



I C A N N | 5 5
M A R R A K E C H
5 – 10 MARCH 2016

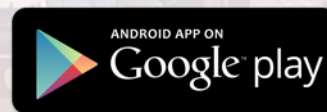
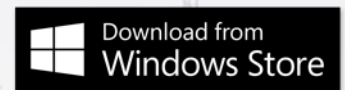
ICANN|55 MARRAKECH

5 – 10 March 2016

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An Introduction to **ICANN REVIEWS**



Our collective efforts support a common goal:

A single interoperable Internet supported by stable, secure and resilient unique identifier systems

Protect the free and open internet

Shape the future of the world wide web



How are we doing it?

One of the largest multistakeholder engagement models in the history of humankind



Bottom-up form of
“open source”
decision-making

Our challenge is to
make it work better

Reviews help us look at the past...



Processes



Actions



Outcomes



...to improve the future

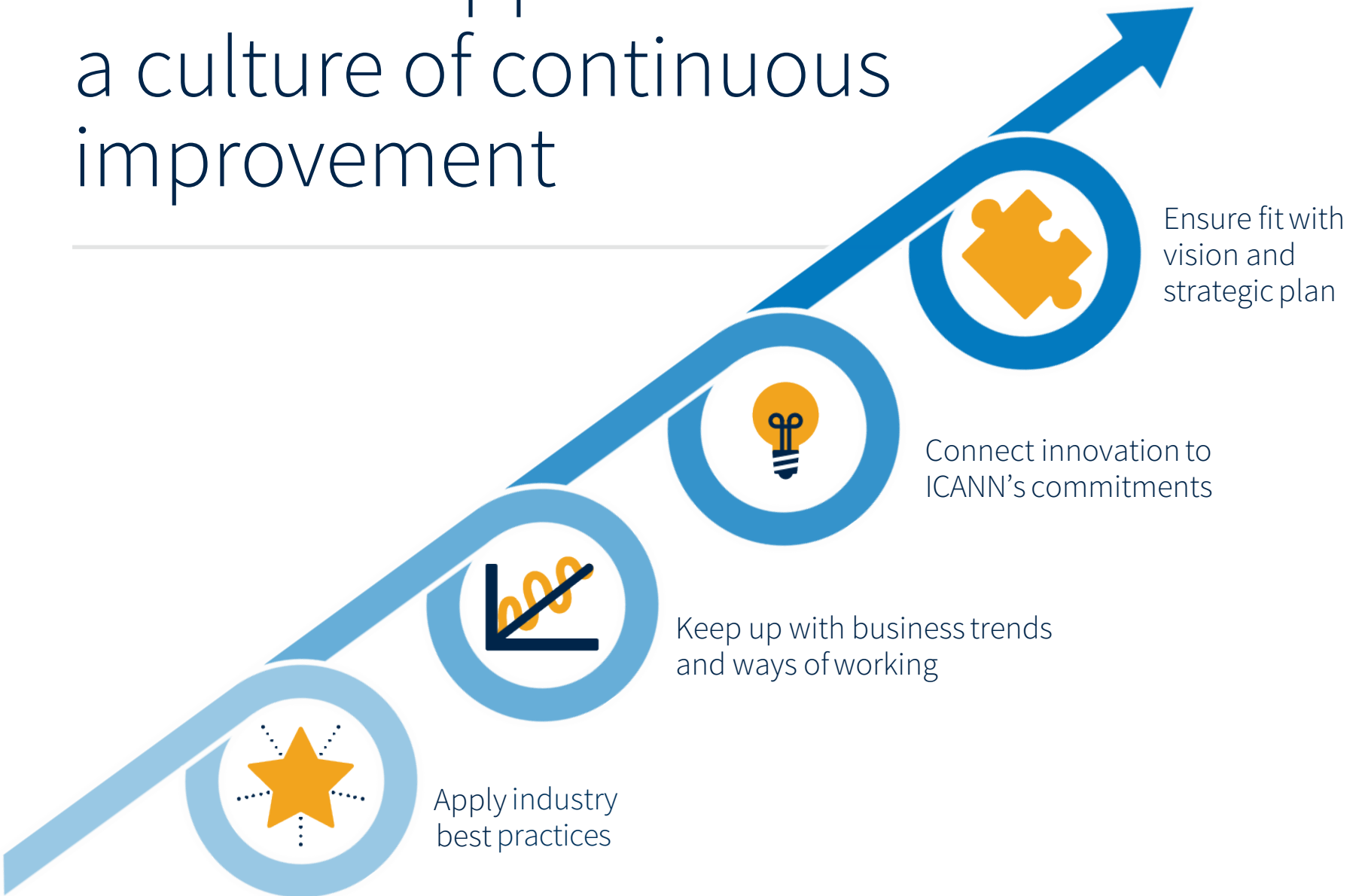


Innovate and evolve

Stay accountable



Reviews support a culture of continuous improvement



Reviews improve accountability and transparency

Shape the evolution of ICANN to keep pace with a changing world and community

Opportunity for the community to be heard

Stay true to our mandate



Review topics

Security, Stability, and Resiliency (SSR)

- Operational reliability and security of the Domain Name System (DNS)
- Mitigation of emerging threats

WHOIS

- Public access to accurate and complete domain registrant information
