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MONTREAL – At-Large Regional Leaders Meeting  
Saturday, November 2, 2019 – 17:00 to 18:30 EDT  
ICANN66 | Montréal, Canada

EDUARDO DIAZ: Hello, we want to start please.

RECORDED VOICE: This meeting is being recorded.

EDUARDO DIAZ: We are going to start please. Good afternoon to everyone. My name is Eduardo Diaz. I am the NARALO Chair and since this meeting is in the North American Region, we have turns, every region. We have the Chair of the region leading this team, I mean this meeting, which is the At-Large Regional Leadership Meeting. I hope you all have the Agenda somewhere. It is in the Wiki. And the first thing is let me give you an idea of what we're going to cover today.

We're going to have a little introduction of ourselves. The other Chairs are here and the GSE VPs are here, and we are going to talk about a translation tool that has been used by LACRALO, I believe. And we're going to talk about the At-Large Policy Platform which I think some of you did already see that but we're going to see it again. I think it's a great thing. And we're going to mention and go over the newsletters for the different regions, see if we can talk about that a little bit and see if we can join in trying to do something quarterly and have all the RALOs

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do newsletters. And we're going to talk about Post-ATLAS III Activities, that Maureen's going to tell us what's going to happen after ATLAS III. And some information about the coming up General Assemblies for each RALO.

So, why don't we go around the table and... Well, first of all, there are people here that are incoming and people that are outgoing, into the different positions in the ALAC. So, who is leaving ALAC in this meeting? There are four of you, five. And who is incoming? So, do you want to introduce yourself to the group? Even though some of you are known, but please. Just incoming. Can you hear me? Incoming.

SYLVIA HERLEIN LEITE: Si. I am going to speak in Spanish.

EDUARDO DIAZ: Yes, okay.

SYLVIA HERLEIN LEITE: We have an issue here. Good afternoon. I am Sylvia Herlein Leite. I am from Internauta Brasil. I am an old acquaintance because I've been the Secretary for the Region. I also participate representing LACRALO and the NomCom and I've also been an ALAC Member in 2009. I am really happy to be back again to be an ALAC Member once again and to participate again in the region. So, thank you very much for welcoming me.

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EDUARDO DIAZ: Natalia, right? No? No. Oh. ALAC.

SEBASTIEN BACHOLLET: She's not ALAC. You asked for ALAC new members.

EDUARDO DIAZ: Oh, I'm sorry. I'm sorry. The ALAC Member. You, please. Yes, that's right.

MATTHIAS HUDOBNIK: Hello everybody. Matthias Hudobnik speaking. I'm the new incoming ALAC Member for Sébastien Bachollet. I'm originally from Austria. I joined ICANN as a NextGen in Copenhagen and then I was a NextGen Ambassador in Abu Dhabi. Then I was a Fellow in Barcelona. And, yeah, did also the Euro-SSIG Summer School and got deeper and deeper involved after 2017 and then I got nominated for the ALAC Position. Thank you.

EDUARDO DIAZ: Welcome to the group. And Jonathan, you're incoming now, right? In ALAC?

JONATHAN ZUCK: Yes, I am. It's more like incoming, but yes, I was just elected to the ALAC by NARALO to be the NARALO Representative, so I'm very excited.

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EDUARDO DIAZ: Did I miss anyone? No? Anyhow, I want the Chairs of the different RALOs to introduce themselves, so we know who we are. I introduced myself at the beginning from the NARALO. Yes? Sébastien, please? He's the Chair. Olivier.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Eduardo. Olivier Crépin-Leblond, outgoing RALO Chair and Sébastien will be the incoming.

EDUARDO DIAZ: Sébastien is incoming.

SEBASTIEN BACHOLLET: Sébastien Bachollet. [inaudible] member and incoming EURALO Chair. I just want to say one thing here is that it's not my goal to go from one place to another, but we discussed with Olivier and my goal was to help the two new people, the young people who are coming, one as a Secretariat who is Natalia, and one as an ALAC Member, Matthias, to help them to grow and take more position in this organization. Thank you.

JUDITH HELLERSTEIN: Hi, I'm Judith Hellerstein. I'm incoming Secretariat. I had been on this role several years ago but now I'm coming back after several years off. So, looking forward to working with you guys again.

EDUARDO DIAZ: Okay, go ahead.

SATISH BABU: This is Satish Babu. I am the Chair of APRALO and there is no change this year, so I continue.

EDUARDO DIAZ: And we're missing one, right? Okay.

SERGIO SALINAS PORTO: I'm Sergio Salinas for the record. I am going to speak Spanish. In my region, there have been elections and I have been re-elected to be the President as Harold Arcos, who is following up, who is participating remotely. [inaudible].

EDUARDO DIAZ: Mohamed is not here, right? Anyhow, Seun, if you wanted to?

SEUN OJEDEJI: Yes, this is Seun Ojedeji, incoming AFRALO Chair and an outgoing ALAC Member. Mohamed El Bashir is the current AFRALO Chair and should be on his way to this room. Thank you.

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EDUARDO DIAZ: Thank you. So, here we have the GSEs from the different regions. They want to introduce themselves. We have Ricardo, I mean, Rodrigo. I'm sorry. I don't know the name. Chris. Okay, I'm going to let them introduce themselves. Yes, what? Natalia?

