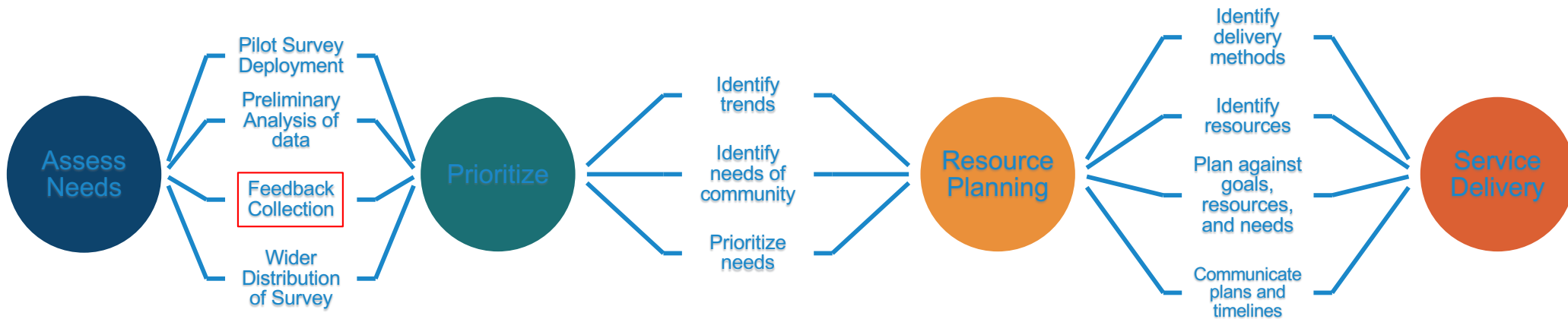


Capacity Building Prioritization Survey Pilot - Process



Goals of Needs Assessment

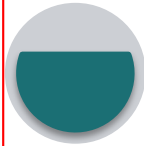


Goal: Identify Capacity Building Focus Areas

Objectives:

Design Survey

Deploy Survey to Community



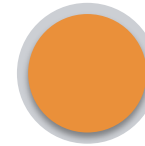
Goal: Identify Community Priorities

Objectives:

Analyze data

Gather feedback

Present Findings



Goal: Measurable data to assist with planning and prioritization

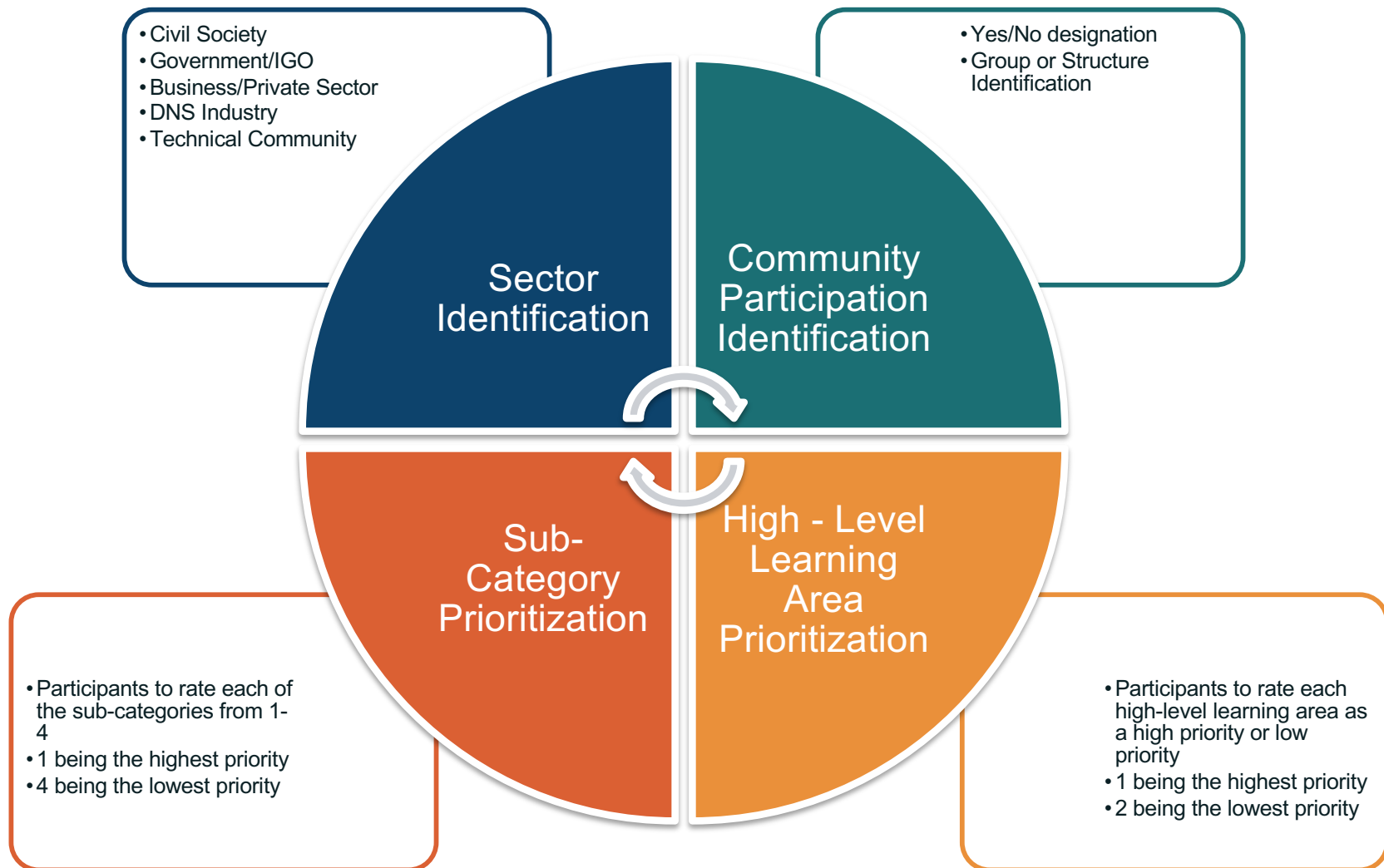
Objectives:

