICANN's translation services since the ALAC Review Final Report and the imminent release of ICANN's new Language Services Policy. Responsibility for this watching brief has been allocated to the Executive Committee.
	9.1(a)	Build into At-Large's consideration of ICANN policy issues (open Policy Forums) more and earlier translation of relevant materials.	Watching Brief	This task is no longer relevant due to improvements in ICANN's translation services since the ALAC Review Final Report and the imminent release of ICANN's new Language Services Policy. Responsibility for this watching brief has been allocated to the Executive Committee.
9.2		Adoption of a Translation Policy.	Watching Brief	See: ALAC Statement on the DRAFT - ICANN Language Services Policy and Procedures See: At-Large Policy Development Page Responsibility for this watching brief has been allocated to the Executive Committee.
	9.2(a)	Review ICANN's new Language Services Policy (once available) and request that Policy Staff in support of the ALAC do the same, focusing on At-Large needs, particularly related to ICANN policy issues.	Watching Brief	See: 9.2 Notes section
9.3		Implementation of Translation Policy (by Public Participation Committee).	Watching Brief	See: 9.2 Notes section



10.1		The ALAC is the primary ICANN home for the voice and concerns of the individual Internet user.	Complete	See: ICANN Public Comment - Proposed ICANN Bylaw Revisions Regarding the ALAC The At-Large Advisory Committee (ALAC) is the primary organizational home within ICANN for individual Internet users. The role of the ALAC shall be to consider and provide advice on the activities of ICANN, insofar as they relate to the interests of the individual Internet users. This includes policies created through ICANN's Supporting Organizations, as well as the many other issues for which
				community input and advice is appropriate. The ALAC, which plays an important role in ICANN's accountability mechanisms, also coordinates some of ICANN's outreach to individual Internet users.
	10.1(a)	Submit to the Board the following revision to ICANN Bylaws XI.2.4.a, drafted in collaboration with ICANN Legal.	Complete	See: 10.1 Notes section
11.1		Statement from the ICANN Board that clearly recognizes At-Large as primary ICANN home of individual Internet users and clarifies relationship between the ALAC and GNSO's User Home.	Complete	The At-Large Advisory Committee (ALAC) is the primary organizational home within ICANN for individual Internet users. The role of the ALAC shall be to consider and provide advice on the activities of ICANN, insofar as they relate to the interests of the individual Internet users. This includes policies created through ICANN's Supporting Organizations, as well as the many other issues for which community input and advice is appropriate. The ALAC, which plays an important role in ICANN's accountability mechanisms, also coordinates some of ICANN's outreach to individual Internet users. See: ICANN Public Comment - Proposed ICANN Bylaw Revisions Regarding the ALAC
	11.1(a)	Submit to the Board the following revision to ICANN Bylaws XI.2.4.a, drafted in collaboration with Legal:		See: 11.1 Notes section
	11.1(b)	Submit to the Board the following revisions to ICANN Bylaws XI.2.4.j,	Complete	See: ICANN Public Comment - Proposed ICANN Bylaw Revisions Regarding the ALAC See: 1.1(b) Notes section



