

What to Expect at ICANN72: A Guide for Newcomers



ICANN72 Prep Week
13 October 2021

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at ICANN

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Navigating the
Virtual Meeting

Welcome

Maarten Botterman

Chair

ICANN Board of Directors



What Is ICANN?

Joe Catapano

Stakeholder Engagement Senior Manager

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Unique Names and Numbers

Anything connected to the Internet – including computers, mobile phones and other devices – has a unique number called its IP address. IP stands for Internet Protocol.



This address is like a postal address. It allows messages, videos and other packets of data to be sent from anywhere on the Internet to the device that has been uniquely identified by its IP address.

IP addresses can be difficult to remember, so instead of numbers, the Internet's domain name system uses letters, numbers and hyphens, to form a name that is easier to remember.








Mission, Values, and Role

ICANN's Mission

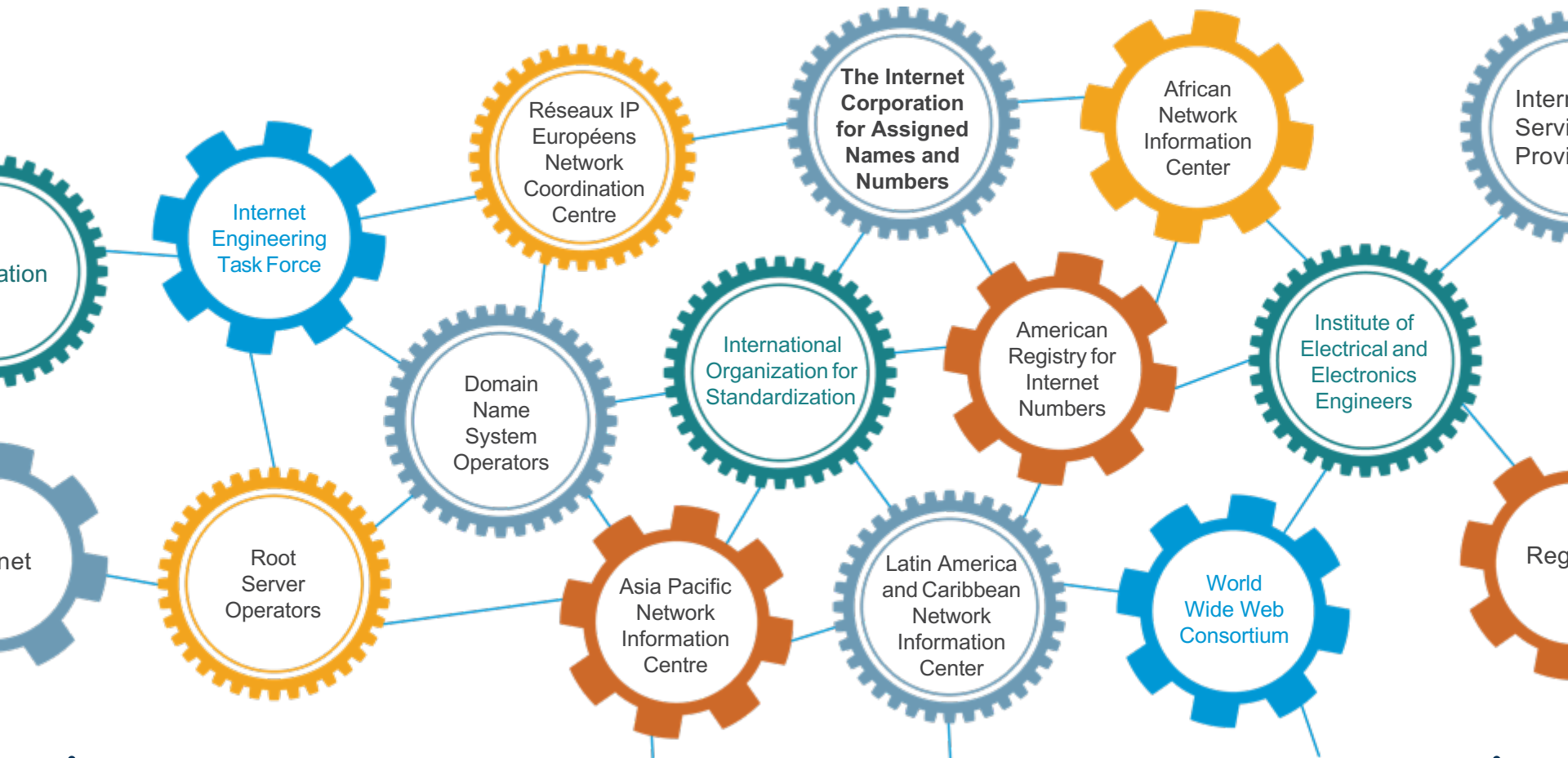
The mission of the Internet Corporation for Assigned Names and Numbers (ICANN) is to **ensure the stable and secure operation of the Internet's unique identifier systems**

Specifically, ICANN:

-  Coordinates the allocation and assignment of names in the root zone of the Domain Name System
-  Coordinates the development and implementation of policies concerning the registration of second-level domain names in generic top-level domains (gTLDs)
-  Facilitates the coordination of the operation and evolution of the DNS root name server system
-  Coordinates the allocation and assignment at the top-most level of Internet Protocol numbers and Autonomous System numbers
-  Collaborates with other bodies as appropriate to provide registries needed for the functioning of the Internet as specified by Internet protocol standards development organizations

Our Technical Partners

Coordinating with our technical partners,
we help make the Internet work.