Prioritize and plan according to community need

Appropriate resource allocation

Improved needs-based delivery of services

Methodology



Increasing ICANN/DNS Knowledge

1

Technical Functions

Information focused on the activities related to the Internet's unique identifiers that ICANN performs in its role as a technical coordinating body (incl. IANA Functions, DNS Engineering, and GDD Technical Services).

3

Capacity Building for Registrars, Registries, and Registrants

Information focused on ICANN's role in accrediting registrars, ICANN's registrar training program, agreements, and contractual compliance.

2

Identifier Systems Security, Stability and Resiliency

Information focused on the overall goal of ensuring the security, stability, and resiliency of the Internet's Identifier systems (incl. capacity building for DNS, DNSSEC, and Security related issues.)

4

Internet Governance and the ICANN Ecosystem

Information focused on how ICANN facilitates Policy Development, ICANN Structures and Groups, Accountability and Transparency, History of Internet Governance in relation to the Internet's unique identifier

Personal Skill Building

1

Drafting Policy

Information focused on relaying methods and typologies that will allow volunteers to effectively contribute to the writing and drafting of policies while sitting on working groups, drafting teams, and cross-community work parties.

3

Facilitating Consensus

Information focused on facilitating and understanding the process of achieving group consensus from initial discussion to finalizing a decision; understanding the overall goals of the consensus process – including better decisions, better implementation, and better group relations.

2

Chairing Effective Meetings

Information focused on leadership, effective meeting planning, time and agenda management, structuring discussions, and taking follow-up action.

