### The Global Name Registry, Limited Monthly Operator Report May 2004

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers ("ICANN") and The Global Name Registry, Limited ("Global Name Registry") (the "Registry Agreement"), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

## Table 1 – Accredited Registrar Status: May 2004

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1. Live SRS commenced June 26, 2002.

Status	# of Registrars
Operational Registrars	70
Registrars in Ramp-Up Period	9
Registrars in pre-Ramp-Up Period	58
Total	137

### Table 2 – Service Level Agreement Performance: May 2004

Table 2 compares Service Level Agreement ("SLA") requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0
Unplanned Outage	4 hours, 27 minutes	0
Check Domain Average	3 seconds	0.127580645
Add Domain Average	5 seconds	0.221774194

### Table 3 – Zone File Activity: May 2004

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	42
New zone file access passwords issued during reporting	6
month	
Total zone file access approvals: end of reporting month	48

### Table 4 – Completed SRS/System Software Releases: May 2004

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 May 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	June 15 2002	June 26 2002
2ld	Launch of second level domain product	May 14, 2004	May 14, 2004

# Table 5 – Domain Names Under Sponsorship and Nameservers underManagement (Items 5 and 6 of Appendix T)– Per Registrar: May 2004

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
007 Names, Inc.	United	206	0
	States		
1 Domain Names	United	0	0
International, Inc.	States		
123 Registration.com	United	243	0
Inc.	States		
1stDomain.Net	United	119	0
	States		
4Domains.com	United	0	0
	States		
@COM	United	4	0
	States		
Abu-Ghazaleh	Japan	0	0
Intellectual Property			
(AGIP)			
Active ISP ASA	Norway	374	0
Alice's Registry, Inc.	United	0	0
	States		
Alldomains.com	United	3507	0
	States		
American Domain Name	United	0	0
Registry	States		
Asbjorn's Registrar	United	0	0
	Kingdom		
Ascio Technologies Inc.	Denmark	2492	0
BB Online UK Limited	United	30	0
	Kingdom		
BT	United	0	0
	Kingdom		
Blue Razor Domains,	United	112	0
Inc.	States		

Deels MaxNeme CAC	Enomore	156	0
BookMyName SAS	France	156	0
BulkRegister.com	United States	1872	0
CORE Internet Council of Registrars	Switzerland	1092	0
CSL Computer Service Langenbach	Germany	0	0
Catalog.com	United States	36	0
Cronon AG Berlin Neiderlassung Regensburg	Germany	215	0
Cydentity, Inc.	Korea, Republic of	63	0
Direct Information Pvt. Ltd.	India	386	0
Directnic.com	United States	3882	0
Dodora Unified Communications, Inc	United States	14	0
Domain The Net Technologies Ltd	Israel	554	0
DomainDiscover	United States	400	0
DomainPeople, Inc.	Canada	983	0
DomainProcessor.com	United States	79	0
Domaininfo	Sweden	83	0
DotRegistrar.com dba IHoldings	United States	1664	0
Dotster, Inc.	United States	3094	0
EPAG Domainservices GmbH	Germany	3	0
Easyspace Ltd.	United Kingdom	904	0
Echo, Inc.	Korea, Republic of	0	0
EnCirca, Inc.	United States	709	0
France Telecom Transpac	France	0	0
Gabia, Inc.	Korea, Republic of	338	0
Gal Communication	Israel	0	0
Gandi SARL	France	1554	0
Global Media Online	Japan	1045	0
	1 1		

