

ICANN76 | CF – ccNSO: Meeting Program Committee
Thursday, March 16, 2023 – 15:00 to 16:00 CUN

SUSIE JOHNSON: Hello? Can you hear me?

BART BOSWINKEL: Yes, we do. Susie.

SUSIE JOHNSON: Thank you. Please start the recording. Hello, and welcome to the ccNSO Meeting Program Committee. My name is Susie. I and Claudia will be the remote participation manager for this session. Please note that this session is being recorded and is governed by the ICANN Expected Standards of Behavior.

During this session, questions or comments submitted in chat will be read aloud if put in the proper form as noted in the chat. If you would like to speak during this session, please raise your hand in Zoom. When called upon, virtual participants will unmute in Zoom. Onsite participants will use a physical microphone to speak and should leave their Zoom microphone disconnected. Those not seated at a microphone may use the aisle microphone to speak. For the benefit of other participants, please state your name for the record and speak at a reasonable pace. You may access all available features for this session in the Zoom tool bar. With that, I will hand the floor over to Everton Rodrigues. Thank you.

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EVERTON RODRIGUES: Thank you, Susie. Thank you all for being here. Well, I'm Everton Rodrigues, chair of the MPC. We're here today to discuss to do the wrap-up meeting for ICANN76-related activities. So this is an opportunity for us to talk about what went well and what needs to be improved in our meetings. We have an agenda here in front of us. I will be very brief in this welcome. I just would like to hear from you which topics you would like to make comments about for the meeting.

Just in order to get the conversation started, we had the second experience of interpretation for the ccNSO members meeting. We had the addition of Arabic to these sessions. I would like to ask for your comments regarding the use of interpretation if you have used and what you have seen about it. Any comments about this? Just as something to start the discussion. Alejandra, please.

ALEJANDRA REYNOSO: Hi, everyone. Regarding the interpretation, I think it's great. I didn't hear any particular comments of people using it or not, but I think that what we should work a little bit on is the base on which speakers need to present. Because I did hear several times interruptions as in "speak slower" and I don't know why this time, the microphones were not as covering as other times and people really need to be close to the microphone. That's a technical thing. But on the pace of speaking, I think when we are doing the prep calls, just remind people or something like that. It's not something we can actually solve but that's something to improve.

EVERTON RODRIGUES: Thank you, Alejandra. Well, one of the actions that we saw from the secretariat was to display a message about the pace of those who were talking. I'm not sure if that was thought in advance, but I think that it was a literally visual and very efficient way for people to know that they were talking way too fast. But they should have been told perhaps before the session that they should be looking to a given display in a situation. I see Alejandra has her hand up, and also Bart.

ALEJANDRA REYNOSO: Bart first.

BART BOSWINKEL: I think people sometimes get carried away by the topic so you can't avoid it. I think, at least from where I sat and listening to everybody, I didn't find it an issue if people were told "Please slow down for the interpreters." I think you should not make too much of a point of it. It's a good thing to inform people ahead of the meeting, "Look, there will be interpretation. Please learn to speak slowly and clearly. But if you are enthusiastic about your topic, be carried away." That's our role as well. And it happened and nobody's offended by it or anything. So don't make it into a real, real big issue.

EVERTON RODRIGUES: Excellent. Thank you. Alejandra?

ALEJANDRA REYNOSO: On another note, this time, there were some new features. When there was the presentation of each session that they will say all the things related to the session, including interpretation and pace and everything, we were also displaying that there was interpretation, which languages. Also, there was a QR code with the Zoom link readily available. If people didn't know, they could scan it. This time, at least myself, I don't know others, I didn't hear from anyone, "I didn't know we have interpretation." So that's to me, "Yay. We achieved it."

EVERTON RODRIGUES: More as we also had presentations taking place exclusively in one of the languages that we have interpretation. I think that this is starting to gain traction among those who are attending our meetings. People are already expecting to hear not only English but also other languages if they are available for interpretation. Do we have any other comments for this topic? Please.

YURI TAKAMATSU: I completely don't understand the Spanish, but this time the interpretation was really good, I think, and I was able to understand what they are saying even if they are presenting in Spanish. But the slide might be helpful written in English. I still feel like that.

Also, I learned last time that not using a tool but I'm joined to the Zoom Room and having the interpretation, that really worked well. So this time, I was doing that and having a really good time. Thank you.

