
ICANN77 | PF – ccNSO: Welcome and Update ccNSO Committees and Working Groups
Tuesday, June 13 2023 – 09:00 to 10:15 DCA

CLAUDIA RUIZ:

Hello and welcome to the ccNSO Welcome and Update ccNSO Committee and Working Group. My name is Claudia and I, along with Kimberly Carlson and Bart Boswinkel, are the remote participation managers for this session. Please note that this session is being recorded and is governed by the ICANN Expected Standards of Behavior. During this session, questions or comments submitted in chat will only be read aloud if put in the proper form, as I've noted in the chat. I will read questions and comments aloud during the time set by the chair or moderator for this session.

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ALEJANDRA REYNOSO:

Welcome everyone to this ccNSO meeting. It's a pleasure for me to have all of you here. You know that we are celebrating our 20th anniversary at the ccNSO and this happens this month. So, we are really very happy to celebrate all of our achievements during these 20 years.

I also would like to remind you that if you have not done so, you may go to the table at the bottom of the room during the coffee break because there is some present for you over there. And if you register yourself for the cocktail that we are going to hold today by DotUS, we have the wristbands that you will receive so as to be able to attend this event.

I have one more thing about the anniversary celebration. There will be a session at the very end of today where there will be different activities so as to analyze the highlights of these 20 years in the ccNSO. If you haven't seen them, at the very back of the room, we have a timeline with the highlights and we would like you to use a pen or a marker and write down, I don't know, some memories that you may have or something that you want to share with the community. And please write down the

date or the year when you joined ccNSO, when you joined a working group, when you started participating here, whatever you deem most appropriate. This is our party, this is our event, so let's all of us be part of it.

Having said that, I would ask all of you to enter the Zoom room because certainly this helps with our community and the remote participants so that all of us are together and those participants remotely may know who are here in the room, in person, help us with the chat and help us with the hands up requesting the floor. So, if you wish to take the floor, please raise your hand in the Zoom room and the person moderating the session during the week will give you the floor.

Having said that, now Everton will take the floor. He is a member of the meetings program committee. Everton?

EVERTON RODRIGUES:

Good morning everyone. Hi all. It's great to be here with you today. If you're watching this remotely or live here or if you're watching us today or in the future, welcome to ICANN 77. Welcome to the ccNSO members meeting. Well, I'll give you a brief presentation about what's going to happen in the next few days.

Before we dive into the schedule, I would like to present you to the current meeting program committee, which I have the pleasure to chair. This group is responsible for the coordination and management of the high-level schedule of the ccNSO related sessions, including the ccNSO members meeting at ICANN public meetings. So if you have any comments or feedback regarding the ccNSO related sessions, please

don't hesitate to share. Many of the MPC members are in the room or attending the meeting. So please let us know if you have any comments regarding the ccNSO sessions. Next slide, please.

Okay, so these meetings also rely on the great, great support from the ccNSO Secretariat, which can be seen here in the slide and in the room and virtually as well. So we have Bart, Joke, Kim and Claudia always supporting us to make this great event. Next slide, please.

We usually have newcomers in the session, so I would like to know if we have newcomers today. Yes, so welcome. Thanks for coming. A round of applause to our newcomers. Well, ICANN meetings may be heavy for newcomers, so remember that we have a lot of interesting content, both at the ccNSO Wiki and at the ICANN Learn. We have just released a new course about the ccNSO at ICANN Learn, which can be very useful for newcomers, so please feel free to enroll and join to this course.

I would like also to remember, like Alejandra was saying, that this meeting has live interpretation, so that's a note also to myself to speak in a reasonable pace so that the interpreters can do their work well. So if you need a headset, we will be having sessions also during the day in different languages. So reach out to your headset. Next slide, please.

So here are some useful links for the presentations, the agenda, the session highlights and the ccNSO Google Calendar, which is helpful for us to know what's going to happen during the week. And so, next slide. An overview of our agenda. Here we are starting with a welcome, and we will talk more specifically about each of the sessions on the next slide. Now we will start with the working group updates, but that will be followed by the ccTLD registration trend session, chaired by Fernando

Espana from .us, with many presentations covering ccTLDs, exploring the highlights from session trends for the 2019-2023 timeframe and sharing what they believe are the main drivers for those trends.

