

ATRT2 Implementation Update

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#ICANN51



Agenda

- Background
- Methodology
- Roles and Responsibilities
- Communication
- Questions & Answers

Background

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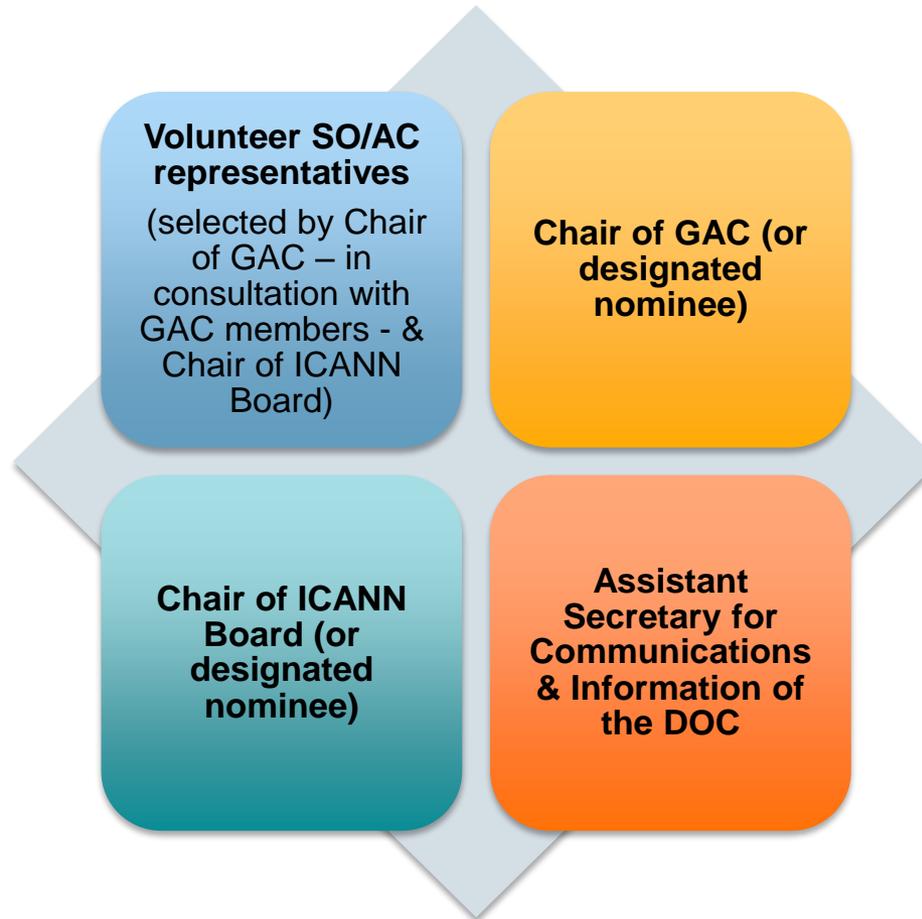


Background

- Affirmation of Commitments (AoC) review (section 9.1)
 - Ensure ICANN's multi-stakeholder model remains transparent and accountable
 - Improve its performance
- Organization-wide commitment to continuous improvement
- No less frequently than every three years:
 - ATRT1: 27 recs (Mar-Dec 2010)
 - ATRT2: 12 recs (Feb-Dec 2013)

Background

Reviews are performed by volunteers (16 individuals for ATRT2)



ATRT2 Review Milestones

Date	Event
31 Dec 2013	ATRT2 report and recommendations
26 June 2014	Board adoption of 12 recommendations (consisting of 51 subcomponents)
July 2014	Implementation Kickoff

12 Recommendations

Areas	Recommendations
Board Performance and Work Practices	## 1, 2, 3
Policy/Implementation/Executive Function	# 4
Decision Making Transparency & Appeals	## 5, 7, 9
GAC Operations and Interactions	# 6
Multilingualism	# 8
Cross-Community Deliberation	# 10
AoC Review Process Effectiveness	# 11
Financial Accountability & Transparency	#12

