SAN JUAN – At-Large NARALO Meeting Wednesday, March 14, 2018 – 15:15 to 16:45 AST ICANN61 | San Juan, Puerto Rico

GLENN MCKNIGHT:

And Jonathon, I'm going to ask you to talk about item number four, because John has elected you to talk about the hot topics, if that's okay? Okay, thank you.

Welcome everybody. This is our first face-to-face. There is a deviation from our normal meetings -- we're not going to have our little educational snippets, which our wonderful Chair for the Education Committee, Alfredo, is responsible for, but perhaps we can jointly do this meeting.

Welcome everyone. Welcome to our face-to-face meeting in the place where we found our home. It's been 10 plus months -years, I should say, in a couple of months, it is almost 11 years and we had a wonderful celebration and as I was told by David, behind me, that I'm a walking advertisement for NASIG, so I definitely wanna squeeze into this agenda the wonderful efforts that we did with NASIG, so I'd like to start off with roll-call, and then some introductions, if I may. Okay, Evan?

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GISELLA GRUBER:	Sorry, Gisella for the transcript, if I may, we're not going to do an
	actual roll-call here. If you would like to do a round robin of the
	table, you're more than welcome to. We will be sending a sheet
	around, a sign-up sheet for everyone to sign, thank you. And it
	will be put on record.
GLENN MCKNIGHT:	If we may stay, start with Chris?
CHRISTOPHER MONDINI:	My name's Chris Mondini. I am ICANN Vice President for
	Stakeholder Engagement in North America.
GLENN MCKNIGHT:	Louis, would you like to introduce yourself?
LOUIS HOULE:	My name's Louis Houle, Honorary President of ISOC, Quebec and
	the substitute delegate today for my President, Destiny
	Tchehouali, who's not with us.



CHYLOE HEALY:	Hello, my name is Chyloe Healy and I'm one of the Global Indigenous Ambassador's for the GIA program, and I'm from Canada.
GEOFFREY BLACKWELL:	My name is Geoffrey Blackwell, I am the Chairman of the Board of Native Public Media.
MATTHEW RANTANEN:	Matthew Rantanen. Former Chairman Native Public Media, current Treasurer, ALS.
JOE CATAPANO:	Joe Catapano, Global Stakeholder Engagement, North America, ICANN.
SUSANNAH GRAY:	Hi, I'm Susannah Gray, Chair of the San Francisco Bay Area Internet Society Chapter, and we are an ALS.
JOHN LAPRISE:	John Laprise, NARALO, ALAC Representative.



EDUARDO DIAZ:	Eduardo Diaz, Chair of NARALO.
GLENN MCKNIGHT:	Glenn McKnight, Secretariat.
GISELLA GRUBER:	Gisella Gruber, At-Large staff.
EVIN ERDOGDU:	Evin Erdogdu, At-Large staff.
YESIM NAZLAR:	Yesim Nazlar, At-Large staff.
GREG SHATAN:	Greg Shatan, Board of Directors of the ISOC Chapter New York, and also the alternate NARALO Representative from the Chapter, even though I look exactly like Joly McFie, we are not the same person.
ALFREDO CALDERON:	Alfredo Calderon, member of the ISOC Puerto Rico Chapter, member of the Board, which is also an ALS.



SARAH INGLE:	I'm Sarah Ingle. I'm a NextGen and the Leader of the Youth IGF in Canada.
JONATHAN ZUCK:	Jonathan Zuck from the Innovators Network Foundation, individual member of NARALO.
THOMAS STRUETT:	Thomas Struett, individual member of NARALO.
DANIELLE TOMSON:	Hello, Danielle Tomson and I am a North American Fellow.
DAVID MORAR:	Hi, David Morar, North American Fellow and part of a potentially, hopefully, new ALS called NAGS, North American Graduate Students.
GABRIEL JIMENEZ:	Hi, my name is Gabriel Jimenez. I'm from Peurto Rico and also an NextGen from ICANN.
UNKNOWN SPEAKER:	Hi, [inaudible], North American Fellow.



ANNA LOUP:	Hi, my name's Anna Loup. I'm NextGen Fellow or I'm just a NextGen'er, and I'm also a part of the formation of NAGS.
JOSE CONDE:	I'm Jose Guillermo Conde, Professor, University of Puerto Rico Medical Sciences Campus.
JOHN MORE:	John More from DC Chapter of ISOC, an ALS in NARALO.
CHRISTOPHER WILKINSON:	Christopher Wilkinson, EURALO.
LAUREN BURKHART:	Hi, my name is Lauren Burkhart, I'm also a North American Fellow.
UNKNOWN SPEAKER:	[inaudible] from ISOC Puerto Rico.
HALEY LEPP:	Haley Lepp, NextGen.



DENISE HOCHBAUM: Denise Hochbaum, North America, DC -- Washington DC.

- WARREN HOCHBAUM: Warren Hochbaum, better known as her husband. Also, new comer, Washington.
- EDUARDO DIAZ: I just want to mention that some of the New Gen and fellows here are participating in North American School of Internet Governance. Who was there here? So, thank you for participating.
- GLENN MCKNIGHT: Eduardo? Since Eduardo has mentioned it, sorry --
- RON DA SILVA:Hang on, I'm hiding behind you. Ron Da Silva, ICANN Board, butI think, technically, my hat for this would be ISOC DC.
- GLENN MCKNIGHT: We got everyone? Okay. Judith, go ahead, I don't think you --



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JUDITH HELLERSTEIN:	Hi, I'm Judith Hellerstein with Capital Area Globetrotters and so glad to see everyone here, and great that we have a lot of new great people. I was in former leadership.
GLENN MCKNIGHT:	Great
YUBELKYS MONTALVO:	Hi, Yubelkys Montalvo, I'm from Puerto Rico as well and I'm in At-Large NARALO.
GLENN MCKNIGHT:	Kay, thank you everybody for the introductions, but before I get to our topics, our Chair mentioned NASIG and it's worth it's not on the agenda here, but I'm gonna deviate a bit and I'll ask people if there's anything else you wanna add into the agenda? We're more than flexible to if we run out of time, to add a few things, and I do want Chris to talk about and John and I were there, and Xavier about the North American Stakeholder meeting we had today, as well. But can you talk a little bit about the NASIG?



EDUARDO DIAZ: Yes, the NASIG it stands for North American School of Internet Governance. Matthew, you were there too. Sorry, if I didn't mention you, some of you were there, and Judith [inaudible]. And this is the first North American School of Internet Governance as far as we know, but in any case it was a three day, in-depth presentations, many presentations, very good presentations about what the internet ecosystem was all about, internet governance issues.

