
ICANN76 | CF – ccNSO: UA Roadmap
Wednesday, March 15, 2023 – 09:00 to 10:00 CUN

ANDREA GLANDON:

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multi-stakeholder model, we ask that you sign into Zoom sessions using your full name. For example, a first name and last name or surname. You may be removed from the session if you do not sign in using your full name. With that, I will hand the floor over to Adebisi. You may begin.

ADEBIYI OLADIPO:

Good morning, everyone. Welcome to the UA session for ICANN76. My name is Adebisi Oladipo. I will be session chair for this morning. The whole object of the session is for us to look at where we are from the discussions we had in ICANN75 on Universal Acceptance and the role of the ccNSO in Universal Acceptance. A lot of work has gone in between ICANN75 and now. We would like to discuss the issues that we have found out, the road map that the small group has come up with. Let's see what the community says about the issues that we are discussing. I would like to say welcome to everyone. Please share your views freely. Let's see how we would improve and make more meaningful the work that has been done.

This morning, we are running through a few things. First of all, we will look at some issues around UA and the point of view of the ccNSO. Then we will go ahead and look at the results for Universal Acceptance readiness survey done by ICANN. We are fortunate to have with us Pitinan who will go ahead and share that with us at some point during the session. And then we will discuss what the small group that was formed by the ccNSO has come up with in terms of road map and how we have gone up to this point. We will throw it open to discussions and we will have some polls at some point during the session.

Next slide, please. Now in terms of process, this is how far we have gone beginning from the initial discussions that we had at ICANN75. We have run two -- so the small group comprises of, if I remember well, Pablo, Ai-Chin, Giancarniao, myself and Jennifer Lopez. And of course, Alejandra. We formed the small group and we met, had discussions, shared ideas on different things and we came up with filling the polls of the community. So we had two workshops, one in December 2022 and the other in January 2023 where the council and other people joined us to run some exercises on what should be the role of the ccNSO.

During the January council meeting, the small team gave a status of how far we had gone and from there up until now, we have come up with a road map and that road map we will share with you with the community today and then we will take the discussion from there. And from there and beyond, we will see how we take the work of UA and ccNSO forward.

Next slide. So I don't want to assume that we all are on the same page as far as Universal Acceptance is concerned, but the whole idea is to have inclusiveness as far as people who do not speak languages that have ASCII scripts are concerned and how it would work in bringing more people to join or to benefit from the internet.

Next slide. All right, so I'm going to hand over to Ai to share with us where we are and then we'll take it from there. Thank you.

AI CHING-LU:

Thank you, Adebiyi. Hello, everyone. My name is Ai Ching-Lu. Now let me give you a brief introduction to Universal Acceptance. Basically,

Universal Acceptance is a fundamental requirement for truly multilingual and digitally inclusive internet. And it ensures the usability of all the valid domain name, email address, and the long new TLD, no matter what language, script, or character lens they use. So we expect that Universal Acceptance is all the domain names and all the email address work in all software applications. So now let's take a look at the current status of the gTLD and the ccTLD. Since early 1997, IDN gTLD use non-ASCII characters, various language scripts, and are no longer limited to just two or three characters.

Next please. How about the ccTLD? Since the launch of IDN ccTLD fast track program, 62 IDN ccTLD have been successfully dedicated. These domains also support a variety of language, scripts, and character lens. So as we may know, despite the publication of the RFC's related Universal Acceptance, we still face various challenges, such as the inability of global service providers and social media platforms to offer and support EAI service completely.

Next please. So from the perspective of ccTLD, we believe achieving Universal Acceptance, we require collaboration and support from the government, business, and technical community. And they need to make sure all the software and systems compatible with a wider range of the TLD's language and scripts. And you think it may be involved updating the system and the software.

Furthermore, I think the awareness and education engagement are important, are necessary to promote Universal Acceptance among the internet users and the business. And we also recognize each community has its own strength, resource, and responsibility to

contribute. So I encourage we all can work all together to make sure all the domain names and all the email addresses work well across all the software applications. Thank you.

ADEBIYI OLADIPO:

Thank you very much, Ai. We're not isolated as far as the issues around Universal Acceptance and IDN is concerned. ICANN has launched a survey of Universal Acceptance and launched a readiness survey. And we would have Pitinan Kooarmornpatana to share with us what the results of the ICANN, ccTLD UA readiness survey is about. Pitinan is the internationalized domain name program IDN senior manager at ICANN. She'll be sharing with us the initial results from the Universal Acceptance readiness surveys for ccTLD.