- Meeting legitimate needs of law enforcement

Accountability and Transparency (ATRT)

- Robust mechanisms for public input
- Decision-making reflective of public interest and accountable to all stakeholders

Competition, Consumer Trust and Consumer Choice Review (CCT)

- Impact from introduction and expansion of top-level domains

Organizational Reviews

- Assessment of ICANN structure in terms of fulfilling their purpose and operating effectively

Impact of Reviews

Identified
NEEDS



Developed
SOLUTIONS

Greater community expertise and engagement to adapt to an ever-changing environment

Security, Stability, and Resiliency (SSR)

Instituted greater SSR awareness and identified best practices that are taken into consideration in the formulation of ICANN policy and processes

Make WHOIS more understandable and WHOIS records more accessible

WHOIS

Built whois.icann.org to provide explanations of WHOIS, a WHOIS records search tool, and a knowledge center

Better process for community to provide their input using Public Comments

Accountability and Transparency (ATRT)

Streamlined the commenting process and provided community greater input into comment summarization

Types of Reviews

Affirmation of Commitments Reviews



Organizational Reviews

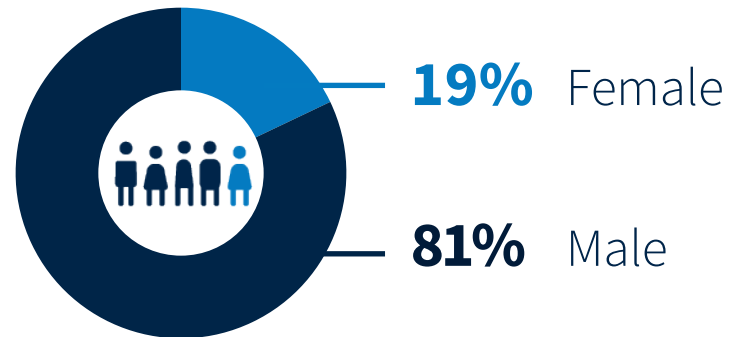
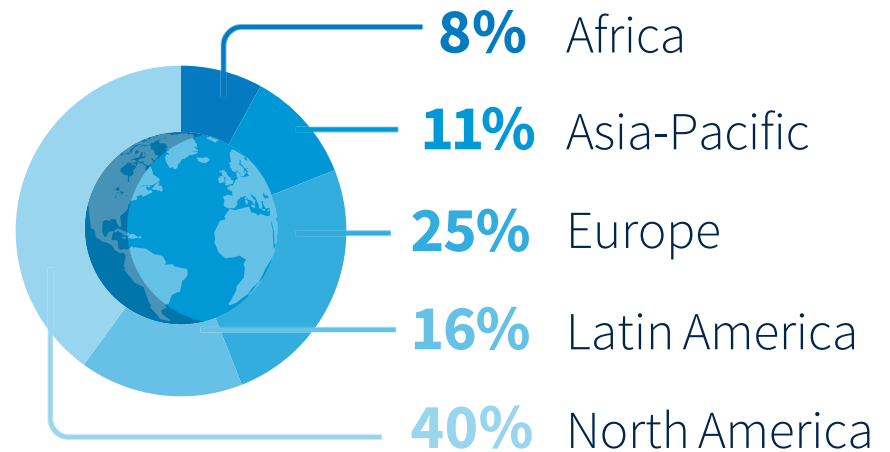


