
ICANN82 | CF – ccNSO: Working Group Updates and Community Insights
Tuesday, March 11, 2025 – 13:15 to 14:30 PST

CLAUDIA RUIZ

Hello and welcome to ccNSO Working Group Updates and Community Insight Session. My name is Claudia Ruiz and I, along with my colleague, Joke Braeken, will be the Remote Participation Managers for this session. Please note that this session is being recorded and is governed by the ICANN Expected Standards of Behavior and the ICANN Community Anti-Harassment Policy.

During this session, questions or comments submitted in chat will be read aloud if put in the proper form as noted in the chat. Interpretation for this session will include English, Spanish, and French. If you would like to speak during this session, please raise your hand in Zoom. When called upon, virtual participants will be given permission to unmute in Zoom. On-site participants will use a physical microphone to speak. Please state your name for the record and the language you will speak if speaking a language other than English. And please speak at a reasonable pace to allow for accurate interpretation. Thank you, and with that, I will now hand the floor to Everton Rodrigues, session Chair. Thank you.

EVERTON T. RODRIGUES

Thank you, Claudia. Good afternoon. I hope you had time to have some good lunch. Welcome to the session. The name says it all.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

So, Working Group and Committee Updates and Consultation. I'm Everton Teles Rodrigues from .br, and this is an opportunity not only for us here at the table to provide updates, but also to listen about comments that you may have and to seek input on the next steps for the projects that we have here presenting today.

So, I'll be starting with the MPC, which I'm also glad to be the chair. So, on our next slide. So, I'm the chair of the MPC. Here is the objective of the ccNSO MPC, which is to coordinate and manage the high-level schedule of the ccNSO-related sessions, including the ccNSO members meeting agenda at ICANN meetings.

So, right now we have members from the MPC in the event here in the room, also online. And we are now collecting, for example, topics for discussion of what's happening well during the event, what can be improved. We know that how ICANN meetings are different, not only among them, between themselves, the different shapes of ICANN meetings, but also the diversity of ccTLDs attending the meetings and how we can contribute to make these events interesting and relevant for as many ccTLDs as possible.

So, these internal remarks that we are taking notes currently will also be analyzed with the instant feedback that we ask you to provide us at the end of each session. And also, they will be analyzed with the post-meeting survey, which will be launched soon. The MPC also works online for the session planning in between ICANN meetings to make sure that the meeting is relevant, as I just said.

So, this is one opportunity that I have just to ask you, the ccTLD community, to contribute to our call for presentations for ICANN meeting for the ccNSO members meetings. So, as soon as you have something new to share with the community or any best practice, any initiative that you would like others to know about the work you have been doing, please do so. This is not just and only about showing what your ccTLD, but also reaching out to others who may exchange ideas and provide a great sense of collaboration among the ccTLD community.

So, that's all for the MPC for the moment. On our next slide, I have some of the presentations that we had in 2024. So, a variety of not only the proportions related to ccTLDs, but also the different topics, different regions represented in those ccTLDs, which have presented last year. So, this is an amazing opportunity for ourselves to recognize as a very diverse and comprehensive community, which has been doing a lot of different work and working together as well, as we saw in some of our previous presentations in the last ccTLD news session.

So, with that, I would like to ask for the next slide, and I'll give the floor to Régis Massé from TLD-Ops, which will be updating, which will bring us his update. Thank you, Régis.

RÉGIS MASSÉ

Thank you, Everton. Hello, everybody. I'm Régis Massé. I'm the CTO of the .fr registry and also the vice chair of the TLD-Ops group. And thank you for giving me the opportunity to make a small

update this afternoon of what we are doing since ICANN81 in Istanbul.

As I saw some newcomers in the room this morning, I will just make a very short introduction of what TLD-Ops is, for those who do not know what it is. TLD-Ops is the Incident Response Community for and by ccTLDs. So, the idea is to bring together those responsible for the overall security and stability in the ccTLDs. So, at the beginning, it was a mailing list. We have more than 400 people on the mailing list, CISO, CTO, and people from operational, responsible for operation in the ccTLDs.

And after that, we have decided a long time ago to develop new materials to help the community. So, we have made playbooks to fight against DDoS mitigation, for example, and for creating a DR/BCP. And we have also created games to simulate security exercise. And I will just tell you after this slide about the TTX we made in Istanbul. So, if you see, for example, the DR/BCP materials, it includes templates that registry can use to be prepared for DR/BCP. For example, they are materials to create and to be prepared and to reinforce their security. Next slide, please.

