



78

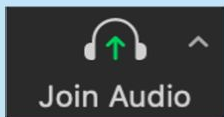
ANNUAL
GENERAL
MEETING



Virtual Participants

1

Connect your **Zoom Audio** to listen to the meeting.



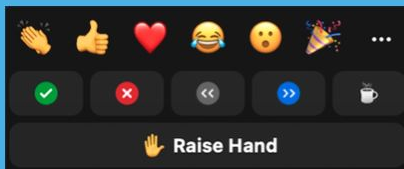
2

Turn on your **Zoom Video** to be seen by other participants.



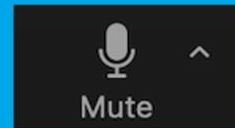
3

Raise your hand in **Zoom Reactions** to join the speaking queue.



4

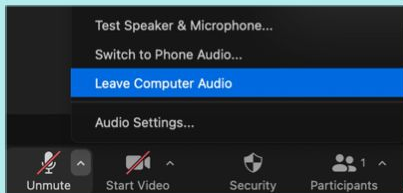
Unmute your **Zoom Audio** when called upon to speak.



On-Site/In-Room Participants

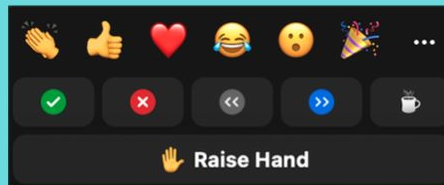
1

Do **not** connect your **Zoom Audio**. To disconnect your audio, click on the **Up Arrow** and select **Leave Computer Audio**.



2

Raise your hand in **Zoom Reactions** to join the speaking queue.



3

Use the physical microphone at your seat or in the aisle when called upon to speak.





Corporate Social Responsibility Session

ICANN | ccNSO

Country Code Names Supporting Organization



Corporate Social Responsibility | Tuesday, 24 October 2023

09:30-10:30 UTC (11:30-12:30 local)

How do ccTLDs integrate social and environmental concerns in their operations and interactions with their stakeholders?

Session chair/moderator: Molehe Wesi (.za)

- Philip Du Bois (.be)
- Joy Lawal (.ng)
- Ankhzaya Tseden (.mn)





DNS BELGIUM

Sustainability @ DNS Belgium

Philip Du Bois – general Manager



.be

.vlaanderen

.brussels

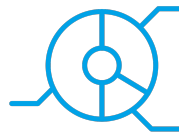
WHO WE ARE



Not-for-profit
organization

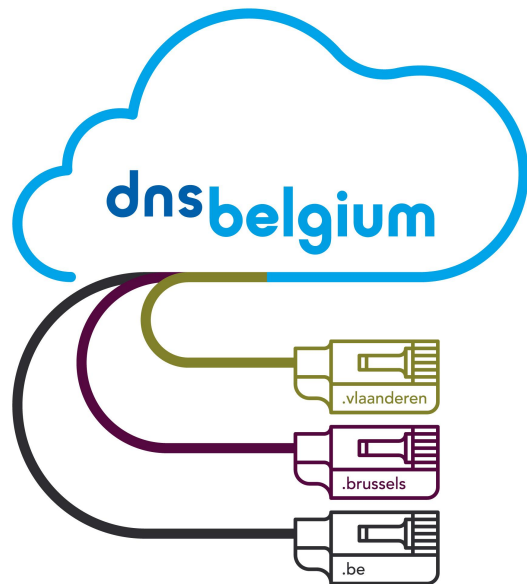


TLD
registry
.vlaande
.brusse
.be



Our mission
is to:

- register domain names,
- make the internet more accessible,
- encourage its usage.