EVERTON RODRIGUES: Excellent. Thank you, Yuri. I see Svitlana’s hands up. Please, Svitlana.

SVITLANA TKACHENKO: Hello. I participated remotely and what I say about interpretation is a poster about interpretation is here and you can choose language. It’s very helpful because it was in the beginning of the session and the middle of the session. Anytime you can see that there’s help. What I should say to improve, just to make some pause between English and other language speaking. Because sometimes I listen to it without interpretation and suddenly speakers start to speak Spanish, for example. I just need to find the button how to switch to the interpretations. So, make some “I will speak this language” or “I will speak this language.”

EVERTON RODRIGUES: Good points. Well, at least, I tried to emphasize that in the opening remarks. But definitely this is something that people may feel enthusiastic when they would like to speak in more than one language in their presentations. But yes, definitely.

SVITLANA TKACHENKO: In the Q&A session, people just understand, they’re on the floor, they listen to very, very interesting information and try to be in this idea. So it’s difficult to stop and say, “I’ll speak this language.” Understand it’ll be better if at least sometimes prepare the listeners that we will change language.

EVERTON RODRIGUES: Thank you, Svitlana. Actually, there might be an additional effort for interpreters when there is this change on the fly for a single person. So this pause is really necessary. We really needed to emphasize it for those who already know that they will speak in more than one language, both in their presentations or in any other topics. Do we have any other comments or suggestions about this? Any other topics that you would like to discuss or talk about? Bart, please?

BART BOSWINKEL: Svitlana, I have a question for you, if you don't mind. The remote participants, for fortunate reasons, I could not attend the Kuala Lumpur meeting. I became grandfather so that's a good reason not to go. But what I experienced at the time is that there was always this difference between remote participation and in-person participation because you didn't know what happened in the room. People started asking questions, you can't see it, and all of a sudden you hear somebody else talking. This time, I realized that we try to get everybody in the Zoom Room and use Zoom to raise their hands to start talking. Did you experience something like this that you felt that as a remote participant, you were more outside than an in-person? Of course you are, but due to this nature that you couldn't follow exactly what happened in the room. And if so, in what area?

SVITLANA TKACHENKO: Yes. It's not like sitting in front of a screen. Absolutely, a different experience than sitting in the room and listening and see all people who are reacting on the information. It's just a remote feature. Sometimes when there is discussion in the room, it's better not show

presentation but show the room on the main screen so you see people who are standing can somehow interact.

BART BOSWINKEL: So that you really appreciate and feel part of that. You see the people like this, that you see the people who are talking?

SVITLANA TKACHENKO: No. Not this. At least this way, it we will be better.

BART BOSWINKEL: The overview, at least, of the room.

SVITLANA TKACHENKO: This time, I understand who are in the queue, who are speaking next. Because otherwise, if all participants are remote, you can click button participant and see who is speaking. But if people speak in the room, I don't know who is speaking. I just listen to the different voices and need to guess.

BART BOSWINKEL: Who is speaking, yeah. Would it help—I know there are others on this meeting as well. Maybe, Susie and Claudia, you can chime in as well because I know you've listened to some of these calls. Was that your experience as well that at times you got lost who was talking?

SUSIE JOHNSON: Yes, definitely.

BART BOSWINKEL: Would it help to ask people to at least tell who they are so that if you want to interfere—not just for the record, because that’s always how we do it, but this is for the remote participants. “I am by Bart Boswinkel and I’m now speaking,” something like this. Would that help?

CLAUDIA RUIZ: Hi, Bart. Yes, correct. It’s good for them to identify who they are first. And of course, if they’re going to speak a language other than English. Also on a side note, one thing that we are dealing with the interpreters notice that people tend to speak up when they are reading something. So that’s one thing to keep in mind. Usually, when they’re having normal conversations, yes, it’s easier for them to remember their pace. But I guess we tend to read fast so we are speaking fast as well.

BART BOSWINKEL: So if they’re reading a script.

CLAUDIA RUIZ: Exactly. Yes.

BART BOSWINKEL: Thanks. Go ahead.

SVITLANA TKACHENKO: Maybe if the speaker just forgot to say his name, write in the charts or “This is Bart speaking,” for example.