The survey results will be one of the important inputs for the ICANN community to discuss the plan towards UA. As many ccNSO members have responded to this survey, the results are being presented here for your information and for any feedback before it will be published. It is planned to publish in the next couple of weeks. Pitinan.

PITINAN KOOARMORNPATANA: Thank you, Adebiyi. I'm happy to be here. So let me get started. Next slide, please. So about the survey. So for this survey, our objective is to understand two points. First will be what is the status, progress and challenge for the UA readiness for ccTLDs. And also this survey, we hope it will help ICANN org to understand more on how can we support you to become UA ready. We launched the survey in December 2022 until January this year.

We communicated through our global engagement stakeholder team and also with ccNSO as well. So we circulated through the newsletters here. We received respondents quite a good number. 63 of ccTLD managers participated in here. Cover 75 ccTLDs. Just to note, some of the ccTLD managers also manage both the ASCII ccTLDs and IDN ccTLDs. So that's why if they manage more than one, we request them to also respond once a week for each ccTLD.

Next slide, please. So for the respondents by regions, this is just to note, we divided by ICANN regions. So from Africa, we receive four from ASCII ccTLDs and two from IDN ccTLDs. For APAC regions, we receive 24 respondents from ASCII ccTLDs and 11 from IDN ccTLDs. For Europe, we also received 22 from ASCII and four from IDNs. For LAC regions, we receive five from ASCII. We don't have the IDN ccTLDs in the LAC region at the moment. So that's none. And for North America, we also don't have the IDN ccTLDs.

But just to note there, we have received three respondents from ASCII ccTLDs. It might seem to be like 38%, but because we don't really have that many ccTLDs in North America. So we highlight the APAC and Europe because we have a sufficient percentage of respondents to look into the details. So in total, we received 75 responses, which is about 25% of the ccTLDs.

Next slide, please. So then we go into the first objective to understand the status of UA readiness. So before we go into the question in the survey, we also remind what is the UA readiness definition in this context. So the UA readiness means our software and applications, which including emails and web form and et cetera, can accept,

validate, process, store, and display correctly for the all domain names and email addresses, including the short or long new gTLDs and also the IDNs. And we get some examples here. And also additional information can be found in the UA roadmap for registry and registrar system. So this is the beginning of the survey. And then we ask whether they are UA ready, partially ready, or not ready.

So next slide, please. So this is the result on the left is the overall. So for these 75 respondents, 13% said they are UA ready. Majority of them, 56% still partially ready, and then 31% is not ready. By the regions where we have received sufficient responses, so the APAC, they are 20% ready. Many of them still partially ready and about 23% not ready. For the Europe regions, 8% UA ready, 56% partially ready, and then not ready for about 34%.

So then we go into the next layer. So if it's UA ready, we also ask them what is the motivation for them to become UA ready. If it's the partially ready, we go into what are the services that now they can support. And if there's not UA ready, we ask what are the barriers for them to become UA ready. So let's go to the next slide, please.

ANDREA GLANDON: Pitinan if you can please speak up and slow down for the interpreters.

PITINAN KOOARMORNPATANA: Okay, thank you. Okay, so for the one that are UA ready, we ask what was the motivation to become UA ready. So as you can see here, we have like five choices to respond and we also have others. So for the

main reasons to become UA ready is to grow customer base. This is about more than 52%. Also is followed by the response to the requests from customers and also followed by to be more competitive. For the ccTLDs, the gain more international customer or to implement UA before the next round of the new gTLDs, not so much of the motivation. But for the others motivations, they also explain that the motivation can be to support the language the community wants. And as a role of ccTLDs, if they become UA ready, they can also be a role model of other stakeholders locally.

And lastly, they want to be stay compatible with the current standard and developments. So this is for the part of motivation of the ones who already identify UA ready. Next slide, please. For the ones who answer partially UA ready, we break down into the level of what they can support. So it's from they can support IDNs or they can support IDN with short and long new gTLDs or they can support email addresses associated to the short and long new gTLDs.

And also whether they can support emails that related to IDNs or the U label at the mailbox part. So as a result, you can see here, most of them can support IDNs already, but maybe about half of them can support the short and long plus the emails with the short and long new gTLDs. But when it comes to the email addresses related to IDNs or the U label in the mailbox path, it's still quite low percentage that they can support.

