

## Fraud detection at EURid, an overview

ccNSO TechDay 2021.06.14 Jordi Iparraguirre



## Why is EURid into this?

#### We strive for a <u>trusted</u> <u>.eu space</u>

for users, businesses & consumers





### **Basic framework**

- We do not host content
- We do not want to be the resource used for causing harm
- We are not the police/judge of the Internet
- We verify registrant's Whois data
- But, can we walk an extra mile? → Prevent and mitigate abuse

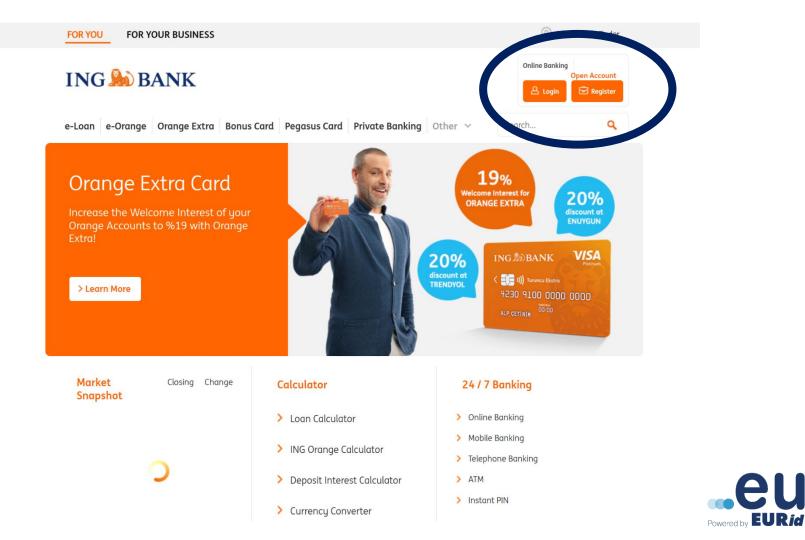


If we are not the police/judge of the Internet, how can we prevent abuse?



OHREAULYP

What is abuse?



eu



Votre espace particulier

Votre espace professionnel

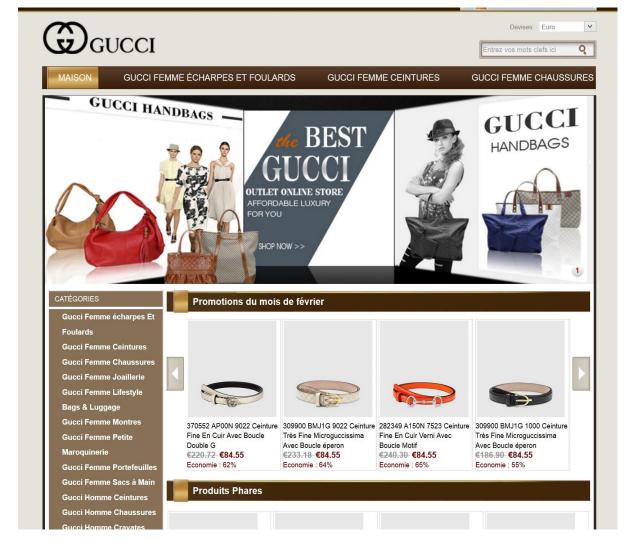
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Accueil > Particulier > Formulaire de remboursement électronique - N 0062405129

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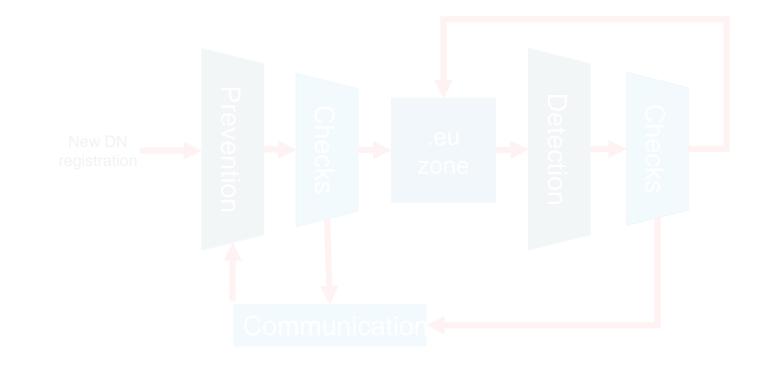


