
ICANN77 | Prep Week – Update on Implementation of Specific Reviews and Work Stream 2
Tuesday, May 30 2023 – 16:30 to 17:30 DCA

PAMELA SMITH:

Hello and welcome to the update on Implementation of Specific Reviews and Work Stream 2 Recommendations on Tuesday, the 30th of May, 2023 at 20:30 UTC. My name is Pamela Smith and Yvette Gino and I will be your remote participation managers for this webinar, which is being recorded and will be posted online shortly after we conclude. This session like all other ICANN activities is governed by the ICANN Expected Standards of Behavior and the ICANN Community Anti-Harassment Policy.

If you have a comment or a question you would like addressed during the Q&A discussion portions at the end of each presentation, feel free to raise your hand or to follow the noted format instructions in the chat. To ensure transparency of participation in ICANN's multi-stakeholder model, we ask that you sign in to Zoom sessions using your full name, for example, a first name and a last name or surname. You may be removed from the session if you do not sign in using your full name. And now I will hand things over to the vice President of implementation operations, Giovanni Seppia. Giovanni.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

GIOVANNI SEPPIA:

Thank you, Pamela, and welcome everybody. Today, we're having quite a full agenda for this wrap week webinar, and I'd like to move to the next slide please. Today's agenda is divided into three main sessions. The first one is about an update on the implementation of Work Stream 2 related recommendations. We'll cover both the Org on recommendations as well as the community on recommendation, and also the community and Org co-owned recommendations.

The second session is about an overview on the status of the recommendation coming from board approved Specific Reviews recommendations. And we are having four Specific Reviews that I will speak about later when introducing this specific session. And the last session is about two specific ATRT3 recommendation, the 3.5 about the Holistic Review, the 3.6 about the continuously improvement program, as well as we are going to introduce a project which ICANN is developing, which is the so-called lifecycle of reviews. At the end of each session, there's going to be the opportunity to ask questions. So there's going to be a Q&A part at the end of each session. And if we can move to the next slide, please.

During the webinar, you will hear a lot about the status of recommendations. To be all on the same page, I'm providing you some information about what we mean with the different statuses. When we refer to a recommendation as complete, we refer to a recommendation which has been implemented in full and for which implementation documentation is available, both on the community space and also on ICANN Org.

When we refer to a recommendation as in progress, we mean a recommendation for which work has started to address deliverables identified during the implementation design. When we refer to a recommendation as not started, we mean that work has not started on that specific recommendation because of a dependency on another recommendation and or processor.

The reporting on Specific Reviews and W2 recommendations, of course, on a quarterly basis, but we do provide real-time updates as soon as there is a change in the status of a recommendation by uploading information, as I said, nearly real-time live on the ICANN Org and also on the community wiki space about the WS2 announcing ICANN accountability and also on the specific review sections.

If you can go to the next slide, please? So this is the introduction to the first session, which is about announcing ICANN accountability, which is the implementation of Work Stream 2 Recommendations. And if you can go to the next slide, please. So just as a healthy reminder, what is Work Stream 2? The worst thing one was a process for ICANN to facilitate a smooth transition of the IANA function stewardship, and it was completed in September, 2016.

The Work Stream 2 was focusing on addressing accountability topics for which a timeline for developing solutions and full implementation could have extended beyond the IANA stewardship transition. The final report of the Cross Community Working Group on announcing the ICANN accountability, the Work Stream 2 was approved by the ICANN Board in November, 2019. This report includes a set of consensus-

based recommendations, as well as transparency related improvements.

And with that said, I'm leaving the floor to my colleague Alice Jansen, who is working with me in the implementation operations department, which has been created to look after and coordinate the implementation of specific review WS2 and all non-policy recommendations at ICANN. And Alice has been mastering the work on the various sets of recommendation, and she's going to start providing you an update on where we stand with implementation of Work Stream 2 related ICANN Org on recommendations. With that said, Alice, the floor is yours. Thank you.

ALICE JANSEN:

Thank you very much, Giovanni. And hello, everyone. So Work Stream 2 entails a set of 65 recommendation for the ICANN organization to implement and 37 for the committee to address as applicable. My colleague Alperen will walk you through the highlights of the committee implementation today, and I will take you through the Org implementation as Giovanni just indicated.

