
ICANN81 | AGM – At-Large Training Session
Thursday, November 14, 2024 – 9:00 to 10:00 TRT

BRENDA BREWER: Hello and welcome to At-Large Training Session. My name is Brenda Brewer. I am the remote participation manager for this session. Please note this session is being recorded and is governed by the ICANN Expected Standards of Behavior and the ICANN Community Anti-Harassment Policy. During this session, questions or comments will only be read aloud if submitted within the Q&A pod.

Interpretation for this session includes English, French and Spanish. If you would like to speak during this session, please raise your hand in Zoom. When called upon, virtual participants will be given permission to unmute in Zoom. On-site participants will use a physical microphone to speak. Please state your name for the record, the language you will speak, if speaking a language other than English, and speak at a reasonable pace. I will now hand the floor over to Heidi Ullrich, Vice President Policy Development and At-Large Relations. Heidi.

HEIDI ULLRICH: Thank you, Brenda, and good morning. Glad to see that we have several people here who are both a mix of newbies as well as quite experienced. We held this session last year for the first time, and it was, I thought, very, very successful in terms of the interaction that we had. So what

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we'd like to do is just go over who we are and how we can support you, and what support functions we offer you as well.

But given that we have several people that are quite experienced, it might also be a good chance for us to hear your feedback on how, as we're going through this, how we might be able to change things to support you even better. So very much informal, very much interactive conversation this morning. So let's go through the agenda. Brenda, are you able to click that so we can see the recording part, so we can see the agenda?

Okay, so we're going to go introduce ourselves, this beautiful team here. We're going to then go through how we support you, looking at the main working groups, looking at the policy advice development process, the ALAC voting process, the current calls that we have. We're moving more and more to standardized call times or rotating times, but we're trying to get away from doodles and all that. So we'll go over that.

Then some of the key resources, and then this is primarily on our web and our wiki pages. And I'd love to hear how much you use the web and the wiki pages and how that functionality might be improved. And then I'm just going to open it up to questions and answers. But I'd like to encourage you, if you have a question while we're going through our presentation here, just ask and we can respond to that. So let's go to the next slide.

Okay, let's start with our team here. My name is Heidi. I have been with ICANN coming up in about two weeks for 16 years. I have started as a RALO manager that Gisella and Silvia are doing, and then moved to

covering the overall management of the At-Large support team based in Los Angeles. My background is in academia as well as working with global civil society organizations. So I'm going to hand it over to Silvia.

SILVIA VIVANCO:

Thank you, Heidi. Hello, everyone. It's so nice to see you in person and have a great time together this week. I am from Lima, Peru. I am a senior manager at Large Regional Affairs, and I cover three RALOs, LACRALO, AFRALO, and NARALO. And my background is law and international organizations. And I am with ICANN already 13 years. Thank you. And Gisella.

GISELLA GRUBER:

Thank you, Silvia. And thank you. Lovely to see everyone here, many who I've known for a very long time and some new people. Thank you for joining. My name is Gisella Gruber. I have been with ICANN coming up January for 16 years. I started a month after Heidi. We were thrown in the deep end in Mexico, Atlas One. So we remember many people from there. I'm based in Bath and I manage the operations support, the administrative support of the At-Large staff who are here to support you. And thank you for coming to this session. It's very important and it is recorded. So hopefully people will listen to the recording.

And I also manage the Asia Pacific region as well as the European region. I speak several languages. And as I said, based from home in the UK, but I think between the team, we cover pretty much 24 seven-ish. So thank you very much. I'll pass it on to Andrew.

ANDREW CHEN:

Thanks, Gisella. This is Andrew for the record. I'm based in Los Angeles. I'm a policy development support senior specialist. I've been with ICANN for about five years now, but I've been with the policy team for one year officially. I help out with the policy advice development process for the At-Large community. And I speak English and some elementary Mandarin Chinese.

YESIM SAGLAM:

Hello, my name is Yesim Saglam. I'm based in Istanbul, Turkey. You are all in now my home city. Once again, welcome. I hope you had a nice experience so far. I'm going to complete my ninth year working for ICANN and for At-Large as well. So I'm part of the support team. I'm reporting to Gisella with my other colleagues. So I will keep it short and pass it on to Michelle. Thank you very much.

MICHELLE DESMYTER:

Hi, thank you so much, Yesim. My name is Michelle DeSmyter. I'm based out of Illinois, about two and a half hours west of Chicago. I joined ICANN in April of 2016. I initially started with the GNSO and I am now with the At-Large team full-time. I will try to keep this short as well, but I see a lot of familiar names. I set up and run majority of all of the At-Large meetings and I've seen many of you in them. I do report to Gisella as well and work with Yesim and the support staff. And please don't hesitate to reach out to me if you have any questions or need assistance with anything. Thank you so much.

HEIDI ULLRICH:

Thank you very much, Michelle. Good to see you. We miss you. And we also have Brenda who has joined us to support us with the call management activities as well. So thank you, Brenda. Okay, next slide.