Reviews: where we are today

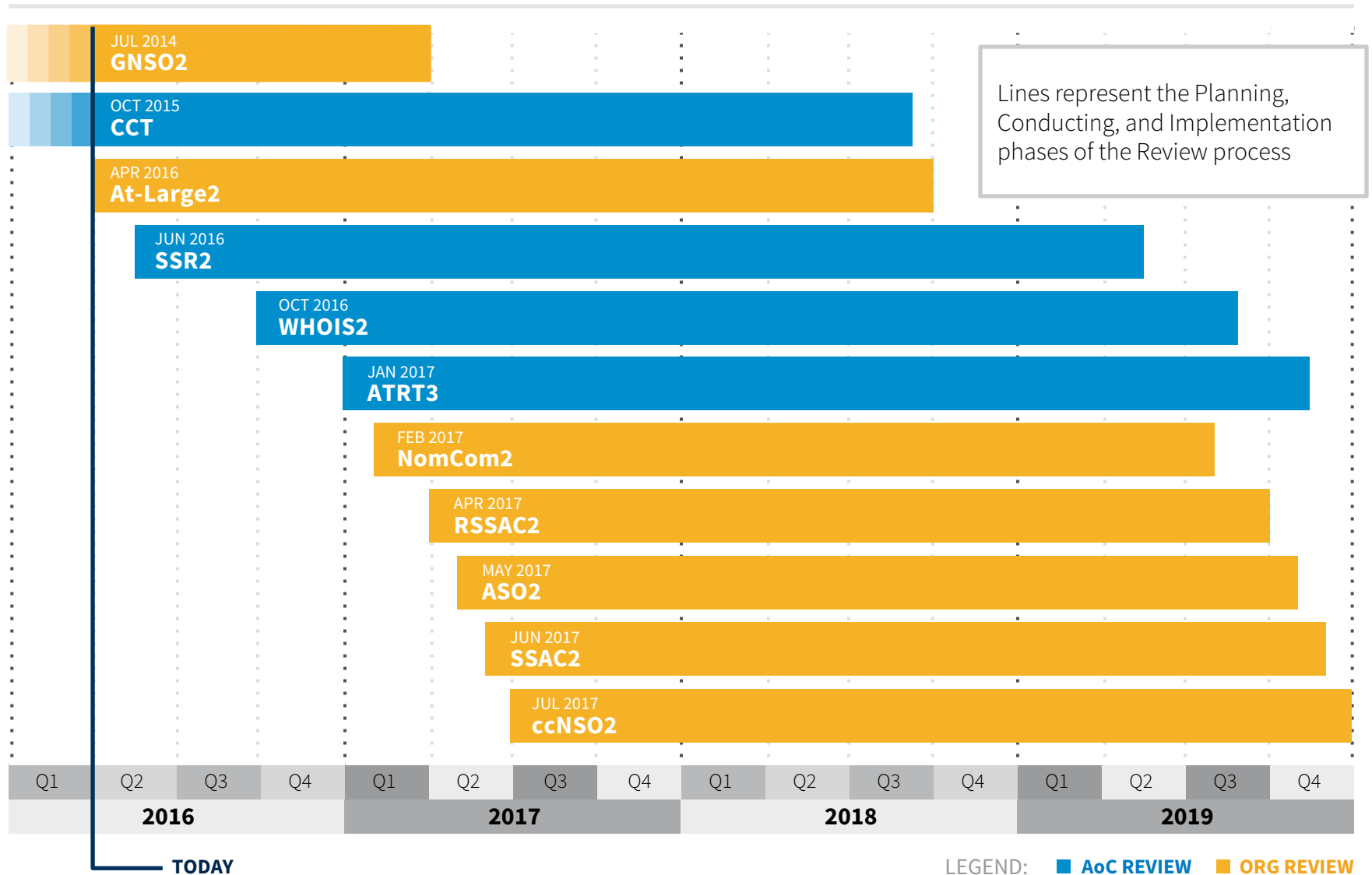
Number of Reviews



AoC Review Team Representation