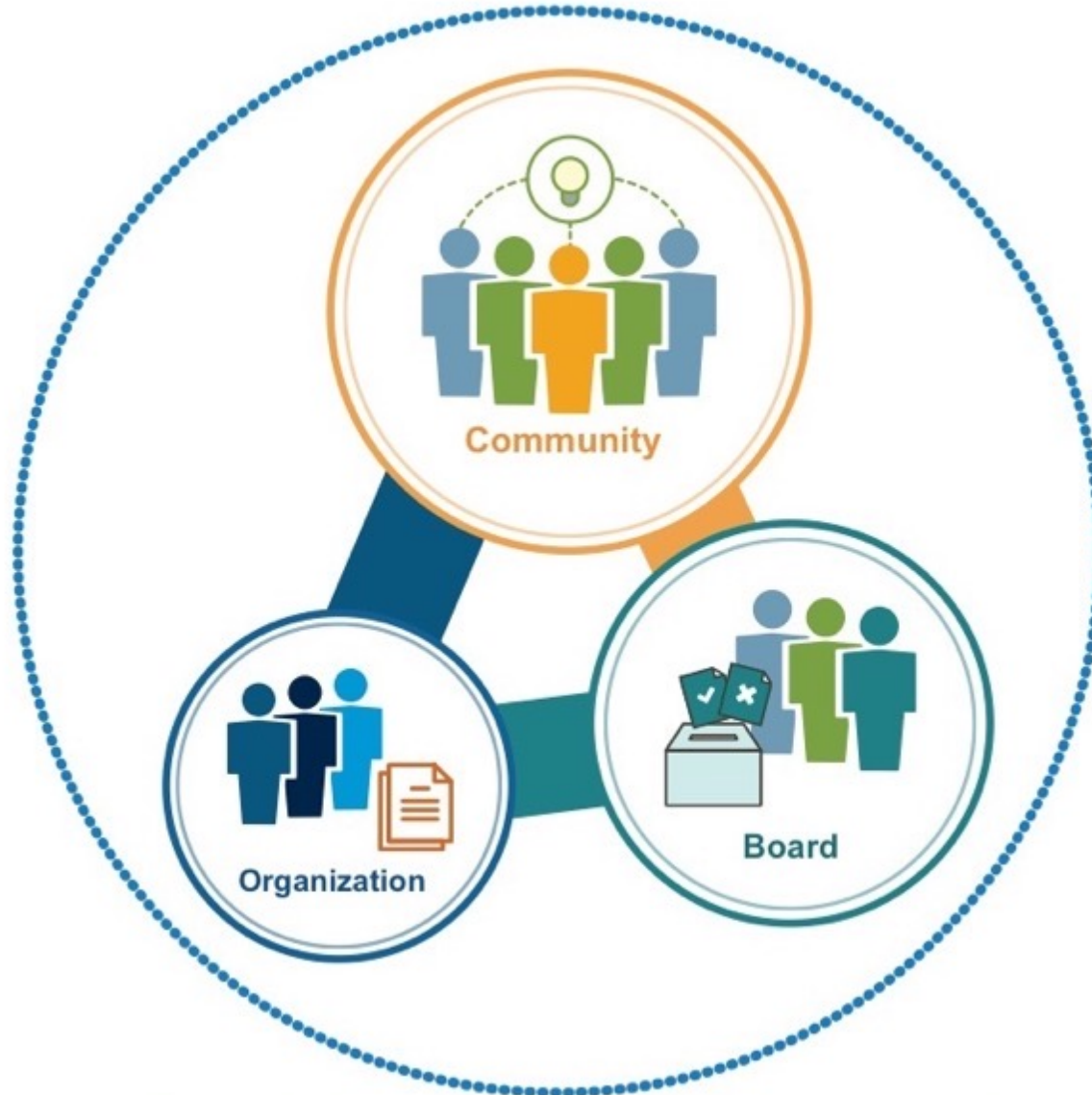
Our Other Partners

We all work together in different ways to help make the Internet work.



What is ICANN?

ICANN Ecosystem



The ICANN Multistakeholder Community

MAKING POLICY:

Three Supporting Organizations (SOs) in the ICANN community are responsible for developing policy recommendations in the areas they represent: IP addresses; generic top-level domains (gTLDs); and country code top-level domains (ccTLDs).