So in Istanbul, during ICANN81, we organized a TTX with more than 60 participants. It was a great game. And the participants who took part, there were managers, technical people, legal and communication department representative. So, the idea of this game is to have a scenario. It was a ransomware attack of a registry. And we had five steps to play. And at each step, every team finds three cards. We have play cards, manager action,

technical action, legal and communication action, of course. And each group decides to take three cards and to play three cards at each step. So, there are five steps and new information of what's happened and what is seen about the crisis. And at the end of the game, the idea is to make a wrap-up and to exchange between groups to see why some of them have decided to do that or doing other things.

And it's very interesting to share with the group because it takes information about the context of the registry, of the size of the registry, of a lot of things. And the idea is really to share these things. You can use this game if you want. I have put in the slide, the URL. It's on the ICANN website where we have got a special page. All the material is available, translated in the ICANN languages. So, feel free to use these materials to perhaps play this game in your registry, in your company. It's not only for registries.

Okay, we are tied up, so we are working with the ccNSO and the ccTLDs. But you can extend this kind of game in other companies. And some of you in the room taking part, thank you for your return. I thought this exercise was very appreciated and we have thanks for the community for that. The return we had were very positive and thank you for that. Next slide, please.

Just some information about the evolution of the standing committee. Regarding the current position, a few changes have taken place since the last ICANN meeting. Jacques Latour, who was the chair of the group, has left his post. He has taken a well-deserved retirement and I assisted him in his role. And I thank the

community for your trust. I very appreciate that. We have appointed in Istanbul a vice-chair, Nicklas Pousette from the Swedish registry. However, he decided to leave the registry at the beginning of the year. So he is no longer part of the working group. That's why the case in the short of the vice-chair is for the moment empty. I'm a chair with no vice-chair.

The good thing is we had included in the group two new members, Guillermo Lama from Chile and Nathan Meurrens from EURid. So we tried to keep a good number of people in the standing committee. But now we have to find a new vice-chair to reinforce the governance of the working group and the standing committee. So if you know someone who will be interesting in your registry to join the group and perhaps taking the role of vice-chair, don't hesitate to contact me. Send me an email or we can talk about this group. It's important to have people, to have volunteers and to have people for this group to organize the work, organize the action list, organize the roadmap. For those in the room who are piloting some groups, it's important to have people who want to work for the group.

I hope in Prague to have a new vice-chair and I will do the update, telling you his name and making things better than the situation today. But the good thing, there's always a good vision of the thing, is we have new members, so it's important. And for the moment, we have nearly people from all the regions in the world and no more North America for the moment. So if the United States of Canada wants to join the adventurers, feel free to contact me. I think perhaps I'm in a good continent today. Even if we have

people from Chile or Brazil to New Zealand, we always find a slot for the meetings where everyone is nearly good. Next slide, please.

So even though we have already had requests to create a new TTX this year, it won't be the case because it needs a lot of time to prepare this kind of exercise. The last exercise took three hours when we played in Istanbul, so it makes some preparation. We need volunteers, additional volunteers. It was a lot of work last year, and for this year, there won't be a TTX, but there will be something else. I'm late already.

We have a roadmap for this year. So the first thing is to work on the action list. Jacques left me before leaving because before leaving, the chair position is less. He left me. He leaves with an action list in my bag, thanks to him. And after that, we want this year to develop a platform for sharing information easily. For the moment, the contacts, the information of each contact are sent by email. It's a mailing list at the beginning. And we are making some experimentation this year. We started last year to use a platform, a Nextcloud platform. We are working with DNS Org. And we are working to try if, with this platform, contact and information can be shared easily between the registries.

Also, what we want, what we have proposed with the group for the community is to have a concrete demonstration of security tools during ICANN84. I explained that. In the web page of the ccNSO and TLD-Ops, we produced, from a long time ago now, a list of tools that registries can use. Open software, open source software, free software, and things like that. We update the list regularly.

But the idea this year is to make concrete demonstration and simulation of using these tools on concrete attack or concrete incidents and to show and to help the community to better use this kind of tools. So, if you think it's interesting, if you want to send me an email to say, okay, interesting or not, or we don't need that, feel free. And we will see with the group if we-- It's just a proposition at this time. But we will see if we do that in Oman.

