The Cisco 7200 Series Router delivers exceptional performance/price, modularity, and scalability in a compact form factor with a wide range of deployment options. With processing speeds up to 400,000 packets per second, port adapters ranging from NxDS0 to OC-12, and an unparalleled number of high-touch IP services, the Cisco 7200 is the ideal WAN edge device for enterprises and service providers deploying any of the following solutions:

- **WAN edge**—Award-winning quality-of-service (QoS) feature performance
- **Broadband aggregation**—Up to 8,000 Point-to-Point Protocol (PPP) sessions per chassis
- **Multiprotocol Label Switching provider edge (MPLS PE)**—Number one choice for provider edge deployment today
- **Voice/video/data integration**—Time-division multiplexer (TDM)-enabled VX R chassis and voice port adapters
- **IP Security virtual private networking (IPSec VPN)**—Scalable to 5,000 tunnels per chassis
- **High-end customer premises equipment (CPE)**

The Cisco 7200 addresses these solution requirements by integrating functions previously performed by separate devices into a single platform. Through this integration, the Cisco 7200 provides a single, cost-effective platform that supports:

- **High-density LAN and WAN interfaces**
- **Broadband subscriber services aggregation**, including PPP, RFC 1483 termination, and Layer 2 Tunneling Protocol (L2TP) tunneling
- **Digital T1/E1 TDM trunk termination for voice, video, and data**
- **High-density multichannel T3/E3 and T1/E1 with integrated channel service unit/data service unit (CSU/DSU)**
- **ATM, Packet over SONET (POS), and Dynamic Packet Transport (DPT)** connectivity
- **Direct ATM Circuit Emulation Standard (CES) connectivity for voice, video, and data**
- **Direct IBM mainframe channel connectivity**
- **Light-density Layer 2 Ethernet switching**
The Cisco 7200 Series offers a rich set of capabilities that address requirements for performance, density, high reliability, availability, serviceability, and manageability (Table 1).

### Applications

- **VPN gateways**—With the new VPN Acceleration Module (VAM), the Cisco 7200 provides high-performance, hardware-assisted encryption, key generation, and compression services suitable for site-to-site VPN applications.

- **Broadband subscriber aggregation services**—For small- and medium-density aggregation for network operators, competitive local exchange carriers (CLECs), Internet service providers (ISPs), post, telephone, and telegraph networks (PTTs), and enterprises worldwide, the Cisco 7200 offers differentiated, value-added service platform with hardware-accelerated Parallel Express Forwarding (PXF) services. Key features include:
  - Flexible, modular interfaces for traffic aggregation: OC-3, DS3, Fast Ethernet, Gigabit Ethernet, POS
  - IP and ATM QoS/class of service (CoS)
  - MPLS VPN and full L2TP support
  - Feature-rich IP services and PPP termination support

- **Multiservice capabilities**—The Cisco 7200 Series provides a scalable voice gateway solution, ranging from 2 to 20 T1s and E1s. The advanced QoS and multiservice features of the Cisco 7200 Series makes it an ideal platform in a large number of enterprise and service provider deployments as managed multiservice CPE or as a voice gateway.

- **Managed network services CPE**—The Cisco 7200 is a cost-effective CPE solution with a field upgradable modular platform. Key features for revenue-generating services include QoS, MPLS (MPLS VPN, MPLS QoS, MPLS TE), WAN edge services (VLAN support, NetFlow, NBAR), Security services (NAT, ACL, hardware encryption for VPNs), and voice/video/data integration.

- **Enterprise WAN aggregation**—The Cisco 7200 provides a flexible aggregation solution that accommodates a wide range of connectivity and service options, offers high quality and reliability, and can scale to meet future requirements. The Cisco 7200’s performance per price ratio in the DS0 to OC-3/STM 1 range makes it the ideal platform for aggregating multiple branch offices or remote locations.
### Product Specifications

