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Language Services Update

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and Butch Pfremmer

| Language
Services

| 22 June 2015

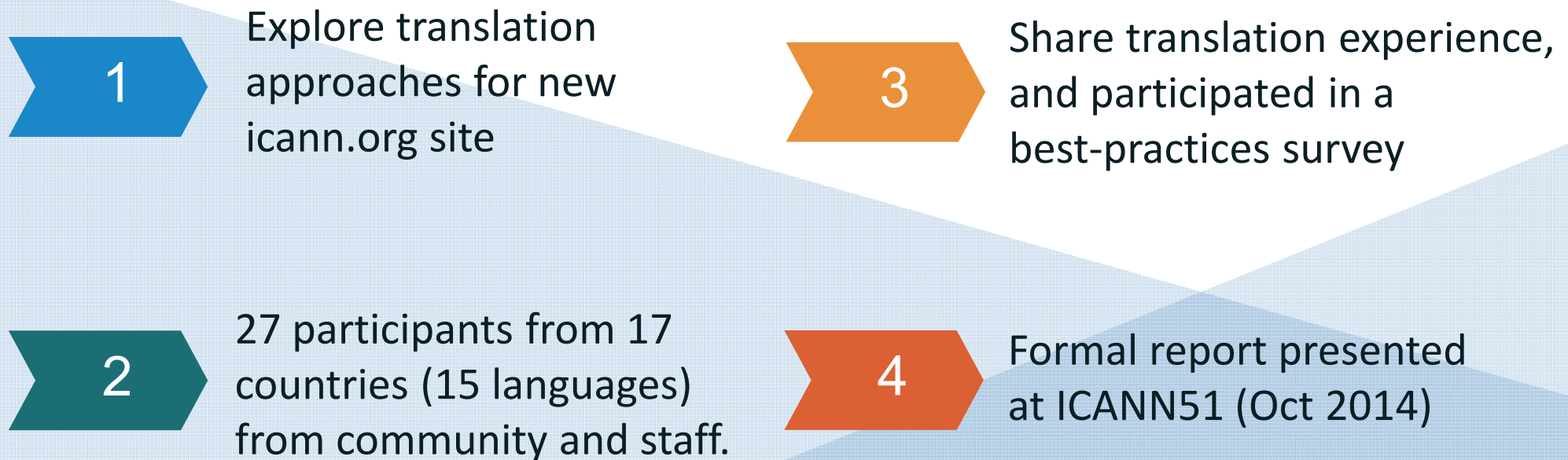
Agenda

1. Language Services Focus Group Updates
2. ICANN Localization Toolkit
3. New Language Services Community Wiki Page
4. Questions & Answers

Language Services Focus Group Updates

Language Services Focus Group

A Language Services Focus Group (LS FG) was organized in June 2014



(See ICANN 51 Presentation at <https://la51.icann.org/en/schedule/tue-language-services/presentation-language-services-14oct14-en>)

Focus Group Recommendations – Progress Made

Methods of translation (professional, machine, crowdsourced) should be considered

- ⦿ All content currently translated by ICANN Language Services is processed by professional human translation unless otherwise specified.
- ⦿ Language Services worked with Legal to show a publication disclaimer appropriate for each type of translation (community, crowdsource, machine translation).

NOTE: The disclaimer will be attached to all document translations performed by non-professional translation teams.

Focus Group Recommendations – Progress Made

Methods of translation (professional, machine, crowdsourcing) should be considered *Cont'd...*

- ⦿ Language Services has taken over responsibility for the Localization Toolkit developed jointly by KISA-ICANN.
- ⦿ Language Services will consolidate Regional translation of Localization Toolkit material for the benefit of all Regions on the Community Wiki:

See <https://community.icann.org/display/ICANNLSLT/LOCALIZATION+TOOLKIT>

Focus Group Recommendations – Progress Made

Localization of Content

- ⦿ Moving forward Videos and Infographics in languages other than 6 UN languages can be corroborated by regional teams to ensure proper dialectical phrasing and meaning.
- ⦿ Language Services has published Glossaries and Terminology on the Community Wiki for the benefit of Regions, ICANN community and global stakeholders.