If we could go to the next slide, please. Thank you very much. So we're happy to report that there was quite a breakthrough in the first calendar quarter of 2023. The percentage of recommendations marked complete as more than doubled. And as you can see on the slide here, 66% of them are now in the grade bucket, which is equivalent to 43 recommendations.

So as a quick reminder; the Org produces implementation documentation for recommendations it marks complete. The documentation is intended to record the recommendation's implementation journey provides the evidence of the implementation, as well as the rationale for why improvements were operationalized the way they were.

And the graphics on this slide here help you visualize the progress and status changes across the various quarters. So we currently have 19 recommendations in progress and expect more actually to complete in the second counter quarter of 2023. There are currently three recommendations, and not started, and the reason being that they are tied to some dependency, which we hope to unlock in the third counter quarter.

The next slide allows you to see the progress across the eight Work Stream 2 topics. The quarterly updates we publish contain information on the recommendations as well as on the plans to implement them with the expected implementation timeframe. So in the interest of time today, what I will do is walk you through progress highlights, but if you're interested in additional details and so on, I would really recommend reading the most recent report which we released a few weeks ago.

So the first progress highlight is now that there's an agreed set of diversity elements, the Org has decided to move Diversity Recommendation 1.1 to complete. The implementation documentation is being worked on as we and will cover the ICANN

work efforts, but also record facts and information for the Board and NomCom diversity.

And while we're on the topic of diversity, I should also note that great progress has happened on the elaboration of the diversity toolkit that will serve to guide community groups in their diversity assessments as well as elaboration of diversity strategies, objectives, and associated reviews. The ICANN Org has notably been engaging with the Work Stream 2 to communicate coordination group on diversity surveys, and my colleague, Alperen, will share more on this in a moment with you.

We also have two jurisdiction related recommendations, which were moved to complete in March as these recommendations will be addressed via the implementation of the board approved sub final report outputs, again, we will reduce the implementation documentation, these two recommendations in the second quarter. Work also continues on updating the Ombuds framework. This encapsulates all the recommendations listed in that field, and we hope to see these complete in the third quarter.

All being well, we will also close the remaining recommendations in the transparency folder in the second quarter, along with one of the SO/AC Accountable Recommendations. So now let me announce my colleague, Alperen Eken, policy development support senior analyst. Alperen is overseeing efforts to support the community groups in their Work Stream 2 to implementation. And Alp, the floor is yours. Thank you.

ALPEREN EKEN:

Thank you so much, Alice. Can we go to next slide, please? Thanks. At the left side of the screen, you can see all Work Stream 2 recommendation groups. Colorful bright ones are those that were directed to ICANN community. If you want to further categorize these recommendations, there are recommendations that were directed to individual as well, AC and groups, and there are recommendations that require or benefit from a community-wide approach.

As you can see, Recommendation 2.1 and 2.2, Guidelines for Growth Rate, and Recommendation 6, SO/AC Accountable Recommendations were directed to individual ICANN community groups. While several diversity recommendations, human rights framework of interpretation, and Recommendation 2.3, again, Guidelines for Growth Rate standalone recommendations deemed to require or benefit from a community coordination. That's why a community coordination group was created.

And there is a third category you can see in between two groups. These include three specific diversity recommendations, Recommendations 1.3, 4, and 5. These recommendations require some input from the Work Stream 2 community coordination group and ICANN Org's work.

Next slide, please. As I said, some recommendations were deemed to benefit from or require some community coordination. Hence, in December, 2021, SO/AC chairs agreed to form a lightweight coordination group. The Work Stream 2 community group, Work

Stream 2 CCG was coordinated after that. This group was to serve as a central point to exchange best practices, lessons learned, and share information and progress.

This group addresses topics that can benefit from a uniform community-wide approach. And it is not a decision-making authority, it's a coordination group. Each SO/AC, GNSO Stakeholder Group and Regional At-Large organization appointed one member except ASO and had the option to appoint an alternate member. This group operates in a transparent fashion. The group has a wiki page, community wiki page, and it shows all the meeting recordings, attendance, and notes.

