MONTREAL – GAC: Joint Meet with the ICANN Board and GAC and Communique Rev Point Disc
Tuesday, November 5, 2019 – 15:15 to 16:45 EDT
ICANN66 | Montréal, Canada

MANAL ISMAIL, GAC CHAIR: So if you can please start taking your seats.

So good afternoon everyone. And welcome to the Board GAC meeting here in Montreal, and we thank Board members for this opportunity for face-to-face exchange at every ICANN meeting. And thank you also for sharing the topic for discussion with the GAC. We have an hour for this meeting, so we'll be splitting the time between questions from the GAC to the Board, and the Board, Board's questions to the GAC, and the Board has kindly offered to start with the GAC questions to make sure that we give them enough time, and full attendance. So any opening remarks before we get to substance? Or shall I proceed? Maarten, please.

MAARTEN BOTTERMAN: Looking forward to today. Look it's important dialogue for us, and if there is a new way forward we try also to engage in way that is are more conducive to our collaboration. So highly appreciate the topic put forward, let's go into it, and after that, let's look to the topics we brought.

MANAL ISMAIL, GAC CHAIR: Thank you very much, Maarten. So without any further delays we will start with the first topic which is on GDPR and WHOIS matters. And regarding this important community topic GAC members, wish to share with the Board GAC expectations for conducting the EPDP Phase 2 effort in a timely manner. And GAC support for ICANN seeking greater clarity and guidance from European data protection authorities, and GAC support for ICANN to express the expectation that a process for developing and implementing an access and disclosure model be articulated and agreed including an anticipated deadline for completing. So I'll pause here and see who would like to take this. Becky, please.

BECKY BURR: So, let me just say that we all very much share the GAC's concern that this matter be resolved quickly, that the EPDP move forward, and that we are able (audio problem) you had supporting its work I'm sure (audio problem) submitted to the European data protection (audio problems) way that is forward that might -- for operating a uniform access model. Our hope is that we will get guidance from the European data protection Board that will support the community's policy development process. It is of course absolutely true that authority for policy and responsible for policy development in ICANN lies with the community. And, and so the purpose of the paper that was submitted was to enable

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the Board to provide answers to questions that we've been asked by the EPDP Phase 2 group. Chris, do you have anything else?

GORAN MARBY: Thank you. I would like to take the opportunity to thank the GAC for all your support. Also to thank the European Commission for their support in the process of, and I have a plea. To you and the GAC that so here in the GAC you have several member states of the EU present and it would be helpful for us if you could point to your independent DPAs or your police forces, to help us to receive an answer, receive an answer from the DPAs as soon as possible. The timing of that is not something we can say. We can just ask and ask for help. So your help with that would be highly appreciated. Thank you very much.

MANAL ISMAIL, GAC CHAIR: Thank you very much, Becky and Göran, and I'll stop here to see if GAC colleagues would like to comment. And European Commission, please.

EUROPEAN COMMISSION: Pearce O'Donohue speaking on behalf of the European Commission. I would just like to respond to ICANN org. I can assure you that it will be the case, yesterday a significant group of

GORAN MARBY: If I would have a had I would lift it now. Thank you.

MANAL ISMAIL, GAC CHAIR: Thank you European Commission and thanks, Göran. Any other questions or further elaborations on GDPR and WHOIS? Okay. If not, then we can move onto the second topic please, and the next slide. Second topic is on DNS abuse mitigation. And as it -- as it sets out to implement new strategic objectives relating to DNS abuse can the Board elaborate on the operational steps it intends to take to, 1, promote a coordinated approach to effectively identify and mitigate DNS security threats, and combat DNS abuse? And 2, maintain itself as a source of unbiased reliable and factual information on DNS health? In particularly does (a),ICANN intend to take steps to increase transparency about actors responsible for systemic abuse, especially in connection with DARR and ICANN compliance complaints and dispositions, and,

(b),convene relevant stakeholders for discussions on new contractual provisions in ICANN's contracts, consistent with the relevant CCT review recommendations?

GORAN MARBY: Okay. Becky, can I ask you to open?

