



84

ANNUAL
GENERAL
MEETING

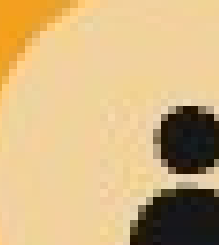
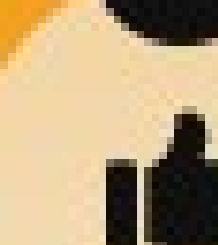


Review of Reviews - Session 1 of 2

Review of Reviews Cross Community Group

27 October 2024

1





Meeting Objectives

Today - 27 October 13:15 - 14:30 | Auditorium - Level 3 (Main Ballroom)

- Background on Reviews CCG Charter
- Draft Purpose of Reviews Statement

Session 2 - Thursday, 30 October 13:15 - 14:30 | Auditorium - Level 3 (Main Ballroom)

- Summary of input received throughout the week
- Reviews CCG work plan
- Open mic

What Have we Been Tasked with?

Within Charter Remit

Manage a fundamental evaluation of the following **reviews** set out in the ICANN Bylaws, **as a whole system, including their implementation, and propose a refreshed system of reviews.**

The reviews and their past outcomes to be evaluated include:

- Periodic review of ICANN structure and operations
- Annual Review
- Specific Reviews (Accountability and Transparency, Competition, Consumer Trust & Consumer Choice, Registration Directory Service , Security, Stability & Resiliency of DNS)
- Previously conducted Reviews
- Reviews that have previously been formally recommended.

The CCG will not evaluate the Continuous Improvement Program itself, but will take account of its work and will consider how it can best contribute to the broader system of reviews.

What Have we Been Tasked with?

Not within Charter Remit

- Independent Review Process
- Reconsideration Request
- Community Mediation
- Empowered Community processes related to the Empowered Community powers
- Reviews established through the IANA Stewardship Transition:
 - the Customer Standing Committee Effectiveness Review and
 - the IANA Functions Review including the Special IANA Function Review

Purpose of Reviews - Draft

Review of Reviews Cross Community Group (Reviews CCG) | Draft Purpose of Reviews Statement - 14 October 2025

The purpose of reviews is to assess whether ICANN is fulfilling its Mission, Commitments and Core Values as set out in the ICANN Bylaws in a transparent and accountable manner, by reviewing:

a) ICANN's execution of its commitments in its Articles of Incorporation, By-Laws, Strategic Plan and Financial and Operational Plan, namely that:

- ICANN's activities, processes and culture remain consistent with its mission, commitments and values
- Board, Officers and senior management remain accountable to the global multistakeholder community (Empowered Community)
- ICANN is meeting its stated goals and objectives
- ICANN is maintaining and where necessary improving robust mechanisms for public input, inclusiveness, accountability and transparency
- Outcomes of ICANN's decision making are in the public interest, transparent, and accountable to the global multistakeholder community (Empowered Community) in accordance with the IANA Stewardship Transition
- Communication channels are effective and accessible, and decisions and outcomes are reported clearly and openly
- ICANN duly takes into account the public policy advice of governments and public authorities

b) The results of the SO/AC/NC Continuous Improvement Program as they relate to each SO/AC/NC and to each other

c) Whether the overall structure of ICANN and its SOs, ACs and NC are fit for purpose