We had more than 10 meetings to date actually published an outcomes report for Recommendation 1.1. The group completed work to inform Org in elaborating the diversity toolkit, which refers to recommendation 1.6. The group currently is working on recommendation 1.7 regarding a process for dealing with diversity related complaints and issues. And recently we had a meeting where we invited the ICANN ombudsman and also the complaints office to inform the group regarding complaint processes that are currently available at ICANN.

Next slide, please. The slide shows the other group of recommendations that are individual group implementation. These are to be implemented by individual committee groups. As I said, the term community group here is wide. As you can see in the chart, only recommendation to components are directed to empowered community participants that are five groups. And the rest of these

recommendations are directed to 21 community groups, including all SOs, ACs, GNSO Stakeholder Groups, constituencies, and regional At-Large organizations.

Previously, a repository of recommendation two and six components were created for these community groups, and ICANN Org worked with each community group to make sure that these repositories are helpful for the community. Following the progress on diversity recommendations, these recommendations, I am referring to recommendation one, were added to these repositories so that community groups can work on them. States of each recommendation was determined or are being determined by each community group supported by ICANN Org.

As you can see, states are complete in progress, not started. Giovanni mentioned this legend in the beginning of the presentation. And we also have not applicable for action and won't be implemented in this chart. The reason for that is available in the footnote below, which I will read per Work Stream 2 report, "Components of Recommendation 6 are good practices. If a group finds the specific component of a recommendation not applicable, it means that the component technically doesn't apply to that group. If a group marks a specific component of a recommendation "Won't be implemented," the group will document its decision and why it is not implementing the specific recommendation."

Next slide, please. Here, you can see a table that shows status of community implementation as of May, 2023. As you can see, we don't have any recommendation in the complete column. The reason for

that is available in the footnote below. The reason for that, again, is that to move a recommendation to the complete here, we need a sign off from each community group that says the recommendation is complete.

So most of these recommendations were worked on by individual community groups, but they are all not completed. That's the reason we don't have any recommendation in the complete. We have most of the recommendations in progress as mentioned above, they are either being worked on in Work Stream 2 community coordination group or they are worked on in the individual repositories by each individual community group.

We only have three recommendations that were not started. These are Recommendations 1.3, 1.4, and 1.5. And these recommendations have a dependency of the toolkit that Alice mentioned in the Org implementation. And with that, it is over to Alice. Thank you for listening.

ALICE JANSEN:

Thank you so much, Alp. Okay, so we will now conclude this presentation on the Work Stream 2 topic. Next slide, please. With the links to the reporting and pages that we maintain, you're welcome to follow the efforts through these pages. And before I give the virtual microphone back to our remote participation manager, Pamela, for the Q&A, I would also like to share that we have a Work Stream 2 Implementation Team.

The Work Stream 2 Implementation Team is a group of former CCWG accountability members that remain available upon request to provide input and advice on any Work Stream 2 recommendation and related implementation matters, and to whom we also deliver some quarterly updates [00:18:42 - inaudible] communication is still active. With that, I think I can turn this back to Pamela for the Q&A. Thank you, Pamela.

PAMELA SMITH: Thank you, Alice. Okay. So that is the Work Stream 2 presentation. I don't see any questions in the chat, and I'm looking for raised hands. Does anyone have any questions they would like Giovanni or Alice or Alp to address? Okay, I don't believe we have anything. So Giovanni, is it okay with you if we proceed?

GIOVANNI SEPPIA: Absolutely.

PAMELA SMITH: Okay. Then I will turn the floor back over to you.

GIOVANNI SEPPIA: Thank you, Pamela. So if you can go to the next slide, which introduces the second part of today's agenda, the second main part, which is about the implementation of Board Approved Specific Review Recommendations. When I refer to Specific Reviews, I refer to those reviews that are mandated by ICANN Bylaws, specifically the Article 4.6

within ICANN Bylaws. Those Specific Reviews are conducted by community led review teams that assess ICANN performance in several areas to reach our commitments. And if you can go to the next slide.

The next slide presents the list of the four Specific Reviews starting from the accountability and transparency review, which has reached its third iteration. And the A33 review assesses ICANN execution of its commitment to maintain and improve robust mechanism for public input Accountability and Transparency. The second is the Competition, Consumer Trust and Consumer Choice Review, the CCT. You will hear those acronyms shorts several times in the next slides.