> And at the end, we spent some time on engaging, how you could engage in ICANN, ISOC, and all these other conversations. I mean, these organizations. So, I think we have a very good three days. We were there for eight hours, but then we go out and have some fun, too. So thank you all for doing it, and next school's going to be next year in Montreal, by this fellow here, he's coordinating that. Thank you.

UNKNOWN SPEAKER: I'm gonna be there.

GLENN MCKNIGHT: Be there or be square. Okay, we're gonna get into some nuts and bolts here. Matthew and Geoffrey have to go to another meeting, so I'm gonna jump you guys up to the first item, and welcome to the meeting and go ahead.



UNKNOWN SPEAKER: If I may, Mr. Chairman, could you move us down until our other Global Indigenous Ambassador arrives? She was at a separate meeting.

GLENN MCKNIGHT: Okay, that's fine. We're moving up and down. Okay, I'm gonna talk about the first item, the CROP trips. For benefits, this is a program that was a pilot project, then it dropped the second "P", now it's only one "P", and it's one of the items that were reviewed and on the chopping block, in terms of being removal.

> But, for this year, this fiscal period, we have two CROP trips still available, and the one is digital inclusion, which will be an outreach in Cleveland, and I talked to Shelley Robinson, who's one of our ALS's from National Capital FreeNet; she'll be attending as well. And so, that is scheduled in April and again, that's a little bit into the Midwest area, which we don't really have a lot of representation, except John's group out of Chicago.

> The last one is RightsCon, and Chris attended RightsCon, and I believe, Susannah, you did in San Francisco as well, last year? Oh, you didn't go to RightsCon last year? Okay, so Rights -- okay, RightsCon is a phenomenal event, and it's going to be in Toronto this year, and it'll be held in May. Yes, Judith?



- JUDITH HELLERSTEIN: This is Judith Hellerstein, for the record and it's also the Global at-lives -- the Global Indigenous Ambassador Program is one of the speakers at the program, and so we're gonna be represented by Chyloe, myself, hopefully Sarah Kiden, so we're one of 800 panels, one of the panel -- there was 800 people chosen -submitted things, and we were one of those 800 chosen. Less than 800 so, one out of 200.
- GLENN MCKNIGHT: Great, thank you. Any questions on the CROP program? It's a little anti-climactic because it's a program that is going by the way-side but it has been a major effort of us for outreach and engagement, and we are allowed -- each RALO At-Large structures are allowed five trips so we tried to keep -- you know, we keep them within region and we identified areas that are under-represented.
- SUSANNAH GRAY: Sorry, just a comment. Maybe you could explain what the acronyms mean, as we have a lot of new people here? Just for everybody, that -- if we could explain?



- GLENN MCKNIGHT: Judith, go ahead. Judith and I are both CROP [inaudible], I'll let Judith explain it.
- JUDITH HELLERSTEIN:CROP, now with only one "P" stands for Community RegionalOutreach Program. The earlier second "P" was Pilot.
- GLENN MCKNIGHT: Okay, thank you so much. The second tool we have for outreach and engagement is some discretionary funding, and that funding was roughly \$2,000 and we used it different ways, including partnering with Aaron in Puerto Rico this fiscal period. Also, Susannah was at the ARIN meeting in San Jose, and we did a pre-read out in Ottawa to reach out to Canadians, particularly at a pre-ICANN event that we did in Ottawa this year.

But, if all goes well, that discretionary fund will be increased to \$4,000 which -- we'll be looking at how we can work with that fund for local travel, so we may -- now, if you're doing something in your own town that can outreach for ICANN and a RALO, this is an opportunity, and it's small amount of funds, but it makes a difference in terms of you getting to the location or lunch or parking, whatever.



Okay, I'm gonna close that item, and I'm going to turn to Matthew and Geoffrey.

MATTHEW RANTANEN: So, I'm just gonna -- pardon my voice, too much rum. So the Global Indigenous Program is one that we started from Native Public Media several years back, and it started as a travel program, so we're very excited to see it evolve into what it has become today, and I'll let Geoff specifically talk about that.

> But today, I'm very excited to also share with you the North American Fellows that are -- you know, I've announced their names, and have been very active in this ICANN. And I must say, very more -- very much more prepared than I ever was at any ICANN that I've been too. They've been engaging, asking questions, involved with North American leaders, board members.

> And it's been very impressive, so the fellowship program is running strong, I know we're looking at some changes to that, and based on budget, but we're going to leave a little bit early today to draft the statement, to be speaking about that, so -just, congratulations to the North American Fellows and the work that they're doing.



GEOFFREY BLACKWELL: So, I'm honored, this time, to attend my now second ICANN meeting; my first was in Abu Dhabi and it was quite an experience. I was not new to internet governance, so I felt like I could hit the ground running pretty quickly.

> The Global Indigenous Ambassador Program is one that is very important to Native Public Media. I believe it is, of course, very important to ALAC as well, and of course, to NARALO because it has its genesis in our region. The two ladies that are -- So, I should say, also; my attendance at Abu Dhabi was as the first class of the Global Indigenous Ambassadorship. It was an amazing backstage pass to almost everything that is going on at ICANN, and I took full advantage of it.

> And, like our other fellows from North America, the two new Global Indigenous Ambassadors have done so as well. Very honored to introduce you to Chyloe Healy, who is Blackfoot from northern Alberta, Canada -- sorry, southern Alberta, Canada -it's all north of where I live. And Lilian, who has taught me a great deal about her community, the Wayuu people of Colombia, and I think it's very important to have an opportunity to hear from these ladies directly as well.



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CHYLOE HEALY: Hello, my name is Chyloe Healy, again. I just wanna say thank you very much to ICANN, At-Large NARALO for giving me this opportunity. Within Canada, and especially within my communities in Alberta, this ICANN world is very new. So the opportunity for the education that you've provided has really helped me to bring something home, so that I can help you guys with community engagement, and kind of outreach into other First Nations communities within my province. So, thank you.

LILIAN BRUGES: My apologies, I only speak English so much. [Participant speaking in different language]. My name is Lilian Ivette De Luque Bruges, I am from Colombia, I am [Participant speaking in different language].

ALFREDO CALDERON: She comes from the --

- LILIAN BRUGES: [Participant speaking in different language].
- ALFREDO CALDERON: [Participant speaking in different language] Indigenous from the tribe; what's the region of the tribe?