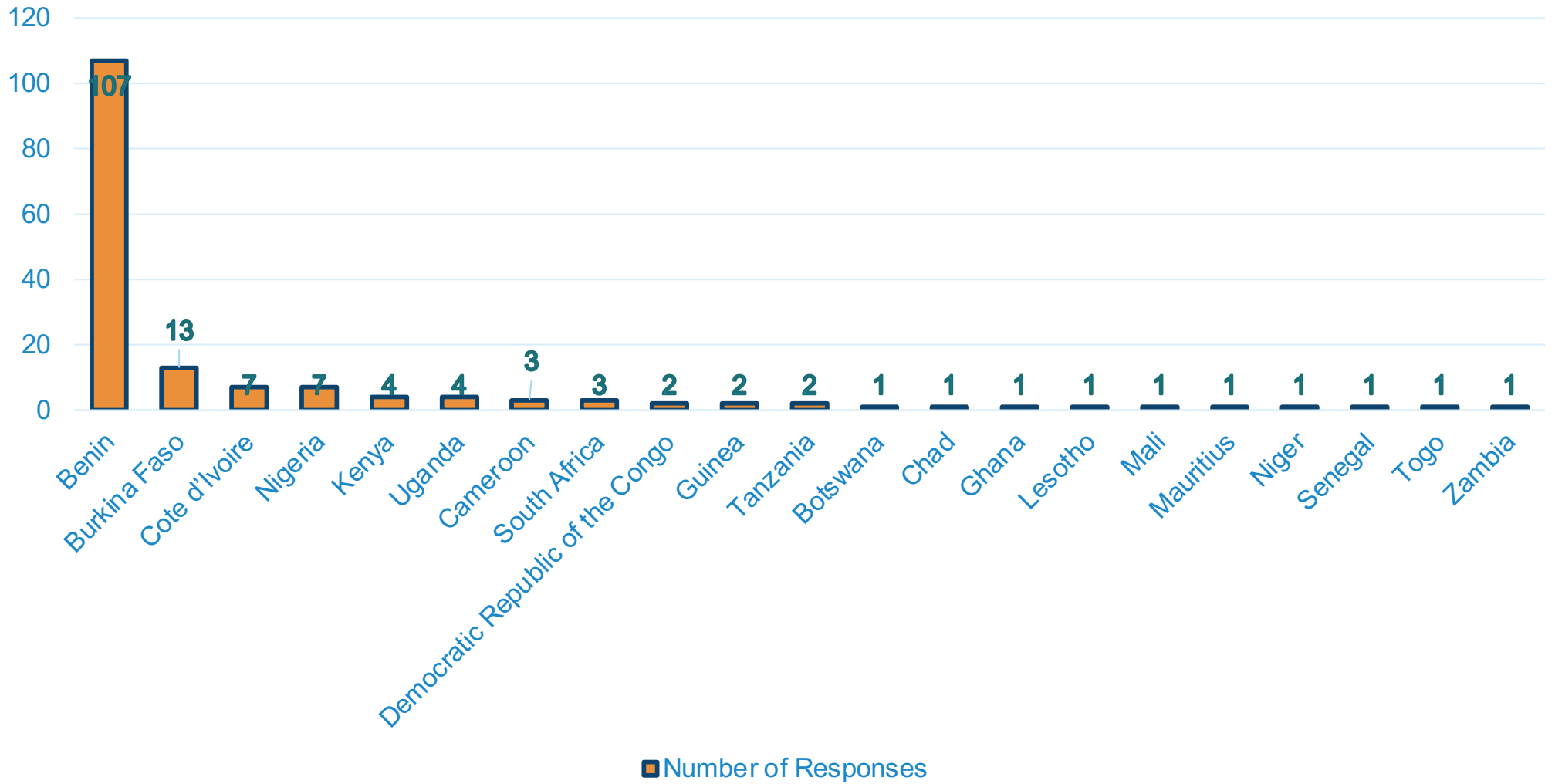
4

Technical Skills Enhancement and Knowledge Sharing

Capacity building activities focused on enhancing and sharing knowledge; activities geared toward developing the skills necessary to facilitate trainings and other knowledge sharing.