Limited	Kingdom		
Globedom	Austria	0	0
Datenkommunikations	rustriu	0	U U
Go Daddy Software, Inc.	United	3979	0
00 2 www.j 50100 wre, 110.	States	0,1,5	Ũ
Hangang Systems, Inc	Korea,	284	0
	Republic of		-
Hichina Web Solutions	China	1993	0
(Hong Kong) Limited			
I.D.R Internet Domain	Israel	127	0
Registry LTD.			
INames, Corp.	Korea,	0	0
	Republic of		
In2net Network Inc.	Canada	0	0
d/b/a iRegister.com			
Interdomain S.A.	Spain	46	0
Internetplaza City	Korea,	0	0
Co.,Ltd	Republic of		
Internetters Limited	United	149	0
	Kingdom		
Itsyourdomain.com	United	0	0
	States		
Key-Systems GmbH	Germany	3160	0
Markmonitor	United	233	0
	States		
Melbourne IT Ltd	Australia	7066	0
trading as Internet			
Names Worldwide			
Name.com LLC	United	64	0
	States		
NameEngine, Inc.	United	0	0
	States		
NameScout Corp.	Canada	1882	0
NameTree, Inc.	United	0	0
	States		
Namebay	Monaco	274	0
Namesdirect.com, Inc.	United	0	0
	States		
Namesecure.com, Inc.	United	0	0
	States		
Namezero.com, Inc.	United	0	0
	States	ļ	
Net Benefit	United	547	0
	Kingdom		
Netpia.com, Inc.	Korea,	95	0
	Republic of		
Nominalia Internet S.L.	Spain	428	0
Nordnet	France	0	0

Omnis Network, LLC	United	0	0
Olimis Network, LLC	States	0	o
OnlineNIC	China	319	0
PSI Japan	Japan	0	0
PSI-USA, Inc.	Germany	833	0
Personal Names Limited	United	1167	0
i ersonar mannes Linnieu	Kingdom	1107	0
Philippine Registry	Philippines	0	0
Polar Software Limited	India	0	0
R Global Business	United	157	0
Services, Inc. d/b/a	States	137	0
000Domains.com	States		
R. Lee Chambers	United	26	0
Company LLC d/b/a	States	20	v
DomainsToBeSeen.com	States		
RGNames.com	Korea,	28	0
	Republic of	20	v
Register IT	Italy	42	0
Register.com, Inc.	United	16853	0
register.com, me.	States	10055	v
Register.com, Inc. II	United	422	0
	States		°
Registrars.com	Canada	0	0
RegistrarsAsia	Australia	0	0
Registration	United	121	0
Technologies, Inc.	States	121	U U
Rockenstein AG	Germany	70	0
Schlund+Partner AG	Germany	6617	0
Secura GmbH	Germany	222	0
Signature Domains	United	0	0
	States		-
Spot Domain LLC	United	1740	0
1	States		
TLDs Inc.	United	1053	0
	States		
Total Registrations	United	404	0
C	Kingdom		
Tucows Inc.	Canada	3530	0
VeriSign Mass Market	United	7553	0
C	States		
Virtual Internet Plc.	United	0	0
	Kingdom		
Web Commerce	Malaysia	288	0
Communications	-		
Limited			
Wild West Domains, Inc.	United	308	0
	States		
Yesnic Co., Ltd.	Korea,	3200	0

	Republic of		
eNameCo	United	0	0
	States		
eNom, Inc.	United	3192	0
	States		
names4ever.com	United	217	0
	States		
namesystem.com	Canada	0	0

# Table 6 – Domain Names Registered by Registry Operator: May 2004

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar's Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled "Table 6"

## Table 7 – Whois Service Activity: May 2004

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (May)	1176434
Extensive Search Whois Queries (May)	52
Total Whois Queries	68,703,586
Total Extensive Search Whois Queries	3,930,008

# Table 8 – Monthly Growth Trends: May 2004

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

- 1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
- 2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
- 3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	Total	Query	%	Write	%	Check	%
Jan 02	126,956	N/A	0%	126,956	100%	N/A	0%