PROVIDING ADVICE:

Four Advisory Committees (ACs) give advice and make recommendations on ICANN topics. The ACs are made up of representatives from: governments and international treaty organizations; root server operators; Internet security experts; and Internet end users.



ICANN's Global Presence

Call one of our regional offices or submit a question online



Contact us ►

www.icann.org/contact

Regional Offices:

Los Angeles, U.S.A
(Headquarters)
Brussels, Belgium
Istanbul, Turkey
Montevideo, Uruguay
Singapore

Engagement Centers:

Beijing, China
Geneva, Switzerland
Nairobi, Kenya
Washington, D.C., U.S.A.

Partnership Centers:

Asunción, Paraguay
Cairo, Egypt
Seoul, Republic of Korea

Policy Development at ICANN

Chantelle Doerksen

Policy Development Support Specialist

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Ozan Sahin

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ICANN Ecosystem



Supporting Organizations (SOs)



ASO

The ASO Address Council is composed of 15 members — three from each of the Regional Internet Registries (RIRs) — who work on global Internet Protocol (IP) Address Policy.



ccNSO

The ccNSO (Council and members) works on global policies relating to country code top-level domain name (ccTLD) policies (e.g., .br, .uk).



GNSO

The GNSO Council is composed of 21 members — divided into two houses (contracted and non-contracted parties) — who work on generic top-level domain name (gTLD) policies (e.g., .com, new gTLDs).

Supporting Organizations (SOs)

Three SOs in the ICANN community are responsible for developing policy recommendations in the areas they represent.

Address Supporting Organization (ASO)

Country Code Names Supporting Organization (ccNSO)

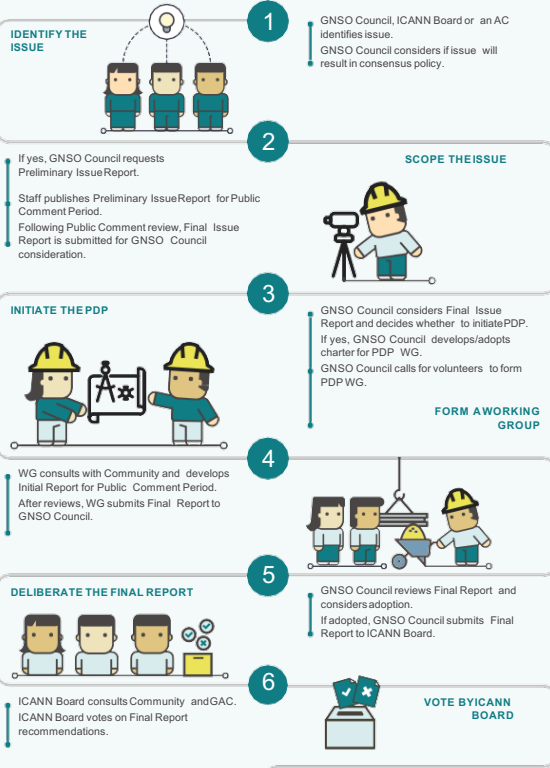
Generic Names Supporting Organization (GNSO)

Multistakeholder Policy Development

Generic Names Supporting Organization (GNSO)

GNSO Council is composed of 21 members — divided into 2 houses (contracted and non-contracted parties) — who work on generic top-level domain name (gTLD) policies (e.g., .com, new gTLDs).

GNSO Policy Development Process



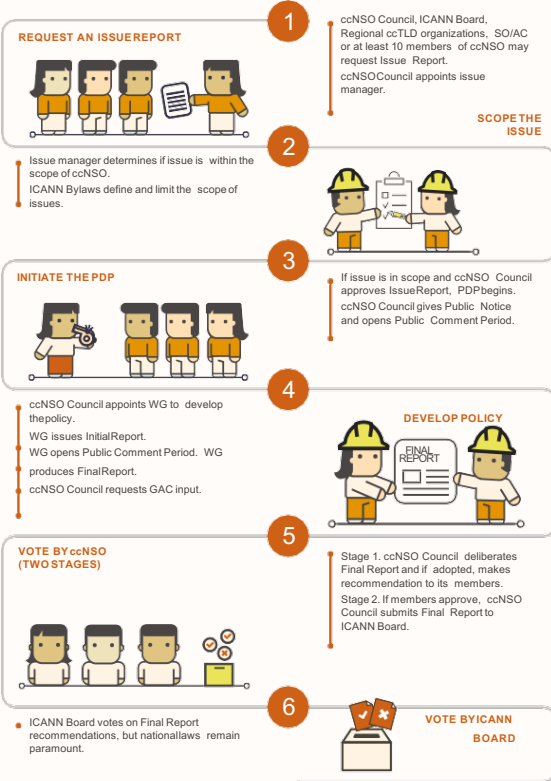
Learn more about the GNSO
gnso.icann.org

ICANN | GNSO
Generic Names Supporting Organization

Country Code Names Supporting Organization (ccNSO)

