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ICANN80 | PF – ccNSO: Welcome & Introducing the 2-year Work Plan

Tuesday, June 11, 2024 – 9:00 to 10:15 KGL

CLAUDIA RUIZ:

Hello and welcome to the ccNSO Welcome Session. My name is Claudia Ruiz, and I am joined by my colleagues, Bart Boswinkel and Joke Braeken. We are the remote participation managers for this session.

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Thank you. And with that, I will hand the floor over to Alejandra Reynoso, chair of the ccNSO. Thank you.

ALEJANDRA REYNOSO:

Thank you, Claudia. My name is Alejandra Reynosa. Welcome to this session of the ccNSO. If we could move to the next slide, please.

Today, we have a welcome session. Everton will talk about what is on our agenda for today, tomorrow, and Thursday. We will talk about what the TLD-OPS group is doing. We will also describe the portfolio of activities of the ccNSO. And we will go through part one of the ccTLD's news. So we are having a good start. Having said this, let's move to the next slide, please.

If you remember, the last time we met, we talked about the results of the World Cafés, which we held for the ccNSO anniversary. And the activities left for the Council were to assess the suggestions received from the community. We reviewed them, we ranked them, we considered whether they were within the scope of the ccNSO, and we organized them according to the working group that was going to deal with them. We also prioritized them.

This report has already been published. It's on the ccNSO web page, and it is available. So this activity has been completed, and we will now start moving ahead with the suggestions that we have received. So we will be ready for 23<sup>rd</sup> if everything goes well. Next slide, please.

Today we have special activities beyond the traditional ccNSO cocktail. We will have a cultural activity. We will be visiting the Kigali Genocide Memorial. So, please, I invite those of you who have enrolled for this visit, please go to the end of the room, talk to Claudia and get your bracelet for the group you're going to be part of. I'm wearing it. And also the sticker for the cocktail party.

I'd like to thank the sponsors for this activity because we can see they are very excited about welcoming us here in Africa. We really feel welcome. So thank you for sponsoring all our activities. And having said this, let's go to the next slide.

Today we will say goodbye to a very special person. Kimberly Carlson is switching positions in ICANN. She's not leaving ICANN, but she will no longer be working with the ccNSO Secretariat. She has been a force for us for many years, seven years if I'm not mistaken, or more. Nine years. Thank you, Kim. As usual, she's always saving us from our [facts]. She has been a super-valuable resource during the ICANN meetings, during the year, and a very good friend. So I would like to ask Kim to come to the front, please. I have a little something for you.

So thank you so much, Kim, for everything you've done for us. And with this, now I will hand it over to Everton to guide us through the meeting highlights.

**EVERTON RODRIGUES:** Thank you very much, Alejandra. Good morning for those who are in the room. Good time of the day for those who are joining us remotely and for those who are watching the meeting afterwards in the summer or sometime in the future.

Everton Teles Rodrigues from .br. I'm the chair of the MPC of the ccNSO. And as usual, just before we go into the schedule, I would like to present you to the MPC membership, which you can see here on screen. This is the group which coordinates and manages the high-level schedule of the ccNSO-related sessions, which includes the ccNSO member's meeting agenda at ICANN public meetings. This is the time in which I remember just to talk a little bit slower for the interpreters.

So if you have any comments regarding the sessions and the flow of the sessions, something that should be improved on the ccNSO member's meeting, please let us know. We have many members here in the room and also following the meeting online, so we will be glad to make this meeting by and for ccTLDs better for every ICANN meeting.

Just before we go to the next slide, I would like to know as usual if we have newcomers here in the room. If this is your first ICANN meeting, we just would like to know. Please raise your hand if we have any newcomers today. Do we? Aha. Please, stand up. Thank you very much, and welcome to the ccNSO. Where do you come from?

**UNIDENTIFIED MALE 1:** I come from Ivory Coast, Côte d'Ivoire.

EVERTON RODRIGUES: Merci beaucoup. Thank you very much for being here with us. And you, please. Your microphone, please.

UNIDENTIFIED FEMALE 2: I come from Madagascar [inaudible].

EVERTON RODRIGUES: Madagascar. Thank you very much.

UNIDENTIFIED MALE 2: I come from Malawi.

EVERTON RODRIGUES: Malawi, great. Thank you so much. Anyone else? Here. Yes?

UNIDENTIFIED MALE 2: Yes. From South Sudan but working at the regional office at [inaudible]. Thank you.

EVERTON RODRIGUES: Thank you. So I'll talk, then, a little bit later about where you can also find more resources for ICANN meetings, especially for the newcomers. But now I would like to go to our next slide.

This is just an overview. I won't be using a lot of time for this overview. As you can see here, we have a lot of activities. This is the shortest ICANN

meeting that we have, but that doesn't mean that we won't have many interesting sessions. We will have a lot of great discussions ahead during the week.