See <https://community.icann.org/display/ICANNLSTAR/Glossaries+-+Multilingual>

Focus Group Recommendations – Progress Made

Example of WHOIS Glossary

English	Definition	French	FR Definition
AAO - Adjacency Attestation	An AAO is a digitally signed object that verifies that an AS has made an attestation that it has an inter-domain adjacency with one or more other ASes.	AAO - Certificat d'adjacence	Un AAO est un objet comportant une signature numérique destiné à confirmer qu'une contiguïté (adjacence) entre domaines a été établie entre deux ou plusieurs systèmes autonomes (AS).
Advertisements	See Routing Advertisement.	Annonces	Voir annonce de routeur.
Advisory Committee	An Advisory Committee is a formal advisory body made up of representatives from the Internet community to advise ICANN on a particular issue or policy area. Several are mandated by the ICANN Bylaws and others may be created as needed. Advisory committees have no legal authority to act for ICANN, but report their findings and make recommendations to the ICANN Board.	Comité consultatif	Un comité consultatif est un organe consultatif formel constitué de représentants de la communauté Internet et chargé de prodiguer des conseils à l'ICANN sur un sujet ou un domaine réglementaire spécifique. Un certain nombre de ces comités sont prévus dans les statuts de l'ICANN et d'autres peuvent être créés selon les besoins. Les comités consultatifs ne possèdent aucune autorité légale pour agir au nom de l'ICANN. Ils présentent leurs conclusions et formulent des recommandations au Conseil d'administration de l'ICANN.
AfriNIC	African Network Information Center (AfriNIC) is the Regional Internet Registry for the African Region.	AfriNIC	Le Centre d'information du réseau africain (AfriNIC) est le registre Internet régional pour l'Afrique.
ALAC - At-Large Advisory Committee	ICANN's At-Large Advisory Committee (ALAC) is responsible for considering and providing advice on the activities of the ICANN, as they relate to the interests of individual Internet users (the "At-Large" community). ICANN, as a private sector, non-profit corporation with technical management responsibilities for the Internet's domain name and address system, will rely on the ALAC and its supporting infrastructure to involve and represent in ICANN a broad set of individual user interests.	ALAC - Comité consultatif At-large	Le Comité consultatif At-large (ALAC) de l'ICANN a pour mission d'étudier et de proposer des recommandations sur les activités de l'ICANN qui se rapportent aux intérêts des utilisateurs individuels d'Internet (« At-large » faisant référence à la communauté « au sens large »). En tant qu'organisation privée à but non lucratif, responsable de la gestion technique du système des noms de domaine et d'adresses de l'Internet, l'ICANN s'appuiera sur ALAC et son infrastructure de soutien pour assurer la participation et la représentation d'un large éventail d'intérêts des utilisateurs individuels.
Allocation	Address space allocated by APNIC or NIRs to LIRs for the purpose of subsequent distribution by LIRs to their customers.	Allocation	Espace d'adresses alloué par l'APNIC ou les NIR aux LIR afin que ces derniers les distribuent à leur tour parmi leurs clients.
APNIC - Asia Pacific Network Information Center	Asia Pacific Network Information Center (APNIC) is the Regional Internet Registry for the Asia Pacific Region.	APNIC - Centre d'information du réseau Asie-Pacifique	Le Centre d'information du réseau Asie-Pacifique (APNIC) est le registre Internet régional pour la région Asie-Pacifique.

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Focus Group Recommendations – Progress Made

Another resource is our Online Quizlet Tool

- Quizlet is an Online Flashcard tool/Study aide (it works very well for terminology too)
- Quizlet is available both online and as a mobile app
- Language Services team produced Quizlet sets for ICANN Glossaries, Acronyms & Terminology in 6 UN Languages
- Language Services team maintains & updates the sets monthly

See: <https://quizlet.com/44610578/icann-glossaire-iana-flash-cards/>

Focus Group Recommendations – Progress Made

Legally Binding Documents

- ⊙ The Focus Group recommended that Model Contracts be available in 6 UN official languages as a reference (or guide) for non-English legal documents.

The following RAA and related documents are available in the 6 UN Languages, plus Japanese, Korean and Portuguese.