As we all know, there is a real gift within the domain name industry to have plenty of acronyms and shorts. So the Competition, Consumer Trust and Consumer Choice Review assesses the extent to which the expansion of the generic Top Level Domains as promoted competition, consumer trust and consumer choice.

The Registration Directory Service Review, RDS, formerly known as RDS WHOIS has reached its second iteration, and it assesses the effectiveness of the generic Top Level Domain Registry Directory Service. And the fourth specific review, the Security, Stability and Resiliency Review, SSR, which has also reached its second iteration is about assessing the ICANN execution of its commitment to announce the operational stability, reliability, resiliency, security, and global interoperability of the system and processes that are affected by the ICANN internet unique identifiers that are coordinated by ICANN.

And with that said, getting into that of the implementation of Specific Reviews, Board approved recommendations, I'm leaving again the floor to my colleague, Alice. Alice, the floor is yours.

ALICE JANSEN:

Thank you very much, Giovanni. Next slide, please. So our work on Specific Reviews is actually twofold. So we have the set of 70 Board approved recommendations which are in implementation phase, but also we have a set of 20 recommendations which are pending Board consideration and determinations. So these recommendations essentially require additional information and data before the board can make a determination on that.

And while some of them are tied to dependency, which we closely monitor, work continues to gather that information required for board consideration where and when appropriate. So we do have a tentative timeline of Q3 2023, and that's calendar Q3 for both consideration on a big set of SSR2 and CCT recommendations. And some of these recommendations do relate to DNS abuse.

There's also a work ongoing to inform four of the pending recommendations for CCT, and we are also in the process of verifying whether one of the RDS who has two recommendations is ready for both considerations. So similar to Work Stream 2, we publish quarterly updates on Specific Reviews, but our report also captures status updates on pending recommendations in addition to capturing the highlights strategy and plans as we progress through the 70 Board

Approved Recommendations. Let me switch now to the implementation of the 70 Board Approve Recommendations.

Next slide, please. Thank you. So the Org is making steady progress on the 70 Board Approved Recommendations as you can see on the slide. If you look at this slide more closely, you'll see that there was an increase in the number of recommendations at the end of the fourth quarter of 2022. This is as a result of the board action that took place in November, 2022, during which nine additional SSR2 recommendations were approved.

Today, we're pleased to report that a total of 87% of recommendations are either complete or in progress. To articulate this, we have 29 recommendations currently considered complete, 32 in progress, and 9 in not started. So all of these recommendations are subject to community prioritization that is conducted in accordance with the organization's prioritization framework, which by the way is the result of one of the A33 Recommendations, Recommendation 5 to be precise.

So the Specific Reviews Recommendations were used to test the Org's draft framework in April and May of 2022, which is why you see April, 2022 referenced in the graphic here as a baseline. To date, there have been two prioritization efforts, and the third one kicked off last week. So when going through the next slide, you'll notice that they include the priority labels signed by the Community Prioritization Group.

And before we zoom in on the review efforts, starting with the ATRT review, I should also note that the board took action in November,

2022 to allow the use of the Supplemental Fund for Implementation of Committee Recommendations, also known as SFICR, to further support this implementation work. So now let me take you through the review efforts and similar to Work Stream 2, I will focus on the highlights in the interest of everyone's time.

Next slide, please. So looking ATRT3, we are very pleased to report that all the recommendations are either in progress or complete. Work has begun on recommendations that seek to bring additional accountability and transparency to the strategic and operating plans. There have also been some developments on the Recommendation 3.5 and Recommendation 3.6, which relate to the Holistic Review and continuous improvement program.

As you've heard from Giovanni in the opening of the session, we do have Jason Kean from the ICANN Org's Review Supported Accountability Team who is joining us today to offer a more detailed update on these topics of interest. And this will be right after this presentation. In terms of the highlights for ATRT3, we also would like to note that we are hoping to conclude the work on the Recommendations 2 and 5 in the second quarter of 2023.

Recommendation 2 is the examination of past implementation effort of the review, and Recommendation 5 relates to the prioritization effort as well as the process to retire recommendations. Work is also progressing on the Recommendations 3.2 and 3.4, which both identify [00:27:19 - inaudible] bylaws modifications to amend the timing, duration, and occurrence of the next CCT and ATRT reviews.