Next slide, please. Then moving on for the ones who answer they're not UA ready, then we ask what are the barriers for them to become UA ready? The majority of the answer is there are other priorities at the moment. And then also they don't see the needs to become UA ready

and also lack of the technical expertise. We also have some percentage indicating that because of they rely on the third-party vendors who support the service. If those third-party vendors are not UA ready, then they don't really look into their own system to become UA ready yet. Some of them also indicate that their own system already UA ready, even though the third party are not ready. But in overall, because the third party they rely on are not UA ready, then the whole system is not there yet.

For the answer for the others, they also have explained that for the lack of demand, it's possible that some of the local community, even though they use different languages than English, but all those characters also use just the ASCII characters. So there is no need for the IDNs. And also there is a case that the local languages also use characters beyond the ASCII characters, but they still don't see the demands locally. Other barriers to become UA ready can be the political climate at the region as well. And also do not trust the available open source software at the moment yet. And also maintaining the EAI email servers, even though they have the technical expertise, they might not have the manpower to manage the extra mail server.

Next slide, please. So that's the status. To the next objective of the survey is then we ask how can ICANN org support the ccTLDs to become more UA ready? There are two parts of it. First, we focus about the trainings materials that we provide. We receive that request of having a webinar or trainings like one on one to your organization equally. The material that should be is from the basic introduction to UA and IDNs and EAI, and also how to upgrade the system to support the EAI. Also there are some requests to address on the security issue related as well.

For example, how to distinguish between ASCII domain names and IDNs.

And lastly, also some requests on building some business cases as well as the technical part. So that's the training material. But the feedback that ICANN should be able to support is to continue develop the materials and then continue to outreach to the global email providers and make them UA, EAI ready. Also we have some feedback that ICANN should put some pressure on the commercial service provider to become UA ready, such as the popular social media, for example, and also provide a working software solution that should be shared with the industry to build a level of comfort to become UA ready. And lastly, create a trainer program so then we can build more local trainers.

Next slide, please. And for the next steps, ICANN org will continue to support UA and the additional materials based on the feedback that we received will be made available on the link here, icann.org/UA. And this survey result will be included in our input when we update the UA strategies. Also we will continue socialize the UA roadmap for domain name registry and registrar system to the ccTLD organizations and also in the different platform like APTLDs. And we conduct any training as requested. Also we continue reaching out to the tech provider companies and working with them to with the UA support. Also beyond what we use this result to our strategies, we also plan to share the report with other organization relevant to the UA work related to the ccTLDs.

And lastly, we plan to conduct this survey periodically just to see the measure the ready net progress over time and to get more feedback to

be the update requirements. So I think that's the end of my presentation. And for example, I would like to also get some feedback from the floor. For example, with this type of survey, what would be more useful to adjust or what would be the good frequency to conduct this type of survey and any other feedback. So let me pause here and hand it back to Biyi and happy to take any question or feedback. Thank you.

BART BOSWINKEL:

Biyi and Pitinan, there is a question in the chat from Nitin Wala. Or it's more a comment or question. So data in the presentation tells that only 14% of IDN ccTLD supports IDN email. Today there is a dedicated session at 13:15 to 14:30 in Grand Cancun 35, ICANN76 community forum Cancun to do join to know how your ccTLD becomes EA ready to support IDN email. So this is more a comment than a question. Thanks.

ADEBIYI OLADIPO:

All right. Thank you, Bart. And thank you, Pitinan. Do we have questions or comments from anyone in the room? Yes. Please, your name and your ccTLD and also slowly speak slowly so that the interpreters would not have to rush. Thanks.

SAMI ALI:

Hi, my name is Sami Ali from Bahrain.bh and Dr. Bahrain ccTLD. And my question is, what is the timeline for the roadmap that you are getting out of this survey? So if you have the actions, what is the timeline? There is no timeline shared on that. Second one is regarding like in

Bahrain, we are pushing government to adopt the Arabic domain name before we go into promoting it with the community. Why doesn't ICANN have similar IDN domain names and email addresses? So ICANN can be in Arabic language, French and Spanish, and there should be email. So it starts from up and then we have it downwards with the community. Thank you.

PITINAN KOOARMORNPATANA: Thank you, Sami, for question. So for the timeline for this next step, so the timeline for the survey itself, we actually working on some of these items already and for the next survey, as I mentioned, we also want to have some feedback from here as well. What would be the good way to keep track on this status? For the UA strategy itself, we actually included the UA and IDN as part of our five-year strategy plans for the ICANN org. So you can also see the information there. For the question about whether the ICANN org...

