

The Global Name Registry, Limited Monthly Operator Report April 2004

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers ("ICANN") and The Global Name Registry, Limited ("Global Name Registry") (the "Registry Agreement"), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

Table 1 – Accredited Registrar Status: April 2004

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1. Live SRS commenced June 26, 2002.

Status	# of Registrars
Operational Registrars	69
Registrars in Ramp-Up Period	8
Registrars in pre-Ramp-Up Period	58
Total	135

Table 2 – Service Level Agreement Performance: April 2004

Table 2 compares Service Level Agreement ("SLA") requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0
Unplanned Outage	4 hours, 27 minutes	0
Check Domain Average	3 seconds	0.127580645
Add Domain Average	5 seconds	0.221774194

Table 3 – Zone File Activity: April 2004

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	38
New zone file access passwords issued during reporting month	6
Total zone file access approvals: end of reporting month	42

Table 4 – Completed SRS/System Software Releases: April 2004

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 April 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	June 15 2002	June 26 2002
2ld	Launch of second level domain product	April 14, 2004	April 14, 2004

Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T)– Per Registrar: April 2004

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
007 Names, Inc.	United States	180	0
1 Domain Names International, Inc.	United States	0	0
123 Registration.com Inc.	United States	247	0
1stDomain.Net	United States	130	0
4Domains.com	United States	0	0
@COM	United States	4	0
Abu-Ghazaleh Intellectual Property (AGIP)	Japan	0	0
Active ISP ASA	Norway	359	0
Alice's Registry, Inc.	United States	0	0
Alldomains.com	United States	3635	0
American Domain Name Registry	United States	0	0
Asbjorn's Registrar	United Kingdom	0	0
Ascio Technologies Inc.	Denmark	2464	0
BB Online UK Limited	United Kingdom	28	0
BT	United Kingdom	0	0
Blue Razor Domains, Inc.	United States	0	0

BookMyName SAS	France	157	0
BulkRegister.com	United States	1823	0
CORE Internet Council of Registrars	Switzerland	1078	0
CSL Computer Service Langenbach	Germany	0	0
Catalog.com	United States	36	0
Cronon AG Berlin Neiderlassung Regensburg	Germany	207	0
Cyidentity, Inc.	Korea, Republic of	61	0
Direct Information Pvt. Ltd.	India	289	0
Directnic.com	United States	3762	0
Dodora Unified Communications, Inc	United States	14	0
Domain The Net Technologies Ltd	Israel	544	0
DomainDiscover	United States	374	0
DomainPeople, Inc.	Canada	963	0
DomainProcessor.com	United States	91	0
Domaininfo	Sweden	78	0
DotRegistrar.com dba IHoldings	United States	1489	0
Dotster, Inc.	United States	2682	0
EPAG Domainservices GmbH	Germany	2	0
Easyspace Ltd.	United Kingdom	779	0
Echo, Inc.	Korea, Republic of	0	0
EnCirca, Inc.	United States	705	0
France Telecom Transpac	France	0	0
Gabia, Inc.	Korea, Republic of	312	0
Gal Communication	Israel	0	0
Gandi SARL	France	1432	0
Global Media Online	Japan	1106	0
Global Name Registry	United	97	0

Limited	Kingdom		
Globedom Datenkommunikations	Austria	0	0
Go Daddy Software, Inc.	United States	2993	0
Hangang Systems, Inc	Korea, Republic of	285	0
Hichina Web Solutions (Hong Kong) Limited	China	1729	0
I.D.R Internet Domain Registry LTD.	Israel	130	0
INames, Corp.	Korea, Republic of	0	0
In2net Network Inc. d/b/a iRegister.com	Canada	0	0
Interdomain S.A.	Spain	42	0
Internetplaza City Co.,Ltd	Korea, Republic of	0	0
Internetters Limited	United Kingdom	154	0
Itsyourdomain.com	United States	0	0
Key-Systems GmbH	Germany	2753	0
Markmonitor	United States	226	0
Melbourne IT Ltd trading as Internet Names Worldwide	Australia	4268	0
Name.com LLC	United States	50	0
NameEngine, Inc.	United States	0	0
NameScout Corp.	Canada	1848	0
NameTree, Inc.	United States	0	0
Namebay	Monaco	267	0
Namesdirect.com, Inc.	United States	0	0
Namesecure.com, Inc.	United States	0	0
Namezero.com, Inc.	United States	0	0
Net Benefit	United Kingdom	530	0
Netpia.com, Inc.	Korea, Republic of	91	0
Nominalia Internet S.L.	Spain	418	0
Nordnet	France	0	0