- | | | |
|---|--|--|
| 1. <u>Registrar Accreditation Agreement</u> | 4. <u>Consensus and Temporary Policy Specification</u> | 8. <u>Additional Registrar Operation Specification</u> |
| 2. <u>Whois Accuracy Program Specification</u> | 5. <u>Specification on Privacy and Proxy Registrations</u> | 9. <u>Registrants' Benefits and Responsibilities</u> |
| 3. <u>Registration Data Directory Service (Whois) Specification</u> | 6. <u>Data Retention Specification</u> | 10. <u>Logo License Specification</u> |
| | 7. <u>Registrar Information Specification</u> | 11. <u>Compliance Certificate</u> |
| | | 12. <u>Transition Addendum</u> |

See <https://www.icann.org/resources/pages/approved-with-specs-2013-09-17-en>

Focus Group Recommendations – Work Still To Do

Assess Regional Translation Priorities

- ⦿ The Focus Group specifically asked that priorities be established based on information each community values and document shelf life.

Language Services is currently collaborating with GSE how to best establish a mechanism to determine translation priorities in the Regions.

ICANN.org Translation and Navigation

- ⦿ The Focus Group recommended that ICANN.org be available in 6 UN languages, and that it be consistent in navigation and content, and that documents on ICANN.org be available simultaneously in the 6 UN Languages.
- Although much work remains in this area, Language Services is working with ICANN Communications, and WebAdmin team to improve the timeliness of posting translated documents to ICANN.org.

Focus Group Recommendations – Work Still To Do

ICANN.org Translation and Navigation *Cont'd...*

- Languages Services is tracking all ICANN translation requests in a Translation Master. The data includes information on submission date, target languages, and completion date (hand-off to requestor).
- This will help ICANN track and improve simultaneous delivery. The Translation Master is updated on the ICANN Community WiKi monthly.

See: <https://community.icann.org/display/ICANNLS/Translation+Master+File>

Coordination between ICANN Communications and the Language Services team

- ⦿ ICANN Communications and Language Services teams are developing Global English Guidelines for authors.
 - Global English practices will be part of ICANN Communications Style and Content Creation Guidelines
 - Language Services will be providing Global English training in Q1 2016 for internal staff/authors
- ⦿ New refined procedures and communication between ICANN Communications and Language Services team.
 - Language Services now involved earlier in ICANN content creation process and providing early feedback on localizability of content design

Coordination between ICANN Communications and Language Services team *Cont'd...*

- ⊙ ICANN Communications and Languages Services teams are exploring the requirement that large documents (e.g. over 25 pages) have an Executive Summary?
 - 62% of Focus Group survey respondents felt Exec Summaries could be translated in lieu of full translation
 - Full document translation would still be available, if requested, from the Community by Language Services

ICANN Localization Toolkit

The Localization Toolkit originally developed to provide a basic set of Outreach Materials for regional community

- ⦿ Originally a joint project between ICANN APAC Region & Korean Internet & Security Agency (KISA)
- ⦿ Includes a recommended set of downloadable English community outreach materials
- ⦿ Regions can translate into their required local languages
- ⦿ Language Services will provide a translation framework, terminology, glossaries and Outreach Material (*Beginner's Guides, Info Graphics, Brochures, Fact Sheets*)
- ⦿ Regions can request new language versions of Outreach Materials from Language Services team.

Current Global Localization Toolkit documents include:

1

1. About ICANN (Updated 1 July 2014)

2

1. Universal Acceptance of all Top Level Domains (updated 1 July 2024)
2. Internationalized Domain Names
3. WHOIS
4. New Generic Top Level Domains (New gTLDs)

ICANN Localization Toolkit


Regions encouraged to use the Language Services framework and support to translate their own materials.

English Template

Updated as of 1 July 2014

The World's Network – the Domain Name System

- Internet Protocol (IP) numbers are unique identifiers that allow computers to find one another
- The Domain-Name System matches IP numbers to domain names
- DNS is the underpinning of a unified Internet
- DNS helps keep the Internet secure, stable and available
- ICANN was formed in 1998 to coordinate and oversee the global DNS



The diagram illustrates a laptop on the left with an arrow pointing to a box containing 'icann.org?'. From this box, another arrow points to a box containing '192.0.2.0'. A small globe icon is visible in the bottom left corner of the diagram area.