The ccNSO (Council and members) works on global policies relating to country code top-level domain name (ccTLD) policies (e.g., .br, .uk).

ccNSO Policy Development Process



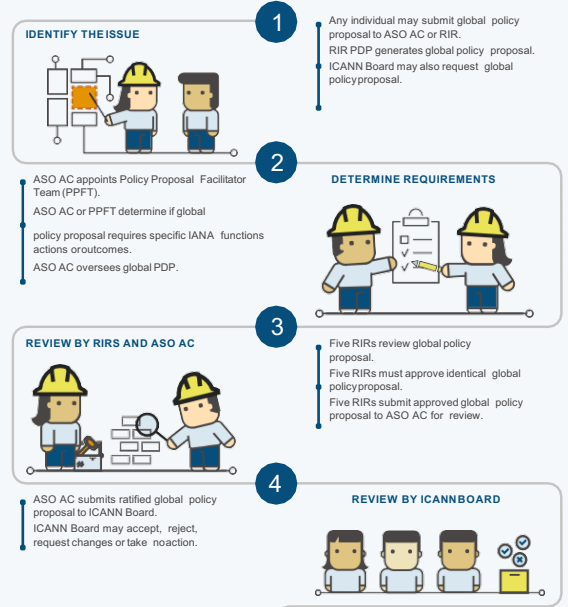
Learn more about the ccNSO
ccnsso.icann.org

ICANN | ccNSO
Country Code Names Supporting Organization

Address Supporting Organization (ASO)

ASO Address Council (AC) is composed of 15 volunteers — 3 from each of the Regional Internet Registries (RIRs)* — who work on global Internet Protocol (IP) Address Policy.

ASO Global Policy Development Process



*Regional Internet Registries

(RIRs) AFRINIC	Africa
APNIC	Asia and Pacific region
ARIN	Canada, parts of the Caribbean and North Atlantic islands, and the U.S.
LACNIC	Latin America and parts of the Caribbean
RIPE NCC	Europe, the Middle East and parts of Central Asia

Learn more about the ASO
aso.icann.org

ICANN | ASO
Address Supporting Organization

GAC Governmental Advisory Committee | PDP Policy Development Process | SO/AC Supporting Organizations/Advisory Committees | WG Working Group

Policy Development Processes (PDPs)

GNSO Expedited PDP: Temporary Specification for gTLD Registration Data, Phase 2A

- **ENDING SOON:** On 27 October 2021, the GNSO Council will consider the Phase 2A Final Report on two topics: (1) legal v. natural persons and (2) feasibility of uniform anonymized email addresses.

GNSO PDP: New gTLD Subsequent Procedures GNSO PDP: Rights Protection Mechanisms in All gTLDs

- **SubPro:** The ICANN Board directed ICANN org to initiate the Operational Design Phase (ODP).
- **RPMs:** Now that the Public Comment proceeding has closed, the next step is for the ICANN Board to consider the Phase 1 recommendations.

GNSO PDP: Transfer Policy

- **ONGOING:** Launched in two phases to review the current consensus policy governing transfers of domain names from one registrar to another.

GNSO Expedited PDP: IDNs

- **ONGOING:** This EPDP has begun work which focuses on two main areas: 1) the definition of gTLDs and the management of variant labels; and 2) how the IDN Implementation Guidelines should be updated in the future.

ccNSO PDP3

- **ONGOING:** Developing a review mechanism on the delegation, transfer, revocation, and retirement of ccTLDs associated with country codes assigned to countries and territories on ISO-3166 list.

ccNSO PDP4

- **ONGOING:** Developing a process for (de)selection of Internationalized Domain Name ccTLD strings associated with country codes of countries, territories, and other areas of geopolitical interest listed in ISO-3166.

Advisory Committees (ACs)

Advisory Committees (ACs)

Four ACs give advice and make recommendations on ICANN topics.

At-Large Advisory Committee (ALAC)

Governmental Advisory Committee (GAC)

Root Server System Advisory Committee (RSSAC)

Security and Stability Advisory Committee (SSAC)



ALAC

The ALAC expresses the interests of the individual Internet user and is composed of 15 members: two from each of the five Regional At-Large Organizations (RALOs) and five appointed by the ICANN Nominating Committee. It is supported by At-Large Structures (ALSes).



GAC

The GAC provides advice on public policy issues, particularly on interactions with ICANN policy and national laws or international agreements.



RSSAC

The RSSAC advises on the operation, administration, security, and integrity of the Root Server System.



SSAC

The SSAC advises on matters related to the security and integrity of the Internet's naming and address allocation systems.

Multistakeholder Advice Development

At-Large Advisory Committee (ALAC)

ALAC expresses the interests of individual Internet end users as part of policy development and in advice to the ICANN Board.

ALAC Advice Development Process



Learn more about the ALAC
alac.icann.org



Governmental Advisory Committee (GAC)

GAC advises ICANN Board on public policy issues, particularly in areas where ICANN policies intersect with national laws and international agreements.