LILIAN BRUGES:	Wayuu.
ALFREDO CALDERON:	Wayuu.
LILIAN BRUGES:	[Participant speaking in different language].
ALFREDO CALDERON:	It's a great opportunity, it's like a dream come true.
LILIAN BRUGES:	[Participant speaking in different language].
ALFREDO CALDERON:	Technology for her, and her people, have been a blessing, although it offers great opportunities for them to enhance and get involved in their community with technology.
LILIAN BRUGES:	[Participant speaking in different language].



ALFREDO CALDERON:	She's a member of an ALS in Latin America, and she is getting involved in all the issues that are being discussed in ICANN.
LILIAN BRUGES:	[Participant speaking in different language].
ALFREDO CALDERON:	For her, it was important to come to this meeting to thank ICANN for helping her community out. In reaching out to every individual in her area, especially to help out those that are between zero and five years old to survive in their area communities.
LILIAN BRUGES:	[Participant speaking in different language].
ALFREDO CALDERON:	One individual is dying per week.
LILIAN BRUGES:	Excuse me, it's very sensitive time for me. [Participant speaking in different language].



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ALFREDO CALDERON:	Yes, and thanks to the internet, this will show me all the tools
	that, in a way, I can help others out for them to have them
	available. They've been able to save all those child's that have
	died before, and she mentioned that it was one child per week
	that was dying, now it's getting less.
LILIAN BRUGES:	[Participant speaking in different language].
ALFREDO CALDERON:	To finalize, she mentions that there's some political issues in her
	country, but she still engaged in overcoming those issues to help
	out within her community.
LILIAN BRUGES:	Thank you so much.
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GEOFFREY BLACKWELL: Okay, thank you. Mr. Chairman, I just wanted to -- I want to be respectful of your time, I just wanted to say that Native Public Media, we are aware that the Global Indigenous Ambassador Program needs to continue to grow and develop; we're gonna be having a Board retreat here, I've called in the next three weeks, and one of the things that we're gonna discuss is how



Native Public Media's as an ALS becomes more involved in ICANN, and how we can continue to support the GIA program.

So, I want to say thank you to Judith for proposing the panel at the RightsCon; thank you to Chyloe for representing the program at RightsCon, it makes natural sense Canadian [inaudible], or Canadian meeting. So, thank you very much for the opportunity of presenting.

EDUARDO DIAZ: So, thank you so much for the information. The next item that we have here is an item that we have been talking about here in NARALO. It has to do with the program coordinator for the CROP program, and really this has been put in a dormant state until ALAC decides what's going to happen with these programs. So, that's all we have to say about this.

> So, the next item has to do with the NARALO hot topics and the hot topic is something for those that participated in the general assembly last year in New Orleans. We did a little workshop, we came up with about five hot topics, and you know, since I started as a Chair, I started struggling, thinking about these hot topics. You know, cyber security, privacy; I don't know, [inaudible] wasn't there. There were five of them, but -- it wasn't? You have the list?



JOHN LAPRISE: John Laprise for the record; so the topics that came up at the NARALO general assembly were; privacy, trust, surveillance, netneutrality, digital literacy, universal internet access, and cyber security. Now, bear in mind, not all of those are within ICANN's scope, but that's what came out of the general assembly.

EDUARDO DIAZ: Right, so I did put a lot of thought about this, and I brought the issue on the -- we have a meeting with all the other RALOs, and I think this issue about hot topics we're gonna -- sorry, we're getting confused in a way because if we look down to our regional organizations and we talk about what's important for us there. Things like net-neutrality; I'm talking about; in North America, from a North American perspective, things like net-neutrality is a big issue. But when you look back, and look at ICANN, and say, well, you know, really that doesn't have to do anything with ICANN; that's an issue within the United States and it doesn't have to do with ICANN.

So, I'm trying to do a little bit of an experiment here, so I created three groups; one's a policy group, which it's led by John, but John's commitments will not allow him to lead it, but he can help in the background; and I talked to Jonathan Zuck to lead



that policy group what he's doing with the ALAC too, and the idea there is that this group, we're going to look in the region at that group to tell us, what is ICANN doing that is hot, policywise? That is being current, not something that happened already, something that is current. Or, that is going to happen in the future, and bring those things back into the region. And, if we need to understand in the region, what is it the issue about?

Then, we have another group, which is being led by Alfredo, which is going to get experts on that issue, and in 15 minutes, 15, one-five, we'll try to explain it to us in a monthly meeting. And then we have another 15 minutes to discuss this, and if we don't understand it, then we do it the next time.

And the idea is that people need to understand what these issues are, and maybe from three, we may want to use one, and dedicate ourselves to understand that, and the idea is that -what I want the region to do is to -- you know, once we know this is happening in ICANN, we need to find out how those policies or things that are going to happen, affects us as end users.

And then, if we can formulate and understand it and -understand that it will affect end users, then we can come back and say, "Hey guys, in our region this thing -- we should it this," or, "Be careful with that." And we send a statement to ALAC to go out and do whatever ALAC does and [inaudible]. Because if



we look at it the other way, yes, the region has many issues, but sometimes we get so involved with something that doesn't have to do anything with ICANN, and then we missed, you know, when this policies come through, they [inaudible] and people don't know what's happening.

So, I also have a final group here, because we need to get people coming and participate with us, and Glenn is a great guy for outreach. You know? So, he's leading an outreach group within the RALOs and this experiment that I'm doing -- let's see if it works. I don't know if it will work, but time will tell. So, knowing this, I want to know if you have any questions, or ideas? Or anything you want to comment? I don't know, I got a queue but I'm not sure -- are you [inaudible] Alfredo.

ALFREDO CALDERON: Yes, Alfredo Calderon for the record. I want to make a short comment, actually. Eduardo is correct in the focus that each working group has, but there's some overlapping, and it's on purpose.

> So, when I went through my charter, as the education workgroup, there's basically three questions that we need to have some answer.



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First, what is the policy in lame terms? So that anybody can understand, what is the issue? Keeping in mind that we are not all experts in the policy that is being discussed, so we want to understand, what is the policy about? Then we want to understand if it affects the end user? The At-Large community, which is ourselves.

And third, if we, as a group, as a RALO, actually should write a comment on that issue? Because probably, it doesn't concern our region, but it does concern ICANN, as the organization. So we just want to make -- I just want to reiterate those three points; what is the issue? Who's affected? The end user, of course. And actually, if we do need to write a comment regarding that issue? Thank you.