So for the next slide, we have the overview of today's morning, which will soon start with the ccTLD News Part 1, which will be chaired by myself. And we will be focusing on discussing collaboration among ccTLDs and initiatives related to collaboration. We know how important it is for ccTLDs to work together, and we have two great examples here on screen. It will be a great discussion, and I would like to have many great questions and comments regarding this.

We have here Hildah from .ke and also Jodi Anderson from .nz. That will be followed by ccTLD New Part 2, chaired by our colleague, Joel from AFTLD with presentations from .za, .rs, .ng, .ca, .se, and .nu. And also .rs and the Cyrillic version of .rs. So this is the morning. Next slide, please.

In the afternoon, we will follow with the gTLD Registrar Accreditation Agreement Amendments and the considerations for ccTLDs. This will be a session chaired by Nick Wenban-Smith from .uk with presentations which will lead to many comments and questions also for the ccTLD community.

Today, we will have, as Alejandra said before, a visit to the genocide memorial. So please be alert to when the buses will leave. And, finally, at the end of the day, we will have the ccNSO cocktail today.

On Wednesday morning, our morning we'll start with the ccNSO UAC, Universal Acceptance Awareness ccTLD session which will be chaired

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by Abdalmonem Galilia. And we will have many great presentations as well. And they will be followed by the Policy Update Session.

For the afternoon, please, we will have an IGLC session, which is How ccTLDs Contribute to a Better World in Pursuit of the UN Sustainable Development Goals. The session will be chaired by Annaliese Williams from .au with presentations from Sally Costerton from ICANN Org, Ana Neves from UNCTAD and CSTD at UNCTAD, and the ccTLDs perspectives from .fr, .zw, and .br, our colleague, Alexandre Barbosa.

And in the end of the afternoon, we will have ccTLD-relevant Aspects in ICANN Strategic and Operational Planning. This presentation will be done by Andreas from .de and Irina Danelia from .ru.

And on Thursday, last but not least, we will have the World Café session, as Alejandra said before, and the ccNSO meeting.

Before we go to the next part of our session, I just would like to let you know that we have this new tool of providing feedback for each session. Next slide. Okay, thank you.

So please provide instant feedback. This is a new tool that we have for the MPC to better evaluate each session and improve the models that we are using for making a better meeting for everyone. So please let us know what could be improved, what went well. And we will have, also, the post-meeting satisfaction survey which is more general, so to say, but it also helps us to improve the meeting. If there is something that you would like to make better, please let us know.

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As I said before, some ccTLD-related topics and ICANN meetings can be hard for newcomers, so here you have some information about the ccNSO schedule and the session highlights. But also, ccNSO has a course related to the ccNSO and to ICANN as a whole. So please reach out to that. And welcome to our member's meeting.

So with that, I would like to give the floor back to Alejandra. Thank you, Alejandra.

ALEJANDRA REYNOSO: Thank you very much, Everton. We will have very exciting days. With this, I would like now to give the floor to Régis to talk about the TLD-OPS and their future workshop.

RÉGIS MASSÉ: Thank you, Alejandra. Welcome, everyone. Good morning, good afternoon, good evening for people on remote. I am Régis Massé, the CTO of .fr. So I could make this presentation in French, but as today I'm representing the TLD-OPS group, as I'm the vice-chair, I will do in English.

I'm very happy to be here today because I see that there are newcomers in the room. So once again, I can present What is TLD-OPS for those who doesn't know this group yet. It's an advertising slot just before all the very interesting presentations we will have today. But just to speak about TLD-OPS, what is it? It's the incident response community for and by ccTLDs.



So the idea is to bring together those [inaudible] for the overall security and stability of their ccTLDs. At the beginning, it was just a mailing list to share security information. We know each other. It's based on trust, so we can really help ourselves. When we have security issues or [accident] issues, we can help each other.

And after that, with the same committee, we have decided to develop tools to share to the ccNSO community and to help ccTLDs, for example, to fight against DDoS attack, to be more prepared to disaster and recovery plan. It was the two measure programs we had and delivery we made.

For example, for the Disaster Recovery and Business Continuity Playbook, it includes template examples that you can use as templates of inspiration for the development of disaster recovery and business continuity plans in your ccTLD. We've got tools to help you to conduct tabletop exercise in your ccTLD, and we have some exercises we can make together.

And during ICANN66 in Montréal, for those who are there, we made an amazing exercise, a tabletop exercise, to simulate a registry compromise. The scenario chosen was a scenario compromise to see how we can fight and we can be prepared to fight against this kind of attack. So the idea there was to simulate the registry compromise to test the DR/BCP playbook against the scenario we produced and update the documents with the lessons learn during the exercise.