#### Cards, Ports, Slots

Table 2

<table>
<thead>
<tr>
<th></th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Configurable Slots</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>Ethernet (10BASE-T) Ports</td>
<td>32</td>
<td>48</td>
</tr>
<tr>
<td>Ethernet (10BASE-FL) Ports</td>
<td>20</td>
<td>30</td>
</tr>
<tr>
<td>Fast Ethernet (TX) Ports</td>
<td>4</td>
<td>Up to 6</td>
</tr>
<tr>
<td>Fast Ethernet (FX) Ports</td>
<td>4</td>
<td>Up to 6</td>
</tr>
<tr>
<td>EtherSwitch Port Adapters</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>100VG-AnyLAN Ports</td>
<td>4</td>
<td>Up to 6</td>
</tr>
<tr>
<td>FDDI (FDX, HDX) Ports</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>ATM Ports (T3, OC-3)</td>
<td>4, 4</td>
<td>Up to 6, 4</td>
</tr>
<tr>
<td>Packet over SONET</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>ATM-CES Port Adapters (Data, Voice, Video), Dual-Wide</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Token Ring (FDX, HDX) Ports</td>
<td>16</td>
<td>24</td>
</tr>
<tr>
<td>Synchronous Serial Ports</td>
<td>32</td>
<td>48</td>
</tr>
<tr>
<td>ISDN BRI Ports (U, S/T)</td>
<td>16, 32</td>
<td>24, 48</td>
</tr>
<tr>
<td>ISDN PRI, Multichannel T1/E1 Ports</td>
<td>32</td>
<td>48</td>
</tr>
<tr>
<td>Multichannel T3 Ports</td>
<td>Up to 4</td>
<td>Up to 6</td>
</tr>
<tr>
<td>HSSI Ports</td>
<td>Up to 8</td>
<td>Up to 12</td>
</tr>
<tr>
<td>Packet over T3/E3 Ports (Integrated DSU)</td>
<td>Up to 8</td>
<td>Up to 12</td>
</tr>
<tr>
<td>IBM Channel Interface Ports (ESCON and Parallel)</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>VPN Acceleration Module</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>
Components

Chassis

Table 3

<table>
<thead>
<tr>
<th>Feature</th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chassis/Rack</td>
<td>16 with side-to-side air flow</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td></td>
<td>9 with RDS mounting system for front-to-back airflow</td>
<td></td>
</tr>
<tr>
<td>I/O Card slots</td>
<td>1</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Port Adapter Slots</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>Midplane</td>
<td>2 independent 32-bit, 50-MHz PCI buses with an aggregate bandwidth of 1.6 Gbps when used with NPE-400 or above</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Online Insertion and Removal (OIR)</td>
<td>Yes</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Field-Replaceable Components</td>
<td>Processor, memory, power supply, I/O card, and port adapters</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Additional Standard Components</td>
<td>AC power supply, AC power cord</td>
<td>Same as Cisco 7204VXR</td>
</tr>
</tbody>
</table>

- The Cisco 7200 Series VXR chassis also include a Multiservice Interchange (MIX), which supports switching of DS0 time slots via MIX interconnects across the midplane to each port adapter slot.
- The midplane and the MIX also support distribution of clocking between channelized interfaces on the Cisco 7200 to support voice and other constant-bit-rate applications. The VXR midplane provides two full-duplex 8.192-M bps TDM streams between each port adapter slot and the MIX, which is capable of switching DS0s on all 12 8.192-M bps streams. Each stream can support up to 128 DS0 channels.
- The MIX in the Cisco 7200VXR provides the ability to switch DS0 time slots between multichannel T1 and E1 interfaces, much like TDM capabilities. This enables the Cisco 7200VXR to switch DS0 voice channels on a T1/E1 interface on one port adapter to and from separate voice-processing port adapters. It also enables DS0s to be switched through the Cisco 7200VXR without any processing, which is a requirement in certain voice configurations.

Processors

- The Cisco 7200 Series sets new standards in meeting requirements for high-performance Layer 3 services at an affordable price for both service providers and enterprises.
- The following processors are currently available for the Cisco 7200 Series:
  - NPE-225
  - NPE-400
  - NSE-1
• The NPE processors offer exceptional price/performance for most applications, including enterprise WAN aggregation, CPE, multiservice, and VPN. These processors provide the greatest flexibility when deploying new features.

• The NSE-1 Network Services Engine takes advantage of PXF to offer services acceleration for “high-touch” edge services for applications such as broadband and leased-line aggregation.

• Key features supported by the Cisco 7200 Series processors include security, QoS, traffic management, and network management.