So this brings us to a total of four recommendations complete and 11 in progress for ATRT3. Switching to CCT. If we could go to the next slide, please. Thank you. So similar pattern here for CCT. All the recommendations are either complete or in progress. Recommendation 30 on the outreach to specific regions of the world as it relates to new gTLDs was moved to complete as it will be addressed by the implementation of Board Approved Subsequent Procedures final report outputs.

The same goes for the Recommendation 31 on the pro bono assistance. Implementation work is ongoing to address the data collection recommendations. The cross-functional project team is notably taking steps to combine some of the requests for data from contracted parties to help streamline those. I am referring to the multiple recommendations that fold into the envisioned voluntary survey as well as Recommendation 22, which calls for exchanges on best practices.

Additionally, the cross-functional project team is also exploring potential sources of data to collect information from, for instance, as it relates to TLD related data or park domains. So we do have a large set of recommendations that are scheduled to complete in this calendar year, including the model for data collection, which is Recommendation one. The model will serve the guide and support the data collection activities to inform the future committee work. So in a nutshell, we have currently five recommendations complete, and 12 in progress.

Next slide, please. Thank you. So looking at the second registration directory service review, we have Recommendations 3.1, 10.2, and 12.1 in the not started bucket. These are tied to dependencies that do not allow for prioritization or implementation work to begin at this time.

Both recommendations CC1 and SG1 were identified as need to be added to the list of items for contractual negotiations. And while preliminary work to inform CC1 recommendations should begin in early 2024, work has now officially started on the gap analysis that will inform the SG1 recommendation [00:30:06 - inaudible] data.

And in terms of highlights, the Org is also preparing an engagement plan to involve some focus groups on verifying that the improvements that were made to the various web and educational materials on RDS meet the requirements. And these web updates were made as a result of the implementation work as well. The engagement plan should be deployed in this third counter quarter.

Recommendation CC2 is impacted by EPDP phase one related work, and we're keeping an eye on that as well. So just to recap, of the 15 RDS phase two recommendations, eight are complete, three in progress, and not started, we have four of those. Thank you.

Next slide, please, on SSR2 review. Thank you very much. So the highlights here are that the recommendations 10.1, which called for the increased transparency around the working definition of DNS abuse was recently moved to complete, and implementation documentation is now in production. We have two recommendations

which the Board approved in November and which were included in the FY25 prioritization cycle.

And these were actually moved to in progress as there's some existing work going on to address these. I'm referring to Recommendation 5.3 on requiring external parties to be compliant with relevant security standards as well as Recommendation 7.5 on publishing the summary of business continuity and disaster recovery plan. Work is also in progress on the recommendation related to the new root zone management system security measures, and that work should complete early next year.

The implementation work to develop a consensus plan for future root DNSKEY algorithm rollovers is also proceeding with an estimated completion date of the end of the year Q4 2023. So in a nutshell, we also have five recommendations in not started. Two of these are dependent on the completion of another. We have two that are tied to a separate process, and one which is an implementation design. So of the 23 recommendations in SSR2, 12 are currently considered complete, 6 in progress, and 5 in not started.

Next slide, please. Thank you. So this is the link to the quarterly reports. Again, I really encourage you to go read the report for more information as it includes the anticipated completion dates for all the recommendations, as well as more information on implementation strategy and plans, and updates on pending recommendations.

The links to our wiki and Org pages are also available on this slide and are helpful resources to keep an eye on progress as Giovanni indicated

earlier in the presentation. And with that, let me give the floor back to Pamela for Q&A on Specific Reviews. Thank you.

PAMELA SMITH: We don't currently have any questions in the chat, but if you do want to ask any questions, please feel free to raise your hands. And I'm just doing a quick scan. And I'm not seeing any raised hands. Giovanni, shall we proceed?

GIOVANNI SEPPIA: Yes, please.

PAMELA SMITH: Okay. Then with that, I'm going to turn the floor over to Jason Kean of the Review, Support, and Accountability team.

JASON KEAN: Thank you, Pamela. As Pamela noted, my name is Jason Kean, I'm a project manager for Reviews, Support, and Accountability. Today, I'm going to be providing an update on the Holistic Review, the continuous Improvement program, and also introducing the Lifecycle of Reviews project. I'd like to note here that although the Holistic Review and the continuous improvement program are two separate ATRT3 recommendations, they are very closely related.

