
ICANN74 | Prep Week – ICANN74 Community Update
Thursday, June 2, 2022 – 22:00 to 23:15 AMS

RIA OTANES:

Hello, and welcome to the ICANN74 Community Update Prep-week Session. My name is Rio Otanes, and I am a participation manager for this session. Please note that this session is being recorded and is governed by the ICANN Expected Standards of Behavior.

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With that, I will hand the floor over to Nick Tommaso, vice president of Global Meeting Operations. Nick, please go ahead.

NICK TOMASSO:

Thank you, Maria. And good day, everyone. Welcome to the Community Update Session on ICANN74 in The Hague. The Global Meeting Operations Team is incredibly happy to welcome you back to our first in-person ICANN meeting since October 2019.

We know the world has changed and not everyone will be able to attend the meeting in person, but my team has been working hard to produce an event that is equally effective for all participants, regardless of whether you plan to join us in the Netherlands at the World Forum The Hague or participate remotely.

Many of us are excited to be seeing each other again after two long years, but it is important to know that the safety of our delegates and staff remain our number one priority. A number of health and safety protocols will be in place throughout the meeting to help safeguard us from COVID-19, and it will require a group effort from all of us to protect each other.

For those of you who are attending in-person, Josh will go over the health and safety measures that you can expect on site. But

first, Tanzania is going to share some information about the schedule and registering for sessions before ICANN74. Tanzania.

TANZANICA KING:

Thank you, Nick. And hi, everybody. I will jump right into this. We can go to the next slide, please.

For ICANN74, currently we have six concurrent tracks running. So that is very clear, especially if you're following a specific group. Each group, for the most part, is running a session at the same time throughout the day across five blocks. And we have a total of 105 sessions.

Right now we're anticipating about 700 attendees in person. We're following registration every day, as you can imagine, to see exactly how many people we can expect. And that is our guess. We'll be placing bets later.

We have a plenary session. This was selected by the community to run on who sets ICANN's priorities. And that will be on Tuesday. And also, we just wanted to highlight that we have networking cocktails each and every evening from 5:30 to 6:30 local time if you're going to be there in person.

Also, during the cocktail on Wednesday we're going to present the Community Excellence Award. We also plan to have a bit of a welcome with our Board members during the cocktail on

Monday, and potentially a short local speaker on Tuesday. So those will be interesting to attend. Next slide, please.

So the first thing that I want to talk about here is our meeting room capacities. So you'll hear from Josh later about the safety and health protocols that we're going to have in place, but it also impacts our meeting room capacities. So in order to try and make up for that, we've actually allocated two potential rooms for each session. It's not evident on the public schedule, so when you're looking at those numbers that show you how many people can fit into a room, you're actually looking at a total capacity for two rooms which you will see later when we actually go to run the meeting.

So this will be most of the sessions, and rooms will be virtually linked. There will be no difference if you're sitting in one versus the other, in terms of your ability to participate and hear what's going on, because we will have also dedicated staff participation managers that are going to be in all rooms. Next slide, please.

Session registration. You may have already noticed. We did an announcement on the website that we are asking everybody to register for sessions. It's really important first that you go to your registration profile and make sure that you've selected either in-person or virtual for your participation. This means that when you go to register for sessions and sign up for them, it will

automatically let us know whether you're going to be taking up a seat or going to be participating virtually.

So the way you do this is you go into the agenda. As you can see here the extra-large—just for the purposes of this presentation—plus sign you want to click on. And that will add it to your personal agenda. Also, I'll point this out again later, but if you change your registration it will automatically update the selection.

So please remember to ... If your plans change and we know that that is the case, as there's a lot going on right now, just please remember to go and update your participation type so that we can keep an accurate count of what to expect on site. Josh, next slide, please.

This is a real quick show of how you can tell right now how you're registered. So if you were to go into the schedule, you would see either this check mark—like a map indicator, from my point of view—or a cloud indicating whether you are currently registered to be in-person or virtual. And you can also see that for other attendees. If you're wondering if somebody, a colleague or friend, is planning to go to the meeting, you can quickly look on the website and see which of these symbols they have next to their name. Next slide, please.

