

Registration Data Request Service (RDRS)

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Rodrigo De La Parra

VP, Stakeholder Engagement & Managing Director - Latin America & Caribbean



WHOIS data – then and now

WHOIS before GDPR (real example)

Domain Name: **TOO-MUCH.TV**
Registrar WHOIS Server: **whois.blacknight.com**
Registrar URL: **<https://www.blacknight.com/>**
Updated Date: **2018-12-05T15:52:00Z**
Creation Date: **2003-11-21T00:00:00Z**
Registrar: **Blacknight Internet Solutions Ltd.**

Registrant Name: **Adam Peake**
Registrant Organization: **N/A**
Registrant Street: **3-4-18-608 Kachidoki**
Registrant Street: **Chuo-Ku**
Registrant City: **Tokyo**
Registrant State/Province: **Tokyo**
Registrant Postal Code: **104-0054**
Registrant Country: **JP**
Registrant Phone: **+81 080 3151 6809**
Registrant Phone Ext.: **N/A**
Registrant Fax: **N/A**
Registrant Email: **ajp@glocom.ac.jp**

WHOIS data after GDPR

Domain Name: **TOO-MUCH.TV**
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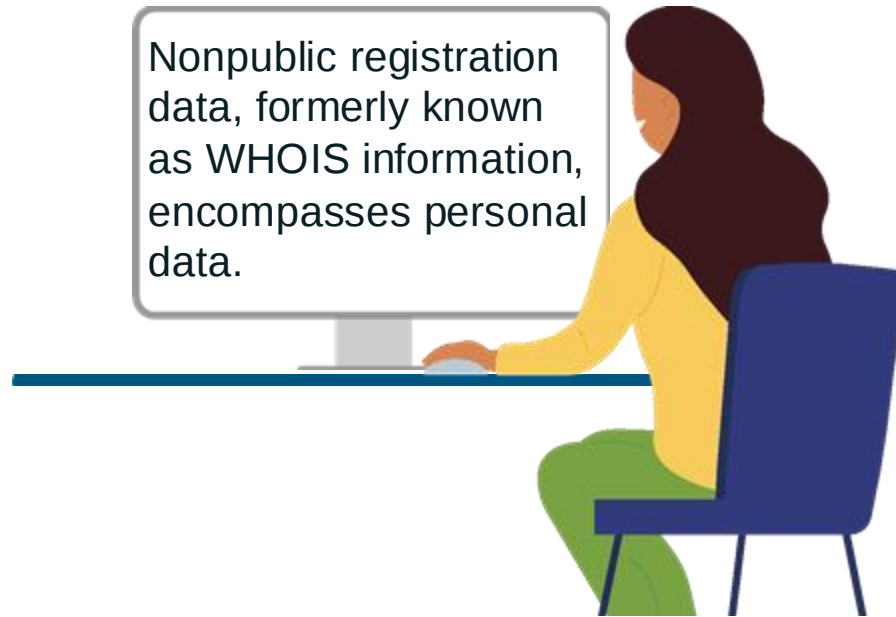
Registrant Name: **REDACTED FOR GDPR**
Registrant Organization: **REDACTED FOR GDPR**
Registrant Street: **REDACTED FOR GDPR**
Registrant Street: **REDACTED FOR GDPR**
Registrant City: **REDACTED FOR GDPR**
Registrant State/Province: **REDACTED FOR GDPR**
Registrant Postal Code: **REDACTED FOR GDPR**
Registrant Country: **JP**
Registrant Phone: **REDACTED FOR GDPR**
Registrant Phone Ext.: **REDACTED FOR GDPR**
Registrant Fax: **REDACTED FOR GDPR**
Registrant Email: **https://whois.blacknight.com/contact.php?fqdn=too-much.tv&contact_type=owner**

The Registration Data Request Service (RDRS) launched 28 November 2023. 🎉 🎉

At launch, 56 Registrars opted in through early onboarding, covering 51% of the total generic top-level domain (gTLD) Domains Under Management (DUMs).

An additional 36 Registrars have opted in since launch, 58% DUMs

Background: Nonpublic gTLD Registration Data



Once public and easily accessible, this data is not necessarily published anymore due to personal data protection regulations and requires a requestor having legitimate interest for requesting it.

Balancing the rights of data subjects, timely access to domain name registration information serves as a critical tool for intellectual property attorneys, cybersecurity professionals, consumer protection organizations, law enforcement, government officials, and others in combating infringement and tracking malicious activity online.