KEY FIGURES



± 40

Employee
s



Domain
names

+1,75 m .be

±8,500 .brussels

±6,200 .vlaanderen



±350

Registrar
s



±19,000

New registrations
per month



€ ±8 m

VALUES



Quality



Reliability



Security



**Pro-activ
ity**



Innovation



People



Neutrality



Sustainability



LEADING IN SUSTAINABILITY

We serve the internet community

- in Belgium and globally

Inspire and lead by example

- Colleagues, peers, resellers, policy makers and the IT-industry at large

Give back to society and the community

Make the internet more:

- Safe;
- Resilient;
- Inclusive;
- Neutral



PURPOSE

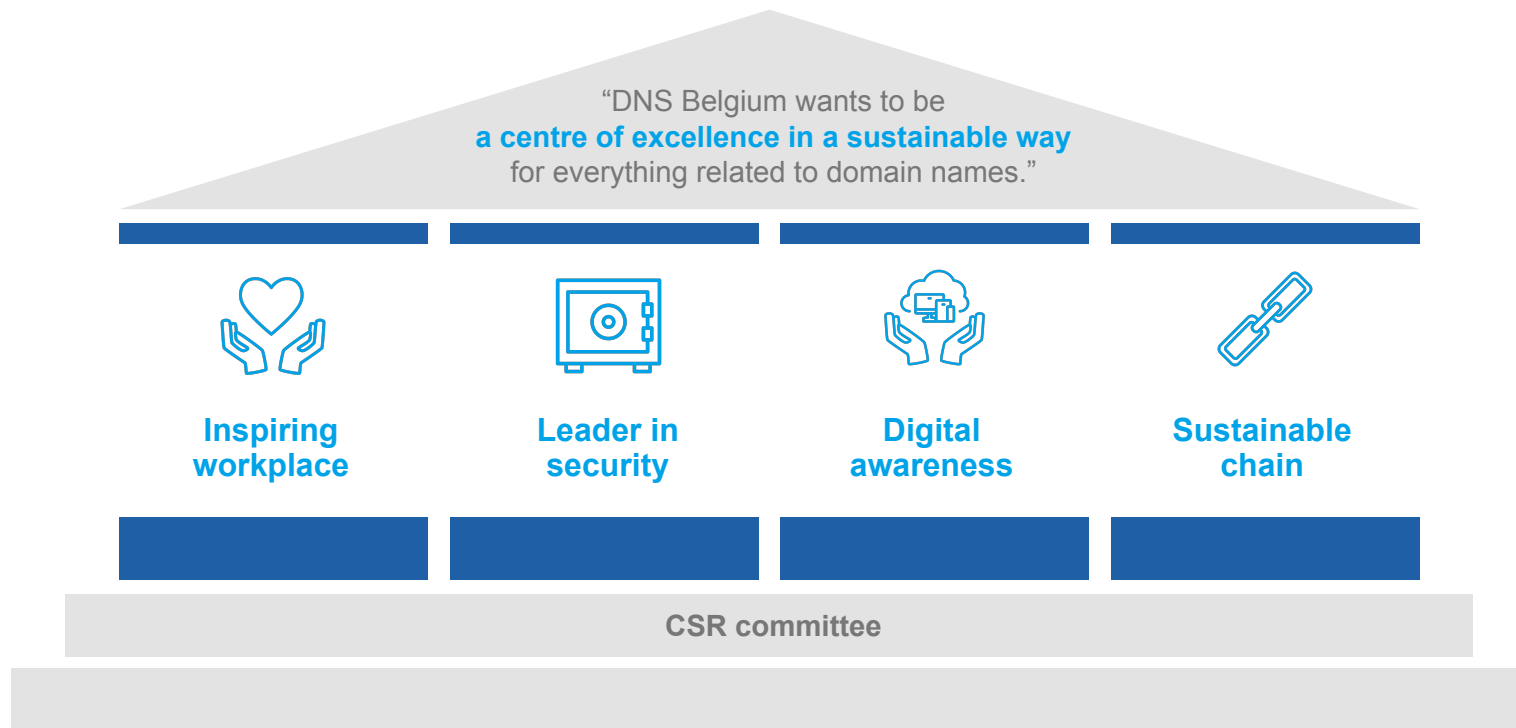
For DNS Belgium **CSR** means that we **integrate** attention for **human rights, consumer interests, social, ethical** and **environmental** issues into our **strategy** and **core activities** in close **cooperation** with our **stakeholders**.