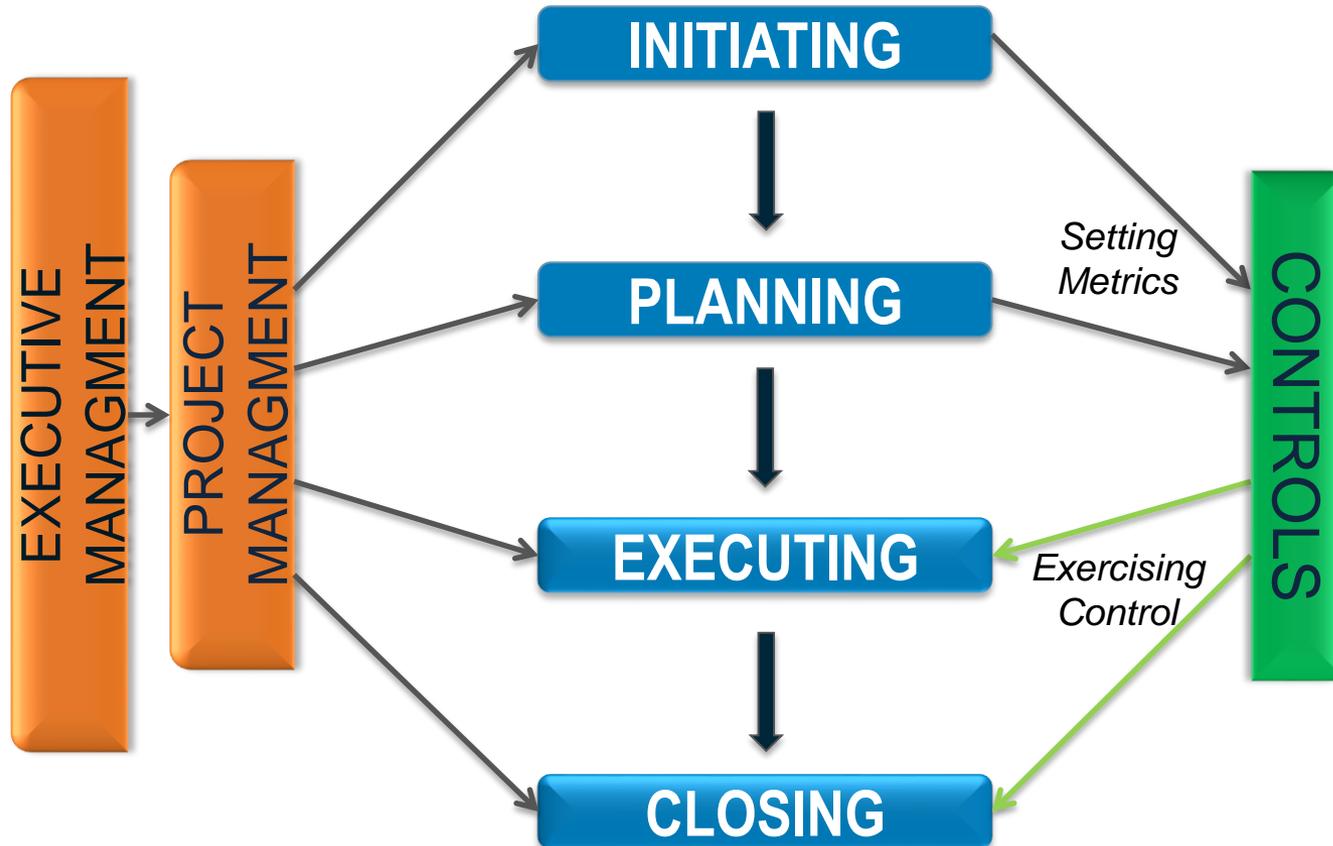
51 components

Implementation Methodology - Project Management Discipline

Implementation Methodology

- Designed based on global standards
 - Project Management Institute (PMI) best practices
 - Achieve professional excellence
- Clear scope definition
- Company-wide resource planning
- Monitoring against timelines
- Consistent reporting
- Pilot to improve approach to all AoC reviews