# Prevent and mitigate abuse

#### Concept

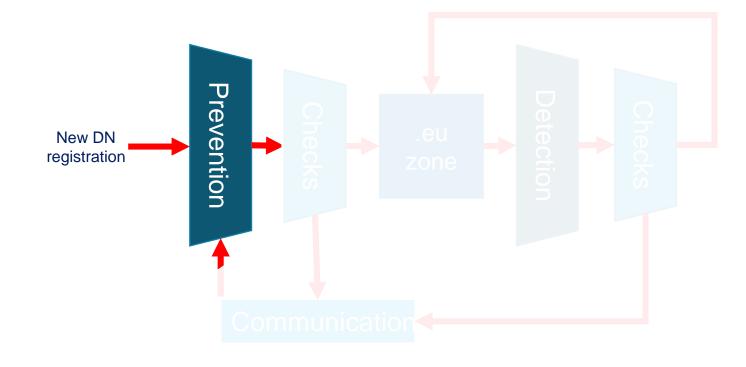


#### We act at different levels



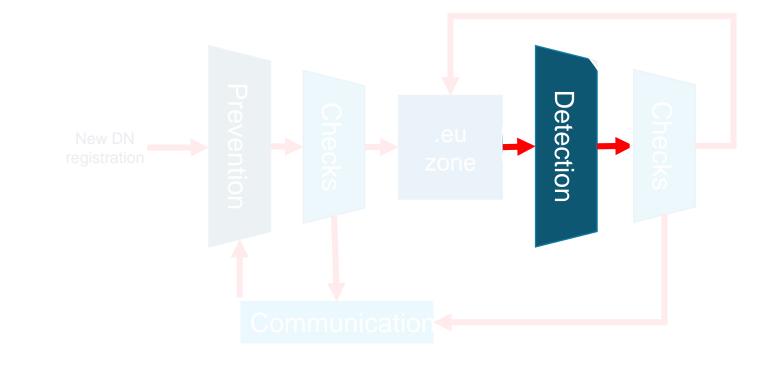


#### 1. Prevention: APEWS



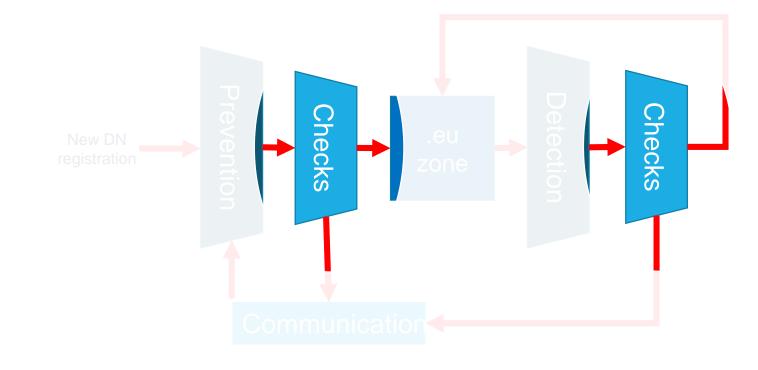


#### 2. Detection: Post delegation



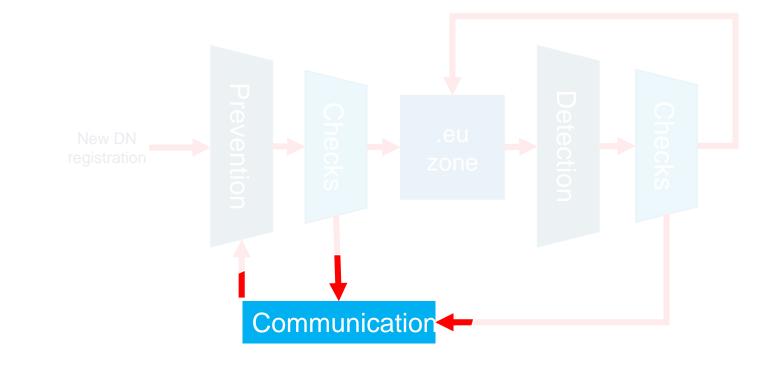


#### 3. Checks: WhoisQuality & KYC



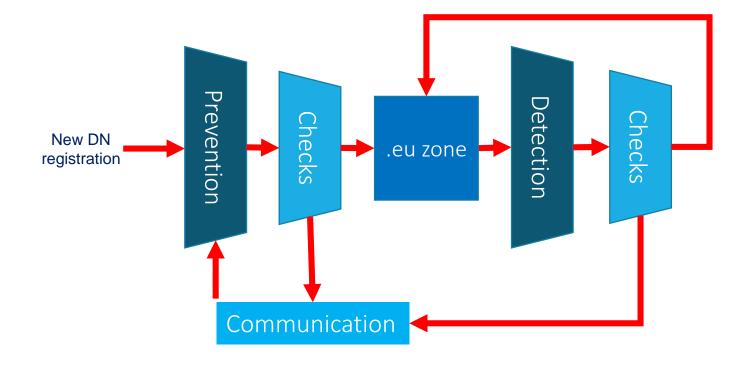


#### 4. Communication: Share findings





#### We act at different levels





# Prevent and mitigate abuse

#### Practice



#### 1. APEWS

Abuse Prediction and Early Warning System Award winning machine learning system Domain name is registered but NOT (yet) delegated Pre-delegation Machine-Learning checks Suggests, <u>before delegation</u>, allegedly abusive domains

- Using domain registration data
- Mixed with external intelligence (experts' confirmed abuse lists)



#### 1. APEWS

Domain name delegation is stopped