NATALIA FILINA: Yes, Natalia Filina for the record. I'm incoming EURALO Secretariat and my story started with email from Roberto Gaetano in which he sent me, "Natalia, thank you very much for your interest to join individual cessation, but no. I am not sure we need you." So, I'm here. I'm happy to start work with you and for us. Thank you.

EDUARDO DIAZ: Thank you so much for everyone. So, why don't we move to our GSEs and different regional VPs of Global Engagement.

BAHER ESMAT: Thank you. Hi everyone. I'm Baher Esmat. I'm part of Global Stakeholder Engagement and I'm looking after the Middle East Region.

RODRIGO DE LA PARRA: Hello, my name is Rodrigo de la Parra and I am ICANN Vice President of Latin America and the Caribbean.

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JIA-RONG LOW: Hello, my name is Jia-Rong Low. I am the Vice President for Asia and also the Managing Director for the Asia-Pacific Office.

CHRISTOPHER MONDINI: Hello, and welcome to North America. I'm Chris Mondini, Vice President Stakeholder Engagement for North America.

NATALIA MOCHU: Hello, my name is Natalia Mochu. I am with the Global Stakeholder Engagement Team working with Eastern Europe and Central Asia and part of the countries that I work with are in EURALO and second part of my countries are in APRALO so I'm happy to work with both RALOs in my capacity. Thank you.

SAVENACA VOCEA: Hello, my name is Saven Vocea. I'm the RVP for Oceania Region. This is all the Pacific Islands and Australia, New Zealand. I think at last count there was about 10 ALSes in that subregion that belongs to APAC.

EDUARDO DIAZ: Ok, so why don't we do something. Oh, I'm sorry. Go ahead.

PIERRE DANDJINO: Hello, Pierre Dandjinou, Regional Vice President for Stakeholder Group of Stakeholder Engagement, in charge of Africa.

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EDUARDO DIAZ: Okay, so why don't you move this way? No space? There's space here. One more over here. Okay, let's do something very quickly. And all the VPs here that we have in this room, can you tell us a little bit about what you have been doing in your regions, so we know from all the regions what things are being done. Oh.

PATRICK JONES: Hi, Patrick Jones, Global Stakeholder Engagement Team, and I'm temporarily assisting with the European Region.

EDUARDO DIAZ: Okay. So, why don't we start.

BAHER ESMAT: Okay, so for the Middle East, Middle East is like a subregion. It falls under two big regions, Asia-Pacific and Africa. And we have a, I mean, long time ago, Community have developed a regional strategy for engagement, ICANN engagement in the Middle East. And this strategy has been reviewed every three or four years depending on the term of the strategy. And part of the strategy is engagement with civil society Academia, but also At-Large Structures.

So, we do reach out to At-Large Structure Members to ensure that their input is taken into consideration when the strategy is being developed. And then in implementing the strategy, we also work closely with the

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ALSes to ensure that their needs for capacity development or other activities are also reflected. And whenever we do any outreach or engagement visit to one of the countries in the region, we also make sure that we get in touch with the At-Large Structure in the country, if any, beforehand to see if anything we could do to help while we're there.

Just most recently, I think it was in last month, we were in Bahrain for some GAC Capacity Building Workshop, but we reached out to Ali AlMeshal, who's a part of the ISOC Bahrain Chapter, and we did a couple of activities with Ali while we were there in Bahrain. So, this is just very quickly what we do with ALSes in the Middle East. Thank you.

RODRIGO DE LA PARRA:

Thank you, Eduardo. And if you don't mind, I will do this in Spanish so if you want to wear your headsets, please. Rodrigo de la Parra speaking. Just as Baher is doing for Middle East, in the Caribbean, we also have a strategy, a regional one, which is implemented, and which has been designed by the community. We have what we call the Council and this Council is made up by the different Stakeholders Group that are part of ICANN.

And we have two Representatives of LACRALO who participate in the design and execution of several of the projects underway that are part of our general strategy, which go from doing engagement and outreach to improve the participation of people from the Latin America and the

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Caribbean. [inaudible] approaches that are more operational or that are related to Capacity Building.

We have one project which is focused on supported exchanges between ccTLDs so that they learn the best practices from one another. Some of them to need to learn about the interface with the Registrars. They share or they work with those who have more expertise. They also learn about DNSSEC. We have also been working on Capacity Building for the development of policies.

We believe there is a big gap within our region regarding participation, significant and important participation in PDPs, ICANN's PDPs, and together with LACRALO, we carry out webinars that help us to share information. Experts from the communities and from ICANN help us to understand the issues and projects. It's also worthwhile remarking that we have a new Global Strategic Plan for ICANN and this will call for an alignment, we have to align our global, we have to align the Regional Strategic Plan with the Global Strategic Plan of ICANN. We are going to do this in our Latin American and Caribbean space in Montreal and we will start working together with our Council, the MultiStakeholder Council, the regional one, so as to address, amend, and change some projects as necessary.

When we carry out projects in the regions, we work with the ALSes from the region together with other groups. The GAC Representatives, the ccTLD people, so together we have carried out very important meetings and events, which are also part of our strategy. In our region, where we have already started organizing the Cancun Meeting, you know, in

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March we will be going to Cancun which is in Mexico, and we want to have a large amount of countries from our region shared at that meeting.

EDUARDO DIAZ: Ricardo, your hands.

JIA-RONG LOW: Thank you, Eduardo. My name is Jia-Rong. So, with APRALO, I was going to say that I think we need a lot more time, but Heidi told me it must be at 50 thousand feet level as well, so I'll just keep it very brief. So, at the start of each year, we work very closely with APRALO to work on the Outreach Strategic Plan. So based on that plan, we would have a very clear idea of what are the key activities.

