

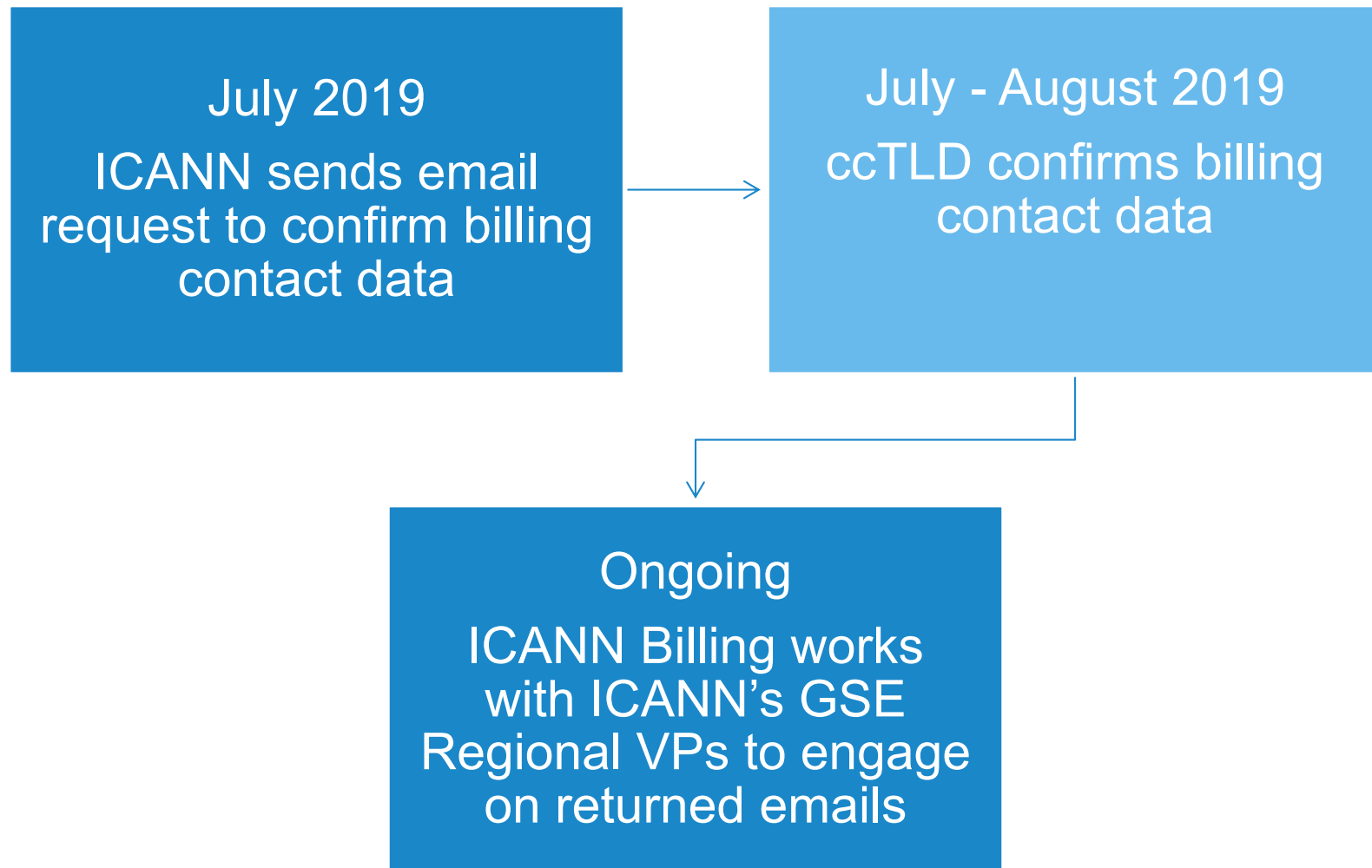
ICANN Finance Presentation ccTLD Billing Process