- We ask registrant for evidence of correct registration data
- We do human review of each case
- Now, with KYC (eIDAS and MRZ), we automate it and increase certitude

APEWS development started in 2016 after negotiation with the EC In production since January 2020



#### 1. APEWS

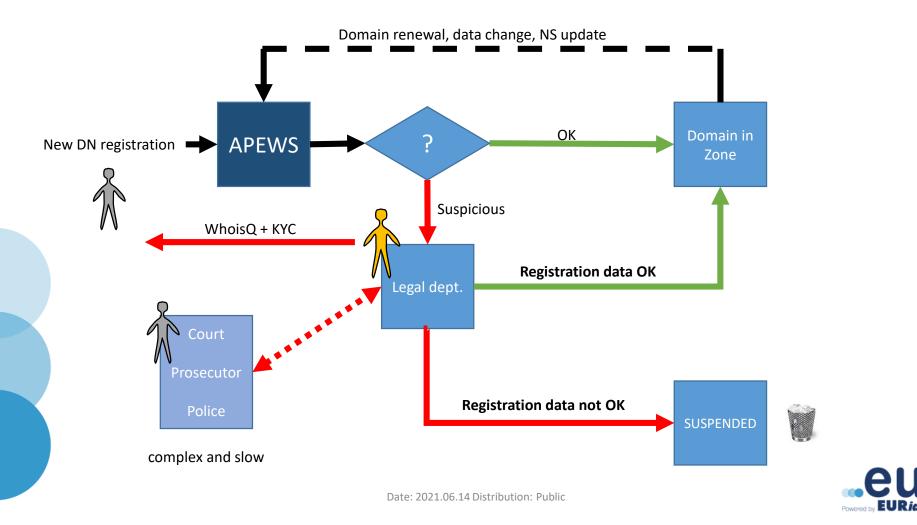
APEWS uses different ML algorithms APEWS re-trains itself regularly Academic papers:

https://eurid.eu/en/news/identification-of-malicious-dns/

Combined with a rule-based system

• Eg. Stop COVID19 related domains (EC request)





#### 2. Post-delegation checks

Domain name is registered AND delegated

Looks for allegedly abusive domains

- DNs delegated in the last 24h
- DNs delegated a few weeks ago
- Ad-hoc list of domains, at any time



#### 2. Post-delegation checks

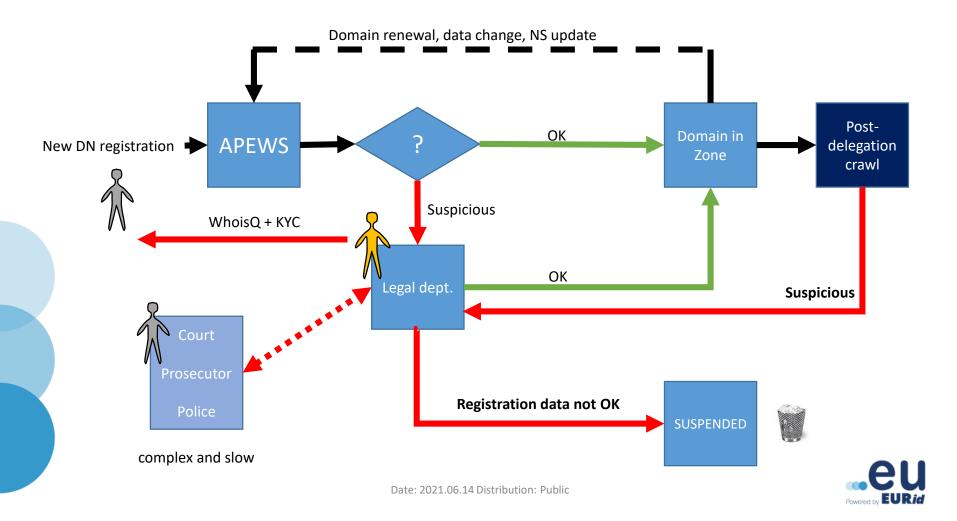
Analyze DN itself (look for certain brands, keywords, ...) Crawl all DNs