BART BOSWINKEL: Would it help if maybe—I’m just brainstorming now. There is always this trade-off between the flow of the meeting, the flow of the sessions, and people say, “I’m Bart Boswinkel, I’m now speaking for the remote participants.” Would it suffice if somebody would write this in chat? So you have somebody writing in chat, “Now he is speaking,” “Now he is speaking,” or “She is speaking.” Not always he.

SVITLANA TKACHENKO: Yes, it’ll be easier to understand who’s speaking. Because otherwise, I just see the speaking, I just want to—

BART BOSWINKEL: This could definitely not be—

SVITLANA TKACHENKO: What I see on the screen was just “MTC Video Costa Maya 1 is speaking.”

BART BOSWINKEL: Thank you. Again, an improvement.

SUSIE JOHNSON: Bart?

BART BOSWINKEL: Go ahead, Susie.

SUSIE JOHNSON: Hi. I was also thinking that possibly, sometimes you may want to have your name tags in front of you. Right in front of you would say Bart Boswinkel and anyone who's online could see who is speaking. Your name is not in front or anyone list it, so somebody new may not recognize you or know who you are.

BART BOSWINKEL: That's true. But I will know after one meeting who I am.

SUSIE JOHNSON: True.

BART BOSWINKEL: It's the sense of template. Definitely maybe that's something for the presenters or speakers because they will always be, like me now, because I'm talking, I'm in the camera. So you don't have to raise it and it's easier as well. But probably, going back to Svitlana, just my question, Svitlana, is this also an issue with the presenters? Do you think it helps to have a nametag in front of them because you know when the session starts who is supposed to speak?

SVITLANA TKACHENKO: Yes. The agenda, it's easier, at least, to understand who's speaking. But when this conversation is going on Zoom, suddenly some woman voice, who is this? Then, Bart, your voice I recognize.

BART BOSWINKEL: I'm a bit of an outlier.

SVITLANA TKACHENKO: But some new people or people that don't know, strange voices. Who are them?

BART BOSWINKEL: Okay. Thanks. Are there any other issues from your remote experience that you want to draw attention to?

SVITLANA TKACHENKO: I just envy you all because you were in the room and I was remote. The information, I received in the full range, but the networking and conversation, of course, it's not—

BART BOSWINKEL: There will always be a barrier, unfortunately, unless we all go in holograms or something. Okay. Thank you very much. Back to you, Everton.

EVERTON RODRIGUES: Thank you, Bart. Well, any other topics or suggestions regarding this topic, the specific issue? About Svitlana's comment, posting the names of those who are in a given session would be very interesting. But if someone enters the Zoom Room after this information is posted, then there is just no way to keep posting it for those who are joining later. Of course, it may be an improvement.

BART BOSWINKEL: But it doesn't matter if you join late. If I understood Svitlana—and please correct me if I'm wrong—we are having this discussion right now, she's in the Zoom Room, if she doesn't know who we are—she knows us, fortunately—then it's very difficult to follow. So it really doesn't matter if you not participate. You want to know at the moment you join who is talking, especially not if it's not a presenter or conversation. The history is not important. It is at the moment that you want to know who's talking. Is that correct, Svitlana?

SVITLANA TKACHENKO: Yes. It's correct. Because usually the agenda of the session, I can predict who is speaking now. I watch presentation now the topic but some different voice. Definitely it's not the presenter. Who is this?

BART BOSWINKEL: This is well at the time.

SVITLANA TKACHENKO: It's better to see somebody speaking in the chat. So I just look in the chat to see that, some discussion or if there's several presenter of the same presentation.

EVERTON RODRIGUES: Would it be of any help if we ask presenters to open their notebook's camera also for them to have the name in the Zoom Room just like I'm doing here? Would it be any better? What are your thoughts about it? Right here in the room, we just can't see due to the display button.

SVITLANA TKACHENKO: I think it wouldn't be better because you speak to the audience. In this case, you should speak to the screen. It's better for me as a remote participant but for the audience and for presenter, it's also not good because he need to look at the screen instead of looking at the real faces.

EVERTON RODRIGUES: Okay. Thank you. More comments about this? No? Joke, please.

JOKE BRAEKEN: Thank you very much. There's actually one comment, something that Susie raised in the back channel. She was mentioning that the interpreters are not necessarily in the room so they do not necessarily know either who is talking and they have the same challenges which complicates their work as well. I'm not sure if there's any fix for that.