So I think this goes on to the working groups. So I think that most of you know that, just to repeat, At-Large operates in three work streams. So policy, operations, and community engagement. And the working groups, the main working groups are set up in those three functions, those three work streams. So the first one is the Consolidated Policy Working Group and they track ICANN community-driven policy developments and the implementation of consensus policy. I'm going to hand it over to Andrew to see if he has anything more to say on the CP, it's called the CPWG. So that's the Consolidated Policy Working Group.

ANDREW CHEN:

Thanks, Heidi. It's Andrew for the record. So the CPWG does track policy-related work. That's everything from the Next Round, to RDRS, to PBSAI. I'm sorry, I threw in a bunch of acronyms there. But the CPWG goes through and tracks everything from the policy development process within the GNSO and ccNSO, whenever that happens, through implementation at the implementation review team level. And so at the CPWG, that's an opportunity to learn about those policy topics and then also comment on those topics if needed. I'll pass this back to you, Heidi.

HEIDI ULLRICH: Okay, I have a question for you, Andrew. Who are the co-chairs of that group and how do you develop the agenda?

ANDREW CHEN: So the co-chairs are Olivier Crepin-LeBlond and Avri Doria. And I reach out to the different work stream, working group leads in the IRT leads to develop the agenda and provide, that will be used to provide our community updates on these different policy topics.

HEIDI ULLRICH: So it's a very interactive and very, as a particular public comment covering policy issues opens up, you're very much starting that process to get it on the agenda, to have discussion, et.

ANDREW CHEN: Indeed, so these calls are open to the public. You're allowed to participate in these calls and provide your input. When there are public comments that are open, volunteers are allowed to volunteer and be a pen holder for these and provide their input on what is necessary for the end users.

HEIDI ULLRICH: Perfect, thank you so much. So that one's the policy track. Moving to operations, we have the Operations Finance and Budget Working Group, OFB. And that one discusses more operational items, or in budget and finance. So looking at, for example, issues of the strategic plan, the operational plan, the budget, the ICANN and PTI budgets. And

I'm going to hand it over to Silvia who manages the support of that one.
And we have a question?

ANDREW CHEN: Before we move to that, Bill, I saw you have a hand up.

BILL JOURIS: Yeah, I just wanted to point out for the people who are new to ALAC, you're expected to actually attend all these meetings or at least to listen to the recordings in a timely manner after them.

HEIDI ULLRICH: Yeah, thank you very much. Yeah, and Jonathan, he probably will say that today at the wrap up, but I will remind him. So the ALAC members, the 15 members of the ALAC are, it's a mandatory, these top two, the CPWG and the OFB are mandatory for the 15 members of the ALAC to participate in. Because his view is that if you don't know what's going on in those two groups, then he's not sure how you can be an active member of the ALAC. So those two working groups are quite key. So I'm going to hand it over to Silvia, talk a little bit more about the OFB and its background as well.

SILVIA VIVANCO: Thank you, Heidi. Yes, as the name describes, this is focusing on the internal operations whenever there are consultations about, for example, now we have ethics, harassment, and other topics pertaining to the governance of the ICANN org. Those are the issues that are

discussed within that framework of the OFB. Organizational reviews, the continuous improvement programs, the pilot holistic review, those are some of the items. And of course, the finance and budget cycles, ICANN org finance and budget consultations are also discussed within this working group.

HEIDI ULLRICH: Okay, and who are the co-chairs and how do you develop the agenda?

SILVIA VIVANCO: Yes, we have co-chairs Claire, who's here, and Marita Moll. And the agenda is developed with a bottom-up consultation process among all the members. The AILAC members are members of this working group, and this is how we develop the agenda, in consultation with the membership and the leaders of the working group.

HEIDI ULLRICH: Okay, thank you. Claire, do you have anything to add to that?

CLAIRE CRAIG: Yes, it's Claire for the record. We meet weekly, and it's a 60-minute meeting. But what we have found is that over the past few months, because of the number of topics, we tend to cram a lot of things into the 60 minutes. So there is a possibility that we may need to review the length of that meeting. And even the number of times that we meet has increased over the period, because, again, of the number of items that this group is now dealing with.

And so we are continually asking for volunteers to attend above and beyond the ALAC members. We would like the At-Large community to come out and be part of the OFB working group, as well as to contribute to the public comments. We do have a number of open public comments that are coming up that will close in December. And so we would like people to get on board and assist us in developing those and submitting them to the Board. Thank you.

HEIDI ULLRICH:

Thank you, Claire. And as she mentioned, the OFB used to meet once a month, about 18 months ago. And then as the operational activities picked up, so did the number of meetings per month. It went to twice a month, and now, under Claire's leadership, it's weekly. And the agenda is getting more and more full. So there's a lot of room for involvement on these operational issues. In addition to the operational issues, they cover internet governance activities. So IGF and WSIS+20. So every week, those are covered as well. So if you're interested in those areas, that's the working group for you.

