LONDON – NARALO General Assembly
Tuesday, June 24, 2014 – 11:00 to 13:00
ICANN – London, England

ARIEL LIANG: Good morning to all participants here in London, and good morning, good afternoon and good evening to all our remote participants. Welcome to the NARALO General Assembly on June 24, 2014 at 11:10 local London time. Please remember to state your names when speaking for transcript purposes. Thank you.

GARTH BRUEN: Thank you. Garth Bruen, Chair of NARALO. Thank you all for being here. This is a wonderful opportunity, and this is our General Assembly for the London meeting 2014. Usually we do a roll call at the beginning of our teleconferences and meetings. And since we're all here in person, we're going to do a much more personal introduction. I've made a specific list of our attending members and I have ordered the list with the newest members first and some of the more veteran members last, because as people speak at meetings, the time tends to get shortened towards the end, so I want to give as much time as possible to some of our newest members. I noticed that the first person on the list hasn't arrived yet, but we'll go right to her if she comes into the room.

I know that I've put my name at the bottom of the list, but in order to set the agenda and see what I'm looking for, I will go first just as an example.

As you introduce yourself – and I'll call out your name – what I'd like to hear from you is who you, where you live, the ALS you're representing

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and just a quick rundown of what that ALS is focused on, what it is that you do in terms of work outside the ALS unless of course the ALS is all of your work. That's not the case for everybody. It's the case for some people, but maybe within your ALS, specifically what it is you do.

And then, finally, I'd like to know what kind of food are you most happy to prepare for yourself. And if you're not a cook and if that's just coffee or tea, that's fine. Tell me what your favorite kind of coffee is and how you like it and what kind of tea it is that you like. But if there is something that you do like to make for yourself, tell us what it is.

So my name is Garth Bruen and I'm the Chair of NARALO. My At-Large Structure is knujon.com. And instead of trying to figure out the name, I'll just tell you that's "no junk" backwards. The thought is that we try and reverse the flow of junk. So what we do is we take completely – without any preconditions we take abuse materials from consumers, from small business, in the form of spam, malware, intrusions, complaints about whatever they might see on the Internet and then we go through the bureaucracy and try and figure out what policies are being violated and where, so we can help them.

A long time ago I worked for a local representative in Massachusetts where I live and I was just a lowly intern, grad school intern, and he described his rationale and his philosophy to me as "I am here to help my constituents navigate the bureaucracy." I never forgot that.

So as I launched my career in working in the Internet space, I kept that same philosophy. I've applied it here and I see myself as somebody who is here to help the end user navigate the bureaucracy and the

bureaucracy is complex. So in terms of what I do, that is what I do. That is my ALS.

Favorite food that I like to prepare for myself is French toast. I have been working on trying to perfect the perfect French toast recipe for years. And one of the things that I do – and maybe some of you know this and maybe this is old news to you – but I toast the bread first before putting it into the egg batter and that makes it so crispy and so tasty and my kids scream for it. And Evan's laughing at me because he's probably been doing this all along.

So without further ado, I'm going to put some of our newest members on the spot. I'm going to put Matthew on the spot, and then immediately after, Loris is not on the list, but if she would like to go after Matthew, that would be fine. Thank you. Matthew?

MATTHEW RANTANEN: Thank you. This is Matthew Rantanen. I am the Board Chair for Native Public Media and that is the ALS. I am here representing – that was a dead coffee. So I just wanted to run down a few of the other things that I do in the United States so that you get a little bit of a background.

My day job is I am a Director of Technology for 19 Indian tribes under the organization called Southern California Tribal Chairman's Association. I run a high-speed wireless broadband network running on solar power that serves those nations, and we are growing that company to serve travel entities and travel homes throughout Southern California.

And I also am a large advocate for travel technology issues. I am the co-chair of the National Congress of American Indians Tech and Telecom Subcommittee with Loris Taylor to my right here. I am also the co-chair of the Technology Taskforce for the National Congress. I have been appointed by the FCC Chairman of the United States to the Native Nations Broadband Taskforce to help advise the Communications Commission on issues relating to technology and tribal, and I also belong to the Communications, Security, Reliability and Interoperability Council at the Federal Communications Commission as well. So that kind of gives you an overview of what I'm doing and where I'm at.

ICANN is, like I said in the previous room, is another layer on a very tall stacked cake on the things that I do and I think they are all inter-related and it's great to have the exposure that I'm getting now to what's happening at ICANN relating back to all the things that I'm doing currently and trying to make this digital age happen for the native community in the United States.

And as far as food, I'm a foodie. I cook a lot of different stuff. Currently I am in a healthier version of myself. I am eating healthier and I'm a protein guy, so I'm going to say the current thing that I like to do is grill. And just to be obscure for the room, one of the fun things that I like to cook for myself is rattlesnake, so there you go.

GARTH BRUEN: Okay, Loris. Just mute your mic.

LORIS TAYLOR:

Good afternoon. Loris Taylor, President and CEO of Native Public Media. We work on digital and media inclusion for the 566 American Indian tribes and Alaska Native Villages in the United States. We directly work with the 53 native owned and operated broadcast entities, radio, which are both non-commercial and commercial stations serving tribal communities across the U.S.

We also provide programs in terms of compliance for our stations and provide programs and digital literacy for our tribal communities. Currently, as Matthew mentioned, I'm co-chair of the Technology and Telecommunications Subcommittee for the National Congress of American Indians, and at the Federal Communities Commission I sit on the Digital Diversity Committee re-appointed by Chairman Wheeler.

In terms of food, I enjoy smoked salmon which is really easy. I just take it out of the package and I slice gouda cheese and that's my favorite snack. I'm not much of a cook.

GARTH BRUEN:

Thank you. I was hoping you might say, "I take it out of the river, and then slice it and put gouda cheese." But that's fine. Okay. Next on our list, we have Judith. Thank you.

JUDITH HELLERSTEIN:

Hi, I'm Judith Hellerstein with Capital Area Globetrotters. We're also pretty new. We're focusing a lot more on Internet governance issues and making sure that the Internet is a healthy, sustainable, and open and transparent for everyone. So we're just working to promote, to build a community and foster participation focusing also on – one of our

areas we want to focus on is on the startup community in D.C. as they're not really knowledgeable about what Internet governance is and what ICANN's role is, especially as rolling out the new domains. So that's one area of our focus. And the other areas are going to be more general Internet governance issues.

In real life I also run a research firm that focuses on enhancing telecom policy and telecom development in emerging economies, working on policy regulation and Internet governance. I also am on the Board of local Internet Society Chapter. So I guess that's – oh favorite food.

I'm not a big cook, but I tend to like more of the grains and the bulgur and that type of thing. The only thing I do have is I do like to try out different hot chocolates, and to get one perfectly and I got there. I have my own particular method of doing things.

GARTH BRUEN: Which is?

JUDITH HELLERSTEIN: It is hot chocolates that are the best, at least in the U.S., are the ones that have a mixture of the pellets and the powder. They are the most richest. The one I like the most is the Sarabeth's Kitchen one.

GARTH BRUEN: Thank you very much. We're going to go over to [inaudible], because she was actually the first one on our list. Just to give you a quick run-down of what we're doing, introduce yourself, tell us about your ALS,

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tell us about what you do, where you live and then tell us what food you like to prepare for yourself, the favorite.

YUBELKYS MONTALVO: Oh, my God. Sorry for the delay. I was kind of lost. My apologies. Again, my name is Yubelkys Montalvo. I'm really happy to be here. I'm from Puerto Rico. I'm representing HETS. HETS is Hispanic Educational Technology Services. It's a consortium of 41 institutions, higher ed, universities and colleges, located in Puerto Rico, United States. And also we have three in Latin America.

Our mission and focus in the organization is to integrate new technologies into higher education. I am the Executive Director. I'm the one to coordinate [inaudible] services and events that are more or less – the main ones are a portal that we have totally online to support students in their achievement on their academic [inaudible] year. We have a lot of services for them, especially Hispanic, is our focus but not limited to Hispanic, so the whole institution could benefit from our services.

We also work with the faculty and administrators to help them through educational events and online workshops to integrate these new technologies. I'm really happy to be part of these organizations [and definitely] Internet for the institutions is [critical] because they are working and developing more and more online courses and [inaudible] courses that depend on the Internet, and for them and also for the students to complete their careers definitely depends totally on the Internet. So this is very important for me and I have been learning a lot. Thank you, Eduardo, who introduced me to this organization and also to

the others that have been very helpful in guiding me on this complicated and very comprehensive structure.

And talking about the food, well I'm not very good in cooking, but my specialties when I was married – not anymore, but married with a [inaudible] – I like lamb chops – that's pretty good – with salad because they don't used to eat rice and beans as we do. And I'm happy because it's healthier than our diet. So that's what I cook that comes very well and that I really like. So thank you.