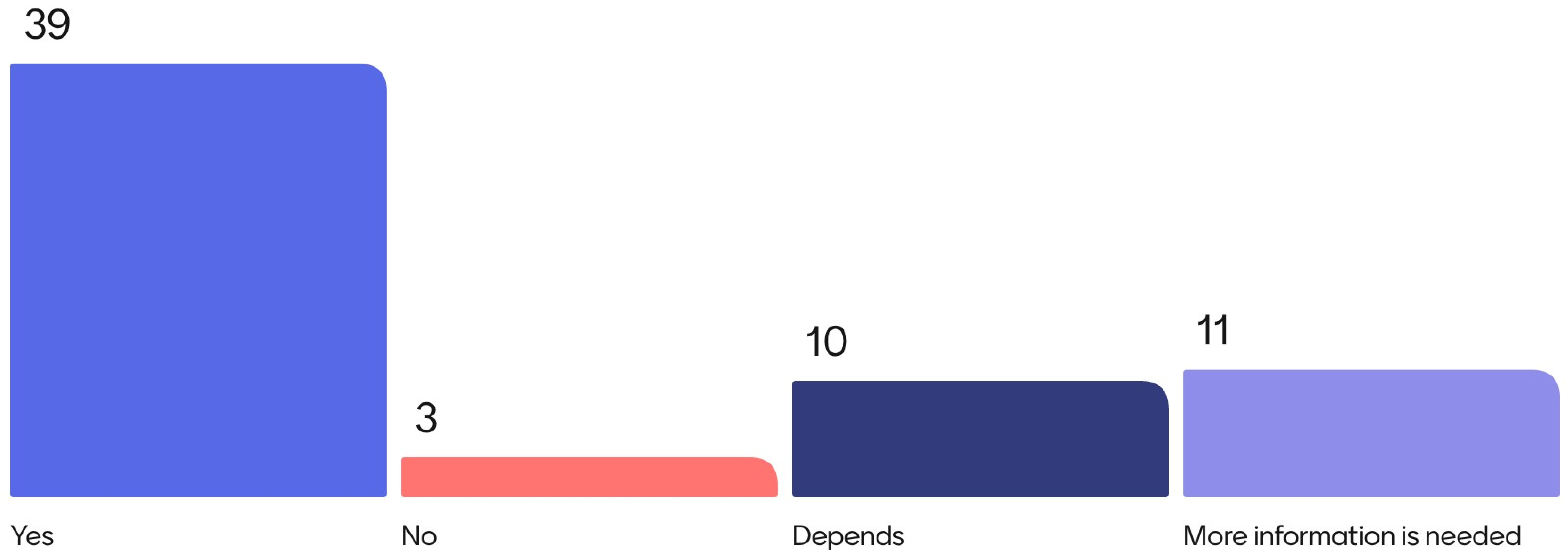
d) Whether the ongoing reviews in the future are fit for purpose

So as to, where necessary, recommend improvements or paths toward improvement for any problematic issues found in the reviews, to the Board and Empowered Community.

Click [here](#) to go to the Draft



Do you think that this first draft of the purpose of reviews is heading in the right direction?



What is missing from our list of purposes?

Clarity between 4.4
SO/AC reviews and 4.6
organisational reviews

Assessing how so/ac
processes are consistent
with ever evolving
governance and
transparency

The performance and
execution speed of the
org.

I don't think you can know
until an analysis of why and
how the current reviews
have actually failed.

What about the carve
outs for GAC and ASO?

Include all the advices
Not just the one from
Gov

General review of the
bylaws to guarantee the
bylaws progress together
with the results if revuews

Second bullet under a) - makes
me wonder whether
somewhere we should have as
a purpose for reviews to keep
the icann system as a whole
remaining accountable to the
world?

What is missing from our list of purposes?

Universal human rights in ICANN execution of its commitments

Expanding purpose beyond what was long ago defined as limits entirely by legal considerations.

Bylaws review to be adjusted as the results of reviews progress

Mismatch between the scope and impact of the Critical Internet Resources and the narrow remit of ICANN

What kind of recommended improvements are fair game? Using reviews to route around by-laws specified processes, e.g., PDPs, has undermined success of reviews in the past.

Clarify what "components of ICANN" means in the context of the much needed structural review referenced.

Clarify what is meant by "components of ICANN" in section c related to the much needed structural review.

ICANN SO/ACs discussions, meetings and engagements should be in the same places (icann engagement calendar), so that it can be easier to follow along.

What is missing from our list of purposes?

Community definition

Staff (and their
processes) effectiveness

What are the things you think should be reviewed?