And then the third group, it's just new. It's the ACES. It's the ALAC Community Engagement Subcommittee. And this is looking at how the vast global network of At-Large, all the At-Large structures, can be used to formulate and develop campaigns or mobilization, to mobilize these networks. So Amrita is the chair of that. And all of these groups, the normal process is that after the AGM, there'll be a call for either new members or to reconfirm membership. So as we all head back home in

the first week or so of December, you'll start seeing these calls for membership for all of these groups. Okay, any questions there?

CLAIRE CRAIG:

Claire Craig, for the record. So two of the groups are called working groups, and one is called a subcommittee. Can you let us know what exactly is the difference? Why are they all working groups, or why are they all subcommittees?

HEIDI ULLRICH:

So I think it's more historical as well. The subcommittee actually reports officially through the ALAC. So primarily when it's a subcommittee, decisions of that group sometimes need to go to be ratified or endorsed by the ALAC. I think that's really the only key difference there. The history of the OFB, it used to be the finance and budget subcommittee, and that was primarily dealing with the budget issues, and then it's expanded to more of the operational, but it always had to go through the ALAC. Okay, okay, let's go to the next page, next slide.

Okay, this is our famous, and this is something that's on our wikis and something that you should really take a look at, various steps of the policy advice development process. I'm going to hand over to Andrew to walk you through this. And this is not only for policy issues, but also for anything coming through the OFB. Every one of the statements that At-Large or ALAC develops will go through this process.

ANDREW CHEN:

Thanks, Heidi. Andrew for the record. So this is our policy development process. So when we have an open public comment and we receive news of it, I create a wiki page that is then posted on the different working group pages. There's also a separate page where you'll be able to find these wikis that we'll show later in this presentation. When that is developed, we will, moving forward, probably be sending a call for volunteers or a call for review of these public comments via email to the different working group email addresses or mailing list.

At the different working groups, we will decide whether a statement is needed. And if so, the pen holders are then identified and they volunteer within the working group or they can volunteer on the mailing list as well that they would like to help review and draft the statement itself. So once the statement is done, it goes through another review period where a call for comments by the larger community is made. And once that process, that period closes, those comments received are reviewed by the pen holders and incorporated or discussed further.

Once that is complete, we go through an ALAC ratification process. Most of the time, that's through a vote, which Yesim will explain here soon. Or if time is short, we sometimes go through what's called a consensus call. And then once that period closes, we then submit that public comment statement or advice or correspondence to ICANN or the Board. And I'm going to pass this to Yesim. Oh, wait, Lance, I see your hand.

LANCE HINDS: Hear me? Sorry, what is the mechanism that triggers the wiki page?

ANDREW CHEN: So as soon as I see a public comment open, I then develop this wiki page. And I receive an email from the org with the public comments and create the wiki page for the community.

LANCE HINDS: So that comes directly from them?

ANDREW CHEN: Yes.

LANCE HINDS: Okay. So there's a mechanism elsewhere that then comes down to you to go through this workflow, right?

ANDREW CHEN: Correct.

HEIDI ULLRICH: Okay, thanks. So just to add to that, this is Heidi. There is also on the ICANN webpage, there's the public comments. And they'll have current public comments, open public comments, upcoming, and then closed. And you can look on that pretty often and you'll see once a public comment opens up, it'll go from upcoming to open. And then it'll have

the dates, it'll have the key issues of that particular comment, the deadline for submission, etc. Some of the public comments now use forms, templates.

And so what At-Large will do is develop the information for that particular, that template, insert it there. And sometimes, for example, we had a recent public comment on the strategic plan, and then the additional content of that statement is just attached as well. So there's this template and then there's additional information. But there's definitely a public comment page where you should be familiar with and we can show that to you as well.

ANDREW CHEN:

Thank you, Heidi. I also want to add, and this is Andrew for the record, that I've added a link to the public comment page in our chat.

HEIDI ULLRICH:

Thank you for that. And again, the votes for the ALAC are only for the 15 members of the ALAC. So, and we're going to move over to how that works with Yesim.

YESIM SAGLAM:

Thank you very much, Heidi. If we can please have the next slide. Okay, so once the statement, correspondence, or advice is actually finalized, we then, as staff, we set up the vote, the ALAC vote for the relevant statement. So once it's set up, you will actually receive an email from At-Large staff and it will have the title as, in capital letters, VOTE

ANNOUNCEMENT, and with the explanation of the vote, like ALAC Ratification Vote For ALAC Statement on... So as soon as you receive that email, please do check your email.

Currently, we're sending the voting ballots using the system Tally. It will soon change. We will be switching to another system platform, but currently, you are receiving it, you will be receiving it from Tally. And the important thing is, it's generally the vote window will be open for four days, but it may, of course, differ from, vary from a vote to another, depending on actually how much time we have as well. So just a heads up, we want all 15 ALAC members to vote. So in advance, my apologies for my Skype messages, my emails, my everything to get you to vote, because it's really important that we want to receive each and every ALAC members vote. So just please remember to vote as soon as possible.