The other thing, we remember that at the beginning it was a mailing list. We want to continue including the registry of the ccNSO that are not part of the mailing list yet. So, we make new communication this year to say, okay, it's very important, it's free, there's no charge to include the TLD-Ops mailing list on the group. So, we are going to try to get the countries that are not yet in the group. And working with the ccNSO and ICANN, improving and developing the website for the TLD-Ops session. And now there are the Confluence website also, where all the materials are available.

So, the idea, you see this roadmap is not very big, but there's a lot of things to do if you want to do the things well and give the community a better help from a side. So, that was my thoughts. Thank you for listening.

EVERTON T. RODRIGUES

Thank you, Régis. As we are good on time, I guess we may have any questions or comments about his presentation. Are there any? No. I can see here in the Zoom room, over here. Yes, please.

SOPHIE MITCHELL

Thank you. Thanks for your presentation. It's Sophie Mitchell from .au for the record. I just wanted to say how valuable the crisis exercise was that we ran at the last ICANN. And in fact, so valuable was it that, and thank you for your generosity in sharing it. But we did take it and use a version of it at the most recent APTLD forum that was held recently as well. And we had about 50 participants from various ccTLDs across the Asia Pacific region, who again, likewise, really enjoyed and found the session valuable. So, just wanted to thank you for your generosity in preparing it and sharing it with the community.

EVERTON T. RODRIGUES

Thank you very much. I have also been there and it was really amazing. Regardless of the amount of employees or tools that a ccTLD may have, the exercise was very instrumental to show that not all options are available at the same time and sometimes time is a very important constraint. And so, the exercise itself was relevant for all the ccTLDs or all the operators that, independent of what they have, if they have a thousand domains or millions of them. So, it was really interesting. Thank you very much, Régis.

RÉGIS MASSÉ

So, now you are all autonomous. You don't need TLD-Ops anymore, okay.

EVERTON T. RODRIGUES

No. Well, thank you very much. With that, we are going to our next presentation from the Strategic and Operational Planning

Standing Committee, or the SOPC. Here we have Andreas Musielak from .de, Becky Nash from ICANN Org, and Irina Danelia from .ru and the Russian IDN ccTLD. Andreas, the floor is yours. Irina, please, the floor is yours.

IRINA DANELIA

Thank you, Everton, and hello, everyone. So, for those who is not aware what SOPC is, it's ccNSO Strategic and Operational Planning Standing Committee tasked to coordinate, facilitate, and increase the participation of ccTLD managers in ICANN and PTI's strategic and operational planning processes and related budgetary processes.

We have quite a diverse membership from all continents and all ICANN geographic regions. Nevertheless, our tasks are quite time- and resource-consuming, so we are always open for new members. And in the past year, for example, SOPC's main job during the year, which took most of efforts, was to participate in discussion about the ICANN strategic plan for the next five years, starting from the trend identification session and following the exchange of views with ICANN finance and planning and Board members who were involved in the process. You might recall the session we facilitated during ICANN meeting to discuss the draft proposal on the strategic plan.

It's important to note also that committee has quite a big power. It can submit a rejection action petition against ICANN and IANA budget as well as their strategic and operating plans. We have never exercised this power and hopefully will not, but still we feel

our responsibility on that. And our recent activity included reviewing and providing comments on the FY26 operating plan and budget, both for ICANN and for the PTI. With that, over to you, Andreas.

ANDREAS MUSIELAK

Thank you, Irina, for the introduction. My name is Andreas Musielak and I'm the chair of the SOPC. Next slide, please.

And just to showcase how active our group is. Irina mentioned we had the submission of the public comment period for the five-year strategic plan and for the four-year operating plan and budget. And we submitted 43 comments on that, which means one third of all comments were submitted by the SOPC. So we see we are a very active community and thank you to the community at this point.

I would like to start and this brings me to the first finding or item. It's the so-called management framework program. And the SOPC is asking since a couple of years that we find a tool, a mechanism to understand if we achieve our goals, and particularly the strategic objectives. So in the current plan you have around 35 strategic objectives, if I'm not mistaken. And it makes it difficult to see if we reach that. And in the new plan it's still not finished yet, but we've got the promise that the focus this year will be to finalize this.

So they will have a set of KPIs for certain strategic objectives and it makes it tangible if we achieve that. And another goal is in this field to have a dashboard and we all can then look into the dashboard if we achieve our goals as community. Yeah, so Becky is here, so I

urge you again to freely focus on that and we hope that in one of the next two ICANN meetings to get a sneak preview, probably on one or the other example. So this is an important project and a finding we had. Next slide, please.