So, within this last financial year, we've done quite a fair bit. For example, at the Kobe Meeting in March, we worked very closely with Ali and Lianna to help to mentor some of the students who were from Japan to participate in the Kobe Meeting. And leveraging on that, we are also planning to do something similar, hopefully, for the Kuala Lumpur Meeting that's coming to the region in June next year.

Besides that, we had planned for a couple of specific visits to countries to look at inviting potential ALSes to join the ALAC Structure. So, we had Satish visit Vietnam earlier and also just last month, we had planned for Lianna to go to Myanmar but unfortunately because of some logistical issues on the Myanmar side, they took a while to get themselves

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organized and that resulted in some Visa issues so we have to postpone that, but for these plans we continue to think that these are very effective so we will try to do that going forward. So, this year, we will at least plan a couple of these visits happening where there are gaps in ALS Structures.

We continue to partner very strongly in some other programs. One example is the Asia-Pacific Internet Governance Academy, APIGA, you might have heard of it. So, we do this every year in Seoul in Korea and the key highlight for this program is one in four of the alumni continue on in the Internet Governance space. So, they go onto join the ITF, not just as Fellows but they actually participate actively by drafting IFCs.

We also have participants, alumni, who go to APNIC, as well as alumni that come to ICANN, you have seen some of them who are Fellows, a couple of them have also joined the PDP Working Groups. We are very proud of this program and Satish is very closely involved with us and the program and we hope to continue to be able to work with APRALO Leadership as well as the At-Large Structures to take this academy forward. So, these are some of the few high-level areas that we work on together. Thank you.

EDUARDO DIAZ:

Thank you. Yeah, Chris?

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CHRISTOPHER MONDINI: Hi, thanks. Chris Mondini speaking. Thanks for the opportunity. Like my colleagues here, and actually at the instigation of one of my NARALO colleagues, we in North America undertook a MultiStakeholder development for an engagement plan. So, At-Large was very well represented in that group. And it came up with really three strategic goals for the current fiscal year and we will need to renew that process for the next fiscal year.

And as Rodrigo says, we'll be, in a way, greatly aided because now there's an ICANN Five Year Strategic Plan with very clear objectives and outcomes, so we'll actually have sort of a framework to do the next round. We released a report on some of the things that we were measuring in terms of uptake in materials and people joining Working Groups and attendance at events that we worked on jointly.

Specifically, with NARALO, in addition to our own North American Newsletter, we also were very delighted to participate regularly by donating, giving content to the NARALO Newsletter. We partner with ALSes across the region to do readout events after an ICANN Meeting to let local community people who may have only followed remotely or may not have had the opportunity to travel to feel a little bit of community where they live, and that's been really very much ALS led. We're delighted to partner on that.

The North America School of Internet Governance, of course, very enthusiastic group of well-attended people who, along the lines of what Jia-Rong was saying, was much more interactive than in the previous iteration, so hopefully helps the participants have a stronger feel in

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voice for what they're working on. And then one area where we still struggle a little bit is the academic engagement, because I know that there are many people across NARALO and At-Large in North America that have very strong ties there, and we have some ties and we do some outreach ourselves and we have a plan now that we want to bring to you as part of the development of an engagement plan to see where we can work together. That's lagged a little bit, but I think for the next iteration of an engagement plan, we'll be able to do much better. Thanks.

EDUARDO DIAZ:

Natalia?

NATALIA MOCHU:

Thank you. And, as I mentioned, there are two RALOs that the countries from the region I engaged with. As for the EURALO, we had some newcomers joining [inaudible] from Russia specifically. And it's still a lot to be done to raise awareness about the EURALO itself but also about the ALAC and bring more people onboard.

And in this trend, we exchange with EURALO, some of the events that are the main events in the region and we welcome EURALO Representatives coming over in the region to speak more about the purpose and are going to raise awareness of why it's important to join. But also, we are happy to see Natalia coming as the, stepping up as the Secretariat in EURALO, and I think this will drive more clear understanding of this regional structure in the region.

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As for the APRALO, again here we have several very active members from Armenia, for instance Lianna is the Vice Chair of APRALO. And my easy job here is just to support her and her activities as far as we can go. A good event that we had the last, well, this year actually, was the APriGF that was help in Russia in June and that was mostly driven by the APOC colleagues, but we were happy to join and bring our view, our side of the region, to join this event and actually kind of exchange and see what we have in common with the AP Region.

We're now starting to look through the Strategic Plan, ICANN Strategic Plan for next five years, and indeed there is much more of the engagement, of the outreach in the first place and then engagement to do with the potential Community Members from the countries who might be interested to join, so this is something that we started to discuss with EURALO and with APRALO with our people on the ground who might be influencers or showing the best case if they are experienced of becoming part of this RALO.

And again, my job would be to support as much possible those active members who are willing to join and contribute. I'm looking forward to a more extended corporation in frames of the next five years within this Strategic Plan that we are having. So, that would be it for our region.

EDUARDO DIAZ:

Thank you. Question?

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LIANNA GALSTYAN:

Not a question but just to add to what Natalia was saying, that it's my great pleasure and honor that we hosted last month the DNS Forum, the Regional Senior DNS Forum in Armenia. And that was really great that we could have onboard Göran Marby visiting this forum and also we had Board Members and the CTO, David Conrad, was also there.