For those who were there, we had more than 30 different ccTLDs during the exercise. And the feedback was, "Okay, it was great. TLD-OPS, do

more." And then COVID arrived, so we didn't do anything. We were just going on working on sharing security information. Next slide, please.

Get ready for the next workshop. We have decided to do a new exercise in Istanbul during ICANN81. It will be on Sunday the 10<sup>th</sup> of November. We sent, the ccNSO—and thanks to Kim for all she did for us during this all these years. We sent you a survey at the beginning of May. I think you have received it. Thank you for those of you who have answered to the survey. We wanted to know if you are interested to come and on which topic you would like to play: which scenario, what is your interest about scenarios? We would like to propose two or maybe three scenarios for this type new tabletop exercise to let you choose the scenario you want to play with.

So for those who do not know this kind of exercise, the way we do it is very [inaudible]. You simulate an attack. It could be a ransomware. It could be a DDoS attack or somewhere else. And you've got five steps. And during each step, you have to choose which action will be the most effective to solve the problem. So you've got play cards about management, technical operation, communication on the [legal] stuff.

So it's important to have different kinds of people, different kinds of roles from your ccTLDs during the exercise to have knowledge and to have different skills to find the best solution to solve the problem.

For those who were attending the CENTR Jamboree in Copenhagen in May in Europe, the [inaudible] was [in the spirit] of the one we made in Montréal. So feel free to share this invitation with your colleagues. As I

say, the more skills we have the more efficient the group will be to propose solutions to the problems.

And it's in five steps, usually. So every 15 minutes, you've got new information. [inaudible] at the beginning, you know that. In two hours, you've got this kind of information. And two hours after, you've got this kind of information. And every step, you do decide to do things. So the more different [profile] we will have, the richer will be the exchange, I think, for that.

So, I imagine that you'd rather visit Topkapı, the mosque, on a Sunday afternoon, but I think if you want to come, you will have a great experience. And it will be a good moment to exchange with your peers and to work to fight against cyberattacks.

So for the moment, on the survey, we have preferred scenarios for the [future] workshop. It's about disaster recovery and business continuity plan and DDoS attack. If you have other ideas, you can send an e-mail to the TLD-OPS group or the ccNSO. We will work with the Steering Committee this summer to organize a scenario to define them to make all the materials we need.

I'm not sure, all of you, if you will attend ICANN81 in November. It's late, I think. But if you can answer us before October 15<sup>th</sup>, you can confirm that you will attend, thanks in advance because it will be only on physical. There won't be remote participants for this exercise because it's very difficult to have people in the room and people on remote for these kinds of things. And we have to organize with the ICANN staff the things to give you the best experience we can.

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Okay, so I hope to see a lot of you for this exercise. [inaudible] please share with your colleagues, of course. See you there. Thanks a lot.

ALEJANDRA REYNOSO: Thank you. Thank you very much, Régis. And I agree. It's a great experience. I was in the previous workshop, so it's worth it. So if you can RSVP as soon as possible, please join.

With that, I would like to give the floor now to Nick to talk about the ccNSO activity portfolio. Nick.

NICK WENBAN-SMITH: Thank you. Oh, God. That's loud. Thank you, Alejandra. As some of you may know, one of the working committees of the ccNSO Council is the Triage. So there are very many things that come across the ccNSO Council's agenda, and the job of the Triage Committee is to take a first look at all of these incoming requests and then to decide or to make a recommendation as to what to do with it. Some of these things are just for information. Some of them are actually quite important, and we need to factor into our overall timing and capacity building. So there's a number of different sort facets to this activity.

I was going to say that I took over from my good friend, Jordan, recently doing this. It's hard, right? Because I think one of the things which I'm very sensitive to is that the most limited capacity that we have is our volunteers, and our resources are constrained by the amount of people we've got to participate in all of these different activities. So what we're trying to do is to make sure that we conserve the volunteer capacity.

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And so to that end, we have a quarterly review. So in May, we completed our review of all the different things that the ccNSO is undertaking, what's coming up in the next 12 months, and basically try to make sure that we have enough manpower to do these things.

[inaudible] as you can see on this screen here, we have the quarterly activity from May, the previous ones in February. And you can see the differences between February and May are marked up. The changes are marked up in color. In particular, where there's significant changes, they come up in red.

So you can see, for example, that the Review Mechanism from the Board which was something which was not expected, 35-40 questions came in from the ICANN Board to the Review Mechanism Team. Which we thought we had finished, but it turns out not so fast.

And you can see there are three basic columns of activity. So when we look at what the ccNSO is here for, we divided up our activities into three different work streams. So you can see the Global Policies for ccTLDs. That's the PDPs, the main policy function, which is obviously a key part of the ccNSO. There's the platform in terms of information sharing and best practices. So that's where things like the DNS abuse, Internet governance, TLD-OPS, and Tech Day form.