GARTH BRUEN: Thank you. And next we have Anthony, please.

ANTHONY NIIGANI: Hello, my name is Anthony Nigani and I come from the community of Pimicikamak Cree Nation. I am a mentee in the pilot mentorship program at ICANN. Eduardo sitting here beside me is my mentor and he says one day I may be his mentor.

The ALS that I'm with is the Manitoba E-association. And as many of the [new ones] know, we just got accredited. And what we do is we build the e-capacity of individuals, communities, and businesses. So in whatever form, shape, or thought that may evolve out of that, that's what we do to help them succeed in whatever direction they choose to go.

Right now we're just waiting on word if we're going to continue to be a service delivery for the youth internship for industry Canada within Manitoba. So we're kind of excited because we work with over 400

constituents and hire over 43 youth interns across the province. So this year's going to be an exciting year, and hopefully we get approved once again.

What do I do on my side? Well, I'm quite eclectic, so there's a number of things that I do. But more specifically – and you'll see tonight at the Fayre of Opportunities is I am a musician. I do have a classical background, so in Canada, I call myself an Indian with class. So I do play 27 different instruments. A few years ago, I premiered as an aboriginal composer within the sacred music field, so I was excited to be able to do that.

I'm also an affiliate member of ISOC Quebec and ISOC Canada, and as I mentioned yesterday a future member of the First Nation ISOC that may eventually evolve in the next year or so.

And as far as food, I do like to make bannick, which is not a traditional food of the aboriginal culture, but it is my favorite food. Next to that would be porridge. As basic as it is, I love oatmeal. That is my favorite food. Thank you.

GARTH BRUEN: Anthony, how many instruments was that?

ANTHONY NIIGANII: 27. It would be easier to list the ones I don't play.

GARTH BRUEN:	You're not the guy on the street with the kettledrum and the cymbals and harmonica? Is that you?
ANTHONY NIIGANII:	I'm talented, but not that talented.
GARTH BRUEN:	All right. Next we have
KERRY BROWN:	I'm Kerry Brown from the Internet Society Canadian Chapter. I'm the Vice Chair. We also have our Chair and Treasurer here as well, Evan and Glenn. We're recently incorporated. The Internet Society Canadian Chapter has been around for about 15 years, but it's been dormant for about 14 of those and we've recently revitalized it. Our goal is to promote the mission of the global Internet Society in a Canadian context, give end users more of a voice in policies and technologies and the quality of the Internet across Canada.

I'm also on the Board of Directors of CIRA, the Canadian Internet Registration Authority, which manages the .ca on behalf of the Canadian government. When I have time to work, I do IT consulting to small and medium business.

My favorite food that I like to make is spaghetti bolognaise. But about your French toast, Garth, my wife makes French toast in a waffle iron, which is really, really good.

GARTH BRUEN: I'll try that as soon as I get home. In our house, we rotate three Sundays. We do pancakes, waffles, French toast; pancakes, waffles, French toast every Sunday. So it doesn't get stale. We keep moving it along and keep trying to improve each of the recipes.

Next we have Jonathan, ISOC New York.

JONATHAN ASKIN: I'm Jonathan Askin. I am with the New York chapter of ISOC. I am a professor at Brooklyn Law School. I'm also coincidentally a visiting professor here at the Queen Mary University of London Center for Commercial Law Studies.

Among other things my students and I run something called the Brooklyn Law Incubator and Policy Clinic in which we give free legal support for socially-virtuous tech-oriented startups. We're doing a lot more of that in Europe through a grant from the European Commission.

As far as food is concerned, I live in New York so I mostly eat out. But unlike most New Yorkers, I have a little garden and I usually have vegetable stew lying around.

GARTH BRUEN: Great. We have next Scott.

SCOTT SULLIVAN: Scott Sullivan for the Greater Toronto Area LINUX Users Group, Canada. Where we were? This is not our organization's first ICANN meeting. We

certainly attended the Toronto one back in 2012. But it's my first ICANN meeting.

Our organization is a LINUX users group focusing on open source and LINUX in supporting the people that support the end user. So we have a lot of hobbyists and a lot of professionals that attend or monthly meetings and participate in our mailing list. It's also an older crowd, which is why we have taken an interest in both politics in the Canadian sphere and abroad. We have a lot of experts that we think we can bring to the table, which is what brings us to ICANN and NARALO.

Myself personally, my day job is Sys Admin at a visual effects company. I've been there for six months. Before that I spent three years at a small Internet service provider being a network analyst, although I like to refer to it as a chief cook and bottle-washer.

As for food for myself, pizza is a favorite of mine because then I have leftovers for the next day. Or if I've got friends over, it's gone before I know it. Thank you.

GARTH BRUEN: I actually skipped over – I'm sorry, I apologize – Sara.

SARAH ALKIRE: My name is Sarah Alkire. That's spelled incorrectly, but that's okay.

GARTH BRUEN: That's me. Actually I put Sara A.

SARAH ALKIRE:	That's fine. And for some reason, I'm associated with two helping youth and Emerging Futures Network. I'm representing Dharma Dailey and she says it's Emerging Futures Networks. I've tried to correct it, but it keeps popping up.
	I live in Seattle Washington. I work at the University of Washington. I'm a systems engineer and I also am working on research there as well. I'm working on a second masters. So some of us will go into my research, hopefully.
GARTH BRUEN:	What's the second masters in?
SARAH ALKIRE:	It's a master of science in human centered design in engineering. HCI (Human Computer Interaction). I work primarily looking at underserved populations. My first masters was a master of science and information management, which was very industry-focused and I can run an IT business, but it didn't retain my interest for very long.
	I worked at the IT department at the School of Nursing at the University of Washington for almost seven years. I do have a little bit of a security interest, because right now I'm solely responsible for HIPAA and human subjects data, so that's a heavy weight.
	Our ALS, to the best of my knowledge, is focused on usability and the individual user perspective, but Dharma and I do share a focus on underserved populations.

Let's see. Food that I prepare for myself? I live in Seattle Washington which has a great wealth of food, but I was proud to say that I could prepare [inaudible] broth from scratch. I actually had an exchange student that was living with me that said it was very good. Thank you.

GARTH BRUEN: Thank you. Is Chris in the room? No, okay. We will move on. Next we have Konstantin.

KONSTANTIN KALATZIDIS: Hi. This is Konstantin Kalaitzidis and I am from the San Francisco Bay Area, although we go back and forth between Europe, Greece, and the San Francisco area and occasionally Boston, not too far from where Garth is from.

My background is aerospace engineering and Internet engineering, so I ended up doing space-based Internet, which is very interesting. At some point I think I reached out to some of you to talk to the digital divide Internet solutions. I'll talk more about it later.

I wanted to also say, Garth, that it will be an opportunity maybe to discuss – I'm a member of the ISOC San Francisco Bay and also there is an ISOC InterPlanetary Network. So I was wondering, the first is [inaudible] ALS. The second is not [from], only recognized as such. So there will be an opportunity I take it later maybe to discuss that?

GARTH BRUEN: Yeah.

KONSTANTIN KALATZIDIS: And in terms of favorite foods, my wife kicked me out of the kitchen a long time ago. She's a wonderful cook. But I do like to put together different variations of Greek salad and see what's the best. So far the best I have found is the one I grew up with in Northern Greece, which is just plain tomatoes and cucumbers with extra virgin olive oil and that's it. Anyway, that's it. Thank you.

GARTH BRUEN: Thank you. Which tomatoes are better, tomatoes grown in the U.S. or tomatoes grown in Greece?

KONSTANTIN KALATZIDIS: Well, the ones I remember in my grandmother's vineyard are probably the best. And we try to grow tomatoes here and sometimes they work, sometimes they don't. The biggest difference is the tomatoes that I grew up with, you can be like two meters, three meters away and you can smell them. The ones that you buy from supermarkets especially or even the ones you grow here, they don't seem to have such an intense smell. I mean, you really have to get very close or it doesn't smell at all.

GARTH BRUEN: Just mute the microphone. Thank you. Next from Garth to Garth. That never gets old.

GARTH GRAHAM:	Actually that gives me an entre to say what I do now, because about a year ago I found myself retired. Garth Graham. My wife and I were traveling and we had to renew our passports and she filled out the forms and I went to the passport [inaudible] and I handed it in and the woman said, "It says here you're retired. How long have you been retired?" And I looked at her and I thought for a minute and I said, "What?" and I pulled the form back and it said retired. I said, "I guess about five minutes."

I'm here representing TeleCommunities Canada, which is an association of associations that's primarily interested in sharing the experiences and practices of community-based networks in Canada, and secondarily has advocated for public policies in telecom policy in various areas, without much success, to make sure that the community perspective is taken into account in Canada and the uses of ICTs for local socioeconomic development.