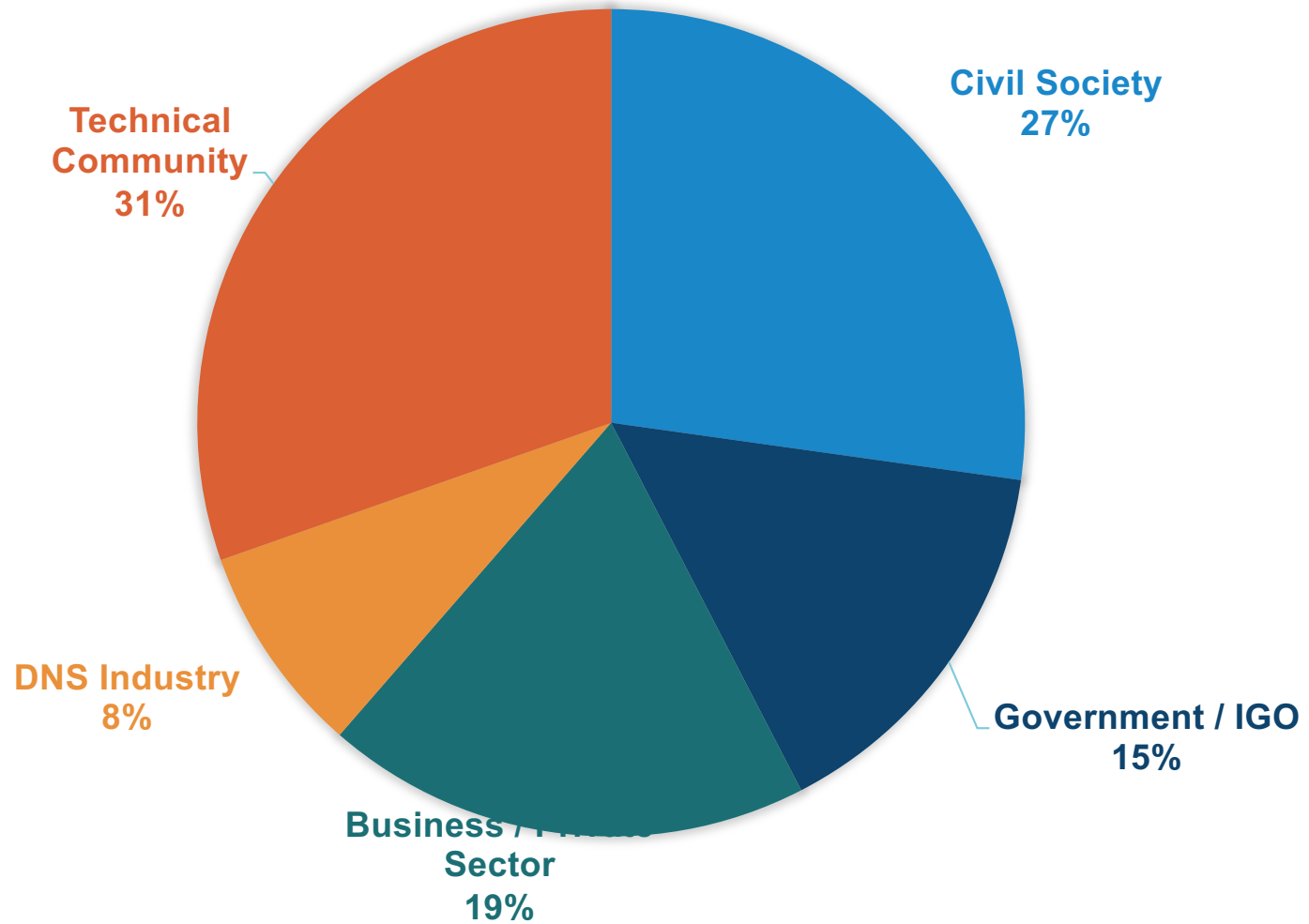
Response Rates by Country

Number of Responses

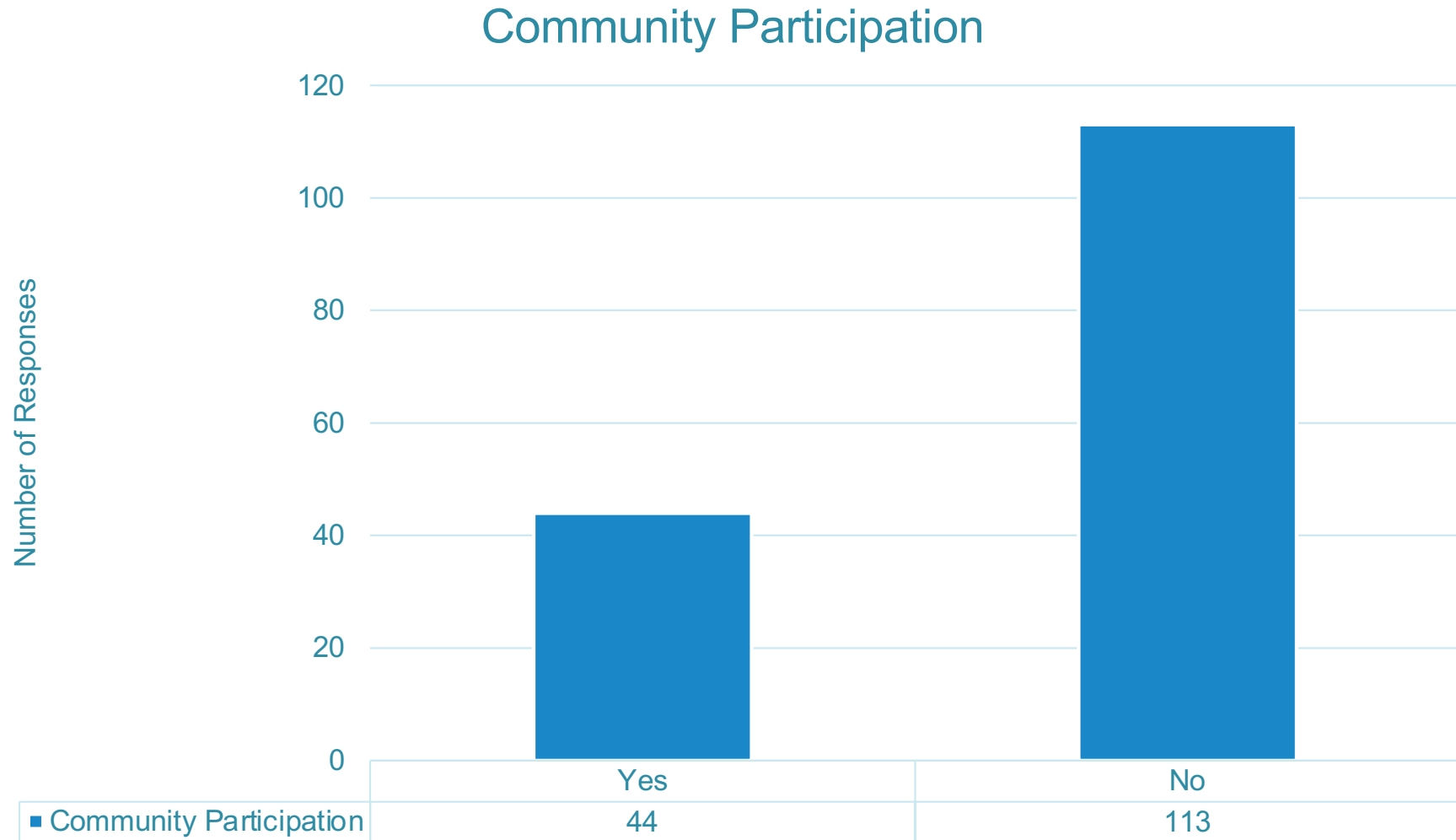


Response Rates by Sector

PERCENTAGE OF RESPONSES