Another item which we discussed since a couple of meetings in the SOPC is that ICANN is using external data to build a budget. And we think this is to a certain extent, of course, appropriate to use data from World Bank, etc., for example. But we think it's important to also build or use the knowledge we have here in this room. So our idea is SOPC and it's probably something for you, Everton. So we plan for the ICANN meeting in Oman, because this is just ahead of the budget process, to have a session on registration trends. So make a note. Who else of this group wants to share something of registration trends for the community, in particular for ccTLD, feel free to contact me or Everton. So we want to invite ICANN planning for Oman and share our knowledge about the future trends.

Okay, and that brings us to the next slide. And yeah, this calls forecast and budget. And the SOPC was, and you may all aware of that, the forecast which was submitted last year shows the deficit for ICANN.org and also the current FY26 budget figure shows a deficit. And of course we commented on that. And I think there are some new situations and that's why we invited Becky from ICANN planning, because I think it's important to understand that the figures are stable. So with this, I hand over to you, Becky. Thank you.

BECKY NASH

Thank you very much, Andreas, and thank you, Irina. This is Becky Nash from ICANN org planning and I'm here to give a short update on the planning and finances. So if the team can show the two slides that we sent over, that will be very helpful.

Okay, so this gives a picture, first of all, of our FY26, fiscal year 26 budget, versus the fiscal year 25 budget. And just to highlight, I did want to clarify that for FY26 in the draft plans submitted for public comment, we actually have a balanced budget where we have \$142 million in revenue and total expense of \$142 million for ICANN operations. For the FY25 budget, as Andreas had indicated, we originally were forecasting a deficit, because we also realized that we needed to find cost savings as a result of the fiscal year 24 actuals.

So the update that we want to give for FY25, and we did provide this update in the prep week session that was given for ICANN82, that actually the current projections for FY25 are now in the range of \$148 million to \$150 million. So that's slightly higher than the adopted FY25 budget. And we take a very conservative view for funding, and we also reevaluate every quarter the funding. Just to highlight that the current forecast for the personnel line is lower than what was in the adopted budget, and that's just due to the fact that we have lower staffing in FY25 than originally planned for, and other cost-saving measures as well, as it relates to personnel. Then for non-personnel expenses, the forecast actually is lower than that original budget number as well.

So all in all, the current forecast for FY25 is now reflecting cost-saving targets, and we are expecting now to be at a slight positive, so not a deficit for FY25. And again, this is all based on very conservative funding assumptions and the cost-savings initiatives that have been taking place to reduce cost base based on efficiencies. So I'm happy to take any questions if there are any.

EVERTON T. RODRIGUES

Are there any questions? I'm just checking the Zoom room at the same time. Yes, please.

JONATHAN ROBINSON

Hi, it's Jonathan Robinson for the record. Becky, I'm not sure I understand what will happen to that excess. Should it be accrued at the end of the year? Where will that go?

BECKY NASH

So primarily, any excess is first identified as to whether or not it should be part of the replenishment of the reserve fund, and so typically we do have a hierarchy of how we invest any excess at the end of the year. And again, we're conservatively indicating that we will have a small excess just based on the latest conservative funding figures. But it will be up to the board to evaluate whether or not we need to replenish the reserve fund, which again, we already have reached the targeted minimum for the reserve fund, or if this would stay in the operating fund just for future cash needs.

JONATHAN ROBINSON

Thank you. That's a helpful answer. In other words, I guess what I was looking for is whether it would potentially be somehow rolled into 26, but it sounds like it won't be. Not in an operating sense, it will be accounted for somehow separately, which is useful to know. Thanks.

BECKY NASH

Thank you very much. From the statement of activities, it doesn't roll into the FY26 operating plan or in the financials per se, but the adopted budget, excuse me, the projected budget for FY26 may have some revisions as it relates to funding as well, just based on some of the fee increases that have come in. But we don't automatically roll over any kind of excess, which would be on a cash flow basis.

ANDREAS MUSIELAK

Thank you, Becky. And as you can see very good on this slide, so we have a trend that the funding is factored in on a reduced amount, and you see also that cost-saving initiatives can be displayed already. So I think we see there is a good trend, so that's what we as SOPC can see is we can confirm that everything is on the way. And I think in the FY26 budget, there are two types not factored in because there is a planned increase for registrars and registries of 10%, which means the funding is very likely higher than this \$142 million, which is displayed here. Okay, any other questions? Irina, have I forgotten something? Then Everton, I hand over to you. Thank you.