BART BOSWINKEL: I don't know either, but it's good to think through. Maybe using multiple of these pop-up screens in the chat. So one is where you see the name and the other is the announcements. I don't know if that would work.

JOKE BRAEKEN: In theory, yes, but in practice, probably not. Because those pop-up screens are PowerPoints converted into a video uploaded to YouTube. So that is not something that can be done.

BART BOSWINKEL: Or you need to upload a Google Doc and then do it that way. Forget about it. Something with technology. But it's something to keep in mind how to at least increase and improve the experience of remote participants. Something we always forget. The good thing is if you experience this one, then you know.

EVERTON RODRIGUES: Excellent. Thank you, Bart. Thank you, Joke. Thank you, Svitlana. I see one more comment here from Claudia, "We will also ask the interpreters for feedback." Excellent. Outstanding.

BART BOSWINKEL: Thanks, Claudia.

EVERTON RODRIGUES: Alejandra? More comments?

ALEJANDRA REYNOSO: I have but on other topic.

EVERTON RODRIGUES: May we close this topic then and move to the next one? Okay. Please, Alejandra.

ALEJANDRA REYNOSO: I don't know if you have anything planned. Okay. My topic is that, of course, we will start soon planning for the next ICANN meeting. From

my sources, I know that soon we will have a planning call with the whole Planning Committee to see the block schedule for the next ICANN meeting. I would like to suggest certain changes, if possible, but I wanted your view on those.

For example, sometimes, we see that the 90-minute block schedule, it's not available either for a plenary or for other things in parallel. I wanted to know if we are okay with that or if we wish to have more 90-minute blocks, for example, to be able to do something more interactive like a workshop or something like this. For example, we struggle with ccTLD News, right? To put them in a bigger block because we know questions come and then the interaction needs to be shortened because we have only 75 minutes or 60 minutes. Is this something we would like to have, like more blocks of 90 minutes, for example?

EVERTON RODRIGUES:

Well, I would suggest us to have a conversation about this specifically because it's always so hard to predict first how many presenters we're going to have in advance. And second, there are times in which we have many applications for slots in the ccTLD News sessions, for example. In some other events, we don't have that many. So it's really hard to predict or to know in advance if we are going to need a bigger time slot or not. Well, I see Bart's hand.

BART BOSWINKEL:

I think the less conflicted time, the better. Because it allows for flexibility. As you said, you don't know. But on the other hand, if all the

preferred slots are taken away, then you're really forced. Because you talk about a 90-minute slot on Tuesday and a 90-minute slot on Wednesday, that's what we're talking about. I already have thinking about a few types of very nice sessions and whoever is going to organize it. But that's as a suggestion. Either you put them in 75. But if you have the availability of 90-minutes, it allows for more interaction. That's definitely the case because then you can do more polling, use the polling to ask additional questions, etc. We are not very good at that yet because of time constraints. I think the more 90-minute slots we have, the better it is for you at least to organize good sessions, which are very interactive and allow for questions.

EVERTON RODRIGUES: Definitely. Thank you.

ALEJANDRA REYNOSO: Coming back to that, if we end early, we end early. People won't be mad of having some more time to go and talk to each other or walk around. Even if it's 10 or 15 minutes early, I think it won't hurt. It's, worse when we have to cut people. Like, for example, in the first session we had on Tuesday, it was evident that more time was needed for the policy update, but the time was constrained. So that's where I go. It's better to have a little bit more time than not.

And with this, of course, we need to take into consideration that we would not like a longer day, right, because it's not fair for ICANN staff and all the services that we get. So these will be something that I also want to emphasize that having those lots of would mean maybe to

lose one row of blocks, shorter blocks to be able to expand these others, just not to make a bigger day, because then it wouldn't make sense.

Also, another thing, I know, it depends on the venue and these things. But maybe if we're moving time around, having a longer lunch break would help, especially here because we didn't have onsite a place to just buy something quick and go back, and we depend on the restaurants and their ability to be fast or not. And, of course, people here mainly come to vacation, so they're not in a hurry. It's not their fault that we are in a hurry. So maybe stretch that a little bit and just move those things around.