I also am, with the death of Gary Sherman, the acting president in the Victoria Free-Net Association and scrambling to bring it to a sustainable level.

My claim to fame as a cook, I chook chili and I have about five or six different chili cookbooks so I experiment quite a lot. But the one I like best is called a Neiman Marcus Texas Chili, and the best way I've ever made it is in the Yukon with moose meat and pork. I have also cooked rattlesnake.

GARTH BRUEN:	All right, lovely. Next we have Ogi.

OGNIAN MITEV: Good morning, everybody, in London. My name is Ogi. My name is actually Ognian, but Og is easier to remember. I live in the U.S. in a beautiful town in Denver, Colorado. I'm originally from Europe. I'm a EURALO spy. I thought that was a joke.

I represent the Colorado U.S. Chapter. What we do is we are a bunch of technical guys. I'm actually a network engineer. What we do is we educate the community on technical topics. We have experience with IPv6, DNS, network virtualization. We put big events in Denver mainly. We have some coming up in August, September again. IPv6 Network Virtualization.

What else? Oh yes, I'm also the Chair of the Rocky Mountain IPv6 Taskforce, which is part of the North American or the IPv6 Forum. What else? My favorite food is steak. That's the only thing I can cook.

GARTH BRUEN: What do you do to the steak?

OGNIAN MITEV: You have to have a good barbeque. I guess that's the recipe.

GARTH BRUEN: Some people fry it in butter. Okay, next we have Dana.

DANA PERRY: Good day. Dana Perry. I'm from the East Coast of Canada, the province of Nova Scotia. I work for the Association of Western Valley CAP Sites, which is a regional working group with the Nova Scotia Community Access Program, which used to be part of a federal entity, which through the [inaudible] where federal government got disbanded a couple years ago.

We were co-funded by the providence, so we've had some, I guess, some sustainability from that point forward. Basic goal I guess with us is providing fair and equal access for the general public to the Internet and technology, but as time progresses, we've had to evolve so we're focusing on 3D imaging and printing, robotics, app development, software development and providing youth opportunities.

As far as food, I'm actually one of the few people it would seem that actually likes to cook. There seems to be a lot of people here who don't, so maybe if we weren't all involved in all these other subgroups and working groups maybe we'd have more time to cook. As for me, probably Thai food would be my favorite.

GARTH BRUEN: Is there a particular Thai dish?

DANA PERRY: Pad Thai.

GARTH BRUEN: Very good. Okay, next week have Murray McKercher.

MURRAY MCKERCHER: Thank you, Garth. It's Murray McKercher. I am from Toronto, Canada. I have one wife and three children, and probably my greatest claim to fame is getting those three children into university so that I can come back onto the Internet scene.

I always wince people ask me for introductions. I wear numerous hats here and I've been interested in the Internet since before it was commercialized. I have an undergraduate degree in film and photography from Ryerson University. At that point, it was a polytechnic university. And I didn't go into that field until recently. I've been working in the telecom space, mostly in the mobile Internet space since 1990. So I'm a mobile Internet guy from a long time ago, which leads me into one of my roles at ICANN which is .mobi liaison. I was involved in the early formation of .mobi prior to Afilias becoming the steward of that domain name.

So I go way back in the Internet. I'm very passionate now about startup and youth, so I'm an advisor at the university as a digital media [inaudible] and I produce films about startups. I'm very happy to be here at ICANN.

UNIDENTIFIED MALE: Food.

MURRAY MCKERCHER: Sorry, food. I usually invite a large group of people over to my house and have a barbeque because my parents lived in Argentina a long time

ago and understood the barbeque from Argentina's perspective and I think brought that to Canada. So a few steaks and a couple of cases of wine and we have a good time.

GARTH BRUEN: Great. I didn't see an invitation. Next we have Neil.

NEIL SCHWARTZMAN: Well, I'm going to break from tradition and claim citizenship of Quebec and Montreal, because there are far too many Canadians here. It's starting to get embarrassing. Represent. My name is Neil Schwartzman.

UNIDENTIFIED MALE: [inaudible]

NEIL SCHWARTZMAN: No, not this year. Definitely not this year. My ALS is CAUCE, the Coalition Against Unsolicited Commercial E-mail. We are an all-volunteer organization that has been fighting against online abuse since there was online abuse. We're the net's oldest end user advocacy group, pre-dating ISOC even. Actually we work with ISOC. I've been on [inaudible] a couple of their working groups. I participate in the London Action Plan, which is law enforcement, civil law enforcement, group. I help to train law enforcement on the fundamentals of the Internet as well as intermediate and advanced techniques on how to do their investigations. It's actually quite shocking how many beat cops are [seconded] to become cyber cops at the last minute. I see some nods.

As well I'm very active in the Messaging Mobile and Malware Anti-Abuse Working Group, otherwise known as M3AAWG. Garth is I think a welcome guest there and a number of other people here I believe have attended.

I've run a number of different groups, committees, for them including public policy. Most recently I helped to nurture into being their hosting special interest group, which I think is pretty much where all the abuse is happening these days. And I currently Chair the Awards Committee, and if anybody has done anything notable or award-worthy in the anti-abuse space, please see me afterwards because we are soliciting nominations for this year's awards.

As well I've had the honor and opportunity to be a keynote at an LAP presentation or meeting at the European Union. I most recently presented a set of industry practices to the OECD that were developed by M3AAWG and the London Action Plan. We're currently renovating them and we're also looking for working group members. Hmmm, Garth, that sounds like something I might – [cough] – we may need to talk.

I'm looking at the Neiman Marcus Texas Chili. My favorite food is peanut butter and jam…with rattlesnake.

GARTH BRUEN: Great. Do we have Thomas? Is Thomas here? Oh, there you are. You're hiding. Okay, go for it.

THOMAS LOWENHAUPT: Tom Lowenhaupt. I live in New York City. I run something called Connecting.nyc Inc., and we're a small not-for-profit and we focus on the development of the .nyc top-level domain as a public interest resource. I've been involved with that for a decade and now with it coming to fruition, I'm spending more of my time trying to think about how I might be able to assist other cities with the process of acquiring and developing top-level domains as public interest resources. In the current round, there was not a requirement that cities be involved in any sense in imagining what these things would be used for, so I'm really pushing that the next time around when they open up the process again that there be some type of informed consent by cities, that they have to somehow note that they've involved the multi-stakeholders in the process of developing this, that businesses and individuals and what-have-you, civil society have had a part in developing the applications for these city top-level domains.

I'm also an officer of ISOC New York. I actually am in the process of doing this work in New York where one of the organizations that have assisted us most recently is the Brooklyn Law School. Jonathan Askin's students are meeting with the mayor's office Thursday afternoon to work on a licensing program for neighborhood domain names in New York City which is one of the achievements we've managed to make happen.

My complex food story is I open up a banana and I put peanut butter on it. I just love it. It's the highlight of my day. Thank you.

GARTH BRUEN: Great. Next we have Monique.

MONIQUE CHARTRAND: Bonjour. My name is Monique Chartrand. [speaking French] Quebec, Canada. Our ALSes name is Communautique. Our mission is to support civic participation by promoting information literacy, appropriation of information and communications technologies and contribution to their development. Communautique offers training to various organizations and citizens across Quebec, mainly to the Community Access Program [inaudible] Canada.

We contribute to various studies on digital divide on the process of citizen appropriation of ICTs as well as the issues surrounding cyber democracy. We are a member of TeleCommunities Canada with Garth here.

More recently we have created our living lab using open innovation process with citizens and multi-stakeholders. And a member of the European Network of [inaudible] and opening the first [inaudible] in Canada, member of the International Association.

Also Communautique is one leader of the International [inaudible] project that aims at documenting and illustrating key ideas and practices on the commons movement. I'm also a member of ISOC Quebec.

My preferred food, the only one I will take some time for, is linguini carbornara. And also we also [inaudible] experimentation with 3D printing. Essentially we have print our mayor with chocolate. Thank you.

GARTH BRUEN: Wonderful. Okay. Next we have Randy.

RANDY GLASS: Hey, I'm Randy Glass. You might know me as RJ also. That's usually what I put on my e-mails. Since we're in the U.K., I figure also going around introducing myself, "Hey, I'm Randy, I'm Randy, I'm Randy," might kind of send of the…

UNIDENTIFIED MALE: Has it helped?

RANDY GLASS: You know, if it works, I'll go with it. Maybe, ladies, let me know. I live in the Tampa Bay area. My ALS is America At-Large. We represent the public interest of U.S. Internet users. I am also a member of ISOC, just to give a plug there. I've been involved with ICANN since probably the first RFC that they ever sent out in one way or another. I would have loved to participated more in this function that we're having, but like I mentioned to a couple people earlier, my real job has been keeping me busy.