GAC Advice Development Process



Learn more about the GAC
gac.icann.org

ICANN | GAC
Governmental Advisory Committee

Root Server System Advisory Committee (RSSAC)

RSSAC advises ICANN Board and community on matters relating to the operation, administration, security, and integrity of the Internet's Root Server System.

RSSAC Advice Development Process



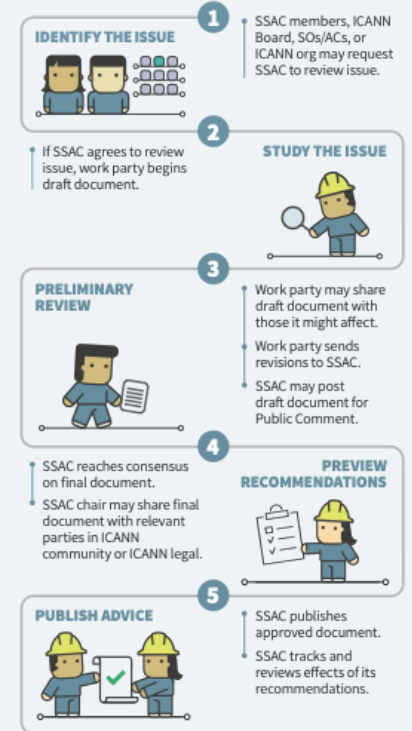
Learn more about the RSSAC
rssac.icann.org

ICANN | RSSAC
Root Server System Advisory Committee

Security and Stability Advisory Committee (SSAC)

SSAC advises ICANN Board and community on issues relating to the security and integrity of the Internet's naming and address allocation systems.

SSAC Advice Development Process



Learn more about the SSAC
ssac.icann.org

ICANN | SSAC
Security and Stability Advisory Committee

SO/AC Supporting Organizations/Advisory Committees

Priority Topics

At-Large Advisory Committee and At-Large Community

- Closed generics
- DNS abuse
- ICANN accountability and transparency, ICANN reviews

Governmental Advisory Committee

- New gTLD subsequent procedures and timing of next round
- DNS abuse
- Specific curative rights protections for intergovernmental organizations

Root Server System Advisory Committee

- Updating RSSAC047: Advisory on Metrics for DNS Root Servers and the Root Server System
- Updating RSSAC000: Operational Procedures
- RSSAC Caucus meeting

Security and Stability Advisory Committee

- Routing Security Work Party
- New gTLD Subsequent Procedures Work Party
- Name Collision Analysis Project

How to Prepare

ASO Address Council Policy Update

<https://aso.icann.org/documents/presentations>

ccNSO agendas

<https://community.icann.org/x/BQAuCg>

GNSO Policy Briefing

<https://go.icann.org/gnsobriefing>

At-Large agendas

<https://community.icann.org/x/ToMZCg>

GAC agendas

<https://gac.icann.org/agendas>

RSSAC publications

<https://www.icann.org/groups/rssac/documents>

SSAC publications

<https://www.icann.org/groups/ssac/documents>

Policy Outlook Report

<https://go.icann.org/outlook72>

Prep Week materials

<https://72.schedule.icann.org/prep-week>

REGISTER

<https://72.schedule.icann.org/>

ICANN
72
VIRTUAL
ANNUAL GENERAL

How to Participate



1

JOIN

an open community



2

OBSERVE

a working group session



3

WRITE

a Public Comment
submission

Topics of Interest at ICANN72

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Topics/Sessions of Interest

- ⊙ **ICANN72** is an Annual General Meeting that includes:
 - **Tech Day** sessions
 - A **Public Forum**
 - An ICANN org **Executive Question and Answer Session**
 - A **Plenary** session on on “Designing Hybrid ICANN Public Meetings to Equalize In-Person and Remote Participation”
 - **Annual community recognition** programming and the announcement of the **Tarek Kamel Award for Capacity Building**
 - **Virtual Coffee** breaks
 - Many **joint sessions** between the various ICANN Community groups and the ICANN Board
 - ICANN community groups will meet to advance **policy and advice work** in priority areas throughout the week

 - **Register** for the meeting and check out the times for the above sessions and much more

Resources for newcomers



Free online courses on ICANN Learn: <https://learn.icann.org>

- Learn about ICANN groups and processes
- Build skills to enhance participation
- Discuss concepts with fellow learners



ICANN org Regional Newsletters: <https://info.icann.org/LP---Regional-Newsletter.html>



ICANN Social media



ICANN Meetings schedule: <https://70.schedule.icann.org/>



Other useful webpages:

Newcomer webpage: <https://www.icann.org/newcomers>

ICANN Acronyms and Terms: <https://www.icann.org/icann-acronyms-and-terms/en/nav/A>

