





Managing a TLD Registry

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AusRegistry International

- Located in Melbourne, Australia
 - Involved in Domain Name Industry since 1999
 - Regional office in Dubai, UAE (planned for 2009)
- Domain Name Registry Services
 - Registry Systems & Software Provider
 - Consultancy Services
- Adrian Kinderis CEO
 - ICANN GNSO Councilor
 - Member of new gTLD Working Group





Major Registry Projects

- Australia
 - .au Registry Services since 2002, under contract until 2014
- Registry Software & Consultancy Services
 - United Arab Emirates
 - ccTLD .ae
 - امارات IDN ccTLD •





Managing a TLD Registry – Agenda

- What is a Registry?
- What does it take to set up a Registry?
- What does it take to manage a Registry?
- Budget considerations...
- Registry Software, buy vs. build?
- Challenges & opportunities...
- Q&A



What • The

What is a Registry?

The terms that are used







Registry

A Registry is the authoritative database of all domain names

The 'Registry
Operator' keeps the
master database and
generates the zone
file





Registry Operator

The entity that enters into Registry Agreement with ICANN

Responsible for setting up and maintaining the Registry





Registry Services

The receipt of data from Registrars

Provide
Registrars
information
relating to
the zone
servers

Disseminate TLD zone files Operation of the Registry zone servers





Registry Services

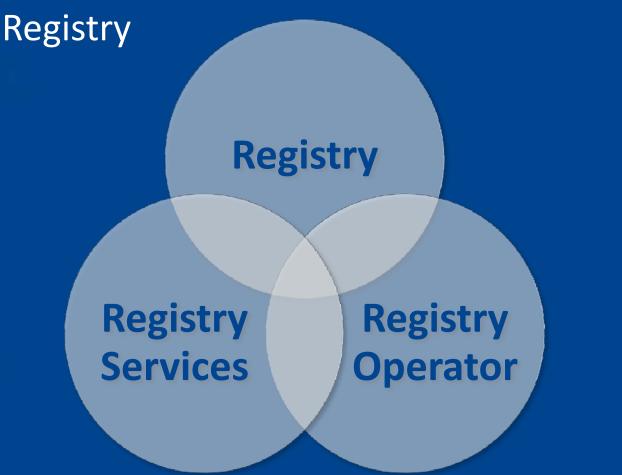
Disseminate domain name server registrations