I'm a domainer. I'm a technical consultant for many, many other organizations. I've got a couple other hats in the closet, but I've been really busy lately with I work for an insurance agency, and I'm helping them understand and implement the Affordable Care Act. Basically what I'm doing is taking a very complex and messed-up thing and explaining the legal and technical aspects of it and making sure that we

also comply and we're able to continue to service our clients. So that's been a non-stop, non-stop, non-stop for a while now.

Food. I love to cook, but my absolute favorite would have to be spaghetti with mizithra cheese. I take care in both making the spaghetti itself. I don't just throw spaghetti in a boiling pot of water. And also with a side of the pan-fried with butter steak that you mentioned earlier. Those two sitting side to side…it's over.

GARTH BRUEN: That's great. Before we get into the leadership and some of our veterans, I want to recognize Robert who did not make it on my list.

ROBERT CASTONGUAY: Hi, I'm Robert Castonguay. I'm from Quebec City. I'm a member of the ISOC Quebec. I've been retired for about two years now. I passed a whole year taking a course online to take things that I wanted to do that I could never have time to do when I was working. I was working for the Municipality of Quebec.

I was in the purchasing department. What is the food that I like? That is quite a good question. Spaghetti, peanut butter sandwich. One of my favorite breakfasts is also the same one that Anthony. It's grilled and French – I forgot in English. Oatmeal.

GARTH BRUEN: Okay. So now we're getting into some of the people upstairs. Alan Greenberg.

ALAN GREENBERG: Thank you. I'm not sure I like the designation. I spent much of my career at McGill University. I ended up running all over the technology there, networks. Among that, part of that responsibility was building the first national networks in Canada, the Internet and the precursors starting at about 1981 or so. My first e-mail I think was 1976, which puts it into perspective a bit.

I also did a lot of work towards the end of the last half of the 90s in training people from developing countries how to build the Internet. That was workshops run by ISOC. I was a former ISOC trustee.

These days I've spent a lot of my time on ICANN, perhaps too much. I do consulting on use of technology in developing countries to essentially look at how technology can enhance people's lives – medicine, education related to that. I've done a lot of work in Africa and some parts of Southeast Asia. A little bit in Central America.   I   am   a genealogist in my abundant spare time, both personal and professional.

And in terms of food, I will cook pretty much anything, Indian and Chinese.

GARTH BRUEN: Great. Louis Houle?

LOUIS HOULE: I'll try with this one, even though I don't really need a microphone. You would hear me. Louis Houle from ISOC Quebec Chair since 2007 I guess, and co-founder of NARALO a couple of years ago. Anniversary in

Toronto, 7th anniversary now. Five in Toronto, but two years ago. So 7th anniversary.

I'm also Chair of Connect Quebec which aims to – well, you know about ISOC, so I'm not going to be talking about that. But Connect Quebec aims at delivering high-speed Internet in regions where nobody else wants to go. Of course it's not easy get some seed money funding and expertise in those regions, but this is also what we want to provide. So transfer skills, knowledge, to help build small industries that would take care of a service that we consider being more than a need. It's a right.

I'm also principal at IPSO Institute, which is a knowledge transfer enterprise. Otherwise you want to talk about food? I will answer you that way. My favorite food is probably the one that my daughter is asking me to cook, especially breakfast. Eggs, but always the one that she sees on pictures that are difficult to make. It's not scrambled eggs. Seriously, my favorite food is probably everything that will delight my family on a barbeque, and of course I'm the Chief Engineering Officer on the barbeque. What was the last part?

GARTH BRUEN: That was it.

LOUIS HOULE: That was it? Okay. [inaudible] need some more time.

GARTH BRUEN: Seth Reiss.

SETH REISS: This is Seth Reiss. I represent the ALS known as the Intellectual Property and Technology section of the Hawaii State Bar. I work in Honolulu. I live in Honolulu. In our defense, Hawaii is kind of provincial in the sense that the legal practices tend to be general. We don't have large brands, so when we practice intellectual property we tend to be on both sides. We're representing Internet users or defendants as much as we represent plaintiffs.

I guess some people question why I'm here. I'm not representing developing populations, but in fact I think we're more comfortable here than we might be in commercial constituencies, just because we tend to be all over the place.

I also think that the level of United States of the DNS is not that high in my state. We're sophisticated in many areas like real estate in tourism and we do have some technology, but I think we do need some education in the area of Internet governance and DNS. Particularly my colleagues at the bar, many of them do not understand what's going on behind the computer.

My personal practice is intellectual property and technology. I do patents, trademarks, and copyrights and all you guys who have been telling us your recipes have been losing your trade secrets. But that's okay. As I say I can go both sides on these things.

Favorite foods. I used to cook, and when I was single, I'd cook for my girlfriend [inaudible] my wife. It was Malay curry, fish egg curry and

[inaudible] would be my favorites. But since getting married, I only make reservations.

GARTH BRUEN: Okay. Thank you very much. Next we have Glenn McKnight.

GLENN MCKNIGHT: Good afternoon. I represent the Foundation for Building Sustainable Communities. It's a not-for-profit based just outside of Toronto in a city called Oshawa, which is the hometown for GM (General Motors). We have three mandates in our foundation: local history, ICT, and food. You may have seen some of my postings of our community garden and my 1959 tractor. We're quite active in local food issues as well.

But the focus on ICT has drilled down to digital literacy activities and one of our partnerships is with the IEEE. IEEE is the largest engineering society in the world. It has 350,000 members. We helped organize Humanitarian Technology Conference in Montreal recently, which Neil and Louis were part of a panel that we organized on privacy. That keynote video is available. Also, Stephanie Perrin, who is not in this room, was also one of the panelists. It was a great panel. Neil was fantastic, as well as Louis.

Our mandate with the Humanitarian Technology initiative has three core ideas and it ties back to what Matthew's doing. One is reliable electricity, which is with the UN Foundation. Second is individual patient records, and the last thing which is very close to our hearts is data connectivity. What I focus on in that is open source and open hardware

solutions of implementing low-cost data connectivity solutions around the world. We have a number of best practices and papers on that.

We coordinated the first DIY/Maker faire in our city this year and we hope to do it again repeatedly. It was done in Ontario on Family Day, which was a free event and it was trying to encourage young girls in particular to come and take workshops that we organize with IEEE engineering students on electricity and electronics. We had a lot of [inaudible] and raspberry pie. It was a great event.

Going into food, I would say, because curry was mentioned a few times, my wife, one of her six grandmothers – because her grandfather had six wives at the same time – taught me how to make curry from scratch. So I call myself the Curry King.

GARTH BRUEN: Great. Allan Skuce?

ALLAN SKUCE: This is Allan Skuce from Pacific Community Networks Association. We're a coalition of community networks. The one that I represent is the Fraser Valley Community Information Society. Civic Community Networks, which I sit on the Board of, is involved with the CAPYI, which has been mentioned a couple of times, Community Access Program Youth Initiative.

We're also involved with community learning networks in Canada. Some of our focus is making sure that there is broadband in British Columbia and Yukon. We work to provide urban and rural communities with

opportunities to explore effective use of technology, applications, and learning, capacity building and economic development.

We also work with First Nations Technology Council and put on a spring summit. It's usually in Vancouver. We also are connected to TeleCenters of the Americas as part of our outreach. I personally an involved with Fraser Valley LINUX Users Group and I'm a member of ISOC Canada. I have a business called Vision Information Systems that does systems design.

What do I like to cook? I tend to cook greens to go with other things that have been made by other people. I live in cohousing called Windsong and we have quite a number of community meals, so people tend to bring things. My favorite food tends to be East Indian. I like pakora, tanberry, butter chicken. But I haven't learned how to cook those yet. Thank you.

GARTH BRUEN: Great. Evan?

EVAN LEIBOVITCH: Hi. My name is Evan Leibovitch. As Garth has suggested, I go back away. I was the first Chair of NARALO and I'm happy to have been involved with its formation. I currently serve as the Vice Chair of ALAC. I've been on a couple of committees, written a few policy papers, white papers, things like that.

My ALS is the Canadian Association for Open Source (CLUE). I've been deeply involved in the LINUX and open source community going back

quite away. In fact, together with Glenn, about a decade back, we led a delegation of about a dozen people—

GLENN MCKNIGHT: 23.

EVAN LEIBOVITCH: 23. Led a delegation of more than 20 people to WSIS in Geneva to promote the use of LINUX and open source. We gave out 9,000 CDs back when people were still getting used to it. It was quite the thing. From then we got into governance and haven't looked back.

I share a home city with the world's favorite mayor. I pay my mortgage through working at York University at Toronto with the Center for Refugee Studies doing various web and social media things. That gives me an opportunity to do a lot of work through ISOC, ICANN, presently trying to work to get on putting together a North American or Canadian IGF. Depending on how that turns out. I'm really happy to have been involved with this group.

