
ICANN78 | AGM – APAC Space

Monday, October 23, 2023 – 4:30 to 5:30 HAM

JIAN-CHUAN ZHANG:

Hello everyone, welcome to APAC space. My name is Jian-Chuan Zhang, and I'm the participation manager for this session. Please note that this session is being recorded and is being governed by the ICANN expected standards of behavior. If you would like to speak during the session, please raise your hand in Zoom. When called upon, virtual participants will unmute in Zoom and the on-site participant will use a physical microphone to speak. For the benefit of other participants, please state your name for the record and speak at a reasonable pace. During the session, questions or comments may also be submitted in chat. These questions or comments will only be read aloud if put in the proper format, which I will share in the chat shortly. I will read them aloud during the time set by the facilitator of this session. In today's session, Jia-Rong will share on the achievements by the APAC regional office for fiscal year 23. Then next, Yuko and Diana from ICANN org will give us an update on the registration data request service, or shortly, RDRS. There will be time for questions and comments during the open discussion session, which will be facilitated by Jennifer from DotAsia. After the QA, we will end the session for online participants, but for on-site participants, please stay with us, don't leave, for a networking session. So coffee and some snacks will be there. Without further ado, I will hand the time to Jia-Rong, the vice president for stakeholder engagement and the managing director for ICANN APAC region for his welcome remarks and the presentation. Jia-Rong, please.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

JIA-RONG LOW:

Thank you. Good evening, everybody. My name is Jia-Rong. I think most of you should know me. I'm the managing director for the ICANN Asia Pacific office. Very happy to see everybody here. I did get a lot of feedback that this session clashes with many other sessions, but I realized when we had to choose a slot, we didn't have much choice, and every other session would clash with every other session, too. So I'm still very grateful for such a great turnout today, and really appreciate everybody taking the time. So I'll jump into some slides I have, and then we'll move forward.

Yep, so just introducing APAC space again. Most of you would know, but for those that are joining us the first time, especially our fellows, a big welcome to you. So APAC space is literally a space, a space for us as APAC community members to get to know each other, and to be amongst friends and that you feel comfortable. It's also like a practice ground so that you get used to discussing, raising your views in the ICANN community. And as you know, if you don't raise your voice and raise your views, it doesn't get heard. So it's important for us to find a place for us to do that, and what better place to share any views amongst friends to make it easier. So that's really the idea of having APAC space.

So the third point here on the slide is networking. So starting from the ICANN 77 DC meeting, in fact, at the beginning of the year, we asked around and everyone agreed we would focus on the face-to-face meetings and incorporate networking as part of the agenda for the APAC space. And so for this session today, you will see the same thing.

We only have half an hour substantive discussion, then the remainder half an hour is networking, and I think we might be the only session with coffee, tea, and snacks catered. So I hope that that is incentive for you to stay, and also, of course, to make friends, especially for the fellows the first time you've come, but also for the ones who've been in ICANN community for a long time, but you tend to just only stay in your same group. So I will come and, if you are talking to your same usual friends, I will come and [inaudible] you up and introduce you to somebody else.

Now, if you're not on the APAC space mailing list, the joining instructions are below. Subscribe@apacspace.asia. We have a community list, and everything, all the sessions are posted on www.apacspace.asia.

Now, the next part, I'll just quickly jump into the APAC regional plan. So every year, I will find a time to report to you on the achievements. So I'll talk about this. So quick highlight before I jump into the achievements is actually this year, in August, we celebrate the 10th anniversary of the APAC regional office. I've been in ICANN for 10 years. I surprised myself. Yeah, but it's been a great 10 years. I always say, I tell my team as well, I don't feel 10 years old. I'm 10 years young. 10 years old is like old enough to know, like a 10-year-old kid, old enough to know what's going on, but you're still fascinated by building your first toy car, you're playing your first piano symphony. And I think being here in this community for the past 10 years has been great, and here's to many more years to come.

Now, I'll talk about the regional plan highlights quickly. So the APAC regional plan basically reports to the ICANN strategic plan. So in earlier

sessions, earlier this morning, you've heard about it, and ICANN now is working on the next iteration of the FY 2026 to 2030 plan, the next five-year strategic plan. So there's gonna be a session for that tomorrow in the morning, so watch out for that if you'd like to join. But for the region, what we do is we, have certain targets and targeted outcomes that will report back to the strategic plan. And every year we will publish an APAC regional plan report. So last year when we were in the Kuala Lumpur meeting, I had an extensive reporting, but this year because we try to make APAC space more fun, so I only have five minutes to talk about this. So what I'll do is just do a quick highlight, and you can click on the report. I also have a blog, so I will share the links. So later on we will post them on the APAC space page, so just check them out.

