
ICANN76 | Prep Week – Implementation of Specific Reviews and WS2 Recommendations
Monday, February 27 2023 – 16:30 to 17:30 CUN

PAMELA SMITH: Good afternoon. This is Pamela of tech support. Could use please start the recording?

Hello. My name is Pamela Smith, and I welcome you to the Implementation of Specific Reviews and Work Stream 2 Recommendations webinar for Monday, February the 27th, from 16:30 to 17:30 Eastern Standard Time.

As I said, my name is Pamela Smith. Yvette Guigneaux and myself will be remote participation managers for this webinar. It's being recorded and it will be posted online shortly after we conclude.

This session, like all other ICANN activities, is governed by the ICANN Expected Standards of Behavior and the ICANN Community Anti-Harassment Policy.

If you have a comment or a question you would like addressed during the Q&A discussion portion, at the end of each section of the presentation, feel free to raise your hand or follow the noted format instructions that will be posted in the chat. Now, I hand things over to the vice president of Implementation Operations, Giovanni Seppia. Giovanni?

GIOVANNI SEPPIA: Thank you, Pamela. Thank you, Yvette. And thank you for all the work behind the scenes to have this session ready, as well big thank you in

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advance to all the interpreters. We are having several languages available today. Also, thank you to the two other presenters, Alice and Alp. I'm happy to start this webinar during the ICANN76 Prep Week. We can go to the next slide, please.

As we said, this webinar is about the update on the implementation of Board approved Specific Review recommendations, as well as an update on the recommendations that come from the Work Stream 2 enhancing ICANN accountability. Today's agenda will cover updates on both the Specific Review recommendations and recommendations from Work Stream 2, and also we will have ample time to answer possible questions that you may have. If we can go to the next slide, please.

In terms of the review process, this is what happens to our recommendation when it gets approved by the Board. As soon as the recommendation is approved by the Board, ICANN starts the so-called implementation design work, which aims to prepare the whole work to make sure that the recommendation is implemented correctly. Subsequently, the recommendation goes through a prioritization process analysis. We'll speak about the latest prioritization efforts that the community and ICANN went through. Subsequently, the recommendation is moved to the implementation. And at the end of the implementation process, we have an implementation documentation when a recommendation is complete. Therefore, both ICANN Org site and also on the Community space for recommendation, you will see that we have already uploaded quite many examples and template with the implementation

documentation for all the recommendations that to date are completed.

As Alice will mention several times during our part of the presentation, the status of a Board approved recommendation, there are three statuses. A recommendation is deemed complete when it's fully implemented and when there is an implementation documentation available both on the wiki and on the Org site. It is in progress when work to implement the recommendation has started. Especially the work has started to address the deliverables as identified in the implementation design. A recommendation is not started because there could be a dependency or there could be another recommendation or process that, let's say, is pending before allowing ICANN to move forward with that recommendation.

We provide the community with regular updates on recommendations by the annual report but also via quarterly report and web updates. Recently, we have launched the first Specific Review quarterly report for Q4 2022. You can go to the next slide, please.

When it comes to Specific Reviews recommendation, we are talking about recommendations coming four Specific Reviews. The first one is the ATRT Review. The ATRT Review has reached the third iteration. This review is about the ICANN execution of its commitment to maintain and improve robust mechanism for public input, accountability and transparency, and also ensuring the overall ICANN accountability to the Internet community.

The second Specific Review is the Competition, Consumer Trust and Consumer Choice Review, which is about reviewing the extent to which the expansion of gTLDs has promoted competition, consumer trust and consumer choice.

The third Specific Review is the Registration Directory Service Review, so-called RDS. As many of us know, ICANN likes acronyms a lot. The RDS Review is about reviewing the effectiveness of the gTLD Registry Directory Service, and whether its implementation promotes consumer trust and safeguards registrant data.

The last Specific Review is the Security, Stability and Resiliency Review, SSR, which has reached the second iteration. So we are currently implementing recommendation coming from the so-called SSR2. This review is about the execution of ICANN's commitment to announce the operational stability, reliability, resiliency, security, and global interoperability of the systems and processes affected by the Internet system of unique identifiers that ICANN coordinates.

At the bottom of this slide, you can see the repository on ICANN Org of all the information regarding Specific Reviews. All those four Specific Reviews are based on specific articles in ICANN Bylaws, which is Article 4.6, where all these four reviews are listed. We can go to the next slide, please.

