# The release of second level domain names under .gt

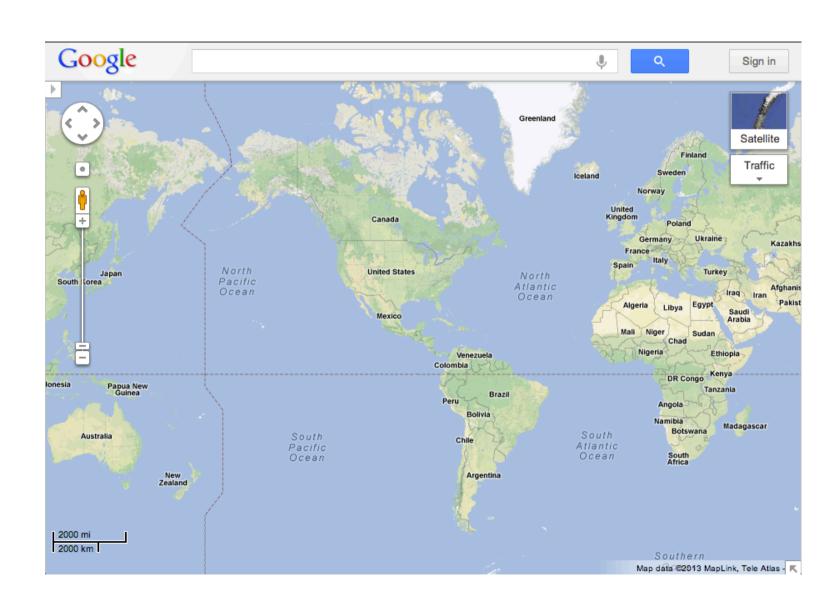
Alejandra Reynoso



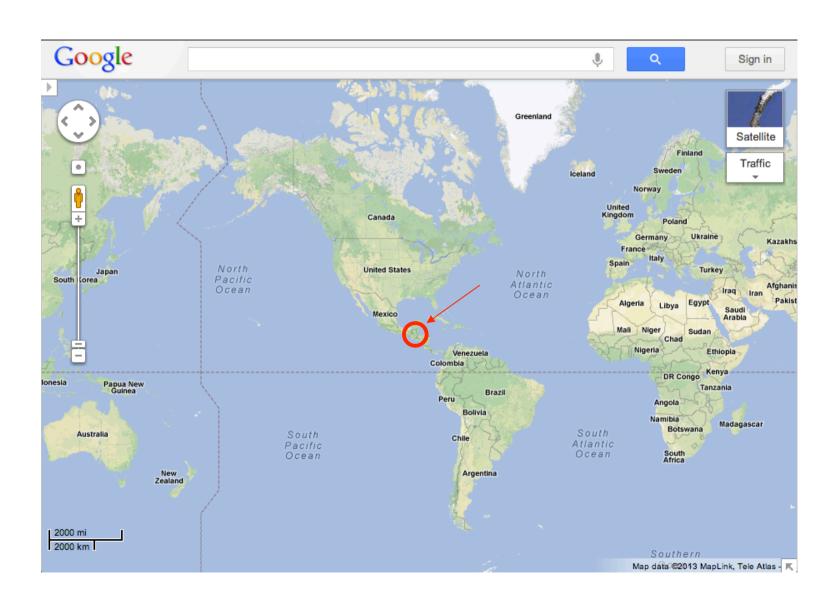
# Where is .gt?