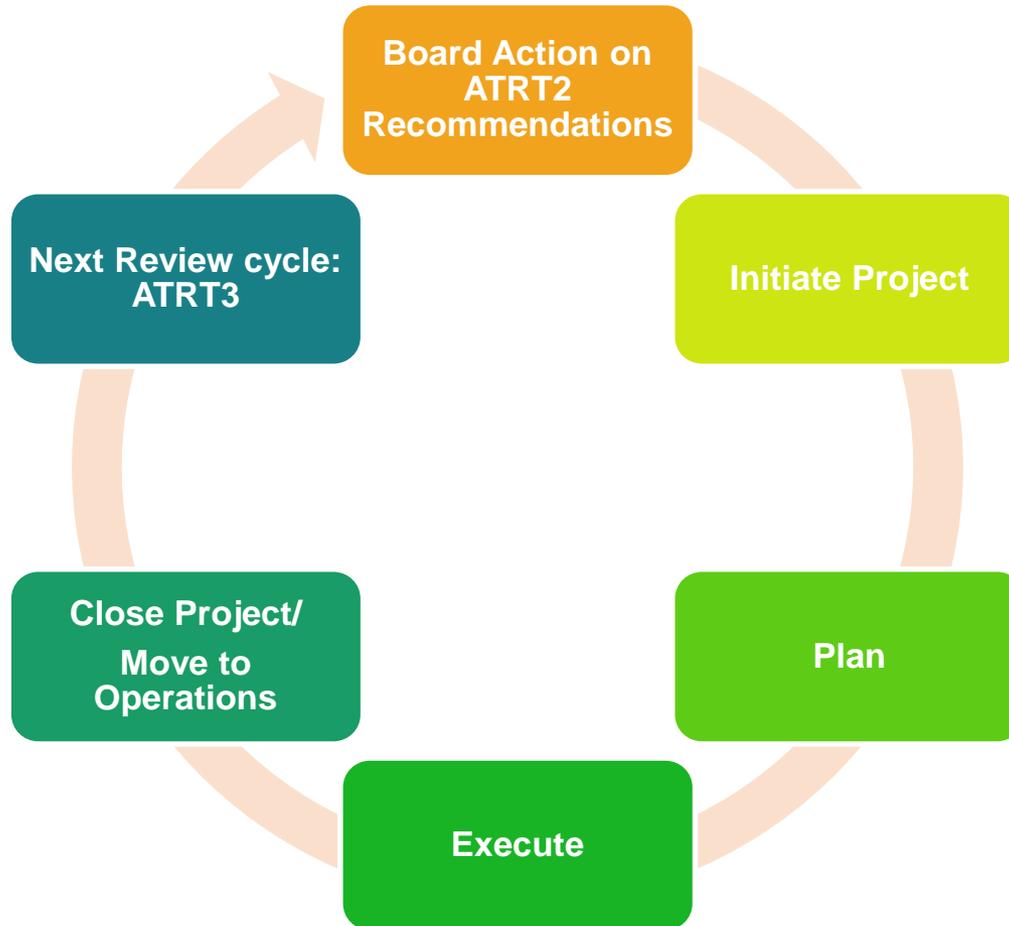
Effective Project Management



Benefits

- Clear scope definition
- Objectives and metrics defined
 - Risk mitigation
- Schedule & budget developed and agreed
- Issue management & escalation process
- Company-wide resources planning
- Monitoring against timelines
- Consistent reporting