• More information on the Cisco 7200 processors is available at:

Input/Output Controllers

• Each Cisco 7200 Series chassis has a dedicated slot for an I/O controller. The following types of I/O controllers are currently supported, including some with LAN ports for increased density without using a port adapter slot:
  - C7200-I/O, Cisco 7200 I/O Controller
  - C7200-I/O-2FE/E, Cisco 7200 I/O Controller with dual autosensing 10/100 Ethernet ports
  - C7200-I/O-GE+E, Cisco 7200 I/O Controller with 1 Gigabit Ethernet Interface Converter (GBIC) port and one Ethernet port

• More information on I/O controllers is available at:
http://www.cisco.com/warp/public/cc/pd/rt/7200/prodlit/7200i_ds.htm

Environmental Conditions

Table 4

<table>
<thead>
<tr>
<th></th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating temperature</td>
<td>32 to 104 F (0 to 40 C)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Storage temperature</td>
<td>-4 to 119 F (-20 to 65 C)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Operating humidity</td>
<td>10 to 90% (noncondensing)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
</tbody>
</table>

Interfaces

• The Cisco 7200 Series offers scalable density with the widest range of connectivity options including:
  - Ethernet 10BASE-T and 10BASE-FL
  - Fast Ethernet 100BASE-T (RJ-45 and M II)
  - Gigabit Ethernet
  - Token Ring (half and full duplex)
  - Synchronous serial ISDN BRI, PRI, HSSI, T3, E3
  - Multichannel T1, ISDN PRI
  - Multichannel E1, ISDN PRI
- Multichannel T3, E3
- Multichannel STM-1
- Packet Over SONET (POS)
- Dynamic Packet Transport (DPT)
- ATM (single-mode and multimode)
- ATM-CES
- Digital Voice Port Adapter, Enhanced
- Mix-enabled T1/E1
- Integrated Service Adapter (ISA)
- VPN Acceleration Module (VAM)

• The Cisco 7200 shares the same port adapters with the Cisco 7400, 7500, and 7600 FlexWAN module, protecting customer investment in interfaces, providing a clear migration path, and simplifying sparing

• More detailed information on specific port adapters is available at:

Options—Features

Key features supported by the Cisco 7200 include:

• Cisco Express Forwarding
• QoS
  - Low-Latency Queuing (LLQ)
  - Class-Based Weighted Fair Queuing (CBWFQ)
  - Class-Based Weighted Random Early Detection (CBWRED)
  - Policing
  - Marking
  - Shaping
  - Committed Access Rate (CAR)
  - Generic Traffic Shaping (GTS)
  - Frame Relay Traffic Shaping (FRTS)
  - Modular QoS command-line interface (MQC) support
• MPLS
  - MPLS VPN
  - MPLS QoS
  - MPLS traffic engineering
• Broadband aggregation
  - PPPoX
  - RBE
  - PPP over X (PPPoX) with L2TP
  - MLPPP
• Multiservice/voice
  - cRTP
  - LFI
  - FRF11/12
  - MLP PPP
  - ML FR

• Tunneling
  - GRE
  - L2TP
  - UT I

• Other
  - ACLs
  - NAT
  - NetFlow
  - Firewall
  - Multicast

Performance
• Up to 225 kpps with NPE-225 processor
• Up to 400 kpps with NPE-400 processor
• Up to 300 kpps with accelerated services with NSE-1 processor

Memory

Table 5

<table>
<thead>
<tr>
<th></th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor Memory</td>
<td>128 MB (default)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td></td>
<td>256 MB (max for NPE-225)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>512 MB (max for NPE-400/NSE-1)</td>
<td></td>
</tr>
<tr>
<td>PCMCIA Flash memory card (optional, 2 slots available)</td>
<td>48 MB, expandable to 128 MB</td>
<td>Same as Cisco 7204VXR</td>
</tr>
</tbody>
</table>

Network Management

Network Management Applications:
• Element Manager Software (EMS) for the Cisco 7200 and 7400 Series
• Cisco Secure Policy Manager
• Cisco VPN Device Manager (VDM)
• Cisco QoS Device Manager (QDM)
• Cisco Info Center
• CiscoWorks
• Secure command-line interface using Secure Shell (SSH) Protocol
• HTML-based management tool

Physical Specifications

Table 6

<table>
<thead>
<tr>
<th></th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Height</td>
<td>5.25 in. (13.34 cm)</td>
<td>5.25 in. (13.34 cm)</td>
</tr>
<tr>
<td>Width</td>
<td>16.8 in. (42.67 cm)</td>
<td>16.8 in. (42.67 cm)</td>
</tr>
<tr>
<td>Depth</td>
<td>17 in. (43.18 cm)</td>
<td>17 in. (43.18 cm)</td>
</tr>
<tr>
<td>Weight</td>
<td>Chassis is fully configured with a network processing engine, I/O controller, four port adapters, two power supplies, and a fan tray: ~50 lb (22.7 kg)</td>
<td>Chassis is fully configured with a network processing engine, I/O controller, six port adapters, two power supplies, and a fan tray: ~50 lb (22.7 kg)</td>
</tr>
</tbody>
</table>

Power

The Cisco 7200 is available with single and dual power supply options for both AC and DC.