ICANN Communities: <https://www.icann.org/community>

Policy Development Support: <https://www.icann.org/policy>

Technical Functions: <https://www.icann.org/technology>

Fellows and NextGen @ ICANN72

Siranush Vardanyan

Fellowship Program Manager
Public Responsibility Support
ICANN org

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Newcomers, NextGen and Fellows @ ICANN72

ICANN72 Annual General Meeting will be held virtually, 25-28 October 2021 (revised meeting dates). All sessions will be conducted during regular working hours in Seattle, United States (Pacific Daylight Time / UTC-7). **All times listed here are in UTC time zone.**

ICANN72 Prep Week (12-14 October)

- ⦿ Tuesday, October 12, 18:00 - 19:00 UTC - Joint Meeting: ICANN Board Members & ICANN CEO
- ⦿ Tuesday, October 12, 20:00-21:00 UTC - Generic Names Supporting Organization Policy Update Webinar
- ⦿ Wednesday, October 13, 18:00-19:00 UTC - What to Expect During ICANN72: A Guide for Newcomers
- ⦿ Wednesday, October 13, 21:30-23:00 UTC - The Global Public Interest at ICANN - Update
- ⦿ Thursday, October 14, 16:00-17:30 UTC - Pre-ICANN72 Policy Update

Special Fellows & NexGen Sessions

- ⦿ Thursday, October 21, 13:00-15:00 UTC – Meet & Greet Session with ICANN72 Fellows and Global Stakeholder Engagement Teams (regional breakouts)
- ⦿ Thursday, October 21, 16:00 - 18:00 UTC – How Consensus Works in ICANN, an interactive session with Melissa Allgood

NextGen Presentations

- ⦿ Monday, October 25, 17:30-19:00 UTC

ICANN72: What's Happening During Annual General Meeting?

Meetings with ICANN Board – Joint Sessions

- Monday - NCSG (Non-Commercial Stakeholder Group) and At-Large
- Tuesday - CSG (Commercial Stakeholder Group), RSSAC (Root Server System Advisory Committee) and GNSO (Generic Names Supporting Organization) Council
- Wednesday - GAC (Government Advisory Committee) and SSAC (Security and Stability Advisory Committee)
- Thursday - ccNSO (Country Code Names Supporting Organization) and CPH (Contracted Party House)

Monday, 25 October

- 16:00 - 17:00 UTC - How it Works: ICANN Policy – Session for ICANN72 Fellows
- 16:00 - 21:00 UTC - Tech Day, Three Technical Workshops, with presentations, discussions and hands-on demonstrations in an interactive format.
- 17:30 - 18:30 - Middle East Space - to discuss Open Data in the context of ICANN
- 19:30 - 21:00 UTC - GNSO Council Priorities and Prep Session
- 19:30 - 21:00 UTC - GAC (Government Advisory Committee) Opening Plenary

ICANN72: What's Happening During Annual General Meeting?

Tuesday, 26 October

- ⦿ Constituency Day - Participation per sector of Interest (ccNSO, GNSO, GAC, RSSAC)
- ⦿ 17:30 - 19:00 - Joint AFRALO-AfrICANN Meeting
- ⦿ 19:30 - 21:00 UTC - LAC Space
- ⦿ 21:30 - 22:30 UTC - Q&A with ICANN Org Executive Team

Wednesday, 27 October

- ⦿ 17:30 - 19:00 UTC - **Plenary Session:** Designing Hybrid ICANN Public Meetings to Equalize In-Person & Remote Participation
- ⦿ 19:30 - 00:30 UTC – Three Workshops: DNSSEC (Domain Name System Security Extensions) and Security
- ⦿ 19:30 - 21:00 UTC - North America Space
- ⦿ 01:00 – 02:30 (on October 28) – NARALO: Taste of Seattle, Beer Appreciation Night (Social Event)

Thursday 28 October

- ⦿ ICANN72 Wrap-Up Sessions – Participation per sector of interest
- ⦿ 21:30 – 23:00 UTC - ICANN Public Forum
- ⦿ 23:30 - 00:30 - ICANN 23rd Annual General Meeting - Public Board Meeting with the ICANN Board of Directors