So a key highlight really is like, in terms of ICANN's technical projects, like KINDNS, DNS security, promoting DNSSEC, getting DNSSEC adoption and so on. We've reached over 3,000 stakeholders in the past financial year. So targeting various technical groups, and also very direct capacity building engagements.

Another key highlight is really the stronger APAC community. So we already established various platforms. Like I talked about APAC space, we are renewing it with the face-to-face element and the networking. Earlier yesterday we also have the informal APAC GAC network, which the GAC members are a part of, and that group is growing as well. We have launched the APAC DNS forum. So this year we partnered Wilson from HKIRC. We had it in Hong Kong and it was a very successful event. Then we have the Asia-Pacific Internet Governance Academy, APIGA, Naima, who is our fellow, she's alumni from this year, so is Bibek from this year. So very proud of them. We are very proud of our APIGA alumni.

Some of them are our leaders now. And we have 10 new community leaders from ICANN in the board, in various working groups that were just appointed in the past financial year. So you can see that our community really is growing. That's why I've always felt that being in this role has been so meaningful. So just a quick shout out to the new APAC leaders who were appointed in the past 10 years. I'm reminded of the time so I won't read out the names.

The third highlight really is on universal acceptance. So for our region, internationalized domain names, so IDNs, is a key topic. And going to the next round, we will continue to be talking about this topic a lot. Now tied to IDNs is on universal acceptance. And our community really stepped up this year in terms of the number of activities and initiatives. So we have three local initiatives from the region in China, India, and Thailand. And a new local initiative was established in Sri Lanka this financial year. And also for the March inaugural universal acceptance day, interesting statistic, because we had over 500 media articles generated in our region, all thanks to all the activities from the various community members, many of you who contributed to that. So big thank you, and you can really see the outcomes and the results there.

So that wraps up my highlight. I have the link to the blog here on this slide. So we will post my slides up on the APAC Space page, like I mentioned. So just check out my blog if you haven't already. But thank you again for a very good financial year. It's been a busy year. And the next year, we'll continue to work very hard in collaboration together with you. And I look forward to, again, when we report on the APAC regional plan, to highlight even more achievements that we've partnered together. So thank you very much.

JIAN-CHUAN ZHANG: Thank you, Jia-Rong. Now I will hand the floor to Yuko and Diana to share updates on the RDRS, sorry for the acronym, Registration Data Request Service. Yuko is the program director, and Diana is the senior program manager, both from ICANN Department for Strategic Initiatives. Yuko and Diana, please.

YUKO YOKOYAMA: Thank you. So my name is Yuko Yokoyama, and next to me is Diana Middleton. We are both from ICANN Org, working on this project, exciting project called RDRS, Registration Data Request Service. I hope you know what that is. It is an exciting new tool that is coming at the end of this year, late November, to all of you, where it connects the gTLD non-public data, registration data requester, and the ICANN accredited registrars, so that we're launching the tool that would connect those two parties, so that we can facilitate and streamline the process of requesting the redacted registration data. Thank you for having us today. This is our second time coming to APAC space. We're very happy to be here, and I'm gonna pass it on to Diana for the first couple of slides.

DIANA MIDDLETON: Thank you, Yuko. Next slide. The agenda slide. Today, we want to give everyone an update on the timeline of the RDRS, the benefits of the service, how to onboard, and then how to opt in for PGP encrypted notifications. Next slide.

So as far as the timeline, we're right on schedule. In this timeline, you can see that there are three major milestones for the development, the

simple end-to-end, the bulk processing, and the email encryption. We've finished the first two milestones, and we're set to finalize the last milestone of email encryption.

Along the way, we've held webinars to get feedback for each of those sections of development, and if you're interested in reviewing those webinars, those are also on our website. We've purposely tried to plan those webinars along the time that the development was taking place so that we could get feedback and implement that feedback if it was necessary. And as you may know, last month, we provided registrars early access to the service, so any time now, they can go in and opt into the system, set up their persona within the system, and configure the PGP key for encryption email should they desire to do so. We are encouraging all registrars to sign up early so that they are accessible to requesters when we fully launch late next month. Next slide.