That will be followed by the SOPC, which is the Strategic and Operational Planning Committee, and the ccNSO Council Triage Committee, which will inform the community about the progress made to date and will consult also on the next steps. Next, we will have the ccNSO anniversary session, and that concludes the day for today.

On Wednesday, next slide, please, we will have the ccNSO DNS abuse standing committee update session, chaired by Nick Wenban-Smith from .uk, and the general ccTLD news session, chaired by Nicklas Pousette from .se.

On Thursday, next slide, please, we will have the policy update session in which ccPDP4 working group will present their latest draft proposals and inform the ccTLD community what to expect leading up to ICON78 in October. So this will be followed by the cybersecurity legislative initiatives affecting ccTLDs, in which ccTLDs from different ICANN geographical regions will explore how various national or regional legislative initiatives relating to cybersecurity impact those ccTLDs. Well, and the ccNSO Council meeting at the end of our agenda as well.

Some useful notes for everyone. So we keep calm and stay on time, say your name and the language you will be speaking before you start and speak at a reasonable pace. Remember about the wonderful interpretation service and the colleagues who are using the interpretation service. So next slide, please.

When the meeting is over, the feedback from the ccNSO community is so important. We would really like to hear from you. The MPC is very careful about the opinions and the comments that the community has about the ccNSO session. So your feedback is very important to us. We will launch a survey which closes on the 28th of June, but remember just to send us your feedback as soon as possible. And that's it from my side. Welcome to the ccNSO members meeting. Have a great meeting. Thank you.

ALEJANDRA REYNOSO: Now we will continue with our working groups. Please may I give the floor to Sean Copeland to talk about the GRC, the Guideline Review Committee.

SEAN COPELAND: Thank you, Alejandra. So the GRC has been very busy over the last year or so. We've had a lot of issues come to the table, a lot of discussion that has gone on. And can you go to the next slide, please. Okay, so I thought a lot about how to present this to you guys. And it turns out that a Gantt chart happens to be the best way to do this.

This is what we are working on right now. And we came to this by doing a review and update between Cancun and here. You'll see at the top that we have the implementation framework, which is required for the PDPs as they come into the fore. Right now, we're waiting on some feedback from some of the outside people that we've talked to. We expect to have that to Council and to the community by August.

Part of the implementation framework will actually have language that anticipates that the SOI-COI, which will also be towards you guys by August, will be accepted and approved. As I said in the third item, we are just concluding our review and update of our own work plan, our own triage, if you will. A lot of discussion went on on these subjects and the order that we have placed them in. And so we've ended up that starting now, we'll be working on the simplification and consolidation of guidelines. This is actually a really important thing. If you are a non-Native speaker, we'd like to hear your opinions on what is difficult for you to understand with our wording. If you're participating, we know, we learn, we improve. So please, if you are interested in the guidelines being easier to understand, take part. We look forward to hearing from you.

If we look at the continuous improvement framework, that will be running parallel and will be probably running in some form of back-to-back sessions or subgroups. We haven't quite decided that. This will be, of course, dealing with Workstream2 issues and the like. And I expect that David McAuley will be providing a lot of input for that because he is our resident knowledgeable expert.

After that and towards Hamburg, we will be working on the board recall issues. This, I'm actually hoping that we will do a three-hour in-session work group in Hamburg to really flesh it out. So if you're interested in that degree of good governance and what's involved with it and setting the bars correctly, please, again, express your interest. We'd love to have you there.

Then we get to the self-evaluation framework. This we see going for a while, and we anticipate pending any items that come from triage, council, or anything that we don't know that we'll be looking at through 2024.

And then that leads us to the rejection and approval actions guideline issues. And that is, again, towards the end of 2024. It was a very interesting discussion to get to that. There's very different views and positions within the GRC on what we should be covering and how that should look, or even if we should be doing it.

So, again, if you have opinions, please come out, because without your opinions, we don't know what you guys are thinking. So that is where we are with the GRC. Thank you.

ALEJANDRA REYNOSO:

Thank you very much, Sean. Does anyone have any comments or questions for the Guideline Review Committee? Okay, I see none and no hands up in the Zoom room. With this, then we will move along with the Internet Governance Liaison Committee. Annaliese Williams will give us an update.