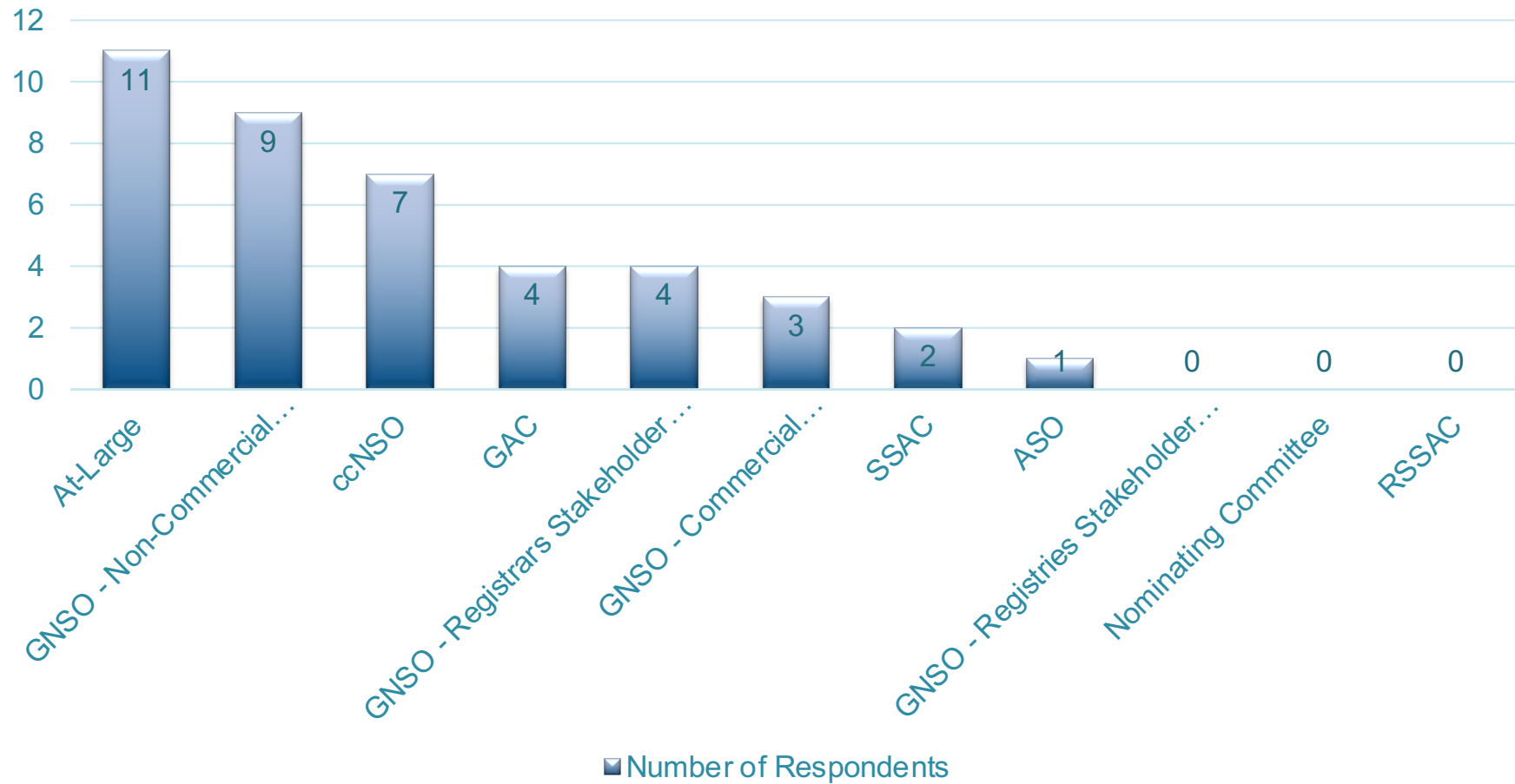


Community Participation

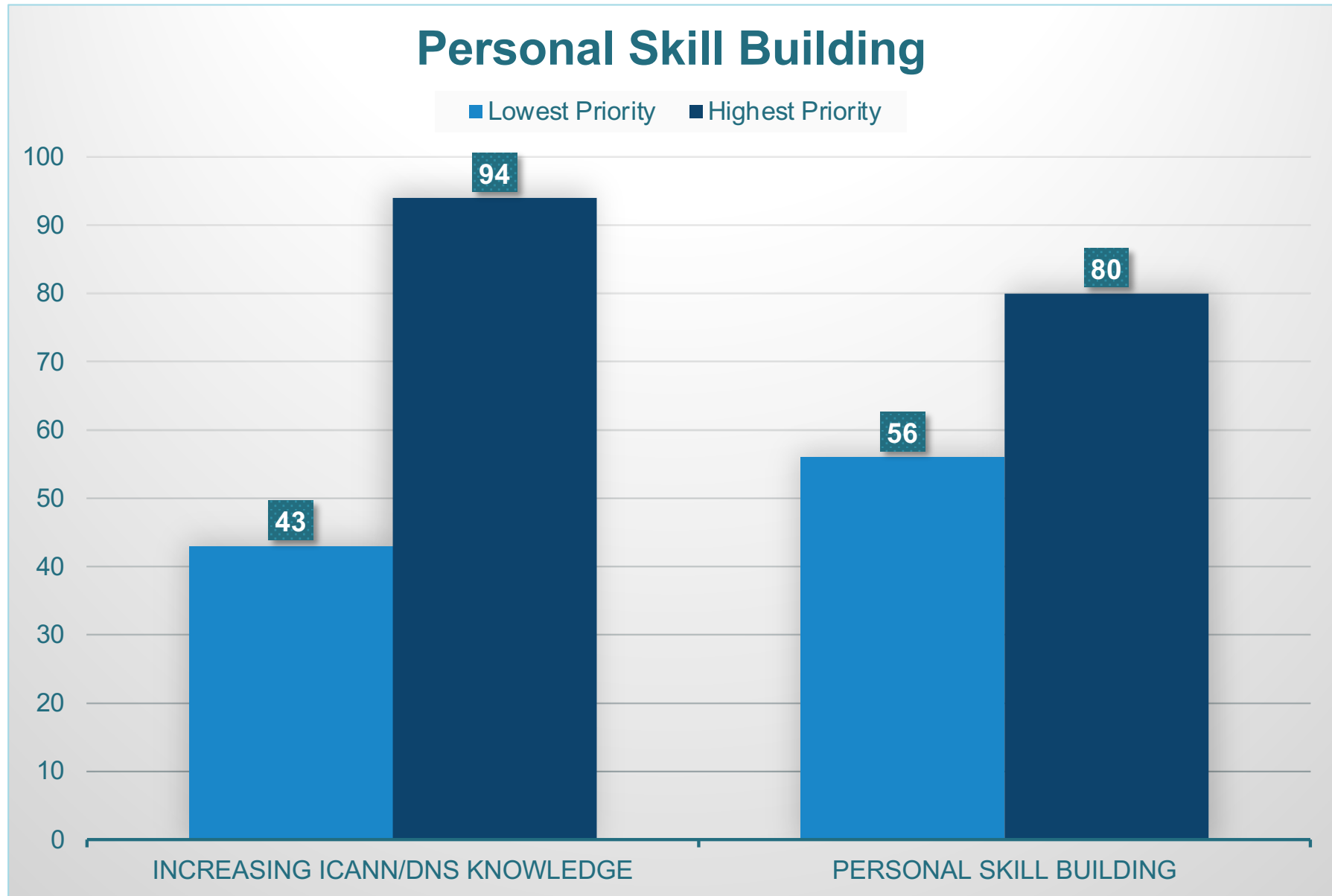


Community Responses

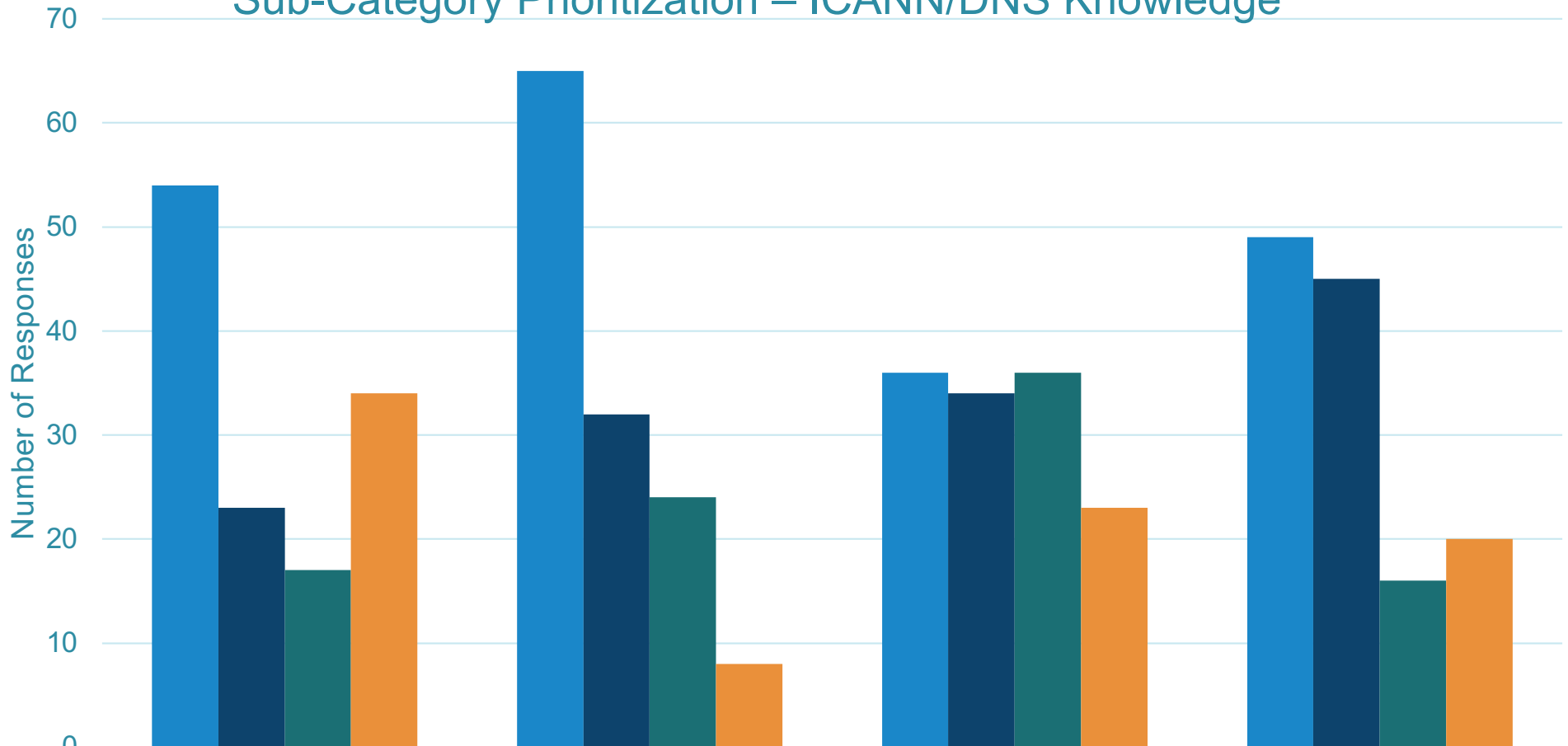
Number of Respondents



High Level Category Prioritization