EVERTON T. RODRIGUES

Thank you, Andreas. Thank you, Irina. Thank you, Becky. So, well, are there any other comments or questions? Yeah, please.

NICK WENBAN-SMITH

Yeah, just a little comment really that this is very encouraging to see a little bit more fiscal sustainability. And it's that the personnel costs are lower due to there being a lower number of FTEs, so sort of 407 down to 384. But I think it is also a positive signal to the community in terms of fiscal responsibility and some discipline. It looked to me that the average cost for the FTEs has decreased, so it was in the region of £222,000 per member of staff in 2025, but that goes down to \$218,000, sorry. So there has been a reduction in not just the number of people but in the average remuneration for those people as well.

And I think there's many of us in the community who think that those are quite high average remuneration numbers and by most benchmarks and comparators it's about twice the number that it would be, say, phenomena. So I think that's an encouraging direction of travel. And I guess there's many of us who think that more could be done in the same vein in terms of decreasing the average remuneration over time. So I don't know if everybody else is in that same place, but I think just to say we're encouraged by the direction of travel and we'd like to see more. Thanks.

EVERTON T. RODRIGUES

Thank you, Nick. Any comments? Okay, please.

XAVIER CALVEZ

Xavier Calvez. Just wanted to add a couple of data points. I'm the ICANN CFO. Sorry, I'm in the back of the room at the moment. So the cost reduction that led to now being in a position of excess is the result of reducing costs between May last year to now by about 9% of the entirety of ICANN's cost, which is about \$12 million of reductions, which have been consisting of various types of actions, but the primary factor is a reduction of headcount, which you probably all have heard of before.

To Nick's point, the average cost per head is also something, of course, we want to monitor and affect. There's a number of factors that have been addressed and more factors that are addressed on an ongoing basis. One is last year there was no salary increase for ICANN headcount, ICANN personnel anywhere. But also then we also look at the distribution of the headcount across regions because we have headcount in various regions of the world where local conditions of pay are different in each country, of course, as you know, and try to take advantage of that on one hand. And also as part of the cost savings actions that I've mentioned, there's been trying to optimize the work in a manner that allows that work to be done also by less senior resources, which then helps to Nick's point, decrease this average cost per head.

I just wanted to add that data point in addition to addressing Nick's question. I just wanted to have a quick correction about the fee increase that we've been mentioning. The registry fees that ICANN

collects from registries have been the subject of an increase of 3% on January 1st. And there is a proposal for the registrar fees to increase by approximately 10%, which is what Andreas mentioned earlier, which is eliminating a discount that had been applied to those fees in 2009, which was supposed to be temporary and of \$0.02 per transaction and to eliminate that discount and revert back to the original \$0.20 per transaction that ICANN collects from registrars. This is expected to be in effect on July 1st, coming up, unless there's discussions with the registrars that would change that. Thank you.

ANDREAS MUSIELAK

Xavier, one question. Since these increases are in place more or less, what effect do you expect on the funding side if this 10% discount and the 3% increase is in place?

XAVIER CALVEZ

You can have a simple gauge for that. \$0.01 of fee for ICANN, considering the fact that there's approximately 200 million generic domain names, equates more or less to \$2 million for ICANN's funding, \$0.01. So it's a bit less than a cent that we have increased the registry fee on January 1st. It's 0.8 of a cent that we've increased it. Therefore, it's a bit less than \$1 million that we're expecting for this first six months of increase, which is half of a fiscal year for ICANN, so it's \$1 million. On an annual basis, we expect it to be \$2 million. And on an annual basis, we expect the registrar

fee increase to be \$4 million. The two together, \$6 million. That's the expectation of impact.

ANDREAS MUSIELAK

As a matter of fact, which means we can see cost-saving initiatives of \$3 million, which means this covers almost this gap we have. Thank you, Xavier.

XAVIER CALVEZ

Yeah, in other words, if we would not have the fee increase, we would need to obviously find that cost-saving increase and probably more because there's also inflation factored in. Thank you.

EVERTON T. RODRIGUES

Thank you, Xavier. Thank you for the presenters. So moving ahead with our presentation, I would like to give the floor to Annaliese Williams from .au, which will be presenting about the ccNSO IGLC, the Internet Governance Liaison Committee. Annaliese, thank you very much. The floor is yours.