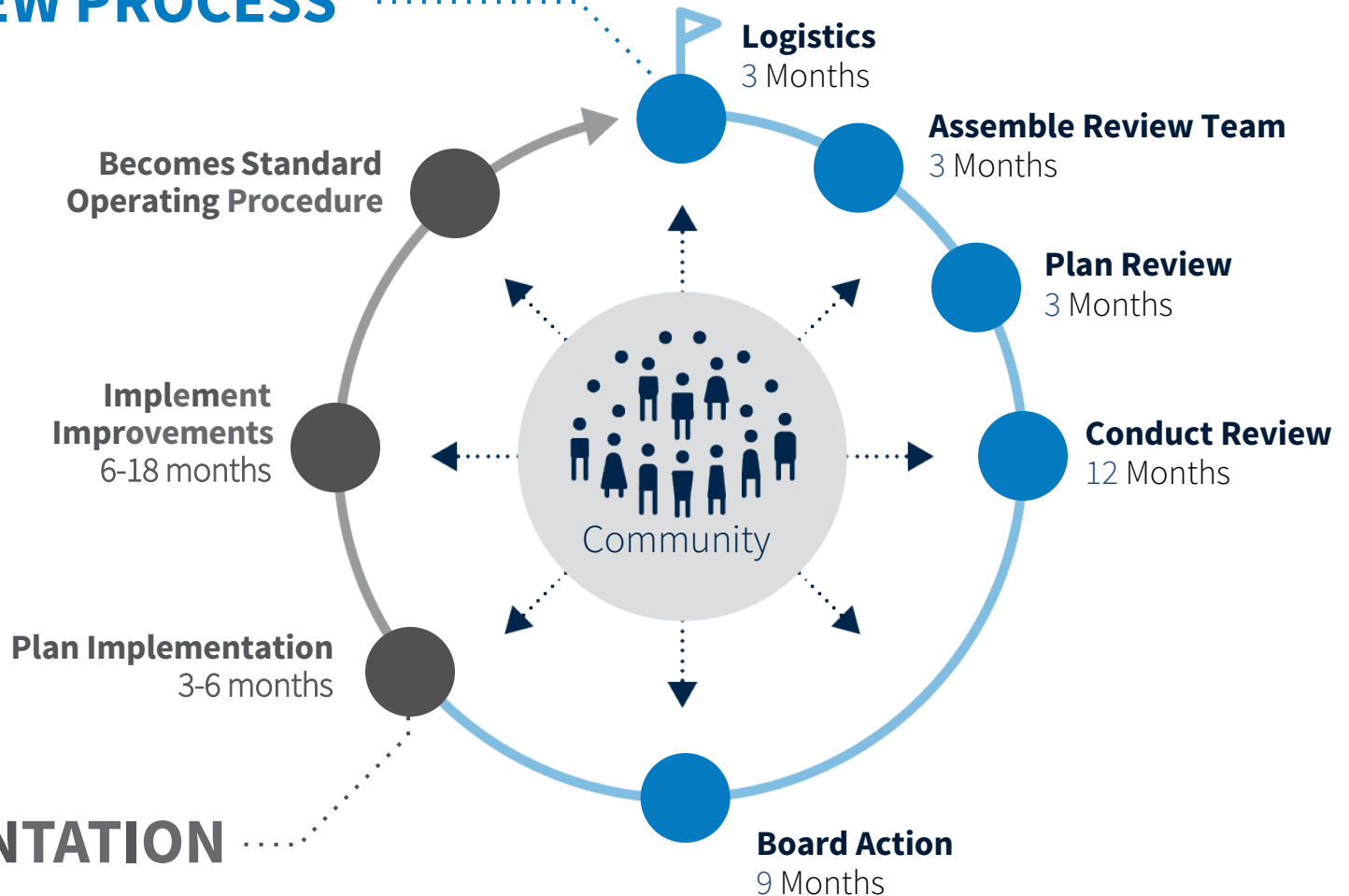


Reviews: what is coming up



What is the Review process?