Background: Public Registration Data

Internet users may continue to access public registration data through the ICANN Lookup Tool available at:



The Lookup Tool uses the improved and more secure Registration Data Access Protocol (RDAP).

This next-generation protocol delivers registration data like WHOIS does, but with improved standardized query and response formats.



RDAP has several other advantages including support for internationalization, secure access to data, and the ability to provide differentiated access to registration data.

To learn more and how to incorporate RDAP into your services, click the arrow to visit

<https://www.icann.org/rdap>



How Data is Requested Now

1

Look up the domain information.

2

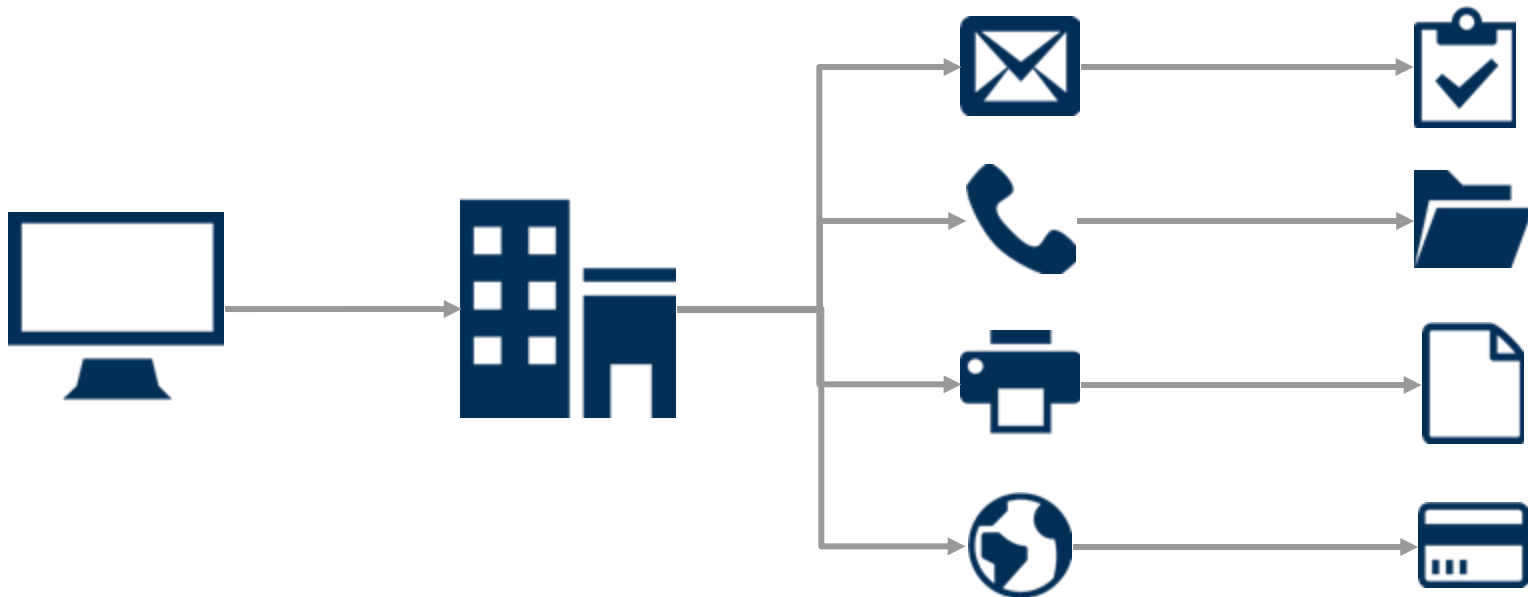
Find out which registrar manages the domain.

3

Contact the registrar via their method of choosing.

4

Submit the request based on their unique requirements.



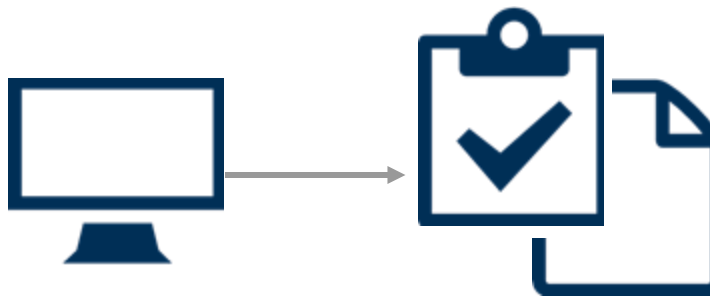
How to Request Data with RDRS

1

Log into RDRS with
your ICANN
Account.