ANNALIESE WILLIAMS

Thank you, Everton. I'm Annaliese Williams, the chair of the IGLC, and I just wanted to acknowledge our committee vice chair, Marta Dias from .pt, who's sitting over there.

The IGLC was established to increase the participation of ccTLD managers in the discussions and processes relating to internet

governance, and many of these take place outside of ICANN. But why do we encourage CCs to get involved? Many are already involved in the internet governance conversations in their local communities, and the technical community has a special role, and as we heard yesterday, they should have a seat at the table, at the internet governance table. So we take a proactive role in fostering participation in internet governance. Many of the committee members were actively engaged in the NETmundial+10 and the UN Global Digital Compact last year. And it's a very diverse committee as well. We have active members from all five of the ICANN regions and more than 20 ccTLDs represented.

So we monitor policy trends and regulatory developments that might impact on ccTLDs, and we meet to discuss these and share information and experiences at our monthly online meetings, and we also provide feedback to the ccNSO Council and the broader ccTLD community by hosting sessions during ICANN meetings or intersessional webinars. We provide written reports such as updates in the ccNSO newsletter and coordinate with other working groups or committees. So I'm just going to give you a quick overview of some of the highlights from 2024, and then we'll take a brief look at what the plans are for 2025. Next slide, please.

So last year we held a special two-part focus on Africa webinar series to explore some policy issues from the perspective of the African region. We were joined by expert speakers to discuss digital tax and the African Union's data policy framework. And this special series came about as part of our annual exercise to consider what are the hot topic issues, and these issues came up just from one

region, so we decided to hold a special session to explore them a bit further. They were really well attended, so we may consider doing something similar on a different issue this year, but if you are interested in those sessions, the recordings will be available on the IGLC webpage. Next slide, thanks.

Some of the other highlights from 2024, we held three sessions as part of the ccNSO program, and each of these featured ccNSO members as well as some invited guests. So we discussed what internet fragmentation means for ccTLDs at ICANN79. We explored how ccTLDs are contributing to achieving the Sustainable Development Goals at ICANN80. And at ICANN81, we invited some GAC representatives to join us in a session about how ccTLDs can engage with the Global Digital Compact and the WSIS+20 review. And we also explored why they should engage in that session. One of our guests reminded us that if you're not at the table, then you're on the menu. So again, just some encouragement for ccTLDs to consider these broader internet governance processes. So next slide, please.

Earlier this week, the committee adopted our new action plan, the 2025 action plan that will guide our activities for the coming year. And this, we take a phased approach to coming up with these priority issues. We start with a heatmap or a brainstorming exercise where we crowdsource input on the key internet governance topics in your country or region. It's not necessarily-- the topics that come up as part of this process aren't necessarily the ones that are top of mind for the ccTLD managers themselves.

It's an exploration of what's being considered by the broader community as an internet governance issue.

So from this exercise, we compile a list of issues, which is then shared with the broader ccNSO membership. So if you're not a member of the committee, you still have an opportunity to help us shape our work. So that was shared. And then when it had been reviewed, the committee again took the full list and began to group them into clusters or categories of similar issues. And as part of that exercise, three key themes emerged as high priority topics across all of the regions. And those themes were the future of internet governance, resilience and artificial intelligence.

We then undertook a napkin pitch exercise to identify potential actions that the IGLC could take and consider how any such activity in these spaces might benefit ccTLDs or the ccNSO. So with the World Summit of the Information Society 20-year review coming up later this year, the committee agreed that the future of internet governance would be the first topic, the first priority that we'd be dealing with. And with so much still unknown about the WSIS+20 review, we've decided we'll just take a fairly flexible approach this year. We have scheduled for the program, the ccNSO program at ICANN83, a session on WSIS or on the future of internet governance. But other than that, we will just remain flexible, responsive, ready to leap into action when there is something to report. And we will respond to developments as they occur.

We'll also be looking at the topic of resilience, which was an umbrella term for a range of issues like cybersecurity and scams,

online harm. There was a range of issues that were identified across all of the regions and seemed to fit into a category. We are aware that there is potential crossover with the work of other committees under this theme. So we're conscious of that and we will not be duplicating efforts. We'll engage with other parts of the ccNSO as we explore these topics further. And with artificial intelligence, we will, for now, just be maintaining a watching brief and provide information to each other, members of the committee and also to the ccNSO Council if the need arises on artificial intelligence. But our primary focus will be the future of internet governance. And then in our spare time, we'll be considering resilience.