ANNALIESE WILLIAMS:

Thanks, Alejandra. I think we have some slides. The Internet Governance Liaison Committee was established to facilitate and increase the participation of ccTLD managers in internet governance discussions and processes, and many of these take place outside of ICANN. We have currently around 20 active members from all over the globe. We are a very diverse group, and recently Anil Kumar Jain from

.IN was appointed as the group's vice chair. So membership of the committee is open to any ccTLD manager, whether they are members of the ccNSO or not. Next slide, thanks.

So what do we do? We share information and discuss internet governance issues and events, and we provide input on these to the ccNSO and make sure that this input is reflected into the ccNSO's internet governance activities, and we might also engage with ICANN staff and other parts of the ICANN community at times.

So we've done this over the past year. We've done this through contributions to the internet governance contributions to the ccNSO monthly newsletter, and we've held information sharing sessions as part of ccTLD news sessions. For example, in Cancun, we held a session on the digital divide where managers from across five regions shared what it means in their region and what they as ccTLD managers do to address those issues.

In Kuala Lumpur, we held a news session exploring geographical indications with managers from several regions as well as representatives from CENTR and from WIPO to give their perspective as well.

We've also met with Lise Fuhr, who was appointed by the UN Secretary General as the technical communities representative on the Internet Governance Forum [inaudible] leadership panel, which is considering how to strengthen the Internet Governance Forum. And we've also engaged with staff from ICANN's government engagement team to hear about some of the issues that they've been following outside of ICANN

and hear their perspectives on how that might impact on those of us here at ICANN. Next slide, thanks.

So priorities for the coming year, we're currently focusing our work program on four key areas, which are internet fragmentation, cyber security, the WSIS+20 review process and capacity building. These topics were identified as priorities following a review of our policy issue heat map, which to determine which of the hot topic issues across all of the regions.

Fragmentation, cyber security and capacity building were identified as high priorities across all of the regions. And then the WSIS+20 review was added after it emerged as a hot topic during a meeting of the committee, a face to face meeting in Cancun.

We've been undertaking some work to consider how best to tackle the issues and how and why a ccTLD manager might want to get involved. And we expect to have our work program completed by mid July. Next slide, thanks.

We are holding another ccTLD news session this Thursday. We have speakers from the ccTLDs of Canada, Vanuatu, Mozambique, Costa Rica and Slovenia who will explore various national or regional legislative initiatives and the challenges these present from their perspectives. That's on at 10:45 this Thursday, and I encourage you all to attend.

And finally, just a reminder that the committee is open to all ccTLD managers. And if you're not already a member, please consider joining. We would really love to have you. Thanks, Alejandra.

ALEJANDRA REYNOSO: Thank you, Anneliese. Any questions or comments for Anneliese? Javier?

JAVIER RUA JOVET: Just quickly, Proud member of the IGLC. I'd like to comment on the heat map process to prioritize topics. It took like three rounds because we were initially all over the place, but the committee kept working at it and landed the topics. It was a really, really good process. So congrats to the group there. And also I'd like to add that I am not a ccTLD manager and I'm a member as a NomCom appointee, so it's also open to NomCom appointees. But just to congratulate the group and congratulate Anneliese for great work so far, especially really appreciated the guest, the conversation with Lise Fuhr from UNIGF.

ALEJANDRA REYNOSO: Thank you, Javier. Any other comments or questions? See no hands in the Zoom room. With this, let's move along. I will hand now the floor to Jacques Latour to talk about the TLD Ops.

JACQUES LATOUR: I'll give a quick intro on what TLD Ops is because we didn't put that slide in there. But it's a contact repository of about 200 ccTLD and it's the security contacts for each one. And the goal of TLD Ops is with that contact repository, with email, we can all communicate together in case there's a security incident that's impacting all of us. Then we can collaborate, we can work together to do that. So TLD Ops is a contact repository and a mechanism for us to communicate together. So next slide.

This is the people in TLD Ops. I think with COVID in 2019, I think we had a good thing going on with TLD Ops. And then over the three years, things slowed down. We lost members. I think we lost focus as well. But the contact repository is still working. We need new members. I think last ccNSO, we agreed to add a couple. So next slide.

