





FY2014
In Review

Strategic Plan • FY2013/2014/2015

1 AFFIRMATION OF PURPOSE

2 OPERATIONS EXCELLENCE

3 INTERNATIONALIZATION

4 MULTI-STAKEHOLDER MODEL EVOLUTION

1

AFFIRMATION OF PURPOSE

24→**322**
new gTLDs
delegated

144→**426**
Registry
Agreements
signed

129→**435**
DNSSEC
signed

ATRT WHOIS Review
Recommendations

WHOIS.ICANN.ORG
Unique Visitors

200→**5K/Week**
from 200 countries/territories

Consolidated **WHOIS Lookup**
Tool Inquiries:
35K→85K/month

8→**12**
DNSSEC
full class
trainings
in
8→**12**
countries
for
200→
280
students

NETmundial Meeting

1480 participants from **97 countries**

2

OPERATIONS EXCELLENCE

26 → **38**
Countries
installed
new L-Root
nodes

158 locations

CONTRACTUAL
COMPLIANCE AUDIT • Year 2

6 Registries | **317** Registrars

98% in compliance
by end of audit

225
Average
Supported
Community
Travelers

at each meeting
188 average at each
meeting year prior

IANA
FUNCTIONS



Planning
Framework



100%
New gTLD
delegation
requests
dispatched
to Root Zone
within 14 days
(target: 100%)

100%
gTLD
requests
processed
within 30 days
(target: 80%)

96.4%
WHOIS
change requests
processed
within 21 days
with 100% accuracy
*(target: 80% of requests
processed at 100% accuracy)*

3

INTERNATIONALIZATION

Staff Growth

Non-US
104%

US
31%

3
DNS
Forums
Nigeria
South Africa
UAE

4865 Profiles
created on ICANN.org

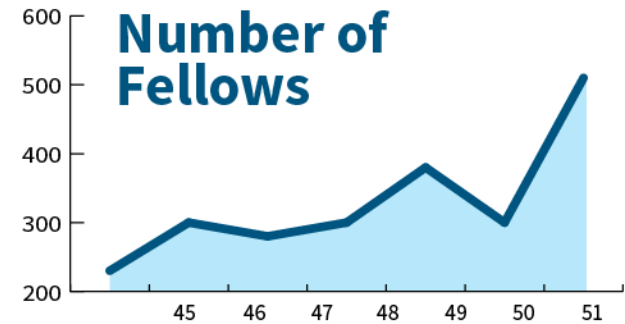
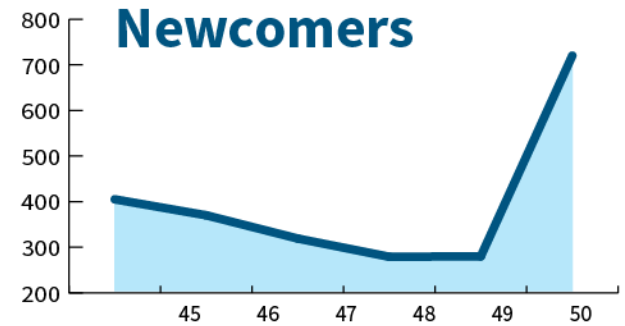
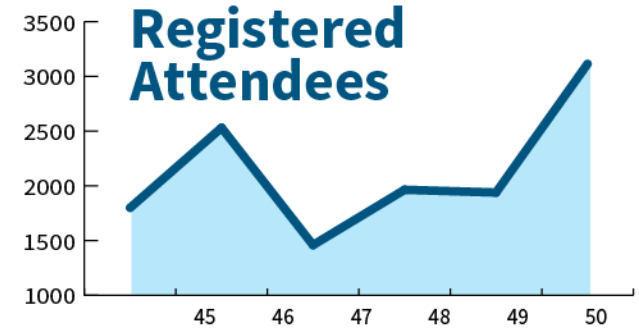
Services offered in
9 languages

6.6M → **15.6 M**
words translated

118
Speaker's
Bureau
events

12% ↑

TOTAL
AUDIENCE
33,000



4 MULTI-STAKEHOLDER MODEL EVOLUTION

GAC

141

Members
10 NEW

31

Observers

4

Face-to-face
Meetings

49 → **53**
Policy Advice
Statements

8 → **23**
New At-large
Structures

ALAC

→ 177 total

14 new
ccNSO
Members
150 total

52
Members
newly formed
RSSAC
Caucus

5 → 7
SSAC
Documents
published

GNSO strengthening collaboration work
with GAC • ccNSO • Cross-Community Working Group