So you may also have noticed already that there are waitlists. We did that on purpose to make sure that we could truly capture how

many people want to attend. So the important part of this is that some of you are probably already concerned about sessions you might be waitlisted in. Don't fret. We still have some changes that we will make to try and accommodate all of the people who have indicated they want to attend a session.

And that might happen in terms of changing rooms over the next several days as we continue to analyze the number of people that are asking to attend sessions. We've already done that on a couple of sessions so when you're waitlisted and we fix something, it will automatically be added to your calendar.

Also, again, I pointed out earlier, if you change your registration from in-person to virtual, it will automatically switch. Do allow 24 hours because that's how long it takes us to really get that change into the website.

Also, one last thing—if you go back for one second, Josh—that I almost forgot. Please notice on the right that you still click on the same place you would click the plus sign to be added to the waitlist. Now there's been a little bit of confusion about that because it doesn't quite stand out as much, but you still just click on that. If you actually click on the session and go into the session page instead of the list view, you'll also see the Join Waitlist button that Josh is pointing to above. Next slide, please.

So it's really important, and Nick touched on it, that we offer an equitable experience for all. We've been talking about this for many, many, many months, as most of you know, as we have been hoping to get back to in-person. And now we're here. So some of the room setup improvements we're making are additional screens. Also, for safety reasons as well, we'll have one-to-one microphones; cameras that will allow virtual participants to see people in the room. And as I mentioned before, dedicated staff participation managers in every single room.

Another thing I want to point out here is that virtual participants will obviously use the Zoom microphone to speak and Zoom video. But onsite participants, while they may also be in Zoom, need to remember that they're not going to use the Zoom microphone. They're going to use a physical microphone in the room. If they're not seated somewhere at a microphone and there's a speaking opportunity, our participation managers in the room will help provide guidance as to where to queue up if there's a queue for the microphone. We're going to support everything in the room all the way so you'll know what to do. Next slide, please.

So just some best practices to make sure that we're mindful of the fact that we have people who are participating remotely. We as a team and as a group who've been doing these meetings for so

long, there's a sense that, oh, it's simple and we've been doing this before. But we haven't really been doing it in this way.

In the past, the remote participants are usually really just listening and we haven't paid a lot of attention of making sure that they can interact on an equal playing field. So that is important to keep in mind.

And, of course, things that are obvious but sometimes easy to forget: to be ready to actively listen, do keep your camera on when comfortable and when feasible. Of course, I'm a horrible example of that at this moment, and I apologize. Avoid off-microphone conversations that can't be heard by all. Remember that there are people who are participating that want to be involved and hear everything that's going on. Be sure to share materials digitally. And obviously, our staff will be helping with this. And be respectful and mindful of our Expected Standards of Behavior, especially in the chat. Next slide, please.

And now I'm going to hand it over to Josh to go through some health and safety measures with you. Josh.

JOSH BAULCH:

Thank you so much, Tanzania. And we'll take questions at the end. So if you guys have questions while we're going throughout this, please feel free to put it into the Q&A pod and we will answer

those questions and we'll open the floor here in just a few slides for questions.

So, yeah, just going through and talking about the in-person requirements. So this is going to be a little bit in-person focused for the moment. So, as we have put out on the health and safety page—and I'm just putting the link here in the chat—we will have a proof of vaccination, and then we will be doing some temperature verifications and some self-health screenings; as well as we will have some minimal contact tracing and communication plan in place in the case of a positive exposure.

And one of the things that we need to just expect is that there's a high chance that we will have some people that will come down with COVID. Just, we're bringing so many people together. And so we are prepared for that, and we do have all of the protocols in place to be able to handle that. And so all of these measures are really meant to try to minimize that as much as possible and try to make this event as safe as possible for all of you guys that are coming throughout the globe to this one location. And so that's really a high priority for us.

And we will have COVID-19 testing available on-site for suspected cases or anybody who may be experiencing symptoms. And as well, we will be providing a health and safety kit to all attendees, which will include some hand sanitizer and some alcohol wipes,

as well as five medical-grade facemasks for each of the days that you're there.