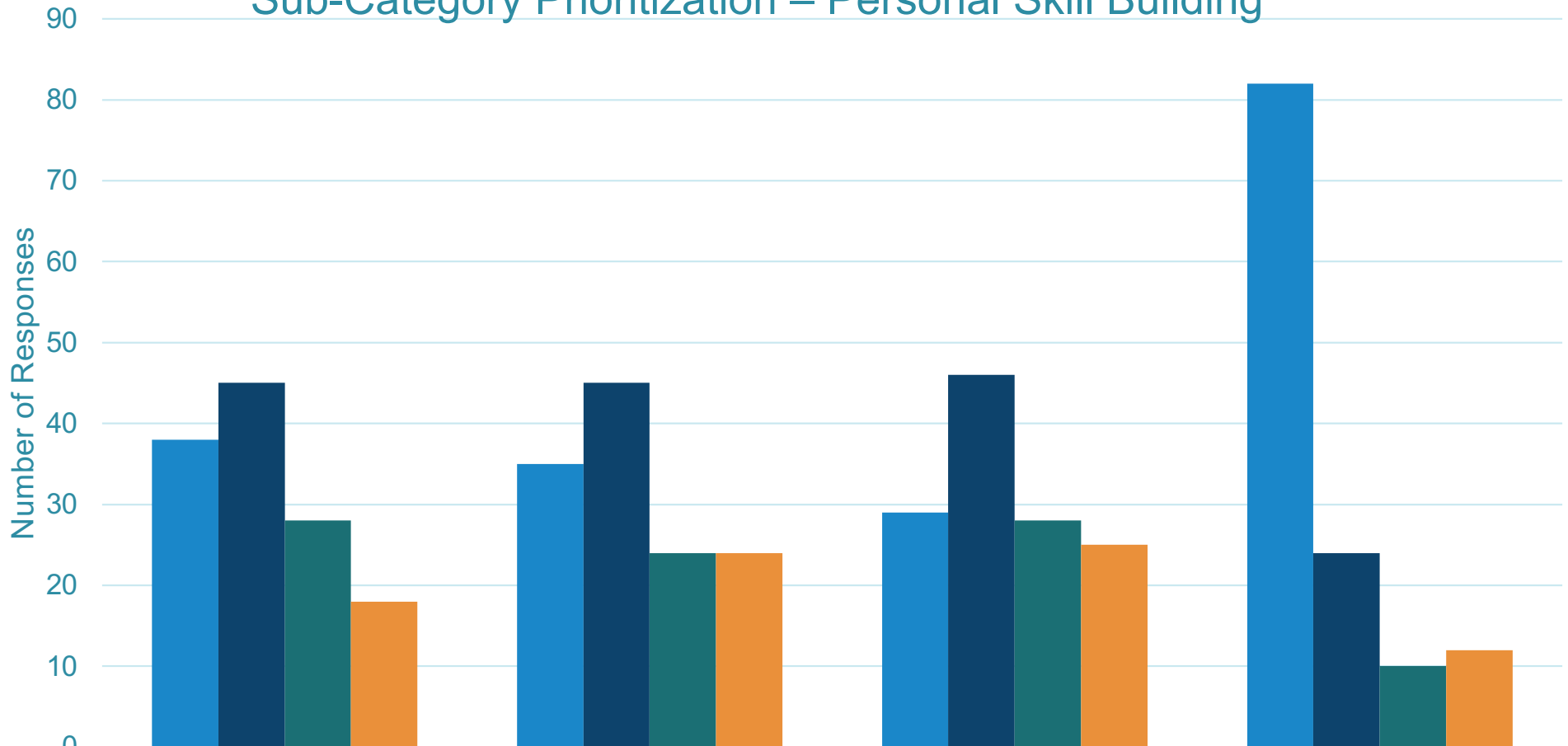


Sub-Category Prioritization – ICANN/DNS Knowledge



	Internet Governance and the ICANN ecosystem	Identifier Systems Security, Stability, and Resiliency	Capacity Building for Registries, Registrars, and Registrants	Technical Functions
■ Highest	54	65	36	49
■ High	23	32	34	45
■ Lower	17	24	36	16
■ Lowest	34	8	23	20

Sub-Category Prioritization – Personal Skill Building



	Drafting Policy	Chairing Meetings	Facilitating Consensus	Technical Skills and Knowledge Sharing
■ Highest	38	35	29	82
■ High	45	45	46	24
■ Lower	28	24	28	10
■ Lowest	18	24	25	12