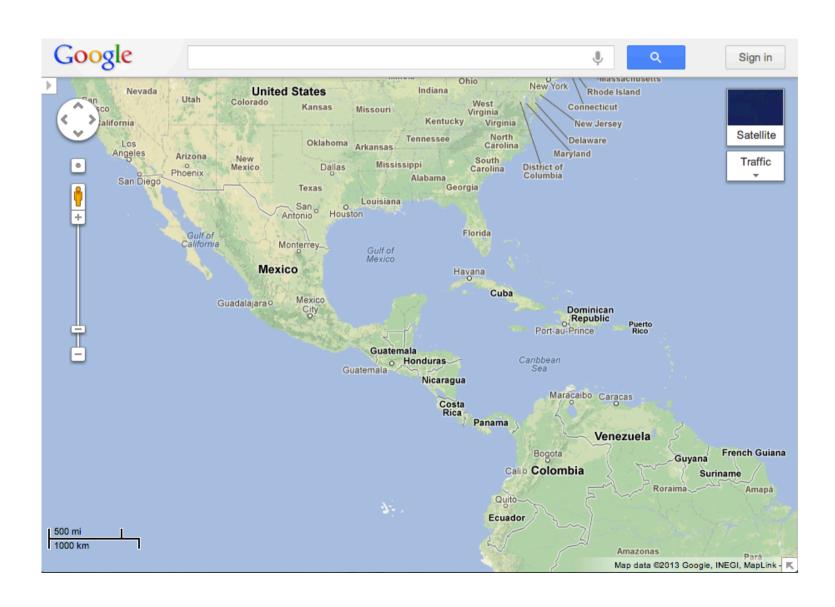
#### **American Continent**



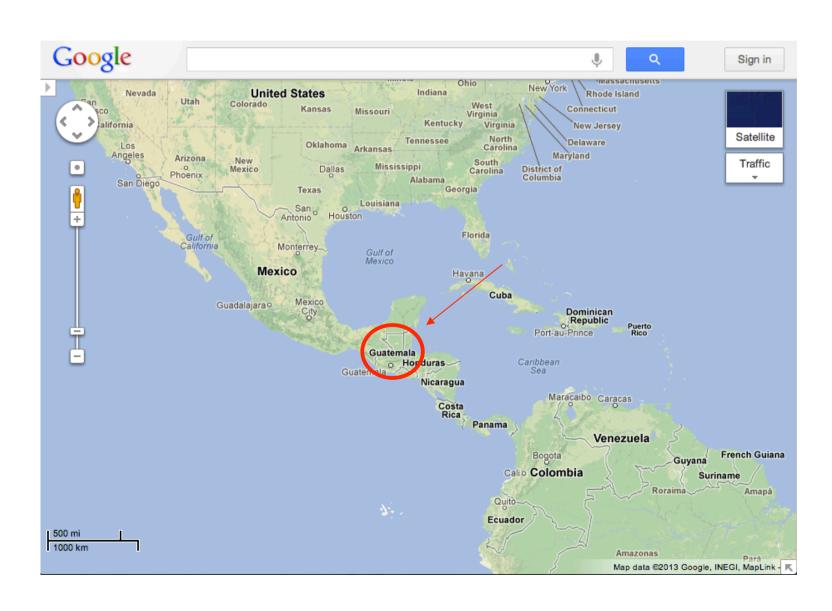
#### **American Continent**



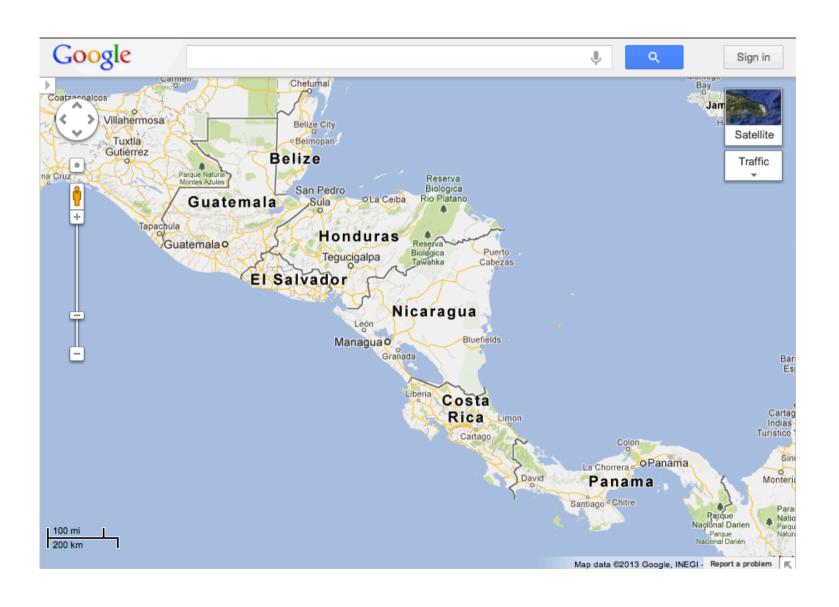
# Zooming in...



