An Overview of ICANN's Training Program for Investigating DNS Abuse/Misuse

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Identifier Systems SSR Training Portfolio

- Registry (TLD) Operations
- Secure Registry Operations (SROC)
- DNSSEC (Robust & Reliable DNS Operations)
- Investigating DNS Abuse & Misuse
- Security Awareness for ICT end users
- Foundational Security for ICT administrators

Training partners or ICANN staff

ICANN staff

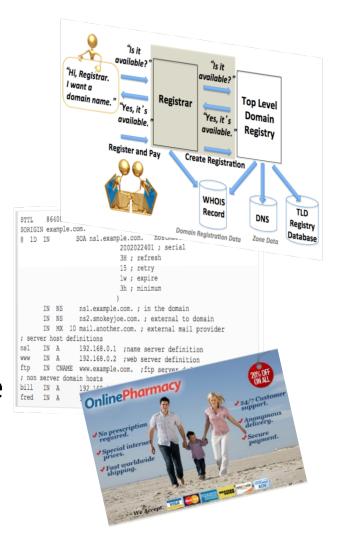
Future training for trust-based collaboration partners

What We'll Discuss today

- Purpose of "Investigating DNS..."
- Topics we cover
- Who participates?
- Investigative methodology
- Resources we share

Purpose of the training

- To assist participants in understanding
 - DNS and name registration system operations
 - DNS and registration ecosystems and players
 - How criminals abuse or misuse domain names or DNS
 - How to collect indicators or evidence of abuse or misuse
 - How the data collected may be relevant to investigations



Topics we cover

- What are indicators of misuse/abuse in
 - DNS (zone) data?
 - Domain registration data?
 - DNS traffic?
 - Authoritative name servers and resolvers?
 - Addressing and routing information
- What additional information can you use?
 - Reputation (scoring) systems
 - Content analysis

Where can you find these indicators?

- Primary sources are publicly available
 - The DNS
 - Domain and IP Whois
 - Web-based services
 - commercial, free, open source, research projects
- Trust-based collaborative communities
 - Interveners, researchers, investigators, operators
 - Certain of these are vetted communities

Investigative Philosophy

"Match fingerprints" analog

no one marker is sufficient to conclude a domain is malicious



Course adapts to changes in adversary behavior

Markers include checks like these...

- Recent domain registration creation date
- Suspicious registrant contact data
- Privacy protection service
- Spoofing or confusing use of a brand
- Name composition or length
- Known DGA or malware control point
- High frequency/volume of Name errors
- Suspicious or notorious name servers
- Suspicious or notorious hosting location
- What's the neighborhood like?
- Base site content is non-existent or bad
- Anomalies or clues in DNS Zone data
- Reputation

Who participates?

- Individuals with roles in combatting cybercrime
 - Law enforcement
 - Jurists
 - ICT network operators
 (government, infrastructure, registry)
- Individuals with roles in capability building programs
 - Security community members
 - Partners in capability building collaboratives

Resources We Show and Share

- Tools to identify abuse points of contact
 - Domain names, host names, IP addresses, ASNs
 - Domain and IP registrants, registries, registrars
 - DNS, Content hosting, or Mail Exchange providers



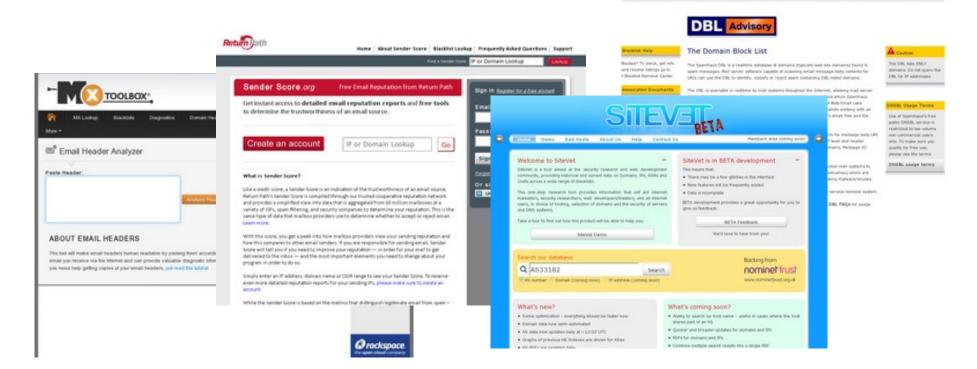
Resources we show and share

- Publicly available tools to identify, collect or analyze
 - Content (web pages, sites,
 - Malicious content (URL, file, email, attachment)
 - Reputation system operators



Tools we show and share

- Hosting (web, DNS, mail) or traffic origins
- ISPs, mail exchange, or DNS operators
- Block list services



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THE BRAMMAUS PROJECT

Questions?