Real quickly, there are many benefits for registrars to sign up, as you can see here, such as receiving requests from one centralized platform. That's versus various outlets, such as customer support inquiries, phone calls, random emails, or web forms. There's less back and forth between the registrars and requesters, as the RDRS asks for all the required information to support the request, and use of the naming services portal to access data requests, an already existing platform for registrars. Next slide.

And then the benefits for requesters are many as well. The service has the potential to be a one-stop shop for requesters looking to request non-public gTLD registration data. However, the caveat to this is dependent on registrar participation. Requesters will no longer need to

look up the appropriate registrar to contact. The service will do that for them. The service will make it easier to upload the right documentation needed by registrars to review the requests, such as court orders, subpoenas, and credentials. And requesters will be able to create new requests, create request templates, and review pending and past requests in one convenient place. And I'll turn it back over to Yuko.

YUKO YOKOYAMA:

Thank you, Diana. So now I'm gonna go into a little bit more detail. I heard that today there may be a little more registrar audience. So I will be walking over the step-by-step process in terms of how to onboard yourself, how to opt into RDRS system in the NSp. So existing NSp registrar users will have an option to add each IANA ID for participating in the RDRS. From the registrar persona option, which is circled on the left column, you click on the registrar and then navigate to the IANA ID tab, which is shown on the top portion. So once you click on the IANA ID, you can locate your specific IANA ID. You may only have one, or you may have hundreds, depending on who you are. So you need to click on the specific IANA ID for you to update. So once you locate that IANA ID and click on that, you need to select edit button. This is a source of confusion to some because you see that participate RDRS button, but it's grayed out. You can't click on it. That is because you haven't clicked on the edit button. So once you click on the edit, then you will be able to click on the checkbox that's there, that's shown as RDRS enabled. So you click on that, you click save, and that's it. You are opted in. You're ready to receive a request at this point.

So one thing to know is that this is per IANA ID action that you need to take. So if you have more than one, you would need to repeat that process for each IANA ID. So if you're one of those big registrars who have multiple registrars, maybe dozens, hundreds, whatever it may be, if you don't want to do that manually one by one, you can submit a request to globalsupport@icann.org, submit an email and saying that you need help with bulk update, bulk opt-in into RDRS, and one of the customer support team will be able to help you with that.

So now I'm going to talk about PGP encrypted notification. So this is for registrars who doesn't want to come into NSp every time that you get notified that there's a new request pending your view. Because requests typically contain sensitive data, we don't want to send it out via normal email. So if you don't have an encryption email option, then you would have to log into NSp each time. Whereas if you want to receive the request content via email, then you need to set up your PGP key so that you can receive the request content in the encrypted emails. So registrar can, if you choose to do so, you can receive the PGP key and this is how you do it to opt-in. From the, again, registrar persona, which was the left column, you click on the registrar in the NSp, and then you can navigate to your registrar group. This is where you can set up your invoice delivery and group invoice preferences there. So hopefully it's familiar to you. And by clicking the registrar group name on the screen, you are taken to the top right corner where you can see update account. So you click on that and you will be presented with a screen where you can select PGP enabled. Again, if you don't click on the update account, you can't click on it, so please remember to do so. Once you click on the PGP enabled, then you need to enter your PGP public key there and

save. And this would be the way you can receive the encrypted email when the service launch. I would like to note that this feature is currently in the last process of being developed. So this is not in the system. You can save your PGP key there, but in terms of actually receiving the encrypted email, that feature will not be available until late November when the service launch. So if you are talking to your account manager to sort of play around in the RDRS, which if you didn't know you can do so, just talk to your account manager and ask for a dummy request to be submitted so that you can see how the requests are coming into the NSp, how you can sort of process the request. You can do that before the service launch in November. You just need to talk to the account manager. But at that point, before the launch, again, you cannot receive that dummy data request in the encrypted email.

So I would like to talk about the notification email that you receive really quickly. So daily activity report gets sent out if you don't have PGP key enabled, meaning that you don't opt into the encrypted email, then once a day you will receive an email only if there's an activity, meaning that if there's no new requests submitted, you don't receive an email. If there's something, we will be ping you every 24 hours to say, "Hey, you received three new requests today. Please log into NSp and check it out."

Another thing is monthly aging report, which regardless of whether you opted into using PGP key or not, you will receive that monthly email only if you have pending requests that's aging more than 30 days. This is our way to gently remind you that you have some requests pending your processing.

Next thing is the expedited review request. So there's a feature for requester to flag that their request, particular request, may warrant an expedited review as opposed to standard processing. So if there's a submission of expedited review requests, then you will be receiving an email at that point immediately without waiting for that daily notification that there's an urgent or expedited review request waiting for you.

