

ICANN Board Engagement Session: Registration Data Request Service (RDRS)

ICANN81 Prep Week



28 October 2024

Agenda

- Background
- GNSO Standing Committee Enhancement Discussions
- Helpful Links
- For Community Discussion

Background

A free and global pilot service that handles requests for access to nonpublic registration data related to gTLDs.

Connects requestors seeking disclosure of nonpublic registration data with the relevant ICANN-accredited registrars for gTLD domain names who are participating in the service.

Use of the system by ICANN-accredited registrars is **voluntary**.



Background

The new pilot service gathers usage and demand data to inform the ICANN Board's consideration of the consensus policy recommendations related to a System for Standardized Access/Disclosure, and ongoing consultations with the Generic Names Supporting Organization Council. Metrics are published monthly.



ICANN org will collect the relevant usage data for up to two years.



The usage data is shared publicly and will be reviewed by the ICANN Board and community before a determination is made on next steps.

GNSO Standing Committee Enhancement Discussions

1

Request Category Changes

New Naming Services portal feature to allow registrars to recategorize RDRS requests if the requestor has selected the wrong request category.

2

Request Form Help Text

Additional help text in the RDRS form to improve the quality of requestor submissions.

3

Updated RDRS User Surveys & UX Survey

Updated RDRS survey questions for requestors and registrars & new UX survey to improve the qualitative feedback to ICANN for RDRS system improvements.

4

Display RDDS Results for Lookups

Update RDRS and NSp UI to display RDDS Lookup results to requestors and registrars to help determine which domains use privacy providers.

5

Metric Enhancement

New data point for “ccTLD not supported” for Metric 10 in the RDRS Usage Metric Report.

6

Country/Jurisdiction Metrics

New metrics to track requestor’s country and jurisdiction where requests will be processed.

Resources for Requestors and Registrars

● Requestor Links:

- To create an ICANN Account: [Account Setup page](#)
- RDRS [User Guide](#) for Requestors
- Requestor [Frequently Asked Questions \(FAQs\)](#)
- “How to” video: [How to use the system](#)
- “How to” video: [How to use the template feature](#)
- The ICANN80 Session [GNSO: Registrars and ICANN - Good RDRS Requests](#)

● Registrar Links:

- [Naming Service portal Login](#)
- [RDRS Naming Service portal User Guide for Registrars](#)
- [RDRS Naming Services portal FAQs for Registrars](#)

Further information on the RDRS, including general and background information, links to metrics, surveys, meetings and announcements, and related correspondence, can be found on the [RDRS webpage](#).

For Community Discussion

With nearly one year of the RDRS pilot completed, the Board sees value in the continued operation and enhancement of RDRS as a possible permanent solution for access to non-public gTLD registration data and is interested in hearing from the community on what enhancements would be beneficial for a long-term solution.

With this in mind, does the community require further information to assess the future of the SSAD policy recommendations and RDRS as a potential permanent solution? If yes, what further information would you like to see? If no, what do you want to see happen with the SSAD recommendations?

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