Compliance with consensus policy

Products or services that only a Registry Operator is capable of providing



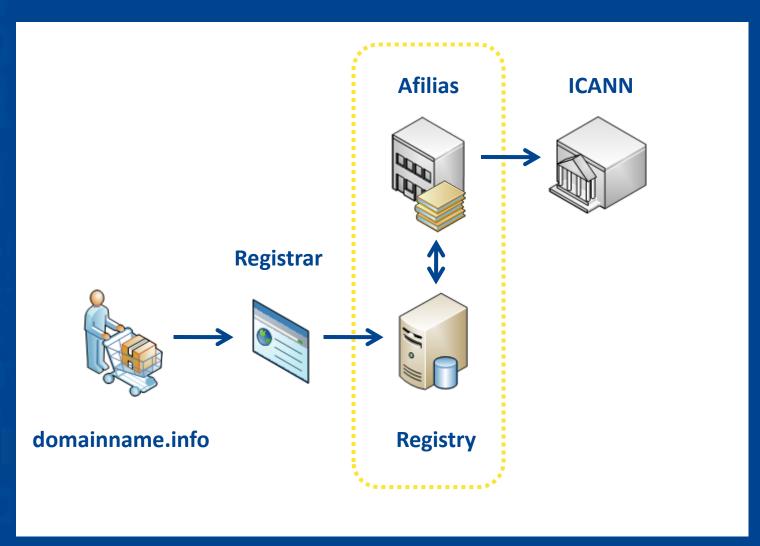
The Technical Function of Managing the





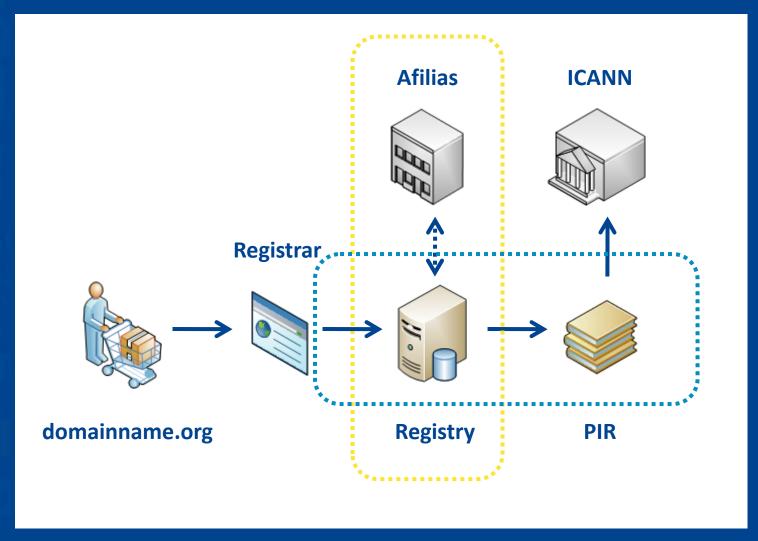


Some Registry Examples – .info





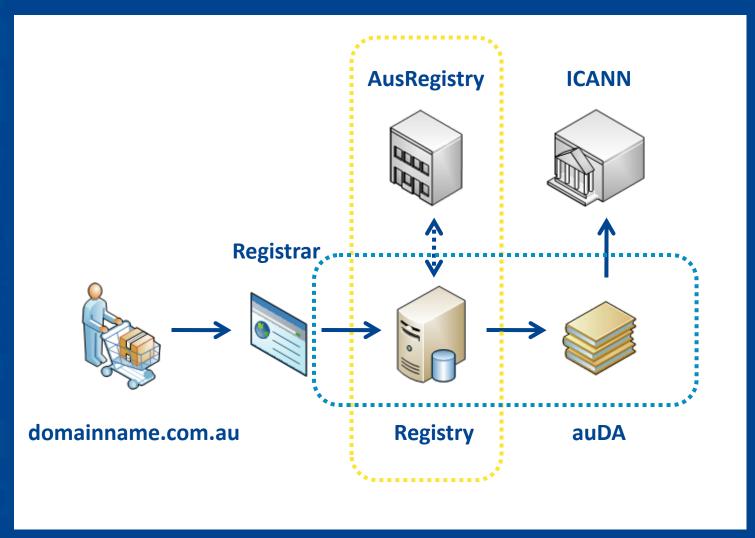
Some Registry Examples – .org





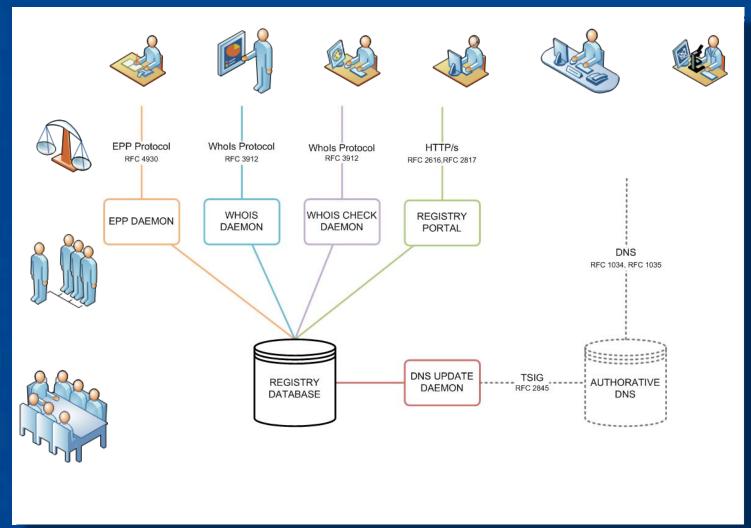


Some Registry Examples – .au















- Registry Software
 - EPP Daemon
 - Whois Daemon
 - DNS Update Daemon
 - Registry Portal Web Application
 - Registry Database
 - EPP Toolkits









- Third Party Software
 - Database
 - Operating Systems
 - Monitoring







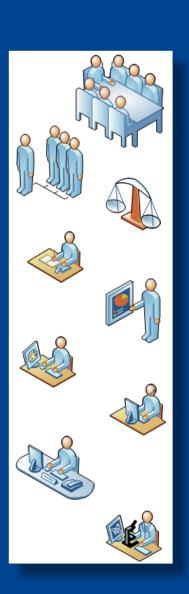


- Registry Hardware
 - Registry Servers
 - Whois Servers
 - EPP Servers
 - Load Balances, Fire Walls& Switches
 - Storage
 - Primary Nameservers
 - Secondary Nameservers
- Data Centres & Connectivity