The expedited review request email is only sent to you if you don't have PGP key, PGP key encryption email opted in, because if you are using PGP key, every request will be delivered to you instantly. So there's no point in us sending additional email to notify that there's expedited review requests coming in.

So I would like to end here with the links to helpful materials. And if you have any questions, if you're not the registrars, but maybe on the requester side, please come find me or Diana. We're happy to help you in any way. We also have open hours at ICANN 78 up until Wednesday from 12:30 to 14:30. We are just right outside this door where the engagement booth is right next to the coffee. One of us will be there to talk to you if you have any questions. Thank you for your time.

JIAN-CHUAN ZHANG:

Thank you, Yuko and Diana for the sharing. I will now hand the floor to Jennifer to facilitate the community discussion. So before you take over, I do have a question online. It's from Raymond Zylstra. The question is, sorry if I missed it, but which email address gets the daily and the monthly report?

- YUKO YOKOYAMA:** Thank you for the question, Raymond. I believe this is for any NSp users that are within the RDRS user group. So if you opted in and you're the RDRS user, but maybe two of your colleagues as well are the RDRS users, then all three of you will be receiving those emails. Thank you.
- JENNIFER CHUNG:** Thank you, Jian-Chuan. Hi, everyone. My name is Jennifer Chung. I work for DotAsia. I'm looking around the room and I'm looking online as well. I see many faces that I already know and then some people I don't. And is that a wave or is that a question? It's a question? Okay. That's quick. Amrita. Yes.
- AMRITA CHOUDHURY:** Hi, everyone. And my name is Amrita. And for those who are new at the APAC Hub, welcome. As in we are quite a friendly, warm group, hopefully. So my question is, I don't know how much you would be able to answer it, but this process is supposed to make things easier for law enforcement, for government, for others also. But it is not mandatory for everyone to adhere to. So how would it take care of it? And there is a concern. I think GAC also has raised the timeline to revert back to the queries is also a concern. Perhaps your department is not looking at it. It's more of a policy thing. But if we want it to replace the WHOIS and work seamlessly, I think all the loose ends need to be woven. I'm not sure how that would happen because if it's mandatory for some stakeholders, not mandatory for others, perhaps people may not adhere to it.

YUKO YOKOYAMA:

Thank you for the questions. Very good questions, I might add. So in terms of voluntary participation part, you are correct. There's no policy or contractual requirement for registrars to participate in this RDRS service. But I would like to remind you all that RDRS came from the GNSO Council's EPDP phase two final report where system for standardized access and disclosure, the SSAD, was discussed, which turned out to be perhaps a bit pricey maybe and a bit more complex than what we envisioned. Therefore, RDRS is there only for two years operation as a pilot or test case exercise to gather the data of whether there's a demand for centralized tool like RDRS or SSAD. So even though this is voluntary based, this is necessary in terms of creating a better future where perhaps the data after two year exercise, we could have better idea of what kind of tools are needed, who's using it so that we can create better, more suitable tools for everybody. So what we're doing is to talk to not only requester side but also registrar side and asking them to please participate and also spread the word so that we have more participation, therefore we have better data in the end, therefore we can build a better tool in the end. So understanding the concern that it is not a mandatory tool but hopefully in coming years, it becomes something that is for everybody to use.

In terms of your second question about timeline for processing, again, since there's no contractual requirement or policy backing up this tool and since this is a voluntary system, there is no service level agreement, you're correct. But let me remind you all that, since the WHOIS data has been redacted since 2018, all requesters have been doing is to go talk to registrars directly to ask for the data and they do have their own

processing procedures, process timeline. This tool is making it slightly easier to connect those two parties but in terms of processing time, I don't believe anything would change. If you're getting the data from a particular registrar within X hours, X days, that should continue. And again, at the end of this two-year operation, maybe we can come up with a suitable SLA that will be reflected in the future tool. I hope that makes sense. Any more questions? Shita, please.

SHITA LAKSMI:

Thank you very much. This is a basic question because I'm a first timer, I'm allowed to do it. Perhaps for Jia-Rong, the APAC space, is it only happen within the APAC meeting? Because I come also from the Indonesia Internet Governance Forum. I know this is a separate forum or separate space but we would like to also have a revitalization because the IDIGF, we call it, it's in a vacuum now so we would like to make more. So whether it also can be accessed outside the ICANN meeting. Thank you very much.

