ICANN OMBUDSMAN

Kia ora e Te Aotearoa
Greetings

- Tena koe, tena koe tena koutou katoa
- Haere mai ki te Kaitiaki Mana Tangata
- Greetings from the Ombudsman
Ombudsman

- Chris LaHatte
- Ombudsman since July 2011
- At Toronto Herb Waye
- Adjunct ombudsman
First Quarter Report Cases

Unknown: 2.0
Ombuds: 10.0
Registrar: 26.0
Other: 1.0
Transfer: 19.0
WHOIS: 3.0
xxx: 1.0
Spam complaint: 3.0
Hacking: 8.0
Cybersquatting: 13.0
Trade Mark: 1.0
Fraud: 2.0
Spoofs about content of websites: 2.0

Statistics 91 Files 3 months
Numbers Since Prague

- July: 24
- August: 29
- September: 38
- October (so far): 21
- 15 cases are in jurisdiction
Outreach

- NetHui New Zealand
- Ombudsman Training with IOI in Vienna
- AMINZ Conference Wellington
- Ombudsman Orientations for staff in Los Angeles and Brussels
- Blog Articles
Other Activity

- Web pages almost all rewritten
- Member Internet Society both in New Zealand and international
- Communication initiative starting in Toronto
- New office in central Wellington NZ
- ATRT review report posted on my website and my blog
Future

• Bylaw and Framework to be reviewed
• New Complaints Process - comments needed - see blog
• Review of Publications
• New case management system
• Ki te kahore he whakakitenga ka ngaro te iwi
• Without foresight or vision the people will be lost
• Haere ra, haere ra, haere ra
• Farewell to those leaving