The aim is:

- Create as much **shared value** as possible for our **members**, for other **stakeholders** and for **society** as a whole;
- Identify, **prevent** and mitigate potential **negative impacts**;
- **Strengthen positive** effects and **impacts**.

CSR STRATEGY

FOUR PILLARS



INSPIRING WORKPLACE

Inspiration@work

Sociocracy, participation, enablement,
involvement, ethics

Education@work

Training budget,
Personal Development
plan



People@work

Work/life balance
Feedback & open culture

Pulse

Fit@work

Programmes to stimulate
fysical and mental health

Bike @ work

Code of conduct

LEADER IN SECURITY

Internal

Security & privacy
by design

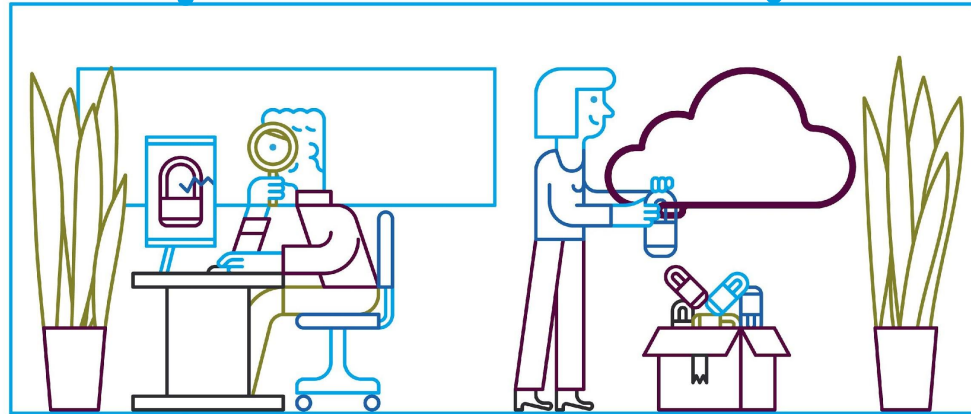
ISO 27.000

Corporate risk matrix

Expertise

EU TLD ISAC

Consultation with FPS Economy,
FPS of health, CSC, CERT, Child
Focus, ...



External

Manual WHOIS check & KYC

N&A procedure for fake online shops, Bad WHOIS & revoke +,
Safebrowsing.be

(Inter)national cooperation

Communication

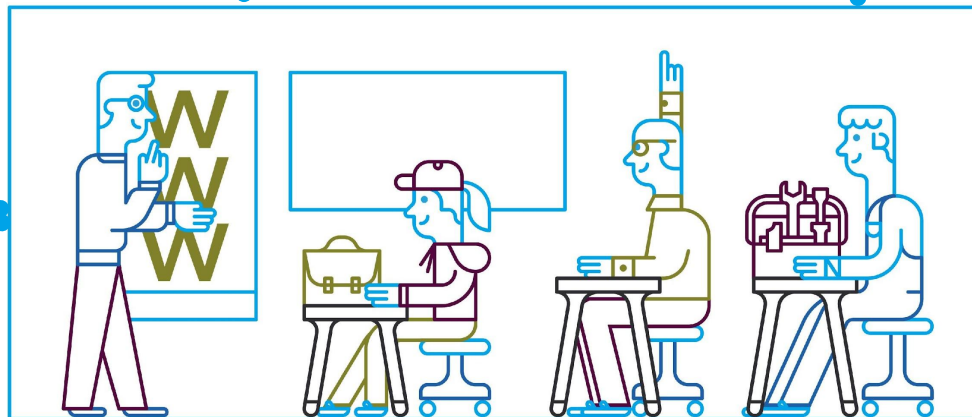
DIGITAL AWARENESS



Digital For Youth

Joint pitching with CTG

ROI & Impact study



Digital

ccNSO, Mobile school, geotld.group



NL FR

AnySurfer statuspagina

AnySurfer is een expertisecentrum in digitale toegankelijkheid. We hebben de toegankelijkheid van de DNS Belgium website getest volgens de Web Content Accessibility Guidelines (WCAG).