Table 7

<table>
<thead>
<tr>
<th></th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC-input power</td>
<td>370W max. (single or dual power supply configuration)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>AC-input voltage rating</td>
<td>100–240 VAC wide input with power factor correction</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>AC-input current rating</td>
<td>Not to exceed 5A max. at 100 VAC and 2.5A max. at 240 VAC with the chassis fully configured</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>AC-input frequency rating</td>
<td>50/60 Hz</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>AC-input cable</td>
<td>18 AWG 3-wire cable, with 3-lead IEC-320 receptacle on the power supply end, and a country-dependent plug on the power source end</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>DC-output power</td>
<td>280W max. (single or dual power supply configuration)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>DC-input power</td>
<td>370W max. (single or dual power supply configuration)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>DC-input voltage rating</td>
<td>–24 to –60 VDC for global DC power requirements</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>DC-input current rating</td>
<td>Not to exceed 13A max. at –48 VDC (370W/–48 VDC = 7.7A typical draw) Not to exceed 8A max. at –60 VDC (370W/–60 VDC = 6.2A typical draw)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>DC voltages supplied and maximum steady-state current ratings</td>
<td>+5.2V at 360A +12.2V at 9A –12.0V at 1.5A +3.5V at 13A</td>
<td>Same as Cisco 7204VXR</td>
</tr>
</tbody>
</table>
Protocols

The Cisco 7200 Series Router supports the following standard Internet protocols:

- **Layer 2 and Layer 3 protocols**—Address Resolution Protocol (ARP), IPCP, IP forwarding, IP host, IP multicast, PPP-over-ATM, TCP, Telnet, Trivial File Transfer Protocol (TFTP), User Datagram Protocol (UDP), transparent bridging, virtual LAN (VLAN), MPLS, and IPv6
- **Layer 3 routing protocols**—EIGRP, IGRP, IS-IS, OSPF, BGP, PIM, and RIP
- **Network management and security**—AAA, CHAP, FTP, RADIUS, SNMP, PAP, and TACACS
- **RFC 1483**: Multiprotocol Encapsulation over ATM AAL 5
- **RFC 1577**: Classical IP and ARP over ATM AAL 5
- **ARP**—Determines the destination MAC address of a host using its known IP address
- **BOOTP**—Uses connectionless transport layer (UDP); allows the switch (BOOTP client) to get its IP address from a BOOTP server
- **Internet Control Message Protocol (ICMP)**—Allows hosts to send error or control messages to other hosts; is a required part of IP; for example, the ping command uses ICMP echo requests to test if a destination is alive and reachable
- **IP or IP over ATM**—Suite used to send IP datagram packets between nodes on the Internet
- **TCP**—A reliable, full-duplex, connection-oriented end-to-end transport protocol running on top of IP; for example, the Telnet protocol uses the TCP/IP protocol suite
- **Packet Internet groper (ping)**—Tests the accessibility of a remote site by sending it an ICMP echo request and waiting for a reply
- **TFTP**—Downloads network software updates and configuration files (Flashcode) to workgroup switch products
- **Reverse Address Resolution Protocol (RARP)**—Determines an IP address knowing only a MAC address; for example, BOOTP and RARP broadcast requests are used to get IP addresses from a BOOTP or RARP server
- **Serial Line Internet Protocol (SLIP)**—A version of IP that runs over serial links, allowing IP communications over the administrative interface
- **PPP**—Provides host-to-network and switch-to-switch connections over synchronous and asynchronous circuits
- **Simple Network Management Protocol (SNMP)**—Agents that process requests for network management stations and report exception conditions when they occur; requires access to information stored in a MIB