ANDREA GLANDON: My apologies to interrupt you. Could you please speak a little bit louder and a little bit slower? Thank you.

PITINAN KOOARMORNPATANA: Thank you. Sorry, I didn't realize it's still very fast. So for the question whether the ICANN org should have the IDNs and EAls. So I think that's a few steps there. We actually right now working our system toward being UA ready. So we would be working to be able to accept the EAls if you are community members towards that. So that's a work in

progress. As for the question about whether ICANN should have ICANN in the different scripts, we also have some questions raised and we also looking into this as well. But it may be not that straightforward because it can be like, what would be the scripts that could go out?

And basically, when you have the service in the different languages and scripts, it's more like you also have to prepare to provide the support for that language and script as well. So for this, it might be more practical to starting from the local entity to be able to be in the local language, to be able to accept the local supports, like request when the customer comes in the local script. We also have someone to support that. So that's a few moving parts there, but that's something we have been considering. But what we are already on track is to make our system UA ready. Thank you.

ADEBIYI OLADIPO:

We have one comment and one question in the Zoom room. The comment, DNS Africa Media and Communication have been playing a role in raising awareness on UA readiness and we continue to give support via all our communication channels and partners online and offline. This is Adebunmi Akinbo for DNS Africa. Okay, thank you. I think it's a job for everyone in the community to raise awareness and we appreciate the work that you're doing. Then there's a question from Leonid. He says, has there been an attempt to understand and what is an exhaustive and universal set of necessary and sufficient conditions for a successful implementation of UA worldwide. Yes, Pitinan.

PITINAN KOOARMORNPATANA: Thank you. Let me start and please feel free to join as well. So, we start to conduct a few studies on this and one of this is the UA readiness roadmap for registry and registrars that I also mentioned here. But we not stop here. So, over time we discover what are the things that still needs to be done and still having the gaps. So, we will continue studying on the different components as well. But to your question, maybe there's also a good feedback to see what are the universal list of things to look at and we can start working together on looking at this universal listing. Thank you.

ADEBIYI OLADIPO: All right. Thank you. Are there any questions or comments in the room or in the Zoom room? So, since there's none, we move on to the next thing. Thank you, Pitinan. We'll go back to Ai-Chin to tell us what the -
- give us a presentation on the ccNSO UA roadmap.

AI CHING-LU: It's my turn again. I'm pleased to present the proposed roadmap to you. Next, please. I think the first I would like to talk about the process of developing the proposed roadmap. I think at the beginning, the chair has already mentioned a little bit. So, I give you overview. At the request of various stakeholders, ccNSO started its polling and discussing its potential role. Subsequently, the ad hoc group of counselors was convened to oversee the definition of this role and propose the next step and prepare for the decision-making process.

Then, the ad hoc group was organized a UA section at ICANN75 and the two workshops together input from the ccTLD representatives and the

ccNSO counselors and other stakeholders. So, following by the impact and the effort analysis of identified work item, the ad hoc group proposed the roadmap. I think that is the overview of the development of the proposed roadmap. So, I think that we just cut to the chase and addressed this event directly.

Next, please. Next, please. So, during the ICANN75 UA section, I think everybody remembers we have 50 suggestions were made for the potential of a ccNSO role. So, I think the ad hoc group, based on, they were grouped into six clusters based on the engagement, marketing, organization, and other highly related attributes. So, the six clusters, including the information sharing and the UA, created a UA committee and the ccNSO relation with ICANN, org and the UASG. And the other three is related to outreach technology, outreach marketing, and outreach case study. So, next, please. Oh, previous. So, I think that is the -- I think that we skipped more. Next one. Can I see the next one?

ADEBIYI OLADIPO:

No, the next one. The next one after this.

AI CHING-LU:

How about the next one? Previous one. So, the previous one, the previous one. So, I just mentioned that the six clusters, including the cluster one, information sharing, and the cluster two, ccNSO working group or committee, and the next one. No, next one. And the other is ccNSO relation with ICANN org, and the UASG, and the other is outreach for the technology, and outreach for the marketing, and outreach for

the case study. Just mentioned that we have based on the same criteria, and we have six clusters.

