



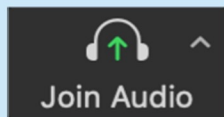
79 | COMMUNITY FORUM



Virtual Participants

1

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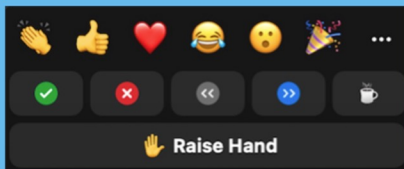
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Turn on your **Zoom Video** to be seen by other participants.



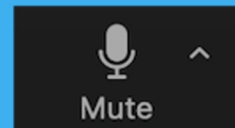
3

Raise your hand in **Zoom Reactions** to join the speaking queue.



4

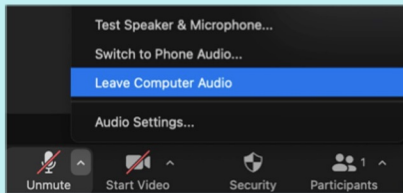
Unmute your **Zoom Audio** when called upon to speak.



On-Site/In-Room Participants

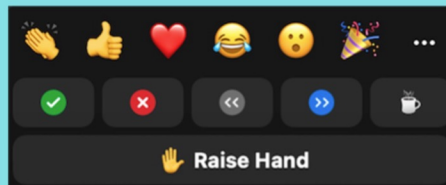
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Do **not** connect your **Zoom Audio**. To disconnect your audio, click on the **Up Arrow** and select **Leave Computer Audio**.



2

Raise your hand in **Zoom Reactions** to join the speaking queue.



3

Use the physical microphone at your seat or in the aisle when called upon to speak.





ccNSO Members Meeting - Day 2

Updates from ccNSO Working Groups and Committees

I C A N N | c c N S O

Country Code Names Supporting Organization

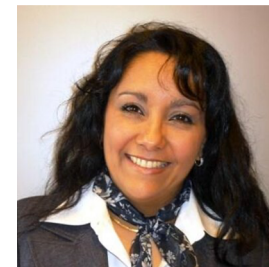


ccNSO Working Group & Committee Updates

Wednesday, 6 March 2024 | 13:15 - 14:30 local

Session chair/moderator: Alejandra Reynoso | Council Chair

- TLD Ops: Régis Massé (.fr)
- SOPC: Andreas Musielak (.de)
- IGLC: Annaliese Williams (.au)
- DASC: Nick Wenban-Smith (.uk)
- UAC: Abdalmonem Galila (.مصر - Egypt IDN)
- GRC: Sean Copeland (.vi)
- Registrant Capacity: Margarita Valdés (.cl)



TLD-OPS

Jacques Latour (.ca) | Chair

Régis Massé | Vice Chair

About TLD-OPS and its work for the ccTLD community

TLD-OPS is the incident response community for and by ccTLDs. It brings together folks who are responsible for the overall security and stability of their ccTLD.

GOAL? To enable ccTLD operators worldwide to collaboratively strengthen their incident response capabilities



TLD-OPS Disaster Recovery and Business Continuity Playbook (BC/DR)

Includes:

- examples that can be used as templates or inspiration for the development of disaster recovery and business continuity plans
- tools to help a ccTLD conduct its own tabletop exercise
- practical sample tables that can be copied and used at different stages of disaster recovery and business continuity development and implementation.

Available in Arabic, Chinese (Simplified), French, English, Spanish and Russian.

<https://community.icann.org/display/ccnsowkspc/TLD-OPS>

Getting ready for the next workshop



Scenarios for the future workshop could include:

- Ransomware,
- DDoS,
- Natural disasters,
- Global pandemics, etc.

ccNSO Strategic and Operational Planning Standing Committee (SOPC)

Andreas Musielak (.de) | SOPC Chair

Irina Danelia (.ru, .pф) | SOPC Vice Chair

ccNSO Strategic and Operational Planning Standing Committee (SOPC)

Purpose

To coordinate, facilitate, and increase the participation of ccTLD managers in ICANN and PTI's strategic and operational planning processes and related budgetary processes.

Also, the Committee may submit a relevant Rejection Action Petition against the ICANN and IANA budgets, as well as their Strategic and Operating Plans.

Recent Activity

SOPC submitted comments on

- Draft PTI FY25 Operating Plan and Budget and
- Draft ICANN FY25 Plans
 - Draft ICANN FY25-29 Operating & Financial Plan and Draft ICANN FY25 Operating Plan,
 - Draft IANA FY25 Operating Plan and Budget
 - Draft ICANN FY25 Budget

What was new this year?