Here is an overview on where we stand with the recommendations coming from the four Specific Reviews, specifically the number of Board approved recommendations and the recommendations that are still pending. As you can see, when it comes to the ATRT3, the

Accountability and Transparency Review, third iteration, and the Board approved all the 15 recommendations or components of recommendation that came out of the ATRT3 process. When it comes to the Competition, Consumer Trust and Consumer Choice Review, the ICANN Board to date has approved 17 of the 35 total recommendations that came out of the CCT Review. When it comes to the Registration Directory Service Review, the so-called RDS Review, in this case, the Board approved the 15 of the 22 total recommendations. When it comes to the Security, Stability and Resilience Review, SSR2, at present, 23 recommendations out of the 63 have been approved. And there are still 10 SSR2 recommendations that are pending Board consideration on which ICANN is working to move them towards the Board process. So, altogether makes a total number of 70 recommendations out of the four reviews that have been approved by the Board.

With that said, I'd like to leave the floor to my colleague, Alice Jansen, who is going to walk us through the specific information for each of the Specific Reviews. Thank you, Alice.

ALICE JANSEN:

Thank you, Giovanni. Hi, everyone. I hope you can hear me well. All right. Next slide, please. Thank you very much.

In March 2022, ICANN released a draft Prioritization Framework, which is intended to help the ICANN ecosystem prioritize its work within the planning cycle. The framework in fact is implementation work towards addressing one of the Specific Reviews recommendations and that's

ATRT3 Recommendations 5, to be very precise. To stress test the proposed framework, a pilot was organized with a community group in April, May. Board approved Specific Reviews recommendations were used as the test project to run the pilot.

To run this pilot, only those recommendations that were considered eligible for privatization were included. This means that those recommendations that were tied to a dependency or were complete at the time were not included in the pilot. The community group was invited to rank the recommendations with P1 being the most urgent, most important, P4 for being the lowest. And you will see these labels in the reference in our six data slides for the full review.

With the finalization complete, a new chapter started in the implementation journey of the Specific Reviews recommendations. To strengthen this implementation to work, a dedicated Cross-Functional Project Team was created. One of its initial tasks was to examine the recommendations in light of the party assigned by the community group. The Cross-Functional Project Team works on producing implementation design. As Giovanni indicated, this entails describing the strategy for implementation, building rationale for the chosen path, as well as articulating deliverables, associated KPIs, running inventory of existing work that can be leveraged as well to the extent possible, as well as identifying stakeholder risks dependencies, and so on. The implementation design was then translated into work and that forms the basis for the reporting that we do.

In addition to that, the Cross-Functional Project Team is also responsible for monitoring the dependencies for some of the

recommendations, as well as responsible for producing implementation documentation for the recommendations considered complete. This means writing the story of the recommendation journey, providing evidence of that implementation, as well as rationale for why the improvements will operationalize the way they work. The documentation is also intended to help the future review teams in their assessment work.

To further support this work, the Board in November 2022 took action to allow the use of the Supplemental Fund for Implementation of Community Recommendations, also known as SFICR. Today, we are pleased to report that we currently have 27 recommendations marked complete, 23 in progress, and 20 in not started, which are the three labels we use to organize ourselves, as Giovanni explained. If we could go to the next slide, please. Thank you.

This graphic here helps you visualize the progress over time since the prioritization took place in May 2022. A set of SSR2 recommendations were approved by the Board in November; hence, the number of recommendations have changed in December. As Giovanni indicated, we have also released our very first quarterly report on the status of Specific Reviews recommendations. The report captures highlights, strategy, and plans as we progress through the 70 Board approved recommendations, but also provide information on work being conducted to inform the 20 recommendations currently pending. We have the link later in our slides. Let me take you through the high-level status of the full review. If we could go to the next slide, please.

Starting with the ATRT3, we currently have full recommendations complete and have documented them as such, 1.1 and 1.2, which relate to public input enhancements, 3.1 and 3.3, which were completed through both deferral of the subsequent RDS and SSR Reviews. Work is also in progress on five recommendations. Recommendation 2 on reexamining the ATRT2 implementation. Recommendation 3.2 and 3.4, which identify ICANN Bylaws modifications to amend timing, duration, and occurrence of the next CCT and ATRT Reviews. Work is also underway to identify a way forward on Recommendation 3.5 and the pilot Holistic Review. Then finally, Recommendation 5 is the final recommendation in the in progress bucket. This is the one that called for the establishment of the prioritization process.