And then we'll also be providing four at-home self-tests for people to be able to test in their hotel room each morning before you come into the event just to reassure yourself and to reassure others that you are prepared and that you aren't experiencing ... Or if you are experiencing symptoms, to make yourself feel a little bit better of whether you have caught COVID or not.

And then as well, we'll also be providing headphones for the interpretation unit so that every individual person has a set of headphones, so we don't have to worry about sharing or anything like that.

So some of the behavioral things that we'll have in place will include the mask wearing; the physical distancing which is going to be a challenge, but it is one of the things that have been proven to help in the reduction of the spread of COVID. And then as well, we will have regular cleaning and contact safety meeting that we're trying to make things as contactless as possible.

And then the catering and food service experience will be a bit different. You will see a lot more pre-packaged food. And one thing to note here is that the World Forum is going to be all cashless. So you will need to have a credit card or something so

there's nothing being handed back and forth. We also will have, as everybody has experienced, the attendee acknowledgement.

Now, one of the things that's important to note here is the community policing and enforcement of the safety measures here. So we're not going to be having guards or ushers running around telling people to put their masks back on properly or anything like that. We're really relying on you as participants and the community members to really help and remind each other and just really do this as a community effort to ensure the safety of everybody who is there.

And I do see a couple of questions coming up, and we'll get to those right at the end here.

So when you actually get to on-site, what is going to happen when you come into the venue? So the first time that you come in, so the first day that you get there, there's going to be four stations that you're going to go through.

The first station and right at the entrance is going to be a temperature check. And there's going to be a signed with the self-health screening that has also been noted on the FAQ. So the exact same questions. And what you will find there is, the usher will just ask you to ensure that you have answered those and you don't have any of those symptoms.

And if you do have any of those symptoms, we would ask you not to come to the venue and to reach out to the Health and Safety Center, which the contact information will be on the badge. And we also provide more information a little bit later on in this presentation.

Once you pass that first station, you'll go into station two and you'll show your registration confirmation e-mail. And we will send these out again so you don't have to dig through all of your e-mails. We'll send these out just before the event.

And just ensure ... And this is where it's really important that you make sure that you know whether you're virtual or in-person, because only the in-person attendees will have a QR code, which is why we've emphasized that on these confirmation e-mails. It's really important that you have those. If you do come and you signed up as a virtual attendee, we may not be able to allow you to come in if the capacity has been reached for this event. So it's just really important that you double check that, and that's why we keep re-emphasizing that.

Along with this letter, the e-mail that you have, you'll need to show your government-issued photo ID to confirm your identity for the badge. So if you do go by different names, make sure that your badge matches your identification. And we do allow for a

preferred first name to be printed, but the most important is to ensure that your last name matches.

Now, on the station three. After you've gotten your badge, then you're going to need to show your proof of vaccination. And depending on where you're coming from in the world, this might be a physical card, this might be a digital card, and it might be some other method of ... Whether it's a printed or a digital format of that.

For those of you guys that may have a physical card, we would recommend that you have the physical card because not all agents ... For example, if you're coming into the country, when you go to show this, a photo of your physical card may not be acceptable. It is best to keep that with you.

And then once you have provided that proof of vaccination and ensuring that you're up to date, which may include boosters ... And those boosters will only be applied if they are available in your country and you're eligible for them. So just to keep that in mind.

Once you have gone through that step, we'll issue you a wristband that is intended to be worn for the entire duration that you're in the venue. Now, we recognize that four days wearing a Tyvek wristband may not work as well. So if, by any chance, you lose the wristband or cut it off at night, you will need to go

through this process again to get another wristband. So that will be really important to note.

And then the last station that we have is to pick-up the check in—if you will—Health & Safety Kit including the hand sanitizer and the testing kits.

Now once you've gone through this process once, you don't have to go through it again unless you have lost your vaccination wristband. Otherwise, we will have an [entering] lane. And there will be multiple doors that will say Re-Entry Entrance which will have the temperature check and the self-health screening again. So you'll need to do that each day that you come in.

