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Malicious Behaviours

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## Overarching principle

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- “Constant vigilance”
- (Mad Eye Moody, Defence Against the Dark Arts Professor, Harry Potter)

## Phishing and fraud

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- Registrar is the principal point of contact
- Phishing lock for immediate removal of domain from zone file and lock to prevent use/ re-registration
- Nominet intervenes at request of law enforcement (very rare)

## Non Rights Complaints

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- Thick Registry with a direct contract with each registrant in addition to the registrar
- Nominet investigates registrant breaches
  - Inadequate/ false registrant information
  - Dissolved company registrants
  - WHOIS opt out
- Notify admin contacts and put on notice
- Suspend 30 days
- Cancel registration
- Registrar complaints

## New gTLD operator issues

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- How to deal with criminal use of domains
  - Preparation for malice and fraud
  - Denial of service attacks = technical rigour and systems
- Good relationships with registrars and law enforcement
  - Registry has a co-ordination function
- Registry reputation will be key to long term success
  - Prevention better than cure

Q&A

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