Strategic Plan

FY2016–FY2020

5 Strategic Objectives | 16 Goals

1. Evolve and further **globalize** ICANN

2. Support a healthy, stable, and resilient **unique identifier ecosystem**

3. Advance **organizational, technological** and **operational excellence**

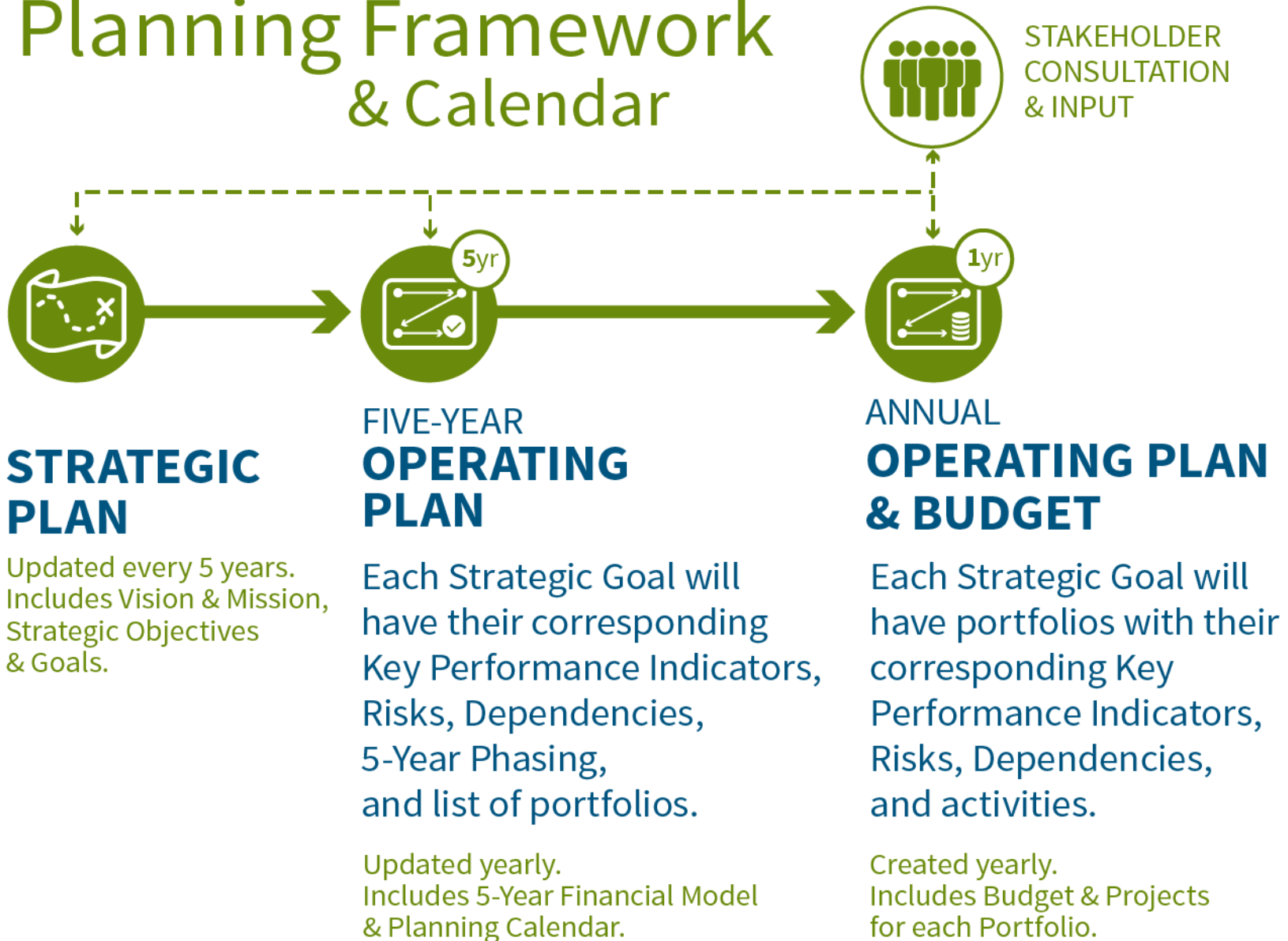
4. Promote ICANN's role and **multistakeholder** approach