And the last bullet point is, if the statements, the correspondence, or the advice is ratified, staff will submit the item to ICANN org or the ICANN Board. I will turn to Andrew, if he would like to add anything about this process.

ANDREW CHEN:

Thanks, Yesim. I'm Andrew for the record. Before I move on, I see Judith has a hand up.

JUDITH HELLERSTEIN:

Yes, Judith Hellerstein for the record. So my question that you mentioned that Tally is changing, is the new voting software going to

allow for ranked choice voting? Because it was very confusing, at least in our RALO, because we have ranked choice voting, so they use SurveyMonkey, which is not very good, and it goes into spam. So I'm just wondering, is this going to make the system better, because it will allow ranked choice voting? Thanks.

YESIM SAGLAM:

Thank you very much for your question, Judith. This is Yesim speaking. So definitely the reason why we're switching from Tally to a different platform is to, of course, make everything better. And I know there are sometimes problems, some community members, some ALAC members are facing during the vote. The reason why we are switching from Tally to a different platform is to definitely clean up all these glitches, and just make it a much more efficient platform, and to save all of our times, of course. Thank you very much.

HEIDI ULLRICH:

This is Heidi. I see that Claire has her flag raised.

CLAIRE CRAIG:

Yes, Claire Craig for the record. I just want to make a comment. Thanks for that information on the voting. The comment that I wanted to make is that when we get our ballot, there are three options. Yes, no, and abstain. There is also a link to the comment, the item that we are commenting on. And it's really very important for the ALAC members to be aware of the issue that they are voting on. And we have to read it very carefully as well.

Sometimes, particularly when we are voting for ALSs, the region may send a comment saying that they do not approve that that ALS should be selected, and should be approved by ALAC. But if we don't read the vote properly, and if we are not aware of the issues, we can just blindly vote yes when we may be voting no. So again, I'm making the plug, not so much for the ALS vote, for people to attend, especially ALAC members, to attend the OFB and the CPWG meetings so that when we are called on to vote, we are aware of the issues, and we can make an educated vote on, and we're not just voting because we are in the ALAC and we're supposed to vote. So I just wanted to make that comment. Thank you.

HEIDI ULLRICH:

Thank you, Claire, and you're reading my mind. I wanted to also point out that when you're giving a vote request for a public comment, it should not be a surprise. Because again, as we mentioned, the ALAC members are, it's mandatory to be on those, the CPWG and the OFB. So you should be seeing that on those calls. All of these statements have gone through one of those two groups. So you should be seeing the whole development of that statement.

And on the issue of the ALSs, Yesim is also our member management person. So she handles all of our At-Large structure applications, the individual applications, and the voting process. So do you want to explain a little bit about the voting for the ALSs?

YESIM SAGLAM:

Sure, Heidi. Thank you very much. So first of all, of course, we receive the application, and speaking of the ALS applications, the due diligence is completed by staff, by myself currently. And once the due diligence is completed, we first ask for the relevant GSC staff feedback, because we assume that GSC staff is most probably already in touch with the applicant. So we would like to first hear from them what their view is on the application, and then we bring it to the relevant RALO leadership to ask for their final decision about the ALS application, the At-Large structure application. And once the final word is taken from the At-Large leadership, and just to underline, sometimes the GSC feedback may be like they sometimes don't know the applicant, but the RALO leadership may know.

And it's, of course, important to get the final word from the RALO leadership. So according to the RALO leadership's decision, that's what I'm putting on my both email and the ALAC vote, mentioning if the final decision from the RALO leaders is whether positive or negative. So at this point, it's really, really, as Claire has kindly mentioned, it's really important to read the email, to read the tally vote, because it's going to give you a hint. And of course, I'm going to be sharing. That's how I'm doing it, the due diligence and everything, every relevant document that you would like to refer to before voting. And then, as usual, to cast the vote as soon as possible before the vote closes. And Heidi, would you like to add anything? I'm seeing some couple of hands. Natalia, please.

NATALIA FILINA:

Thank you very much for this at first. For this explanation, so maybe it is not the right place for asking the question, but I would love to know now when--maybe Yesim, you already explained it, but again, when this period of putting statement advising from our RALO ALAC members started, do we need to have this announcement as a RALO leadership that this process is starting?

Because we are talking about building these bridges between ALAC members and RALOs. We already have this procedure or we would love to? Because we would love to know that the process is being done and maybe we may have some kind of discussion with reaching the goal, not to have our work in the future in parallel. When our ALAC members, time to time it's happening, we know that working a little bit independent. Thank you.