BECKY BURR: Thank you. The ICANN Board and ICANN org are very engaged in this discussion about DNS abuse. It's been an increasingly important topic across the community, I think you are all aware of the work that OCTO has been doing with DARR to provide a better more granular and detailed information about abuse of the security abuse -- security threats to the DNS. In particular I know that the contracted parties are working closely with DARR as well to ensure that it is a good source of information. ICANN org -- the Board is not responsibility for making determinations, decisions about compliance but we do have oversight responsibilities and we do regular are I talk with ICANN's compliance group to ensure that they are doing a good job on compliance.

I think many of you will have seen the results of a recent audit that the compliance group conducted on a registries compliance with their obligations to do scans for DNS security threats. I think

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there's also a very healthy discussion going on both in the community, and among registries and registrars generally about what can registries and registrars do to combat this kind of problem. What things work? I think it's important to acknowledge that we are all still in the looking for effective tools stage of this, so I want to assure the GAC on behalf of the Board that this is a top of mind issue for us on the Board and we are very much looking forward to further discussions. We also did receive many recommendations from the competition and consumer trust review team regarding abuse, and specifically in connection with new gTLD rounds and also in various recommendations with respect to data accuracy.

Because policy development lies with the ICANN policy bodies and, in this case, the GNSO, the Board did refer those recommendations to the subsequent procedures policy development process, but we do not believe that's the end of our obligations. We're not simply passing those off.

Once the policy development process -- as the policy development process goes along we know that they are looking at those recommendations and considering them, and when subsequent procedures recommendations policy recommendations come to the Board, the Board will ask and will consider whether those community recommendations were

properly and fully considered by the subsequent procedures policy development process. Anybody else have --

GORAN MARBY: Thank you again, for the GAC has been supportive of our DARR projects since we started talking about it a couple of years ago. It was a big step for ICANN when it comes to finding way to reporting about when it is reporting about abuse. One thing that's brought up in it this discussion a couple of times is that a lot of the abuse doesn't happen in within the ICANN... when it comes to which contracted parties we have. There are -- it's an ecosystem problem rather than just an ICANN problem. And therefore I'm very happy now when we are starting to have a relationship with ... operators who are already now started to decide to collect themselves or connect themselves and contribute to information into the DARR system and that makes the system bigger. It makes it more helpful and it's also helps us in the whole ecosystem to be able to fight abuse. And the -- I'm very happy about some of the process conversations we have about local country code operators who want us to be part of the same system. Thank you.

MANAL ISMAIL, GAC CHAIR: Thank you, Göran, and thanks, Becky. And allow me to stop here and see if any of my GAC colleagues would like to comment at this

stage. Any comments or questions? Okay, excellent. I see none. Then we can move.

GORAN MARBY: May I --

MANAL ISMAIL, GAC CHAIR: Yeah, I'm sorry.

GORAN MARBY: Follow up on something Becky says.

MANAL ISMAIL, GAC CHAIR: Please, Göran.

GORAN MARBY: This is important because it's in the bylaws and how we work. The ICANN Board or the organize cannot participate and will not participate in a bottom um, multi-stakeholder process. Which means that and that is the sacred part of ICANN when it comes to making consensus policy happening within the GNSO. So therefore when Becky said as we are referring certain things for instance from the CCT that is according to the rules set for us. If

the Board would say that we think this is a good idea or say we would actually interfere, but we have made sure and I know that the people who are in the PDP are listening carefully and reading what's in the CCT report. Because we believe and as I think you believe -- that the policy making process belongs to the community, in the policy makes process it would actually be against the rules set in ICANN Board would interfere in that process. Thank you.

MANAL ISMAIL, GAC CHAIR: Thank you, Göran. So if there are no requests for the floor, maybe we can then move to the third and last topic on topics proposed by the GAC which is addressing the recommendations of the CCT review, and other relevant reviews, before proceeding with a subsequent round of new gTLDs. So, I'm sorry, in ICANN63 Kobe communique the GAC recalled its previous advice regarding subsequent rounds of new gTLD from the ICANN 57 Helsinki communique, which stated that the development of policy on further releases of new gTLDs needed to fully consider all the results of the relevant reviews and analysis to determine which aspects and elements need adjustment.

The GAC advised the Board to address and consider the results and concerns of these reviews before proceeding with new rounds. To what extent does the Board think the

recommendations of the CCT review and other relevant reviews have been addressed? And 2, when does the Board anticipate that these recommendations will be implemented? 3, how, how will this timing impact the timing of any subsequent new gTLD rounds? And finally what can the Board do to help ensure that the CCT review recommendations aimed at other parts of the community are implemented? So thank you.