In terms of food, I love cooking but I tend not to cook the same thing twice. I guess my favorite right now is a variant of chili that I use, but instead of chili powder I use tandoori spice and the hottest chilis I can put into it. By the way, my recipes are available under the GNU public license.

EDUARDO DIAZ: Thank you. My name is Eduardo Diaz. My background is in electrical engineering. My professional career has been in information systems. I

have the privilege to work for Bell Labs Research Laboratories in 1980. So I have been using the Internet since, playing with the TCP protocol at that time.

I was the founder of the ALS, the ISOC Chapter in Puerto Rico which we founded in 2001. And as many chapters, we support the global mission of ISOC. I was the president of the ISOC until last year for about eight years. So we needed new blood, so I'm still in the Board of Directors and I'm managing the Puerto Rico Broadband Taskforce which is part of the Broadband [inaudible] in the United States mapping different facilities in Puerto Rico for broadband. The main mission is to increase the adoption of broadband across the island.

For food, I like roast [inaudible], which is rice and beans. I made them both with beef stew. I cook them. I'm not looking for a perfect beef stew, but I just like it, period. And sometimes I like to mix it with a non-healthy mix of plantain garlic, pork fried. Mmmm! Yummy, yummy, yummy. We usually have it like once a month. Thank you.

GARTH BRUEN: Staff is not going to get away with not telling us what foods they prepare for themselves. Ariel?

ARIEL LIANG: Hello, everyone. This is Ariel for the record. I am ICANN At-Large Policy Coordinator, so I'm serving all of you. My main responsibility is shepherding the policy development process of the ALAC. I also am in charge of the social media communications and other communications on the digital sphere. So I really enjoy my job so far.

I was born and raised in China, but I come to the U.S. first when I was 16. I was an exchange student in Iowa. After that I went to Vanderbilt in Nashville Tennessee for college and I studied history because I really don't know what to do with my life. Afterwards I went to Columbia University in the city of New York for a masters in communications. I just graduated this year. I consider myself a half-American because I spent my adult years in the U.S.

My favorite food is chocolate. I'm a choc-a-holic. I can make dumplings from scratch and I host dumpling-making parties for thousands of people before, so I'm happy to do that one day. Thank you. And if you need any help, please reach out to me. I'm always here for you.

GARTH BRUEN: Silvia?

UNIDENTIFIED MALE: Wait, wait. We want the invitations for dumplings.

UNIDENTIFIED FEMALE: Especially I am, since I'm in the same city as Ariel. Where's my invitation?

ARIEL LIANG: Oh, yes, yes.

SILVIA VIVANCO: Hello, everyone. My name is Silvia Vivanco. My position with ICANN is Manager of Regional Affairs. That means that I work with all the RALOs to make your life easier, so to channel your proposals and [inaudible] capacity building, mentoring, you name it. I am in charge of that with Heidi and Ariel.

I am from Lima, Peru. My background is I am a lawyer. I have a law degree in Peru and I studied International Law at Georgetown University in Washington D.C. I lived in Washington for ten years and then I moved to [Vienna] and I worked at the United Nations for six years. And then I am back in the U.S. and in Peru working for ICANN. So I love being here and being able to help you all with your ideas and to be part of this community. Thank you.

GARTH BRUEN: Food, cocina.

SILVIA VIVANCO: Cocina, oh, my God. I am Peruvian, so Peruvian food is very famous. It's the best in Latin America. And I do cook Peruvian [roast compoyo] which is chicken and rice Peruvian style.

GARTH BRUEN: Okay. Olivier and Heidi must rush to a microphone to tell us what food they prepare for themselves.

EDUARDO DIAZ: I want to taste some of that [roast compoyo] [inaudible] chicken.

OLIVIER CRÉPIN-LEBLOND: I'm Olivier. I think by now you know what my function is here that I try to assume. Background, first degree in electrical and electronic engineering, so I'm a bit of a geek. In fact, very much of a geek. I did then a Ph.D. in telecommunications, reduction of delay in a synchronous transfer mode networks. When I read it today, I don't understand any of it anymore, but hey, that's what a Ph.D. is for, isn't it? At the time, there is something, but then afterwards, you think, "What the hell is that?" That is transcribed; I know.

What else? Oh, another degree. A masters in competitive intelligence and knowledge management, which kind of brought me over to the Internet. On the net since 1988.

With regards to my daytime job, if I have one, I'm running a company called GIH.com, which sells routers, firewalls. I have to remember what it sells. Routers, firewalls, the Internet plumbing side of things, all the geeky stuff.

As far as food is concerned, of course being a Frenchman, you would imagine I wouldn't know how to cook French food very well, but having lived in England it's more like English food. I can make a pretty strong chicken [inaudible]. Very standard English fare, which gets spicier if I drink and cook at the same time, when I inadvertently mix the wrong portions of [inaudible] marsala and chili powder. And it has happened, yes. And my friends have run out of the house going I'm insane. But of course, showing them that I was not drunk, I ate the darn thing. It was painful.

GARTH BRUEN: Heidi?

HEIDI ULLRICH: Hi, everyone. My name is Heidi Ullrich and I'm Senior Director for At-Large. My previous position with ICANN was Silvia's current position, manager of the RALOs. So I've worked with NARALO for some time. It's my great pleasure to see how much you've grown in terms of quality and just really the scope of the people that you have here.

Very quickly, background, sort of a combination of academia and working with global civil society organizations. I'm from Washington State, so I have some bachelors' degrees in political science and business. Moved eastward towards Washington D.C., masters in European community, international affairs. Move further eastward to London here, my second home. Ph.D. at LSE in international political economy. Then moved back to NGOs is my love.

Let's see, my favorite food. Sort of with the dumplings and the richness of Eduardo, my background is German, so something called [inaudible], which is a dumpling. It's potatoes with a prune inside, boiled and then you put bacon fat over it. Sometimes with the bacon bits and then you just douse the sugar on it, and it is the most delicious thing ever.

GARTH BRUEN: Yeah, Chris, we're talking about very briefly what is the favorite food you like to prepare for yourself.

CHRIS MONDINI: This is Chris Mondini for the record. I like to make a quesadilla, easy and delicious.

GARTH BRUEN: Ariel is asking me what a quesadilla is.

ARIEL LIANG: No, no, [inaudible] the first one.

CHRIS MONDINI: It's like a Mexican grilled cheese with tortillas instead of bread.

GARTH BRUEN: All right, wonderful. It was a great—

UNIDENTIFIED FEMALE: She's going to push it to Twitter.

GARTH BRUEN: Okay. We're going to push our cookbook out to Twitter. Now that everybody's good and warmed up, I'm going to go into the nastiness of this meeting, and this is mostly for the benefit – does Joe want to tell us something?

ARIEL LIANG: Joe is the only remote participant.

GARTH BRUEN: He's staff, right?

ARIEL LIANG: Yes.

GARTH BRUEN: Okay. I need to go onto the meeting details. This is mostly for the benefit of our newer members and first-timers. You all seem and look like such nice people, but I have to say these things anyway. There are very strict protocols for these meetings. The Chair runs the meeting. The Chair recognizes who gets to speak. The Chair can cut you off. But this is about discussion and it's about debate, but we do have time limits and the rooms are turned over to other people, so we have to be aware of that.

These meetings are all transcribed as far as disclosure goes for privacy, so what you say is recorded in perpetuity and made public. In terms of decorum, we cannot swear, insult, make personal attacks against people. But I don't see that happening. There are certain people here at this meeting who I do want to strangle on a regular basis. They're not in this room and I don't see [inaudible] here anyway. But I just have to let you know that. Going forward, you have been warned.

As far as our new members go, if this is your first time in an ICANN meeting, please stand up. If you are a staff member, please stand up. No, stay standing if this is your first meeting. Stay standing. And staff members, please stand up. I want you all to recognize each other. And for our first-time members, if you have any problems, please reach out

to the staff members. And staff members, please get to know our new members. Then we can move forward. You can all sit down.

Also in terms of staff instruction, I want to make sure that all of our new members who are not on the NARALO mailing list, before they leave this room they get on the mailing list. I want to also make sure that they get access to the Skype chat. So if you're a new member, you want to give your e-mail address, your card; and if you don't have a Skype ID, anybody in this room will be happy to explain to you how to get on Skype, how to use Skype, etc.

I also have a special request. Stephanie Perrin came into the room. Staff, if we can get Stephanie listed as an unaffiliated member of NARALO, it would be much appreciated. Stephanie, if you could give your e-mail to staff so we can arrange that. Stephanie has expressed interest in being an unaffiliated member of NARALO. As you can see that I'm wearing and several people are wearing in the room the NARALO color is yellow. If you're colorblind, it doesn't really make too much difference. We try and represent the color. Every region has their own color. Tonight at the Fayre if you can dig something out of your suitcase that is yellow or maybe you can purchase something that is yellow. Yes?