ANDREW CHEN:

Thanks, Natalia, for the question. Andrew, for the record. The voting process is made public, the timeline is made public. We put those on the OFB and CPWG pages in an effort to allow for people to have, to be aware of the timeline in which the ALAC has to vote on these things. And so, again, it's important for people to participate in these different working groups and these different sessions to determine and to speak with their leaders about things going forward.

NATALIA FILINA:

Thank you, Andrew. Do I understand correctly that it's our responsibility to be visiting a wiki page, yes, and to be aware that this

process started? Yes, that's true. So, no, anything else in our mailing list, for example, some kind of note that the process started, process of voting started?

ANDREW CHEN:

So, for policy advice and public comment statements, those votes, those go straight to the ALAC and is specifically for ALAC members.

HEIDI ULLRICH:

So, if I could just add, this is Heidi. Again, all those three working groups will be open, and if you're from a member of the RALO, you're absolutely welcome to join, to participate, put your input in there. It will go out, the call for the vote or the announcement of the vote will go out to that particular, I think it's ALAC announce, where the leadership of the RALOs is on as well. So, if you wanted to forward that, absolutely. But again, because of the process, it's a set process, the time of the vote announcement is not the time to comment. It's the time at the start and to join those working group calls when that policy statement is being drafted.

Then there will also be, as Andrew mentioned, that call for comments. It's always in that process, there's always that as well. So, it's the earlier stages where the comment should be added, not at the stage of the vote. Now, in terms of the application, the ALS application, that will go out to the leadership of the RALO, and the RALO leadership can go out to the RALO and say, here's this information. But again, we ask that you don't submit, or you don't forward the full application because it has

details of email addresses, etc. But you could definitely redact that and send it out, just so the other ALSs are aware of what this application, this applicant is, and what they do.

LANCE HINDS: So, the RALO is uncomfortable, and they say no.

HEIDI ULLRICH: Lance, I didn't hear that.

LANCE HINDS: No, sorry. I said that the RALO is uncomfortable with the perspective ALS, and they say no.

YESIM SAGLAM: Thank you. This is Yesim speaking. So, just to confirm, you mean the feedback from the RALO leadership is negative. Okay. So, again, we need to move forward with the ALAC voting. So, the final decision is always given by the ALAC members. However, just to underline the decision of the relevant RALO leadership, that's how we form the email, the vote email and the announcement email. I always put in italic, in some sort of eye-catching format that the RALO leadership feedback for this application is positive. I put, if it's positive, or I put negative, if it's negative. So, you will find it on the email. Again, referring back to Claire, as she said, we have to read the email carefully to understand if the RALO leadership is happy to move forward with the application or not.

LANCE HINDS: And that if the RALO's response is negative, this is the RALO that you want to go. So, the RALO says that they are, they give a negative feedback on that. You're going through the application again to have what other kind of solution, because the RALO doesn't want the applicant.

YESIM SAGLAM: I think Amrita would like to chime in.

AMRITA CHOUDHURY: Thanks. Just to explain how the process works. Once an ALS application comes in, or of an individual member, the team does their due diligence, they ask the GSE, then they come to the leadership and the leadership includes even the ALAC members of that region. So, it's not as if they're not there. So, on this particular ALS, do you know anything?

So, normally, and when I speak from APRALO, we give our comments. Like, this is the ALS, I know this person because of this, this. We give the reason. If we have concerns, we say, look, we have concerns of this, and these are what our concerns are. We clearly mention it out. So, what we normally do, and what staff does is, we ask them to go back to that individual and get the clarification.

So staff gets that clarification and comes back to us. If we normally do an okay, they send it for-- unless there is something very stark which

comes up, they will not place it. And even if it goes for voting, our ALAC members out there are expected to give the explanation why we are against it. We don't have so, I would say, conflicting situations coming, but we try to resolve it at the initial level, so that when it goes for voting, there are no issues.

The only thing which, from a RALO perspective, is important is, if there is an important policy or any decision where voting is happening, the RALO leadership and the RALO is informed what our ALAC members are voting for. The concern is not so much that they will something which is gross, they will go ahead, because we go back and forth till we get the response before going to vote. At least that's what we do, we've been doing so far. So, we don't have that concern so much.

HEIDI ULLRICH:

Yeah, if I could just add. This is Heidi. Lance, it's the ALAC that certifies the At-Large structures. So, ultimately, it is their role to do that, but they work very closely with the RALO. And staff will we do everything we can to encourage that applicant to be a successful applicant. If the RALO advice is no, they're not quite ready, we'll inform that applicant of that and even we'll ask them do you wish to withdraw your application until you're at that stage where the RALO advice will be positive. So, we do work with them on that. Amrita, did you have another question? No? Okay.

ANDREW CHEN:

We do have, Judith. We see your hand up.

HEIDI ULLRICH: Sorry, it must be an old hand.

ANDREW CHEN: No worries. I also want to note there's one question from Reheneth in the chat, which says, when we receive a vote email, there is a start date and an end date to vote. Do we have the right until the last day to vote, or as soon as we receive Yesim's reminder, we must vote immediately?

