



UA readiness at ICANN

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Approach to UA readiness

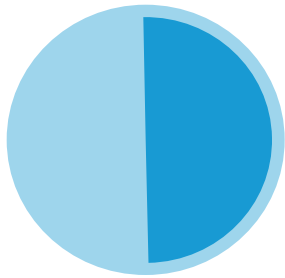
- ⊙ Scope of IT services
- ⊙ Inventory – by various ‘cuts/ shades’
- ⊙ Assessment
- ⊙ Dealing with package suppliers/ SaaS suppliers
- ⊙ Dealing with internally-controlled services
- ⊙ Challenges
- ⊙ Timeline

84

Universal Acceptance at ICANN

Task Sizing

All Business-Directed
Digital Services

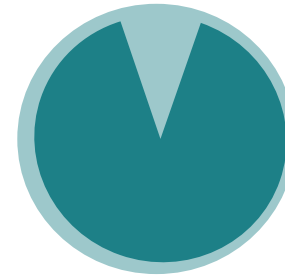


50%

42 Off-the-Shelf
42 Custom In-House



All Custom Services

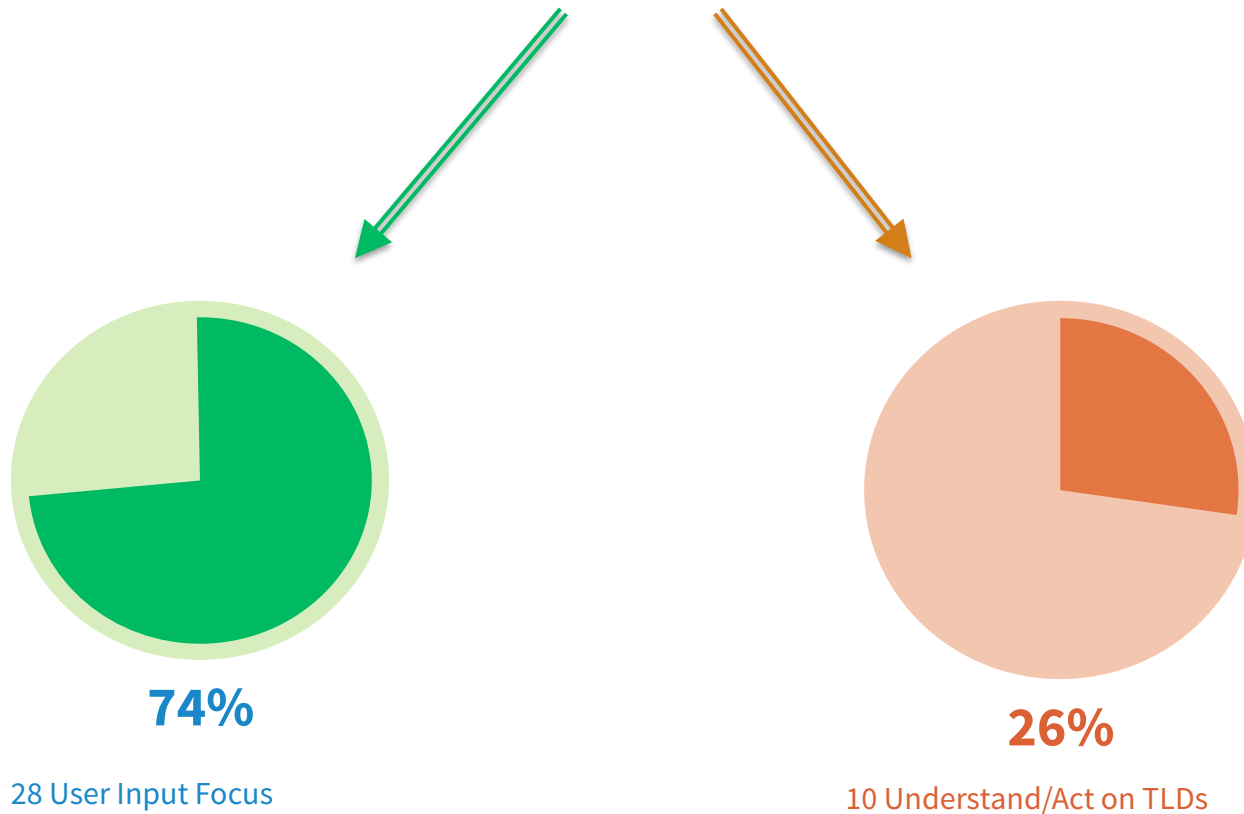


90%

38 Need to Test & Fix
4 Done or N/A

Universal Acceptance at ICANN

38 Digital Services to Test and Fix



Approach to Becoming UA Ready

ICANN Services that need to be tested can be grouped by TLD use:

- Services that focus on user input (28)
 - Ensure that each application can accept, validate, store, process, display, and search on all gTLD uses (address, emails, etc.)
- Services that use low level protocols (10)
 - Ensure proper conversion when protocols are used


Contracted Digital Services:

- Services where UA is not an issue
 - 8
- Services with UA Compliance in contract
 - 0
- Services needing contract adjustment
 - 34


One size does NOT fit all...



Contractual
amendments



How soon can the
supplier address UA?
Already on their
roadmap?



There's no UA
connotation



Prioritization
Resources?

Challenges



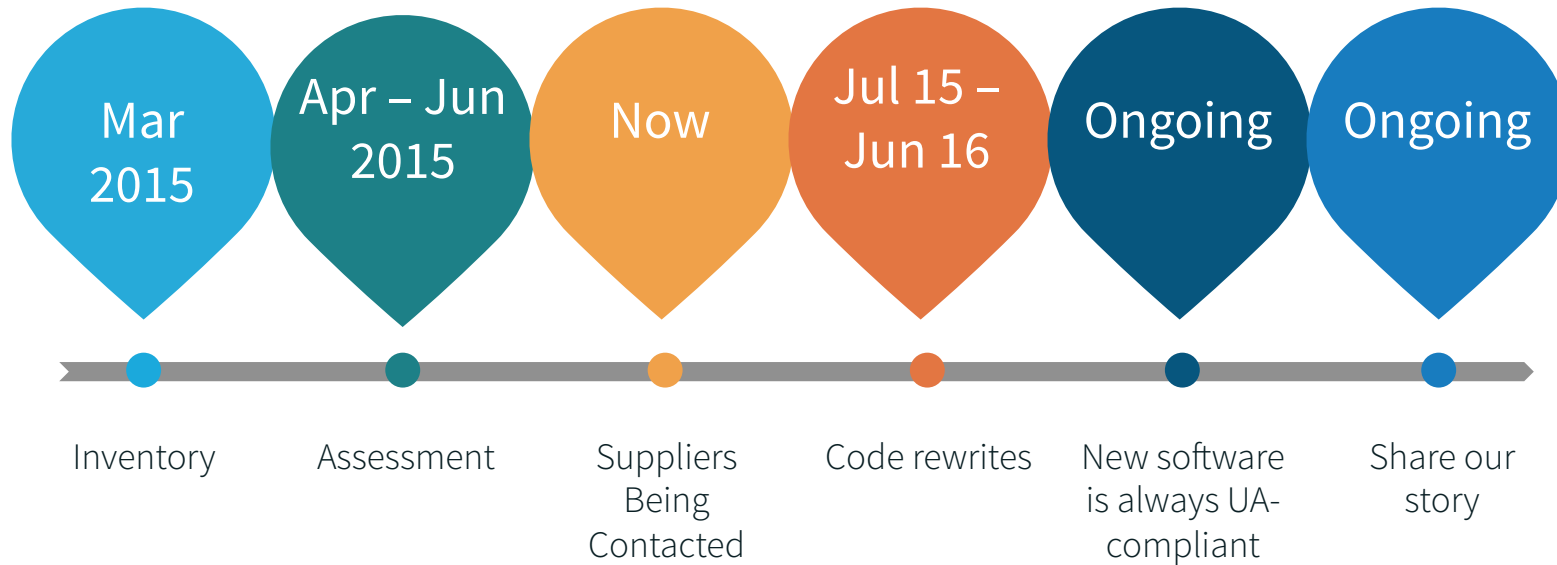
When ?



Blue, Red, Yellow or Green ?



Rough Timeline...



To Summarize

No easy way out for UA

Inventory > Assessment > Find-it > Fix-it (if your own) > Work with supplier/s

Understand: Looks easy and simple, but will take focus and effort

Questions?