Chinese Template

世界的网络——域名系统

- IP地址具有唯一性，依靠IP地址，计算机得以找到彼此
- 域名系统将名称与IP地址进行匹配
- 域名系统是统一的互联网的基础
- 域名系统有助于互联网的安全、稳定和可互操作
- 1998年ICANN成立，负责对域名系统的政策进行协调



The diagram illustrates a laptop on the left with an arrow pointing to a box containing 'icann.org?'. From this box, another arrow points to a box containing '192.0.2.0'. A small globe icon is visible in the bottom left corner of the diagram area.

Localization Toolkit Info available at:

<https://community.icann.org/display/ICANNLSLT/LOCALIZATION+TOOLKIT>

The screenshot shows the ICANN community website interface. At the top, there is a navigation bar with various menu items: Projects, GSE, SOAC/E, At-Large, Cross Comm, GNSO, ccNSO, AoC, Language Services, Registries, UASG, Digital Services, Travel, and Help. A search bar is located on the right. Below the navigation bar, the page title is 'LOCALIZATION TOOLKIT'. The main content area features a sidebar on the left with a tree view containing 'LOCALIZATION TOOLKIT', 'Best Practices Guide', and 'FAQ'. The 'LOCALIZATION TOOLKIT' item is circled in red. The main content area has a heading 'LOCALIZATION TOOLKIT' and a sub-heading 'Created by admin, last modified by Butch Pfremmer on Jun 17, 2015'. The text describes the toolkit's purpose for the APAC region and its adoption by the ICANN Language Services team. It includes sections for 'Basic Support' and 'Downloadable Template Modules of basic ICANN material', which lists PPT presentations for download in English and other regional languages.

Dashboard > Language Services > LOCALIZATION TOOLKIT > Pages

Search

Projects GSE SOAC/E At-Large Cross Comm GNSO ccNSO AoC Language Services Registries UASG Digital Services Travel Help

ICANN LOCALIZATION TOOLKIT Tools

LOCALIZATION TOOLKIT

Created by admin, last modified by Butch Pfremmer on Jun 17, 2015 Translate

The Localization Toolkit was originally a project to provide a basic set of tools for the APAC Region Community to reach out to their wider Community (constituencies, colleagues, and friends) about ICANN. In the spirit of the multi-stakeholder model, the APAC Region jointly developed the original Toolkit with Korean Internet & Society Agency (KISA) to reach out to the diverse APAC community in each of their respective local languages. It was very successful and resulted in several regions using the tools to moving ahead with language translation of community outreach material not currently supported by ICANN. The ICANN Language Services team has adopted the Localization Toolkit and will continue the basic support while enabling a broader reach of languages and materials to the regions.

Basic Support

While ICANN materials and updates are normally translated in the 6 official UN languages and Portuguese, we recognize these languages do not fully cater to all of the languages within the various regional markets. The toolkit serves as a basic set of ICANN materials for your use to reach out to your wider ICANN Community (members, stakeholders, and constituencies) in their local language. Whichever stakeholder group you are from in ICANN - technical community, business, government, civil society, or simply an individual internet user you can use the Localization Toolkit to share and advance the work of ICANN.

Downloadable Template Modules of basic ICANN material

The following set of Microsoft Power Point (PPT) presentations about ICANN and updates on recent ICANN work are available for download. These can help you get started reaching out to your local community. The presentations are available in English, but ave also been translated to the following regional languages below. We welcome you to translate these PPT decks into your local language to enable effective local outreach.

Click on the links below to download the English PPT decks:

1. **About ICANN - English** (updated as of 1 July 2014)
 - 1.1 About ICANN
2. **Issues of the Day at ICANN - English** (updated as of 1 July 2014)
 - 2.1 Universal Acceptance of all Top Level Domains
 - 2.2 Internationalised Domain Names
 - 2.3 WHOIS

Reaching Out to your Local Community - Guidelines

1. Localized material for reaching out to community or a local event is best (e.g. roadshow, forum discussion etc).

Best-practices based on experience of AP Region (See <https://community.icann.org/display/ICANNLSLT/Best-Practices+Guide>)

2. Select information to share with stakeholders/community based on:
 - Type of event (is it a roadshow, or a forum discussion etc?)
 - Your audience (business, government, technical community, academics, students etc?)
 - Based on the above, choose the slide decks provided as appropriate.