And then you'll just need to show your badge, and it will be scanned upon entry into the building just to identify that you have been in the building for this day. And that's for contact tracing purposes. We will not be doing contact tracing per room or anything like that. It just will be within the building and if, for any reason, there is somebody who was in the venue that did test positive, we will notify all the people that were attending that day in person.

If by chance you do test positive with your at-home test in your hotel room, what we would recommend you do is reach out to the Health and Safety Center. And they will give you further guidance on what the next steps would be recommended for you

depending on your unique circumstances. And we will ensure that everything related to the conversation and disclosure of that is handled according to our privacy policy, and ensure confidentiality from that standpoint.

So now, what may come up is, “Oh, gosh. That’s a lot to do for an entrance coming into this meeting.” We recognize that, and so we have made registration available on the day before the meeting starts, on the 12th, and it will be available from 8:30 to 17:00 at the venue for early check-ins. And you can go through and do this in advance, pick up your badge, and get your testing kits. And then you would be able to the re-entry lines for that.

So just to ensure if you're able to do that. If not, just give yourself a little bit extra time, just recognizing that there may be a little bit of a queue at the front of the entrance as we get into having everybody there.

So another item that we have introduced for this meeting is we recognize that everybody will have a different acceptable interaction with other participants. Some people may be very cautious. And so what we're providing is a four-color coded lanyard system. So when you get your badge, they're going to offer you these three primary colors. And then if you opt not to participate in this, we'll have a black lanyard for you as well.

The red lanyards will indicate that you are social distancing and you want to ensure that you don't have any contact with anybody—no handshakes, first bumps, elbow bumps, anything like that. And that's just a personal choice for these people. You have no idea what they may have going with their health or anything like that. So it's really important. And we'll have signs to remind everybody around the venue of what these lanyards mean to ensure that everybody follows.

The yellow lanyards will be provided that, “I’m comfortable with a little bit of interaction, but I’m still being cautious.”

And then the green lanyards will be provided to allow for handshakes. “I’m okay with potentially a little bit of contact and that.” However, in exchange for wearing a green lanyard, I am also telling you that I will make an effort to wash my hands more frequent and ensure that I’m not passing along germs inadvertently.

So, one thing that we want to note here related to travel. If you’ve been watching the news at all, for many countries the airports have gotten a bit chaotic. There's lots of lines. And we are seeing this, as well, in Amsterdam, specifically. I mean, this is the first time that we're traveling for ICANN in over two years, so expect that you're going to see airport disruptions including the long security lines.

Expect flight delays. We're seeing it all over the place. Or even cancellations. There are shortages of crews. There are shortages of security personnel. So just be aware of that. And oftentimes, most airports are requesting at least three hours in advance. We are seeing that that's extending, potentially, into four or five hours as well, specifically for Amsterdam airport when you go to depart and leave the country. So just something very ...

We just want to raise this with the community and make sure everybody's well aware of this. If you do experience a cancellation or a delay, just bring your patience and understanding. All of these people are working very hard to try to accommodate and adjust. And it's not any one person's fault that this is happening, and there's just going to be long waits whether you're talking to a travel agent, whether you're talking to the airline. The entire travel industry is still struggling to scale up to meet the demands with all of the staff shortages.

So we just want to make sure that everybody's aware of this and we're seeing it. Especially as we go into the summertime for Europe, we're seeing definitely increased travel volume. And there is lots of great information on the ICANN74 website regarding ground transportation and arrival into the Amsterdam Schiphol Airport.

So just some friendly reminders of things that we're going to be asking you to do on-site. You need to be wearing your mask at all times while you're in the venue. And we ask that you wash your hands frequently. And we'll also be providing hand sanitizing stations throughout the venue. As well, to practice physical distancing while you're inside as much as possible. And then just a reminder, don't forget to bring your proof of vaccination, your government-issued ID, and then your registration confirmation. And don't forget to wear the badge and wristbands at all times.

Now the Health and Safety Center is going to be a key aspect of this. I apologize, the map is a little bit small here. But the main entrance to the venue, the Health and Safety Center, will just be to the right. That's also where the medical staff will be as well.