Analyze HTML content

- web shop?  $\rightarrow$  selling well-known brands?
- bank clone?
- etc (we easily create and add new modules)

Analyze registration data and metadata





#### 3. Check: Review of suspicious cases

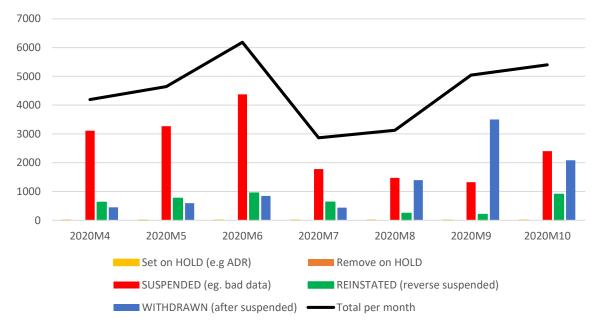
Human revision by EURid's Legal department

- Whois Quality check: ask registrant to prove its whois data
  - Email exchange (calls)
  - Suspicions of receiving forged/photoshoped bills/ID documents
  - Now, KYC  $\rightarrow$  much more difficult to lie
- We cannot suspend based on our opinion on web content
- So we share our suspicions with experts

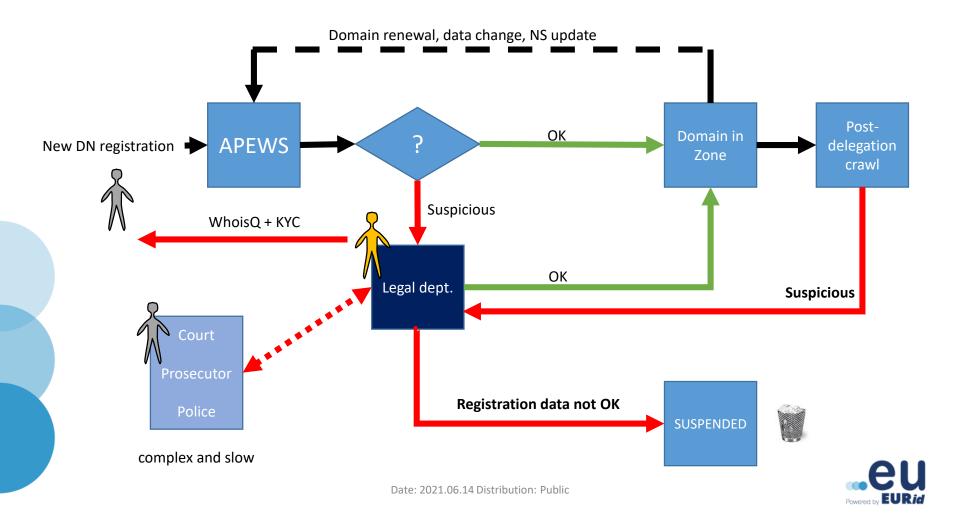


#### 3. Review of suspicious cases

Actions on domain names







## 4. Share intelligence

Sharing allegedly suspicious DNs with 3<sup>rd</sup> party experts (depending on alleged "type of abuse")

• EUROPOL

...

- CERT.be + CCB (Centre for Cybersecurity Belgium)
- FOD Economy (Belgian customs)
- ASOP (Alliance for Safe Online Pharmacy)
- APWG.eu (Anti Phishing Working Group)
- eCommerce Foundation
- Global Cyber Alliance