		drafted in collaboration with		
		Legal:		
12.1		At-Large outreach to consumer representatives.	Complete	See: At-Large Consumer Document 2012 Workspace See: ICANN and the At-Large Community: Join Us to
				Help Protect Consumers on the Internet
				Allocated to the Policy Staff in support of the ALAC, ALAC, Regional Leadership, ALSes, and other relevant parties to ensure that the system is able to cope with the changing landscape of the consumer issues
	12.1(a)	Create and maintain	Complete	See: At-Large Consumer Document 2012
		a consumer outreach		Workspace
		document for use by At-Large in its		See: WT D's proposed consumer recruitment
		outreach efforts		document, <u>Defending Consumers on the Internet</u> .
		aimed at getting		_
		consumer		
		organizations involved in ICANN.		
12.2		GNSO outreach to	Watching	Responsibility for this watching brief has been
		consumer	Brief /	allocated to the Executive Committee.
		representatives.	Ongoing	
			Interaction	
			with other	
			ICANN Processes	
13.1		Review the	Complete	
		ALAC's/At-Large's	Complete	
		Policy Advice		
		Development		
		processes and		
		propose measures to		
		1 -		
	12 1/2\	reduce barriers.	Complete	Sac: ICANN Public Participation Committee
	13.1(a)	1 -	Complete	See: ICANN Public Participation Committee
	13.1(a)	reduce barriers. Ratify the process	Complete	See: ICANN Public Participation Committee See: Figure D-1
	13.1(a)	reduce barriers. Ratify the process reflected in the	Complete	
	13.1(a)	reduce barriers. Ratify the process reflected in the flowchart titled "Figure D-1: How the ALAC Should Request	Complete	See: Figure D-1 Establish a standing committee, the ALAC/At-Large
	13.1(a)	reduce barriers. Ratify the process reflected in the flowchart titled "Figure D-1: How the ALAC Should Request an Extension to a	Complete	See: Figure D-1 Establish a standing committee, the ALAC/At-Large Policy Review Committee (PRC), responsible for
	13.1(a)	reduce barriers. Ratify the process reflected in the flowchart titled "Figure D-1: How the ALAC Should Request an Extension to a Public Comment	Complete	See: Figure D-1 Establish a standing committee, the ALAC/At-Large Policy Review Committee (PRC), responsible for advising the ALAC of actions needed regarding
	13.1(a)	reduce barriers. Ratify the process reflected in the flowchart titled "Figure D-1: How the ALAC Should Request an Extension to a	Complete	See: Figure D-1 Establish a standing committee, the ALAC/At-Large Policy Review Committee (PRC), responsible for



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	that a Public		working of the PCS is depicted in the flowchart
	Comment (PC) period		titled "ALAC/At-Large
	be extended.		Complete
13.1(b)	Request that	Superseded	This sub-task was superseded as it subject to
	extensions to Public		change in ICANN's Public Participation Committee.
	Comment periods be		
	allowed of any length		See: Figure D-1
	up to 30 additional		
	days (see "A" on		
	Figure D-1).		
13.1(c)	Request that any	Superseded	This sub-task was superseded as it subject to
13.1(0)	extension request to	Superseaca	change in ICANN's Public Participation Committee.
	a Public Comment		change in icality 37 ablic r articipation committee.
			Soo: Figure D 1
	period be granted or		See: Figure D-1
	denied within 24		
	hours (see "B" on		
	Figure D-1).		
13.1(d)	Recommend the	Complete	The Policy Staff provide one another with weekly
	establishment of a		updates on the policy updates of the ACs/SOs that
	Policy Scheduling		they each support.
	Team (PST),		
	consisting of ICANN		The PST should:
	Staff, to coordinate		Be comprised of an ICANN Staff member
	the opening of Public		assigned to each SO/AC and the Language
	Comment periods.		Services Manager; and
			Maintain a publicly available Policy Comment
			Schedule (PCS), which tracks upcoming Public
			Comment periods, in order to (a) avoid many
			such periods opening around the same time, (b)
			allow the ACs and SOs to better plan their time
			and (c) allow better planning for needed
			translations. (For each upcoming Public
			Comment period, the PCS should Include the
			policy name, a synopsis, the responsible AC or
12.4/-1	Catalalials a standing	Committee	SO, and tentative opening date.)
13.1(e)	Establish a standing	Complete	See: At-Large Meeting with ASO
	committee, to be		6 5 50
	known as the		See: <u>Figure D-2</u>
	ALAC/At-Large Policy		
	Review Committee		The working of the PCS is depicted in the flowchart
	(PRC), which will be		titled "ALAC/At-Large Policy Review Committee
	responsible for		(PRC)" (see Figure D-2).
	advising the ALAC of		
	any and all actions		The specific responsibilities of the PRC should
	needed regarding		include advising the ALAC as early as possible of:
	upcoming PCs policy		ALAC comments needed in response to
	, <u>0 p7</u>	L	