- aligned PTI and ICANN planning and budgeting processes
- eliminated Additional Budget Request (ABR) period

ICANN78 workshop with WG chairs and Council

What area is important to you?

12 responses

Contingency reserve funds

Ever increasing headcount and budgets.

New ntld round

WSIS+20 and GDC; IANA resourcing

Iana function

Impact of new gtld round up in cctlds

WSIS+20, GDC, potential changes to government support for multistakeholder Internet governance

More ccTLD's active participation

Outreach Budget

Capacity building

Involvement and Capacity Building

IANA Functions

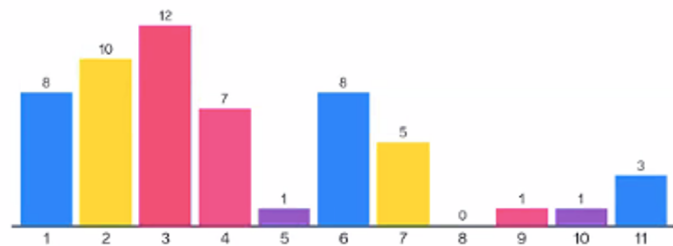
Operating Initiatives

1. Support the Evolution and Strengthening of the Root Server System and Root Zone Management
2. Facilitate the Domain Name System (DNS) Ecosystem Improvements
3. Evolve and Strengthen the Multistakeholder Model to Facilitate Diverse and Inclusive Participation in Policymaking
4. Evolve and Strengthen the ICANN Community's Decision-Making Processes to Ensure Efficient and Effective Policymaking
5. Evolve and Improve Internal and External Ethics Policies
6. Promote and Evolve the DNS Through Open and Transparent Processes That Enable Competition and Open Entry in Internet-Related Markets While Ensuring the Stability, Security, and Resiliency of the DNS
7. Geopolitical Monitoring, Engagement, and Mitigation
8. Improve the Depth of Understanding of the Domain Name Market Drivers That Impact ICANN's Funding
9. Implement New gTLD Auction Proceeds Recommendations as Approved by the Board
10. Planning at ICANN
11. ICANN Reserves

ICANN78 SOPC workshop

Operating Initiatives to focus on

On which Initiative should the SOPC focus on?



Recent SOPC submissions: main focus points

<https://www.icann.org/en/public-comment>

- Ensuring adequate PTI resourcing
 - including suggestions on budgeting new hires and considering creation of Reserve Fund for PTI
- Key Performance Indicators
 - work on defining KPIs has further evolved in some areas, but additional work is needed.
- Reporting
 - need to report progress against projected milestones or sub-goals included in the planning
- Activity Based Reporting
 - Support new format to represent expenses in Budget
- Need to ensure ccNSO Policy implementation
- Importance of engagement with ccTLD Managers, their regional organizations and committees
- Support to the “base” funding scenario and therefore a conservative approach for the FY25 budget.

SOPC included follow-up on ‘open’ items from previous year process (i.e. KPIs, reporting, Grant Program costs)

ccNSO Internet Governance Liaison Committee (IGLC)

Annaliese Williams (.au) | Chair

Marta Dias (.pt) | Vice Chair

About IGLC

Purpose

The IGLC has been established to coordinate, facilitate, and increase the participation of ccTLD managers in discussions and processes pertaining to Internet Governance.

How does IGLC identify the IG topics of relevance to ccTLDs?

Phased approach:

- Heat map
- Napkin pitches
- Impact-effort analysis

We welcome your input!

IGLC at ICANN: 2023 in perspective

ICANN76: digital divide



Alexandre Barbosa (.br)
Pierre Bonis (.fr)
Grace Ingabire (.rw)
Anil Kumar Jain (.in)
Sabrina Wilkinson (.ca)

ICANN77: Cybersecurity legislation

Sabrina Wilkinson (.ca)
Norman Warputt (.vu)
Lourino Chemane (.mz)
Rosalia Morales (.cr)
Barbara Povse (.si)



ICANN78: WSIS+20



+FAQ

Part 1: What is WSIS+20 & why is it important?

- Veni Markovski (ICANN)
- Lise Fuhr (Internet Governance Forum Leadership Panel)
- Chris Buckridge (on behalf of CENTR)

Part 2: What is the impact on ccTLDs?