UNIDENTIFIED FEMALE: Or gold.

GARTH BRUEN: Or gold. Yellow, gold, something in that range. So, with that being said, I want to see if anybody before we go into actual specific business, I want

to make sure does anybody here have any questions procedurally, logistically, something you're not clear about just in terms of the way the meetings run or something that you may need or not have? Anybody? Okay, good. That's good. That's good.

All right, the business at hand of the meeting. The thematic groups, which this has been a great thing that we've been working on. The first group is Future of Multi-stakeholerism. Raise your hand if you're in group one. Okay. Eduardo, how is that group going, very briefly?

EDUARDO DIAZ: I will let Evan tell us how is that draft coming. Thank you.

GARTH BRUEN: Evan?

EVAN LEIBOVITCH: The group has gone very well. There's been some very, very good feedback. As the reporter, I'm in the process of gelling together all the comments that have been submitted and putting them into a document. The idea is to keep it nice, short, concise, one page but full of content. I think it's going to have some – it's going to make some good contribution.

GARTH BRUEN: Okay, great. The next group is Globalization of ICANN. I'm on that group, as is Neil. We had spirited debates. We've come up with some

great ideas. Actually, Carlton and Lance from LACRALO are working on that.

Next group, Global Internet: The User Perspective. Who is in group three?

GLENN MCKNIGHT: I'm the reporter.

GARTH BRUEN: Okay. So maybe you can tell us quickly, Glenn.

GLENN MCKNIGHT: Yeah, just like what Evan's saying, we had spirited debates and it's been a great [inaudible]. We've gotten our slideshow done and a good draft onto Gunela. Wolf was the moderator and Jean-Jacques was one of the subject matter experts. I think what we wrote was actually very much what Steve and Fadi was talking about today, so it's exciting.

JUDITH HELLERSTEIN: Also, I wanted to add that Jean-Jacques, he's been commenting in almost all the sessions he has been in about items in our report and how ICANN needs to keep the end user in mind on everything, and that is one thing that ran throughout the whole sessions that we had.

GARTH BRUEN: Great. Group 4, Transparency and Accountability. Scott, can you give us a rundown?

SCOTT SULLIVAN: So in that group we definitely had a bit of trouble even defining the terms. We had to go through an effort to make sure that we got some of our non-English language speakers up to speed. Alan provided a fair number of good contributions, and we've put together a reasonable document. Holly, our moderator, did a great job in keeping everyone together and moving.

GARTH BRUEN: Great. Group 5, At-Large Community Engagement. Who's on that group, absolutely? Okay, Tom, tell me about the group. What's going on?

THOMAS LOWENHAUPT: Well, we're in the process of consolidating. I think we're up to about – we have 13 ideas or so and whoever's doing one page, thank you for saving space for us. It will be a long report. There are a number of ideas that were presented. One was to give some trust, to build trust in ICANN and its entire processes by advocating for an independent budget for the At-Large. There was some other – a number of other things that you'll see are quite interesting on how to improve the process so that we can all be less inundated with e-mails and less burnout and things of that sort.

GARTH BRUEN: Okay, thank you. Great. Very quickly, elections. Elections are coming up this summer for the different posts within NARALO. I can only really speak for myself. I can't speak for everybody else, but I want these to be

competitive elections. So if you want to run against me, I want you to consider it. The nominating period is open for at least for about a month, and this is the time that you can get into it. Don't be intimidated by being new and not completely understanding the nuances. Staying democratic is how we make this really legitimate. So just think about that. Okay. Yes, please, Ogi.

OGNIAN MITEV: Do we have time to talk about the process in like two minutes? Is it an e-mail or are we going to have some kind of a tool or any documentation we have to submit?

GARTH BRUEN: It's actually a fairly extensive process. I want to make sure that everybody understands it. It's going to go on for a while, so you're going to hear a lot about it for a while. And what you're going to get is you're going to get an invitation to – there's this site called Big Pulse. Is it still Big Pulse? Okay, Big Pulse is where you'll get your credentials and you will be able to vote for the candidates. Alan, do you want to speak to specifics?

ALAN GREENBERG: The nomination period closes somewhere around the 10th of July. We have a NARALO meeting on the 14th of July and the convention in NARALO is, to the extent possible, we decide things by consensus. So certainly if there's only one candidate, it's by acclimation and that will be addressed at that meeting. If there are multiple candidates and we feel there is a reason – it's up to Garth – to try to take a consensus

choice, we will. If Garth feels as Chair that it is inappropriate to try to take a consensus position, then an election will be launched very shortly after, probably for a period of about a week.

Each ALS gets one vote. The official representative gets the vote. We have unaffiliated members and they all together have a single vote, and therefore our poll is held in parallel for the unaffiliated members, which terminates a day early. Then the formal representative casts the vote. Assuming I am a candidate in a vote and I happen to be the unaffiliated rep, that will be turned over to someone else and unaffiliated people will be discussing that. I think that's about it. We should have a result either at the NARALO meeting on the 14th or within about a week afterwards.

GARTH BRUEN: Eduardo, I don't want to about the [inaudible] too much, because we're going to go through this over and over again through e-mail and we do have some other things to get to. Can you hold? Judith?

JUDITH HELLERSTEIN: It's going to be quick. There's also beforehand a nomination process, and then you put a statement of candidacy up.

GARTH BRUEN: Yeah. Okay, all right. There will be plenty more discussions about elections. Feel free to ask questions. I do want to move quickly through the agenda. The Fayre is tonight. Staff, what is the room where the Fayre takes place?

ARIEL LIANG: It's the one with the opening ceremony.

GARTH BRUEN: This morning where the Board was?

ARIEL LIANG: Okay, the room with the Board. Yes, Scott?

SCOTT SULLIVAN: It's the back half of the King Suite.

GARTH BRUEN: Okay, all right. Now, I really want to get into a discussion of big ideas. This is our opportunity to discuss big ideas and a chance for each of us to have a voice. Now, to give you an idea of some of the big ideas that we have had previously, Glenn and I work together on a few of them. One of them started in Toronto at our last General Assembly where we looked around the room and we tried to figure out who wasn't at the table, who was missing. And we realized we don't have, depending on where you live, what are called native First Nation aboriginal or Indian groups. So we very aggressively reached out to different groups and we also pushed for ICANN to setup some sort of structure or ability to get some funding for travel for these representatives.

North America is considered a wealthy part of the world so there aren't necessarily opportunities as there are in other parts of the world to get people to come to meetings, but we have to acknowledge that there are

people in wealthy areas who are under-represented and under-funded and we had to balance that. And I think we're starting to see some of the fruits of that push.

Something else that Glenn and I pushed for in terms of big ideas is we have been pushing for a disability and accountability recognition within ICANN. That was also something that we saw missing from the table in Toronto. And since then we have recruited some disabled groups to become ALSes and we're also pushing very, very hard for this agenda, and Glenn and I, we're actually getting pushback on this, which is actually kind of embarrassing. I'm not going to get into that in detail. There will be plenty of time to talk about that later, but I think it's going to be a problem, unfortunately.

My current big idea is I want to have a workflow interface that captures and continues our work, so between meetings, between teleconferences, we're not losing the momentum of what we're doing and that all of these separate tools that we use whether it's confluence, the website, the Big Pulse for elections, all these different tools we use, we really need one place where we can do these things properly and that's what's missing. And we're not communicating because we don't have a single place to do it.

And actually my background is in workflow development. My technical background is in workflow development, so I am thinking about this quite a bit. So those are examples of big ideas. If you don't have a big idea right now, that's okay, because we don't have a lot of time, but I know that some people do and I'm going to go down the list quickly and

give you a minute to present your big idea. This is what we might call an elevator pitch.

Okay, Yubelkys, big idea? Idea grande.

YUBELKYS MONTALVO: Big idea means what? Right now since I'm new I'm learning a lot. If I have one, I will definitely come back to you. Thank you.

GARTH BRUEN: Matthew or Loris?

MATTHEW RANTANEN: I'm just going to echo what you said specifically about this central place for communication. Since stepping into ICANN and seeing the onslaught of chaos, it's definitely hard to keep track of what I'm supposed to be paying attention to.

On your first point about Native American Indian indigenous cultures of North America typically are the most under-served and under-funded scenarios. It's definitely going to be helpful moving forward to make sure that we have ideas of where that funding can be helpful in travel. Thank you.

GARTH BRUEN: Okay, Judith, any big ideas?

JUDITH HELLERSTEIN: Not yet. I guess I would like to continue the CROPP funding and other ways of doing that and making that more accessible and making that an easier process.

GARTH BRUEN: Anthony?