Feb 02	68,764	N/A	0%	68,764	100%	N/A	0%
Mar 02	93,159	N/A	0%	93,159	100%	N/A	0%
Apr 02	109,310	N/A	0%	109,310	100%	N/A	0%
Sep 02	136,770	N/A	0%	136,770	100%	N/A	0%
Jun 02	153,018	22,952	15%	15,301	10%	114,763	75%
Jul 02	4,122,843	75,650	1.835%	130,708	3.170%	3,916,483	94.995%
Aug 02	4,623,778	38,364	0.83%	23,293	0.5%	4,562,121	98.67%
Sep 02	4,831,175	136,451	2.82%	43,073	0.89%	4,651,651	96.28%
Oct 02	9,393,110	119,882	1.28%	74,537	0.79%	9,198,691	97.93%
Nov 02	11,265,205	154,867	1.37%	100,490	.89	11,009,848	97.73%
Dec 02	8,595,859	78,545	0.91%	73,102	.85%	8,444,212	98.24%
Jan 03	6,136,687	85,776	1.4%	58,256	0.95%	5,992,655	97.65%
Feb 03	538,721	75,177	1.4%	56,944	1.06%	5,255,100	97.55%
Mar 03	6,808,965	67,043	0.98%	58,738	0.86%	6,683,184	98.15%
Apr 03	9,067,913	73,798	0.81%	67,515	0.74%	8,926,600	98.45%
May 03	8,094,330	71,560	0.88%	62,314	0.76%	7,960,456	98.36%
June 03	6,534,970	273,638	4.19%	39,6470	0.61%	6,221,685	95.20%
July 03	9,329,426	149,887	1.61%	59,872	0.64%	9,119667	97.75%
Aug 03	5823325	72931	1.26%	54981	.94%	5695413	97.8%
Sep 03	5376864	82499	1.53%	64267	1.2%	5230098	97.27%
Oct 03	9006743	231070	2.57%	117831	1.31	8657842	96.13%
Nov 03	6959370	133063	1.91%	109175	1.57%	6717132	96.52%
Dec 03	8,260,308	118,87 5	1.44%	126,505	1.53%	8,014,928	97.03%
Jan 04	11,070,401	413,22 5	3.73%	661,303	5.97%	9,995,873	90.29%
Feb 04	8,999,696	267,14 7	2.97%	167,176	1.86%	8,565,373	95.17%
Mar 04	7,943,423	281,98 4	3.55%	111,235	1.43%	7,548,204	95.02%
Apr 04	6887260	234203	3.4%	92499	1.34%	6560558	95.26%
May 04	9089021	504249	5.55%	125900	1.39%	8458872	93.07%
Total	144535025	780373	5.4%	2913077	2.01%	138299909	95.69%

# Table 9 – Total Number of Transactions by Subcategory by Month: May 2004

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	11323	5745	42653	8361929	1065	1897
Server	5412	159	73	65295	N/A	N/A
Contact	44814	289	12759	31648	N/A	0

# Table 10 – Total Number of Failed Transactions by Subcategory by Month: May2004

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	622	2772	4575	813	41	1820
Server	861	122	60	28	N/A	N/A
Contact	11002	200	4891	0	N/A	0

### Table 11 – Daily Transaction Range: May 2004

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	Total Daily Transactions	Avg Daily Transaction Volume
May 2004	9089021	293194.2

## Table 12 – TLD Geographical Registrations Distribution: May 2004

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

Country	Total	Total %	New	New %
AD	9	0.01	0	0
AE	117	0.08	3	0.04
AF	84	0.06	1	0.01
AG	37	0.02	2	0.02
AL	5	0	0	0
AM	4	0	0	0
AN	30	0.02	8	0.1
AO	2	0	0	0

AQ	3	0	0	С
AR	117	0.08	2	0.02
AS	4	0	0	C
AT	1093	0.73	30	0.36
AU	5492	3.66	163	1.96
AW	7	0	0	C
AZ	12	0.01	0	C
BA	6	0	0	(
BB	5	0	0	C
BD	6	0	0	(
BE	407	0.27	15	0.18
BG	24	0.02	1	0.01
BH	14	0.01	0	(
BI	1	0	0	(
BJ	2	0	0	(
BM	21	0.01	0	(

BN	1	0	0	0
во	12	0.01	4	0.05
BR	167	0.11	13	0.16
BS	5	0	0	0
BW	1	0	0	0
ВҮ	24	0.02	1	0.01
BZ	5	0	0	0
CA	6487	4.33	85	1.02
СС	2	0	0	0
CG	1	0	0	0
СН	3777	2.52	104	1.25
CI	3	0	1	0.01
СК	1	0	0	0
CL	297	0.2	0	0
CN	2238	1.49	298	3.58
СО	35	0.02	3	0.04
CR	39	0.03	1	0.01

СҮ	44	0.03	11	0.13
CZ	254	0.17	155	1.86
DE	10844	7.23	585	7.03
DK	1727	1.15	37	0.44
DO	8	0.01	0	0
DZ	19	0.01	0	0
EC	14	0.01	1	0.01
EE	13	0.01	0	0
EG	54	0.04	2	0.02
EH	2	0	1	0.01
ES	2893	1.93	57	0.68
ET	1	0	0	0
FI	333	0.22	7	0.08
FJ	2	0	0	0
FK	1	0	0	0
FM	1	0	0	0