Datum van de laatste test

11-01-2019

Behaald niveau

WCAG 2.1 A

Vervaldatum van het label

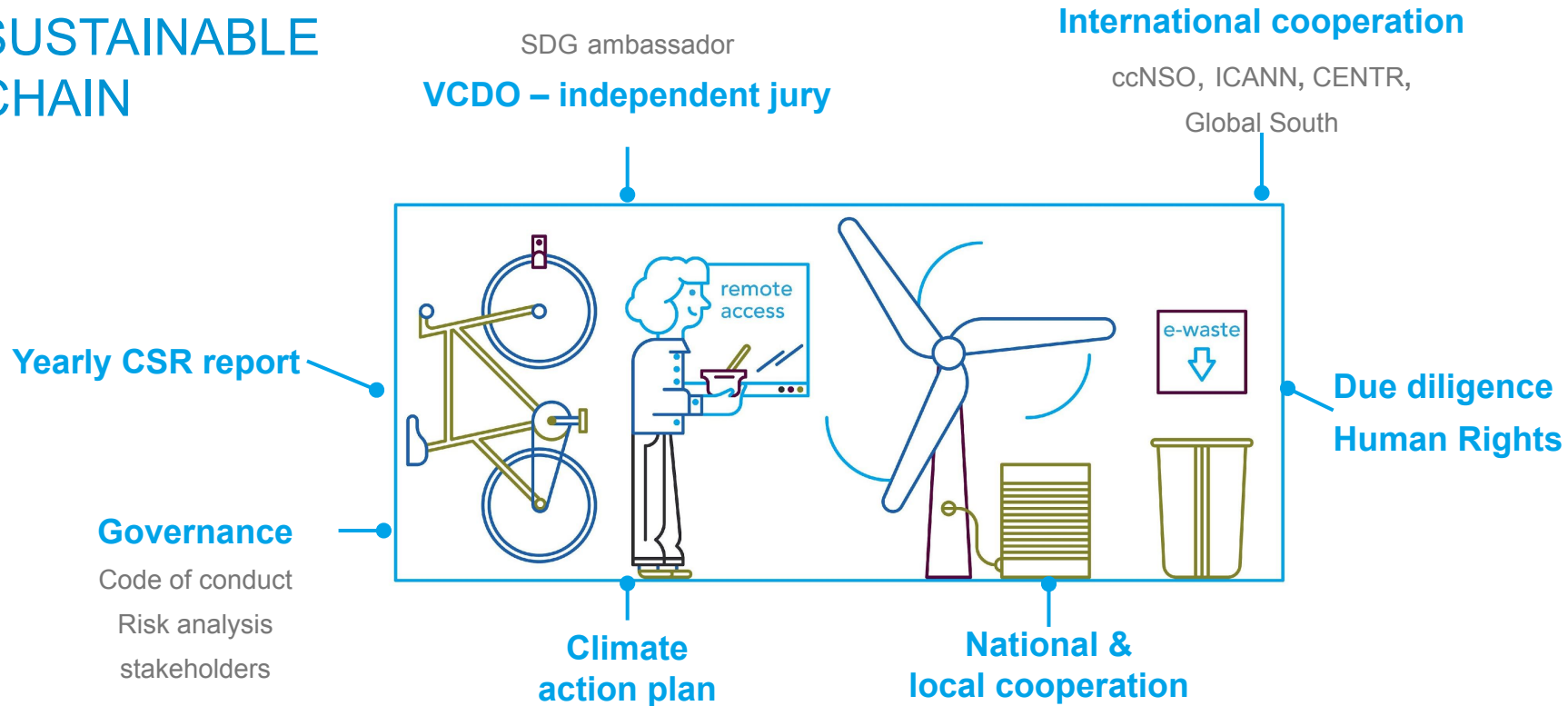
11-01-2021

Meer weten over AnySurfer?

SUSTAINABLE DEVELOPMENT GOALS



SUSTAINABLE CHAIN



SDG AMBASSADOR

- We recently became SDG Ambassador
 - International recognition for our sustainability programme
 - Recognition by **UNITAR** (United Nations Institute for Training and Research) and **CIFAL** (Centre international de formation des autorités et leaders)





THANK YOU / DANK U / MERCI / DANKE /
ARIGATÔ / OBRIGADO / GRACIAS / GRAZIE /
HVALA / TAKK / KIITOS / CHOKRANE / SPACIBO /
XIÈXIÈ / ...

dnsbelgium



.NG CORPORATE SOCIAL RESPONSIBILITY

WHO ARE WE?