So that now is an Engagement and Outreach Plan that was really very important for the local community to see all these people and ICANN coming to the country. I mean, that was for us fantastic opportunity representing the ICANN activity and what we're doing for the local community. And it's not only the Armenia but also the regional. So, all these countries, the Russia, Ukraine, Belarus, those people who do not usually come for the ICANN Meeting, but they had this opportunity to come to our country and see what ICANN is doing and what we're doing on a policy level, on technical, and different stuff. So, thank you for this opportunity and that's a great pleasure working with both, actually, with Natalia for that region and with Göran as an APRALO. So, thank you for that.

EDUARDO DIAZ:

Thank you, Lianna. Save?

SAVENACA VOCEA:

This is Save speaking. I will just talk about what's happening in the Oceania Region, but first of all let me just say how thankful I am that I have a colleague like Jia-Rong who handles a lot of coordination as well as the APRALO stuff. But, I'm the "p" in that APRALO, in the Pacific, so

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we have a number of ALSes in the region that are quite active, they have been in ICANN for quite a while, a long time. So, we understand that for them, they can hold their own in these forums.

But one of the things that I've been working in the region, really, is to make sure that current ALSes that are there, they are able to reach out to me if they need. If there's requests coming to me, I'll respond to them. So, some of the previous activities that we've done is like capacity development, especially in one of those countries where they need more technical training. We have facilitated that for them a number of times.

One of the things that I've also seen is there has been some interest in building up local IGF Initiatives. They've reached out to us as well to help support them in terms of funding so some of this funding have been given to some of these local initiatives. Like Baher, when I do travel around the region I make sure that I'll contact those ALSes if they exist, like I'll have a contact in there and then we can have some bilateral one on one. But I think the most important thing is that they know we are there and how we can engage with each other.

EDUARDO DIAZ:

Thank you. Pierre?

PIERRE DANDJINO:

Thank you. Well, as far as Africa is concerned, the framework within which we actually work is the Africa Strategy, what you call the ICANN

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Africa Strategy. We also have a few set programs and projects. And the most of it is about Capacity Building in the DNS and a few other things, actually.

In terms of our relationship with AFRALO, I mean, so far I think this is a good relationship in terms of collaboration or partnering on a few projects. But more specifically, I would like to highlight the participation, for instance, of our team in the call, in AFRALO Calls, that's exactly where we make sure that we pass over the information about how we are progressing on our strategy, but also where we could discuss if there are any questions or any requests from AFRALO. One of my team is specifically dedicated to that one and it's [inaudible], he's in this room right now.

But also, I will say, AFRALO definitely help us out in terms of outreaching to the larger audience in Africa, and I always say that is important to us because we are only three covering Africa, which is 54 countries, of course, if you accept North Africa, as my colleague, Baher, sits on that but still, it's a large ground to cover here in Africa. So, definitely, of course, for us it's important that we work closely with AFRALO with the ALSes.

As you said that, we always, you know, expect that to have much more pronounced engagement with our ALSes because we would like to count on them on a few things. I always say, for instance, when engaging with governments, for instance, it's important for us to really see them because most of the time, you want to be sort of informing the government people on a few issues, but we know that ALSes, and

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AFRALO, for instance, they know some of those issues and it's important that they really help you spread the word in the governments so that they really understand what is being done. Of course, our colleague from the GE Department, [inaudible] but locally I really believe that we should really count on you guys.

But, of course, ALS has also been associated with the three reviews that we had on our strategy. They've been invited to make sure that we have the strategy in place and up to date. And, of course, ALSes were to be invited to the kind of revamped working strategy, that Working Group, we want to establish on this strategy because we, as of first day, you'll be hearing about this one. We now need to align our African Strategy with the corporate new five year strategy, and also develop an operation plan. Of course, AFRALO will be associated in all of this.

So, yeah, definitely that's what I would like to say. One thing we haven't really done much, and I would like us to maybe do better is that when we go to countries, when we visit countries that we have our events, we should be doing more, at least informing, keeping the ALSes informed and having sort of bilaterals with them that I think we should be doing. And I have to admit that we haven't been good at that so far. But that's what I wanted to share. Thank you.

EDUARDO DIAZ:

Hello, Patrick.

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PATRICK JONES: I don't really have much more to add than what my colleagues have already discussed, other than to provide a welcome to Natalia for coming in as the EURALO Secretariat. And for [inaudible] back the time, because the time is limited and hopefully there will be some questions, as there is right here.

EDUARDO DIAZ: Okay, so are there any questions for the... Yes?

SATISH BABU: Thanks, Ed. This is Satish from APRALO. Not really a question but a suggestion and a couple of comments. First is that APRALO is rather unique because we work with four GSC VPs. It is somewhat unusual. And we have excellent relationships with everybody. And although we have some challenges in the Pacific, I believe that the ALAC Chair herself is around the Pacific. So, if she can be the ALAC Chair, I don't think there are any challenges in that sense.

However, we have a suggestion for Central Asia. Currently we have a little bit of a communication gap there. We don't seem to have any feet on the ground as far as the Central Asian [inaudible]. So, perhaps this is something that we can talk about as we go forward. And also, in addition to what Jia-Rong mentioned, there are also several other activities that we are collaborating. For instance, the DNS Forums that Lianna just mentioned, the Middle East, the six Schools of Internet Governance, it's an important Capacity Building initiative which is happening in several parts. And in a couple of weeks' time, we have the

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India School where it is being inaugurated by the ICANN Board Chair. And Göran has sent a Staff Member there on this part, which is very much appreciated. So, just to clarify that that we have extensive kind of linkages, and we hope to deepening this engagement as we go forward. Thank you.