Daily Virtual Coffee/Fika

Navigating the Virtual Meeting

Tanzanica King

Strategy and Design Director
Global Meeting Operations
ICANN org

tanzanica.king@icann.org



Navigating the Virtual Meeting

1

Structure of the
Virtual Meeting

2

Navigating the
Online Schedule and
Session Pages

3

Session Resources
and Participation
Tools

4

Expected Standards
of Behavior

Structure of ICANN72 Virtual AGM

BLOCK	PDT (UTC-7)	UTC	DAY 1	DAY 2	DAY 3	DAY 4
			MON 25 OCT	TUES 26 OCT	WED 27 OCT	THUR 28 OCT
			*Tech Day		*DNSSEC Workshop	
Block 1	09:00-10:00	16:00-17:00	ICANN Board and NCSG	ICANN Board and GNSO	ICANN Board and GAC	ICANN Board and ccNSO
Break	10:00-10:30	17:00-17:30	Virtual Coffee/Fika	Break	Break	Break
Block 2	10:30-12:00	17:30-19:00	Q&A with ICANN org Executive Team	Cross-Community Interaction	Designing Hybrid ICANN Public Meetings to Equalize In-Person & Remote Participation	ICANN Board and CPH
Break	12:00-12:30	19:00-19:30	Break	Break	Virtual Coffee/Fika	Break
Block 3	12:30-14:00	19:30-21:00	ICANN Board and ALAC	Cross-Community Interaction	GNSO Council GAC Communiqué	Wrap-Ups
Break	14:00-14:30	21:00-21:30	Break	Break	Break	Virtual Coffee/Fika
Block 4	14:30-16:00	21:30-23:00	ICANN Board and CSG	Cross-Community Interaction	GNSO Council GAC Communiqué	ICANN Public Forum
Break	16:00-16:30	23:00-23:30	Break	Virtual Coffee/Fika	Break	Break
Block 5	16:30-17:30	23:30-00:30	ICANN Board and RSSAC	ICANN Board and SSAC	GAC Communiqué	23rd ICANN Annual General Meeting

Navigating the Online Schedule and Session Pages

The screenshot shows the ICANN website interface for a session titled "The Post-Pandemic Future of ICANN Public Meetings". The page includes a navigation bar with links for Home, How to Participate, Attendees, Schedule, and Networking & Engagement. The session details section features a "Back to agenda" link, the session title, time (07:30 - 08:30 PDT on Thursday, 17 June 2021), and a "Zoom 6" link. A "CROSS-COMMUNITY INTERACTION" badge is present. A dropdown menu is open under "How to Participate", listing options: Register, "How to" Resources, Participation Tools, and Internet Access Reimbursement Program. The "Facilitator(s)" section lists Tanzanica King (ICANN Organization, Sr. Manager, Meeting Strategy and Design) and Nicholas Tomasso (ICANN, VP, Global Meeting Operations). The "Description" section provides the time in CEST and UTC, and the ID# 12486. The "Participation Links" section states that Zoom links will be published 24 hours before the session starts and provides a URL for participation tools. The "Interpretation Service" section lists available languages (English, Français, Español, 中文, العربية, Русский) and notes that Zoom interpretation is provided within the Zoom application, with a download link. The "Session Details" section mentions that ICANN has focused on innovation in its virtual events to facilitate participation. The "Discussion" section shows a "NEW CONVERSATION" button and a recent comment by Tanzanica King titled "ICANN Public Meeting Survey: Community Interest in Face-to-Face Meetings".

← Back to agenda

The Post-Pandemic Future of ICANN Public Meetings

🕒 07:30 - 08:30 PDT on Thursday, 17 June 2021
[Add to Calendar](#)

📍 Zoom 6

CROSS-COMMUNITY INTERACTION

Register
"How to" Resources
Participation Tools
Internet Access Reimbursement Program

Facilitator(s)

Tanzanica King
ICANN Organization
Sr. Manager, Meeting Strategy and Design

Nicholas Tomasso
ICANN
VP, Global Meeting Operations

Description

16:30 CEST, 17 June 2021
14:30 UTC, 17 June 2021
ID# 12486

Participation Links

Zoom participation links will be published 24 hours before the session starts. For more information on how to participate, visit: <https://71.schedule.icann.org/participation-tools>

Interpretation Service

- Languages Available: English, Français, Español, 中文, العربية, Русский
- Zoom Interpretation: ICANN is now providing interpretation within the Zoom application. To use this feature, please download Zoom: <https://zoom.us/download>

Session Details

Over the past year, ICANN has focused on innovation in its virtual events to facilitate

Discussion

NEW CONVERSATION

In meeting: The Post-Pandemic Future of ICANN Public Meetings

Tanzanica King 29 minutes ago

ICANN Public Meeting Survey: Community Interest in Face-to-Face Meetings

ICANN organization is conducting a survey to determine individual comfort and tolerance for face-to-face meetings. Meeting participants and investigate your thoughts on a hybrid meeting with virtual and in-person components. Please share what you think. Please click

Registered Attendees

Add to Calendar

ASK QUESTIONS or ENGAGE in DISCUSSIONS with other attendees

JOIN IN!