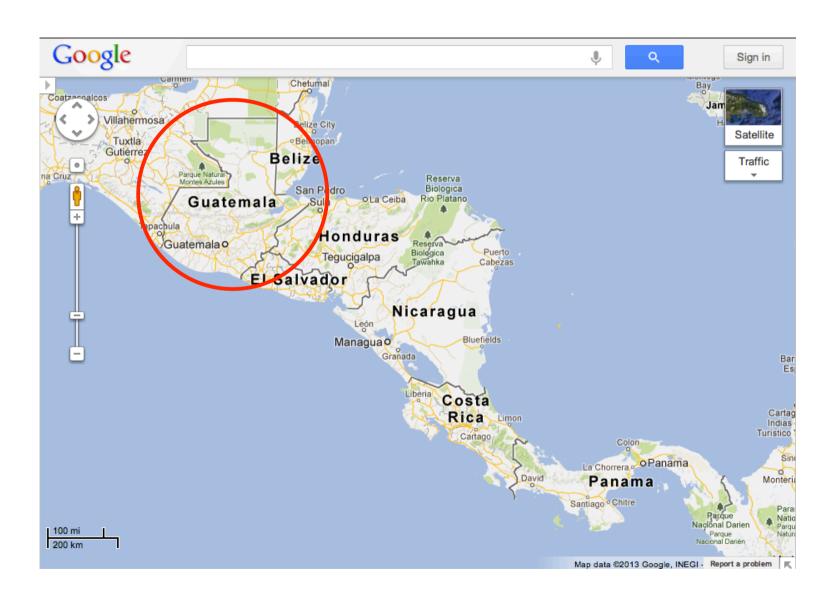
# Zooming in...



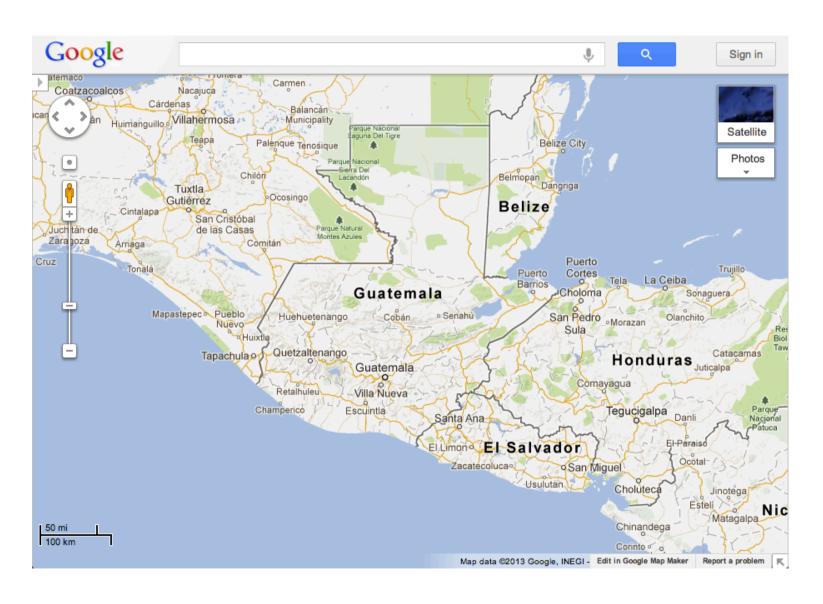
#### **Central America**



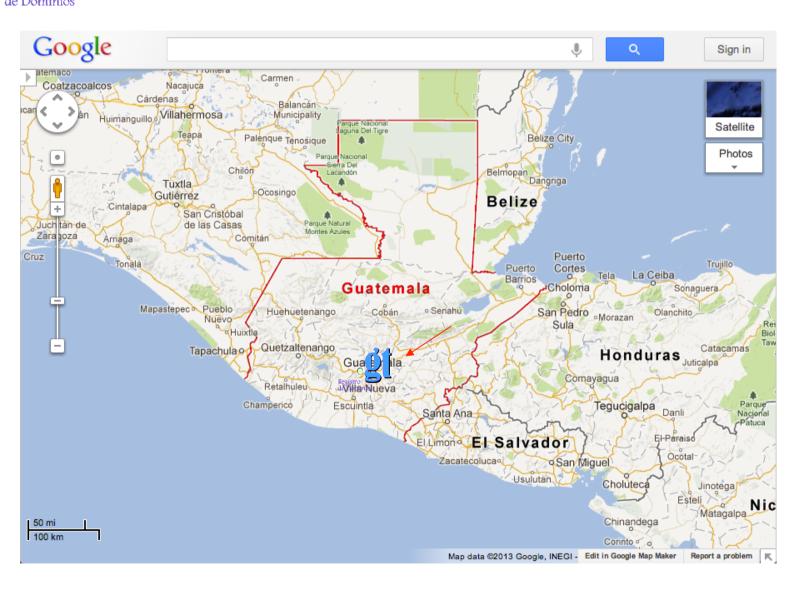
#### **Central America**



# Zooming further in ...



# is in Guatemala City Registro de Dominios



# **Guatemala City**



http://images.fineartamerica.com/imagesmedium-large/guatemala-city-night-skylinerony-liang.jpg Guatemala in a minute or less ...

