



# Registrar Training Program

## *Orientation*

*Registrar Liaison Team*  
*16 March 2011*



# Agenda

- Intro to Registrar Training Program
- Demo of training software
- Registrar's training requirements
- Roll-out schedule
- Q & A's



# Introduction

- Training program content covers key RAA obligations & consensus policies
  - Dealings with Registrants & Registrant Responsibilities
  - Transfer Policy
  - Whois, RDE & Other Data Management Requirements
  - UDRP Compliance
  - RAA Enforcement & Administration
- Available online & at no cost to registrars



# Introduction

## Development of content and format

- Created in consultation with registrars
  - Solicited input and feedback at ICANN meetings since Seoul
  - Volunteers reviewed and provided feedback on individual lessons
- Internal review



# Introduction

## Development of Content and Format

- Based on Registrar Feedback
  - Lessons are modular
  - Learning is self-paced
  - Periodic quizzes in each lesson
  - Checklists and takeaways available
  - Certificate of completion



# Live Demonstration of Training Program





- My Dashboard 
- My Courses
- Add New Course
- My Resources
- My Transcripts
- My Calendar
- Log Out

### Welcome, Mike Zupke

Absorb Anywhere provides access to online courses, classroom training and certificates.

**My Courses**



Review details on your assigned courses, current registrations and completed courses

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Register for courses

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View your record of completed courses and print certificates

**My Resources**



Find additional resources for your learning and development

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← March 2011 →

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

**Message Board**



Click here to view system messages





My Dashboard

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Add New Course

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## My Courses

### Courses

Category



RAA0en - Registrar Training Program Introduction



RAA1en - Dealing with Registrants & Registrant Responsibilities



RAA2en - The Inter-Registrar Transfer Policy



RAA3en - The Uniform Domain Name Resolution Policy



RAA4en - Whois and Other Data Management Issues



RAA5en - RAA Enforcement and Administration



Enter your search

SEARCH >

Show completed

Show not started

Show started





# Effecting Decisions



Implementation Date



Implement Decision

Unless



Official Documentation



Whois Record



either the location of the registrar's principal office or, of the registrant's address as shown in the registrar's Whois database. If the registrar receives such documentation



## Renewing Domains in UDRP Cases



3.7.5 At the conclusion of the registration period, failure by or on behalf of the Registered Name Holder to consent that the registration be renewed within the time specified in a second notice or reminder shall, in the absence of extenuating circumstances, result in cancellation of the registration by the end of the auto-renew grace period (although Registrar may choose to cancel the name earlier).

3.7.5.1 Extenuating circumstances are defined as: UDRP action, valid court order, failure of a Registrar's renewal process (which does not include failure of a registrant to respond), the domain name is used by a nameserver, or the Registrar provides DNS service to third

data for the domain must be populated to indicate that the name is subject to dispute. If the complaint is terminated or the Panel finds against the complainant, the name must be



RAA3en - The Uniform Domain

Course Outline

The Uniform Domain Name Resolu

- 1. Introduction to the UDRP
- 2. Transfers During Disputes
- Self-Check Quiz 1
- 3. Other Registrar Obligations
- ✓ Self-Check Quiz 2
- ✓ 4. Conclusion