And I'm going to speak to that relationship a bit more as I discuss an update on the continuous improvement program. Next slide, please.

Thank you. So first, an update on the Holistic Review. The Holistic Review, otherwise known as ATRT3 recommendation 3.5, stated a new Holistic Review of ICANN shall be set up. It went on to identify four specific objectives for the review. I'd like to note here that the Board approved this recommendation with the caveat that it proceed as a pilot and be operated pursuant to community agreed terms of reference.

Now quickly, the implementation status for this recommendation. So, a team was formed in March, 2022 to draft the pilot Holistic Review terms of reference. Following this team's work, a public comment proceeding was opened on the 30th of August, 2022. It ran through the beginning of November following a three-week extension at the request of the community. An analysis of the public comments received during the proceeding, revealed divergent views across the community, both in the context of the work of the pilot, proposed pilot, as well as the Holistic Review itself.

In response to this information, the Organizational Effectiveness Committee of the Board, the OEC, reconvene the TOR team, who had drafted the original terms of reference to address the diversion community views presented in the public comments. This work of the TOR team is ongoing and is expected to result in the publication of revised TOR for public comment in September of 2023.

Next slide, please. Thank you. Now, an update on the Continuous Improvement Program. The Continuous Improvement Program, otherwise known as ATRT3 Recommendation 3.6 stated that the Board and ICANN Org shall evolve the content of organizational reviews into

continuous improvement programs in each SO, AC, and NomCom. We went on to state these programs need to have a common base essentially so they can operate under the same core principles, and there can be a standardized methodology and criteria for measuring the success of continuing improvement programs.

Now, the implementation status. I mentioned before that there's a close relationship between the Holistic Review and the continuous improvement program. During the analysis of public comments, ICANN Org also reexamine the work activities required to implement both the Holistic Review and the continuous improvement program.

And that reexamination led to the understanding that although the Holistic Review had been prioritized by the community ahead of the continuous improvement program, that the continuous improvement program had many valuable inputs that were required for the evaluation by the Holistic Review.

And this is also notable because the development of a continuous improvement program, the framework, if you will, and how it's going to work, is also paramount in the development of the Holistic Review i.e. the pilot Holistic Review work. So with this understanding of the work, the implementation designed for this recommendation has undergone some refinement.

And based off of that refinement, ICANN Org is now preparing to start the work of designing the continuous improvement program, i.e. the framework, with the ICANN community. We're excited that outreach and engagement with community groups to define their participation

and the timing of those work. Essentially, what the work is going to consist of, how it's going to be sequenced, and when it's going to occur, will start in July of 2023.

Next slide, please. Now that I've covered those two, ATRT3 recommendations, I wanted to introduce to you the Lifecycle of Reviews Project. So we'll start with its purpose. Lifecycle of Reviews Project was initiated by ICANN Org to better understand the current challenges faced by ICANN reviews and effectively introduce improvements to the process. This work will culminate and updates or amendments to the operating standards for Specific Reviews.

Now, the progress to date. ICANN Org compiled the challenges and proposed improvements provided by the community, the Board, and ICANN Org over the past five years. This information has been analyzed and organized into proposed targeted improvements for community discussion and input. And to start the discussion around centralized improvements, ICANN Org has drafted the thought paper. This thought paper essentially outlines the current state of the reviews process and provides an overview or a short list of six major potential improvements for discussion.

This paper will serve as a means for highlighting these existing problem areas and introducing targeted improvements and further developments. We expect engagements with the community to begin immediately following the paper's publication, which would be happening in July, 2023. And with that, I finished the introduction to that project, and I'll turn it over to Pamela to see if there's any questions. Pamela?

PAMELA SMITH: Okay. We have one question about where the presentation will be when it's done, and we have answered that. Does anyone have any questions for Jason's presentation regarding the pilot Holistic Review, the continuous improvement program, or the Life Cycle of Reviews?

GIOVANNI SEPPIA: It's Giovanni. Sébastien's hand is up.

PAMELA SMITH: Oh. Why was I not able to see that? I'm sorry. Sébastien, please feel free to ask your question.