JIA-RONG LOW:

Thank you, Sita. So basically, APAC space can happen virtually or in person. So this year what we're trying to do is we focus more on the in-person ones because during the pandemic, all the APAC spaces were held virtually. Then after we returned to kind of normal, the virtual APAC spaces have not been well-participated. So actually, if there is enough demand and the community wants it, all the members want it, we can always have another session somewhere else. So that's always open. So if we feel that we need another session to discuss a certain topic, then we can always have one virtually. And also if you think that at IDIGF or

some other platforms, there are enough of us, I'm happy to collaborate with you and we can then have a session there too. So that's more touch points for our community to come together.

SHITA LAKSMI: So is there any [inaudible] for that? For example, to APAC space to happen regularly, three months or ...?

JIA-RONG LOW: So right now, the regular meetings will all be at the ICANN meetings. Yeah, but if we wanna do something different, we just need to, you can just write to the mailing list and my team, we'll keep the conversation going and we'll monitor it. Then we will suggest, oh, everybody who wants to do a meeting, then we can just organize something. Yeah, this is also hybrid. Yeah, so the slight difference is just that at the end of this segment, the ones who are joining remotely will just drop off because the rest of us will be having snacks. So it's an incentive for everybody to join us in person next time.

SARAI FALEUPOLU TEVITA: My question is, how to register as a member of APAC, as an individual or as an organization or as a civil society like other community that I listened to their presentation, please.

AMRITA CHOUDHURY: Yeah, thank you, Sarai. As we discussed, you have an ALS at Samoa whom you want to register. So that would be as an ALS. But for the APAC space, if you want to register, you register as Sarai, whatever is your

email ID. As an individual, you're registering. And the APAC space discuss list is open for everyone. What we discussed the other day was as an ALS for APRALO. So don't get confused. This is a mailing list. You know, anyone from your community, if you know someone who's interested, they can join the mailing list.

JIA-RONG LOW:

Thank you, I'll add to that. So within ICANN, there are the formal structures. So the stakeholder organizations and advisory committees, and there's also the stakeholder constituencies. So the SOs, stakeholder organizations, are like GNSO, ccNSO, and so on. Advisory committees are the, you know, like the GAC, Government Advisory Committee, ALAC, and so on. The constituencies are also subgroups. So you can also be part of a stakeholder constituency like the NCSG. I've been in ICANN for too long because suddenly I can't expand the acronym anymore. So there's a Non-Commercial Stakeholder Group. So there are various groups that you can join, and these are more official. Some are organization-based, some are individual-based.

Then for APAC space, we actually cut across all of these. So you can just, as long as you feel you're part of the Asia-Pacific community, you can be part of APAC space. So there's no like requirements in any way, and the idea is for us to really make friends and be here together as a community.

HEATHER FORREST:

Thank you, Jia-Rong. This is Heather Forrest. Can I make a suggestion, Jia-Rong, something that we haven't done till now? I wonder if it

wouldn't help. So it's fantastic to see fellows here. It's fantastic that fellows have found their way to APAC space, and we can be a home for you here in APAC space until, and you may decide you don't have another home in ICANN, and that's perfectly fine. But as Jia-Rong is describing, I wonder if it wouldn't help us within APAC space to maybe have ambassadors on our website, on our blog of, you know, if you have questions about this particular group, you can refer to that person. It doesn't mean that that person has any authority to speak on behalf of that structure within the organization, but it would at least give newcomers a chance to say, "I'm interested in finding out more." You know, the fellowship program is wonderful, and they'll meet people from all parts of the community, but they won't necessarily be from their region. So if we have people in APAC space who could serve as a reference point, I think that would be great.

JIA-RONG LOW:

Thank you, I think it's a great idea. And typically how I've been referring to our communities, we have veterans, like Heather, yourself, or Maureen, Cheryl, Amrita, and so on, and we have regulars, so we have people who've been in the community for a long time, and now we have newcomers too. So the thing is, how can we always find a way for these different groups to mingle? I've always looked to the veterans without volunteering you in any way, because you will step up yourself to talk to the newcomers. But if there is interest, perhaps we can have the regulars step up. You can volunteer, or some of us can volunteer you. Then we can have a handful of you help welcome these newcomers, perhaps that might be an idea. So I'm putting it up there, and we can

think of how to materialize this. But great suggestion, Heather, thank you so much.

NAIMA AWAN: I don't really have a question, but I'm curious to know about APAC and GAC network, if you can shed some light on that, thank you.