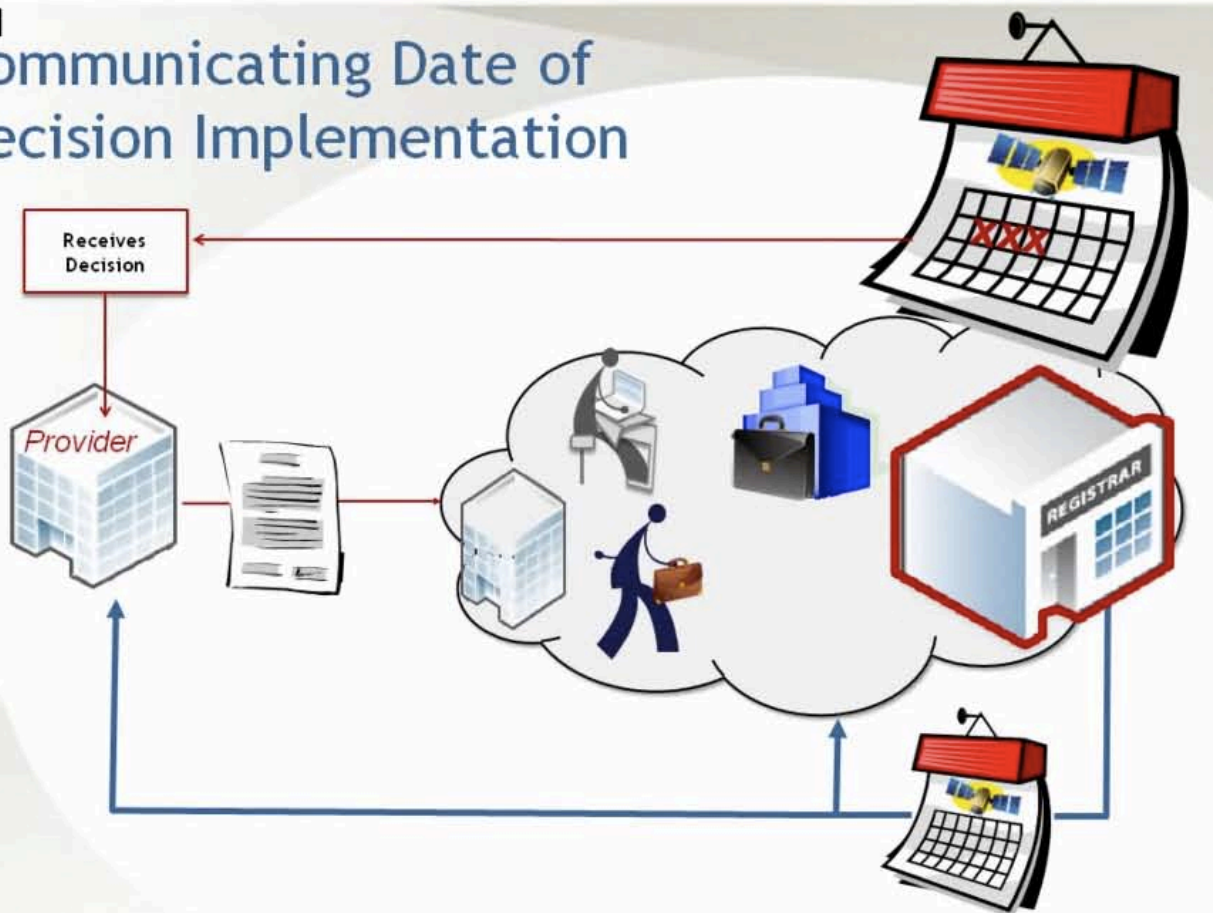
Main Menu

Log Out

MENU

Paused

# Communicating Date of Decision Implementation



decision is and communicate that to each party, the Provider, and ICANN. If a Panel decides that the domain name should be transferred or cancelled, the registrar must wait



01

Which of the following is NOT a Registrar obligation under the UDRP?

- Maintain the status quo of a registered domain name during the dispute.
- Enforce UDRP restrictions on registrant-requested transfers during a dispute.
- Participate in the administrative proceeding.
- Implement a Panel's final decision.

RESET

SUBMIT

01

02

03

04

# Registrar Training Requirements

- 2009 RAA (sect. 3.13) establishes registrar training requirement
- Must be completed by “primary contact” or employee-designee
- Training for additional personnel



# Rollout Schedule

- Beta-testing: March 21 - April 8
- English version available now (beta)
- Translations available by end of May
- Registrar deadline for completion t.b.d.



# Rollout Schedule

- Accepting volunteers this week for beta-testing & feedback
  - Format
  - Technology / implementation
  - Appropriate timeframe for completion



# Questions

One World

One Internet





# Questions?

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Thank You !