	1		1	Language Bulling
		issues, as well as		upcoming Policy Comment periods;
		policy issues not on		At-Large community briefings, documentation or
		the PCS but of At-		translations needed for upcoming Policy
		Large interest.		Comment periods;
				The degree of interest that the RALOs and ALSes
				have in the ALAC's submitting comments during
				Policy Comment periods; and
				Policy issues (and other concerns) relevant to
				end users that are <i>not</i> on the PCS but that the
				RALOs and ALSes are interested in bringing to
				ICANN's attention. In order to perform its
				function, the PRC should be comprised of:
				The Chair and Secretariat of each RALO;
				At least two additional representatives from
				each RALO;
				The ALAC Rapporteur; and
				The Alb to Happortean, and
				The ALAC Liaisons to the various ACs, SOs and
				cross-constituency WGs.
	13.1(f)	Ratify the process	Complete	See: Figure D-3
	, ,	reflected in the	'	See: Figure D-4
		flowchart titled		See: Figure D-5
		"ALAC/At-Large		
		Policy Advice		This flowchart represents a comprehensive,
		Development (PAD)		flexible, systematic process that would replace
		Process" (shown in		the At-Large Policy Advice Development
		Figures D-3, D-4 and		process currently in use.
		D-5), by which the		
		ALAC could		If the final comment is ratified, the ALAC requests
		systematically		the Policy Staff in support of the ALAC, to transmit
		respond to Public		the comment to the ICANN Staff person
		Comment periods.		responsible for the Public Comment period.
13.2		Strengthen	Superseded	As part of the GNSO's review and revision of its
		policy-development	/ Watching	Policy Development Process (PDP) during the
		processes within the	Brief	last year, it now regularly requests and
		SOs and ACs for		considers the ALAC's input;
		requesting and		The standing ALAC Liaison to the ccNSO and
		considering the		the ccNSO liaison to the ALAC now ensure that
		ALAC's input.		the ALAC's input is regularly sought and
				considered in the ccNSO's PDP; and
				The ASO PDP, via the RIRs, is already open to
				public input.
				Responsibility for this watching brief has been
				allocated to the Executive Committee.
	1	i	1	1

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	13.2(a)	Review current	Superseded	Responsibility for this watching brief has been
		processes in each of	/Watching	allocated to the Executive Committee.
		the ACs/SOs.	Brief	
	13.2(b)	Develop	Superseded	Responsibility for this watching brief has been
	13.2(0)	recommendations to	/ Watching	allocated to the Executive Committee.
		make relevant	Brief	anocated to the Excedive committee.
		changes for	Dilei	
		community		
		consideration.		
13.3		Processes between	Cuparadad	This Decommendation is no longer valouant as:
15.5			Superseded	This Recommendation is no longer relevant as:
		SOs, ACs and the	/ Watching	A strengthening of AC/SO communication, A strengthening of AC/SO communication,
		Board need to be	Brief	including a mailing list and regular AC/SO call.
		developed/		The actions of ICANN
		strengthened to		Growth in Cross-Constituency Working Groups
		provide feedback on		• The DSSA
		how the ALAC's		This task is already specifically addressed by
		advice has been		Recommendation 7 of the Final
		considered and used.		Recommendations of the Accountability and
				Transparency Review Team (ATRT).
13.4		Ensure the GNSO	Superseded	As part of the GNSO's <u>review and revision of its</u>
		PDP incorporates	/ Watching	Policy Development Process (PDP) during the
		measures which	Brief	last year, it now regularly requests and
		guarantee ALAC		considers the ALAC's input.
		input is requested,		
		included, and		Responsibility for this watching brief has been
		considered integral		allocated to the Executive Committee.
		to the process.		
13.5		Ensure the ccNSO	Superseded	The standing ALAC Liaison to the ccNSO and the
		PDP incorporates	/ Watching	ccNSO liaison to the ALAC now ensure that the
		measures which	Brief	ALAC's input is regularly sought and considered in
		guarantee ALAC		the ccNSO's PDP
		input is requested,		
		included, and		Responsibility for this watching brief has been
		considered integral		allocated to the Executive Committee.
		to the process.		
13.6		Ensure the ASO PDP	Complete	The ALAC and its Improvements Taskforce
		incorporates		established that the ongoing responsibility for this
		measures which		task will be disseminated amongst the ALAC Chair,
		guarantee ALAC		the Executive Committee, the Director for At-
		input is requested,		Large, and RALO leaders.
		included, and		
		considered integral		
		to the process.		