EDUARDO DIAZ: Thank you. I do have a question for all of you. Do you know that... Okay, Sébastien, go ahead? I will hold my question for the end.

SEBASTIEN BACHOLLET: Thank you very much. Sébastien Bachollet. I will speak in French. In the Session before this one, they mentioned that there was only three countries lacking in the GAC to have all the countries of the world. I don't know if it's only three countries or ten countries, but the question is we have to highlight the fact that for some years, there is an objective that we didn't reach and that is to say there is only one structure of users, members of one RALO in each country of the world. It's important to have this idea to work in all the world because if we don't have it, it means that there are some people, some ideas, or some cultures, that will not come to work with us. It is important to have more and more people, but it is better to have a good diversity in our participation and in this area we need your help please.

EDUARDO DIAZ: Rodrigo.

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**RODRIGO DE LA PARRA:** I may talk a little bit about our vision about the Latin American Region. Even though there is substantial emphasis on promoting participation of the regional governments in that, we have identified where we have mapped the current participation in a snapshot of a current participation of different Stakeholder Groups in ICANN in Latin America. Not only governments, but technical communities, civil society, Registries, Registrants, private sector, etcetera. And that gives us the current snapshot.

Obviously, you can see there are participation gaps there. We're still lacking participation of many sectors within the ICANN and that helps us focus our work, our meetings, outreach activities, engagement activities, on this. We have to resort to the Fellows and use all the ICANN tools, not only as Staff but Community tools, to fill those gaps. So, obviously, there is a concern about that, not only at the government level. We're close. If not two or three, but four in Latin America and Caribbean Region, we're still missing. But we are aware of the fact that we still need to get to many countries so that they will have a good ALS participation.

**SEBASTIEN BACHOLLET:** Thank you. I was not talking about governments but end users. That's the heart of what we do. They have to be at the core of what we do. We need representatives of end users in every country of the world. That's

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different from civil society. End users are end users. That's different from civil society. Thank you.

EDUARDO DIAZ:

I have a question. Well, not a question but a suggestion. I don't know how many of you know that all the RALOs have regular monthly calls, where people get in there and we talk issues and we talk about each different region. If you're not doing it regularly, I encourage all of you to join these calls just to hear what the issues of the regions are at an end user level. It's very helpful and this is a good exchange. It only happens one month, so if you're not doing it, I encourage you to do it, and if you cannot do it, send in a rep so they can bring you back the information. Thank you.

So, I want to thank all of you for giving us such good information. If you want to stay, please do so. If you have something else to do, see you later. Thanks to you. So, let's move to the next item here. We have the Director of Community Collaboration Solutions Delivery, Mark Segall. You're going to talk about some kind of tool that translates? Translation for LACRALO, that means from Spanish to English and vice versa. Oh, okay. And French? Okay, go ahead. Thank you.

MARK SEGALL:

It's Mark everybody, and good to see familiar faces and new faces alike. I promise this will only be 74 slides. Go ahead to the next slide, thanks. So, it's basically an update on what's been going on with this what we call Transbot, which is essentially a machine translated, provides

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machine translation of email between LACRALO, the LAC discussed English and Spanish list. Go ahead, next slide. I'll probably breeze through a couple of these. I know we're short on time and I want to make sure that I'm being respectful of it, so if we can go to the first one. And yeah, thanks.

So, again, it's real brief about what it's doing. It's essentially trying to allow native Spanish speakers and native English speakers the ability to collaborate via email as if they're conversing in their native language, but not realize that there's a translation going on between. For now, it's been primarily focused on LACRALO. If we can go to the next slide, please.

Here's an example of what you might see if an English email, for example, was sent. You'll see a couple of features being highlighted here. One is that you've got this Do Not Translate tag, DNT, that allows you to send a message and maintain, do not translate it. And then on the other side, you can see that the Spanish message has received a header that says it's been translated, so it kind of gives you that fair warning that this is as good as the Google Translate service is going to be providing. And then you see that that one sentence was not translated and the other was. Okay, next.

So, basically, it's been on a long journey. It's been almost ten years that this service has been around. And the main takeaway from this slide is that we needed to revisit the service. It was written more as a script than an actual professional service and it caused us a bunch of problems. Namely, what we're facing right now is that we have some issues where

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there's gaps where somebody else sends something in English and it never shows up on the Spanish list and then all of a sudden... And vice versa. So, you can get somebody on the other side saying, "I don't know what's going on here. What's this message replying to?" So, that forced us to take a look at it from another direction and say it's time to refactor it. So, next slide please.

So, the team's been... We engaged a third party service a couple months ago, a third party developer, to convert this to Java, and basically rewrite it from the ground up because it was really lacking some foundational functions, first being a continuous integration, continuous delivery. I won't get into that, it's one of those technical things. But, more importantly, is the logging. When we were trying to troubleshoot issues, it was very painful, and we didn't really have resources to maintain this service because it was written in a language that was not part of our skillset. So, the lack of logging, the lack of the skillset, caused a lot of delays and obviously some frustration for the end users because this tool has a lot of promise for providing that collaboration.