So I might stop there. Thanks, Everton. Oh, hang on. I think we do have one more slide. Do we have one more slide? Yes. Sorry. So these are just some resources that ccTLDs might find useful if you're not already a member of the ICANN WSIS Outreach Network. It's a mailing list you can sign up to and hear from ICANN and hear from other members of the community. And there's also a technical community coalition for multi-stakeholderism. The website is there. ccTLDs are eligible to be members if they would like to or could just sign up for further information.

We have the text of the Global Digital Compact that was negotiated by governments last year. And we also have a paper that the Internet Governance Liaison Committee prepared, which just explains the link between Internet governance and the Global Digital Compact, the World Summit on the Information Society and the Sustainable Development Goals. So that paper is also on our

webpage if you would like to take a look. That's it. Thanks, Everton.

EVERTON T. RODRIGUES

Thank you very much, Annaliese. Before asking for questions from the floor, I just would like to highlight how important it is to have this conversation amongst the ccTLDs under the IGLC meetings because, well, no single institution can deal with this amount of events, initiatives, regulations, and every single challenge in which are emerging on a daily basis almost. So it's so important to have these discussions made by and for ccTLDs, and we should be also taking part in the IGLC efforts as much as possible. So are there any questions? Ampeau, please.

BENOIT AMPEAU

Yeah, thank you. Just a comment to echo what you just said and to commend all the members of this IGLC for their work and for the outcome and the sharing of information because it's very, very difficult to follow everything. It always has been a great work, and now this is money time for Internet governance. So I think this is IGLC Europe even more than before, and I'm very confident that under the leadership of Annaliese, you will help us to find our way within this jungle. So thank you very much.

EVERTON T. RODRIGUES

Thank you, Ampeau. Any other questions or any other comments? Let me check Zoom. Okay. If not, I would like to thank Annaliese for the presentation. And moving ahead on our next slide, we have

Sean Copeland, which will update us on the ccNSO Guidelines Review Committee, the GRC. Sean, the floor is yours. Thank you.

SEAN COPELAND

Thank you so much, Everton. Okay, so since our time in Istanbul, the GRC has been busy with several initiatives. First and foremost, of course, we continue to experiment with continuous improvement. For example, recently Pablo had noticed the Trinidad and Tobago Internet Governance Forum. It was scheduled at the end of January, and it would bring together TLDs in the Caribbean. He felt that it was a great chance for targeted outreach, and with that in mind, the Secretariat, along with Pablo, AJ, and myself remotely presented during a Friday afternoon session, or for those of us in the Secretariat in Europe, about midnight.

We started by highlighting the crucial role of the country's co-top-level domains in the digital world, and our presentation, of course, showed that the ccTLDs are far from being on the sidelines. They play a major part in the global domain ecosystem, and as you all know, there are over 140 million registrations, and seven of the top 10 largest TLDs are, in fact, ccTLDs. I got to slow down.

This naturally led us into a deeper look at the Caribbean. We explained that in the Caribbean, there are 33 TLDs, of which 30 are actively managed by a mix of government bodies, academic institutions, and private companies. Many of these managers use back-end providers, and nearly two-thirds of them are government. Anyways, going from that, we talked about things like the DASC, the Internet Governance Committee here with Annaliese,

TLD-Ops , and other things for best practices to get people interested in what we were doing. And we also talked about the mailing lists and other methods for people to communicate with us.

We thought it went well, and later, Pablo actually reported that the webinar sparked a lot of lively discussion after we had left, and he had received a lot of positive feedback, praising the benefits of being involved with the ccNSO, and that there was a real sense of enthusiasm, so it felt really good. And Pablo will, of course, follow up, and we're hopeful to bring this to other areas, and we're also hopeful to present this to Council as a function for councilors to do in their regions. And, in fact, Pablo and Abdulrahman have already been in discussion about doing this in the Middle East, and, of course, this will help bring new members through these exercises into the ccNSO, and will help with our work product and the workload that volunteers here deal with.

Moving on, during the recent C12 Board election, we did a process that was probably one of the most liveliest things that as a GRC we've brought to Council. The reaction caused a lot of conversation in Turkey, and what that was about was presenting a report that would show who had voted. Anyways, the impact of that was perhaps an increase of about 20 votes in the recent Board 12 election versus the previous Board 11 election. Now, was that it, or was it because we had two really good candidates this last round? That's kind of too early to tell, but in any event, from the GRC's perspective, that was a positive result.