2

Submit request with
standardized
form/template.



The Registration Data Request Service

A free and global pilot service that handles requests for access to nonpublic registration data related to gTLDs.

Connects requestors seeking disclosure of nonpublic registration data with the relevant ICANN-accredited registrars for gTLD domain names who are participating in the service.



Use of the system by ICANN-accredited registrars is **voluntary**.



Why Has It Been Developed?

The new pilot service gathers usage and demand data to inform the ICANN Board's consideration of the consensus policy recommendations related to a System for Standardized Access/Disclosure, and ongoing consultations with the Generic Names Supporting Organization Council. Metrics are published monthly.



ICANN org will collect the relevant usage data for up to two years.



The usage data is shared publicly and will be reviewed by the ICANN Board and community before a determination is made on next steps.

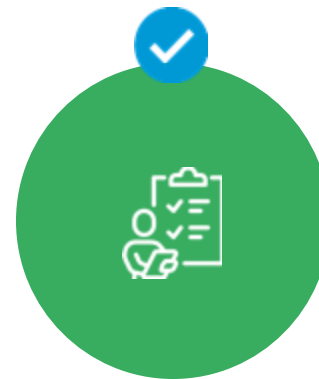
How Does the Service Work?



The process for submitting and receiving requests for nonpublic gTLD registration data for requestors and ICANN-accredited registrars is now streamlined through the use of a single platform.

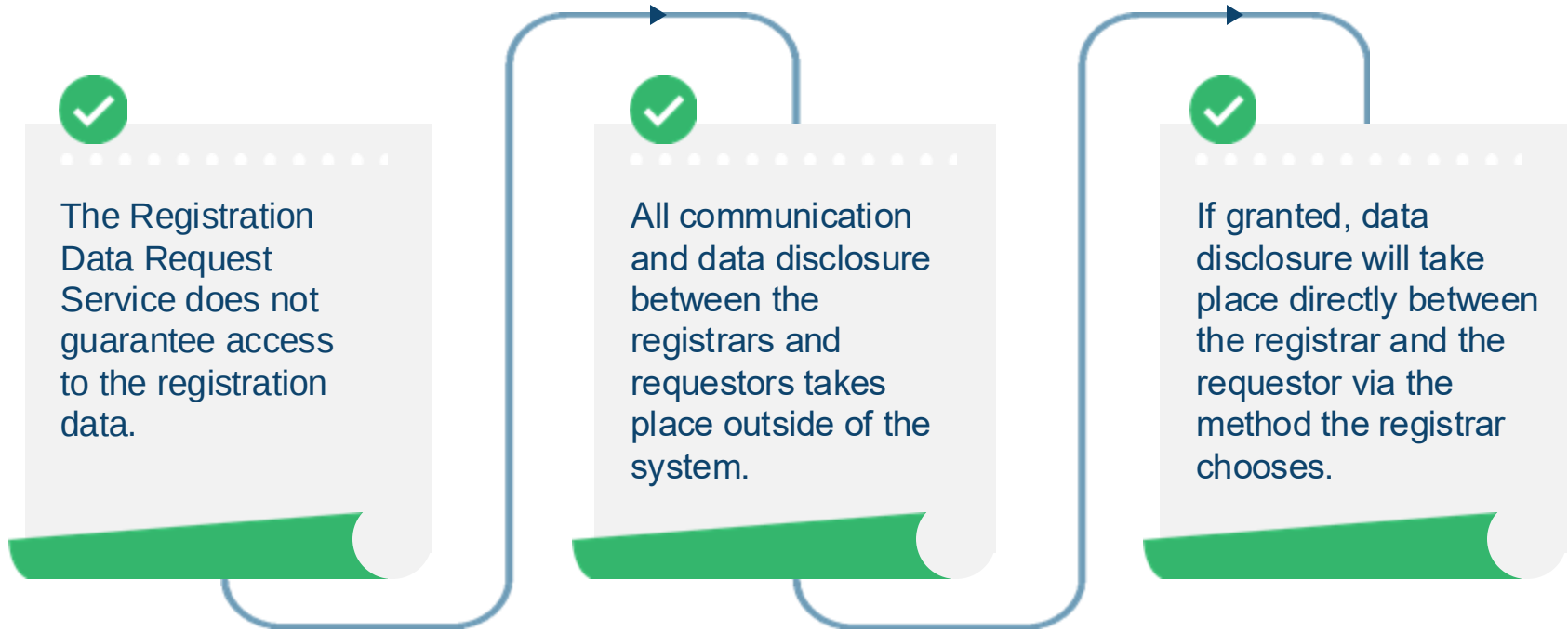


Requestors fill out a standardized form for each disclosure request.