VISION

To be a leading ccTLD registry by delivering exceptional services and harnessing valuable partnerships.



MISSION

To administer the .ng ccTLD in a value-driven manner for all our stakeholders

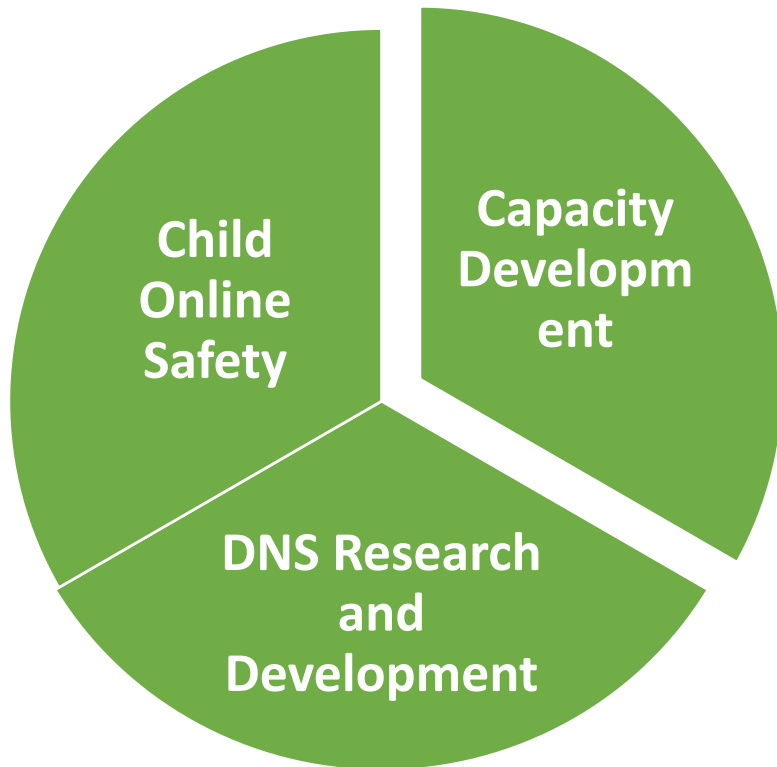
SPECIAL PURPOSE VEHICLES



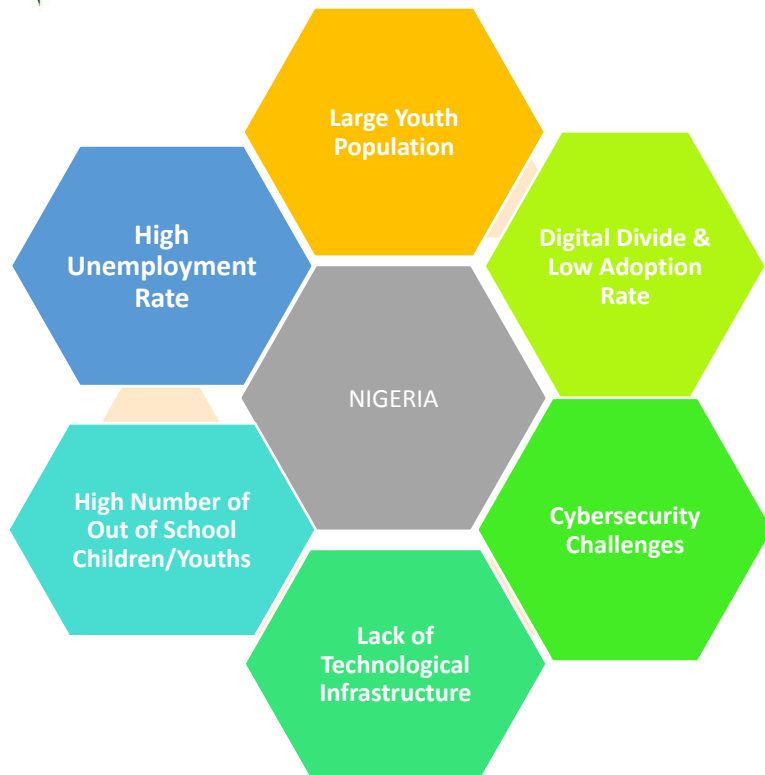
THE
NDUKWE-KALU
FOUNDATION



WHAT ARE OUR FOCUS AREAS?