- Peter Koch (.de)
- Yuri Takamatsu (.jp)

ICANN79 and future plans: 2024

Yesterday at ICANN79: Internet Fragmentation

- Elena Plexida (ICANN org)
- Bruna Martins dos Santos (PNIF)
- Molehe Wesi (.za)
- Demi Getschko (.br)
- Barrack Otieno (AFTLD)



- 20-year review of the World Summit on Information Society
- GDC



Capacity Building



And more...

ccNSO DNS Abuse Standing Committee (DASC)

Nick Wenban-Smith (.uk)

Bruce Tonkin (.au)

About the ccNSO DNS Abuse Standing Committee (DASC)

1

Share information,
insights and practices

2

Raise understanding
and awareness

3

Promote open and
constructive dialogue

4

Assist ccTLD
managers in their
efforts to mitigate the
impact of DNS Abuse

DASC does not formulate any policy or standards: out of scope of the ccNSO policy remit

Useful resources for ccTLDs

assist ccTLD Managers to detect and/or mitigate DNS Abuse incidents

Resource library

- Presentations and reports
- Tools
- Definitions, policies
- Articles, commentaries



Geared at ccTLDs, vetted by the DASC editorial board

- Consult
<https://community.icann.org/x/Ege7Cg>
- Propose additional content
<https://community.icann.org/x/DoWZDg>

Dedicated e-mail and contact list

- Subscribe up to 4 contacts per ccTLD
- Quarterly contact list summary
- Closed, but not confidential
- Subscription requests: require authentication

- Share information

DASC-mailing-contacts@icann.org

- Subscribe

DASC-mailing-contacts-subscribe@icann.org

- Read more

<https://community.icann.org/x/BJJME>



Topics ICANN80 (Kigali, RW)

Topics

- Workshop on tools & measurements, as follow-up from ICANN78?
- Amendments to the gTLD Base Registry Agreement (Base RA) and gTLD Registrar Accreditation Agreement (RAA) to Modify DNS Abuse Contract: lessons for ccTLDs?

DASC Survey 2024

- Review questions
- Open September
- Share initial results at ICANN81 (9-14 November 2024)

ccTLD DNS abuse survey: 2022 edition

Results (session recordings): <https://ccnso.icann.org/en/workinggroups/dasc.htm>

- Open: September '22 - end November '22
- All ccTLDs were invited to respond, regardless of ccNSO membership
- 57 unique responses. Estimate: representing approx. 100 ccTLDs
 - 316 delegated ccTLDs in total (ASCII & 61 IDN alike)
 - Some ccTLD managers provide services for multiple ccTLDs, but responded for 1 TLD only
 - Some ccTLD managers informed DASC they could not respond, for various reasons
 - Some ccTLDs responded multiple times: latest submission as final one
 - Some responses were incomplete
- About half of the respondents did not want their ccTLD mentioned

ccNSO Universal Acceptance Committee (UAC)

Abdalmonem Galila, UAC Chair | مصر.

Regina Fuchsová, UAC Vice Chair | .eu, .europa and .europa

About UAC

- **PURPOSE UAC**

To provide a platform for the ccTLD community to interact and exchange information on a global level - among ccTLDs and with other groups under the ICANN umbrella - on issues related to UA and IDN acceptance.

- **WHY ccNSO UAC?**

Established to fill (perceived) gaps in information sharing and act as a point of contact. Complementary to already existing efforts at local, regional and global levels. The ccNSO UAC should avoid overlap and duplicating other efforts.

- **UAC MEMBERSHIP**

Open to representatives from all ccTLDs (IDN & ASCII), irrespective of ccNSO membership.

- **READ MORE:** <https://community.icann.org/x/UlfxDg>

ccNSO UAC: recent activity

- ccNSO appointed **liaison** to UASG regularly informs ccNSO Council & UAC about UASG activities
- UAC defined its **work plan** for the year ahead

Taking into consideration the UAC scope as defined in its charter, UAC further explored the relevance of the themes for the ccTLD community and ccNSO in general, to better understand how to organise potential work on these themes.

Phased approach:

- Brainstorming via napkin pitches
- Performing an impact-effort analysis
- Setting priorities

- Launch of the **UA library**

WHAT IS THIS? | a vetted list of resources on UA, Internationalised Domain Names (IDNs) and Email Address Internationalisation (EAI) for ccTLDs. Includes: link to tools, articles, reports and more.