And then there's the participation in ICANN's multistakeholder model, which is the third on that. So that's how I've done it. And you can see changes from the previous one and how we go for that. So next slide.

So, continuation. So, finally, you can see that there are foundational activities. For example, the World Café and the voting and governance

processes that we have within the ccNSO. So this is just basically a bit of an update. Probably people aren't particularly aware that this takes place. The next quarterly review will be, I guess, in August. Right.

So the Triage Committee will look at these things every quarter. [inaudible] lastly in May. We present this to the Council for the meeting on Thursday for, I guess, a formal adoption. But if there's any questions—any scrutiny about whether we're doing the right things, whether the priorities are right—we try to do this in a very transparent way, and this is your opportunity to be fully sighted on activities of your Councils. And if you think we're doing things wrong or we need to spend more time on other things and less time on others, then we're very open to feedback. Thank you.

ALEJANDRA REYNOSO:

Thank you. Thank you very much, Nick. Another thing that is, I think, worth mentioning with this overview is that recently there was a workshop where all working group chairs and vice-chairs were invited to see all the activities that were listed and how—I'm sorry—to check whether all the activities that they are committed to do were there.

And this is a really nice summary because in two pages we can see the full work, as in a high-level review. But it is a great job that the Triage Committee is doing. So thank you, Nick.

With that, I see a hand up. Yes, Jordan?

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JORDAN CARTER: Hi. Jordan Carter here for the records. As the former chair of the Triage Committee, I just wanted to say thank you to Nick for taking on that job. I was running into a term limit, so someone had to do it, and Nick Drew the short straw. But thank you for putting in the time that it has taken and will take.

ALEJANDRA REYNOSO: Thank you. So with that, and I don't see any more hands in the room or in Zoom, I'll give now the floor to Everton to chair the first part of the ccTLD News session.

EVERTON RODRIGUES: Thank you very much, Alejandra. This part of our ccTLD News is dedicated to two examples of great collaboration between ccTLDs and also within ccTLDs.

So I just would like to emphasize how important the collaboration is for ccTLDs and, of course, that all of you here in the room know how important this aspects of our work is or how relevant this part of our work is for developing not only our ccTLDs but also the Internet in our regions and territories and so on. So if it wasn't for collaboration, where would be the Internet in our countries? And ccTLDs play a major role into the development of the Internet in our regions.

So without further delay, I would like to give the floor to our first presenter, which is Hildah Maina from .ke. Hildah, thank you very much for making this presentation. The floor is yours.

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HILDAH MAINA:

Thank you, Everton. Good morning to our physical attendees and our online attendees. My name is Hildah Maina from KeNIC. That is the .ke administrators. I wish to present to you a presentation on collaboration and partnership in the ccTLD landscape.

But with that, I want to introduce our next slide, please. Who are KeNIC? Who are we, what do we do, and where are we based?

So KeNIC is the .ke registry that is [inaudible] made to promote, manage, and administer a secure and reliable .ke domain ecosystem which forms part of our vision as an organization, which is to be a trusted domain name registry that secures your online identity. And with a mission to provide accessible, reliable domain services that protect everyone's online identity.

We are guided by three key values, That is excellence, innovation, and integrity. On the right side, depending on which side you're seeing the screen, that is just a picture of the .ke building and where we are based in Nairobi. So, currently, the domains under management are around 107,000, and we are still growing. Next slide, please.

I will present a history and key milestones in the purpose of this particular slide is to show where corroboration has gotten KeNIC into and how far in why we are willing to continue collaborating with key stakeholders to ensure the continuity and the growth of the .ke domain registry.

So in 1993, the .ke domain was delegated by IANA. And in 2000—around there—in 2002, key stakeholders that is now the Internet key stakeholders in Kenya and the government incorporated KeNIC as a



limited company by guarantee, which is also a non-profit-making organization.

In 2015, we are privileged to be licensed by the Communications Authority of Kenya, whereby we were given our application service providers license. And also in the same year, through collaborations with the key global Internet players [inaudible] highly sponsored by ICANN—the likes of ISOC fTLD. We were glad to hold the first African DNS forum in Kenya.

And in 2016, more than 50,000 websites with .ke domain names were actually connected globally, quickly, and securely through a partnership in collaboration with the East African data center thing, which we currently call the Africa Data Center.

In 2017, we were able to, of course, collaboration with the key stakeholders again in the Internet ecosystem. And also, ICANN, AFRINIC to [inaudible] the second level domains. And in 2018, we implemented the Domain Name System Security Extension—that is the DNSSEC—being the third country in Africa to have implemented it, after South Africa and Tanzania.