In terms of the recommendations currently not started, we have Recommendation 3.6 which is the evolution of organizational reviews into a continuous improvement program. It was determined that progression on the pilot Holistic Review shall be monitored first to elaborate on this one. Then Recommendation 4 and its five components seek to bring some additional accountability and transparency to strategic and operating plans, and work on addressing these as expected to begin in this calendar quarter. That's the overview for ATRT3. Let me switch to the CCT slide, if we may. Thank you very much.

As it relates to the 17 CCT recommendations, you will notice that some were sliced into components as we regroup some of them. We currently have four considered complete and full and documented as

such. These include the Recommendations 16, 17, and 18, which offer specific data to be gathered, Recommendation 31 on pro bono assistance, which will be addressed by implementation of the next round of the gTLD program. We also have a set of recommendation components that are data points we already report on and are considered complete, but implementation documentation on those will be produced as soon as a full recommendation is complete per se.

Then recommendations that are currently in progress, some of which are being regrouped together, bundled together, in two survey efforts. One survey will be intended for both registrants and end users, and then the other is a voluntary pilot survey for which contracted parties need to be engaged on the intent and extent of the survey. Similarly, we also have one recommendation for which the Registry Stakeholder Group's input would be needed on the release of the gTLD that is target of the abuse data points.

There's a set of recommendations in progress here: the model for data collection, the review of a sample of website within highly regulated sectors, as well as recommendation asking for data on parking in top domains. Work has also begun on a study of the impact of the new gTLD program on costs required to protect trademarks, as well as on collecting information on the correlation between lower abuse rates and gTLDs that impose stricter registration policies. Recommendation 30, as you can see here, is also in progress. It relates to the outreach to specific regions of the world as it relates to new gTLD.

Two recommendations here are currently not started. One of them requires the engagement of stakeholders to discuss best practices on

security measures. And then the other is about collecting TLD-related data through a partnership. If we can move on to the RDS WHOIS 2 slide, please. Thank you very much.

Here, we currently have eight recommendations complete, 1.1 and 1.2, which call for mechanisms to monitor legislative and policy development. 1.3 was on the need to demonstrate Board activities on RDS. 11.2 was related to the common interface display of information and updates. 15.1 was meant for the improvement of ICANN Org project management as well as implementation reporting. LE1 and LE2 was on the need for data gathering to inform whether RDS is effective in meeting law enforcement needs and was intended to gather some data on this. Then finally, on CC3, we also have that listed as complete as it addresses resourcing for ICANN Contractual Compliance.

Two recommendations are in progress. One of which is practically done, in fact, and that's the recognition that requested RDS-related web updates. The involvement of focus group is the only outstanding component here. The focus groups are intended to ensure the requirements are met. Then the other one that is in progress is actually being addressed through implementation of EPDP Phase 1. We'll have these two marked in progress now.

Then we have a set of five recommendations in not started. Three of which actually are tied to dependencies. So these are frozen as a result and are being monitored by our Cross-Functional Project Team. There's a set of two recommendations not started right now which require contractual negotiations.

Our final budget is the SSR2 Review. If we can move to the slide, please. Thank you very much. Here, we have 11 recommendations complete, 3.2 and 3.3 on budget items related to performance of SSR2 functions, 4.1 on the security risk management framework. 7.1, 7.2, 7.3 were on the business continually as well as disaster recovery plans. 9.1 is actually in alignment with Contractual Compliance's existing work. There's also the 11.1 recommendation relates to access to Centralized Zone Data Service, as well as 16.1 on cross-referencing of RDS and data protection privacy webpages. That was the most recently completed recommendation, in fact, on this. 24.1 relates to ICANN Org agreements for the Emergency Back-End Registry Operator service providers, also known as EBERO. And 24.2 was also related to EBERO and that's also complete.

In terms of the ongoing recommendations, there's currently five recommendations. One relates to SSR1 implementation and reexamining that, as well as there's a recommendation on the webpage of the working definition with DNS abuse still ongoing. The 21.1 recommendation on the new root zone management system security measures, as well as the list of specific metrics and the development of a consensus plan for future root DNS algorithm rollovers, those are also ongoing right now. Some recommendations are currently not over. We expect work to begin on 22.2 as soon as the 22.1 ends. So there's continuation here. This requires protecting community back on the measurements on an annual basis because it's internal dependency, if you will. Then 22.1 is dependent on the DNSSEC track statements, when it can be updated. We have two recommendations that are tied to the process of migrating to the U.S.