Reaching Out to your Local Community - Guidelines

3. Estimate number of people and secure venue at least 4-6 weeks prior
 - Venue locations include partnering schools, or office spaces with large meeting rooms; alternatively, Hotels provide function rooms complete with facilities and equipment that can be rented as well.
 - Work with your partner/vendor to ensure availability of microphones and projectors for your presentation
 - Send invitations at least 3 weeks before and ask for RSVP
 - Send reminders 1 week prior to event

Reaching Out to your Local Community - Guidelines

4. Always prepare a Meeting Program (i.e. the order of proceedings)
5. Check venue setup, and test AV and projector system 3 hours before your event commences
6. Have a registration booth for attendees, name badges, obtain contact info from participant for follow-up
7. Share slides in PDF form with participants and ask for feedback. Survey templates available on the Wiki

Language Services Support:

- ⦿ Guidelines, Best-Practices and FAQs available on ICANN Language Services Community Wiki now.
- ⦿ Please send us your final translated material for posting on the Community Wiki.
- ⦿ Language Services will collect, coordinate, and disseminate Regional translated content on the Community Wiki.
- ⦿ Language Services will post new glossaries, translated Outreach Materials, and other supporting content to Community Wiki for Regions to access.
- ⦿ Language Services will organize best-practices, tips and recommendations shared by Regions for benefit of the entire community.

Send e-mail inquiries to Community2ICANNLanguages@icann.org.

New Language Services Community WiKi Page

Language Services

Spaces

- ICANN LANGUAGE SERVICES
- ICANN 语言服务部
- SERVICES LINGUISTIQUES D...
- ОТДЕЛ ЛИНВИСТИЧЕСКОГО ...
- SERVICIOS LINGÜÍSTICOS DE...
- TRANSLATION ASSETS & RES...
- LOCALIZATION TOOLKIT

ICANN LANGUAGE SERVICES

Welcome to Language Services. Languages are one of the key features of cultural identity, communication and the possibility of reaching out beyond borders. ICANN, as an International Organization, has the responsibility to provide information to the world, therefore, considers its many languages an asset, rather than a burden.

While committed to integration and recognizing that "Multilingualism brings communities closer together", ICANN wants to promote actively the freedom of its community members to speak and write in their own language.

ICANN Language Services Policy and Procedures are approved by the ICANN Board. The latest ICANN Languages Services Policy and Procedures document approved was May, 2012 and is available here

This space will be updated periodically with important Language Services information and support materials of interest to the Global ICANN Community and Regions.

If you have a question or comment regarding the Language Services Wiki or need additional information you may send a note to Community2ICANNLanguages@icann.org.

"Multilingualism is a natural product of development"



Expand all Collapse all

- ICANN LANGUAGE SE...
- Language Services Bl...
- Language Services S...**
- Meeting ICANN Lang...
- The Services Provided
- Translation Master File

Language Services Scope

Created by Butch Pfremmer, last modified on Jun 16, 2015 Translate

What does it cover?

After a detailed assessment, it was determined that it is best to compile all language related needs under one same function, "Language Services", which includes:

- Translation
- Simultaneous Interpretation
- Teleconference Interpretation
- Transcription (after the fact audio files)
- Real Time Transcription (RTT) also referred as scribing services
- Video Captioning (Subtitling)

What does it mean?

Through the "Language Services" function we are able to:

- Investigate and adopt, where appropriate, multilingualism best practices recognized by international organizations
- Translate key written materials and publications into an agreed set of languages (5 United Nations (UN) Languages for most documents - Arabic, Chinese, French, Russian and Spanish) plus Portuguese where applicable. Additionally, for outreach/marketing material, LS will provide translations into Turkish, in an effort to support ICANN's Istanbul offices, as well as Korean and Japanese to support the APAC offices.
- Translate information provided via ICANN's website, while working towards becoming a multilingual organization.
- Provide interpretation services during ICANN International Meeting (three per year) in all UN languages plus Portuguese and the local host language if not included within the UN set of languages. The provision of interpretation in other language(s) may be included, when deemed necessary, after a proper assessment.