AoC REVIEW PROCESS



IMPLEMENTATION PROCESS

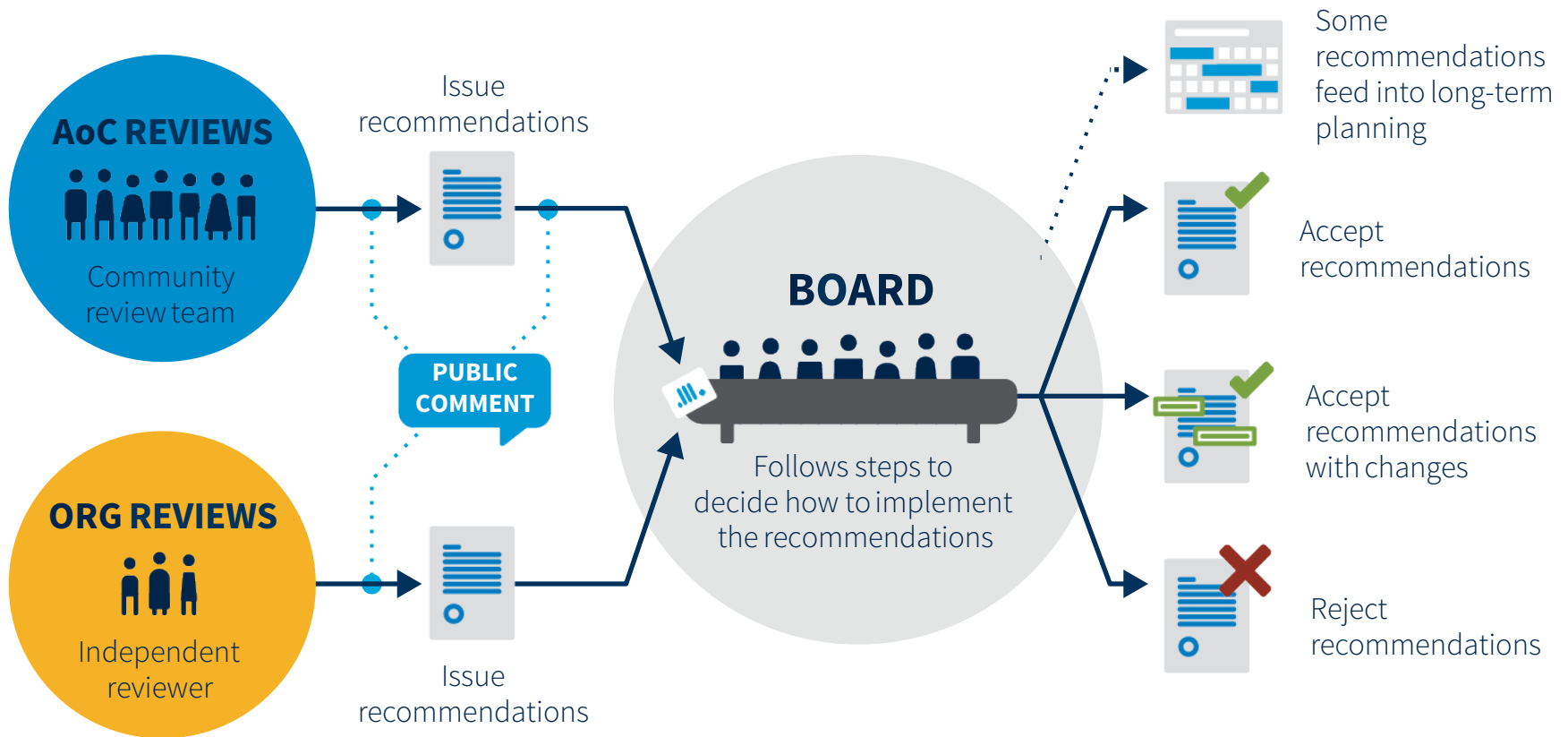
What is the Review process?