EDUARDO DIAZ: John? Please?

JOHN LAPRISE: John Laprise, for the record. I completely endorse everything Alfredo just said, and I want to go on and say -- talk to everyone in the room from NARALO and just -- as one of the ALAC representatives; if you have an issue I encourage you to get involved in the working groups.



But by all means, message me or the other ALAC reps, so that we can bring it up to the wider community. I'm contactable online and social media, I'm actually the ALAC Social Media Chair, so get in touch with me or one of the other ALAC reps and let us know what you're thinking, 'cause we represent you, and we want to do it well. Thank you.

ALFREDO CALDERON: Thank you John, and then I have a question for -- oh! Okay. Go ahead Jonathan.

JONATHON ZUCK: Sorry, I chose today to forget to bring my nametag with me, but I'm Jonathan Zuck. Again, I think Alfredo's onto something in terms of having a kind of funnel for issues. And I think the first question is whether or not the question has anything to do with ICANN's remit. That's sort of the big end of the funnel, and I think if it doesn't, then we need to just stop talking about it. Or, have a special interest group that wants to talk about it, but I mean, take it out of the central channel, the organization, and then from there look at the impact on end users in particular. And I think in many instances, there will be parts of issues that are of particular interest in users and not the entire issue.



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I think to be effective, as At-Large and the overall context of policy development within ICANN, the key will really be to come with a specific voice, and to only speak to those things where that voice is relevant, as opposed to saying, "Me too," on a bunch of other things that are being discussed by everyone else. Bring a specific perspective, a specific idea, etc. to that. So the KSK roll over, for example -- I mean, the biggest issue there is how to get word out. Right?

And maybe that's the kind of thing that we'd be given the size here, in terms of building a little utility that people can run on their PC to figure out how -- what their resolver's using, for example, and then getting data back on a voluntary basis so that there's some sort of report because these top down analysis are really problematic. There might be something I'm totally spit balling, because I'm trying to come up with a better solution than I had yesterday, which is a benevolent virus.

But you know, I think that something like that, we're specifically taking an end user perspective, either to our analysis of the problem, or our suggestions for possible solution, and really be narrow, laser focused in the comments that we make. And the participation that we do in working groups and try to maintain that voice, I think is what will really make ALAC the most effective organization within ICANN.



EDUARDO DIAZ: Alan, please?

JONATHAN ZUCK: I now have an identity again, thank you.

ALAN GREENBURG: Thank you, Alan Greenburg. I wanna follow up what Jonathan said. This is a pretty diverse group, I mean this room, the ALAC group. Often, we have interests in an area which is not necessarily really affecting the users, and we strongly encourage people to participate in the processes, and you are not constrained to only participate in one that has direct user involvement, or only speak when there is direct user involvement.

> It becomes a different question when we say, "Are we going to make a statement on behalf of ALAC?" So, we've gotten moderately good over the last couple of years, of differentiating between something that is a personal interest, or personal knowledge for that matter, and something which is truly an ALAC concern. So, the classic example, which may not be applicable to NARALO is; there's lots of public comments on IDN script issuing -- issues.



And, we may well have someone who is an expert on Arabic script and even expert on RD-IDN issues, and they may have a comment, but it's not necessarily something the ALAC is gonna make. We have no credibility as a group saying, "We feel strongly about this, and it's of great interest."

Now, if that individual wants to make a case of why it is so crucial that we want to speak on behalf of all end users who use that script, that's fine. But that's rare. But it becomes really important to look at it from the reversed angle of when there is an issue that will affect users, we really need to make sure it's covered and that if we have something salient to say, we say it.

I'm a strong supporter of saying "Don't bother saying anything if you're not gonna really contribute to the discussion." But if we have something to say, we do have an obligation, that's why we are here.

JONATHAN ZUCK: Thanks, and I guess I'd only clarify -- I'm not trying to keep any individual from doing anything they wanna do. The question is, when do we churn the waters inside of NARALO and ALAC? Right? When do we gen up this organization to get its act together to develop a consensus position? And that should be something that's made it through the filters.



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So I think we're saying the same thing; obviously if you have an expertise, go beyond a workgroup, etc. But the key is when we're speaking for ALAC and we're trying to represent ALAC as a force within ICANN, let's be as surgical as possible.

EDUARDO DIAZ: Glenn, please.

GLENN MCKNIGHT: For the benefit of the new people in the room, we did a survey of all our ALS members, and based on the policy topic's that ICANN identified, and some of them are not applicable anymore 'cause of history, but we had 163 identified experts that we can draw upon to comment.

> The question is; with the Education Committee and the outreach stuff, is get those people committed to doing comments. NARALO has been probably one of the most active, especially because of Alan, in really giving very, very solid, good, policy comments, and we wanna nurture that and develop that skillset, beyond just Alan.

EDUARDO DIAZ:

Greg?



GREG SHATAN:Thank you. Greg Shatan, for the record. I didn't have a name
card, so I made my own. So, while I'm relatively new to At-Large,
I've been participating in ICANN working groups since 2007, so
I've got some experience on the policy side, and I hope to
contribute that within this organization as well.

So, a couple of additional points just as I'm thinking about this is that I think it's important for when we are contributing to a policy in the supporting organizations, is to be visible -- I don't mean visible in the sense of making a lot of unnecessary comments, but I mean visible in terms of showing up. Half of life is showing up, and you get respect from the other people in the groups by showing up and pitching in on whatever little project, or big project, the group has to do. Doing some drafting of something, gradually developing individual and group credibility. It also helps a lot to be diverse, by which I first mean, just having a lot of different people who are regularly showing up in different policy positions.

There are certain people, Alan for one, who are almost put on working group lists without even their knowledge, because they know he's gonna be there. But beyond that, there is not a huge, huge group, so the more that we can put more people out there and be seen as a visible participant, from our point of view, and



to go to John's point -- Jonathan's point, we need to make our point of view well heard, well known.

I was in a meeting yesterday where Alan did a very -- an excellent and succinct job of doing it, in a place where it looked like he was being solicited to take on a role that really was not the role that anyone in this room should take, as part of this group. So I think -- it's just stick-to-itiveness, relentlessness, precision, and people just working at it over time, because there is no ceiling to what this group can contribute, other than the ability of people here to contribute. Thank you.

EDUARDO DIAZ: Thank you. Any other comments, Alan?