5. Develop and implement a **global public interest** framework bounded by ICANN's mission.

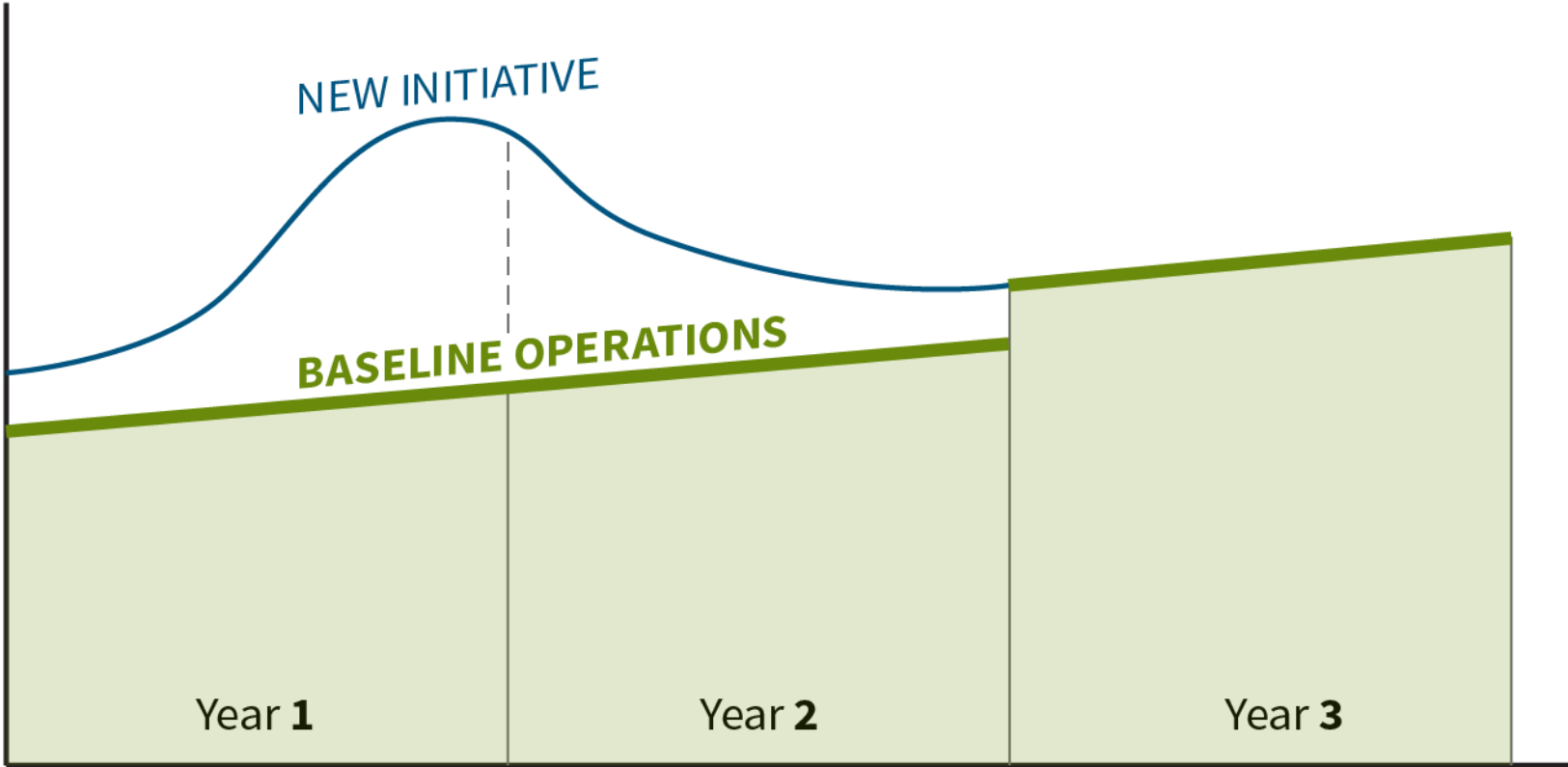
Planning Process



Planning Framework & Calendar



Financial and Organizational Responsibility





A global public interest framework

bounded by ICANN's mission

CHIEF
CONTRACT
COMPLIANCE
OFFICER



CONTRACTUAL
COMPLIANCE

CONSUMER
SAFEGUARDS



USG
Transition
Initiative

4 Tracks of the Initiative



Transition of **U.S. government stewardship** of **IANA functions** at ICANN

COMMUNITY TRACKS



Strengthen **ICANN governance** and **accountability**

STAFF IMPL. TRACKS



Maintain **security and stability** of implementation of the **root zone updates**



Document **strengthened relationships** with **policy and advisory bodies**