In 2021, also through collaborations and also partnerships with key Internet stakeholders both globally and locally, we were able to hold our first Kenya Domain Name System Forum. In 2022 we were also privileged to hold our second and hold, actually, our Africa DNS Forum, again, through collaboration with ICANN, AFRINIC, ISOC, and key other stakeholders in the Internet ecosystem.

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We are currently organizing one in Kenya. I think it should be held in August, around 14<sup>th</sup> to 15<sup>th</sup> this year, which now will be named the Kenya Internet System Summit. And we wish to welcome you to Kenya for those who have not had an opportunity. So please take this chance to also visit Kenya and know more about what KeNIC does. Next slide, please.

So I'll go straight to my presentation. And I'll just say start by saying why the ccTLDs are usually very important is because they play a crucial role in shaping the online identity and the content specific to individual countries. So that gives us a basis as to why in the collaborations and the partnerships between ccTLDs registry can unlock a very huge ledge of benefits both into the ecosystem and other individual players within our system. Next slide, please.

So why are these collaborations and partnerships important? One, the ccTLD landscape is a complex one, and it's an ever-changing environment. And that's why we need to have these collaborations and partnerships. And on the second part, collaborations allows the ccTLDs registries to share knowledge and expertise. And finally, but not limited, it can also help to develop new and innovative solutions to the challenges facing the ccTLD industry. Next slide, please.

So, which are these key areas where our ccTLD collaborations can thrive? The majority of them, we have already ongoing collaborations and partnerships, but I felt it is important to include them in this particular presentation just for purposes of emphasis and to see how, as ccTLDs, we can be able to thrive and create synergy in ensuring that

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we are continuously communicating, continuously engaging as well as partnering where we can be able to partner.

So on the first one, which I highly regard it as very key, is on security and anti-spamming whereby they will be able to share best practices for spam filtering and threat detection, collaborate on joint takedown efforts on malicious websites, and develop a unified reporting mechanism for cybercrime.

So there is also actually a case study and it's actually currently being done by—we call it the APTLD. And this is a collaboration that actually helps to maintain the reputation of security ccTLDs, whereby they actually have groups that share the best practices to develop regional solution to combat spam e-mails. So I'm looking at it.

How about if it is scaled at a larger scale, whether region-wise, whereby maybe Africa we have a similar approach to coming up with groups that will be sharing ideas, best practices, or even globally? This will be really a very good opportunity to ensure that we maintain the reputation of our ccTLD domain names. It can also be done by sharing technique techniques that assist us to catch spam and threats, establish channels that will ensure sharing information about malicious websites among security professionals within the ccTLD ecosystem, as well as have a standardized and centralized reporting format which can be adapted across all ccTLDs to report such threats and so on. Next slide, please.

The second point is on policy development. This is also very important, and we have seen ICANN AFTLD doing massive initiatives at this particular bit of it, whereby we can be able to work towards having a

harmonized domain registration process. And this means that we can have standardized score registration steps whereby people are able to know: how do I create my account? How do I do my domain search? How do I pay for my domain? As well as create a familiar experience across all users, registering their domains in multiple countries. And also collaborate on best practices regarding user experience, the security protocols, as well as the data protection standards that you might want to incorporate use during the registration process.

At ICANN I know you have a unified—I think it's called the Uniform Domain Name Dispute Resolution Policy, which is very key when it comes, actually, to giving guidelines in terms of how can you handle domain issues or domain-related dispute issues.

But emphasis on this is why countries as ccTLDs come up with an online dispute resolution to complement what we already have? Because we know there are several online platforms that offer standardized procedures actually for resolving smaller consumer business disputes. And these platforms can be utilized for mediating small business issues. But also as ccTLDs, we can have our own online dispute resolution platform that can be used by all our registrants.

The other thing, and I think it's on their part [inaudible] to advocate for ccTLD representation in global Internet governance. And this will be mainly to assist us to raise awareness about the importance of ccTLDs and advocate for increased representation of ccTLDs across all stakeholder global Internet meetings and forums which actually speak about policy development, security issues, and any other matter that might be of interest to all the ccTLDs. Next slide, please.

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And by that point, it will be on technical innovation. And how can we use and thrive in collaborations to ensure that we continuously create and we become an innovative ecosystem. This will be by sharing knowledge on new technologies like DNSSEC and domain name validation. We all know that DNSSEC offers a very significant boost and actually extra security.

And there is room for further customization, and especially for ccTLDs, whereby we can come up with corroboration research and identify maybe specific threats that are very specific to ccTLDs; and come up, actually, with measures and guidelines. How do we best secure and how do we best come up with security security-based solutions for ccTLDs?