ALAN GREENBURG: Thank you. I must add something to that. You're listening to someone -- both of us, who are somewhat addicted to this. We also, for probably completely different reasons, are willing to put a very large amount of time into this. Most people don't have that luxury. Most people work for employers who actually expect them to be doing their job during the day, and have families who actually expect them to be around in the evening, and sometimes a spouse who doesn't really enjoy you getting up at 3:30 in the morning to be on a 4:00 conference call.



So, there's some of us who are weird, and we're not trying to make -- put everyone in that model, but if you find an issue that we're -- that ICANN is looking at, that's of interest to you, then see how you can participate. Sometimes it fits, sometimes it doesn't. But unless you start trying and actually getting involved, you never quite make it into the inner circle.

You probably don't want to be as crazy as Greg and I, but you may enjoy it. Who knows? But it's really important to make that first step, and try to find something that's of some interest, that resonates with you, and perhaps you can contribute to it. It's interesting; a lot of what we do is really specialized, and it takes a long time to understand all of the details.

On the other hand, very often you can pick up enough that -- if you're smart, you don't talk a lot in your first bunch of meetings, you just listen and find out what's going on, and then maybe you can start making a contribution. And it's amazing how -- you know, I think there's an expression in English of, "Out of the mouths of babes." Even though you may not be the most experienced person there, you may have something to contribute. And if everyone starts snoring when you talk, then perhaps you have to take a message from that. But it can be fun.



EDUARDO DIAZ: Thank you, Alan. Greg?

GREG SHATAN: Just briefly, I think it's important to understand that by participating some, you don't have to lose your life into ICANNland. It's best, actually, to pick your spots. Pick an issue, get to know about that issue, even, get to know about one piece of a larger issue. If you're in a committee that's covering a whole bunch of things, and a working group that's covering a bunch of things, try to understand generally what's going on, but pick one little thing and go a little bit deeper because, dirty little secret; a lot of people in working groups don't go very deep into anything at all, and rely a lot on recollection and sense, which sometimes is not common sense.

> So if you're a little bit diligent in one place, in one working group, don't -- I'm in four working groups, and probably 19 work tracks, don't do that. Pick one. Resist temptation to be in too many. Take a little break, if it ends. Don't go crazy but if you get a little bit of a reputation -- good reputation -- in one working group, and contribute when you can that's -- you'll be in the top third before you even know it, and that's the way to contribute. Or you can join ICANN Anonymous with Alan and I.



EDUARDO DIAZ: Okay, thank you. So, you heard all that? That was for you guys, you know. It's a very good advice, for people that have been here for a long time. Okay?

GREG SHATAN: The important thing is to not be thought of as a nag though. I'm just saying, it's a --

EDUARDO DIAZ: No, no I know. So to wrap up this, I just wanted to tell you that this is an experiment that we want to pinpoint something that we can really understand, and then work on it. Because if -- like, he said, if you're getting involved with all this kind of stuff, there's some of bandwidth you can give to ICANN. I mean, we have our own personal lives too. So, next up -- okay, go ahead, go ahead.

GLENN MCKNIGHT: Thank you gentlemen, I know you have to get to another meeting. Thank you again for attending. We have a couple of other guests, Adam would you like to come to the mic, as well as our gentleman from Industry Canada?



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ADAM PEAKE: Good afternoon everyone, Adam Peake from ICANN, stakeholder engagement who has lost his voice. So I don't think I should say very much, because it's weird. That was the word I can't pronounce -- some letters. So I better stop, thank you.

- GLENN MCKNIGHT: Sorry, repeat that? I didn't hear it. Alfredo? The gentleman beside you?
- TAYLOR BENTLEY: Hi, my name is Taylor Bentley. It's actually not Industry Canada anymore, it's Innovation, Science and Economic Development Canada. So I've been supporting Canada's representation to the GAC for the last five years, and this is my first meeting. I just came back from parental leave, where I got to spend lots of time meeting a lot of the folks in the community, so I thought it was incumbent on me to visit you guys while you're meeting in person.

We tended the ICANN readout -- we were happy to participate in the ICANN readout in advance. We do our own stakeholder -broad stakeholder engagement in advance of these meetings, so the more Canadians we meet the more Canadians we can invite to our ICANN stakeholder engagement meetings. And this is



during GAC communique drafting, so you can gauge how much I care that way. Thank you.

GLENN MCKNIGHT: Okay thank you. Okay, thank you. Chris, I'm gonna lean on you now to talk about the meeting that was today, and the history on it and what was achieved.

CHRISTOPHER MONDINI: Hi, it's Chris Mondini. Just briefly, we're in the midst in a regionwide, but structured consultation across the various SOAC structures, about North American stakeholder engagement activities, particularly those that are supported by the ICANN organization.

> So, I encouraged the SO/AC leaders to pick two delegates from their particular constituency if it's within the GNSO, but we also have had SSAC and GAC and RSSAC and registries and registrars to get really, a little bit of learning in a small enough group that there could be dialogue on three specific questions.

> And one has been the topic of the last bit of the conversation, is about encouraging more active participation -- more active involvement. The definition of engagement is: involvement of those people affected by your decisions in your decision making,



but then you have to define; what is involvement? And some of the examples that you've been discussing; submitting public comments, being active in a working group, being active on the review team.

These are the things that, if ICANN is to be evaluated by the efficiency and the frequency with which it's able to put out useful policy, or DNS guidance, these are all things that we are beginning to focus on. So question one is about sort of, converting people who are now knowledgeable into being more active. And At-Large, and certainly NARALO has taken a big lead in measuring those things and contributing.

The second question is about seeking geographic diversity across the North America region. We have a few pockets of active stakeholders, and as we've heard, there are many interested and affected stakeholders who may not be aware, or involved in ICANN. And we want to find out how to do that, and that leads to the third, very specific question, which is enhancing the experience of those who participate remotely. And we're actually getting a lot of good ideas about that as well.

So I wanted to, again, seek very balanced feedback from across the ICANN structures, and be very respectful of people's time. So people were invited to participate really in three ways; fill out


a survey, it was a five question survey, or come to a webinar, or come to a lunch which we had this afternoon.

And we'll have one more webinar, but we're going to do an assimilation of all the input that we've received so far on the answers to these questions, and encourage a little bit broader input on that, so that the next iteration of the North American stakeholder engagement strategy, from the ICANN organization perspective, is well informed and has some accountability metrics, that you can help guide us in fulfilling.

So thanks, Eduardo and others who were really inspirational to this, Judith, and Glenn, and others who've been pushing for this for a long time. I was really heartened to see how -- even some of your fellow stakeholders who thought, "Oh, gosh, engagement isn't that important to me or my part of ICANN." Actually, were stimulated to think about how it actually does benefit their own piece of ICANN, but also the way ICANN works generally. So thanks.