GORAN MARBY: Okay. On this one also Becky, please.

BECKY BURR: Thanks. And I think this is very much related to the abuse question that we just discussed. So it is true that the CCT review was something that needed to be conducted and completed, and the work of the recommendations has been completed. It is now -- we've now received those recommendations and we are working on budgeting, prioritization and implementation, I want to just take one minute to point out some work that the Board is doing as tried to engage the community on discussions about how going forward we will handle recommendations coming out

of review teams, and other sources of community recommendations cross-community work. We are getting hundreds of recommendations we believe from some of these, and it is necessary to evaluate them, budget for them, prioritize and implement them and we do have a discussion paper out this week on principles for effective developing effective recommendations and principles for effective implementation of those recommendations, including budgeting and prioritization, not only within a particular review, or a particular cross-community working group but across the range of those, so we do hope that you will take a look at that, and engage in the discussion with us on that because it's very important.

With respect to the CCT review, a number of items in the CCT review related to -- were policy recommendations, and with respect to those recommendations, we did refer them to the relevant policy development bodies including in a number of cases, the subsequent procedures policy development process. As I said, it is our -- we have been monitoring this, and the subsequent procedures PDP is, in fact, reviewing those recommendations and considering them, and the Board does believe it has an obligation when we get final recommendations to make sure that they -- those recommendations were properly considered by the subsequent procedures PDP.

That said, the Board cannot usurp the policy role of the community, and while specific reviews are incredibly important and compelling sources of recommendation for us, a specific review can also not usurp the policy development process, so it is our expectation that the subsequent procedures and other policy development processes will carefully and fully consider those recommendations and make decisions fully informed by those.

The timing on subsequent rounds of new gTLDs really is in the hands of the community. There are certain things that ICANN org can do to begin to be ready, and to think through some of the challenges, and issues associated with a subsequent round, but the Board, org will not develop a policy and so we are waiting on the policy development process to complete so I can't give you a good sense of the timing. I could tell you what they think the current timing is. There is a huge amount of work associated with implementing any of the policy recommendations and launching a new round so I don't think we're going to see any new gTLD launches in the very near term, but we expect to hear from the subsequent procedures PDP in fairly short order.

As I -- the final question, what can the Board do to help ensure that the CCT review recommendations aimed at other parts of the community are implemented? As I said we do take our oversight role very carefully, and when we get policy recommendations

from the community, to whom the CCT recommendations have been referred, we will be checking to assure ourselves that the recommendations. The CCT recommendations have been fully considered.

MAARTEN BOTTERMAN: Well just thank you for these questions, and if there is no more should just, we switch to our questions?

MANAL ISMAIL, GAC CHAIR: Sure. Thank you very much. And indeed, this was the last question on the GAC list, and we are only halfway through the session. Much so we kept our promise, half the time for GAC questions, and then time for the Board question. If we can have the slide please, and.

...

MANAL ISMAIL, GAC CHAIR: Just because I haven't asked my GAC colleagues if they wish to comment on the CCT thing if there are any follow-up questions or comments. Yes. Switzerland yes, I'm sorry.

SWITZERLAND:	Thank you, Manal. I guess you read my mind and thank you very much for your explanations on this third question. I think it's really covers very well what I think we were intending to get from you with that question. At the same time I'm not entirely sure whether there is monitoring tool or something like that on your side. That would make sure that no -- none of the recommendations gets lost, falls through the cracks. At least what I'm understanding from some of the initial discussions in some of the PDP working groups is that they don't feel in all the cases that they have to give an answer to the recommendation at stake. But that that would require a different a different PDP or thing like that so maybe you really have to act as the catcher in the RYE and make sure that no kids are lost, and that all recommendations remain safe.
BECKY BURR:	So that's an interesting point and part of the paper that we've put out, the discussion paper, one of the suggestions is that there be a recommending register that captures all of the recommendations as they come in that reports on status at any kind of any given moment. If they've been referred where they have been referred and what the disposition is, now it is true that we cannot force a policy development process to implement or adopt all of the recommendations if they're policy

recommendations. But we can, and do expect them to consider that, and we do believe that it's part of our oversight responsibility to ensure that they have considered that. So I think one, you point out a need that we have also identified for some kind of system for monitoring where recommendations have come up. What they are, where they've gone, and what's happened to them.

