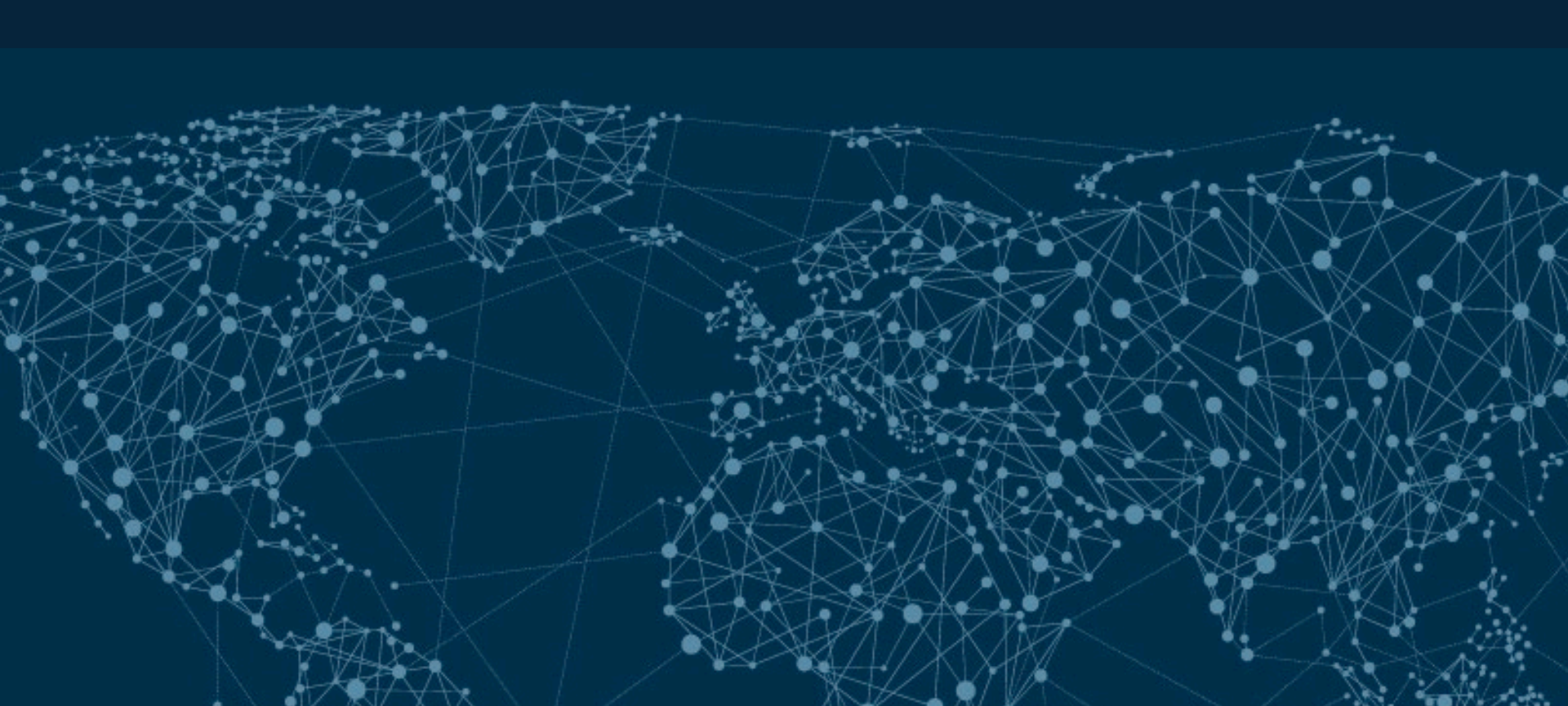# ICANN|55
MARRAKECH

5 – 10 March 2016

Contractual Compliance Update to IPC

Contractual Compliance | ICANN 55 | 8 March 2016

Agenda

- Update Since ICANN 54

- Questions & Answers

- Appendix –

  - Policy and Working Group Efforts

RAA Compliance Efforts Since ICANN 54

UDRP Rule Update regarding Locking and verification of domain name subject to a UDRP (effective as of 31 July 2015)
- ◉ 24 hour notice period, including weekends
- ◉ One complaint resulted in a notice of breach

Bulk WHOIS Inaccuracy Update
- ◉ Additional brand protection service currently onboarding to submit up to 300 WHOIS Inaccuracy complaints per week

WHOIS Accuracy Reporting System Update
- ◉ A framework for conducting repeatable assessments of WHOIS accuracy over time and publicly reporting the findings
- ◉ WHOIS ARS processed as WHOIS inaccuracy or WHOIS format complaints
- ◉ WHOIS ARS Phase 1 (syntax validation) in progress
- ◉ WHOIS ARS Phase 2 (syntax and operational validation) scheduled for late March, pending system updates