So it can also assist us by collaborating on developing best practices in terms of SOE optimization whereby we can conduct case studies on websites that excel in SEO within a specific country, share these case studies highlighting the implemented strategies that have actually been implemented by this particular ccTLD or these particular companies.

And by showcasing these success stories, we, in return, share ideas to other ccTLDs, how they can be able to optimize their SEO. Next slide, please.

The other one is on content localization whereby we can collaborate in creating a central repository of resources for content translation and localization. And this means collaborate on development of open-source translation tools specifically tailored to the needs of the specific

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ccTLDs. We can also partner with cultural sensitivity training programs for domain registrants, and this will be corroborating in development and delivering joint training program for domain registrants on cultural sensitivity in this digital age.

I think that one will be very key and very important, actually, speaking about [inaudible] that we currently hold [inaudible] and administer. So it will be a very key area if we can come up with a very collaborative partnership that can assist us to offer these sensitization training programs.

And finally, but not least, promote content creation initiatives focused on local languages and interests. And this can be organized joint contests or even initiatives that encourage content creation in local languages.

And this can be done in very many ways, but on top of my mind, I'm thinking of coming up with grants to support maybe the development of educational materials or creative content in local language, or even our own websites with outstanding localized content. We are not limited in how many ways we can be able to promote content creation within these specific collaborations. Next slide, please.

And the last one will be global market access. And this is to partner to create multilingual domain registration platforms, develop joint marketing initiatives to promote ccTLDs for global business, and encourage joint research and development initiatives. And this has been widely and well done by ICANN whereby we have seen research that they recently concluded which has really assisted the ccTLDs. I

hope the majority of you have been able to consume that particular report. It is very detailed, well stipulated, with a lot of takeaways. So if you have not had an opportunity to read it, maybe this is the opportunity to do it.

And I'm only imagining, as ccTLDs, if we can corroborate and partner, it will be very easy for us to share resources and actually come up with research areas that we can collaborate on and do the researches that will assist our registries to grow.

And maybe someone might even want to ask, then, how do we even come up and partner and create multilingual domain registration platform? I know it seems complex, but from my angle of thinking, it was basically offering a registration interface that is documented in commonly used languages that can significantly improve accessibility for international users. And we are not limited to, actually, that. My last slide, please.

So what is the .ke domain registry currently doing in terms of our collaboration efforts? Currently, we are setting up a .ke Centre of Excellence. And this is in collaboration with [inaudible]. And our main objectives will be particularly in three areas. That is capacity building. We will also offer research and consultancy. We'll also do cybersecurity and DNSSEC training.

And this training program will aim to equip country code registrars/registrants and specific people that run or operate their registry systems with comprehensive knowledge, practical skills, and best practices to necessarily excel in managing these domain

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registration processes, renewal processes, managing our customers, complying with the regulatory compliance that are required to run a ccTLD, as well as to ensure that we deliver superior customer service.

So in conclusion, I'll also say as a registry, we have sent out a survey to various African ccTLDs, and we wish to request that if you have received this survey, kindly respond. It will really assist us to know what are these capacity development needs that we might need to incorporate in our Centre of Excellence so that we can ensure corroboration and sharing knowledge as well as assisting one another.

Thank you. Back to Everton.

EVERTON RODRIGUES:

Thank you very much, Hildah. And while I wait for questions here in the audience, I would like to take this opportunity just to congratulate the efforts by .ke.

We know that collaboration is not necessarily about teaching what should be done, but as the words say about working, it's about working together and learning with each other what could be improved, given our differences in the ccTLD landscape, the scales and the challenges and so on. So congratulations by your efforts.

Do we have any questions for Hildah? I can see here in the Zoom room. Davis, please. The floor is yours.



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DAVIS WAITHAKA: Thank you. For the record, my name is Davis Waitthaka from Elimu Holdings. But I also sit on the Board of KeNIC. I think mine is just a comment to say I think the KeNIC team is doing a brilliant job, and we really hope that we build the partnerships necessary to build the ccTLD sector in Africa and across the world. So thank you for that wonderful presentation.

EVERTON RODRIGUES: Thank you, Davis, for your comment. Do we have any other comment or question? I see none here in the Zoom Room, not in the room here.

So then I would like to thank you, Hildah, for your great presentation. A round of applause, please.

With that, I would like to give the floor to our next speaker, which will be Jodi Anderson from.nz. She will be introducing a technical community coalition for multistakeholderism.

Jodi, thank you very much for joining us. She will be presenting remotely. The floor is yours. Thank you very much.

JODI ANDERSON: Thank you, Everton. Hello, everyone. I'm Jodi Anderson. I'm the Internet governance lead for Internet New Zealand, which is the designated manager for the .nz ccTLD. I'm speaking today on behalf of four organizations: auDA who manages .au; CIRA who manages .ca; Internet New Zealand, of course; and Nominet who manages .uk.

