

MONTRÉAL 2–7 November 2019

INTRODUCTION TO THE TEAM

SVP & Chief Operating Officer

Ashwin Rangan SVP Engineering & Chief Information Officer

David Conrad SVP & Chief Technology Officer Victoria Yang Sr. Operations Program Manager

Jennifer Scott Sr. Counsel Questions from Business Constituency re. Open Data Program

- 1. Where are we on the Open Data Program (ODP)?
- 2. Can you say that you are satisfied with the program outcome so far?
- 3. What are the key challenges your team is facing in publishing key data, relevant to the community's expectations?



Designing and customizing the platform based on the OpenDataSoft Platform pilot.





- Reviewing Data Asset Inventory
- Developing Data Asset Inventory Management Process
- Developing ICANN Open Data Framework
- Developing Data Publication
 Process







Develop Data Pipeline QA and Publish Data Communicate New Data Publication

Assessment for Publication

 Evaluate proposed open datasets for possible constraints (e.g., privacy, confidentiality, attribution, use restrictions, etc.)

⊙ Technical feasibility

- ⊙ Data source readiness
- $\odot\,$ Data structure and size
- ⊙ Ability to automate

In Summary

- Developed an architecture that allow easy integration of new data sources into the Open Data Platform as they're identified and vetted.
- Open Data Framework and Publication Process
 Drafts under review and testing
- Open Data portal
 - UX design and UX design implementation are complete, currently under review and QA
 - ⊙ Portal privacy policy & terms of use are under development
- Data Assets Inventory
 - ⊙ Under review & updates



- As the teams are collaboratively finalizing the key deliverables, we are concurrently testing the process and the portal with several data sets, such as, <u>Identifier Technology Health Indicator (ITHI)</u>, <u>Domain Abuse Activity Reporting</u> (DAAR), <u>Domain Name Marketplace Indicator</u>, <u>Registry Monthly Reporting data</u>
- Feedback re. publication priority includes:
 - Meeting data
 - AC/SO membership and statistics
 - Identifier Technology Health Indicators (ITHI)
 - GSE activities
 - Financials (ICANN org)
 - Data & metrics for policy making
 - IANA Function Performance
 - Contractual Compliance data
 - Zone file data
 - Documentary Information Disclosure Policy request
- Domain Abuse Activity Reporting (DAAR) wasn't part of the public comment, but due to the increased interest and emphasis on DAAR, will be included in the soft launch.





2. Can you say that you are satisfied with the program outcome so far?

No. It's taking longer than anticipated:

- \odot Working through the complexities and learning a lot
- Ensuring we do not violate privacy assumptions/laws
- Implementing a reliable and sustainable data "pipeline"
- Cross-functional collaboration:
 - ⊙ Operations program management
 - ⊙ Engineering & Information Technology
 - Office of the CTO
 - Legal
 - Functions that derive or manage the datasets
- ⊙ Executive focus Steering Committee overseeing the program:
 - Göran Marby, President and CEO
 - Ashwin Rangan, SVP Engineering and CIO
 - David Conrad, SVP and CTO
 - John Jeffrey, General Counsel and Secretary
 - Susanna Bennett, SVP & COO

3. What are the key challenges your team is facing in publishing key data, relevant to the community's expectations?

- As discussed in previous slides
 - Productizing was more complex than anticipated
 - "Normal" time / resource constraints
 - Ensuring proper evaluation of proposed open datasets for possible constraints
- Anticipate soft launch for Cancun Meeting with:
 - Identifier Technology Health Indicator (ITHI)
 - Domain Abuse Activity Reporting (DAAR)
 - Domain Name Marketplace Indicator
 - Registry Monthly Reporting Data





Thank You and Questions

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