Article 1

MSM

Travel support
allocations

Inclusivity and openness
of AC/SO

Accountability,
transparency, trust, fit
for purpose

Whether the end result
of the reviews caused
genuine improvement

Are each of the groups
being reviewed delivering
an outcome that benefits
consumers

Conflicts and
statements of interest

What are the things you think should be reviewed?

Stability of SOACs

effectiveness of
communications
(including technologies
used)

ICANN adaptability

Interrelations between
SO/AC/NC/Board

The implementation process for
reviews including SLAs for
delivery of it, and tracking of
recs from different reviews that
interact with each other.

ICANN Revenues that are
miniscule in comparison to
the commercial scale of the
DNS operators

Agree that the ICANN
structure should be
reviewed.

Sustainability of a
volunteer-based
community

What are the things you think should be reviewed?

Overlaps of or gaps between SOs/ACs

UA

compliance with new ethics policy

The interacción among all constituencies and other independent groups inside ICNN

The PDP process, can it be more efficient.

The amount of time spent on reviews versus on substantive work focused on outputs

ICANN Engagement Calendar and Outreach

Length of mandates and renewal in key positions

What are the things you think should be reviewed?

Structure of ICANN

Equality of
Representation

Complexity (how to
dicrease it?)

Board and executive
obligations post ICANN
engagement

The insufficient height of
the hat that ICANN
wears

Balance of internal and
external reviews

Pace and efficiency of
soac processes. How
can we be faster?

Enforcement of new
ethics policy

What are the things you think should be reviewed?

Delivery against mission in compliance with commitments and core values - but particular subject of any review should be determined through an in-context process and scoped so as to be achievable

Transparency of ICANN Compliance.

Effectiveness in bringing in diversity

Effectiveness of existing and new policies in meeting its intended purpose(s)

We should consider methodologies for some reviews that don't require community resources, like external audits, for very objective goals.

Power(s) between Board and Empowered Com

Staff (and their processes) effectiveness.

ICANN org expenses and cost discipline

What are the things you think should be reviewed?

Implementation of the recommendations of the reviews (including WS2)

Board composition and performance. coupled with review of NomCom

Com/Org/Board

DNS Abuse

Whether the result of implementation of review recommendations fits the initial intention (purpose)

What also needs to be reviewed is the mostly unnecessary fear of reviews

ICANN's relationship with volunteers, different categories of volunteers

Quality and nature of community leaders' chairing skills?

What are the things you think should be reviewed?

ICANN Equal MS

I think reviews should be established at an ad-hoc basis and we should try to stay away, as much as possible, from codified lists that have demonstrated to put unnecessary burden in the community

Whether ICANN is truly international, or is perceived to be truly international/serving the international community

Whether there is a need to introduce limitations regarding reviews: none may take more 12 month and produce more 10 recommendations

SO/ACs' fitness must be reviewed holistically, not through the CIP process. Self-review isn't viable—like shooting yourself in the foot. Structures may need to merge, shrink, or expand.

Complete this sentence: a review succeeds if it...?

brings about change, visible or invisible, but impactful.

the recommendations are clear, logical and implemented before the next review begins

Highlight a new perspective/brings something new and daring

It fulfils its purpose and concluded in time.

Produces outcomes that are actionable and measurable.

Results in improvements or validates that things are working well

... produces meaningful, actionable improvements that strengthen effectiveness, accountability, and trust, not just analysis, but tangible outcomes that make ICANN work better

Independent, timely, targeted, actionable.

Complete this sentence: a review succeeds if it...?

Gives small number of recommendations that are implemented in short time

Supports ICANN to achieve its objectives more effectively

Provides a measurable assessment of the subject being reviewed that identifies opportunities for improvement with realistic achievable actions

- if it helps the org to achieve its purposes better - if action can be taken and effective change made

if recommendations are clear, implementable, and ultimately implemented in a "reasonable" time frame. IE: no more than 18 months. If this isn't possible, then the review is flawed.

Implementable recommendations with measurable predicted outcomes

... is based upon data and not anecdotal evidence

Org didn't add complexity to the recommendations in strating the implementation

Complete this sentence: a review succeeds if it...?