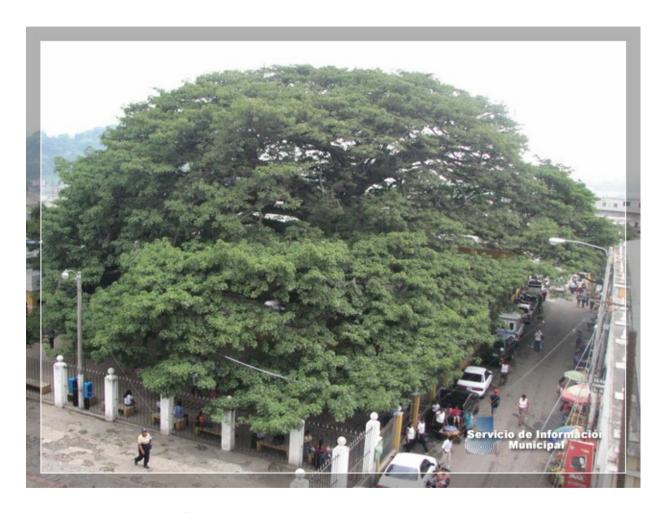
# Monja Blanca



Lycaste skinneri

http://farm6.static.flickr.com/5100/5449749450\_f778164355\_b.jpg

#### La Ceiba



#### Ceiba pendrata

http://www.guate360.com/galeria/data/media/261/Ceiba.jpg

#### Quetzal



Inspired the latest version of Ubuntu

#### Coat of Arms



http://upload.wikimedia.org/wikipedia/commons/7/7b/Escudo\_de\_Guatemala\_Original.jpg

# Flag



http://www.notimx.com/wp-content/uploads/2012/11/bandera-de-guatemala-wallpapers\_32920\_1920x1200.jpg

#### Quetzal – Guatemalan Currency



More info:

## Lake Atitlán



# Pacaya Volcano



http://www.expedicion-panamundo.com/images/pacaya\_volcano\_01.jpg

# Antigua Guatemala





#### **Handicrafts**



http://cdn.c.photoshelter.com/img-get/I0000Jhz\_bO4vndQ/s/850/850/CAM-01-84-10.jpg



http://farm3.static.flickr.com/2216/2474673565\_2d5a171c16.jpg



http://farm8.static.flickr.com/7020/6682561603\_857a304b6a\_m.jpg

## Coffee & Chocolate:)



http://www.centralamericalink.com/app/cms/www/images/201206050845150.guatemala-exporta-menos-cafe.jpg





http://www.revistasumma.com/media/images/width/800/3832-chocolate-de-guatemala.jpg