WHY THESE FOCUS AREAS?





HOW DO WE PLAN TO ACHIEVE THIS?



WHAT HAVE WE BEEN DOING?

YOUNG ADULTS

- ☐ Resellers Entrepreneurship Programme
- ☐ Hackathon
- ☐ Web Developers Conference
- ☐ Awareness Programmes

PROFESSIONALS

- ☐ Media College
- ☐ Training for Law Enforcement Agencies
- ☐ Training for Public Sector Agencies
- ☐ Knowledge Sharing Sessions for ICT Teams of Organisations

ARE WE DOING THIS ALONE?



**BUREAU OF PUBLIC
SERVICE REFORMS**
The Federal Government of Nigeria



**NIGERIA
INFORMATION
TECHNOLOGY
REPORTERS'
ASSOCIATION
(NITRA)**



**Small & Medium
Enterprises
Development
Agency
Of Nigeria**



GALLERY





...developing sustainable digital skills

8, Funsho Williams Avenue, Iponri, Surulere, Lagos, Nigeria

☎ +234 817 000 0815 🌐 www.academy.ng ✉ learn@academy.ng

Better Internet

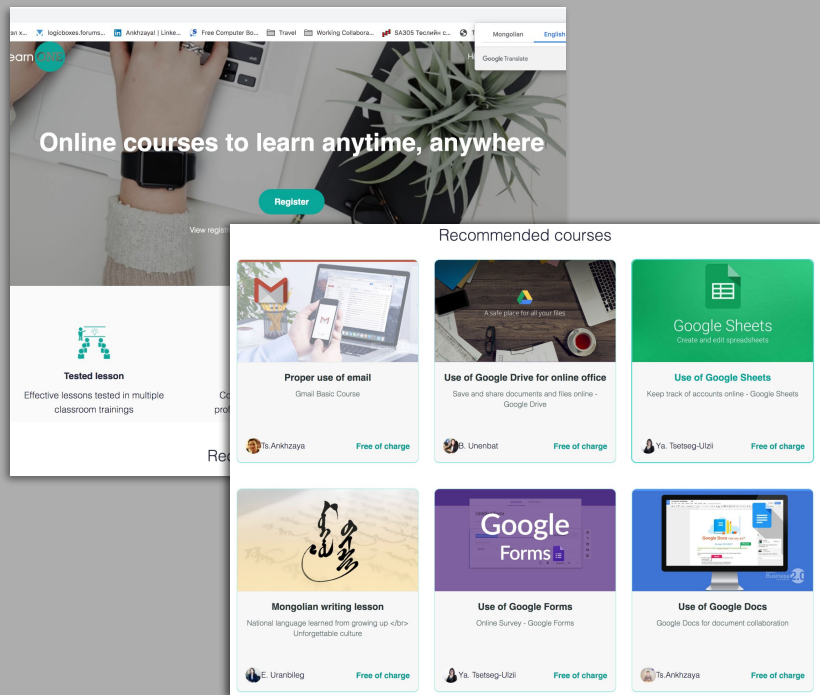
Ankhzaya Ts
CTO
Datacom Co, Ltd (.mn ccTLD Registry)



Covid19 was massive challenge, so following ways we have engaged in corporate social responsibility

- Capacity Building for SMEs [Biz Academy]
- Social impact for Education: [Google Apps for education]
- Safe internet: [Verified WHOIS]

1. SMEs: Learn.one.mn [Academy]

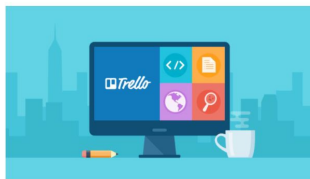


8891 users have enrolled courses.