YESIM SAGLAM: Thank you for the question. Of course, you do have the right to vote on the very last day. However, I keep sending reminders because I really don't know when ALAC members actually see my emails. And if you are able to read the statement, the correspondence, whatever you are voting on, as soon as possible and cast your vote, it's, of course, much appreciated.

Because as soon as 15 ALAC members cast their votes, I close the vote. I don't need to wait until the vote close date and time, which is actually 3 a.m. my time. So, I try to finish it as soon as possible so I can, speaking of an ALAC vote regarding the statements, I would like to hand it over to my colleague, Andrew, so he can start working on the next steps. Thank you.

HEIDI ULLRICH: Okay, thank you, Yeşim. Sebastien. Thank you.

SÉBASTIEN BACHOLLET: Thank you. This is Sebastien Bachelet speaking. I will be speaking in French. I apologize for being late. Now, I have a question regarding voting procedures. It is frequently the case that we receive a request for a vote, but that only comes after the fact, meaning that we are in such a hurry that we end up publishing a comment or statement saying that ALAC will ratify it later. But I think we should refrain from having such practices and we should take the time to make sure the procedure is followed.

If ALAC members are to discuss with regular leadership on the result of votes, there should be enough time allowed. So, I think this is a comment on the organization of the previous work leading up to the vote and this must be taken into consideration. I know this is to a great extent our responsibility and mostly those of us who draft comments are accountable for this. But there should still be a way of working that would allow us to do all of this within the set time and that allows us to respect the deadlines. Thank you.

HEIDI ULLRICH: Andrew, do you wish to take that one?

ANDREW CHEN: Thank you, Sebastien, for the question and the comment. So, we do again try to incorporate that time in the overall development of the advice, or the public comment statement. I try to provide a timeline in the OFB agenda along with the CPWG agenda with when we should be

submitting that statement to the Org. There are some certain circumstances in which we can ask for an extension on public comments, but generally we try to submit everything within the given timeline. So, again, it's important for everyone to attend these calls and to be aware of the policies that are being discussed. That way everyone can be informed and RALO leadership and ALAC leadership can be informed about these issues as well.

HEIDI ULLRICH:

Thank you, Andrew. This is Heidi. Let's move on. We have about 10 minutes left and we do want to walk you through the wiki pages and the webpages so you can navigate all of our activities here. I think that's the next slide. Oh, we have a question? Okay, sorry.

ANDREW CHEN:

I see there's a hand from Setondji.

SETONDJI HOUNZANDJI:

Yes, hello. I will be speaking French as well. I wanted to go back to what Sebastien just said, and it made me think of a discussion we had yesterday. I didn't quite grasp how within ALAC it is RALO representatives that intervene, but when you send a request for a vote to ALAC members, they have to check with the RALOs what the RALOs want them to vote or is it something they do individually? I mean, do they vote what they want or do they have to represent the RALO?

HEIDI ULLRICH:

This is Heidi. They're not under any obligation to do that, but obviously they would be encouraged to be in touch with their RALO or their region to see what their input is. And that's why they have that process of the monthly RALO calls as well. All the ALAC members, every month they go over all the upcoming public or the current public comments and what the At-Large, what the ALAC is working on. So that's a way to interact there.

Okay, is this the next slide here? Okay, I'm going to turn this over to Michelle. Again, these are for all the three key calls for ALAC members as well, but again, welcome to the other members of At-Large as well. Michelle?

MICHELLE DESMYTER:

Thank you, Heidi. The three meetings that you see on this current slide are standing meetings, as Heidi said. And we have rotating times. I do set up these meetings. I try to send as many reminders out as possible. The Operations Finance and Budget Working Group, as you will see, they do meet on Thursdays. I put the rotating times there, which is 14:00 UTC and 18:00 UTC. And I have put the next meeting on the slide as well and I've hyperlinked it for easy access. And we have the CPWG group, they meet Wednesdays weekly and with rotating times of 14:00 UTC and 19:00 UTC. Then we also have the ALAC monthly and they meet on the fourth Tuesday of each month and their current rotating times are 16:00 and 19:00 UTC.

And if we go to the next slide, I have listed the RALO monthly meetings, so each of the RALOs have a monthly meeting. So, as you'll see, the

APRALO monthly meets on the third Thursday of each month at 18:00 UTC. And then we have the AFRALO monthly. They are the first Wednesday of each month at 18:30 UTC.

And the LACRALO monthly call is on the third Monday of the month at 23:00 UTC. And NORALO meets on the second Monday of each month and they will meet at 19:00 UTC during daylight savings time and when daylight savings time ends, it is 20 UTC, which is now. And EURALO monthly is on the third Tuesday of the month. They will actually be holding their readout, multilingual readout, on December 3rd. So, invite everyone to attend that as well.