And if by chance you have any issues prior to getting your badge, we would ask that you e-mail any questions or concerns with meeting-support@icann.org. We would ask, however, please do not send any personally identifiable information such as your vaccination card or any specifics with your health. We just ask because we don't really want that in our e-mail system. So just ask any general questions and we'll get back to you and we'll follow up with any recommendations or anything there.

And the back of the badge will have lots of key information such as the address of the venue, local emergency numbers, and as

well where the lost and found and all of that is as well. So it would be really important to make sure you have that badge with you as much as possible.

There are lots of different links here that are resources for you. So we just have our general schedule which has been released. Then we have the Health and Safety FAQs, which is listed under Health and Safety.

And then just reiterating back to what Tanzania talked about, the session registration. We have some newly published participation guides.

And back to the Health and Safety Guides, we have updated them as well. So if you looked at them a couple of weeks ago, they have been updated since then.

And then just a reminder of the Expected Standards of Behavior. And you're always welcome to reach out to us at meetingsupport@icann.org from there.

So, thank you. I know I've been a bit long-winded, and I see a few questions have come in. So I will hand the floor back to Ria, and we'll get to your questions. Thank you very much.

RIA OTANES:

Thank you, Josh. And just a friendly reminder to everyone that questions and comments will be read aloud if submitted in English in the Q&A pod, which can be found at the bottom of your screen. Thank you.

Tanzanica, would you like to address the waitlist-related questions that were in the chat?

TANZANICA KING:

Yes. I know there's a specific issue which we'll handle offline, but just to make it clear because I know it's caused a bit of confusion. So when a session is waitlisted, that will only happen after the room is actually full. And when that happens, that's when you will have to click on what looks to be a very light clock to be added. But if you click and go into the session page itself versus the list view, that's where you'll very clearly see in the upper right-hand corner, it will say that you're on the waitlist or it will say Join Waitlist. And you can click it on and off and see the two differences.

I also just wanted to say, if I wasn't clear about it before, that if you end up waitlisted and don't see a confirmation of getting into a session and we're getting to be very close to the meeting, we will be providing spaces around the venue for people to go and sit with headphones and listen to sessions as needed. So I just

wanted to make sure everybody was aware of that, too. And that's it. Back to you, Ria.

RIA OTANES:

Thank you, Tanzanica. Let's go to a question in the Q&A pod from an attendee. "If people get COVID, do you have connections with local doctors/hospitals to get appropriate medications?"

JOSH BAULCH:

Thanks, Ria, for reading out the question. Yes, actually we do. The Security Operations Team has gone through. We have been to The Hague and we have met with local hospitals. And we have a medical provider that will also be on-site, which is a doctor as well.

So we will have those resources to be able to provide at least getting you the information that you need to be able to get those items you may need. We may not be able to necessarily facilitate the handoff of such things, but we will get you in touch with people that can assist you further with that. So, thanks for the question.

Ria, next one.

RIA OTANES: Thank you. It doesn't look like we have any hands raised, so I'll go in Q&A pod again.

“Many return destinations post ICANN have requirements of testing within 24 hours of boarding flights. Will ICANN have available tests that will qualify for return travel or make available testing center information where these may be acquired to meet return flight requirements?”

JOSH BAULCH: Great. Thank you, Ria. And that's an excellent question. We will be providing that information. We're not providing it in advance right now, just because the local rules have changed in the Netherlands and we're seeing a lot of the testing centers have started closing. So we want to ensure that the information that we give you is accurate and the most up to date.

So we actually are heading out to the venue starting this weekend to be there next weekend. So we'll make sure that all of the locations that we're recommending for testing around the venue to be able to get back home will be available and are open. And we'll provide those details.

We will likely send out communications to all of the in-person attendees so that this information is readily available. So do

expect that in the coming days, and we'll make sure that all of the staff on-site have that information as well. It is readily available.

And as well as a worst case, the airports do also facilitate testing as well. However, I would not recommend relying on that. Oftentimes, there is a wait and it just tends to be a bit more expensive to do at the airport. But, yes, great question. And thank you.