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And I'm going to introduce you to a coalition that we've been working on together over the past six months to establish. We're calling it a Technical Community Coalition for Multistakeholderism, or TCCM for short. Next slide, please.

In the next 10 minutes, I'm looking forward to telling you about how and why the coalition came about, the goal and the purpose of the coalition, how we're organized, some of the work we've done already, how you can find out more and potentially join us. And then hopefully there will be time for some questions if you have them. Next slide, please.

You may have heard quite a bit recently—statements like, "Internet governance is at an inflection point, and the multistakeholder approach is under threat." And this is a hot topic at the moment. It's been on the agenda for discussion during the last few ICANN meetings and also in other Internet governance spaces such as the IGF's regional/national/global—NETmundial+10, the WSIS meetings.

Essentially, there are a number of discussions taking place this year and next year on the future of global Internet governance. This includes the two United Nations processes, both the Global Digital Compact negotiations which will be hopefully concluded in September this year and the WSIS+20 negotiations due to take place in 2025.

And the risk is that these processes could result in significant changes to how the Internet is governed. And a particular concern is that they could weaken the multistakeholder approach to Internet governance and that decisions about the internet's operations and development could increasingly be made in intergovernmental or multilateral

settings without the input of technical community and other stakeholders.

So those who believe that the multistakeholder approach is foundational to the technological success of the Internet—an Internet that's open, free, global, secure, etc.—and that the technical community and other stakeholders should be involved in decision-making about the use and the development of the Internet, we need to engage in these processes to defend and improve multistakeholderism. Next slide, please.

In particular, there's a clear need for the Internet technical community to be active in these processes to have a clear voice in shaping and contributing to these dialogues and to speak up for multistakeholderism and for the technical communities place in that model. But that's easier said than done.

These processes are not the easiest to engage in, and there did not appear/does not appear to be a functional mechanism for coordination and activation of the technical community for this purpose. And so that's the gap that this coalition is dipping into. We have named it "a" Technical Community Coalition for Multistakeholderism to leave room for other technical community collaboration initiatives.

We have a specific purpose, which I'm going to mention in the next slide, and an evolving way of working. And we may be better suited to some members of the technical community and not others. We didn't want to hold ourselves out as being the only place in which the technical

community could collaborate. So we're stepping into the gap, but not filling the gap.

We were especially keen to create a space for ccTLDs to coordinate. As ccTLDs, you are generally well-placed to engage in this type of work. ccTLDs have a strong understanding, generally, of the context and the issues and good national connections including with governments in the broader Internet community. So we're very keen to welcome ccTLDs into this coalition. Next slide, please.

As I foreshadowed in talking about the global context, the overarching goal of the coalition is to defend, evolve, and strengthen multistakeholder Internet governance. And this is on the basis that multistakeholderism is the best approach to ensuring that the Internet remains open, free, global, secure, resilient, interoperable, all those things that we want the Internet to be.

This purpose is captured in more detail in the coalition's Statement of Purpose which we released last week by linking to it in individual blogs published by members of the coalition. We'll be setting up a website in the near future, and you'll be able to find it there.

But in the meantime, Joke, if you could drop it in the chat. Unfortunately, we did not have this link when I had to finalize the slides, so Joke can drop it in the chat. And for those who aren't in the chat, it's at [tinyurl.com/tccm-sop](https://tinyurl.com/tccm-sop). And I can repeat that at the end if anybody didn't catch it.

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A number of coalitions have signed up to the Statement of Purpose. We've got about 25 organizations currently in the coalition. Fifteen have signed up to the Statement of Purpose so far. Next slide, please.

The operational purpose of setting up the coalition was to support the capacity of members to better engage in the UN processes that I mentioned and to collaborate so that we are more effective and engaging in those processes.

So, essentially, we're looking to help each other navigate the processes by sharing information and opportunities because these processes are quite opaque and complex and time-consuming to follow.

We're looking to discuss and share views on the issues and the draft texts in these negotiations. For example, the Global Digital Compact Zero Draft and the Revision 1 that we've seen come out recently. And we're looking to support each other to develop positions on the issues in the text so we can engage directly in the processes or through our governments.

And we're also looking to develop joint positions that we can advance as a coalition or that we can advance separately but singing from the same song sheet so we can have greater impact in these processes. Next slide, please.

As we've got the coalition up and running, we've started trying out this approach on the Global Digital Compact process. So some of the examples of the work of the coalition to date include a joint submission on the proposed elements of the GDC Zero Draft which we did back in March. The establishing members did that.