We also have heard over the years how we want to be able to... I know AFRALO in particular has raised the desire to see this being used on their list, and not just expanding another list but expanding additional languages, so we wanted to keep that in mind as well because the original script that was written was very specific to LACRALO, very hard coded. So, we've built this new release that's going to include some additional functionality, or configurable functionality for scaling it.

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And then we had some minor features and fixes that we noticed that when we introduced the Do Not Translate tag it was case sensitive, so if you didn't have it in all caps, it wasn't going to acknowledge it. We also had format issues, like organization, if it's spelled in the European English format would come across in that fun way you see there. And then also, part of the gaps we were facing is that if a message failed translation for whatever reason, the sender would receive a response saying, "Hey, this failed to translate." But it was on the sender to have to send a message to this other list to make the changes and resend it for it to go across. So, we made a change so that if it fails translation, it's still going to send that message to that other list, just untranslated, that way you don't have the gaps between, and, of course, the sender can make changes and resend if they need to but at least you don't have those gaps. So, next slide please.

Next steps. So, we've completed principle development on this latest release. What we'd like to do is bring in anybody in the Community who is willing to test. Starting on the week of the 11<sup>th</sup>, we'll have the, many of you may be familiar with the new Transbot mailing list that we used for testing in the past. The plan is over the next week we're going to open that up with the new service, then allow two weeks for some testing, give the Development Team some time for remediating any kind of issues that are found, and then planning for the week of December 9<sup>th</sup> to launch this because we know that...

And it's a short timeline but it's purposely because we know that there's been some challenges that the LACRALO has been facing with those lost emails and the sooner we can get that out there, the better. Our biggest

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concern with getting it out there right now is just making sure that we haven't reintroduced any regression. So, that's where we really appreciate the Community's help because you get all kinds of little nuisances that can come up here. So, with that, that's basically my update on it. Any questions there might be?

EDUARDO DIAZ: Thank you, Mark. I have a question from Sergio and Ricardo Holmquist. Sergio?

SERGIO SALINAS PORTO: Thank you, Eduardo. This is Sergio Salinas, for the record. Mark, dear Mark, you have just given us or shared with us great news. First of all, we are using a multiplatform language such as Java to develop this. Number two, you have engaged a programmer. I hope we will get better results than in the past. In the past, it was really difficult for us. You know all of our history, you have seen the mails and you know how we got mad, how the Spanish speakers got mad with the English speakers and that whenever someone doesn't learn something, we are talking about different things. And well, how might we help you to reach good results with this process? This is my question. Thank you very much. [inaudible] Ricardo.

MARK SEGALL: I'm happy to get a positive response. Definitely that new Transbot, especially for the LACRALO Members, being able to run some of their

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emails that they may send to LAC Discuss, if they send it to that new Transbot just for some testing to see if they're getting better results from their testing. We've actually, throughout our internal testing, have been using some live emails from LAC Discuss in an internal mailing list structure, and so far, we've been happy with the results we've seen but you got to keep running it through the paces to make sure that they don't have any other surprises that come up.

EDUARDO DIAZ:

Ricardo, please.

RICARDO HOLMQUIST:

Ricardo speaking. As all of you are wearing your headphones, this is Ricardo Holmquist. I have two suggestions. One, for those of us who speak some English and speak Spanish, it is difficult to be part of a list where we only get emails in our mother tongue. I would like to receive the English emails in English and the Spanish emails in Spanish. Either I join both lists or I receive all emails twice and having more emails in my inbox is not fun. And I expect that that at some point in time we may be able to choose. I only want to receive the original email. I would like to get that choice. Today I choose English, Spanish, or both.

Number two, and I've been speaking about this with the [inaudible] Taskforce for some time, well, I believe that what we use there is not in the programming language. That might be improved. So, it's up to us, the users, who don't know how to use it. I believe, I am quite an educated person, I know how to write. However, whenever I send an

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email, I get an answer, “Your email could not be translated for a reason nobody understands.” And I always end up sending that email to Jeff so that he will tell me what this means, but the issue is always that I don't know how to write, how to draft something that can be translated, and nobody has told me how to write my emails.

I’m sharing this as a user because I believe first, users should learn how to use the tool. We have never taught how to do so and when we get the mistake statement, we should be able to go to a page with the most common mistakes to find out what we have done. But I should get a message saying, “Your text is over three words long”, when the email just says, “Hello, how are you?”, and this is not three thousand words. Eduardo Diaz, [inaudible].

SATISH BABU:

[inaudible] record. I think this is an excellent development and there has been considerable progress. My first question is what is the kind of back end engine that does the actual translations, because that will give us an idea whether we can spread it to other languages, not just French and Spanish. The second comment is that the problems that Ricardo have just mentioned is a consequence of the fact that this is single side translation. If you had [inaudible] translation, these problems wouldn't arise. And there are many tools, like in Android, it has something called Tap to Translate. You chunk a block of text and just tap, and it translates. So, that would avoid the kind of problems that he just described.

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The third point is I'm not sure if you plan to release this code, the script, as some kind of open source contribution back to the Community because as an organization, ICANN has been using a lot of open source tools, and perhaps this is one thing that we can give back to those people who are running mail web based mailing lists that they can tack it on and use it for their own context. Thank you.

EDUARDO DIAZ: Mark, do you want to respond to that?