And 2, while we cannot -- we can't obligate a policy development process to adopt them it is part of our obligation in evaluating whether the global public interest is being served whether the recommendations are consistent with the global public interest to consider whether the recommendations from other review teams have been sufficiently considered.

MANAL ISMAIL, GAC CHAIR: Thank you, Switzerland and thank you Becky. I have Belgium next.

BELGIUM: Thank you, Manal. Since we have translation, I will use them in speaking French thank you. [Interpreter Speaking] as far as the CCT recommendations and concerns, of course we are aware of the consultation process that is under way. It is very important

that the entire community have a say about that, but on the part of governments we have some concerns because this phenomenon is growing. We see that abuses increase. We had a presentation this morning about the number of abuse cases that we are seeing right now. So of course there is some time for adopting new regulations, but at the same time there is this urgency to come to a certain position vis-a-vis these recommendations and proceed to implement them. And I'm going to refer to this urgency, there shouldn't be any delays, any postponements for the proposals that are already available to us that need to be addressed immediately in order to react to this growing phenomenon.

BECKY BURR: I appreciate the urgency and I think we all feel the urgency associated with tackling abuse. There are certain provisions in ICANN's agreements with registries and registrars right now that address abuse, and the contracted parties' obligations to take certain steps to combat it. And we expect ICANN to enforce those provisions, and as I said, we have seen the compliance department conducting an audit with respect to the scanning.

The CCT recommendations were very important. They are review team recommendations. And we have two vehicles for imposing obligations on contracted parties. One is contracts with the

contracted parties which are negotiated between ICANN and the contracted parties, and the other is policy development process, a prescribed process that allows the community to develop binding policies on anything within ICANN's remit.

So although I agree, and I think the Board agrees, that in the importance of the CCT recommendations with respect to abuse, to the extent that we do not have a developed policy on that, we have to look to the policy development processes to do that. ICANN and the contracted parties also have a negotiation processes for that, and I think you all may have seen a paper that several, 11 I think of the contracted parties, issued with respect to kind of abuse that are clearly within ICANN's remit. And kinds of abuse that may not be within ICANN's remit. But that are taking steps. So I think we're -- we need to attack this on all fronts. We need to say to the policy -- to the subsequent procedures, think about these recommendations, and consider them in developing policy, we need to -- the community clearly could develop policy on it.

We also need to urge the contracted parties to be proactive and to think about things that they can do both within ICANN's remit, and outside of ICANN's remit. So I think this is -- we need to attack this problem on all fronts, but I do -- I know that there is a bit of frustration that the CCT recommendations can't be just adopted,

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wholesale. Unfortunately, that is a problem -- that I don't think it's problem. I think it is a feature in our bylaws that says policy belongs to the policy development bodies.

GORAN MARBY: Remit in this case is actually two there are sort of 2 I mentioned. There are about 350 million domain names in the world. And about 185 million is a part of what ICANN is so we also have the remember that's what I call an ecosystem problem as well. It's not only the new gTLD program. I would like to market another tool we have which we are using to measure this and that is the so-called health indicators where you can go in and look how... are spread so I recommend you to look at that as well, thank you.

MANAL ISMAIL, GAC CHAIR: Thank you very much. For the sake of the transcripts the past speaker was Göran Marby so thank you Göran, Becky and Belgium for the question. If there are no other requests for the floor, then maybe we can move now to the Board question. To the GAC, and I'm sorry for the confusion. Over to you, Cherine.

CHERINE CHALABY: Thank you. Would you kindly put the question up on the screen? There it is. So for the past year and a half, the Board the

community, and ICANN org worked together in developing the next strategic plan for ICANN for fiscal years 21 to 25. That strategic plan was adopted and approved by the Board in Marrakech. Now the strategic plan on its own is difficult to implement per se. It needs an implementation plan. So ICANN org is working on an implementation plan known to all of us as operational and financial plan. And part of that plan will be available for comments to the community in December this year. It's pretty much developed but it would be put for comment to the community. There's one part that have plan to do with the evolution or improving the effectiveness on some aspects of our governance model. This is an initiative that is facilitated by a member of the community Brian Cute and the schedule is to have this also available for the community by December.