PURPOSE | Provide central and open space of relevant information for ccTLDs

HOW? | UAC subgroup acts as Editorial Board for the UAC library. The Editorial Board reviews incoming requests for inclusion in the library. The group is guided by its Terms of Reference.

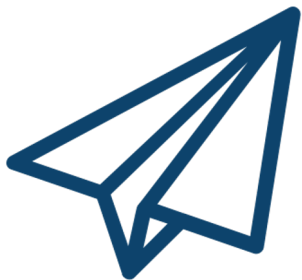
READ MORE | <https://community.icann.org/x/UIAvEQ>

ccNSO UAC: Future plans

Universal Acceptance Day 2024

28 March: Flagship event in Serbia

March to May: worldwide



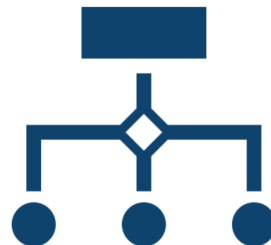
Reaching out to ccTLD managers globally, to increase awareness about UAC and its activities. (E-mail by UAC leadership team)



Finalising the UAC work plan



Assisting in organizing sessions on UA readiness and practices during ICANN public meetings. (e.g. Tech Day, ccNSO Members Meetings)



Liaising with other relevant ICANN groups (e.g. UASG, GAC IDN WG, Board IDN/UA WG)



Creating an e-mail list for all ccTLDs interested in UA, IDNs and EAI, as a platform for information exchange

ccNSO Guidelines Review Committee (GRC)

Sean Copeland (.vi) | Chair

Segun Akano (.ng) | Vice Chair

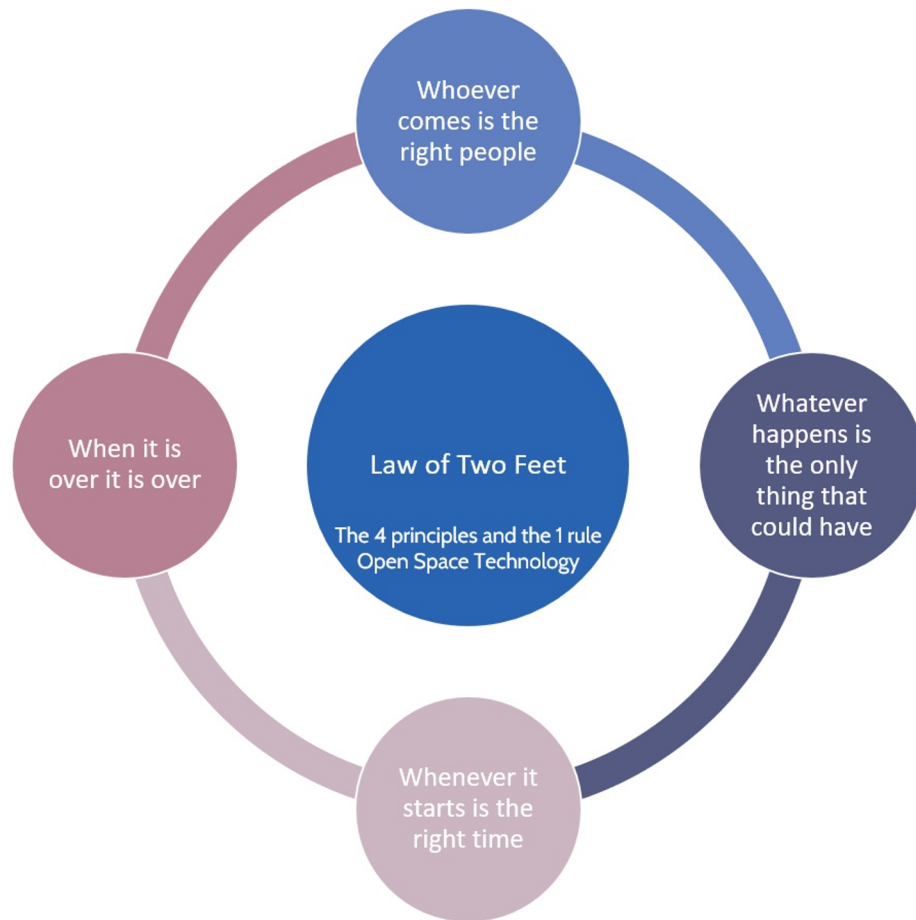
Recent work

- Limited Statement of Interest (SOI) process
- Council-specific Conflict of Interest (COI) process
- Guidelines:
 - Policy implementation guideline
 - Director Removal - Board Recall Guideline
 - ccNSO Council Elections
 - ccNSO Council Roles and Responsibilities
- Continuous Improvement Process (CIP)
- Open Space Sessions