ANTHONY NIIGANNI: Yeah, just reiterating what Matthew said. Yeah, with First Nations and indigenous populations in Canada, the challenge is with bringing them to the table. Right now the challenges that we face is helping them understand ICANN. So if we can find a way to kind of PR and make it in ways we can translate it in several languages for them. Just something that's very basic that can be easily taken to them. Because remember, we are not a written language. We are only a spoken language. It's only in the last 250 years that we've become a written language.

And then getting on to people disabilities, if the virtual site is handicapped, then ICANN becomes handicapped. So if we can address that, then we can increase their participation. Thanks.

GARTH BRUEN: That's an interesting point when I think about it. I know that Spanish is spoken in I don't know how many countries and on different continents, multiple. Chinese is spoken in many places. Native languages are only spoken where the people live in very specific areas. It's not going to get the kind of attention that we've gotten for different IDNs and scripting

where people speak Arabic in multiple places. It's something we have to keep in mind.

Kerry, big idea?

KERRY BROWN: This is something that was surfaced in our thematic group on accountability and transparency. There's nothing within ICANN to track things that fall through the cracks. We would really like to see some method that ICANN has for tracking complaints, questions, anything, what happened to it and if it falls through the cracks, then it has to be figured out how that can be avoided in the future.

GARTH BRUEN: I love that. Sarah?

SARAH ALKIRE: I also am very new at this, so I'm still developing my big ideas, but I am passionate about under-served populations, so I'd like to know a little bit more about why the disability realm is such an issue. And also I'm passionate about STEM education and I've already started thinking about, to brainstorm some ideas to bring it back into [inaudible].

GARTH BRUEN: Jonathan?

JONATHAN ASKIN: As a relative newcomer, I'd love to see better filtration and curation and participation tools built into the system. I feel like we are overwhelmed with e-mails and it's almost impossible to separate meaningful content from nonsense.

GARTH BRUEN: This is why I talk about this concept of a workflow centralized tool because it's 2014 and we're still using an e-mail list. This is unacceptable. Scott?

SCOTT SULLIVAN: One of the things we're seeing in our own organization is we have a lot of technically experienced people, but not a good registry of who they are and how to get them attached to the things that matter. One of my conversations with Olivier was about getting experts in on there.

Now, in our own organization we've been getting involved with Technology Taskforce and putting some of those people there, but we have a lot more resources than we realize and a good inventory of that might be helpful.

GARTH BRUEN: All right. I know Konstantin has a really big idea, bigger than the planet. Go ahead.

KONSTANTIN KALATZIDIS: Am I next?

GARTH BRUEN: Yes.

KONSTANTIN KALATZIDIS: Okay, one minute, right? Okay. So there's a lot of solutions around that. We call it digital divide technology solutions. There is a lot of technologies around the planet, pinpointing solutions. You solve a microscopic problem here and there, but there is no integrated architecture. So the first step is phase one, map all these technologies to specific locations around the globe.

The second step, phase, is to basically identify pilot sites and deploy some of the solutions and we can start in North America, although the greatest need is in Africa and Asia.

And the third step, third phase, is to identify gaps in technologies. For example, mobile devices and [satellites]. There is no technology for direct communication, so we can reach out to university research centers and tell folks to develop these things or whatever, come up with a solution for that.

And then the fourth is to use existing technologies plus new technologies out of research centers to basically deploy technologies around the globe where it's needed. There is a connection to the interplanetary network that I'm the secretary for, and that's also an Internet Society global chapter. So I've been speaking to quite a few of you about that and you'll probably continue hearing about it.

GARTH BRUEN: Garth Graham?

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GARTH GRAHAM: When you asked for these big ideas last March I actually thought about it for quite some time and I wrote a paper called "Accepting Internet Governance as a Local Responsibility" and that's posted on the TeleCommunity Canada's page under the NARALO on the wiki.

Briefly, there's a phrase that emerged out of the Community [Informatics] Community that the global is defined as a federation of locals, and to me that fundamentally changes and reframes the argument about many, many different things and several times over the last few days I've heard reference to the fact that the emphasis should be local. I think I even heard Fadi say that this morning.

I think that at the local level or the municipal government level they are involved in Internet governance and I am involved in working in community networking to try and communicate what that actually means. Some of that comes to Thomas and the way in which you engage with domain names, but it's far broader than that because without local control of broadband you really don't have local control of socioeconomic development.

So when I try and relate what ALAC does within the framework of ICANN and what I have to do at the local level to communicate the idea that Internet governance is a local responsibility, that broadband is a local public utility, I can't find the connection. It's not for lack of looking.

GARTH BRUEN: Thank you. Ogi, how do you say big ideas in Bulgarian?

OGNIAN MITEV: It comes in different languages. [speaking different language]. So I echo everybody. We talked about diversification. The idea is women in technology. Just look around how many of us. So that's one thing to look at and I agree on collaboration tools.

But the big ideas will come from I still want to learn better what's the, let's say, 5-10 year strategy, long-term strategy for ICANN. Once we're very clear on that, it will become obvious what the ideas are and it isn't just about the Internet. Is it more about the cyber space? So are we more tactical or more strategic? Some questions for you to think about.

GARTH BRUEN: All right. Dana, big idea?

DANA PERRY: I think my big idea in Toronto a couple years ago was I guess a dummy's guide to some of the acronyms because all this information as a newcomer is relatively overwhelming. It still is. So I would like to concur with your idea of workflows because it would just – a straighter path I guess.

GARTH BRUEN: Okay, big idea, Murray?

MURRAY MCKERCHER: Well we have this amazing called the Internet that facilitates communications, and after 24 years we have a mobile version that you

can carry around in your pocket. So I'm excited about that. I would propose that we have a better remote participation process that allows us to engage a huge community and there's a lot of technology that we can put in that regard. I've been remote participating for a couple of years. There's a lot of improvements that we can do. Thanks.

GARTH BRUEN: And this is one of the points in bringing up the workflow thing, because you have a proper workflow, the remote participation becomes much easier. And there's a big complaint about the size of the meetings and the amount of money it takes to bring people to meetings. If you have a tool that works and people can use at home, you don't have to come to the meetings. And this would save us all a lot of time and a lot of money, even though it's fascinating and nice to meet new people.

Neil, big idea?

NEIL SCHWARTZMAN: I'll underscore the same thing. ICANN is impenetrable. The minute you show up, the acronyms fly and nobody ever bothers to follow the standard protocol of saying something in an expanded version before using the acronym. It's really dis-incentivizing to newcomers.

Workflow, absolutely. The amount of messaging coming in is just horrendous and overwhelming, and when I'm trying to do paid work as well as the volunteer work here, it's really tough. But my – and of course gender parity which is something we talked about on our working group, too. I think it's painfully evident. We're down a couple of

quarts here. We really need to address that. It's just unacceptable. My organization will be sending a woman henceforth.

But my big idea, and this is something I've discussed with both my Board and other members of the anti-abuse community is that I would like to see NARALO and the ALAC having a standing agenda item on privacy, security, and abuse as it relates to the ICANN operations and the domain name service and domain name space generally. I think that that is something that overarches beyond the protocols of the operations of these groups is what we're going to do.

Well, what I see coming forward, that light at the end of the tunnel is a freight train and I feel that we should at least consider having that as a standing agenda item, and if it doesn't get used that's fine. But at least let's make place on the agenda for that. So that's my big idea.

GARTH BRUEN: Okay. While we're over there in Quebec, we'll stay in Quebec. Robert?

ROBERT CASTONGUAY: What I see is the workflow interface. That seems to be very important. There's the how do I communicate to the people in my area about the same thing in tele-community. It's hard to make the link between everything that can happen in ICANN and ALAC or whatever and for the people to understand.

So one of the things I think is to make the links or one idea, just [inaudible] it, is to have a list of all the small [winning] that's been done through all the years so it could be accessed [inaudible] so people can

see there's been something that's happening and not just see ICANN as is today, because I see when I talk to people round, as soon as you present ICANN it's negative to 100% around Quebec. There's nothing that can be done there. They don't see what could be [won] and we need to address that issue to get the people involved.

GARTH BRUEN: Monique?

MONIQUE CHARTRAND: My idea is that we can have three days tri-lingual [inaudible] that can be a kind of [inaudible] comfort in next At-Large ICANN meeting. Using powerful conversional processes like [inaudible] that can make the difference in the interest of future ALS, difference for our capacity to go [far away].

One of the subjects could be the massive data Internet of things and Internet governance in a citizen perspective. And the dream would be that we have it at a set place.

GARTH BRUEN: Thomas?

THOMAS LOWENHAUPT: I've been involved I mentioned earlier for ten years with this or longer with this city top-level domain and I always saw cities as places that are incredibly impacted by the Internet, but it wasn't something that was invited into the cities. It came in in various ways and city TLDs are a way

that cities can shape the Internet in a certain way. And there are 35 that have applied for TLDs this time and there are 300 cities that have a million or more population that will be looking carefully at the topic next time.