So by December we collectively, we will have 3 plans in our hands. The strategy plan, the financial operating plan, and a draft Work Plan for improving the aspects of our multi-stakeholder model. There will be accept the strategic plan that has -- the rest will be up for public comments. Bylaw says by July next year the strategic plan and operating plan and so on all have to be start implementation of those. The question then is, what do we do? Who is responsible for implementing it? Who is responsible for overseeing it? Is the community involved? Or not involved? And we began the dialogue with the community in Kobe. And we

asked that question from each constituency and frankly we received a lot of very good input, so we've put that input together. And we have synthesized it, and we would like to share with you what we've heard from the community, as suggested actions to the Board to ICANN org, and to yourself as a community.

And then if you give me a few minutes we have one slide for each one of those groups. I will go through them, and then open it up for discussion. And the purpose of this is when you listen to what the suggested actions are, the discussion should be does it make sense to you? Did we miss anything? Is something there that is not right? Is and also, if it is okay, and we believe in it how do we make it happen? So that's the question. That's the purpose of the discussion. So can you scroll forward a bit please? Stop here a minute. Before I enter those actions just remind ourselves that the strategic plan had 5 strategic objectives. We don't really need to go into the details of those, it will suffice to say and remember there's one of you on security. One on governance. One on unique identifiers. One on geo-politics and one on financials. So now if we scroll forward to the community suggested actions to the Board.

Next slide please. So here it is. The first thing the community is saying to the Board, you are seeing -- the strategic plan has a new vision. The vision is to be the champion of the open interoperable

Internet and the tutted Stewart of its unique identifiers. So you are telling us the Board, what are you going to do about this? How are you going to demonstrate that you are championing this vision?

Okay. It cannot be just words on papers. You need to demonstrate that and help us all also demonstrate it. Of so that's the first thing. Of the second thing you are saying, we want you the Board, to align your work with those 5 objectives. No point in having these 5 objectives in a document and the Board go on a tangent and do something else. Thank you.

The third one you said you need to engage all of us. All the community, org and the Board in getting rid for successful implementation. Hence why we are having this conversation with you. Hence why we had it in Kobe to start with. Number 4, you are saying a very important part. You're saying okay so we will start implementing these plans first of July next year. But we expect the board to have an oversight role over the implementation of those plans. You can't wash your hands and let it be implemented. You have to have an oversight and we need to know about progress. And the last one is saying, which is a very good point. You're saying the strategic plan has to be a living document. It is not something that we developed. We're going to put in a drawer and forget about it. No.

We want to be involved on a regular basis as a community to be able to review it and see if it can be adjusted or we need to change directions throughout the life of the strategic plan. So those are the 5 things you are suggesting that they should be actioned and responsibilities to taken by the Board. Now I'm going to move to the next slide. Here are the suggestions you are asking from ICANN org. And when I say you, I'm not saying the GAC. I'm saying you meaning all of the constituents we talked about and we've put all those together, so this is not just you. It's just everybody together.

So the first thing you are saying. Well, we have 3 plans going to be implemented. Who is going to be the manager? Like implementation manager? And you are suggesting that ICANN org should be the implementation manager, and ICANN org should produce the detailed plans supporting all of the objectives. How we implement them and be transparent about them and if you look right to the bottom. Number 6 and you are saying and also, we want ICANN org to give us the community, a regular progress report on how these plans are being implemented so we want them to be the manager, but you are accountable to us and we want a progress report.

The second thing is related to one very specific objective of the strategic plan is to ensure ICANN org's or ICANN long-term

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financial sustainability. And you are saying to do so, we want you to tighten your belts and we want to make sure that your operating expenses are under tight control. Number 3 is an interesting suggestion. 2 of the strategic plan objectives one to do with security threats and the other one to do with the unique identifiers' evolution, you are saying ICANN on its own cannot achieve these objectives. We want you to engage with our partners, IE the IR, the root server operators and the ITF and others to make sure you achieve these objectives and we have put a goal in Goran's goals for this year to start working on that.

Number 4. And this might be of great interest to you. Is provide resources needed to anticipate, understand, and respond to changes in the global legislative and regular industry environment. IE, we don't want to do play catch up, maybe some of you may say this is what we're doing and GDPR. We should have started earlier. Well we are saying we want really in anticipation and ahead of the game on awful these things if at all possible and how we going to consult with authorities. With government, and so on so forth to know what's coming boundary the pipeline.