Omnis Network, LLC	United States	0	0
OnlineNIC	China	336	0
PSI Japan	Japan	0	0
PSI-USA, Inc.	Germany	709	0
Personal Names Limited	United Kingdom	1222	0
Philippine Registry	Philippines	0	0
Polar Software Limited	India	0	0
R Global Business Services, Inc. d/b/a 000Domains.com	United States	128	0
R. Lee Chambers Company LLC d/b/a DomainsToBeSeen.com	United States	25	0
RGNames.com	Korea, Republic of	25	0
Register IT	Italy	42	0
Register.com, Inc.	United States	17390	0
Register.com, Inc. II	United States	423	0
Registrars.com	Canada	0	0
RegistrarsAsia	Australia	0	0
Registration Technologies, Inc.	United States	121	0
Rockenstein AG	Germany	70	0
Schlund+Partner AG	Germany	6037	0
Secura GmbH	Germany	222	0
Signature Domains	United States	0	0
Spot Domain LLC	United States	1400	0
TLDs Inc.	United States	1159	0
Total Registrations	United Kingdom	407	0
Tucows Inc.	Canada	3536	0
VeriSign Mass Market	United States	8289	0
Virtual Internet Plc.	United Kingdom	0	0
Web Commerce Communications Limited	Malaysia	272	0
Wild West Domains, Inc.	United States	0	0
Yesnic Co., Ltd.	Korea,	3148	0

	Republic of		
eNameCo	United States	0	0
eNom, Inc.	United States	2934	0
names4ever.com	United States	217	0
namesystem.com	Canada	0	0

Table 6 – Domain Names Registered by Registry Operator: April 2004

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar's Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled "Table 6"

Table 7 – Whois Service Activity: April 2004

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (April)	1,218,432
Extensive Search Whois Queries (April)	74
Total Whois Queries	64,773,630
Total Extensive Search Whois Queries	3,929,956

Table 8 – Monthly Growth Trends: April 2004

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	Total	Query	%	Write	%	Check	%
Jan 02	126,956	N/A	0%	126,956	100%	N/A	0%

Feb 02	68,764	N/A	0%	68,764	100%	N/A	0%
Mar 02	93,159	N/A	0%	93,159	100%	N/A	0%
Apr 02	109,310	N/A	0%	109,310	100%	N/A	0%
Sep 02	136,770	N/A	0%	136,770	100%	N/A	0%
Jun 02	153,018	22,952	15%	15,301	10%	114,763	75%
Jul 02	4,122,843	75,650	1.835%	130,708	3.170%	3,916,483	94.995%
Aug 02	4,623,778	38,364	0.83%	23,293	0.5%	4,562,121	98.67%
Sep 02	4,831,175	136,451	2.82%	43,073	0.89%	4,651,651	96.28%
Oct 02	9,393,110	119,882	1.28%	74,537	0.79%	9,198,691	97.93%
Nov 02	11,265,205	154,867	1.37%	100,490	.89	11,009,848	97.73%
Dec 02	8,595,859	78,545	0.91%	73,102	.85%	8,444,212	98.24%
Jan 03	6,136,687	85,776	1.4%	58,256	0.95%	5,992,655	97.65%
Feb 03	538,721	75,177	1.4%	56,944	1.06%	5,255,100	97.55%
Mar 03	6,808,965	67,043	0.98%	58,738	0.86%	6,683,184	98.15%
Apr 03	9,067,913	73,798	0.81%	67,515	0.74%	8,926,600	98.45%
May 03	8,094,330	71,560	0.88%	62,314	0.76%	7,960,456	98.36%
June 03	6,534,970	273,638	4.19%	39,6470	0.61%	6,221,685	95.20%
July 03	9,329,426	149,887	1.61%	59,872	0.64%	9,119667	97.75%
Aug 03	5823325	72931	1.26%	54981	.94%	5695413	97.8%
Sep 03	5376864	82499	1.53%	64267	1.2%	5230098	97.27%
Oct 03	9006743	231070	2.57%	117831	1.31	8657842	96.13%
Nov 03	6959370	133063	1.91%	109175	1.57%	6717132	96.52%
Dec 03	8,260,308	118,875	1.44%	126,505	1.53%	8,014,928	97.03%
Jan 04	11,070,401	413,225	3.73%	661,303	5.97%	9,995,873	90.29%
Feb 04	8,999,696	267,147	2.97%	167,176	1.86%	8,565,373	95.17%
Mar 04	7,943,423	281,984	3.55%	111,235	1.43%	7,548,204	95.02%
Apr 04	6887260	234203	3.4%	92499	1.34%	6560558	95.26%
Total	135446004	2761244	2.08%	2787177	2.06%	129841037	95.86%