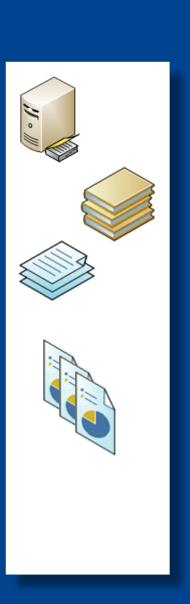
- Human Capital
 - Board & Committees
 - Administration & Legal
 - Accounting Services & Marketing
 - Technical
 - Production Support
 - Registrar Support
 - Customer Support
 - Developers







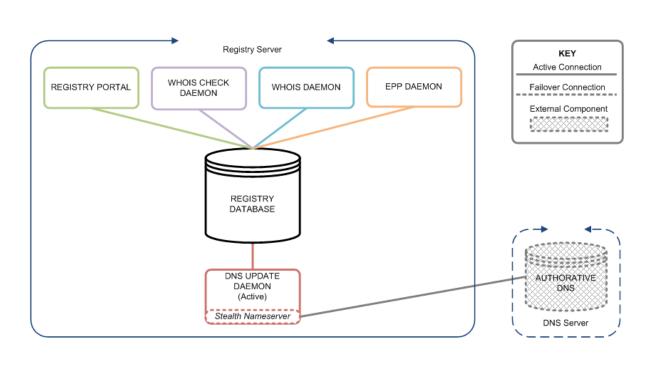
- Escrow
- Compliance
 - Consensus Policy
 - Agreements
- Reporting
 - Service Availability Performance
 - Per-Registrar Activity Report







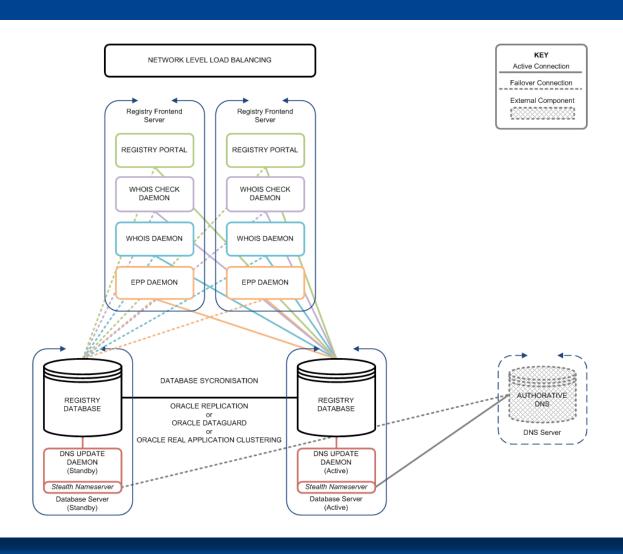
Are you... tiny?







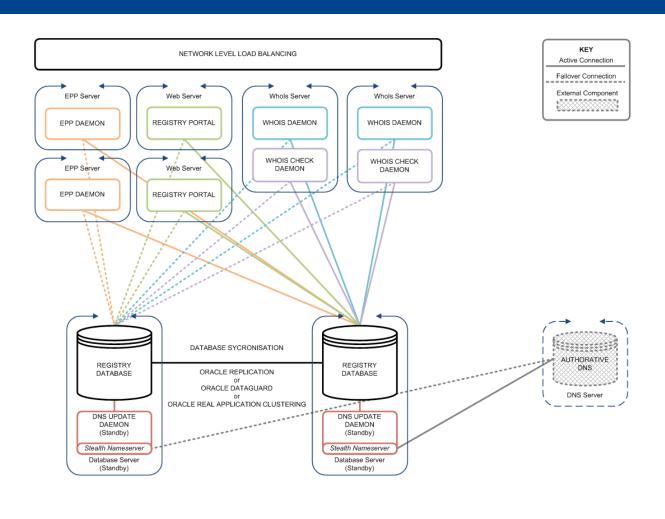
Are you... small?