Participating registrars determine if the requestor has a legitimate interest in the information.

Data Disclosure



Although the service directs requests to registrars, it does not deviate from or change applicable laws, and the registrar will maintain responsibility for deciding whether to disclose the requested data.

Who Can Use the Service?



Participating ICANN-accredited registrars and requestors seeking nonpublic gTLD registration data.



Individuals and entities with a legitimate interest for access to nonpublic gTLD registration data, can include but is not limited to:

- Law enforcement
- Government agencies
- Consumer organizations
- Intellectual property attorneys
- Cybersecurity professionals

Registrar participation strongly encouraged but is voluntary.

Requests That Are Not Supported



The service only transmits requests to the participating registrar of record for the queried domain name, not the registry.



Requests for nonpublic registration data for top-level domains (TLDs) .arpa, .edu, .gov, .int, .mil, country code top-level domains (ccTLDs), and domains that are registered under privacy or proxy service providers are not supported by the service.

Benefits for Requestors

Cybersecurity | Government Officials | Consumer Protection Organizations |
Intellectual Property Professionals | Law Enforcement Authorities



Potential to be a one-stop shop for nonpublic gTLD registration data requestors, providing a more consistent and standardized way to request data.



Makes it easier and faster for requestors to find the right registrar for their domain name query as the service will do it automatically.



Only need to complete one standard form through one service instead of filling out various forms managed by different registrars.



One place to upload needed documentation like court orders, subpoenas, credentials, legal affidavits, etc.



Requestors can see pending and past requests in one place.



Can create new requests, use templates, and cancel requests.

Notable RDRS Features



Templates

- Create as many templates as you want and save to your account.
- Simplifies future submissions.



Expedited Review Request

- Use the “Expedited Review Request” feature to signify that the nature of your request warrants a faster processing time.
- The registrar will be notified and asked to prioritize the request for expedited handling to the extent possible.
- It does not guarantee an accelerated resolution.
- The registrar may reclassify the request if they deem the classification is not appropriate.
- ***Do not rely on the Expedited Review Request functionality in emergency situations. In such cases, contact the registrar directly.***

Registrar Participation

Participation is voluntary but all ICANN-accredited registrars are encouraged to use the Registration Data Request Service!

Widespread use by registrars is needed in order to provide sufficient data for the ICANN Board to make an informed decision on EPDP Phase 2 recommendations.



More information on the service is available at <https://www.icann.org/rdrs-en>



If you have questions about the service, contact your account manager or Global Support.

Benefits for Registrars



Use of one centralized platform to handle requests for both registrars and requestors.



Requestors use one standardized form, reducing the different ways requests can be received (calls, emails, web forms, etc.).



Especially helpful for registrars who do not have their own standardized process to handle nonpublic registration data requests.



Potential to reduce back-and-forth with requestors.



Registrars manage requests through the existing Naming Services portal (NSp).



No extra effort needed from registrars. The service will provide an improved and standardized process to deal with requests.

Metrics and Reporting

- The ninth RDRS usage metrics report was published for the August 2024 reporting period.
- Additional enhancements to metrics report since launch include:
 - Highlight of Domains Under Management (DUMs) percentage listed for registrars participating in RDRS.
 - Downloadable CSV file of the Summary of Data table for the RDRS.
 - Usage metrics report published monthly.
 - Metric to track requests for confidentiality from law enforcement.
 - Metric to track disclosure request form usage for participating registrars.
- Reports are published each month on <https://www.icann.org/rdrs-en>

Helpful Links for Requestors

- To create an ICANN Account: [ICANN Account Setup page](#)
- [RDRS User Guide for Requestors](#)
- [RDRS Frequently Asked Questions \(FAQs\) for Requestors](#)
- “How to” video: [How to use the system for requestors](#)
- “How to” video: [How to use the template feature for requestors](#)

Further information on RDRS, including general and background information, links to meetings and announcements, and related correspondence, can be found on the [RDRS webpage](#).

Engage with ICANN



Thank You and Questions

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