Registrar Complaint Types in Detail

Registrar Complaints	Quantity		Closed before 1st inquiry / notice		ICANN Issue	
	ICANN 54	ICANN 55	ICANN 54	ICANN 55	ICANN 54	ICANN 55
WHOIS INACCURACY	12,421	10,398	4,577	3,974	1	3
TRANSFER	2,403	2,345	1,490	1,567	0	0
DOMAIN RENEWAL	269	260	123	149	0	0
WHOIS FORMAT	317	352	287	214	0	3
DATA ESCROW	145	97	0	0	1	0
DOMAIN DELETION	145	172	138	162	0	0
WHOIS SLA	111	79	111	70	0	0
ABUSE	176	158	99	121	0	0
WHOIS UNAVAILABLE	104	130	34	66	0	1
UDRP	86	55	58	22	0	0
FEES	13	0	12	0	0	0
CUSTOMER SERVICE	54	59	54	41	0	0
REGISTRAR CONTACT	41	53	22	27	0	0
REGISTRAR INFO SPEC	49	57	31	25	1	0
CEO CERTIFICATION	0	0	0	0	0	0
REGISTRAR OTHER	18	10	2	5	0	0
PRIVACY/PROXY	18	6	17	4	0	0
RESELLER AGREEMENT	2	1	0	0	0	0
WHOIS QUALITY REVIEW	37	1	0	0	0	0
FAILURE TO NOTIFY	5	8	5	7	0	0
DNSSEC, IDN, IPV6	2	11	2	8	0	0
Total	16,416	14,252	7,062	6,462	3	7

RA Compliance Efforts Since ICANN 54

- ⦿ Monitoring compliance with:

  - ⦿ Trademark Clearinghouse (TMCH) Rights Protection Mechanism Requirements

    - ⦿ New gTLD Registry Operators may only use TMCH Certified Registrars during Sunrise and must enforce Registrar's compliance with Claims Services

  - ⦿ Uniform Rapid Suspension procedure and decision implementation

  - ⦿ Publication of abuse contact data on Registry Operator website

  - ⦿ Annual Certifications of Compliance with Code of Conduct and Specification 13 brand designation

- ⦿ Actively contributing to development of Clarification of Public Interest Commitments Specification 11, Section 3b Advisory and Security Framework

Registry Complaint Types in Detail

Registry Complaints	Quantity		Closed before 1st inquiry / notice		ICANN Issue	
	ICANN 54	ICANN 55	ICANN 54	ICANN 55	ICANN 54	ICANN 55
ZONE FILE ACCESS	250	293	62	74	0	0
REGISTRY DATA ESCROW	104	262	0	145	3	0
SLA	45	93	12	22	0	0
REGISTRY OTHER	52	24	21	11	0	0
RESERVED NAMES/CONTROLLED INTERRUPTION	40	14	20	9	0	0
CODE OF CONDUCT	7	3	4	4	0	0
REGISTRY FEES	29	0	1	0	0	0
MONTHLY REPORT	88	105	1	2	22	0
ABUSE CONTACT DATA	19	22	11	23	0	0
BRDA	12	10	0	0	0	0
URS	5	3	5	2	0	0
BULK ZFA	6	19	0	0	0	0
RR-DRP	12	5	12	5	0	0
PIC	8	6	8	5	0	0
SUNRISE	21	2	4	0	5	0
MISCONDUCT	0	0	0	0	0	0
CLAIMS SERVICES	1	3	1	3	0	0
BANKRUPTCY	0	0	0	0	0	0
WILDCARD PROHIBITION	1	0	1	0	0	0
Total	700	864	163	305	30	0

Questions & Answers

Send compliance questions

<u>To</u>: compliance@icann.org

<u>Subject line</u>: ICANN 55 Compliance IPC Update

The ICANN 55 presentations are available at:

- The ICANN Contractual Compliance outreach page at this link
https://www.icann.org/resources/compliance/outreach

- The ICANN 55 Schedule page at this link
https://meetings.icann.org/en/marrakech55/schedule-full

Appendix

Policy and Working Group Efforts

Actively contributing to registry-related policies and Working Groups

- Competition, Trust and Choice Review

- Rights Protection Mechanism Review

- New gTLD Subsequent Procedures

- DNS Abuse Review

- Clarification of Public Interest Commitments Specification 11, Section 3b Advisory and Security Framework

- IGO-INGO: Curative Rights Protections and Protection of Identifiers

- Thick WHOIS & Registration Data Access Protocol (RDAP)

Policy and Working Group Efforts (continue)

Actively contributing to registrar-related policies and Working Groups

- ⊙ IRTP-D Implementation Group

- ⊙ Privacy & Proxy Services Accreditation Issues Working Group

- ⊙ Thick WHOIS & Registration Data Access Protocol (RDAP)

ICANN|55
MARRAKECH
5 – 10 March 2016

Tell us what you thought of this session and be entered to win an iPad mini.

Download the ICANN55 Mobile App and complete a short, post-session survey.

meetingapp.icann.org

Download on the App Store

Download from Windows Store

ANDROID APP ON Google play

Get it at BlackBerry World