MARK SEGALL: Yeah, so one of the positive things we've seen so far with the Task Team is exactly what was just raised. I know that one example of a failure point we'd get in the past was if you didn't have a space between period and the next sentence, and we specifically tried that in Google, we're using Google Translate for the back end engine, and we would run it through and it was actually showing, actually give you the response with a space after the period so it was not only capturing it but it was fixing it.

And I think, I'm hopeful, that a lot of the problems that we faced with this current edition is the script that's driving it, and not necessarily that whatever's being run in the back end, because Google Translate just keeps getting better with every passing year, so I'm encouraged by what I've seen with our internal testing so far and that's why I'm really excited to hear what comes back from the LACRALO testing.

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And as for open source, I like the idea. I need to talk with our Director, Senior Director of Software Engineering. We are actually doing that for the recently developed ICANN Look Up, so we're starting to set a process for how we would open source tools, but I'll need to talk and see if there's any kind of considerations.

EDUARDO DIAZ: Okay, Seun.

SEUN OJEDEJI: Yeah, thank you, this is Seun for the record. Two questions. One of them is related to what Satish was asking. Is there, because you mentioned that this new thing is happening because there is a funding for it, you've got a budget for it, so because it has been done by a third party now, it means that when the budget is exhausted, it means that it's probably good to be a sustainability issue.

So, internally, do you have the capacity? Is ICANN Staff considering the sustainability of this when the budget for this project ends? Because I think the code, we continue to need to be continued to be developed, and there definitely would have to be improvements, and if it is not open sourced in code, it means that there has to be an internal capacity to actually continue development of the code. So, do you have that in mind? Secondly, this code, is it tied to language specificities? That is, if we happen to want to use it in AFRALO, will it be easy for you to just get us running once we finish this initial test with LACRALO? That is the second question. Thanks.

MARK SEGALL:

Seun, I was expecting you to be the one to ask about AFRALO. Yeah, the first question, we definitely take that into consideration. I think we historically have been burned too many times when you send something out for third party and then you don't have an operational plan for that, and it was the main reason we took this on. The budget really came out of one Göran's goals to achieve platform consolidation wherever possible. And this was one of those one's we saw was a low hanging fruit. There was written, it was relatively cheap to convert it to Java, and we have the Java skillset in house. Of course, it's going to be subject to prioritization like anything else, but we at least have that skillset in house so that we can continue to maintain.

And then as for AFRALO, that was exactly one of the things we wanted to keep in mind as we restructured the content, or the service, was to make sure that it was something we can relatively easily move to new, more languages, and more lists, mailing lists. So, I don't, we don't have a timeline on it, but we all expect it to be a small, t-shirt sized in it, and a small effort for us to incorporate it for another mailing list or additional languages.

EDUARDO DIAZ:

So, we're going to take the last question and that one comes from Harold, I forget his last name, from Venezuela, Arcos. I forgot. So, can somebody read the question please? Thank you.

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HAROLD ARCOS: From Harold Arcos, thanks in advance for good news. Please let us know about where the translation is made, where is host of that service, Cloud or ICANN servers?

MARK SEGALL: So, the service is really just a member of the LAC Discuss or whatever mailing list it's going to be translating for. It's kind of a bot. It's in there, it's looking for a new email, the new email comes in, then it takes it, sends it to Google Translate for processing using the Google Translate API, and then sends it to the destination list translated. The whole thing is on PRIM mainly because our mailman servers are on PRIM as well.

EDUARDO DIAZ: Thank you, Mark. With this, I want to stop the taking questions and I want to thank you for the information on this. You know, I wasn't aware of this tool, maybe because I don't use it but thank you for the information. I think it's very good. So, we have only fifteen minutes to... What?

Okay, well, anyhow, we have run out of time so I want to do some, I want to jump a couple, to move the Agenda in a different way, because I think it's important that we go and we talk about now about what some activities are going to happen after ATLAS III, and Maureen can tell us, give us a general idea of what's going to happen after ATLAS III.

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MAUREEN HILYARD:

Of course, there'll be lots happening after ATLAS III involving our ATLAS Ambassadors who are going to result, be a major output from the ATLAS activity. I think the very first thing, as I understand, the Program Committee is developing a survey and that will be an evaluation of the program itself, and that's going to be an important output.

But one of the things that came up today was with the Universal Access, was that we could actually use our ATLAS Ambassadors within their regions to collaborate with local ALSes and individual members to help to get the messages out about Universal Access within their regions.

With regards to the At-Large Review Implementation Plan, which is also, that's probably going to be something that it'll be good to have more people engaged in and involved in finishing the activities off that we've got, and there's a few of the items which still have to have a little bit of finessing to be completed. But of course, the one remaining issue that's currently being worked on by Alan and Cheryl, the ALS Mobilization, and I know that Alan's actually made a call for people to help to develop that document that they've been working on, and I hope that people have responded to that call, which would actually complete what we said we would do within the Implementation Plan.

But moving on from that, there is a lot of work that's going to be carried on. We have got Alp. Is Alp here? Tomorrow, okay. He's coming tomorrow. You'll be able to meet him in person. He started part time on the At-Large Staff, and he's actually working on a sustainable management plan for ALSes and looking at streamlining the application process. I mean, just the way in which ALSes operate within

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our system. So, that's going to be his major project and we're all going to be involved in that, as well.

But, of course, I think one of the key things that will happen after ATLAS, and we'll engage a lot, as many people, we would really love to have sixty members of our ATLAS Team participating in that, in the Working Groups that we develop to create more resources, more appropriate resources, working in with the Capacity Building or the Outreach and Engagement, to develop the resources which are actually going to help to forward the work that our members are doing with regards to policy, which I think is actually quite important. Okay, so I mean, that's just a quick run down on what's going to be done.