Open Space Technology

The top 3 items of concern to membership are:

- Engagement and Participation
 - ✓ language, time zones, politics
- Knowledge Sharing and Communication
 - ✓ knowledge transfer, internal communications, external communications
- Process and Structural Improvement
 - ✓ continuous improvement both at a ccNSO level and an ICANN level, efficiency, effectiveness and responsiveness

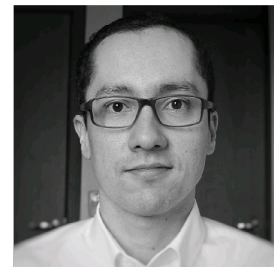


Small team: Registrant Capacity

Margarita Valdés (.cl)

What is this about?

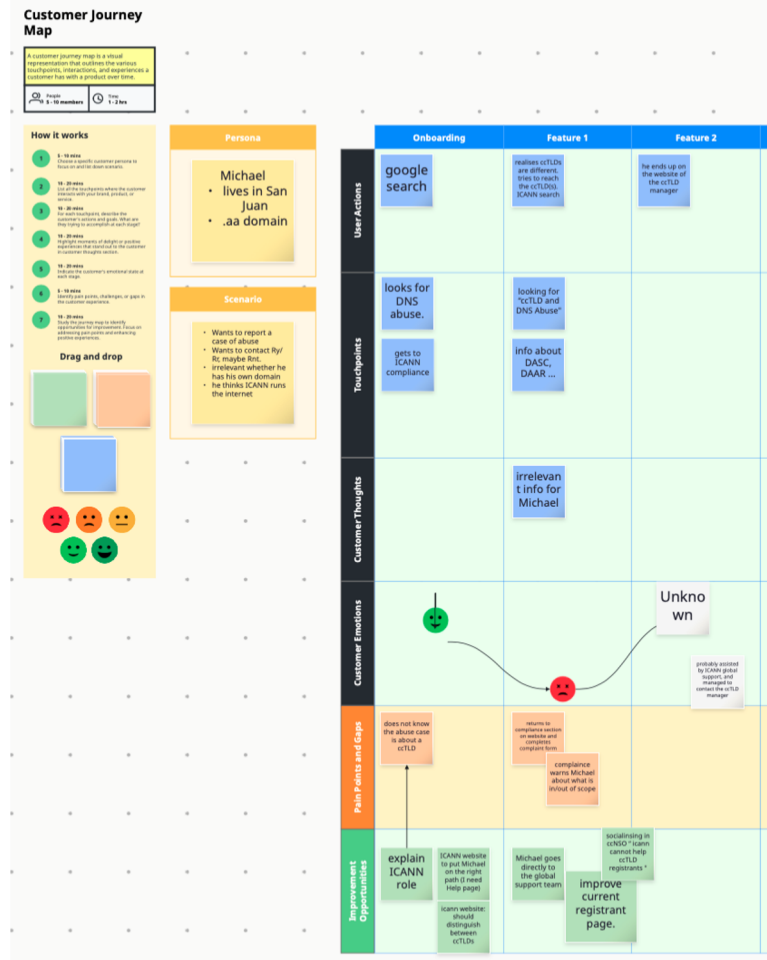
- The ICANN Registrant Program currently offers mainly gTLD-related content
 - does not target ccTLD Registrants and/or engages directly with the ccNSO or ccTLDs.
- At ICANN78, ccTLDs and Council expressed an interest in registrant educational materials that are more relevant to ccTLDs
- Since ICANN78, a small team worked closely with ICANN's Registrant Program Team



Work to date & next steps

- **Setting the scene**
 - What is the current situation?
- **Creating personas**
 - fictional characters to represent the different user types that might use the ICANN website
- **User journey**
 - Reflects the experience the persona has in interacting with the ICANN website
 - Identifies the needs

ccTLD Registrant Capacity Building Proposals: Join us at ICANN80!



Interested in joining or learning more?

ccnsossecretariat@icann.org

Subscribe to the ccNSO newsletter: <https://community.icann.org/x/UgirBQ>

Thank you!

Next session: Meeting with ccNSO Board Representatives (15:00-16:00 local)