RIA OTANES:

Thank you, Josh. We have a hand up from Cheryl Langdon-Orr. We'll just give the Tech Team a moment to promote Cheryl so she can pose her question.

CHERYL LANGDON-ORR:

Okay. Hopefully I'm unmuted. I always do like to be promoted.

JOSH BAULCH:

Yeah. We can hear you great. Thank you.

CHERYL LANGDON-ORR:

Other than my generalized disdain for the Q&A pod in a system that won't let you copy and paste from chat, I may as well speak my question. I'm very well aware that many hand sanitizers have ingredients that some people can be allergic to. So the ingredients for such things is important to be known. If people are

concerned about that, how do they find out what the exact and guaranteed ingredients of publicly available hand sanitizers, and actually what's being supplied in your kits is going to be? Because they may in fact need to bring your own. And if that's the case, there might be in matters of volumes that they will have problems if they're just, for example, doing carry-on luggage and things like that.

JOSH BAULCH:

Thank you, Cheryl, for the great question. And a very important call out there. We will work with the venue and make sure that we put some signs on each of the hand sanitizer stations that do list the ingredients, because I think that's a great call out.

The sanitizer that will be in the kits will be labeled with the ingredients on that. But I would recommend that if you do have an allergy to generic or standard hand sanitizers, I would recommend that you do bring some, whether it's in your carry on or whatever it might be that fits the 100 milliliter or three ounce travel restriction rules.

But, yeah, thank you for that. And I will make a note for the team that we will add that information and make sure that that's posted on those as well. So thank you for that call. Much appreciated.

Ria, next question.

RIA OTANES:

Thank you, Josh. We don't have any hands raised, so I will go back to the Q&A pod. An attendee asks, “Two shots of the AstraZeneca is okay? Or do we need at least one boost?”

JOSH BAULCH:

That's a great question. And what I'm going to defer is that it depends on whether that boost is available in your country. If the boosters are available in the countries and you're eligible to get them, it would be advised that you do have them. The reason is because boosters are not available in a lot of countries right now, and so it's not a hard and fast rule. But for the safety of everybody that's on-site, most all of us have gotten our vaccinations well over potentially a year ago. And so those boosters become really important to ensure the efficacy of them.

So, yeah, while this is probably not the clearest answer you would want, if you have the boosters available, we would recommend that you get them. But as long as you do have the baseline vaccination, then you would be good to attend. So thank you for that question.

RIA OTANES: Thank you, Josh. We have a question in chat, in the Q&A pod. “Is The Hague requiring any testing from the U.S. prior to entering the country?”

JOSH BAULCH: Specifically from the U.S.? No, there is not a testing requirement. But my advice would be that you need to check with your airline and make sure that you're checking with the government website for travel for the Netherlands to ensure that you meet the criteria. And this applies to any country because the requirements are going to be different for every country, which is why we're not able to give specifics because it just depends on where you're coming from—even where you're transiting through.

So make sure to work with your airline, and make sure to read those e-mails that the airlines are sending you well in advance to ensure that you meet those. Because there are, in some transit locations, sometimes you have to have an app downloaded for that particular country. So make sure that you're paying close attention to those e-mails that are coming from your airlines with that information. Thank you.

RIA OTANES: Thank you, Josh. I see Cheryl's hand is still raised. Cheryl, do you have another question?

CHERYL LANGDON-ORR: Or a follow-on. I appreciate having the ingredients listed on-site, but if possible it would be very nice for travelers to know before they leave their country of origin because, otherwise, limitations on volumes of things they can use might be an issue. For example, it is very common for most hand sanitizers to have aloe. And aloe, whilst great for 80% of population, is a real problem for some others. So if we can find out beforehand, that could be of use for prior planning. Thanks.

JOSH BAULCH: Cheryl, no problem. We will actually be there next week, so I'll be sure to take a look. And we'll get it updated to the Health and Safety page for you and let you know. Thank you.

CHERYL LANGDON-ORR: Greatly appreciate it.