I wonder if you have any other comments regarding the general block schedule, because I know we are ccNSO-focused. But when I say these changes will happen, it's reflected in the whole ICANN schedule. It's not just for the ccNSO. So if there are anything else that you would like me to know about before this meeting, that would be awesome.

EVERTON RODRIGUES: Thank you, Alejandra. Joke?

JOKE BRAEKEN: I should have raised my hand on Zoom. Apologies. When reconsidering potential adjustments to the block schedule, I think the half-an-hour break in between the blocks was very helpful as well. Probably also very needed for the interpreters, but not only, I think that that was a good change from previous practices.

ALEJANDRA REYNOSO: Yes. Thank you. And thank you for bringing this up, because I also thought about this and this became a thing when we went full remote due to the pandemic. Because we cannot ask for remote participants to be all the time sitting there, because they don't have the environment to actually enjoy all this time in front of the computer. So I agree. Thank you, Joke, that the break should remain in 30 minutes, because now you will not only half the time for the people in remote participation to prepare something to eat or relax or whatever they need to do, but for the people in person to actually use the time to network and to not run to the bathroom and run to grab a cup of coffee and have to return to the room, but to promote this communication. So yes, agree.

EVERTON RODRIGUES: That's also something that was heavily pointed when we were fully remote, that we were lacking time to network. Now we have this time, so it should be emphasized that people should use it in this way.

More comments? Okay. Remote participants as well, if you have any other suggestions or topics for discussion for the wrap-up.

BART BOSWINKEL: Yes, I do.

EVERTON RODRIGUES: Bart, please.

BART BOSWINKEL: It's more about—so you were all participating and at the same time presenting, sharing. But if you look at, especially Tuesday and Wednesday, and just run through all the sessions in your mind's eye, was there any session that was really ... Let me put it this way. Was it a good mix of information sharing updates, but also asking people to take certain views, etc., and more detailed, say, did you like the topical approach of the topic ccTLD session and the ccTLD new session and the general on that mix? Is that something to maintain from your perspective?

EVERTON RODRIGUES: In my opinion, not only the amount of information as an overview of the whole agenda was good, but also the balance. In the old days, there wasn't concentration of heavy discussions. For example, in just one day, we had a really good balance, in my opinion, to distribute, for example, ccTLD News and the celebrations of the 20 years of the ccNSO, Tech Day, and so on and so forth. So there wasn't one single day when everyone had a heavy load of information, and in the others, not so. But if you have any different opinion, please, or an addition to my comments, please. No? What about you, Bart? Do you agree?

BART BOSWINKEL: I think the balance was really good. The only issue was Wednesday morning at 9:00 AM. That was a bit of an issue. But yeah, that happens. Hopefully, we can avoid it or maybe we should not avoid it for the D.C. meeting as well. It's always good to show who's dedicated, who isn't.

Though it makes sense to have general and topical approaches, some of the sessions were very general, others were topical. Also some like the DASC, but also the governance session, that some of the working groups really presented what they were doing. And which may or may not affect you as interested person in the ccTLD. So it's more you as ccNSO member, representative, whatever you want to call it, customer. But I think this was a very nice mix to do this. And there was a bit of mix between what was very—like the DASC meeting, I think, and the digital divide, which was rather serious. And then you have some entertainment like the 20 years or some of the other sessions.

I think what I also liked, from my perspective, was the different formats of the kind of meetings like the fireside chat, I don't know how you experienced it. But that was a welcome thing and other way than having just a presentation. They could have done a presentation on the topic as well but having a fireside chat. But again, the risk is that you can't follow it due to the audio. But that was my sense. I don't know about you. But I think that is something to keep in mind, especially as MPC, but for us as staff as well, how we can reinforce this variety to make keep it interesting for people.

EVERTON RODRIGUES:

Thank you, Bart. Before giving the word to Alejandra, I also would like to agree with you on that because sometimes as session organizers, maybe we just don't know that we can ask for different formats for sessions. And perhaps I'm not that used to ask for those different spaces during the ccNSO-related meetings. But if it's possible to talk to the session presenters that they may ask for different formats, they

already have their mindset towards that, towards that, because otherwise, they just will keep the same long table as their only choice. So if only they were told that if they want to have to make a meeting in a different format, that could be considered by the secretariat or by the MPC to arrange that.