GLENN MCKNIGHT: Just a question for you Chris, will we have a meeting scheduled in Panama on the next ICANN meeting face-to-face?



CHRISTOPHER MONDINI: So, the last strategy, the one you might remember, we discussed with At-Large, NARALO in New Orleans, was published last March-April timeframe, and so the next one we're trying to publish by March-April timeframe. So I think it will be complete; I promised, also, all the people that participated that it would be a 90 day process -- you know, no more than three hours of your time within the 90 day timeframe.

So we can certainly -- we certainly can invite feedback, or a reading out on that but there isn't any more work to be done. By the time Panama happens, you will have seen the output of that process already.

GLENN MCKNIGHT: Do you have any questions for Chris, on the meeting today or the process? Okay.

EDUARDO DIAZ: Thank you Glenn. The other two items in the agenda has to do with the individual members, you know, you don't have to be an At-Large structure, you can be a single person that wanted to participate in our meeting, you're welcome. You just need to send an email to staff saying that you want to be part of NARALO, and we'll put you on the mailing list and invite you to the monthly meetings.



And, you know, if you get addicted to this, you might end up where Alan is, where he's an individual member. And he is leading the ALAC. And Javier is also an individual member, and he is in ALAC. So you have the opportunity to be in an ALS or an individual member, to participate. So the doors are open, it's as much time as you put in, as much interest as you put in, it's there. So I invite all of you to become part of NARALO together. Being in as an ALS, or as an individual member.

Speaking of these two items that we have here, I'm more procedural in the sense that individual members -- when you look at all the regions are treated different. Some of these groups of individual members, they have one vote, like in NARALO, if they have 40, for example, I think we have 29, they get together and they get one representative that will have a vote, let's say during the elections, we vote for the elections. So you don't get to vote all of you, you select one person to vote. There are the regions that they don't do that, and there is one region that still do not accept individual members, and I think they're LACRALO, which is not -- they're still talking about how to integrate them into their ranks.

So those two issues have to do with that, and now we all --NARALOs looking at us to, how we certificate members, and basically procedural things that we can do offline. I don't really



want to bring them here because it's -- we can do this later. What we're going to do is Glenn, to talk about all the outreach things that you are planning to do or you are doing now.

GLENN MCKNIGHT: Thank you. Let's go through -- I don't have any graphics here, but one of the big tools we had for outreach, as we mentioned earlier, was the five CROP trips, and we -- you had to do a strategic plan for our CROP every year, and we identified areas by SWAT analysis -- areas that were underrepresented. That is, rural America, Midwest, First Nations, and especially groups with special needs.

> But over the years, some of the groups have been active, some of them have not been active, and so we've lost a couple of very important groups because they have other priorities in the special needs/disabled community. One is ISOC Special Needs, they have become a non-functional organization. But I have to point this out, just because your organization has left the fold with NARALO, that individual may still continue to be interested.

> And so we've had individuals that have gone from organizations such as Robert Guerra, for example. He's an unaffiliated member, and he is one of the people right in the beginning, in the signing ceremony. We had a wonderful little happy birthday



party yesterday, on our 10+ celebration, and Robert managed to reach it as well. John Levine -- another example of a person who's been around a long time. Eduardo is one of the original signatories.

So in terms of outreach, one of the cost effective ways we were doing it, was doing a pre ICANN meeting, which we did in Ottawa recently. We had 72 people attend, we had Stephanie Perrin talking about GDPR, we had Marita Moll of TeleCommunities Canada, we worked with Sarah to do the presentation, and we streamed it as well.

So it was a very, very topical -- we'll be doing more of those as well, and we reach out, and I want to ask Susannah and Judith, 'cause they did post ICANN meetings. Judith, did you want to talk about your New York event?

JUDITH HELLERSTEIN: This is Judith Hellerstein, for the record. I was at the event, and I [inaudible] event and actually, it led to getting some new blood into -- from what I understand, Greg Shatan got very active in the ISOC New York because of that meeting. We had a very lively crowd there, and I bought postcards and we got a lot of -- and we started doing -- ISOC New York started doing a lot of collaborations with Columbia University School of Public Affairs.



And so, we had a lot of students there. And so, they got their first introduction to ICANN. And I think the sessions went very well, we had some good questions, and then we had some other things later on, and so I think the continuing doing stuff with CIPA and maybe Greg can talk about some of the stuff that ISOC New York are doing on the outreach.

GREG SHATAN: Thank you Judith; Greg Shatan again, for the record. I was literally dragged out of the audience to talk about the accountability cross community working group, at the New York event. So I was happy to contribute. Right now I'm a new member of the Board of ISOC New York, and we are doing quite a bit of outreach.

> Shuli Hallak, our Executive Director organized two panels on digital preservation. One in Washington DC, and [inaudible] went to DC and had a policy oriented panel, and we had one in New York; Google very kindly lent us their facility, and we discussed more from kind of the economic, cultural and sort of --it was pretty far range. And we had Vint Cerf there, we had one of the top VC's -- Venture Capitalists in New York, as well as someone from the Columbia University Library system. So we had a wide variety.



We are trying to do a lot of liaising with other organizations; NYC Mesh, for mesh networks. We have kind of, formal liaisons with Columbia and New York University, and trying to get more events going. Joly is ubiquitous and live streaming, and other such things, and we need to capitalize on the energy that we have, several new board members and I think it's gonna be an exciting year in New York.

- GLENN MCKNIGHT: Thank you Greg, yes, in one second. I want to get to you because I know you did an outreach with ARIN, I have you on the list, but Susannah, can you talk about your event that was a post ICANN event? With ISOC?
- SUSANNAH GRAY: Yeah. This is Susannah Gray, for the record. We've done two post ICANN readout events, with Joe and Chris. We did them as webinars because that's easier for us to organize. We have about 20 to 30 people show up, and Chris and Joe give a really good overview of the policy discussions that happened, depending on who from our Chapter attended the meeting.

We'll also give an update -- for example [inaudible], who is our former President, is now part of the NomCom, so she was giving -- you know, she's giving an update about the NomCom. I was a



fellow at the last ICANN meeting, so I gave an update about the fellowship program. And we're hoping to do another one after ICANN 61, if these two guys will help us out.