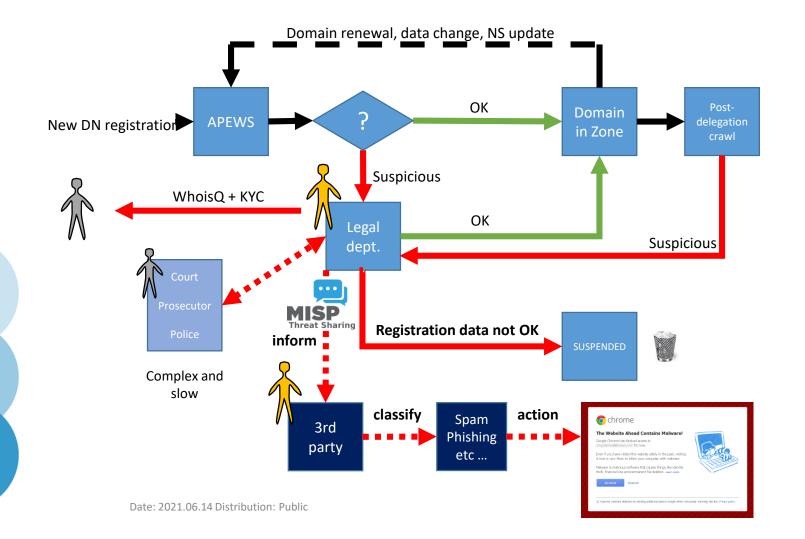
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#### 4. Share intelligence

We (daily) share our findings <u>in parallel</u> to our own checks (WhoisQ + KYC)







#### Aantal namaakwebsites daalt: proactieve aanpak werkt!

Online namaakverkoop en piraterij op het internet blijven hoge toppen scheren. Toch worden er minder namaakwebsites opgericht, blijkt uit het aantal afgesloten websites in België. Dit is het resultaat van de internationale campagne In Our Sites en de proactieve samenwerking met EURid, DNS Belgium en de douane. België scoort hiermee goeie punten en is op dat vlak wereldwijd één van de koplopers.



Vorig jaar sloten de Economische Inspectie en de douane 990 namaakwebsites af. Dit jaar is dat aantal lichtjes gestegen tot 1.016. Op het eerste gezicht lijkt er niet veel veranderd, maar niets is minder waar. Sinds de coronacrisis steeg het aantal online aankopen immers gevoelig. Toch steeg het aantal afgesloten namaakwebsites op .be en .eu niet evenredig. Dat is te danken aan de samenwerking van de FOD Economie met EURid, DNS Belgium en de douane in het kader van de internationale Europol-actie In Our Sites. Die zet in op een proactieve aanpak. EURid en DNS Belgium sluiten verdachte websites die eindigen op .be of .eu meteen bij de bron af. Hoewel de online verkoop in 2020 een boost kende, steeg het aantal geblokkeerde namaakwebsites met .be en .eu niet. Deze manier van werken maakt van België zelfs één van de koplopers op wereldwijd vlak.

#### Number of fake websites decreases: proactive approach works!

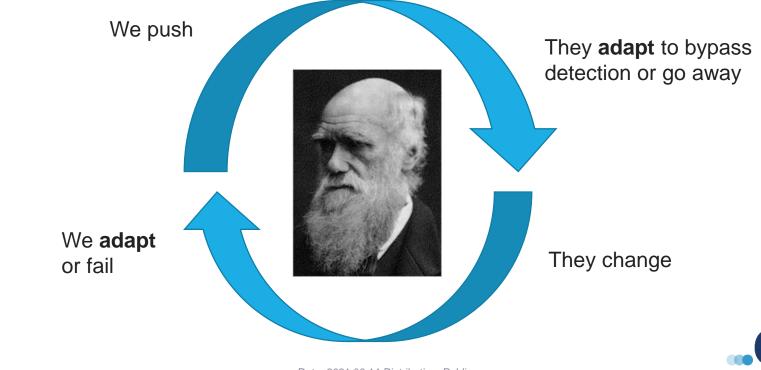
Online counterfeiting and Internet piracy continue to soar. Yet fewer fake websites are being set up, according to the number of closed websites in Belgium. This is the result of the international In Our Sites campaign and the proactive collaboration with **EURid**, DNS Belgium and customs. Belgium scores good points with this and is one of the leaders worldwide in this area.

 $\label{eq:https://ews.economie.fgov.be/193665-aantal-namaakwebsites-daalt-proactieve-aanpak-werkt} \\ https://ews.economie.fgov.be/193665-aantal-namaakwebsites-daalt-proactieve-aanpak-werkt} \\$ 



21.06.14 Distribution: Public

#### But... This is a Darwinian marathon



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#### And...

• We do see changes in behaviours

- Eg. pushing abusers to send "valid" but useless data
  - Some issues clearly disappeared
  - Invented and plausible registration data
  - There are repositories of fake-valid ID data in github
  - Anonymizer services (no need in EU due to GDPR, but...)
  - KYC to the rescue!



#### Thanks! Questions?

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