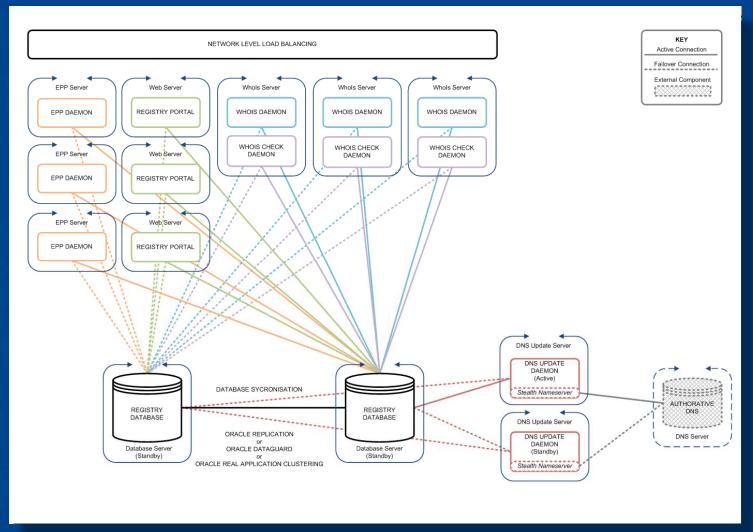
Are you... medium?







Are you... large?







Budget Considerations

- Security & redundancy
- Nameserver network
- Size of the TLD
- Technical staff
- Administrative staff
- Management staff
- Registry Software, buy vs. build?





- What are your Registry Software goals?
 - Be flexible for the future
 - Be able to grow with you
 - Take into consideration your requirements
 - Be compliant with standards
- Once you have your goals
 - Consider the risk of building
 - Conduct a review & prioritise requirements
 - Assess available solutions
 - Think about your time to market





Buy

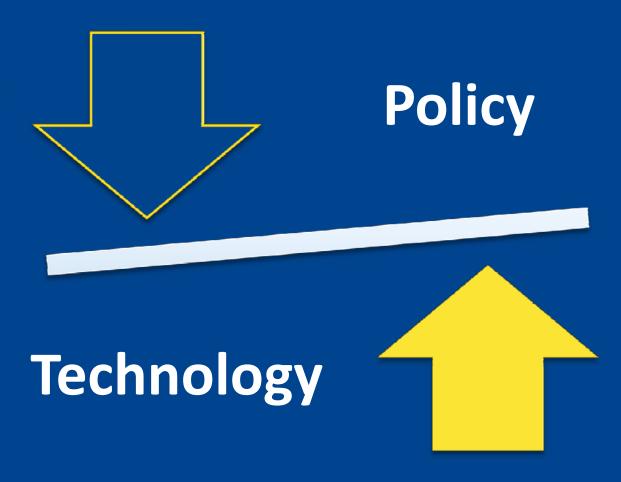
- With no customisation
- With some flexibility
- Customised for you

Build

- From scratch
- Open source



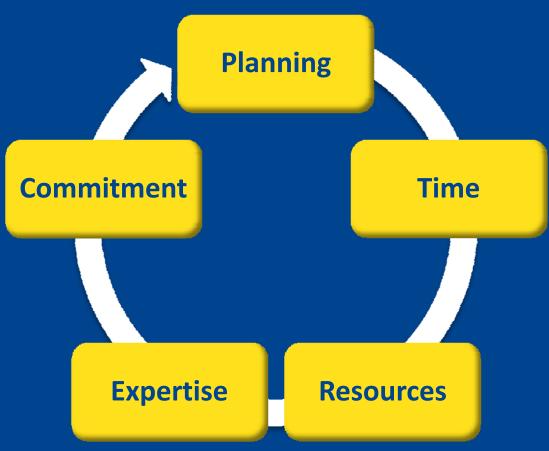
Finding the balance







Building Registry Software takes









Challenges

- Recruiting, rewarding & retaining staff
- Maintenance of the system
- Maintaining & complying with required service levels
- Keeping up to date





Opportunities

- New products & services
- Internationalised Domain Names
- DNSSEC
- New TLDs





Our Experiences

- After 9 years in the industry
 - Communicate with stakeholders
 - Share information & keep up to date
 - Participate
 - Build a good team
 - Draw on the experiences of others
- Get it right!