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And when the Zero Draft of the GDC was released, we convened a couple of Zoom roundtables so that members could share views on the Internet governance issues in the draft. Out of those discussions, we developed a matrix on a focused set of positions on some of the Internet governance issues so that members could use that, for example, to support their engagement with the governments.

And based on those positions, we also developed a joint statement on the Zero Draft, and we presented it at the GDC stakeholder engagement session which the co-facilitators organized for the 24<sup>th</sup> of April. And we did pretty much the same thing for Revision 1 the GDC Zero Draft as well. We convene Zoom roundtables, we developed a matrix, and we developed a joint statement which we gave to the session on the 21<sup>st</sup> of May.

And as we set up the coalition website, we'll look to have an archive of our work there so that you can go and have a look at those if you're interested.

We're looking forward to continuing to collaborate as the GDC process continues and to considering what we can achieve together as the WSIS+20 process becomes clearer and starts ramping up. Next slide, please.

The coalition is still very new, and we're continuing to build the boat as we sail it and figure out how to organize ourselves and what our working methods are. But in terms of the current organization of the coalition, we have a core group which essentially performs the secretariat functions for the coalition. It currently consists of the four founding

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members, but we're looking to extend that soon to make it more diverse and to share the load.

We have about 26 organizations, as I said previously, who are members of the broader coalition. And this includes ccTLD and gTLD registries. It includes that includes registrars. It includes RIRs and regional registry organizations. And we've set up an e-mail address which forms a mailing list so that we can communicate with each other.

And as previously mentioned, we've developed a Statement of Purpose which centers the coalition and connects the members to a common goal. And when we do a joint position as the coalition, we invite members to sign on to it. But you don't have to. We have decided, at least for now, that you can be a member and benefit from the community of the coalition without having to sign up to joint positions.

We're looking to evolve and improve how we work together as a coalition as we go forward. For example, we hope to set up a cadence of meetings so we meet regularly. We're looking to set up a website, and we're looking to start developing a strategic approach to what we're doing. Next slide, please.

So as members of the Internet technical community, we do welcome ccTLDs as members of the coalition. If you agree with the Statement of Purpose and want to defend and evolve multistakeholder Internet governance, if you want to join others in the technical community to support each other to engage in the UN dialogues and processes and maybe other dialogues and processes towards this goal, then we invite you to consider joining us.

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If you are interested in joining or would like more information, you can e-mail one of our core group members for either a response in writing or just set up a virtual chat. Our e-mail addresses will be on the next slide which I'll leave up so you can take a note of them. And if you'd like to speak to one of our members while you're in Kigali ...

And I'm going to ask, as I mention them for people in the room—and I won't be able to see you—to wave so that people can eyeball you and maybe hit you up in the coffee break for a chat.

So I know that from auDA we have Jordan and Anneliese. Jordan and Anneliese, wave. No, I can't see you. Byron and Charles are there from CIRA, I'm pretty sure. And Nick is there from Nominet. So if you've just seen someone waving, go and ask them some questions in the coffee break if you [inaudible]. Next slide, please.

Here's our e-mail addresses. Oh, sorry. Last slide. Thank you. Here's our e-mail addresses if you have any questions or are interested in joining the coalition. And I invite any questions. And happy for any of my colleagues on the ground to comment or answer as well.

Thank you very much for your attention. Everton, back to you.

EVERTON RODRIGUES:

Thank you so much, Jodi. This was a great presentation. As we wait for questions, I just would like to commend the relevance of this coalition as we can see that the scenarios ahead of us are becoming more complex and almost impossible to follow by a single person or a single



organization. So the role of the technical community should be highlighted.

And this is a great example of how we can work together as the technical community and with the great work under carried by ccTLDs. I'm sure that many or at least some of us will be interested to join and keep this effort of following those challenges ahead of us together.

So do we have any questions or comments regarding Jodi's presentation? If you would like to make a question here in the room, you can raise your hand. Or, also, for those who are following us remotely or in the Zoom room, please raise your hand through Zoom. No questions or comments? If not, I would like to thank Jodi and ask for some applause for her as well.

So this is the point in which I would just like to ask for you to use that QR code which is displayed on the screen so that you can tell us how do you rate this session. And this can help us to make a better ccTLD News. This is the part one [inaudible] and only of ccTLD News, but that will give us an impression of how the session went.

And this wraps up the meeting now, the first part of this session. I would like to thank you for showing up here in the morning and wish you a great member's meeting ahead. Thank you very much for all of you.

Back to you, Alejandra.

ALEJANDRA REYNOSO:

Thank you very much, Everton. And as you have seen, we have very exciting things ahead, so stay tuned. And we will be back in the room at

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10:45. So please enjoy your coffee break. Don't forget to pick up your bracelet and your sticker in the back of the room. And welcome to the ccNSO.

**[END OF TRANSCRIPTION]**