Department of Commerce, National Institute of Standards and Technology Cybersecurity Framework. So once that is done, the two recommendations tied to this, which is 5.1, 5.2, will be considered complete.

The recommendations 5.4, 5.3, 7.5 are currently not started but are being actually worked on in terms of design right now but we will have more updates on this in our report for Q1 2023.

That was a lot of information to absorb for the four reviews. If we could go to the next slide. We want to reassure you that the quarterly report that Giovanni referred to earlier in the presentation really is a great resource for all the information that you can find on these. I mean, we have all this strategy and plan as well as anticipated completion dates that are articulated in that report. Also, we use wiki and Org pages to release information as we progress through the work. These are a great, helpful resource as well to keep an eye on our progress. We encourage you to go to the various resources as well as the report for more information on this. I will now actually take this to the Q&A. Pamela, maybe I could ask you to take over from here. Thank you, Pamela.

PAMELA SMITH:

Thank you, Alice. I don't currently see any questions in the chat. But if anyone has a question, feel free to raise your hand and we'll call on you one by one. Giovanni, thus far, I don't see any hands raised. Is there any additional comment you would like to make at this time?

GIOVANNI SEPPIA: I think I should offer one of these Italian digestive to get all the information absorbed by the attendees. Indeed, it was quite a lot of information from Alice on the different Specific Reviews and the recommendations. As Alice pointed out, we have just released the Q4 2022 Specific Review reports. The link to this report has been pasted and posted on the chat. It's going to be your main reference for all the updates that Alice just went through. But for the really fresh updates, you can also always consult both the Org and wiki pages. As soon as an update is made on any of the Specific Review recommendation, this update is posted. I see one hand up.

ALAN GREENBERG: It's Alan Greenberg speaking. I see on the RDS Review that did two law enforcement surveys were done. Where do we find those?

GIOVANNI SEPPIA: Okay. Thank you, Alan. Do you mean if those surveys are available?

ALAN GREENBERG: I'm presuming if the surveys were done, the results are available. I'd like to hope so. I hadn't realized that those surveys had been done so I'd like to see the results.

GIOVANNI SEPPIA: Okay. Let us check internally and then we'll come back to you.

ALAN GREENBERG: Thank you.

PAMELA SMITH: Giovanni, we do have one question about where the folks will be able to see the slides. Will they be posted on the session page for this webinar in time to come?

GIOVANNI SEPPIA: Yes, indeed.

PAMELA SMITH: Very good. Thank you.

GIOVANNI SEPPIA: To answer the question from Alan, the implementation documentation for those two recommendations from RDS is available. When going either on the Community wiki page or ICANN Org page, you can go to those two recommendations. There is a link to the implementation documentation where the information available is posted. So if there is no other question, I would suggest we move forward. I see that Fabian has posted the links to the implementation documentation. Thank you, Fabian. I see no other hand up.

We can move on with the next slide and the next section of this presentation, which is indeed about the Work Stream 2 recommendations. Very kindly, earlier last week, I was invited to make sort of introduction to the Work Stream 2 as industry veteran who participated both in the Work Stream 1 and Work Stream 2 processes.

As many of us may remember, nearly a decade ago, there was an entire process that started for enhancing the ICANN accountability to provide assurance that ICANN remain accountable in the absence of its historical contractual relation with the U.S. government. Therefore, there was a Cross-Community Working Group that was created which decided to divide the work into two parts.

The first part, which is called Work Stream 1, concluded in 2016 and was associated to develop recommendations on accountability announcements required for the IANA stewardship transition. There was another part of the work that was decided that was possible to deliver later and it's the Work Stream 2, which focused on topics for WHOIS implementation, was not deemed immediately necessary for the IANA stewardship transition so they could have waited a bit. This is Work Stream 2, today about which we are going to provide you with an update. This Work Stream 2, the final report was delivered to the ICANN Board in the second half of 2018 and was a report that ended with nearly 100 recommendations that were addressing both ICANN and also their community.

Today we're going to have a presentation both on the recommendations that were specifically addressed to ICANN and those recommendations that were both ICANN and the community and those recommendations that were mainly community-addressed. Therefore, together with Alice, that's going to be Alp, our colleague from the Policy Team, was going to provide the second part of the update for community on recommendations.

With that said, I leave the floor again to my colleague, Alice, who's going to deliver the presentation in detail about Work Stream 2. So if you had a lot of information on the Specific Reviews, be prepared to receive as many information for Work Stream 2. Thanks a lot, Alice. One big request from the interpreters, we should slow down so that they can facilitate their work. Thank you, Alice. The floor is yours.