Provide conference call interpretation services (i.e. some ICANN meetings and/or working Groups)

Other ICANN projects



- Expand all Collapse all
- TRANSLATION ASSET...
- Glossaries - Multilingual
- Outreach Materials
- Terminology
- Acronyms**

Acronyms

Created by Butch Pfremmer on Jun 03, 2015 Translate

This is ICANN's ACRONYMS database.

Available in the following languages:

- EN - English
- AR - Arabic
- ZH - Chinese
- ES - Spanish
- FR - French
- RU - Russian

How to use this template

- You may download a read-only Acronyms.xls file by clicking here [ACRONYMS - APR2015.xlsx](#)

ICANN ACRONYMS							
ACRONYM	ENGLISH FULL NAME	ARABIC ACRONYM	ARABIC FULL NAME	CHINESE ACRONYM	CHINESE FULL NAME	FRENCH ACRONYM	FR NA
AAA	American Arbitration Association	AAA	الجمعية الأمريكية للتحكيم	AAA	美国仲裁协会	AAA	As: am d'ai

咨询委

Community Wiki

ICANN ACRONYMS								
ACRONYM	ENGLISH FULL NAME	ARABIC ACRONYM	ARABIC FULL NAME	CHINESE ACRONYM	CHINESE FULL NAME	FRENCH ACRONYM	FRENCH FULL NAME	RUSSIAN ACRONYM
AAA	American Arbitration Association	AAA	الجمعية الأمريكية للتحكيم	AAA	美国仲裁协会	AAA	Association américaine d'arbitrage	AAA
AC	Advisory Committee	AC	اللجنة الاستشارية AC	AC	咨询委员会	AC	Comité consultatif	AC
AC	Administrative Contact: (of a domain registration)	AC	جهة الاتصال الإدارية (نطاق) AC	AC	管理联系人 (域名注册)	AC	Contact administratif (d'un enregistrement de nom de domaine)	AC
ACIG	The Australian Continuous Improvement Group	ACIG	المجموعة الأسترالية للتصوير المستمر ACIG	ACIG	澳大利亚持续改进集团	ACIG	Groupe australien pour l'amélioration continue	ACIG
ACP	Administrative Challenge Panels	ACP	هيئات التحدي الإدارية ACPs	ACP	行政争议专家组	ACP	Commissions de procédures administratives, Panels d'objections administratives	ACP
ACP	Application Comment Period	ACP	فترة التعليق على الطلبات ACP	ACP	申请评议期	ACP	Période de commentaires sur les candidatures	ACP
ACSO	Combined Group of Advisory Committees and Supporting Organizations	ACSO	المجموعة المشتركة للجان الاستشارية ومنظمات الدعم ACSO	ACSO	咨询委员会和支持组织联合集团	ACSO	Groupe mixte de comités consultatifs et d'organisations de soutien	ACSO
AC-SO	Advisory Committees and Supporting Organizations	AC-SO	الجان الاستشارية ومنظمات الدعم	AC-SO	咨询委员会和支持组织	AC-SO	Comités consultatifs et organisations de	AC-SO



Expand all Collapse all

TRANSLATION ASSET...

Glossaries - Multiling...

IANA Glossary

IDN Glossary

New gTLD Glossary

WHOIS Glossary

Outreach Materials

Terminology

Glossaries - Multilingual

Created by Butch Pfremmer, last modified on Jun 17, 2015 Translate

Title	Creator	Modified
WHOIS Glossary	Christina Rodriguez	Apr 21, 2015
NEW gTLD Glossary	Christina Rodriguez	Apr 21, 2015
IDN Glossary	Christina Rodriguez	Apr 21, 2015
IANA Glossary	Christina Rodriguez	Apr 21, 2015

No labels



Expand all Collapse all

- ICANN LANGUAGE SE...
- Language Services Bl...
- Language Services S...
- Meet the ICANN Lang...
- The Services Provided
- Translation Master File**

Translation Master File

Created by Butch Pfeiffer, last modified on Jun 17, 2015 Translate

Each month, Language Services will update and post the Translation Master file containing a status of all Language Services requests for the month. See below the latest Translation Master files available.