But all the links are, I've hyperlinked, as you'll see on these slides, for their next meetings in December. You'll find all the information on each of their pages. Again, if you ever have any questions, please reach out to staff or myself especially. I do set up these meetings. I try to set them up shortly after each meeting has taken place and send as many reminders as possible. Thank you.

HEIDI ULLRICH:

Thank you, Michelle. And Michelle also handles all of the mailing lists. So, she'll create mailing lists. If there's a question or a request to join a mailing list, you'll be hearing from Michelle. And there's a GDPR form you have to complete. And then if you have issues with your statements of interest or the wiki page, Michelle and Yesim and Brenda will be able to help you with that. Okay. Sebastien.

SÉBASTIEN BACHOLLET: Thank you very much. Thank you, Michelle, for this work. And I will try to keep Thursday for EURALO. I'm not sure that I am following this rule too much. But my point was, we need to add one regular meeting. And even if it's not on a regular time, we need to add the coordination, RALO coordination meeting. It must be on this list as the others. I think it's important. I will not say that the fact that it's forgotten by some show how we organize. But following the discussion we had yesterday, it's very important that we keep that in mind for everybody. And of course, all those meetings from the RALO and from the coordination RALO are open to everybody. Welcome. Thank you.

HEIDI ULLRICH: Thank you, Sebastien. Well noted, yeah. So the RALO coordination meeting actually works, it's once a month. And how that is, is a rotation. So for example, where the next meeting, ICANN82 is in Seattle. That's NARALO. So Greg, the chair of that RALO leads that group. So we'll be moving forward with the timing of that. But there actually is a set time for that. But we'll reach out to you to confirm, Greg.

So let's go. I know we only have a few minutes left. I really want to show you the web and the wiki pages. And particularly for the absolute newbies, this is an area that where it takes some people quite a little bit of time to understand where we are.

Okay. So let's go first. Yesim and I have worked this out. We're going to first go to our wiki. Please bookmark this. Maybe we can put the link into the chat. This is our main, what we call the ALAC portal. And this is where you should be going to pretty regularly. We're going to first, that

purple gateway is your lead to the quick links to all of the key pages. So we're going to quickly go through that. I want to just go to the web page. It's the first one on there.

So this is the At-Large web page. I want to just scroll down quickly. Here we have the highlights of the policy activities. You can see it's divided into the number of statements on each particular topic issue. As you scroll down, you'll come to the RALOs and the At-Large structures. You can click on each of those RALOs. For the absolute newbies here, you might be wondering what those colors mean. Those colors are actually, historically, they go back to the first At-Large summit.

Each RALO has a color. That's why, for example, on Sunday, you saw a lot of people wearing red because that was the day of the APRALO Annual General Meeting. So people wear red to note that. Let's just moving through. EURALO is blue. Africa AFRALO is orange. LACRALO is green and NARALO is yellow. Just if you're wondering where that comes from. And you'll see that color in the At-Large logo. In the At-Large logo, it has that the sunbeams are each of the RALOs. They represent each of the RALOs.

Moving down on this page, you'll see the working groups, quick links to all of the key working groups. And then we have that featured page which Michelle handles. And you'll see all the key upcoming events there as well. Let's go to the wiki pages. And we're going to go through this really quickly. I apologize for that. Again, this is the ALAC portal. Each of those three work streams, first we have, if we can scroll down, we have the announcements, key activities. For example, when the

leadership elections or the ICANN meetings, everything is right there. You'll see sometimes we'll put things in red just to highlight like, hey, this is happening now.

There's also a page for internet governance activities. There'll be things, yeah, universal acceptance day. So we'll really put calls and activities in that little section. Then we have the three work streams. You'll always see the upcoming meeting. The previous meetings has the list of the annual meetings. We go by calendar year for that. That's how you also get to the action items for that. And if you scroll down, there's a section for ALAC. So that's the monthly ALAC meeting and the past ALAC meetings.

We can go back up to that gateway. And then what else do we have? What's next? The RALO pages, I believe. Yeah. So again, here is a quick link to all of the five RALOs. That's where you can go and find information there. They're all set up primarily the same way. Pretty similar. So Gisella and Silvia handle those updates. There's also the regional leadership page under ongoing activities. And that leads to the pages for the regional coordination monthly meetings.

Then I think the next page is the ARPEP page. ARPEP is what we work with GSE. That's that RALO partnership. It's the At-Large Regional Policy Engagement Program. Thank you. And on this page, a lot of the activities that the RALOs work with GSE, the various fiscal year outreach plans. There's information about the CROP, the community travel plan. Also the RALO discretionary funding. It's all on this page.

We also will put your photos. We'll put the GSE regional vice president's photos and names so you're aware of who your regional person is. We'll put all the RALO leadership photos and names there so you can see, anybody can see at the bottom of the page who the regional leadership of that is. And there they all are. So you can see who your leadership is. Amrita, do you have a question? I know that we're slightly over time now, but go ahead.