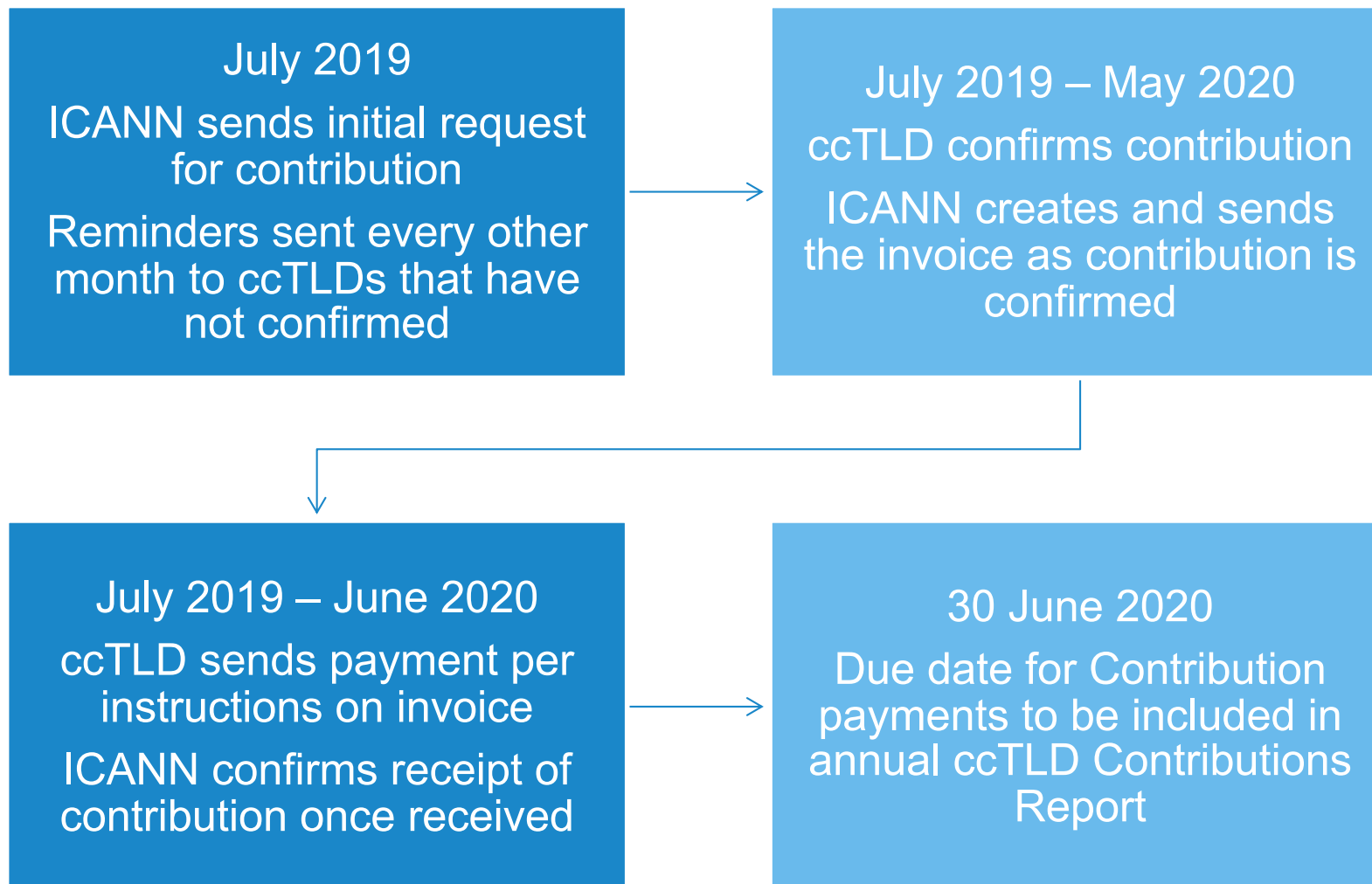


ICANN 65
26 June 2019

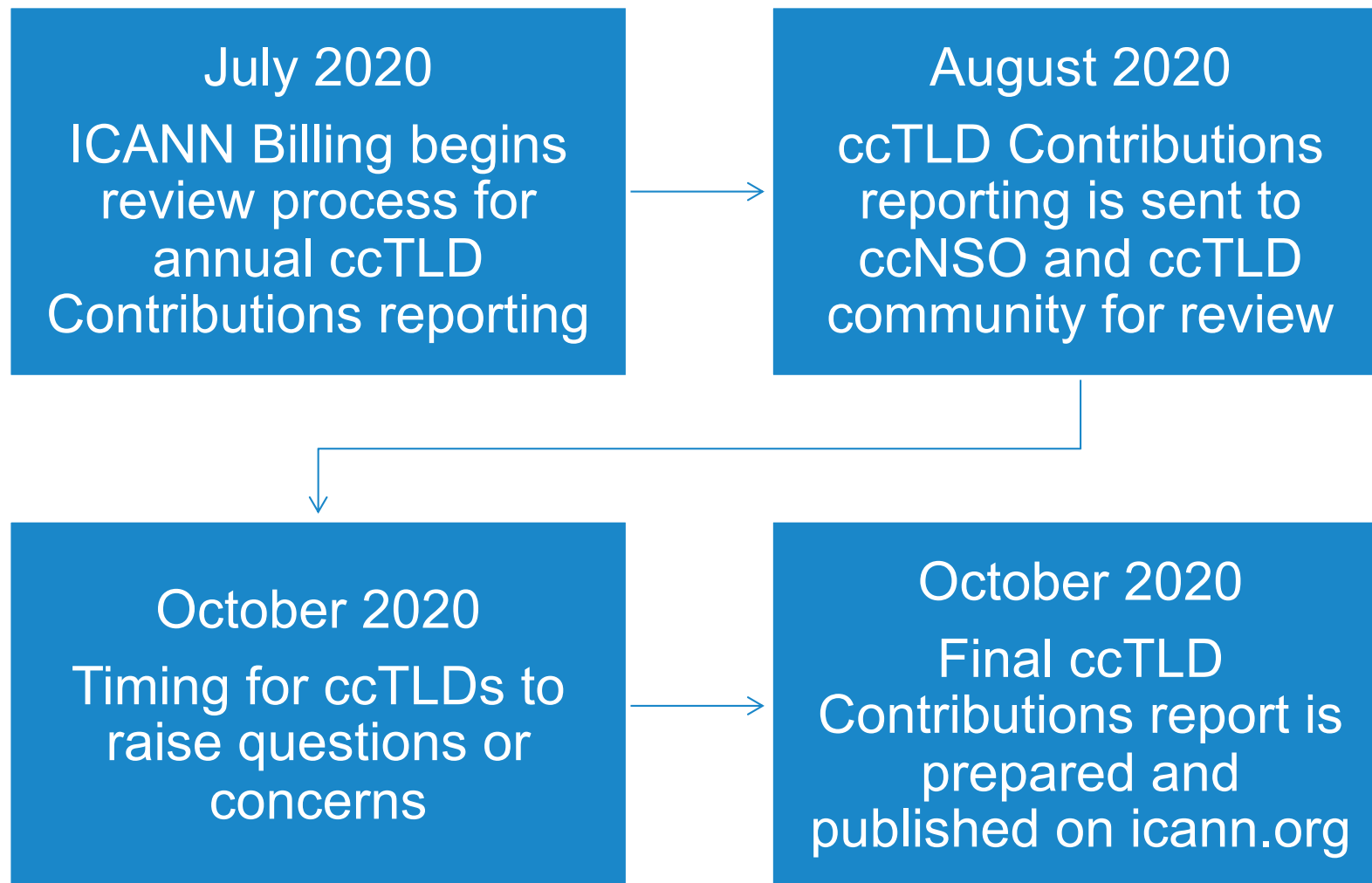
Agenda

- ◉ Introduction
- ◉ Invoicing Procedure
- ◉ FAQ's
- ◉ Next Steps & Q&A





ccTLD Contributions Reporting – FY2019-2020



Billing Frequently Asked Questions (FAQs)

- FAQs have been prepared to cover most common billing questions
- This FAQs will be posted to icann.org and revised annually
- Sample FAQs:
 - How to contact the ICANN billing team to change the ccTLDs billing contacts
 - How to make payments to ICANN org
 - The invoicing and reporting timelines
 - Answers to other frequently asked questions.

Next Steps and Timing

- ⦿ Review and receive feedback on the FAQs by mid July
- ⦿ Publication of FAQs by end of July on icann.org website and a link on CCNSO website

Q&A & Thank You

ICANN Billing Contact Email

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○ Billing Team Members:

- **Cecibel Izaguirre**, Manager, Billing and Accounts Receivable
 - **Daniel Stephens**, Billing, Accounts Receivable and Collections Specialist
 - **Sandra Espinoza**, Billing, Accounts Receivable and Collections Specialist
- **Becky Nash**, VP Finance

Thank you