ALICE JANSEN:

Thank you, Giovanni. If you can go to the next slide, please. Thank you very much. This graph here shows progress over time for the recommendation in the organization's portfolio. Just to say that we're aiming to amplify the green and have the red completely disappear. We currently have 40 recommendations marked complete which represents 61% of recommendations; 20 recommendations on progress and that's 31%. Finally, 8% corresponds to five recommendations, more or less, and they're still parked and not started due to the dependencies and we're doing our best to unlock.

The next slide encapsulates an overview of Work Stream 2 topics that are in the organization's baskets, and I will share some highlights. Similar to strategic reviews, I really do invite you and encourage you to read the quarterly report if you're interested in learning more about these efforts. As it relates to diversity, there is now an ICANN Org page on diversity as well as diversity reporting that is published as part of the annual report. We are also in the process of building a diversity toolkit that will support the community groups in their diversity-related implementation and work. My colleague, Alp, will share more of this in a moment with you all.

As it relates to the framework of interpretation of human rights core value, a repository of documents relating to ICANN and the ICANN community work on human rights were created and is available for you to read as well. Jurisdiction related work is ongoing. Notably, the requested study of cost, benefits and timeline and details of seeking general licenses is in its final stages.

Two recommendations are not started here in jurisdiction due to some dependencies on the Subsequent Procedures. One of them requires an update to the Applicant Guidebook, and then the other folds into the Registry Agreement contract amendments that are required to be addressed in conjunction with the Subsequent Procedures.

In terms of the Ombuds Office, there's an Ombuds framework that is being updated to encompass the various improvements that the CCWG accountability identified as part of Work Stream 2. Work will begin on the advanced Ombuds Advisory Panel as soon as the Office of the Ombuds has been relaunched under this revised framework.

Work is also in progress on two recommendations in the SO and AC accountability buckets that require some direct action from the organization. One of them relates to the inclusion of links to SO/AC accountability and transparency on the ICANN Org website, while the other one prompts an update to the organization's language service policy and procedure to embed a new process. That is work in progress now and on the way.

The staff accountability improvements are all considered addressed. From this implementation effort, three webpages emerged and were

released on the icann.org website as a result of this. One refers to the ICANN Organization employee practices and resources, one refers to acquisition mechanisms, and then one is about ICANN Org service level targets.

Transparency here includes a series of subtopics. The Documentary Information Disclosure Policy was recently amended. There was a Board resolution that took place in January of this year on this. The transparency on vendors from ICANN contracts is also new improvement that is underway. There's work going towards that. So we hope to release some information on this in this calendar quarter.

Transparency for deliberation is also one of the subtopics and we expect the final recommendation to complete in this calendar quarter for this as well. The transparency bucket also includes government engagement. That recommendation which was 8.2 is complete and documented as such as well.

Finally, the anonymous hotline, also known as Whistleblower Protection, entails eight recommendations and seven of those are complete. In addition to that, we also support the community groups as they move through the implementation work and best practices that are addressed to them. My colleague, Alp Eken, will drive you through this portion of the presentation. Alp, if you please take over, that'll be great. Thank you so much.

ALP EKEN:

Thank you, Alice. Hello, everyone. Can we go to next slide, please?
Thank you. The sets of community recommendations for Work Stream

2, as Alice indicated, that are Org-directed and community-directed recommendations. But initially, the recommendations were divided into eight logical groups. Some of these recommendations are directed to ICANN community. Please note that among these categories, there are some recommendations that were directed to ICANN Org and some recommendations that were to be implemented both by the Org and the community.

These recommendations can be divided in two. As you can see, we have highlighted those four recommendations. Among those four recommendations, we have—actually, you can divide them into many logical two groups, but this was, I think, to accelerate the work, we divided them into two groups.

First group is that those recommendations that will be implemented by individual community groups and the second group is recommendations that should be implemented with some degree of coordination amongst the community. So we have two groups, one of them is Work Stream 2 Community Coordination Group. As you can see here, the lower part of the screen, Recommendation 1.1, 1.2, 1.6, and 1.7, Recommendation 2.3 and Recommendation 3. These are being discussed and will be discussed by Work Stream 2 Community Coordination Group. The second part is the individual implementation. Can we go to next slide, please?