SÉBASTIEN BACHOLLET: Thank you very much. It's not too much a question, but I feel that the last slide was totally new for me and seems to be the review of the review of the review, that stuff is doing the review of what ATRT3 was composing, and it's always strange when it says that how the Holistic Review and the continuous improvement program must be set up together. Just go to the ATRT3 report, there is a calendar for that.

And I really don't understand why you don't understand the proposal made. No, there is no link between the Holistic Review and the continuous improvement program for the first Holistic Review. The continuous improvement program will be developed by each SO and AC, and the report will be set up during this time, will be delivered to the next Holistic Review.

And it seems that we are not able to understand each other. It's maybe time to sit somewhere and to discuss that because we are going to the wall here. Sorry for that. But I am really very impressed by the way we are not able to work together and to discuss-- we discover things-- I am a shepherd of ATRT3. There are other in the room, they may disagree with me, but I feel that this last slide is really very strange from my point of view. Therefore, I have no question, but it's my comment as a member of the ATRT3 review. Thank you.

JASON KEAN:

Thank you for your comment, Sébastien. I see, Larisa, your hand is raised. Please.

LARISA GURNICK:

This is Larisa Gurnick for the record. Thank you, Sébastien for your question. And you raised two points that I'd like to clarify. In terms of the relationship and the connection between the Holistic Review and the continuous improvement program, certainly want to acknowledge and recognize the extensive work that the TOR team has been putting into trying to sort this out, and also to consider the kind of questions and concerns and comments of support too, for that matter that came through the public comment to try and set both the pilot Holistic Review and the continuous improvement program on the right path.

And as Jason noted, I wanted to acknowledge the work that's still going on by the TOR team to revise the terms of reference and to do so in a way that addresses public comments. So I hope that work and

that ongoing conversation between former ATRT3 members as well as the Board of community and Org will bring us to a good place in short order.

As for the point that you made about the Lifecycle of Reviews, this is simply an effort to operationalize a number of streamlining activities and improvements that ICANN Org has ability to do just in terms of the work that we do to support the teams from an operational perspective, as well as to reflect on the number of community inputs that we have collected and cataloged over really the past five or maybe even longer years that come up both in terms of review teams expressing things that could work better through the review process, as well as the Board and the community and Org.

So I think that as Jason noted, when we're able to bring this thought paper for publication and discussion with the community, you'll see that the kinds of areas that we've identified based on the input that we've collected is really intended to streamline the process of Specific Reviews and make their outcomes more impactful, and therefore leading to quick reimplementation. So I hope that that helps. Thank you very much.

JASON KEAN:

Thank you, Larisa.

PAMELA SMITH:

Thank you. Sébastien, your hand is raised.

SÉBASTIEN BACHOLLET: Yes, please. It's definitely the job of ATRT3 what you are trying to do. Thank you.

PAMELA SMITH: Do we have any further questions or comments? Very good. With that, I hand the floor back to Giovanni. Giovanni.

GIOVANNI SEPPIA: Thank you, Pamela. And I'm wrapping up this webinar. So if we can move to the next slide. Thanks everybody for attending. Thanks to my colleagues for participating in today's prep week webinar on the implementation of Specific Reviews and WS2 recommendation, as well as an update on specific ATRT3 recommendation and Life Cycle of Review project.

It has been interesting for us to deliver this update as well as to listen from your input, announcing communication dialogue is an ongoing effort, so we always consider and make sure that we follow up on any kind of input we receive during those sessions. So thanks again to all the attendees. Thanks to the tech support, thanks to the ICANN77 Prep Week staff.

Again, thanks to Alice Alp, Jason, and also Larisa for participating. Big thank you to Pamela and Yvette, and also to Pamela, special day, happy birthday because it's a special day for you. So thanks everybody. And we'll stay in touch, and most of us will see each other

in person soon at ICANN77 or in video during one of the forth coming prep week sessions. Thanks everybody. Have a nice rest of your day. Bye-bye.

PAMELA SMITH:

Thank you for the birthday wishes, Giovanni. This will conclude our session. The recording will be posted on the community wiki shortly at the link that I have provided in the chat. Thank you all for your participation. Tech support, Sara, you can stop the recording. Thanks again.

[END OF TRANSCRIPTION]