BART BOSWINKEL:

I think at one point, we did. If I recall, Joke, we did something like different formats and different types related to outcomes. I know we had some discussions in the MPC earlier days. Everything needs to be interactive, as interactive as possible. Yeah, it depends very much on what is your goal. If you want to be interactive on sharing information, I don't know, you turn it into a learning experience, that's fine. But then don't do it in a ccTLD room, go outside and play a game. That's a learning experience for it, an alternative one, but that's probably not the best way for ccNSO meetings, creating a game. But it would be nice, maybe.

Look, maybe we should go back and check. I know we've done some work on it initially. So the format of the meeting is a function of what you want to achieve and what you want to achieve with the specific session and use that as a guidance. People can always deviate, of course, but it shows you. So like this meeting, we have various formats. And in smaller groups, it's very easy to use Jamboards and everything else and probably the easier way to do it. I know we did it with flip charts. But the disadvantage of flip charts is remote participation is [zilts].

UNIDENTIFIED FEMALE: We use the Jamboard as a flip chart.

EVERTON RODRIGUES: Okay. Thank you, Bart. Alejandra?

ALEJANDRA REYNOSO: I'm going to go a little bit off topic. So I prefer for Sean to go first.

EVERTON RODRIGUES: Sean, please.

SEAN COPELAND: Sure. Okay. I just want to comment that what really worked for me in the digital divide was the passion that came out in the people that were speaking on some of their topics. I think even though we were in earlier in the row, it still came out. If there was a better way to do that down the road, by all means, I think it would be useful. Sorry, I'm not talking in the mic. As for us, for doing the fireside, the real reason that I wanted to that was it was an incredibly dry topic, on one hand, but there was an incredible amount of information that had come about in one of the working group sessions, and it just seemed the absolute best way to convey it.

ALEJANDRA REYNOSO: When Bart said the turnout on Wednesday, I was impressed by the other way. As in how many people were actually participating? Because now speaking of something that we didn't do this time, and I think it was beneficial that we didn't, is to use Mentimeter and sending

the e-mail link and those things because there was some polling on Wednesday. When I saw the numbers of people actually filling the poll, they might not have been in the physical room, they were in Zoom. We had numbers like 40 or something, I don't know. To me, those were high numbers.

So I said, "Okay, you're not here, but you are somewhere in the universe connected and participate in any way," which is what in the end, we want, right?

So having that barrier or sending the link through the mailing list because we only want ccTLDs to have an opinion on topics, we need to limit those really when absolutely necessary, because now we did have some feedback and I thought it was easier in many ways. It pops up in your Zoom Room, you click on it, and for some that are using, let's say, their phones or other devices, changing applications, it's not easy. So this is something that I wanted to say.

BART BOSWINKEL: Maybe, Svitlana, may ask you, did you participate in the polling?

SVITLANA TKACHENKO: No. I don't know. I did mention I did not participate in all sessions because some of them too late in the night.

BART BOSWINKEL: Yes. But in the IDN update, were you a remote participant on Tuesday morning, our time, last Tuesday?

SVITLANA TKACHENKO: I should be, yes.

BART BOSWINKEL: Because there was a polling in that session.

SVITLANA TKACHENKO: I remember some pollings, pop-up windows and ask questions. Yes. In the laptop, it's easier.

BART BOSWINKEL: Okay. That's how I wanted to check, because you were very good in that sense, a good example of whether it works also for remote participants to see the polling.

SVITLANA TKACHENKO: If I do some work and also not looking at the Zoom screen is a pop-up window, anyway, pop out in my other screen, and I should change my attention and pay attention to the polling.

BART BOSWINKEL: Okay. Thanks. That just confirms what Alejandra said, that polling really works instead of the Mentimeter. The only disadvantage, be aware, please, is Mentimeter you can have a selected group. Zoom polling, everybody who's in that room. So ccTLDs and non-ccTLDs.

ALEJANDRA REYNOSO: Exactly. That's what I was emphasizing. If we really need to just have ccTLDs, then that one should have a specific link. Otherwise, do not complicate things if not necessary.

EVERTON RODRIGUES: Excellent. Thank you all for your comments. Well, do you have any other any additional feedback for this specific part of the meeting? If not ... Yes, Alejandra, please.