Anyways, currently we are updating the council's selection guideline, and based on observations from the last election, there are things that we do have to fix, and while the final version is still outstanding, there are two small things that will come towards other working groups, we hope. One of them, of course, is the solidification of a glossary that actually emerged during the PDP process and making that a more fundamental part of what we do, and of course the other one is the emergence of a style guide in how we write documentation for consistency and simplicity to come across the documentation that we do.

One of the other things that we did in Istanbul was we did a survey literally after the DASC session, and for that, a special thanks goes to Ai-Chin and Mohe for helping to develop and carry out the survey that we did. It was a mixed method approach combining random interviews with event attendees and targeted questions to members of the committee itself. And this gave us some pretty concrete results that we were able to give to Council during the January Council meeting, and the big win out of that was that we realized that people really are interested in the DASC and wanted to continue and probably are looking for a little bit wider breadth of scope, which are all positive.

One of the fallouts from that was the survey that we did actually being effective as it was has allowed us to create a template that we are now putting in place for follow-up or post-mortem on other working groups, and that will enable Council to get faster

actionable items and you as a community to have faster actionable information, which is a benefit to all of you.

Finally, and I know a lot of people come up to me and ask me, are we doing a World Café or are we doing an open space technology type session, and yeah, I love those by the way. They're a lot of fun, but they also take a lot of work and a lot of planning. Saying that, we are exploring a tool right now that given what we were talking about earlier today on how we meet, this tool, if it works for us, may be in fact a very valuable tool, not just for the ccNSO itself, but perhaps the wider ICANN community.

And it is neat, if you will, that this is something that we spearhead within the ccNSO, and I would like for us obviously to continue that, and that takes a lot of support not only from you guys and the members of the committee, but also the Secretariat, who do have to give their time and their efforts to do that. So in terms of the GRC, kind of like this go around, but that's what's going on. And of course, always looking for new members. And if you want to play with the new toys early on, feel free. Thank you, Everton.

EVERTON T. RODRIGUES

Thank you very much, Sean, and that's a perfect segue. That's an expression that I like, but this is a perfect segue just to say that one thing that maybe all the committees and working groups of the ccNSO are always open is for new members and for people who would like to join efforts to make not only the internal work of each working group and committee, but also to have this kind of exchange. Much of the work we do is online in between ICANN

meetings, so this is also an opportunity for those who have been considering to join.

Please feel invited to join not only these committees and working groups which we are providing update about today, but also for others. This is a point that for sure is interesting for all of us. Are there any questions or comments for Sean, please? Andreas?

ANDREAS MUSIELAK

So for interested to joining, I think it's also important to mention you can be also new in this industry. So you have always experienced persons in the working group and the committees, so just join and learn with us so you can grow with us and then you will be also an expert in this field. So I also invite everybody to join one of the working groups or the committees. Thank you.

EVERTON T. RODRIGUES

Thank you very much. Do we have any comments for Sean? I don't see them here. Let's check Zoom again. Okay, Nick, please.

NICK WENBAN-SMITH

Yeah, I just wanted to-- Oh, God, that's loud. I just wanted to just to emphasize Sean's comments about the review. So I was obviously the chair of the DASC when it was being reviewed. And actually, I've also conducted these reviews on other working groups. Given the number of working groups, there's a lot of these reviews that are going to have to happen. And we had the conversation in Council about this being an excellent initiative to do these reviews

efficiently, quickly, get them done, because we're going to have to do several of them, each of the working groups and standing committees have to be reviewed according to their terms of reference every two years. So that's a lot of reviews to be done. So I just want to commend them for that work and to say that we should leverage off that positive practice and the resources created so that we can continue to do them effectively and quickly. Thanks.

EVERTON T. RODRIGUES

Thank you. Sean? Okay. Any other comments or questions? Okay. So, well, this is our session. And I would like to invite you to, just as you see on the screen now, to rate this session. This will help not only the MPC to make a better meeting, but also all of us to have a better meeting in the future. So please feel invited to rate it. And as soon as the post-meeting survey will be launched, please also rate our sessions and our event as a whole. With that, if we have no other comments or questions, I would like to thank you for joining our session and see you soon. Thank you very much.

[END OF TRANSCRIPTION]