- GLENN MCKNIGHT: Thank you. There's two other outreach things I want to draw upon. I'll turn -- I'll talk to you. Can you report on the ARIN meeting you were at and the outreach?
- YUBELKYS MONTALVO: Yes, of course. I'm Yubelkys Montalvo, for the record, and I was able, with the support, of course, of Glenn, to participate at the ARIN meeting in San Jose, California. There, we were able to outreach three different people. One of them was able to participate as the result of these invitations -- to participate of the Nasig school, his name is Adrian Smith, he's from Canada. Also he speaks Spanish because he's from Argentina, so that's why we get along very well, seeing as, of course, I speak Spanish as well.

And I want to invite you -- not only you to get involved, but also invite others, because this is a beneficial, very interesting experience, not only for you to learn, but also to share with others, and maybe others can collaborate as well. Thank you.



- SUSANNAH GRAY: Yeah, just quickly to add to that. This is Susannah Gray, for the record. We, the San Francisco Bay area ISOC Chapter also attended the ARIN meeting because it was a local meeting for us, the ARIN meeting in San Jose, and we applied for discretionary funding, I think the name is, to help some of the board members with transport costs and parking costs. So that's also something that you can talk with -- who about? With Eduardo and Glenn if you need funds to go to a local meeting.
- GLENN MCKNIGHT: Thank you. There was three from your Chapter, the ISOC Chapter. Four, okay. I want to bring up two other things, and John, I'm gonna call on you in a second, just giving you a heads up to talk about IGF USA, but if you can come up to the mic.

I want to talk a little bit about our outreach effort at IGF Geneva. That was a very major effort that was across the board. Judith was involved with it, myself, Thomas Struett was involved. And we had a booth, and many of us did presentations at the IGF. There's a major report on that. Judith, did you want to say anything about the IGF event in Geneva?



JUDITH HELLERSTEIN: This is Judith Hellerstein, for the record. So we had organized a very -- we got very lucky in booth placement, and so we were in a very popular location. And so we were able to capitalize on that, and got a lot of different people to be interested and learn about At-Large and NARALO and there's, I think, a lot of good advice to talk to them. We handed out a lot of brochures, and chocolate.

> But I think we also -- it's a good place to network, because a lot of the people were not very much aware of what ICANN does, or if they knew about ICANN, they only knew about NCUC since they had been doing outreach there for years. So I think it was an excellent spot, and hopefully we can do it again and get just as good placement.

- GLENN MCKNIGHT: Just for clarification, we stole the chocolate from other booths and brought it --
- JUDITH HELLERSTEIN:Glenn, it was an ICANN booth that gave us chocolate, so wedidn't really steal the chocolate.



GLENN MCKNIGHT:	But it said EuroDay on the sticker. Okay there's one sorry
	John, I just remembered an outreach on the ARIN On The Road.
	Did you want to say mention of that, because you did an
	outreach?

JOHN LEVINE: Yeah, last year we brought a -- coordinated a -- this is like a snippet of an ARIN event. So they came here, to Puerto Rico, for one day and they talked about what they do and specifics about what ARIN is, and the numbering system.

> And we have a -- after the event, which was, by the way, one of the most attended events we've ever had -- the most, yeah, in ever. So we did a little bit of networking, and by there we had three people that were very interested in becoming ALS's, and after that the hurricane hit, so you know, they're somewhere now.

GLENN MCKNIGHT: Susannah, please.

SUSANNAH GRAY: One really quick comment, I just wanted to make sure everyone knew what ARIN was; American Registry for Internet Numbers. They manage and distribute IP addresses in North America;



Canada, and parts of the Caribbean. Caribbean, as you say in this part of the world.

GLENN MCKNIGHT: For those who are new to this process, they have fellowships for each of their meetings, and it's undersubscribed, I believe. So many of us have taken advantage of that fellowship program, and they really have very few. So it's Canada, United States obviously, including Puerto Rico, but their regions are a little bit different than ours. But this community's eligible. Okay, I'm gonna turn to --

JOHN MORE: Okay, so actually, I'm part of the DC Chapter -- the Internet Society, serves as the secretariat, but I would say that the number of folks that are here for ICANN that are also active in the whole -- multi stakeholder process of developing the program for each year's IGF USA is a really -- pretty incredible.

> And I think it's a good example of where ICANN can lie with other organizations and be involved in the process and actually, at the same time, provide information about ICANN and what it does for the many people that really, don't necessarily understand what it is that ICANN does that is absolutely essential for our ability to do any of the other things we do.



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So I recommend that people continue -- but I think the other thing that the IGF USA is really working towards, is to try to really move from being quite as Washington centric as it has been. We certainly encourage participation from around the country and we're discussing various ways of creating nodes and other locations or pre events, and I think the eventual hope is over the next couple of years, to really plan for having the IGF USA in some place other than Washington DC.

- GLENN MCKNIGHT: Great, any questions on outreach engagement? Okay, back to you.
- EDUARDO DIAZ: Thank you Glenn, and thank you everyone for the updates. Leah is very briefly with the NomCom, she's our representative over there, so she is busy, busy, they are very busy, so she has excused herself for not being here.

And so the next part is NARALO elections. You know, we do <u>have</u> elections every year around this time, and this year we're going to start at the end of March, correct me -- no, end of April, I'm sorry. There will be a call out there for -- they will tell us the positions are available, and they are open to anyone that likes to be nominated.



You can nominate yourself, you can get someone to be nominated, and they will run -- the whole process runs for a month. And the people that get selected, or elected, those positions are available; will come to Barcelona and there, there will be a change of command on those -- in this election. Oh, Glenn's going to tell you the positions.

GLENN MCKNIGHT: Okay, so as Eduardo was saying, on April 30th is the opening of the nominations. So you can self-nominate, or someone else can nominate you. There's three positions; secretary, chair, and ALAC rep. May 11th, the nominations close. There's a short period for the -- roughly 12 days, then May 18th -- this is the new -- we're harmonizing our elections to the other RALOs, so this is a brand new timeline.

> It was not the case before, it was actually a month earlier. We go on from that -- on May 18th, the deadline for the person who was nominated to accept the nomination. May 19th, we have a special purpose call. It may be a slightly different date than May 19th, but we try to do a call if there's more than one person.

> There's no reason to have a call if that position only has one person running for that. But if there's multiple people running for that position, we will hold a Get-to-Know session, so a



chance for the community to pose some questions in advance. And we'll have a poll -- a webinar to explain the positions, plus ask questions to those potential candidates.

So the election opens on May 21st, and runs to May 25th, and the results are published on May 26th. So that's a timeline -- again, it's harmonized with the rest.