Courses name:

- Facebook for Small Business
- Proper use of Email
- Twitter Essential Training
- Building a Website without any coding skill
- Online office on Google Drive
- Google Sheets Essential Training
- Google Slides Essential Training
- Learning to get the survey using Google Sheet
- Working together on documents
- Digital transformation

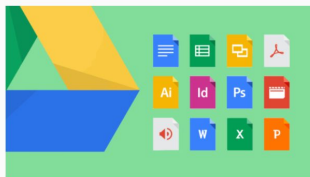
SMEs: biz20academy.mn (Bi Weekly Newsletter)



An easy and smart way to plan your work

[GSuite / Google Apps /](#) | 👁 1845 💬 0

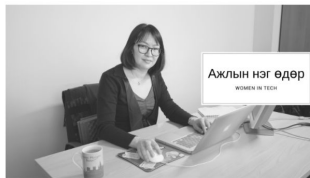
An easy and smart way to plan your work Every business person has different ways to plan their work. Nowadays, however, there is an urgent need to learn how to use the advantages of information technology in business and project management, to listen to simple applications, to plan wisely, and to share with others. Industry ..



It's easier to share files on Google Drive.

[GSuite / Google Apps /](#) | 👁 1656 💬 0

Here's a brief look at how to easily access gmail, calendar and other apps from Google Drive with Access Checker. When you send an email or calendar invitation that contains a file in Google Drive, Access Checker automatically checks if the recipient has access to your file. If they have access to the file they are sending.



Workday: An IT woman

[Others](#) | 👁 2100 💬 0

On the occasion of International Women's Day, a working day was held to select a woman working in the field of education and information technology. Here is an interview with Ya. Tsetseg-Ulzii, an online training methodologist at the Business 2.0 Academy. How are you First of all, congratulations on Women's Day.

We have provided the latest useful tech and educational information to subscribers who are listed on our newsletter landing page.

Now it is working on the business.mn

After Covid-19

BUSINESS**.MN** MASTER OF SUCCESS LEADER BECAUSE NUMBERS MAGAZINE BOOK ADVERTISING



PODCAST

Why should kindergarten children not be told the words "excellent" and "excellent"? (#225)

©2023-10-04



HIGHLIGHT

HR: Learn to praise and encourage your employees, don't insist that they work for many years

©2019-12-10



HUMAN RESOURCES

3 main reasons new employees quit before the end of their probationary period

©2023-05-02

This program's functionality has been improved. It now operates on Business.mn [podcast] and Karakorum.digital [webinar].

Now conveniently accessible to all online courses via our YouTube channel.:
www.youtube.com/@DataComSupport

2. Social impact for education: [Google Apps for Edu]

Prior to the pandemic year, Datacom conducted numerous training sessions to enhance the local community's technological proficiency and facilitated the implementation of the "Google for Education" platform in universities and K12 schools. Consequently, the education sector was already equipped to operate remotely and online.

- 59 Universities, Schools, and Institutions
- 19'833 Teachers and staff
- 140'168 Students joined and provisioned with Google Account



3. Safe Internet: [Verified WHOIS]

Datacom launched “2-step verification service” for the registrant verification which is integrated with Government Single Sign-on service.