Improves the trust that ICANN is accountable and fulfilling it's bylaws, strategic plan, and community engagement to achieve its mission

focuses on whether improvement is needed to be better, if not great. if so, identify the issue but do not necessarily solve. leave that for future work.

elevates the organization from its present height

has a clear timeline, with clear deadlines and doesn't need more than 18 months to get it's work done (taking into consideration community input and feedback)

Allows the SO/AC/NC to be more efficient with the resources available and the recommendations lead to improving process for future PDP

Consumes reasonable resources (human and financial) and produces actionable recommendations that: move the ball forward; are widely supported; and can be implemented with proportionate resources

Makes ICANN more effective and meeting our responsibilities.

Keeps the good things working and suggest positive changed to improve the ICANN accountability to the community

Complete this sentence: a review succeeds if it...?

Allows for ICANN to fulfil its mission and endeavor, challenging, ever evolving geopolitical environment

enhances accountability

can be easily explained to stakeholders

takes chris chapman advice

Made the participants feel happy

Is well scoped in its work as well as outcomes.

Identifies issues and produces possible solutions

Provides a clear picture of the status quo and issues without presuming a distinct outcome

Complete this sentence: a review succeeds if it...?

Has a few well crafted easily understood and measured recommendations

...is done in a timely manner.

builds up higher upon the foundation.

Recommendation are approved quickly

Your Input is Important

Join our **Second Session** on Thursday, 30 October at 13:15 - 14:30

Observers Welcome

For more information, see <https://icann-community.atlassian.net/wiki/x/v4CtGw>

Send us your input

at inputonreviews@icann.org (publicly archived) - see more information at <https://icann-community.atlassian.net/wiki/x/dQD8Hg>

Follow our work

at <https://icann-community.atlassian.net/wiki/x/E4NnFQ>



Appendices

APPENDIX - Who are We?



19 May 2025 - Board seeks community dialogue “to develop a shared understanding of the areas and issues for which reviews will enhance ICANN's accountability, transparency and effectiveness”