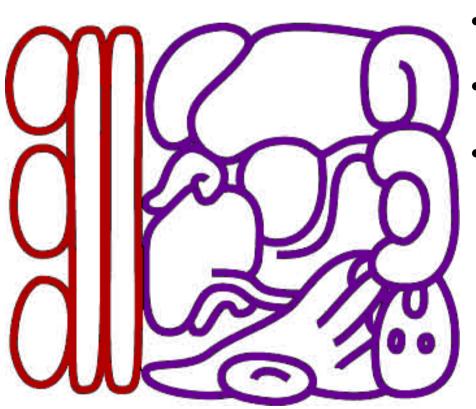


# Mayan Culture - Tikal



http://pcwalls.net/download/guatemala\_tikal\_gross\_hd\_wallpaper-wide.jpg

#### 13th Bak'tun

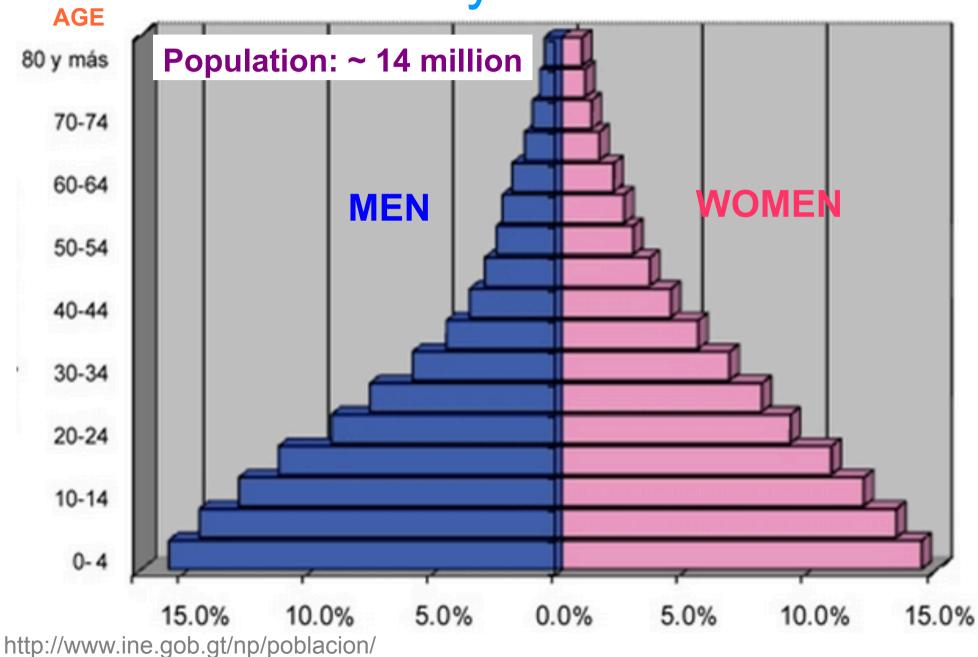


- December 21<sup>st</sup>, 2012
- The end of the world...
- Most likely the beginning of a new era.

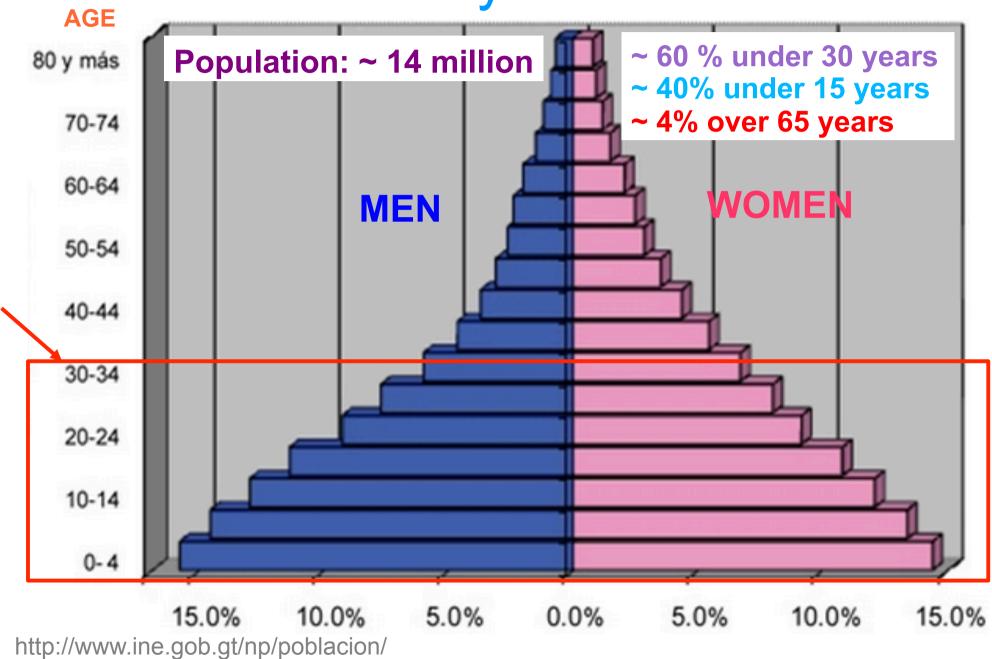
http://13baktun.info/wp-content/uploads/2012/05/QuiriguaStelaC-BAKTUN.BIG\_1.jpg

Time for a reality check...