EDUARDO DIAZ:

I'm going to take one question. No questions? So, that's very clear. Everybody knows what an Ambassador is, right? Yeah, anyhow. Well, can you tell us? Well paid people. Ambassadors in the country of ATLAS III. Okay, yes. John, please. Thank you.

JOHN LAPRISE:

Thank you. John Laprise for the record. So, speaking of Ambassadors, I want to encourage all the RALO Leadership here to continue working with Universal Acceptance Ambassadors in your region to push out and help them implement Universal Acceptance globally. They called out a couple of RALOs in our meeting earlier today. I would like to see everyone be equally called out by UA Team in terms of being cooperative and advancing the cause of UA, which is a priority item for

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both At-Large, ALAC, and for ICANN Org. So, keep up the good work with UA and if you think you can do some more, than please do. Thank you.

EDUARDO DIAZ:

Thank you, John. And one of things that are going to happen after post-ATLAS III activities is that we're going to continue having other activities. So, Heidi?

HEIDI ULLRICH:

Thank you, and I'll just take one moment. This is Heidi Ullrich. So, again, as Eduardo mentioned, the GAs are very much part of the post-ATLAS work. And, again, there's a five year cycle so we have the Summits one year, and then the next five years, there are five RALOs. So, we tried to have them evenly balanced for everyone's sanity. But you'll see this is what is going to be the schedule.

So, first up, it will be Fiscal Year 21, that starts next July 1<sup>st</sup>. So, there'll be two that year. The first one will be in March 2021, and that's going to be LACRALO in Cancun at the ICANN Meeting. And then followed pretty quickly by the EURALO face-to-face GA, which will be at EuroDIG in June 2021. Then in the next Fiscal Year, we have NARALO, who will be holding their GA at the ICANN72 Meeting in Seattle, and that is October 21.

Then followed in Fiscal Year 23 by two. That will be again, and this has to be a little bit determined still, and that is the AFRALO and the APRALO. And again, those are going to be held at non-ICANN venues, and that will be the AFRALO one will be the African Internet Summit,

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and then the APRALO one will be the Asia-Pacific Regional IGF. So, that is the schedule and again, I believe that Xavier and his team mentioned that this morning, is that we have work to make sure that those two first GAs are in the Fiscal Year 21 budget. Thank you.

EDUARDO DIAZ: Are there any questions about this? Alfredo, and then Sébastien.

ALFREDO CALDERON: This is Alfredo, for the record. I'm glad to hear that, Heidi, because since I've been working with Eduardo in the North American School of Internet Governance, we're planning on having the 2021 NASIG with the ICANN Meeting. So, we can organize something that will really impact the region. Actually, next year I applied for a CROP trip because I'm going to start doing the work in Portland next year to get people engaged for that ICANN Meeting.

EDUARDO DIAZ: Sébastien?

SEBASTIEN BACHOLLET: Thank you. I guess you want to talk about General Assembly finance by ICANN because I hope that we are able to have each year one General Assembly as it is mandatory in our Bylaws. And, my second point is that I hope that we will soon add ATLAS IV and a date for that. Thank you.

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HEIDI ULLRICH: Yeah, so on the first item, on what he’s mentioning is that EURALO, in their Bylaws, they have where they need to hold a GA annually. So, they’ve already planned a meeting, a virtual General Assembly at the 2019 IGF in Berlin. Thank you.

EDUARDO DIAZ: Thank you. So, we’re running out of time. We have a couple of things that we couldn’t get to it. Oh, Sébastien, go ahead.

SEBASTIEN BACHOLLET: Sorry.

EDUARDO DIAZ: It’s okay.

SEBASTIEN BACHOLLET: It’s not the point. The point is that each year, we need to have a General Assembly. It’s not next year or this year, each year. So that means that the title here must be “Sponsored by ICANN.” Because we will have a General Assembly and if you want to have the list of the General Assembly, you need to add one each for at least for EURALO. I don’t know of other RALOs.

HEIDI ULLRICH: Okay, point taken.

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SEBASTIEN BACHOLLET: Thank you.

HEIDI ULLRICH: This is Heidi. Thank you.

EDUARDO DIAZ: Okay, so we're not going to be able to get to the other two points in the Agenda. One was the Policy Platform, which most of you saw, were here, and was attending the previous meeting. Jonathan, you wanted to add to that?

JONATHAN ZUCK: Yeah, not a lot. But, if you go to [cpwg.wiki/platform](http://cpwg.wiki/platform), then you'll be able to see the document of it, you'll be able to see the video, and you'll also be able to comment on it in its current form. So, [cpwg.wiki/platform](http://cpwg.wiki/platform) and you'll be able to see it in all of its forms and make comments on it, so please do.

EDUARDO DIAZ: And I encourage everyone to look at the video, it's very well done in explaining what this platform is all about. I think it's excellent. And Jonathan and Joanna are looking for feedback on this, so please go and visit. And the next item that we're not going to cover today is this thing about the newsletters. We can pick up that in our next regional meeting, okay? So, thank you so much. This meeting has been adjourned. Thank you.

HEIDI ULLRICH: So, if you have nothing else to do right now, please do join the Fellowship Session that's going on right now.

**[END OF TRANSCRIPTION]**