Because that's what I want to talk about. So what we heard from people on TLD Ops is we like the workshops. So we did the RBCP workshop. We did a few workshops a couple of years ago, I would say. And the feedback is, yeah, we want more of that. The problem is it's a lot of work to put those together. We need to find a topic that we want to have in the workshop. We want to do ransomware, DNSSEC, DDoS. So it's a lot of work. We need new members in TLD Ops that will contribute to the development of the workshop. So if you want workshop, we need to find the right people to work with us, to do the heavy lifting and facilitate the workshop, plan the workshop and all that. So we need two or three new members.

Right now, the only thing we can do today with the current staff we have, if we want to call that, or the volunteers, is we have enough people to maintain TLD Ops, but not planning new workshops.

The last meeting we had in Netherlands, where was that? Before COVID? The Hague, yeah. So the Hague, we had a one-hour session. We had a lot of feedback there in the working group from the community. One example is validation of the contacts. So we have about 400 contacts in our repository. But we don't know, we don't have a process to validate each one. And that takes time, takes effort. It's a process. And we need to figure out how we can bring that practice in TLD Ops to make sure

our contacts are up to date. So there's work to be done around there. There's people that offered services to do this. So the goal of the TLD Ops is to have a contact repository. It needs to be accurate. We need to put process around that. And that's a challenge.

We used to have a security subcommittee. So we tried to create a group that would send email notification if there's applications or software or vulnerabilities that need to be disclosed to the security committee. And that really, it didn't really work. So we canceled that. We shut down the subcommittee.

There's a discussion of using a different platform like Mattermost or Slack where we can communicate real time instead of email. Again, it costs money to get a platform like that. It takes time to implement. So I think we're at the stage where we need to rethink or relaunch TLD Ops 2.0 with new process, new people, new framework, new, if we're going to do more workshop, then we need to spend more time, more people to figure those out.

So we were thinking of doing something for ICANN 78. That's not far away. It's a lot of work to plan a workshop. I don't think we'll be able to do that. But the goal is for ICANN 78, if we can have two or three people volunteer to be on the committee, then we can maybe at that meeting plan, workshop, and a regular cadence with this stuff. So that's it.

ALEJANDRA REYNOSO:

Thank you very much, Jacques. We have a couple of questions in the chat regarding if there is any criteria to volunteer to the TLD Ops or how can they volunteer to these new positions.

JACQUES LATOUR: So the criteria, so what we're looking for is people that can help us build a workshop. I think that's the focus. So to maintain the contact repository and to do the workshop. So the RBCP experience, running tabletop simulation, trying to figure out how to—that kind of skill.

ALEJANDRA REYNOSO: And to volunteer, they need to write an email to the TLD Ops mailing list or to the secretariat?

JACQUES LATOUR: That's a good question. I don't know where. I guess the secretariat.

ALEJANDRA REYNOSO: Okay. So we will add the secretariat email in the chat so everyone can have it. And if, please, you're interested to join the TLD Ops, then write an email to the ccNSO secretary.

JACQUES LATOUR: I guess the most important criteria is you're willing to contribute work.

ALEJANDRA REYNOSO: Thank you. Duly noted. Any other comments? Ali?

ALI HADJI MMADI: Thank you very much. Thank you for the presentation. And during our meeting in The Hague, the group had defined an action plan with the follow-up that was actually submitted to the ccNSO council. But we

never heard back from it. We didn't see any follow-up or any accurate measures or messages allowing us to achieve the objectives that had been set. We had discussed the IANA, ICANN, and the role of each of them. And there were even members of .CI, I think it was, from Cote d'Ivoire. And they had also expressed their interest in joining the group. And it was even discussed within the ccNSO council, to the best of my knowledge. So what happened afterwards? Why did we not see it come to fruition? Why was the group not enlarged? Thank you.

ALEJANDRA REYNOSO:

Thank you, Ali, for the question. I believe that what happened is that we got caught up in all the processes and work that we need to follow. And it slipped a little bit on the planned items. But now it is moving forward. Now the seats are now available. And now there is a call for volunteers to fill those seats. So I believe that we have gotten back to the right track. And I hope that these will help the TLD Ops move forward with all their activities. And I apologize for the delay in taking action. But be assured that now it is all taken care of. Thank you, Ali. Is there any other comment or question for the TLD Ops? Yes.