- JUDITH HELLERSTEIN: This is Judith Hellerstein, for the record. So, the question is, according to the schedule, so the nominations close -- deadlines for nominations accepted is Friday, May 18th, and you're having the special purpose call on the Saturday, which is not very a good time, because it means that any Sabbath observing person is excluded. So I'm just wondering, were you not aware that it was a Saturday?
- GLENN MCKNIGHT: I do know the days of the week; Saturday is after Friday and before Sunday. But I wasn't aware that it was a Saturday. But it's a good point, and as I stated, roughly the 19th, it could be a couple of days after, is -- we assume we'll move it to the Monday or Tuesday. But again, there is some flexibility. Alan?



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ALAN GREENBURG:	Thank you. To be clear, this schedule was published for discussion. We will be discussing it, because we want to do it the same dates all across all of the regions. And once we get input and that is good input, we will be deciding on what the final details are.
JUDITH HELLERSTEIN:	Alan, just for a Monday the 21st is also a Jewish holiday.
ALAN GREENBURG:	Noted.
EDUARDO DIAZ:	Okay, I just want to say that we can change this date, they are not set we'll take care of this. And those dates, I believe those are the ones that we, more or less, are in sync with the other RALOS.
ALAN GREENBURG:	We have put on that webpage a single set of dates, which we believe we will use for all RALOs. It was put out yesterday two days ago, and we will be discussing it and coming up with a firm plan. We do have until the end of April, so we have a few days to



make sure it's reasonable, and doesn't have conflicts we can avoid.

- GLENN MCKNIGHT: Before I get to John, then John, the date, as I stated is flexible on meet- the-candidates. So if it's a Saturday, if it's a Sunday, if it's a Jewish holiday, we'll work within in, thank you Judith for letting us know. We want to be as inclusive as possible. It will not clash with one of those dates. So, I think John you're first.
- JOHN LAPRISE: John LaPrise for the record. Glenn, could you just, for the benefit of the people who have not been here before, explain the procedure regarding single -- sole candidate position? Because I'm not sure that that's clear.
- GLENN MCKNIGHT: Thank you, I rushed that a little bit. So if, for example, the secretariat's position only has one person that says they want to stand for that position, that doesn't require an electoral process. But, we do call out to the community, if they actually accept that -- okay, Alan is correcting me.



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ALAN GREENBURG: Various RALOs have used various rules over the years. The current NARALO rules which we just adopted last summer -- or sometime, are now fully synchronized with the ALAC rules. If there is a single candidate, that candidate is acclaimed as the winner. Period.

EDUARDO DIAZ: Great. Jonathan, please.

JONATHAN ZUCK: Thanks. Judith, you made me think about some really inappropriate joke about Putin -- about Putin, and saying that the Jews were messing with North American elections and somehow.

> But let's see, my question had to do with the fact that there was an overlap with the nominating committees' availability of an ALAC position as well and I didn't know if there was a formal or informal way of thinking about that, if people should be trying to spread out their self-nominations or anything like that. So they're sort of happening at the same time, I'm just curious what that process was.



GLENN MCKNIGHT: There's two different issues. A person who is interested in being on the ALAC can submit their name for nomination for selection by the RALO, can also submit to the NomCom; this year the NomCom is selecting a North American and a European ALAC member. Both of them -- there's no prohibition to doing both in parallel, should you choose, similar to the board. You can apply through an AC/SO to be a board member in parallel with submitting a NomCom application. Again, should you choose at that appropriate time.

The other implication of it -- I mean, obviously, I presume, if we select you in May, you will probably withdraw your application to the NomCom. You're not obliged to, but you probably will. You could let them select you and then reject us, but it doesn't really matter; you don't get two seats.

The other issue is there is a convention, but not a rule, that we try not to have multiple people from the same country. Now, given that we have three ALAC members and two countries, clearly for NARALO, that doesn't apply. In a region with many countries, we try -- there's no prohibition against having multiple people from the same country, but we try to have some level of diversity.

To enable the NomCom to be cognizant of that, we try to do our selection before they do their final selection. Again, some years



we have managed not to do that, and life goes on, but we do try. And that's why this time table is designed that the person selected prior to the Panama meeting, in this case, where the NomCom makes their selections.

- EDUARDO DIAZ: So any other questions Jonathan? You want some -- okay so, can we have the agenda there again, please? The next item is any other business, anybody wants to answer question, anybody want to bring up -- if not, I'm ready to adjourn this meeting. Glenn has a -- oh, you, Javier.
- JAVIER RUA JOVET: Javier Jovet for the record, apologies for being late, at your service. I'm so happy there's so many people in the crowd, and Canadian institutions, it's great. Anything I can do to help, I'll send you to another person to answer.
- EDUARDO DIAZ: In any case, Glenn has an announcement before we close.
- GLENN MCKNIGHT: Yeah, okay. There's three social/events tonight. One is DNS and Women, that will be done. Do we know the room number? It's



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here? At the same time we managed to secure some funds from ISOC for the social at the La Factoria, which is very close to the next event, which Javier will be at as well, which is world's famous GEMS. There will be t-shirts being sold as a fundraiser -do we know the charity that's being donated to?

JAVIER RUA JOVET: Javier Jovet for the record. So GEMS, I think it's probably the first time it's on the record at ICANN, so I don't know if it's against GEMS' rules, because GEMS doesn't exist, and it's not supposed to exist. GEMS is the Global Equal Multistakeholder band. And it's been held for, I don't know how many years now, but it's a world tour already. We [inaudible] is a world tour.

> So tonight, you'll see -- there's information on Facebook, and there's emails going around. It's in a place called [Participant speaking in different language], really close to La Factoria in old San Juan, and we're going to be selling t-shirts, you know, the GEMS for Puerto Rico and GEMS world tour. It's really for our charity that I've been in -- it's a bunch of college kids called Mochileando, college kids that go around from town to town helping flesh and blood people fix roofs and just do stuff.

> They're gung ho, they get on -- I mean, it's like a safety hazard. They get up on roofs and start banging nails and repurposing old



wood, so anything -- I don't know how much money we're going to raise, but any amount helps. And GEMS is really, really fun, so we have a set that's really jazzy in the beginning, old stakeholders in the community, like Greg, which is a saxophone player. Greg's actually in the rocking part. So, it's really fun and go. Bye.

EDUARDO DIAZ: Okay, with that, this meeting is closed. Thank you.

[END OF TRANSCRIPTION]