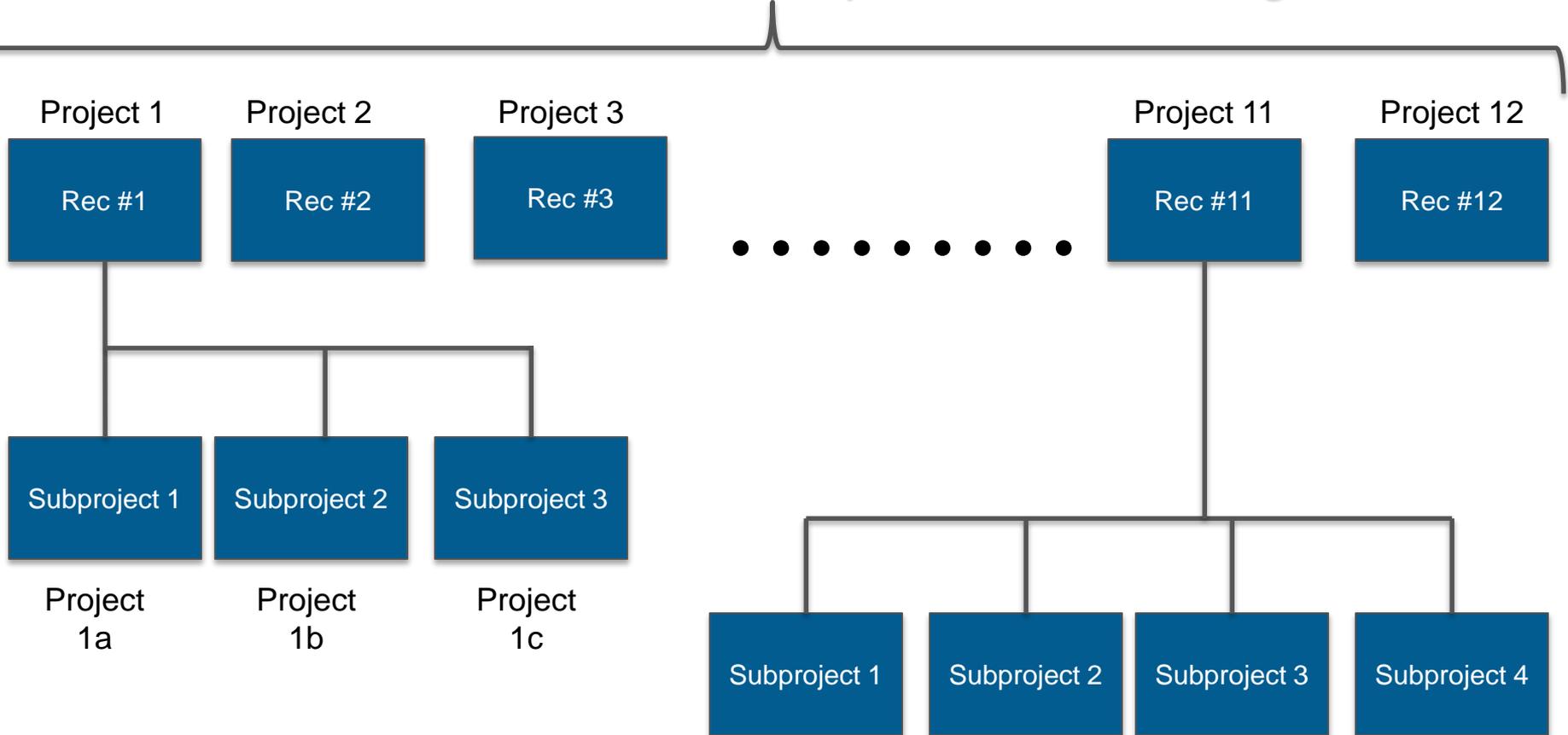
Lifecycle of a Recommendation



Roles and Responsibilities

Program Hierarchy

ATRT2 Recommendation Implementation Program



Roles and Responsibilities

Advisory Committee
Susanna Bennett,
John Jeffrey,
Theresa Swinehart, Sally Costerton

Oversight

Program Manager

Planning facilitation

Progress monitoring

Ongoing risk analysis

Consistent reporting

Project Owner

Planning & implementation

Securing resources

Performance tracking

- KSFs
- KPIs

Project Sponsor

Allocation of resources and budget



Communication

Reporting Mechanisms

- ATRT2 Implementation Program Wiki
- ICANN Meetings (beginning with ICANN 51)
- ICANN website
- Periodic webinars
- Blogs