Reality check



Reality check



## Reality check

- Indigenous population: ~ 40%
- Rural population: ~ 55%
- Literacy rate: ~ 70%
- Individuals using Internet: ~ 11.7% (ITU 2011)

• 50% of guatemalan domains use .gt Registro

Back to business...;)

#### Releasing 2nd level and IDNs

- Motivation
- Preparation
- Sunrise period
- Revision period
- Land rush
- Interesting facts



#### Motivation

Clients wanted shorter domain names



#### Preparation

- Adding more information to website.
  - Procedures, Policies, more robust FAQ
- Advertising
  - Multiple email reminders to our subscribers,
     Newspapers, Radio, Social Media
- Meetings with credit card handler
  - Monthly upper limit
- Administrative system tools
- Technical configurations



#### Fees

- 3rd level domain names:
  - USD 20.00 p/year residents
  - USD 30.00 p/year foreigners
- 2nd level domain names:
  - USD 40.00 p/year residents
  - USD 60.00 p/year foreigners

Initial payment: 2 years.



## Syntax Rules

- Valid elements for domain names:
  - Regular sets of letters and digits: [a..z] [0..9]
  - Symbols: [-] (hyphen)
  - International: [á, é, í, ó, ú, ü, ñ]
- Can't have hyphens in the 3rd and 4th positions.
- Can't begin or end with a hyphen (-)
- Can't begin with xn--
- Max length 63 chars.

#### Sunrise period

- Lasted 2 weeks
  - From March 5<sup>th</sup> to March 18<sup>th</sup>, 2012
- Only for current domain name holders
  - Interesting .com.gt behavior





