



# IANA Business Excellence

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Number Resources Manager – IANA

October 2009

# Strategic Priority

- “Strive for excellence in core operations”
  - 2009-2012 Strategic Plan

Started by

Barbara Roseman  
& Doug Brent

Involved

Whole IANA team

Process

Systematic and sustainable

## Explaining the BE Activity



# Timeline

16 Dec 2009

*First  
IANA BE  
document  
completed*

13 Jan 2010

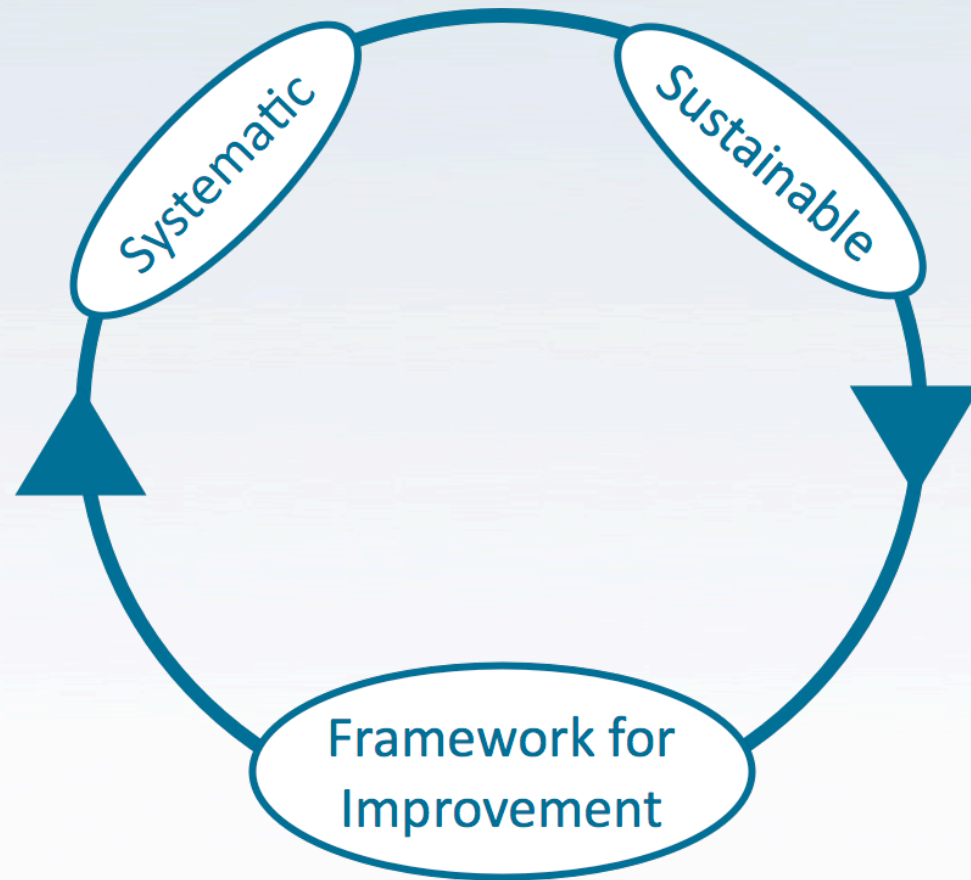
*First self-  
assessment  
based on IANA  
BE document*

Jan - Mar 2010

*Identify  
Strategic  
Initiatives &  
begin projects*

# Intended outcomes

A cyclical process, where improvements are identified, made and evaluated for effectiveness.





# 2009 Communication Plan

Who?



How?



- Continuing communication as work proceeds



# Thank You

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