RIA OTANES: Let's move on to the next question. Josh, I believe you answered a similar one already. "Two shots of Sputnik and a Pfizer booster would be okay?"

JOSH BAULCH: So we've spelled that out in our Health and Safety FAQs that you can mix and match vaccinations and boosters. There's no problem for that.

RIA OTANES: Great. Thank you, Josh. We don't have any hands raised, so we'll move on to the next question in the Q&A pod. "However, I got my vaccination recently about a month ago. Do I still need a booster? It was not required for me to get the Netherlands visa."

JOSH BAULCH: Thank you for that. No, you're exactly right. The boosters are only required after a certain amount of time after the primary vaccination. And it varies from country to country, from three months to six months to 270 days. So it varies, so just need to rely on what your local government is advising from that. And ICANN will abide by the same standard. The Netherlands does not have any specifics about rules incoming, other than just being vaccinated. Thank you.

RIA OTANES: Thank you, Josh. Next question is, "How the social distancing health and safety measures are implemented during daily community cocktails?"

JOSH BAULCH:

That's a great question, and this will come down to the community just doing your very best to, during those cocktails, while you're not actively eating or drinking to keep your masks on. And the space will be large enough to be able to abide by, as best you can, physical distancing. We recognize that this will be a challenge. And this is the same challenge that we're going to face throughout The Hague when people go out for dinner and lunches out and about.

The Netherlands currently does not have a requirement for physical distancing or for mask wearing, so the chance of taxi drivers or anything like that wearing masks is very low. So what we're doing is just going as the highest standard that we can apply, and we are trying to just apply that the best that we can.

I'm going to show a slide because I think this is relevant to your question. ICANN, the way that we did the health and safety measures, is that we recognize that not any single health and safety measure is going to be 100% effective. And so what we've done is, if you've ever read New York Times, which is where this came from, there's something called the Swiss cheese model.

And the way that we're looking at this is that all of our measures, all our layers of that ultimately will help with trying to get to 100% of no COVID. We recognize that that's not entirely possible, but all

of these different measures all play a key factor in that. So it's a great question about the cocktails.

We recognize that not everybody may have their masks on the entire time while they're eating and drinking. However, that's then why we're asking everybody to be vaccinated and up to date. That's why we've looked at, especially, the ventilation of the venue and that we have the physical distancing and the contact tracing aspects of that.

I appreciate the question and I hope this gives a little bit of insight into how ICANN tried to approach this. Thank you.

RIA OTANES:

Thank you, Josh. I believe this comment was part of that last question. "If there are drinks and other people will remove their masks."

Other than that, that is all the questions we have in the Q&A pod. And we don't have any hands raised. We could give it on about a minute or so to see if anyone has any other questions.

JOSH BAULCH:

All right. Thank you, guys. And again, once this webinar has ended, if you do have any questions, please feel free to reach out to us at meetingsupport@icann.org. And we will make every

effort to reply within 24 hours. Just recognize that the team is starting to travel over the next 72 hours to The Hague to start getting this event set up. So we're very excited to be ... For our first event out, we recognize that some of these protocols and things might be a pain and a hassle, but we really appreciate everybody's cooperation in this and everybody's support to getting ICANN back to our in-person meetings.

As we go through, there may be some pain points while we're on-site at the venue, especially with the room capacity issues. Just bring your patience and understanding as we try to go through this. This is new for us. We have not, in my lifetime, experienced a pandemic to this level.

We are very excited to see you guys virtually or in person, so thank you very much. I'm not seeing any other questions come through. So, are there any closing remarks from Tanzania or Nick?

TANZANICA KING:

Nope. I just put in the chat to please don't hesitate to reach out to us if you have questions. We can be reached at the meetingsupport@icann.org. Thank you and we look forward to seeing those of you who will be joining in person there.

JOSH BAULCH: Thank you. Nick, did you have any final words? All right. Well, not hearing anything. Thank you all very much, and we will conclude this webinar. Safe travels to all of you that will be traveling, and we wish everybody the very best. Thank you so much, and this meeting is now closed.

[END OF TRANSCRIPTION]