JIA-RONG LOW: Thank you, so I can answer, but I think it might be quite boring for me to talk. How about Nishigata-san from Japan, or our Malaysia GAP rep, how about one of you, please?

NOBU NISHIGATA: I understand that I'm supposed to talk about the GAC APAC meeting systems. Okay, and I have only one year, so this is my only the third attendance in person to ICANN meeting, but since last year, after the— Thank you for the Malaysia hosting that event last year, since then, we have some both online and in-person meeting as a GAC APAC meeting. Actually, we had the one meeting yesterday evening, and the chair by that time was [inaudible] from GAC, government. So then we had some inter-sessional, meaning that taking place during the ICANN meeting, just we set up the call via online, and then since, thanks to the region issue, then we don't have the severe time zone issue here, so just, it's a good part, actually. Yeah, so then we can meet online, but still we can meet our daily working hours, which is good. So, and then we, I mean, we don't have any official document among the sharing among the APAC countries, but still, I see some rough consensus that we just continue this dialogue within APAC to do something quite similar to

what Jia-Rong presented about what APAC space is doing, but it's more like a, more closer to GAC core, but still it's open to everybody from APAC. And then like trying to share the issues, particularly some national specific issues. Of course, Japan has several, too, so then like we can share, then sometimes we can exchange the views or some suggestions or past experiences, et cetera, et cetera. So we're happy to have you on board. Thank you.

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Sorry, if I may add to that as well. So in addition to what my fellow colleagues from Japan has said, basically we are currently developing the avenue for all the GAC members within the APAC region to discuss and to find some way of sharing knowledge and also sharing the resolutions of what we are currently doing in our own country, because if we are speaking on behalf of the region, so we are better and stronger rather than we are speaking on behalf of our own countries. And also we are currently, you know, trying to collaborate, to cooperate with each other, to find a better, in terms of providing better capacity buildings for local talents and also at the regional level as well. So that is basically the relationships of GAC and APAC. Thank you.

NORMAN WARPUT:

My question is, from a ccTLD perspective, what are some suggestions that we can contribute in this APAC space? Thank you.

JIA-RONG LOW:

Thank you, so the question is from a ccTLD is how can you contribute to APAC space? So actually we have many CCTLD friends and partners who

have been contributing to the community a lot. So like, you know, here we have .hk as well. And within the wider community, ccTLDs have also been partnering us. For example, with TWNIC, we also partnered on, every year we have a TWNIC engagement forum. So those are broader events that we do organize and we work together with. Now, in APAC space, actually, we can learn a lot of experience from our ccTLD friends because they have been ICANN for a long time. And sometimes it's a pity because they are stuck in the ccNSO room for a lot. I think we could invite them out and have coffee and tea and drinks with them, get to know them more. Then expand our network. And I think for the ccTLD friends members, I think the flip side, the reverse is true. Like you might feel you, oh, I represent my ccTLD, so I must be in the ccNSO. I must only be representing certain things. But actually, you know, APAC space is a good space for you to make friends and widen your network. So it's also an opportunity for us to get to know each other. So I think that the driving message for me is don't have to be in the same session the whole time. Come out and, you know, have a broader discussion with everybody else and make more friends. Thank you.

SIRANUSH VARDANYAN:

I was in another session and listening about the newcomers integration and veterans, I decided as a veteran from Asia Pacific region to come back and say my two words and my call to action to newcomers who are here. It doesn't matter if you are end user or representative of any other sector. APAC space is, as mentioned by Jia-Rong, a network of multi-stakeholder model. So please do come, do introduce yourself to these people who are leading the APAC space. And you always have the space to say something. And wherever you are expert in, you can bring

your expertise into the APAC space. It's always helpful. You always have a place to be a part of and be an important part of this amazing group. So just my two cents.

AMRITA CHOUDHURY: Just to add, sorry, Jia-Rong, next time perhaps if we can organize even a breakfast where we do as in we can all contribute and do something wherein we have the ccNSO members, the GAC members, etc., perhaps that also could be an informal get together of APAC space. May also be good because everyone has sessions they are pulled from it, or a lunch or something.

JENNIFER CHUNG: I think it's time for me to hand this back to Jian-Chuan.

JIAN-CHUAN ZHANG: Yeah, seems to be a very hot and productive discussion. Seem we ran short of time, but the snack is waiting for us. So thank you Jennifer, and thank you very much to all the speaker and everyone for joining us today. So for online participants, the session will end now. Can stop the recording, thanks. And thank you for your participation.

[END OF TRANSCRIPTION]