Number 5 you're saying and also make sure that every year when you produce a budget that we the community improve we want to make sure that this budget is fully aligned with the 5 year

strategic plan and financial budget. So that's -- these are the actions you are suggesting to ICANN org. The next slide, and it is the last slide. These are action you are suggesting to yourselves. As a community. So you are saying, the first one ensures there's a community buy-in into the new vision and strategic plan. So it is not just a paper exercise. All of us have to believe that this is the direction we want to take ICANN towards. This is the vision, and we should all buy into it, and act accordingly. The second one you are saying to the extent possible. Because not all of the strategies. Not everything the strategic plan applies to everybody or every constituency but to the extent possible for those strategic objectives that are relevant to various constituencies.

There has to be a line many with that strategic objective. Number 3. We are saying that when we had the transition, and agreed the transition there was one condition, one principle that we all agreed, that we will support a multi stakeholder model and enhance it in had years to come to make sure it continues to be relevant and effective.

So one of the objectives of the strategic plan is to do exactly that. What we promise in the transition. And that is to look at aspects of our model to ensure it remains effective. And what you are saying is that if we believe in that, then we have to commit and make this happen. Number 4, very interesting. You requested the

community that the Board and ICANN org set up a mechanism for the community to be able to engage and review the strategic plan on a periodic basis. So we as a community we have to be current on external events. Current on the forces that can impact the future of ICANN, so when the time comes to do those reviews, we are then more informed, and we can provide good informed decisions or recommendations.

And then finally, is an issue about productively. We are all understand there are issues about prioritization of our work and issues with volunteers and issues with limited resources of ICANN. So the community is suggesting that we -- we need to increase the pool of volunteers that actually do the work. And that the community should deliver timely and effective recommendations public policy and advice to the Board. And then finally, foster an awareness among the community that ICANN resources are limited, and we should find a way of using those resources in an optimal and efficient way. I am going to stop here and open up for discussions. So the question is do those suggestions from you to us make sense? Is something missing? Something we need to add? And if we agree that they make sense, how are we going to take up our own commitments' vis-a-vis those action? Manal, back to you.

MANAL ISMAIL, GAC CHAIR: Thank you very much, Cherine, and we had circulated, of course, the slides, you have had shared with the community, and I think yesterday there was 2 points that were felt missing, first the need to strengthen the inclusiveness, and meaningful participation, and the second one was a reference to the wider Internet governance or the digital co-operation ecosystem. But I'll stop here and see if Switzerland would you like to elaborate more on those two points?

SWITZERLAND: Thank you, Manal. If you put me on the spot, I'll try to. Basically when looking at the slides, and, of course, is surely much more documentation at least looking at the slides and how the let's say the 5 over all goals are then specified in if the different action plans, or objectives. It struck me at least that there is a reference at the beginning to improving, not only the effectiveness but also the inclusiveness of the model, and after that, when we go to the specifics, the inclusiveness is no longer there, and at least from my point of view, and I guess this is also shared by others, there is a very big challenge, and you are of course very aware of it -- but we need to keep on working on it -- for all those colleagues, not only from the GAC, but also from ALAC, from GNSO, from other constituencies,   which   come   from   less   well   resourced

constituencies, to participate here, and that has many, many sides to it.

And I guess that effectiveness doesn't completely cover that aspect of inclusion, and meaningful participation. So that's the first point. Inclusion and meaningful participation. And the other point is in the slides there is reference on one side to -- and so this is very timely, and very important to address, and to monitor, developments of regulations. National and international regulations. And there is also mention to monitor or be aware of geo-political changes. But it has a bit of a monitoring flavor to it, and I missed there a more, let's say proactive stance, a more proactive approach of positioning ICANN in the wider Internet governance or digital co-operation ecosystem. We are all very aware of the interconnectedness and the growing interdependence we have the first panel set by the U.N. Secretary-General, the only panel for the time being, he has established its theme was exactly digital co-operation, and the age of interdependence.

