

Who is responsible for correct data – the registrant or the registry?

February 11, 2015 Singapore





Data Validation of registrant-data

Why is DK Hostmaster implementing a new procedure for data validation of registrants?

1 March 2015 an obligation to secure anonymity enters in force because of the new Domain name Act of 2014

- Generally every registrant has to be visible in the Whois database with their name, telephone number and address
- The registry is responsible for ensuring anonymity of the registrant when they are entitled to be anonymous according to other regulation.



Anonymity

- Today the registrant has to tell DK Hostmaster that they are entitled to be anonymous in the Whois
- But they forget....
- So the new obligation means that DK Hostmaster shall ensure anonymity when the registrant is anonymous in the Danish Civil Registration System



How to do that?

Can run a check of the Danish Civil Registration System every day....

or

 Subscribe to any changes of your registrants data in the Danish Civil Registration System

But how do you subscribe?

 You match every registrant residing in DK to the Danish Civil Registration System and subscribe to their data



So what is needed?

- We have to go through the existing database
- Contact the registrants that can't be matched to the Danish Business Register for companies or Danish Civil Registration System.
- We contact them by email including a token
- They can correct their data to a certain extent
- If they don't correct the data???



What are the numbers?

- We have almost 1.3 million domain names
- We have about 750.000 unique user-id

Domain names and user-id in the existing database

| • | Public authorities: | 23.648 | 7.771 |
|---|---------------------|---------|---------|
| • | Union: | 50.676 | 31.397 |
| • | Company: | 513.686 | 223.921 |
| • | Person: | 547.146 | 375.892 |
| • | Not given: | 140.985 | 104.457 |



New registrations

- The registrar sends in the application
- We compare the data by name and address towards to the Danish Business Register for companies or Danish Civil Registration System.
- If we can't do a match we reserve the domain name for the applicant
- We send the applicant an email with a request to correct their data



Registrants correcting data

- Can try three times to correct their data by using name and address (companies use their CVR)
- If not able to match on these parameters they have to use their social security number
- This can only be used with NemID (a digital signature).
 NemID is a single login for public websites.
- The applicant has a month to correct data or the reservation will be cancelled

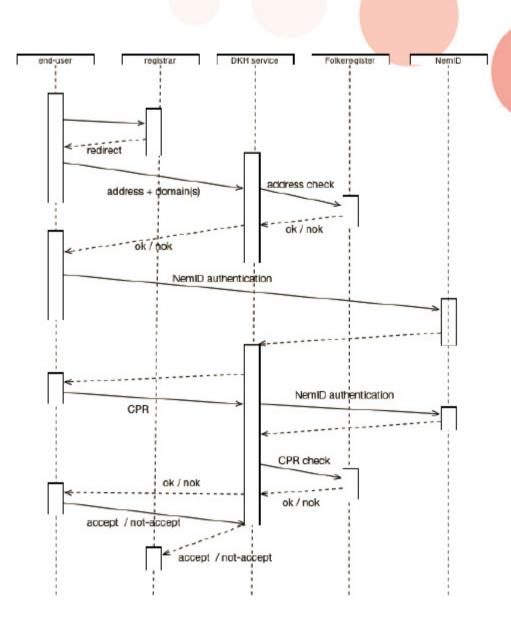






Not a completely accurate process description

The registrar sends the data to DK Hostmaster and then the communication regarding the validation is with the registrant only.





Implications

- We might loose some registrants because it is too cumbersome
- But we will get better data quality
- This only applies to registrants residing in Denmark
- We have no possibility to check registrants from other countries towards a register
- So they get a letter....



Who is responsible for correct data – the registrant or the registry?

- According to the new Domain Name Act the registry is responsible for correct data in the Whois
- And because of this we have to become a lot more strict regarding the quality of data we accept from the applicants.