Table 9 – Total Number of Transactions by Subcategory by Month: April 2004

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	5750	17822	45438	6495349	2133	1448
Server	3848	150	30	61428	N/A	N/A
Contact	12176	231	3704	3781	N/A	0

Table 10 – Total Number of Failed Transactions by Subcategory by Month: April 2004

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	582	13563	25744	674	1041	1365
Server	426	104	18	17	N/A	N/A
Contact	801	95	1	0	N/A	0

Table 11 – Daily Transaction Range: April 2004

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	Total Daily Transactions	Avg Daily Transaction Volume
April 2004	6887260	229575.33

Table 12 – TLD Geographical Registrations Distribution: April 2004

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

Country	Total	Total %	New	New %
AD	9	0.01	0	0
AE	114	0.08	0	0
AF	83	0.06	0	0
AG	29	0.02	0	0
AL	5	0	0	0
AM	4	0	0	0
AN	22	0.02	0	0
AO	2	0	0	0

AQ	3	0	0	0
AR	115	0.08	0	0
AS	4	0	0	0
AT	1039	0.74	64	1.3
AU	5321	3.77	48	0.97
AW	7	0	0	0
AZ	9	0.01	0	0
BA	6	0	0	0
BB	5	0	0	0
BD	6	0	0	0
BE	392	0.28	12	0.24
BG	23	0.02	1	0.02
BH	14	0.01	0	0
BI	1	0	0	0
BJ	2	0	0	0
BM	21	0.01	0	0
BN	1	0	0	0

BO	8	0.01	0	0
BR	154	0.11	0	0
BS	5	0	1	0.02
BW	1	0	0	0
BY	23	0.02	13	0.26
BZ	5	0	0	0
CA	6381	4.52	73	1.48
CC	2	0	0	0
CG	1	0	0	0
CH	3660	2.59	46	0.93
CI	2	0	0	0
CK	1	0	0	0
CL	297	0.21	3	0.06
CN	1923	1.36	423	8.57
CO	32	0.02	2	0.04
CR	37	0.03	0	0

CY	33	0.02	5	0.1
CZ	99	0.07	6	0.12
DE	10209	7.22	755	15.3
DK	1685	1.19	27	0.55
DO	8	0.01	0	0
DZ	19	0.01	0	0
EC	13	0.01	0	0
EE	13	0.01	0	0
EG	52	0.04	3	0.06
EH	1	0	0	0
ES	2829	2	43	0.87
ET	1	0	0	0
FI	325	0.23	7	0.14
FJ	2	0	0	0
FK	1	0	0	0
FM	1	0	0	0