ORG REVIEW PROCESS



IMPLEMENTATION PROCESS

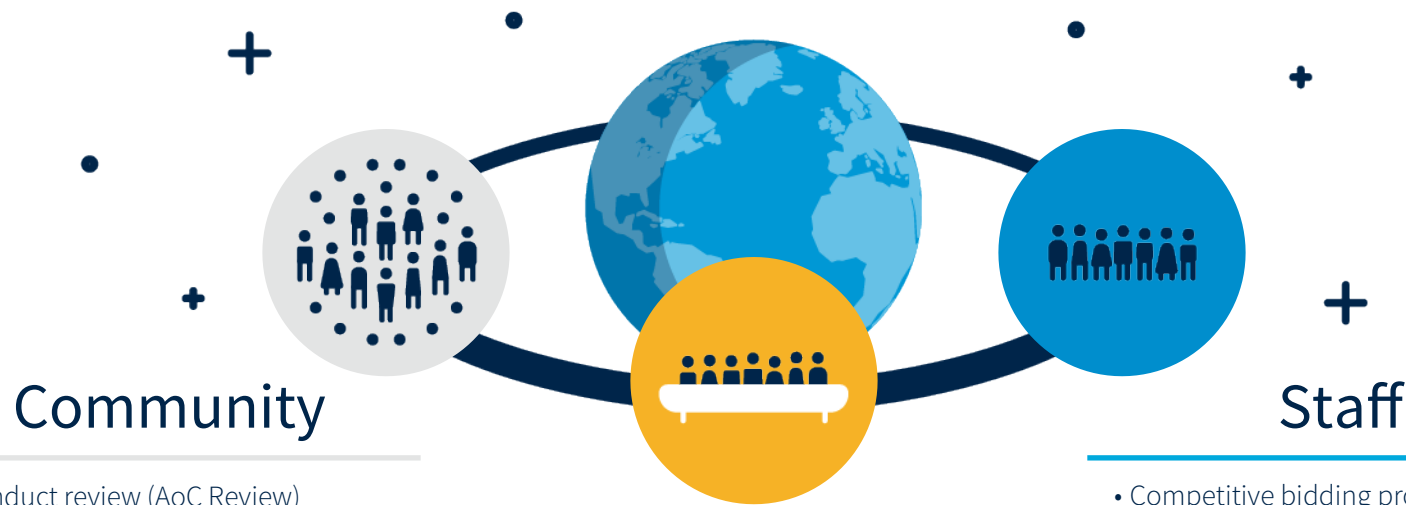
What comes out of Reviews?



The best recommendations are:

- Clear
- Prioritized
- Actionable
- Measurable
- Mindful of Resources

Roles and responsibilities in Reviews



Community

- Conduct review (AoC Review)
- Serve as a liaison between independent examiner and organization under review (Org Review)
- Provide input and clarification throughout the review process
- Participate in public comments and consultations
- Conduct feasibility assessment and prioritization of recommendations
- Develop plans and implement improvements
- Measure results

Board

- Provide oversight
- Determine Review scope
- Confirm appointment of independent examiner
- Act on report and recommendations
- Develop plans and implement improvements
- Measure results

Staff

- Competitive bidding process and vendor management
- Perform project management
- Support work of Review Teams; provide guidance
- Manage public comment process
- Conduct feasibility assessment and prioritization of recommendations
- Develop plans and implement improvements
- Measure results

Why community members participate



The community plays a vital role



Designate review team members



Establish plan for review



Conduct review



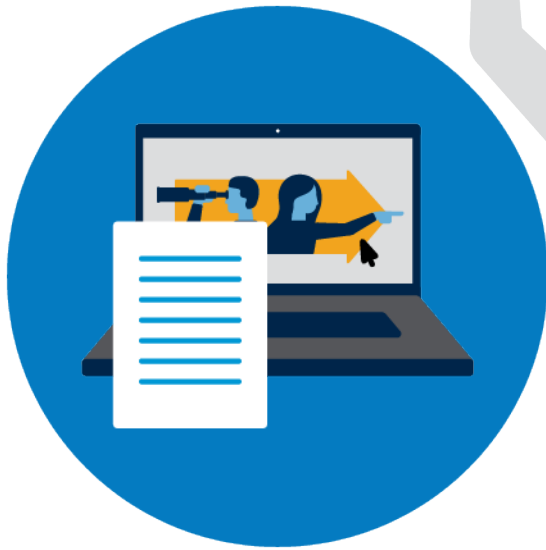
Present recommendations



Examples of Feedback:

- Public Comment
- Interviews
- Surveys

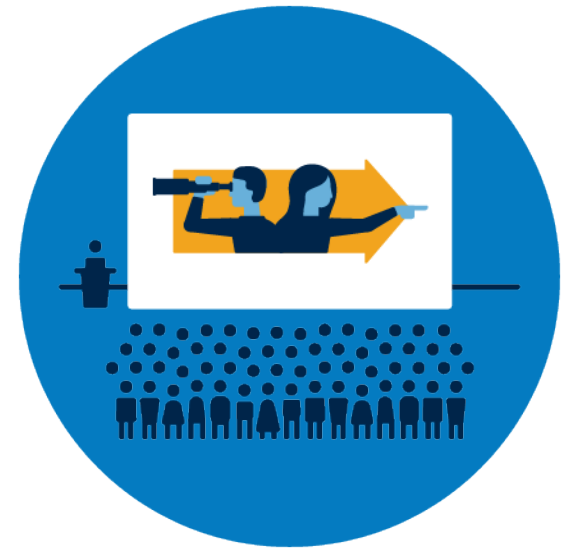
How to become a Review Enthusiast



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button



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