• Min: 118

• Max: 168

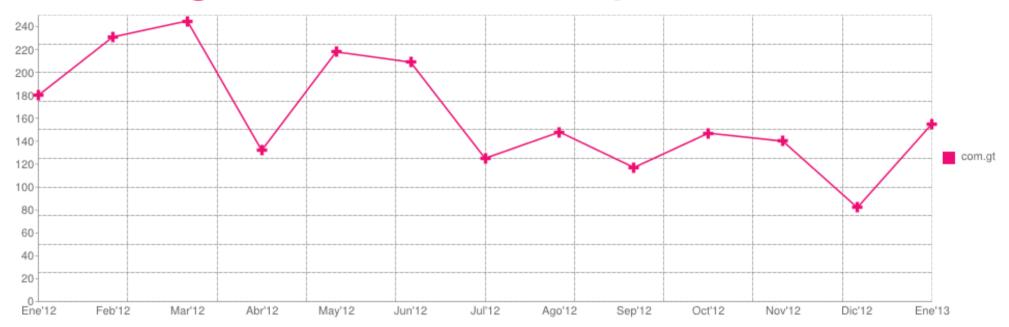




• Min: 123

• Max: 180

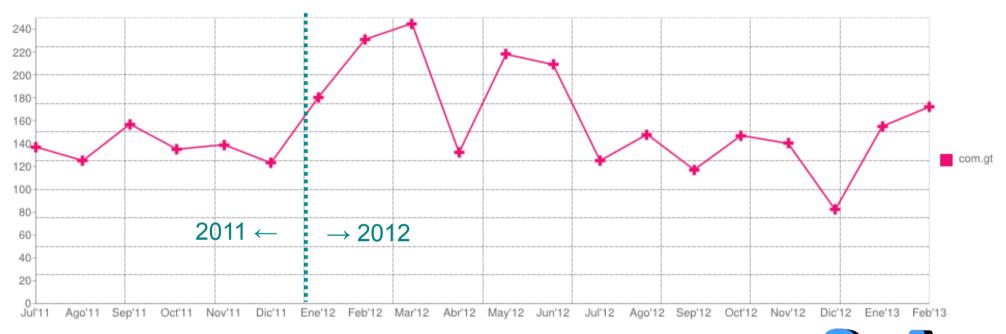




• Min: 82

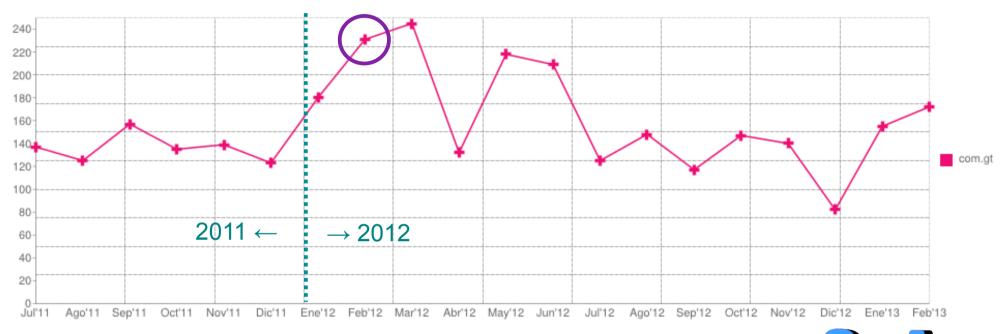
• Max: 245





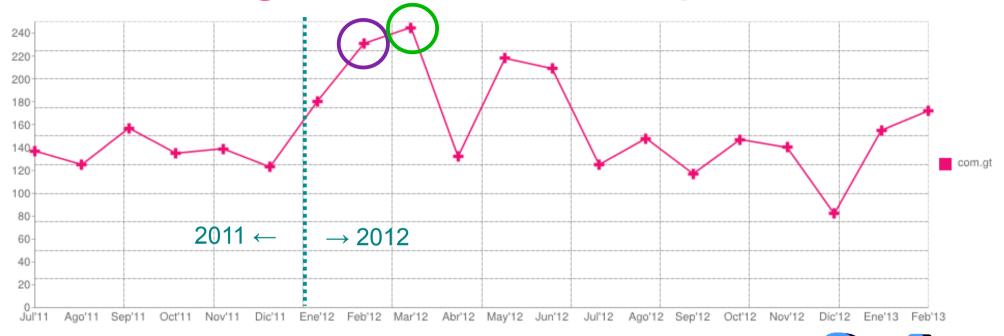
- Ene'12 180
- Feb'12 231
- Mar'12 245
- Apr'12 132
- May'12 218





- Ene'12 180
- . Feb'12 231
- Mar'12 245
- Apr'12 132
- May'12 218





- Ene'12 180
- . Feb'12 231
- . Mar'12 245
- Apr'12 132
- May'12 218





- Ene'12 180
- Feb'12 23 domain names
- . Mar'12 245jot their 2<sup>nd</sup> level
- Apr'12 132 equivalent in Registro sunrise period de Dominios
   May'12 218

### Sunrise period

- What could be reserved:
  - 2nd level domain name identical to the currently registered one.
  - IDN corresponding to the currently registered one.
  - Both.



# Sunrise period – Example

- The holder of pinacolada.com.gt could ask for:
  - pinacolada.gt
  - piñacolada.com.gt
  - piñacolada.gt





### Revision period

- Lasted 6 weeks
  - From March 19<sup>th</sup> to May 28<sup>th</sup>, 2012
- Manually:
  - Two assistants used OTRS to handle and document the sunrise requests.
  - When a request was approved:
    - It was reserved in the system.
    - The client was notified by email.
- No FCFS policy.



# Revision period – Example

- Two <u>different</u> holders could <u>both</u> ask for piñacolada.gt
  - pinacolada.com.gt & pinacolada.net.gt
- Granted to the oldest registered name.



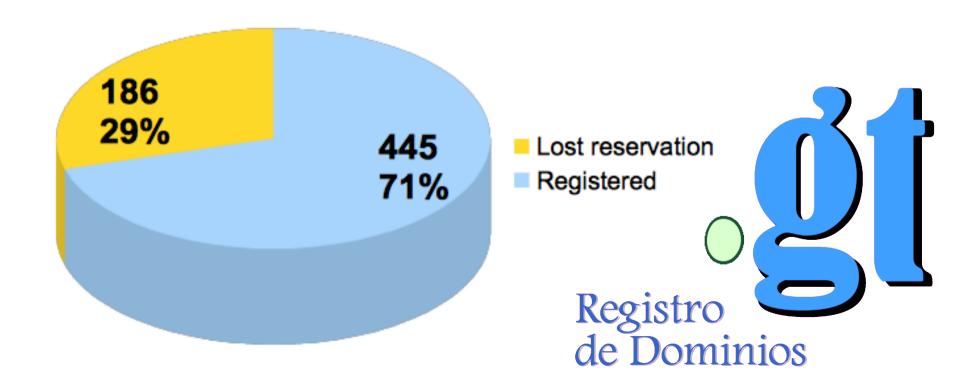


#### Sunrise - Numbers

- Domain names registered before sunrise:
  - January'12: 10133
- Domain names reserved during sunrise:
  - 631
- Reservation lasted for 30 days.
  - 186 where not paid on time (29.5%)
- 445 domains registered in sunrise.