Next, please. So, I think another, we also have conducted two workshops in December 2022 and January 2023, and the two further explore the potential role of ccNSO adopting Napkin pitch methodology. I think this is a simple way of communicating a concept using four quadrants, big idea, and the user needed, and the benefit, and the exclusion, and the other is ccNSO needs and the benefit.

I think for this, the ccNSO counselor and the ccTLD representatives actively participated in the Napkin pitch exercise during these two workshops, and I think that each cluster has been supported and discussed in detail under these four quadrants, and you can see on this screen, they have a very, very jam-packed on this screen, so I think the slide is summarized for the discussion for each cluster. I will not go into detail, but I hope you will feel personally invested in this situation.

Next, please. So, after the comprehensive discussion, so the ad hoc group ranked these clusters based on some criteria. One criteria is the summary of the discussion, and the other criteria, I see you can see on the screen, impact criteria and effort criteria. I think the criteria, we will see the impact criteria is what is the envisioning benefit for ccTLD? What is the level of impact? I think we evaluate from the high to low, and the other is effort. What is needed to achieve the result? What is the level of effort required? The same as from the high to low. So, I think we based on this rating and the ad hoc group categorized these clusters into do now, do next, and do later, and don't do. So, I think you can see the result on this screen.

So, the cluster one, information sharing has been rated do now, and with high impact and low effort. And meanwhile, the four clusters, including the cluster two, and the other related outreach, and have been rated on the do later -- do next, sorry, is do next, with high impact and high effort. And the cluster three, I think that we have rated -- has being rated and do later with low impact and low effort.

Next, please. So, I think after the following by this impact and effort analysis, the ad hoc group, we identified, proposed three areas of activities, and suggested the sequence. So, we have step one, activate UASG Liaison, and created it. Step two, UA committee, and in the future, we explore further actions.

So, next, please. So, step one, we activate UA Liaison. ccNSO has appointed a liaison to the UASG. I think with the expectation, she would actively fulfill her role, which including sharing information about the UASG activities with ccNSO council, vice versa. And I am happy to report that the Liaison, Chai Ching from CNIC, has been doing a good job by sharing monthly report with ccNSO council since the February of this year. So, I think everybody know the step one already completed.

Next, please. I think step two, we create a ccNSO UA committee. I think behind this cluster, a bigger concept for this cluster is mentioning that ccNSO should create a dedicated UA committee and to assist in organizing section on UA readiness and practice, and liaise with other ICANN groups, and coordinate with interesting ccTLD to share the IDN UA readiness, case study, and the working models, highlighting current practice, and provide a report repository on EAI adoption in ccTLD zones.

I think regarding the step two, the ad hoc group believe this initiative is a way for the community to connect with other groups under ICANN umbrella, but it still needs some volunteer to lead this way. Currently, this type of interaction is lacking, so the ad hoc group assume that ccTLD representative might be interested in and actively participate in this committee.

Next, please. Last, I just mentioned we need to have a co-operator with some ICANN group, so you can see this ICANN group is now is active. So, maybe ccNSO committee can cooperate with them and get benefit for each other. Next, please. So, the step three, I think in the future is for the future actions. So, once the committee and his activities are established, maybe the committee want to explore the further action, let add value to the community. And I think you may know some suggestion from the ICANN75 were not in cover in the step two. I think you can see the example on this screen. I will not go detail to read that one.

So, if the committee want to explore the further actions, I think they should at a minimum address some matters, such as whether the benefit of the proposed activities always the required effort and what is needed to maintain such activities and whether the ccNSO is the best position to undertake such activities and whether these activities align with the ccNSO strategic framework. And I think that is a very important matters for the committee need to emphasize. So, by the way, if the committee has a new developer, I mean the new activities not covered by his terms of reference, I think it must be updated accordingly.

So, I think in summary, we have three steps for the proposed roadmap. Step one, we have already completed, that is to activate the liaison to the UASG. The second one, step two is create a UA committee. The third, the step three in the future to explore further actions. That is all my presentation. Thank you.

ADEBIYI OLADIPO:

Thank you very much, Ai, for this. The floor is open for discussions. Do we have comments or interventions from the floor? From the floor, from online, anyone? Seeing none, I'm going to launch, we're going to launch the poll. There are two polls that we have put together to look at what the role of the ccNSO should be in and also feel the pulse of the people in the room and in this session and online too. The first poll is going to be on, do you support the roadmap of activities as put together by the Adopt group? So, do you support? Four answers there, support, do not support, need more information, and no opinion.