In this slide, I will try to explain the Work Stream 2 Community Coordination Group a little bit. In December 2021, SO/AC chairs agreed to form a lightweight coordination group. This group was to serve as a central point of exchange among community groups where we

imagined the community participants will share their best practices, lessons learned, and sharing information and progress. Group is to address topics that can benefit from a uniform and community-wide approach. Since it's a coordination group only, it is not a decision-making authority. Each SO, AC GNSO Stakeholder Group and Regional At-Large Organization appointed one member except ASO and had the option to appoint and alternate members for this group.

This group operates in a transparent fashion. All meeting recordings, all participation, attendance information is available on the Community wiki. You can go ahead and find them in the Community wiki. We had 10 meetings to date. We had a good participation rate, almost 70% among all members. We published an Outcomes Report for Recommendation 1.1 recently. This Outcomes Report is a product from the coordination. However, it doesn't mark the recommendation complete because unlike Org-directed recommendations, Community recommendations require sign offs from all Community groups. Once we have all groups agree to this, we will mark this recommendation complete.

The group is currently working on Recommendation 1.6. It's the toolkit for the community to implement some of these recommendations in the previous slide, namely Recommendation 1.3, 1.4, and 1.5. They will be free to use this toolkit, they can use other tools, and they will hopefully keep sharing their best practices in this group. Next slide, please.

This slide shows the individual group implementation. As mentioned before, this group of recommendations is many in numbers. So, a

repository for each community group. SO/AC group includes stakeholder groups, constituencies from GNSO, and also regional At-Large organizations. So, 21 groups in total. We created these repositories for each group, staff members that check the current operating procedures or charter, so even bylaws of each group, and decided whether each status is complete or in progress or an action decision is required by the group. Then we handed these repositories over to SO/AC subgroups. Then they started working on these sheets as one of their work products. Currently, each group is working on it or finished working on Recommendation 2 and 6. Next slide, please.

This slide shows the status of community implementation. The latest status, as you can see, the complete column is empty. The reason for that is we need each group to complete a recommendation before we can mark a recommendation complete. We have a good progress in terms of Recommendation 6. Almost all groups are working on them and making a progress. But please note that these changes require some time because these changes require changes in operating procedures. This takes time in community because community wants to create operating procedures that work for them for long times.

And some recommendations, as you can see in the diversity part, not started, that's our Recommendation 1.3, 1.4, and 1.5. These recommendations, as I mentioned before, have dependencies. It is 1.6. Once 1.6 is complete, the work for these recommendations will start. Next slides will be Alice again. Thank you for listening.

ALICE JANSEN:

Thank you very much, Alp. We will conclude this presentation on Work Stream 2 with the links to our reporting. In addition to the quarterly reports, we maintain Org and wiki pages to future progress updates, as well as to future Work Stream 2 Community Coordination Group activities. The pages we maintain also include the updates that we deliver to our Work Stream 2 Implementation Team or former CCWG Accountability members who stayed on to provide clarification as needed as you progress through work. It really is a set of useful links and resources to use on an ongoing basis if you're interested in following this work. With that, I think we can move to the Q&A portion of this presentation. Pamela, I will hand it back to you. Thank you very much.

PAMELA SMITH:

Thank you, Alice. I am looking in the chat and I don't see any particular questions here in the chat. Now I'm looking for any raised hands for anyone who would like to ask a question. Giovanni, it looks like we have a crowd who was just overwhelmed with information in a good way. With that, I'm going to hand it back to you unless you would like me to go ahead and dismiss.

GIOVANNI SEPPIA:

Thank you, Pamela. First of all, thanks to all the attendees who participated in today's session. It was really interesting for us to prepare and provide you with all the updates. It's a lot of work. Therefore, the second big thank you is to all ICANN team. Because behind the recommendations we have spoken about, there is a lot of

work made by different teams, different departments, many people to address and make those recommendation implemented the best possible way. So, thanks to all my colleagues. Thanks also to Alp and Alice, and also to Yvette and Pamela for supporting the session. Also big thank you to all the interpreters and apologies if sometimes we do speak too fast, also sometimes we just speak about things that are probably nearly mission impossible to have them translated in other languages. Thank you so much for all your efforts in making diversity through languages possible. With this message, I thank you all for participating again. The session is officially closed. Back to you, Pamela, for closing it officially.

PAMELA SMITH:

Thank you everyone for attending. The slides will be posted on the session page in the ICANN76 repository online. Once again, thank you so much for being such an attentive audience. We appreciate you being here. With that, this webinar comes to a close. You can stop the recording. Thank you so much.

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