AMRITA CHOUDHURY:

Yes. I think very briefly, can we have some kind of-- the wiki has a lot of information, but navigating it is really difficult, even for us. So can there be some ready reconers later on put in, which makes it easy. Because it is really difficult to get any information if you are going in wanting to search something somewhere. And many times, it is duplicative also in many places, as in information is there, the information is also there. I don't know, but can we have something which is easy for someone, like you click here and you know this is the place you have to go to or something to make it slightly easier. I know rearranging may be difficult, but at least some links to go where. Because we have so much of resource, but people hardly get to them.

HEIDI ULLRICH:

So like a navigation guide. We can work on that, but again, that gateway is really what-- the intent is not useful, you're saying. Okay. Noted. But I know that we're basically out of time, but if you just go through, there are a lot of the pages. If we can just quickly go to the liaison page, all of that we have four ALAC liaisons to the GAC, GNSO, ccNSO, and SSAC.

They all have their liaison reports on this page. And because there's a lot of cross-community activities, we have all of the liaisons from At-Large listed here. So if you're wondering who is actually leading a particular area, then they're all listed right here.

I think I'm going to stop here because I know that we're out of time. I wanted to hand over to Gisella just one minute on the meetings. So we're going to just go to the meetings here. And just if I could just ask the interpreters for one more minute while we go through the meeting pages. Thank you.

GISELLA GRUBER:

Thank you. Short and sweet. All the ICANN public meetings are listed on this page. And for each ICANN public meeting, we create a new wiki page. And on that wiki page, we will put all the information relevant to that meeting, may you be attending in person or remotely. We also set up a planning committee for the meeting. They gather weekly to set the schedule of the At-Large up to work closely with the other groups to make sure that we avoid as many conflicts as possible. Note avoid as many conflicts as possible. It is impossible to avoid any conflict.

As you can see, the meetings here are extremely busy. Experiencing them in person is quite something different to experiencing them remotely. But we do encourage everyone to join us remotely if you're not here in person, or at least to listen to the sessions of interest.

All the recordings are posted on the main ICANN website. We have what we call the one stop shop, which gives you the list of all the At-Large

sessions, all the presentations during that session, as well as then the link to find the recordings and the transcriptions. Note transcriptions are usually posted approximately up to a month to 45 days after the ICANN meeting. We obviously aim to do it earlier, but that is out of our control. If you have any questions regarding the meetings, how it's set up, or where to find information, I am more than happy to help you either by Skype or reach out to us on email. Thank you.

HEIDI ULLRICH: Okay, thank you very much. Sebastien.

SÉBASTIEN BACHOLLET: Yes, very short question. Where we are with the test about integrating the interpretation within Zoom? Thank you very much.

MICHELLE DESMYTER: So, with regard to Zoom interpretation integrated, you may have experienced it here or on our recent calls. We've been doing testing with our language services team to have this system to use this new platform instead of having to dial in or to receive a dial out. As we stand now, we are moving forward with most groups with integrated interpretation, and that includes our readout on the 3rd of December, CPWG, OFB, ALAC calls, all covered. I will have an update post-ICANN81 just to confirm when the actual switchover is happening. I know that you've been pushing hard for that, and I'm absolutely delighted with us now having achieved that, because I think it makes everyone's life

easier. Please also note I have sent it to the ALAC announce list. If you're not on that list, please contact staff.

We would value your input in a survey that language services have set up with 13 questions. Very easy. They need your feedback. They need to understand how better to serve our community with interpretation. We realize that many of us here, or not maybe today because we're a little, scarce on the ground, but many of us would not be able to communicate, make our voices heard without the people sitting in our booths here or sitting on the other side of the telephone on our conference calls. Just imagine if we didn't have them, there would be no form of communication. So a huge round of applause for the people who sit here tirelessly, and we know how difficult it is. So thank you for raising this, Sebastien, and very much looking forward to this becoming the new way to communicate.

HEIDI ULLRICH:

And thank you. And I know we're a little short on time. We will be setting up a Skype help desk for the ALAC incoming and the RALO incoming people so you can ask staff on Skype, on your questions. We'll be reaching out to all of you, whether Skype is the best way to operate or whether it's another form. But we just wanted to stress that for the newbies. We are here. And to always send a note to At-Large staff rather than an individual person because one of us is going to see it. Setondji?

SETONDJI HOUNZANDJI: Thank you. Just 5 seconds. Gisella was saying that we still need to make some progress, but the progress has been achieved, and we have tested several times. We have tested the system several times, so I believe it's good. You know? We don't have any problem anymore. Thank you.

GISELLA GRUBER: Yes. We're there. But I just wanted to say that, we have conducted the tests, and now I need to be able to give you a date, from which we won't be using Adecco anymore. We need to hear back from you. So thank you very much.

HEIDI ULLRICH: Okay. Thank you. And thanks for the interpreters for giving us about 5 extra minutes, 10 extra minutes.

[END OF TRANSCRIPTION]