Can we have the results of the poll? So we have 68% support, 2% do not support, 22% need more information, 7% have no opinion. I'm more interested in the 2% that said that they do not support. Can we have, if you are one of the people who click do not support, can you just share with us, if you would, the reason why you don't support this initiative? Anyone in the room? I can't see any hand. So if we don't see any hand, majority actually do support. Thank you all for your candid opinions.

Let's go to the second poll, which is how would you be willing to participate, given that you have supported? How would you be willing to participate in the UA activities? Please select all that applies. How would you be willing to participate? It's a multiple-choice question.

You will attend UA public related sessions, you will join the UA committee, you will share information on models, presentations, best practices. You could also be an interdependent observer or interested observer or not at all.

Can we have the results? Excellent. So, again, majority would like to attend the sessions at public meetings. We have 53% who actually would commit to being part of participating in the committee and 57% would like to share information, models and all best practices and all. Why 55% said they will be interested observers? And of course, the 2% say not at all.

Thank you so much everyone for participating in this poll. The Adopt group would take this back and make a representation to the ccNSO council on what we have seen and propose the way forward. The most important part of this is being genuinely interested in what is being done and also contributing our own opinions to the discussions on UA. I always remark that it's not just another jazzy and interesting thing to have a vassal acceptance, but also to make it possible for other people who otherwise would have been left excluded in the whole concept of using the internet to also be part of what is happening. And there are so many diverse languages in this world that a lot of people could actually very easily be excluded from what is happening.

So thank you so much everyone for attending and we'll take this walk forward. I would like to say a big thank you to the Adopt group. I mentioned the names earlier, Pablo Rodriguez from Puerto Rico. We have Ai-Chin from Taiwan, Jiangkan from Taiwan. Then we have

Jennifer Lopez and myself and we've put all of this. Ai any last words or final words?

AI CHING-LU:

I think I just want to say if the ccNSO council adopted proposed roadmap, the ccNSO will move to the create a UA committee. I would like to encourage everyone to join the committee, not only for the contribution, but also I think for the many things you can from the community. So I encourage everyone can actively participate in the committee. Thank you.

ADEBIYI OLADIPO:

Thank you. Pitinan, last final words.

PITINAN KOOARMORNPATANA: So thank you for interest in the UA and we published a report and we also sharing back to the group. Thank you.

ADEBIYI OLADIPO:

Thank you so much everyone. It's been an informative session and we look forward to the next steps. The Adopt group would make representations to the ccNSO council and the council will inform the community as time goes.

UNKNOWN SPEAKER:

Just a small thing. I hope for the next meetings for ccNSO, we need to consider IDN ccTLDs managers to be part of ccNSO.

ADEBIYI OLADIPO: If I heard right, we need to consider IDN ccTLDs to be part of the ccNSO. I think that is already in progress. There's a PDP, which is -- yes, Bart.

BART BOSWINKEL: This works, it does work. If you are an IDN ccTLDs manager, the application is open. I think in June last year, the ICANN board passed a resolution that changed the ICANN bylaws. So if you're really interested to become a member as an IDN ccTLD manager, then please contact either Joke, or me or Kim and we'll guide you through the process of becoming a member of the ccNSO. So there is no barrier anymore for IDN ccTLDs to become a member. Thank you.

ADEBIYI OLADIPO: Thank you so much, Bart. I see one hand up online. Anil, Anil Kumar.

ANIL KUMAR: Thank you. I hope I am audible.

ADEBIYI OLADIPO: Yes, you are.

ANIL KUMAR: Good morning, everybody. The UASG has and ICANN has celebrated a Global UA Day every year on 28th of March. And I am happy that the first Global UA Day celebration is given to India and Nixie from India and

Government of India is celebrating this on 27th and 28th of March. I invite all participants here with their colleagues to join us at India. It is a hybrid mode and we will be sharing the link to join online wherever it is possible. Second, I personally would like to volunteer myself to be part of the UA committee, which is suggested to lead the presentation by IT. Thank you.

ADEBIYI OLADIPO:

Thank you so much, Anil. And that is encouraging. We would also encourage everyone to we would appreciate if you get that link and then let people be involved in the UA Day celebrations coming up pretty soon. So in the absence of any other contributions, thank you so much for your time. We really appreciate and enjoy the rest of the meeting. Thank you.

[END OF TRANSCRIPTION]