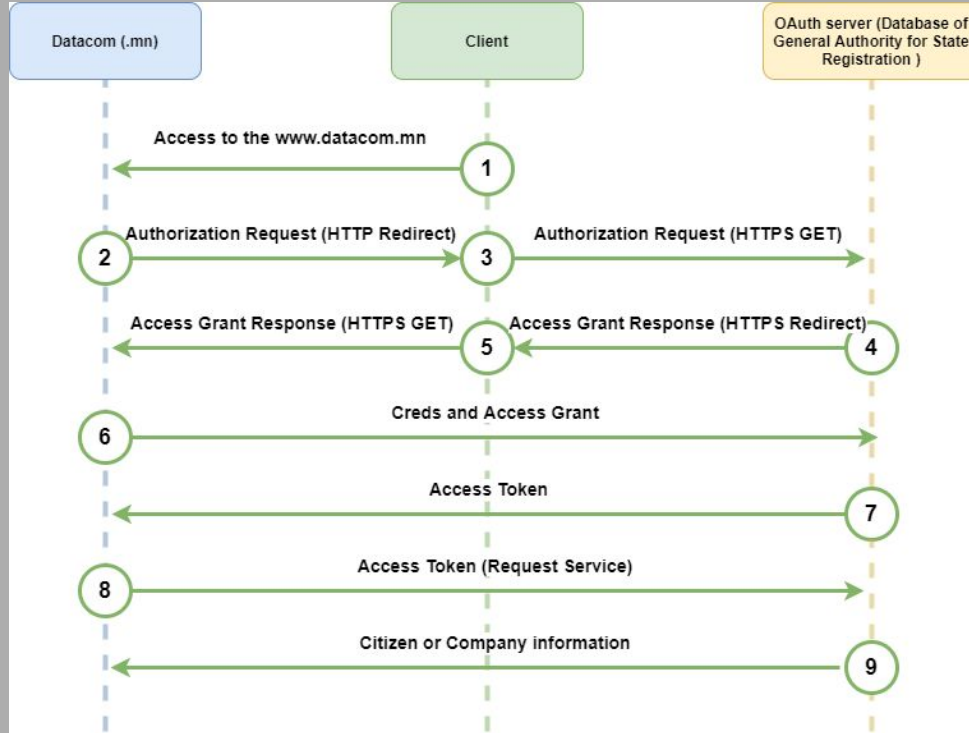
- Mongolia on the early stage of Big Data (e-Mongolia)
- To verify customer if real or fake
- A option to register easy through online
- To avoid malicious activity such as phishing domain name and email address
- General Authority of State Registration

Available services to verify registrant contact (WHOIS)

Government application provide such information through the API (token)

Service name	Description	Access type
WS100101_getCitizenIDCardInfo	ID card information transfer service	Digital Signature or SMS OTP
WS100102_getCitizenBirthInfo	Citizen's birth certificate information transfer service	Digital Signature or SMS OTP
WS100103_getCitizenAddressInfo	Citizen's address information transfer service	Digital Signature or SMS OTP
WS100106_authorizeCitizen	Fingerprint verification service	Digital Signature or SMS OTP
WS100107_checkCitizenInfo	Citizen information verification service	Digital Signature or SMS OTP
WS100125_checkCitizenRegnum	Civil registration number verification service Legal entity information transmission service	Digital Signature or SMS OTP
WS100307_getLegalEntityInfo	Legal entity information transmission service	Digital Signature or SMS OTP

Transfer data with token



Client give us permission to get their sensitive information

whois.mn

would like to receive the following information.

☒ ID card information transfer service

Do you agree to provide your information?

Provide registrant information with photo

Contact Information (Contact Update) ✕

Information	Current information	Information from the state registry
✓ Name	ANKHZAYA	ANKHZAYA
✓ Surname	Tseden	Tseden
✓ registration number	тг90082618	тг90082618
✓ Address line 1	8 building 25 Tokyo Street	8 building 25 Tokyo Street
✓ Address line 2	12 khoroolol 3rd khoroo	12 khoroolol 3rd khoroo
✓ City, province	Ulaanbaatar	Ulaanbaatar
✓ District and soum	Bayanzurkh	Bayanzurkh

I agree

CUSTOMER INFORMATION



Tseden ANKHZAYA
(RD: TG90082618)

Certified by state registration

Organization nameDatacom

Email addressankhzaya@gmail.com

PERSONAL SETTINGS

Address (line 1)8 байр 25 тоот токио гудамж

Address (line 2)12 хороолол 3-р хороо

HotУлаанбаатар

Aimags and districtsБаянзүрх

Zip code11000

CountryMongolia

Mobile phone+976 9577 3344

Phone70000505

Form of paymentUse Basics (per order)

Address for payment informationUse the given contact address



Thank you for your
attention

Email: ankhzaya@datacom.mn



Thank you!

Next Session: WSIS+20 and why is it important for ccTLDs?