ATRT2 Wiki



Create

Edit Share Tools

Expand all Collapse all

- ATRT2 Implementation Program H...
 - Recommendations
 - Rec #1
 - Rec #2
 - Rec #3
 - Rec #4
 - Rec #5
 - Rec #6
 - Rec #7
 - Rec #8
 - Rec #9
 - Rec #10
 - Rec #11
 - Rec #12
 - Implementation Program
 - Presentations & Documents

ATRT2 Implementation Program Home



1 Added by admin, last edited by Alice Jansen on Oct 07, 2014 (view change) Translate

Welcome to the ATRT2 Implementation Program Wiki!

On this space you will find information on ATRT2 implementation initiatives and activities, including key performance indicators and other relevant metrics.

31 December 2013 - The Second Accountability & Transparency Review Team (ATRT2) delivered 12 recommendations to the ICANN Board for Directors. Read the ATRT2 recommendations and report [here](#) (translations available).

26 June 2014 - The ICANN Board of Directors accepted all ATRT2 Recommendations and directed the President and CEO, through his designee(s), to **proceed with implementation**. More [here](#).

The implementation of [recommendations](#) from the Second Accountability and Transparency Review Team (ATRT2) began in June 2014, as soon as ICANN's Board of Directors accepted the recommendations through resolution directing ICANN to begin the work.

Implementation Executive Summary

Executive Summary

ATRT2 Recommendation 1 Implementation

Board Performance and Work Practices
6 October 2014

Major Milestone Timeline



Project Status



Progress

- Projects implementing all 12 recommendations initiated
- Projects undertaking formal planning process
- Several projects executing initial implementation steps

ATRT2 Recommendation 7 Implementation

Public Comment Improvements

6 October 2014

Major Milestone Timeline



Project Description

ATRT2 Recommendation 7 identifies various mechanisms to improve public comment periods through process modifications and the use of new tools. The Board has specifically instructed staff to create and implement a process to enable those who comment during Public Comment periods to request changes to Staff synthesis reports in cases where commenters believe the staff incorrectly summarized their comments.

Status of Deliverables

	Status
Project Initiation Phase	✓
Planning Phase	●
Execution Phase	
Operationalize Plans	

- ✓ = complete
- = on schedule
- = behind schedule, expect to recover
- = behind schedule, do not expect to recover

Project Status

This project has both short term and long term components. ICANN is currently in the process of mapping out specific tasks, milestones, deliverables and dependencies to implement both aspects of the ATRT2 recommendation.

The team has identified the following short term process areas for changes and enhancements: Discontinuation of the reply cycle phase of comment forums; default 40 day public comment forum period; clarified expectations for staff summary report timing. The capability to permit an individual or organization to register a formal inquiry that staff review to make specific amendments to a particular Staff Summary Report has been developed and is awaiting IT implementation.

Over the longer term ICANN will; investigate new software tools to improve the public comment process and potentially incorporate threaded comments in appropriate circumstances; will identify further dates and milestones as IT development expectations are clarified.

Implementation Notes

Limited IT resources will impact implementation timing and specific plans for longer term software implementation associated with the new tools being explored. The implementation team is working closely with IT leadership to develop realistic plans and to identify meaningful implementation options based on the importance of ATRT2 implementation relative to other projects.

Useful Information

- Final Report of the Second Accountability and Transparency Review Team - <https://www.icann.org/en/about/aoc-review/atrt/final-recommendations-31dec13-en.pdf>
- Board Resolution (2014.06.26.14 - 2014.06.26.15) accepting recommendations and directing implementation - <https://www.icann.org/resources/board-material/resolutions-2014-06-26-en#2.d>
- ATRT2 Wiki - <https://community.icann.org/pages/viewpage.action?pageId=40176025>
- ATRT2 Implementation Program Wiki - <https://community.icann.org/display/prgrmatrt2impl/ATRT2+Implementation+Program+Home>
- Announcement - <https://www.icann.org/news/announcement-2014-10-07-en>

Questions & Answers



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