MONTH	DOCUMENT	FILE TO DOWNLOAD (Please note this document will be updated each Monday @ 15:00 UTC)
March 2015	TRANSLATION PROJECTS MASTER - MARCH 2015 FULL CLOSED	FY15_LS-Project_Tracking_Master-March2015-Full.pdf
April 2015	TRANSLATION PROJECTS MASTER - APRIL 2015 FULL CLOSED	FY15_LS-Project_Tracking_Master-APRIL2015 - FULL.pdf
May 2015	TRANSLATION PROJECTS MASTER - 30 May 2015	FY15_LS-Project_Tracking_Master-30May2015.pdf
June 2015	TRANSLATION PROJECTS MASTER - 15 June 2015	FY15_LS-Project_Tracking_Master-15June2015.pdf

No labels

Translation Master

Ticket #	DOCUMENT NAME	TRANSLATION WORD COUNT	Source Language	Target Language	Requestor	TICKET CREATED	TICKET RECEIVED	TICKET VALIDATED	EXPECTED DELIVERY	STATUS	DATE DELIVERED	DELIVERED TO	RATE QUALITY
[ticket #165660]	AL-ALAC-ST-0515-01-00-EN	846	EN	ZHS AR RU FR ES PT	Ariel Liang	3-May-2015	3-May-2015	4-May-2015	11-May-2015	CLOSED	11-May-2015	REQUESTOR	
#2656	DRAFT Email FOR Byron to send to ccTLD World List	589	EN	PT	Christina Rodriguez	1-May-2015	1-May-2015	1-May-2015	6-May-2015	CLOSED	4-May-2015	REQUESTOR	
#2855	AWIP Whois Advisory	915	EN	ZHS AR RU FR ES PT	Amy Bivins	6-May-2015	6-May-2015	6-May-2015	7-May-2015	CLOSED	7-May-2015	REQUESTOR	
#2904	Which Wheels to Grease? Reducing Friction in the Internet Economy	3980	EN	ZHS AR RU FR ES PT	Riccardo Ruffolo	7-May-2015	7-May-2015	7-May-2015	15-May-2015	CLOSED	15-May-2015	REQUESTOR	
#2952	Proposed Schedule and Process Improvements for AoC and Organizational R	3347	EN	ZHS AR RU FR ES PT	Charla Shambley	7-May-2015	7-May-2015	IMAGES MISSI	8-Jun-2015	IN TRANSLATION			
#3062	REGISTRY RESTRICTIONS DISPUTE RESOLUTION PROCEDURE (RRDRP)	3181	EN	ZHS AR RU FR ES PT	Aysegul Tekce	8-May-2015	8-May-2015	8-May-2015	18-May-2015	CANCELLED			
#3063	RRDRP Rules 15oct13	2884	EN	ZHS AR RU FR ES PT	Aysegul Tekce	8-May-2015	8-May-2015	8-May-2015	15-May-2015	CANCELLED			
#3089	Theresa Swinehart bio	342	EN	PT	Alexandra Dans	8-May-2015	8-May-2015	8-May-2015	11-May-2015	CLOSED	11-May-2015	REQUESTOR	
#3180	Executive Summary: GNSO Privacy & Proxy Services PDP WG Initial Report	4883	EN	ZHS AR RU FR ES	Mary Wong	11-May-2015	11-May-2015	11-May-2015	19-May-2015	CLOSED	18-May-2015	REQUESTOR	
#3292	MOU SENATICS ICANN	TBD	EN ES	EN ES	Daniel Fink	12-May-2015	12-May-2015	15-May-2015	18-May-2015	CLOSED	18-May-2015	REQUESTOR	
#3061	RRDRP Webpage	52	EN	ZHS AR RU	Aysegul Tekce	8-May-2015	8-May-2015	14-May-2015	18-May-2015	CLOSED	18-May-2015	REQUESTOR	

Questions and Answers