And I think in those cities that are looking at it that they should have a process that they go through to explore with all of the stakeholders in the city what the Internet is and what it means to the city. That didn't at all happen in New York. We had one public meeting that 40 people attended in New York – an official meeting of the decade. If we could have a process that would engage those people – and that might include a creation of an At-Large as a prerequisite for an application for informed consent may require the development of an At-Large process, At-Large Structure in a city. Thank you.

GARTH BRUEN: Randy?

RANDY GLASS: Big idea, I think I'd just really like to look at the future of things. Where do we see things happening in the next 5, even 10, maybe 15 years out? Just to keep our focus on where we're looking forward at.

GARTH BRUEN: Alan?

ALAN GREENBERG: Very closely related to a lot of the other things that have been said, we continually talk about the need to engage our ALSes and people in the field. We do not make it very easy. A combination of the buzzwords, combination of being inundated on mail but not focused enough on what people can actually do. We need to actually think about it and actively send out things.

You criticized e-mail. E-mail, for better or worse, is a push technology which you don't actually have to remember once a week to go and look at. But we need to get better at making what we're doing relevant. What ICANN does is largely obscure from a normal person's lifetime interest. We need to identify the parts where there is connection, where they may have an interest and make sure we explain it in a way that will actually get people to participate. Thank you.

GARTH BRUEN: Seth?

SETH REISS: I guess my big idea is, we'll call it equitable engagement but I'm going to call it balanced engagement. We have 150 ALSes now and we're looking for more. Most constituencies are not going to have this problem to this extent, but we will. I think we need to figure out a way that we each participate – all our many ALSes participate in some manner so that we're not ignoring 80% of them. So I think that's a huge challenge for us, and if we're going to function while going forward, we'll have to figure out how.

And I think a lot of the stuff people are talking about, too many e-mails, not centralized, that's part of it. And the other part of it is what Garth is doing here making us all talk.

GARTH BRUEN: Louis [inaudible] so we'll go right to Glenn.

GLENN MCKNIGHT: I have three ideas. I posted the links on the Adobe Connect. First thing is a concept called SIGHT. That's a program implemented by IEEE and Engineering for Change. Excellent concept of showcasing small, little, innovative grassroots technology solutions. I would like to see ICANN look closely at the SIGHT program.

The second thing is [epics] and the [epics] program has a relationship with outreach to high schools and community service as collaboration of actually making on the ground local solutions. Again, another very valid concept. Olivier and I have talked about why don't we have any IEEE sections that are ALSes? I don't know. Many of you may be IEEE members. I don't know.

Last thing came up and part of it was the dialogue with Garth yesterday and when we're hearing the videoing concept that Duncan was talking about. But I think he got it wrong. I think he just wants to continue videoing the leads of organizations and talk about their organizations. I think we need to drill down to the local stories. What we heard on Saturday and Sunday is some wonderful stories during our theme of what change real impacts on the ground that's happening. Those wonderful stories.

If you are members of NPR or you're familiar with StoryCorps.org or go to PRX Exchange. That's Public Radio Exchange. Or our wonderful friends over here on this side. They do a phenomenal media program. Get podcasting. Get the story out.

Evan and I at one of the CROPP Outreaches at [N10], we just took the opportunity and we're on local radio with not-for-profit radio. It was a fantastic opportunity to talk about the gTLD program. Thank you.

GARTH BRUEN: Allan Skuce?

ALLAN SKUCE: Two things that I had thought about. One was an annual regional meeting face to face to do more intensive work. The other one was to have a look for alternatives supporting funding for any projects that we might have so we're not totally dependent on ICANN to try to finance us or provide for us wherever we go. Thanks.

GARTH BRUEN: Evan?

EVAN LEIBOVITCH: This ties into that as the possibility that we're working on either a North American or a Canadian IGF, depending on the reception of the American IGF people. Depending on the reception, I've actually been approached by some friends from Mexico about the idea. ICANN slices and dices the world into regions a little differently from most people. So

while most people think of North America as including Mexico and the Caribbean, ICANN does not. So our region here is essentially Canada, U.S., Puerto Rico and [possessions], so Saint-Pierre et Miquelon are part of EURALO and Guam is part of North America in ICANN's eyes.

Nonetheless, in terms of doing something on a regional basis, we're looking at the idea of doing regional IGF on a regular basis. This is just getting off the ground. The Canadian cc registry, CIRA, does a Canadian Internet Forum. It's not a totally open meeting in the way that IGFs are, and so we're looking to do that. So if anybody's interested in helping with that, please talk to me. We're looking at getting something like that done.

So depending on who our partners are, it will either be Canadian or North American wide, and if the U.S. IGF people aren't interested into it, then we're going to bring in Cuba.

[laughter]

GARTH BRUEN: Okay. [inaudible] aware that the CROPP program that Alan works on was actually a big idea of Evan's. So big ideas that start off here become something. Eduardo?

EDUARDO DIAZ: I just had the same big idea that Alan had about meet ALS face-to-face at least every other year or every time ICANN goes to North America and have a meeting like this. It makes a big difference. Thank you.

GARTH BRUEN:	Okay. I want to give the floor to Chris Mondini before we wrap up. Chris?
CHRIS MONDINI:	Hi, I'm Chris Mondini. Are you looking for big ideas? You have to look really hard. I'm sorry I was late to the meeting. My name is Chris Mondini. I hold the role of vice president for the North American region and I try to reach out to stakeholders, help the existing stakeholders and community members to do their work at ICANN, but also to help in partnership with all of you to reach out to new stakeholders.

First I want to say how delighted I have been to be working with many of you over the past few months. This region is really awesome in terms of the outreach and the stakeholder engagement portfolio. I think you've got six new ALSes signed up. The travel support program where we go side by side to do outreach and spread awareness about ICANN has been erased by this part of the ICANN community like no other. And certainly making progress on reaching out to some of the – reaching out to learn from and benefit the less-served communities, user groups, and to help them have a voice in the [inaudible] shaping of the Internet, that's really inspiring.

It's terrific to have this assembly. As it's been noted, it's a really rare occasion. So that's my first point is just to say just how great it is to be here with all of you. I'd like to meet all of the new members, definitely, and connect with those that I haven't talked to that I know already.

One observation on hearing some of the big ideas that go around the table, and I think it is kind of a challenge for any growing and diverse

organization, but also in terms of feedback from some of the new people, it seems to me that there are different tracks of interest and expertise and sometimes there are issues where people are very, very – have great ideas on logistics and workflow and efficiency which is hugely important for an organization like this.

I hear others that are talking about ICANN structures or governance or configurations or budgets or relationships between the parties, and that to me is sort of a different track.

And then the very exciting tracks, which are the big ideas about the users themselves, and so issues of world-changing ideas that affect people's lives seems to me attracts. So it's just sort of a thought about going forward about how – there was a reference to all the communication, whether there's a way to categorize some of those so that people can – if you do have an inbox that's very, very full, you can focus in on the category that you're most stimulated by and have the most to offer on. So that's just something that occurred to me listening to all of you. But I'm delighted to be here, happy to answer any questions if there's time.

GARTH BRUEN: All right. Very quickly, Matthew, Murray, and then Neil.

MATTHEW RANTANEN: Having gotten to go first in this part and then listening to everybody and then come back, I'm realizing that a decent idea based on several of your ideas is to potentially have this NARALO meet twice, once at the beginning and once during, so that we can kind of maybe pre-plan and

divide and conquer, and then come back and have a more efficient second meeting.

GARTH BRUEN: Murray?

MURRAY MCKERCHER: Yes. Quickly, Chris, I swear I'm staring at you because your hair. I'm a great believer in creative chaos and I would propose that we have something called an un-conference, an ICANN un-conference where we all get together – there is no agenda – until you get together. We could have that somewhere in North America. I think in the Canadian tradition where these events get paid for by varying parties, if one party [inaudible] government comes up and says, "We'll give you $2 million if you go and raise $2 million from the private sector," and I think it wouldn't be difficult for us to meet some sort of agreement. So I just put that as a proposal and a challenge to ICANN. Thanks.

GARTH BRUEN: Starting to sound like the Hunger Games. Neil?

NEIL SCHWARTZMAN: I was going to suggest that Stephanie Perrin have a big idea, but she left. I think that was a great idea. So I'm standing between you and lunch. I could continue to talk endlessly on and on and on and on and on until the Chair cuts me off in some way. Thanks, goodbye.

GARTH BRUEN: All right. Thank you very much. I think this has been a great session. If you need anything, see me, see Glenn, see staff, see our ALAC leadership. And have a great rest of the meeting and I'll see you around. Thank you.

[END OF TRANSCRIPTION]