FO	4	0	0	0
		0	0	
FR	2039	1.36	138	1.66
GA	3	0	0	C
GB	13866	9.25	348	4.18
GD	1	0	0	C
GE	8	0.01	0	C
GF	4	0	0	C
GH	7	0	0	C
GI	7	0	1	0.01
GL	7	0	0	C
GP	9	0.01	1	0.01
GR	112	0.07	2	0.02
GS	1	0	0	C
GT	7	0	0	C
GU	4	0	0	C
GY	1	0	0	C

НК	3397	2.27	5	0.06
HN	3	0	0	0
HR	13	0.01	1	0.01
HT	1	0	0	0
HU	51	0.03	2	0.02
ID	605	0.4	8	0.1
IE	318	0.21	8	0.1
IL	1426	0.95	18	0.22
IN	360	0.24	13	0.16
IR	25	0.02	5	0.06
IS	19	0.01	2	0.02
IT	2654	1.77	48	0.58
JE	4	0	0	0
JM	14	0.01	1	0.01
JO	14	0.01	1	0.01
JP	6988	4.66	3052	36.67
KE	106	0.07	0	0

KG	2	0	0	0
КН	1	0	0	0
KI	1	0	0	0
KN	2	0	0	0
KP	3	0	0	0
KR	6704	4.47	121	1.45
KW	51	0.03	0	0
KY	13	0.01	0	0
ΚZ	6	0	1	0.01
LB	57	0.04	1	0.01
LI	6	0	0	0
LK	10	0.01	1	0.01
LT	15	0.01	0	0
LU	77	0.05	2	0.02
LV	6	0	0	0
MA	16	0.01	0	0

MC	51	0.03	1	0.0
MD	1	0	0	(
MK	1	0	0	(
MO	3	0	0	(
MP	1	0	0	(
MT	34	0.02	0	(
MU	13	0.01	0	(
MV	1	0	0	(
MX	292	0.19	4	0.0
MY	2121	1.41	1	0.0
MZ	1	0	0	(
NA	6	0	2	0.02
NC	2	0	0	(
NG	37	0.02	0	(
NI	2	0	0	(
	1424	0.95		0.9

NO	1050	0.7	25	0.3
NP	13	0.01	0	0
NU	1	0	0	0
NZ	260	0.17	7	0.08
ОМ	17	0.01	0	0
PA	8	0.01	1	0.01
PE	32	0.02	0	0
	102	0.10	0	0
PF	183	0.12	0	0
PH	479	0.32	4	0.05
PK	46	0.03	0	0
PL	120	0.08	17	0.2
PM	1	0	0	0
PR	38	0.03	1	0.01
PT	103	0.07	5	0.06
PW	1	0	0	0
PY	5	0	1	0.01
QA	6	0	0	0

RE	6	0	0	0
RO	110	0.07	1	0.01
RU	384	0.26	37	0.44
SA	125	0.08	0	0
SC	24	0.02	0	0
SD	1	0	0	0
SE	879	0.59	34	0.41
SG	719	0.48	6	0.07
SH	1	0	0	0
SI	32	0.02	3	0.04
SK	22	0.01	6	0.07
SL	2	0	0	0
SM	2	0	1	0.01
SN	1	0	0	0
SR	1	0	0	0
SV	1	0	0	0

	1 T			1
SY	8	0.01	0	0
SZ	1	0	0	0
тс	4	0	0	0
TH	129	0.09	2	0.02
TJ	1	0	0	0
TN	7	0	0	0
ТО	1	0	0	0
TR	262	0.17	59	0.71
TT	6	0	0	0
TW	297	0.2	17	0.2
TZ	5	0	0	0
UA	68	0.05	11	0.13
UG	2	0	0	0
UM	23	0.02	0	0
US	81861	54.59	2674	32.12

UZ	9	0.01	2	0.02
VA	3	0	0	0
VC	1	0	0	C
VE	66	0.04	2	0.02
VG	18	0.01	2	0.02
VI	3	0	0	C
VN	41	0.03	1	0.01
VU	9	0.01	0	C
WS	2	0	0	C
YE	1	0	0	C
YU	23	0.02	0	0
ZA	313	0.21	1	0.01