ALEJANDRA REYNOSO: Just a brief comment that I forgot that, yes, we can think about very creative ways of doing sessions, which I think we should, but be mindful that the layout of the room we cannot change. That's the only thing. As in having that long table, it can be shorter, but that's it. Because the ccNSO room, it's not only ours, unfortunately. And when it's set, it cannot be changed. Only that.

BART BOSWINKEL: At the same time, think about chess, you got the set of rules where you can play enormous different parties of chess.

ALEJANDRA REYNOSO: Exactly.

BART BOSWINKEL: In the limits of the game.

ALEJANDRA REYNOSO: So do be creative, we want that.

EVERTON RODRIGUES: For example, during Sean's presentation, so it made a really huge difference to have three different chairs, that there wasn't a major change in the layout. But it's just a matter of asking. Can we have some taller chairs? And it worked.

ALEJANDRA REYNOSO: Exactly.

UNIDENTIFIED MALE: I will say, funnily enough, speaking with the free mic, actually much better.

EVERTON RODRIGUES: That's also a good point. So any other topics for our meeting? Could you, Joke, move to the next slide, please?

So we have our homework. We have the satisfaction survey. It's already open, isn't it, Joke? So we have not only ourselves these, well, I wouldn't call it an obligation, but the task of filling the survey, but also just spread the word about the importance of filling up the survey, because that's what helped us in the end to see the results and see what others thought about our sessions and discussions. So not only us, please fill the survey, but also let others know about the importance of responding to it. Joke just posted the link here of the online response form, and it will be open until the 29th of March. But let

us be quick because some considerations we may have, they vanish as time goes by. So if we could have your fresh memories of what went well and what work needs improvement. As soon as you can fill it or respond to it, please do it. Okay, if we don't have any other topics, I see we have some members in the audience as well here. No? Would you? Nope? Okay. Well, if we don't have any other topics, I would like to close the meeting and wish you—

BART BOSWINKEL: Maybe one more. When will you start scheduling? Because it's only two and a half months and then we're already in D.C. So we need to speed up. Probably you need to have your sessions, ideas ready in three or four weeks.

EVERTON RODRIGUES: Yes, definitely. Definitely, we already have some. The next meetings are already scheduled. So that's a topic for definitely one of the first or second MPC meetings because we will have the satisfaction survey results and the planning for the following sessions,

BART BOSWINKEL: May I really urge you to—the satisfaction survey is one and that will really focus on getting the sessions as soon as possible, because that will allow you to invite people and I do have already some ideas still.

EVERTON RODRIGUES: Excellent. Thank you so much. But definitely that will be prioritized to use, one of the words of this meeting. Alejandra?

ALEJANDRA REYNOSO: No, I just wanted to say that we got from Kuala Lumpur to here, we had six months in between, and that made it feel like forever. But now in June, we need to have another, and the other is a little later. But just do not think that we have that much time, we don't.

EVERTON RODRIGUES: Because in June, we actually need everything set. So that's it.

BART BOSWINKEL: I would advise you to have everything set. Maybe not the presenters themselves and not the details, etc., but have your agenda ready by almost mid April.

EVERTON RODRIGUES: For sure.

EVERTON RODRIGUES: Yes?

ALEJANDRA REYNOSO: We are saying this is because, again, we need to prepare the dry runs and invite the people, and all of these. That's why they're here.

EVERTON RODRIGUES: Excellent. Additional comments? Additional suggestions? Well, then it was really great to be with you in this meeting here today, and also during this ICANN meeting, the celebrations of the 20 years of the

ccNSO. They were really great. And this was an opportunity to look to the ccNSO as a growing and extremely—not only happy but very friendly environment with ccTLDs sharing first 20 years, their best practices, their ideas, their different thoughts and hard work for the benefit of our communities. So I would like to thank you all for being with us in this meeting, whether online or in person, and to see you very soon to plan the next.

BART BOSWINKEL: Tomorrow.

EVERTON RODRIGUES: Tomorrow, yeah, as soon as we land or as soon as we get our coffees to plan the next meetings. So thank you all, safe travels for those who are traveling, and see you soon.

BART BOSWINKEL: Thanks all remote.

SUSIE JOHNSON: Thank you, everybody. This meeting is adjourned. You can now stop the recording.

[END OF TRANSCRIPTION]