### Table 7

<table>
<thead>
<tr>
<th></th>
<th>Cisco 7204VXR</th>
<th>Cisco 7206VXR</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC-input cable</td>
<td>14 AWG recommended minimum, with at least 3 conductors rated for at least 140 F (60 C)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Frequency</td>
<td>50/60 Hz</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Airflow</td>
<td>~60 cfm</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Power dissipation</td>
<td>~370W max. configuration</td>
<td>Same as Cisco 7204VXR</td>
</tr>
<tr>
<td>Heat dissipation</td>
<td>370W (1262 BTUs)</td>
<td>Same as Cisco 7204VXR</td>
</tr>
</tbody>
</table>
• Telnet—A terminal emulation protocol that allows remote access to the administrative interface of a switch over the network (in-band)

• UDP—Enables an application (such as an SNMP agent) on one system to send a datagram to an application (a network management station using SNMP) on another system; uses IP to deliver datagrams; TFTP uses UDP/IP protocol suites

• Dynamic Host Connection Protocol (DHCP)—Lets a host automatically obtain their IP address, subnet mask, and default route from a pre-configured DHCP server on the network

• Hot Standby Router Protocol (HSRP)—Provides fast cut-over to a backup router in the event of a system or link failure

Product Regulatory Approvals and Compliance

Product Regulatory Compliance

The following table lists regulatory compliance standards for the Cisco 7204VXR and 7206VXR chassis.

<table>
<thead>
<tr>
<th>Table 8</th>
<th>Compliance Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Safety</td>
<td>UL 1950, CSA 22.2 No. 950, EN60950, EN41003, AUSTEL TS001, AS/NZ 3260, IEC 950</td>
</tr>
<tr>
<td>Emissions</td>
<td>FCC Class A, CSA Class A, EN55022 Class B, VCCI Class 2, AS/NRZ 3548 Class A</td>
</tr>
<tr>
<td>Immunity</td>
<td>IEC-1000-4-2, IEC-1000-4-3, IEC-1000-4-4, IEC-1000-4-5, IEC-1000-4-6, IEC-1000-4-11, IEC-1000-3-2</td>
</tr>
<tr>
<td>NEBS</td>
<td>Level 3</td>
</tr>
</tbody>
</table>

Product System Requirements

Hardware Requirements

Hardware for Cisco 7200 Series Router includes:

• 7204VXR or Cisco 7206VXR chassis

• Network Processing Engine or Network Services Engine

• Input/Output controller

• Processor memory

• Input/Output controller memory

• Power supply

• Console and auxiliary cables

• Second power supply, accessories

• Port adapters

• Service adapters

Note: You must order an input/output controller and a network processing engine for the Cisco 7206VXR and Cisco 7204VXR.
Software Requirements

To locate the minimum supported Cisco IOS Software Release by train for all Cisco 7200 Series products, use the Hardware/Software Compatibility Matrix at:

http://www.cisco.com/cgi-bin/front.x/Support/HWSWmatrix/hwswmatrix.cgi.

In general, the minimum support Cisco IOS Software releases for the Cisco 7204VXR and Cisco 7206VXR are 11.1(16)CA or later; 11.2(11)P or later; or 11.3(1) or later. Consult the compatibility matrix above for more detailed information.

Product Ordering Details

Ordering Instructions

Please visit http://www.cisco.com/public/ordering_info.shtml to place an order.

Product Part Number

To find part descriptions and part numbers for Cisco products, use the online Cisco Pricing Tool at:

http://www.cisco.com/cgi-bin/front.x/pricing.

The base chassis product IDs are shown below. In addition, various bundles, spares, and options are available. To access part descriptions and part numbers use the online Cisco Pricing Tool at:

http://www.cisco.com/cgi-bin/front.x/pricing.

Table 9

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CISCO7204VXR</td>
<td>Cisco 7204VXR, 4-slot chassis, 1 AC supply with IP software</td>
</tr>
<tr>
<td>CISCO7206VXR</td>
<td>Cisco 7204VXR, 4-slot chassis, 1 AC supply with IP software</td>
</tr>
</tbody>
</table>

Migration Program

A Technology Migration Plan has been established for this product.

The Technology Migration Plan is an innovative, industry-first sales program that allows customers to trade in Cisco and competitors’ products to receive a trade-in credit toward the purchase of any new Cisco product. The program underscores Cisco’s commitment to its customers to provide end-to-end product solutions and effective migration options in the face of ever-changing network requirements.

For details about technology migration, go to http://www.cisco.com/offer/tic/TM_P_PA.html.

Service and Support

Cisco Systems offers a wide range of service and support options for its customers. More information on Cisco service and support programs and benefits are available at:

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the Cisco Web site at www.cisco.com/go/offices