I think that ICANN should here have a very clear vision. A proactive vision of its role as an important player, and the needs to maintain smooth and productive co-operation networks with all relevant actors in in this field. And I, I think this is not entirely

shown in these slides beyond a monitoring approach. So I'll leave it by that. And I hope this is helpful to you. Thank you

CHERINE CHALABY: So I'm happy to take the first bit about inclusivity. So yes from these slides definitely. But I don't know if you've had a chance to look at the work that's been done with record to the effectiveness of the multistakeholder model. There was one... to do in inclusivity. It's captured there and its important issue. It's not visible here but it's not lost. So maybe ought to bring it up front in point number 3 or somewhere else or in the first slide so we are aware we're not going to lose this so that is not lost, and you have my assurance that this is not lost at all. And the focus is going to be on it. Right.

In terms of the other points. The wider Internet governance, and presence in Internet governance I will leave this to my colleagues to answer

MAARTEN BOTTERMAN: Thank you for that basically what we recognize in the strategic plan is these are important areas. And we need to engage in that with the partners. We don't say we own it all. Our mission in this is pretty limited. Yet it plays out in a wider context. So I think from

that perspective we are following and making sure helping to make sure that at least the information of what it takes to have this one Internet working comes across in those platforms where it needs to happen via direct participation or via our partners to understand that and are willing to bring that in? So your remark is on the spot, on target. I think we address it and it's important we continue to address it but also make very clear we are not assumed that we are doing it all by ourselves but together with others. Next to being a GAC member your country is also a government that may be such a partner that -- and technical matters ITF, etcetera. I hope that helps.

MANAL ISMAIL, GAC CHAIR: Thank you very much, Maarten. Again, for the sake of the record the last speaker was Maarten, and thank you, Cherine. And thank you Jorge for the comments, and I didn't mean to put you on the spot, I'm sorry but thank you very much for your comments. Cherine, please go ahead.

CHERINE CHALABY: And Jorge just, just for your benefit, I mentioned that inclusivity is included in that section but let me tell you what the other issues because they are all related. So the first is to do with inclusivity. Representation on consensus. That's one big chunk of work. The

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second one is the prioritization of our work and efficient use of our resources. The that's another one. All of these are the number 3 governance. Number 3 is culture trust and satisfy ... number 4 is precision in scoping of our work. Number 5 is complexity of the processes the bylaws and that sort of thing and number 4 is the roles and responsibilities they're not clear between the Board, org and the community in the decision making so all of those are encapsulated into the main issues that the community identified that we need to work onto make our model more efficient.

MANAL ISMAIL, GAC CHAIR: Thank you very much, Cherine. Any other comments? Okay if not, and before we conclude. Yeah, Belgium, please go ahead.

BELGIUM: Thank you, Manal. Sorry to take the floor again but since nobody asked for it. Yesterday we received a presentation of a very interesting study led by a university from Norway about a credibility of the ICANN Board. The ICANN staff, even the credibility of the states in the... model. So it could be interesting to analyze this study, and to see if there is any measure we could take because ICANN is seen as a big monster with so many working groups. It's very difficult to follow all the group, and if

you speak about looking for volunteers, even in the GAC it's so did I have to follow the group. To follow the GAC. So sometimes we need to also explain to the citizens, would say, at least to the companies, what is the role of ICANN, what is the role of the… model. So this is difficult to understand sometimes for the common people. For the common business, and I would like just to take the opportunity to thank all the ICANN staff, who help us to organize our work here, and to write advice because it's big work. Thank you.

MANAL ISMAIL, GAC CHAIR: Thank you, Belgium, and indeed, the GAC found results that were shared yesterday very interesting from the legitimacy study that has been presented.

GORAN MARBY: Could I make a comment, and this is important to me. It happens to be a university in Gothenburg, and its partner because it's my old university.

MANAL ISMAIL, GAC CHAIR: Good to know. Thank you, Göran. So any other comments?

Okay. If not, then before we conclude, I would like to thank Cherine very much. I know this is his last meeting as chairman of the Board. So, Cherine, thank you very much for your 9 years of service, I'm sure the GAC has contributed significantly in keeping your busy. During those 9 years. And we wish you all the best, and we hope that you will remain connected with ICANN somehow. You know we have a saying in Egypt that once you drink from the NILE you are surely to come back again, and I think ICANN is somehow the same. Once you get started it's very difficult to stop. So I hope we'll see you around and we wish you all the best. Thank you.

[Applause]

MANAL ISMAIL, GAC CHAIR: And thanks to all Board members. Thank you to my GAC colleagues, and thanks to community members who joined us in the room. And for GAC colleagues please remain seated. We will start the communique.

[END OF TRANSCRIPT]

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