#### Sunrise – Numbers

- Domain names registered before sunrise:
  - January'12: 10133
- Domain names reserved during sunrise: 631



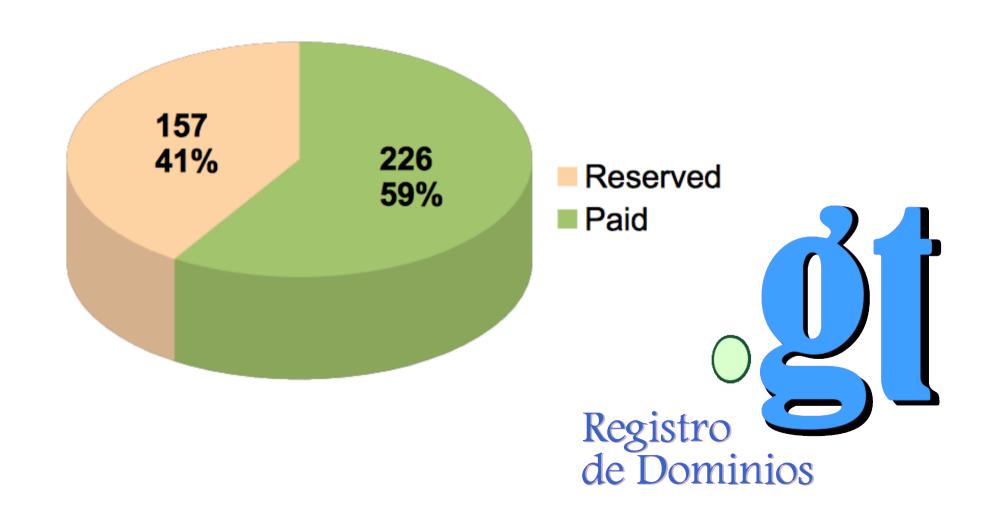
# Land rush – May 29<sup>th</sup> 2012

- Domain names reserved the first day:
  - 383
- Domain names registered (paid) that day:
  - 226



# Land rush – May 29<sup>th</sup> 2012

Reserved the first day: 383



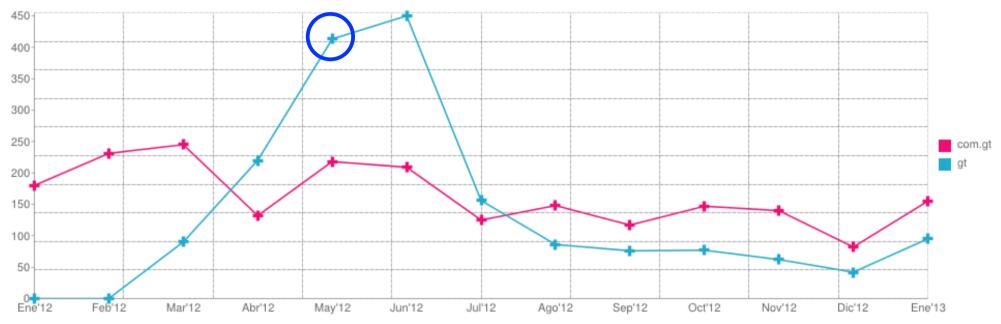
# New domain names p/month 2012



- .com.gt
- .gt



# New .gt domains p/month 2012



- Apr'12 220
- May'12 413 (29<sup>th</sup> 31<sup>st</sup>)
- Jun'12 450



New .gt domains p/month 2012



- Apr'12 220
- May'12  $-413 (29^{th} 31^{st})$
- . Jun'12 450 (1<sup>st</sup> 30<sup>th</sup>) Registro
- Jul-12 156



### Interesting Facts

- Before sunrise, January'12: 10133 domains.
- Up to date, March'13: 13089 domains.
- .gt was the 3rd ccTLD in the Latin American and Caribbean region in growth rate percentage in 2012.



# **Interesting Facts**

- Change of reservation policy from 30 to 4 days
- An organization cannot reserve a domain two times consecutively.
- Legal issues with cyber squatters
  - dominios.com.gt & dominios.gt
    - Registered Trademark
  - gallo.gt (judicial process)
    - Settled out of court



### Interesting Facts - IDNs

- 35 registered up to date
  - 18 were registered during sunrise
  - 19 are 2nd level domain names
- Main issues:
  - Settings of languages in browsers
    - Opera, Chrome, Safari
  - Firefox policy
    - Request sent on Sep '12
    - Resolved in Nov '12
    - v19 released in Feb'13



#### **Lessons Learned**

- More informative advertising
  - Some domain name holders learned the hard way why sunrise was important.
  - Finding better media for targeted public:
    - Business magazines
    - Newspapers & radio stations
- More sunrise time



### Thank you

• Questions?

Alejandra Reynoso