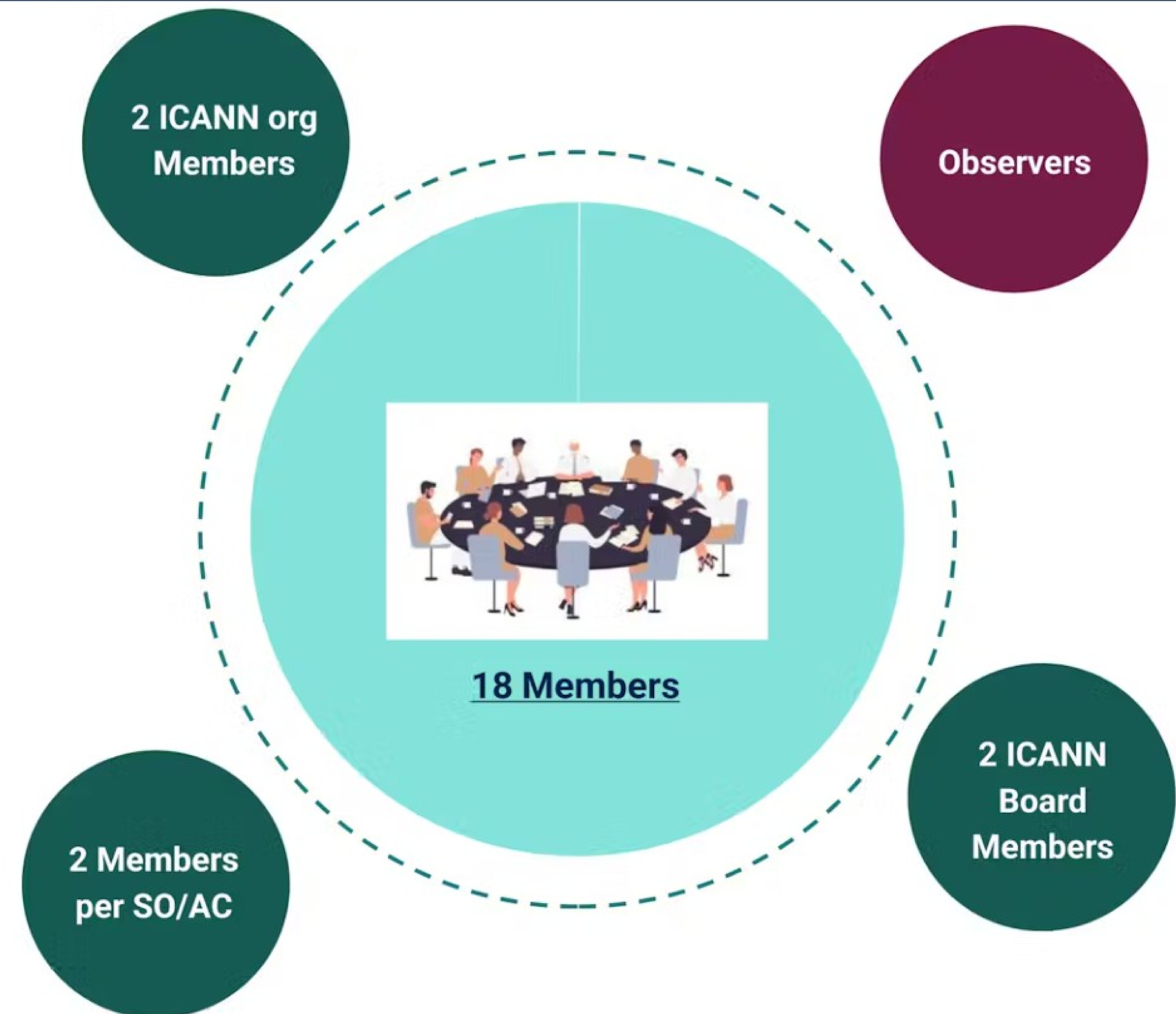
30 July 2025 - Final Draft Charter prepared by Leaders of Supporting Organizations and Advisory Committees



25 August 2025 - Supporting Organizations and Advisory Committees confirmed support for charter



5 September 2025 - Board approval of Final Charter



APPENDIX - Composition

- Avri Doria (ALAC) - Co-Chair
- Jonathan Zuck (ALAC)
- Akinori Maemura (ASO)
- Hervé Clément (ASO)
- Annaliese Williams (ccNSO)
- Chris Disspain (ccNSO) - Co-Chair
- Manal Ismail (GAC) - Co-Chair
- Tracy Hackshaw (GAC)
- Osvaldo Novoa (GNSO)
- Sophie Hey (GNSO)
- León Sanchez (ICANN Board)
- James Galvin (ICANN Board)
- Russ Weinstein (ICANN org)
- Theresa Swinehart (ICANN org)
- Jeff Osborn (RSSAC)
- Ken Renard (RSSAC)
- Robert Guerra (SSAC)
- Suzanne Woolf (SSAC)



APPENDIX Phases of Work & Key Deliverables

Phase 1

Fact Finding

Consult Community on issues around purpose and need for the ICANN reviews system, and of current and future reviews



Initial Findings
Purpose of Reviews
at ICANN84 (Oct 25)

Phase 2

Analysis & Development of Proposals

Analysis of input received, identify core issues and priorities

Initial Design for
Discussion at
ICANN85 (Mar 26)

Phase 3

Finalization of Proposals

Analysis of input received, develop draft report

Draft Report for
Discussion at
ICANN86 (Jun 26)

Phase 4

Finalizing of Report and Decision-making

Finalization of report and call for SO/AC support

Final Report and
Documentation of
Support Sent to
Board (Aug 26)

Newcomers Survey: How Did It Go?



For all attendees:

Please help us with our pilot by answering four quick questions.

Scan the QR Code or visit:

<https://www.surveymonkey.com/r/PKH9MMP>

THANK YOU!