Learn about PARTICIPATION FEATURES - Language Interpretation - Real-Time Transcription (RTT)

Navigating the Online Schedule: My Agenda

The screenshot displays the ICANN online schedule interface. At the top, the ICANN logo is on the left, and navigation links for Home, How to Participate, Attendees, Schedule, and Network are on the right. Below the navigation, there are buttons for 'VIEW MY AGENDA', 'CALENDAR VIEW', 'EXPORT', and 'PRINT'. A dropdown menu is open under 'EXPORT', showing options: 'Export Full Agenda (ics)', 'Export My Agenda (ics)', and 'Download Notes (csv)'. A blue arrow points from the 'EXPORT' button to this menu. Another dropdown menu is open under 'Schedule', showing options: 'Prep Week', 'Full Agenda', 'My Agenda', and 'Schedule 1:1+ meeting'. A blue arrow points from the 'Schedule' dropdown to the 'My Agenda' option. The main content area shows a calendar view for Monday, 14 June 00:00 PDT. There are three session cards: 'At-Large Leadership Session: Welcome to ICANN71 & Policy Talking Points' (INTERNAL WORK / POLICY DEVELOPMENT), 'DNSSEC and Security Workshop (1 of 2)' (SECURITY / TECHNICAL), and 'GAC Opening Plenary' (INTERNAL WORK / POLICY DEVELOPMENT). A blue speech bubble with the text 'ADD SESSIONS to MY AGENDA' is overlaid on the session cards. At the bottom, there is a 'Virtual Coffee / Fika' session (SOCIAL / NETWORKING) with a green checkmark.

1. Select **Export > Export Full Agenda (ics)** or **Export My Agenda (ics)**
 - A file download will save as **my-agenda-export-date-time.ics**
2. Locate the file, and right click to select **Open-as > Desired Calendar Type**
3. Once the calendar file opens, click **Save**.

Session Resources and Participation Tools

- **Audio Recordings**
 - Posted within 12-24 hours after the session concludes.
- **Zoom Archives**
 - Posted within 12-24 hours after the session concludes.
- **Transcripts**
 - Generally posted within 24-72 hours after the session concludes, but in some cases may be up to a week or more later.

ICANN

Home Attend Schedule Newsletter Participation Tools Participants Conversations

← Back to agenda

Plenary Session: ICANN and COVID-19 - Advancing Policy Work in the Current Environment

22:00 - 23:30 PDT on Wednesday, 24 June
[Add to Calendar](#)

Zoom 5

PLENARY SESSIONS

Description

13:00 UTC+08:00, 25 June 2020
05:00 UTC, 25 June 2020
ID# 12119

Session Recordings

Audio Archive Download
Zoom Webinar Archive
English audio archive
Archive audio en français
Archivo de audio en español
中文音频存档
Архив аудиозаписей на русском языке
أرشيف التسجيلات الصوتية باللغة العربية

Session Details

This plenary session is a facilitated dialogue regarding the challenges of advancing the ICANN community's policy work during the COVID-19

Files

- Draft Proposal for Phased Return to Face-to-Face Meetings
- Q&A Pod Transcription
- TRANS_Plenary Session: ICANN and COVID-19 - Advancing Policy Work in the Current Environment-ar
- TRANS_Plenary Session: ICANN and COVID-19 - Advancing Policy Work in the Current Environment-en
- TRANS_Plenary Session: ICANN and COVID-19 - Advancing Policy Work in the Current Environment-es
- TRANS_Plenary Session: ICANN and COVID-19 - Advancing

Access ZOOM WEBINAR ARCHIVES and AUDIO RECORDINGS

Download PRESENTATION SLIDES, DOCUMENTS, TRANSCRIPTS

Review: Session Resources and Participation Tools

Participation Features

- Zoom Conferencing Platform for all sessions
- Simultaneous Interpretation
- Real-Time Transcription (Live-Scribing) or Zoom Automated Transcripts
- Remote-Participation Managers supporting all sessions
- Zoom session recordings
- Session Transcripts

Networking Tools

- Start a Conversation/Discussion
- Schedule a 1:1+ meeting with other attendees

Coffee Breaks / Fika:

Navigating the Virtual Meeting

Come and learn about participation features: How to set up 1:1+ Meeting, start an online discussion or use our in-session language service tools.

Monday, 25 October @ 10:00 PDT/17:00 UTC

<https://72.schedule.icann.org/meetings/TMf6R58YmFsWstqfb>

Other Questions?

Email meetingsupport@icann.org

ICANN Expected Standards of Behavior

Act in accordance with ICANN's Bylaws.

Treat all members of the ICANN community equally, irrespective of nationality, gender, racial or ethnic origin, religion or beliefs, disability, age, or sexual orientation; members of the ICANN community should treat each other with civility both face-to-face and online.

Respect all members of the ICANN community equally, behave in a professional manner and demonstrate appropriate behavior.

Listen to the views of all stakeholders when considering policy issues.

Act in a reasonable, objective and informed manner when participating in policy development and decision-making processes.

Work to build consensus with other stakeholders in order to find solutions to the issues that fall within the areas of ICANN's responsibility.

All participants are expected to conduct themselves on a professional level and will be held to the standards set forth in the [ICANN Community Anti-Harassment Policy and Terms of Participation](#) and Complaint Procedure and the [ICANN Expected Standards of Behavior](#).



One World, One Internet

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[@icann](https://twitter.com/icann)



facebook.com/icannorg



youtube.com/icannnews



flickr.com/icann



linkedin/company/icann



slideshare/icannpresentations



soundcloud/icann