FO	4	0	0	0
FR	1885	1.33	140	2.84
GA	3	0	0	0
GB	13497	9.55	283	5.74
GD	1	0	0	0
GE	7	0	0	0
GF	4	0	0	0
GH	7	0	0	0
GI	6	0	0	0
GL	7	0	0	0
GP	8	0.01	0	0
GR	109	0.08	4	0.08
GS	1	0	0	0
GT	7	0	0	0
GU	4	0	0	0
GY	1	0	0	0
HK	3390	2.4	3	0.06

HN	3	0	0	0
HR	12	0.01	2	0.04
HT	1	0	0	0
HU	49	0.03	0	0
ID	597	0.42	6	0.12
IE	309	0.22	8	0.16
IL	1408	0.1	9	0.18
IN	347	0.25	19	0.39
IR	20	0.01	0	0
IS	17	0.01	2	0.04
IT	2596	1.84	32	0.65
JE	4	0	0	0
JM	13	0.01	0	0
JO	13	0.01	0	0
JP	3922	2.78	75	1.52
KE	106	0.08	0	0

KG	2	0	0	0
KH	1	0	0	0
KI	1	0	1	0.02
KN	2	0	0	0
KP	3	0	0	0
KR	6563	4.64	253	5.13
KW	51	0.04	2	0.04
KY	13	0.01	0	0
KZ	5	0	0	0
LB	56	0.04	0	0
LI	6	0	0	0
LK	9	0.01	0	0
LT	15	0.01	1	0.02
LU	75	0.05	2	0.04
LV	5	0	0	0
MA	16	0.01	2	0.04

MC	50	0.04	0	0
MD	1	0	0	0
MK	1	0	1	0.02
MO	3	0	0	0
MP	1	0	0	0
MT	34	0.02	0	0
MU	12	0.01	0	0
MV	1	0	0	0
MX	287	0.2	2	0.04
MY	2120	1.5	2	0.04
MZ	1	0	0	0
NA	4	0	0	0
NC	2	0	0	0
NG	37	0.03	0	0
NI	2	0	0	0
NL	1336	0.95	49	0.99
NO	1019	0.72	21	0.43

NP	13	0.01	0	0
NU	1	0	0	0
NZ	253	0.18	0	0
OM	17	0.01	0	0
PA	7	0	1	0.02
PE	32	0.02	2	0.04
PF	183	0.13	4	0.08
PH	475	0.34	2	0.04
PK	46	0.03	1	0.02
PL	103	0.07	3	0.06
PM	1	0	0	0
PR	37	0.03	0	0
PT	98	0.07	2	0.04
PW	1	0	0	0
PY	4	0	0	0
QA	6	0	1	0.02

RE	6	0	0	0
RO	109	0.08	5	0.1
RU	345	0.24	65	1.32
SA	125	0.09	6	0.12
SC	24	0.02	9	0.18
SD	1	0	0	0
SE	836	0.59	35	0.71
SG	711	0.5	33	0.67
SH	1	0	0	0
SI	29	0.02	0	0
SK	16	0.01	4	0.08
SL	2	0	0	0
SM	1	0	0	0
SN	1	0	0	0
SR	1	0	0	0
SV	1	0	0	0

SY	8	0.01	0	0
SZ	1	0	0	0
TC	4	0	0	0
TH	126	0.09	9	0.18
TJ	1	0	0	0
TN	7	0	0	0
TO	1	0	0	0
TR	203	0.14	1	0.02
TT	5	0	0	0
TW	280	0.2	8	0.16
TZ	5	0	0	0
UA	57	0.04	6	0.12
UG	2	0	1	0.02
UM	23	0.02	0	0
US	78844	55.79	2397	48.58
UY	15	0.01	0	0
UZ	7	0	0	0

VA	3	0	0	0
VC	1	0	0	0
VE	64	0.05	0	0
VG	16	0.01	0	0
VI	3	0	0	0
VN	40	0.03	2	0.04
VU	9	0.01	0	0
WS	2	0	0	0
YE	1	0	0	0
YU	23	0.02	1	0.02
ZA	312	0.22	2	0.04
ZM	1	0	0	0
ZW	5	0	0	0