JACQUES LATOUR:

So one of the questions I have, I guess for us, is if we want to implement a new platform like Mattermost or a new something that costs money, is there funding from ICANN, from ccNSO to support that? Or how do we go about borrowing money or begging for money? So if we need a couple of thousand dollars to run an application, do we make a formal request to ccNSO? Is there money? Or there is none?

BART BOSWINKEL:

First of all, the ccNSO itself doesn't have any money. So that's one. There are various ways of looking at it. May I suggest that the TLD Ops and some members of council get together either now or in two weeks to look into this and then come up with a kind of plan how you want to proceed to get money.

One of the things is there are various ways, maybe through ICANN or through voluntary contributions. So first get up and have a discussion how much is needed, etc. And then between council and the TLD Ops Committee. So thanks.

JACQUES LATOUR:

Thank you. And my second question. So if TLD Ops is going to be planning to do the RBCP workshop in maybe ICANN 79, the one after, the ideal target for that workshop would be the security contacts of the ccTLD because that's our contact repository. But in past experience, the workshop were with the people here and it was at a different level than a tabletop simulation with our intended audience. Because most of the security contacts in TLD Ops don't attend the ICANN meetings.

So we have an audience which is security people. We do a workshop and it's the ccNSO people. It's kind of, I think there's value in doing it, but there's a gap in my view on what our remit of TLD Ops is and the people attending the meetings. I think that's an observation more, but there's a disconnect.

ALEJANDRA REYNOSO: Thank you, Jacques. Something to think about if there could be a different strategy. I don't know. On the top of my head, maybe we could.

BART BOSWINKEL: There is an online question for Jacques.

UNIDENTIFIED FEMALE: Jacques, is there a criteria for TLD Ops?

JACQUES LATOUR: To join TLD Ops as a security contact or to be on the committee?

UNIDENTIFIED FEMALE: Frank, is this for the standing committee or for the mailing list?

JACQUES LATOUR: Because the onboarding procedure for TLD Ops are all documented in the links that Kim put in the chat. But to be on, you've got to be ready to build some plans and do some workshops, if that's the goal.

ALEJANDRA REYNOSO: Thank you, Jacques. And Frank, I think you got your answer twice. But it's better twice than none, right? As I was telling you, Jacques, maybe for the workshops, it would be a nice idea to think about maybe a hybrid model of the workshop. I know it's better that when we are on site that we are all together, but if you are seeing this disconnect, maybe it would be nice to have a hybrid workshop and invite people on the mailing list to participate. It's just an idea, but something that TLD Ops may

consider to actually involve the people in the mailing list in the workshops. Just a suggestion. Any other comments or questions for TLD Ops or for any of our working groups?

Okay, I don't see any hands in the room or hands in Zoom. I would like to encourage everyone to consider joining any of the working groups of the ccNSO, whether they have provided an update today. We have other working groups. It is with the help of the community that work gets done and move forward.

So please have a look at the ccNSO website to all the working groups. There is always something for everyone. So please consider contributing or at least keeping updated on what they are doing.

And before we end this session, we have another update from .NZ and I would like to give the floor to Joy Liddicoat, please.

JOY LIDDICOAT:

Thank you, Madam Chair. Thank you for this opportunity. I just wanted to pass on from .NZ our thanks to the ccNSO members who contacted us on the passing of Dr. Frank March during the last year. Some of you may recall that Frank March, from the days of the WSIS, a founding—where he worked on it and he was a contributor to the establishment of the ccNSO and in particular his work on the framework of interpretation ccNSO group. He was at that time, the GAC representative.

So I just want to acknowledge that and those ccNSO members who were supportive of us during that sad time. Thank you.

ALEJANDRA REYNOSO: Thank you very much, Joy. Our deepest condolences. And well, I never know what to say in this kind of news because there's nothing that will make things better. But our deepest condolences.

With this, I would like to end the session. Please join us back for our ccTLD registration trends session that will start at 10:45 in this room. And with that, this session is adjourned. Thank you very much.

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